

# 1. Executive Summary

#### 1.1 Overview

In accordance with Guidelines issued by the Department of Housing, Planning and Local Government and the Council's Corporate Plan, this Report is produced to give an overview of the Social Housing portfolio at Dún Laoghaire-Rathdown County Council. The Report covers the provision, maintenance and management of social housing stock, implementation progress across the 5 Pillars identified in 'Rebuilding Ireland – An Action Plan for Housing and Homelessness' and the housing supports available for those who need them.

Data included in this Q3 report covers the period from 17<sup>th</sup> June to 17<sup>th</sup> September 2021 inclusive. Data regarding the activity of the Department prior to this report can be found at <u>https://www.dlrcoco.ie/en/how-we-deliver-our-homes/housing-statistics</u>

The government's new housing plan, *Housing for All*, was published on 2<sup>nd</sup> September 2021. The plan can be found at <u>https://www.gov.ie/en/publication/ef5ec-housing-for-all-a-new-housing-plan-for-ireland/</u>.

It should be noted that while the majority of housing services continued during the period of restrictions introduced by the Government to contain and control the spread of Covid-19, some services were impacted, such as construction and private rented standards inspections. In January 2021, the Housing Department commenced virtual inspections in private rented accommodation. Physical onsite inspections recommenced on the 14th of July 2021. Housing Adaptation Grants are being accepted and processed, with the completion of works by private contractors being carried out in line with updated regulations.

This Report considers the following areas:

#### Housing Delivery

Build Acquisition Part V Social Leasing Traveller Specific Accommodation HAP / RAS Cost Rental

#### Support

Management, Maintenance and Improvement of Housing Stock Retrofits Housing Adaptation Grants



Allocations & Assessments Choice Based Letting

Homeless Services Private Rented Housing Standards Tenancy Management & Anti-Social Behaviour Rebuilding Ireland Home Loan Tenant Purchase Scheme

# **2. Housing Delivery**

# 2.1 Overview

The **Social Housing Target 2018-2021** for delivery by this Council is **1,563 homes**.

	Q1	Q2	Q3	Total	2021 Target
DLR Build	5	24	0	29	
DLR Part V	4	0	7	11	
AHB Build	0	75	0	75	404
AHB Part V	0	8	0	8	
DLR Acquisition	2	1	1	4	
AHB Acquisition	0	0	0	0	
DLR Lease	2	4	3	9	114
AHB Lease	0	0	0	0	114
Total Build, Acquisition & Leasing	13	112	11	136	

 Table 1: Homes Delivered per Quarter during 2021

	Q1	Q2	Q3	Total	Target
RAS	8	1	6	15	
HAP - Standard	71	55	72	198	
HAP - Homeless	41	44*	31	116	
Total RAS & HAP	120	100*	109	329	

\*Please note our figures for Q2 as previously reported, have been amended in this report.

	Q1	Q2	Q3	Total	Target
<b>Total Delivery</b> All Social Housing delivery streams exc. bad relets	133	212*	120	465	

\*Please note our total figure for Q2 as previously reported, has been amended in this report.

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# Table 2: Traveller Specific Accommodation 2021

	Q1	Q2	Q3	Total
Refurbishment Works and New Sites	0	1	2	3
Casual Vacancies	0	3	2	5
Standard Housing	0	3	0	3

# 2.2 <u>Housing Construction</u>

The Housing Department recognises the importance of managing the development process in order to achieve the targets set out in the Delivery Programme 2018-2021. To this extent, the schemes are closely monitored from inception through to completion.

# **DLRCC CONSTRUCTION PROGRAMME 2018 – 2021**

### Includes SHIP, Major Refurbishments and AHB New Build

The following tables provide an overview of the different schemes under the Housing Construction Capital Programme, their current status and estimated completion date. It should be noted that dates indicated for handover are estimates and are subject to change.

Site Name	No. Units	Status Detail	On Site Date	Handover (estimated)		
Broadford Rise	21	Construction in progress	Q3 2017	Q4 2021		
Enniskerry Road (AHB)	155 (105 social)	Construction in progress	Q2 2019	Q4 2021		
Ballyogan Square (Phase 1)	67	Construction in progress	Q3 2021	Q4 2022		
Rockville Green	13	Construction in progress	Q2 2021	Q1 2022		
TOTAL	256					
Tal	ole 4: Sche	mes with Part 8 Planning	Approval			
Site Name	No. Units (estimated	) Status Detail	On Site Date (estimated)	Handover (estimated)		
Moyola Court (infill)	4	Tender package being prepared	Q1 2022	Q1 2023		
Park House	4	Tender package being prepared	Q1 2022	Q4 2022		
Ballyogan Rise (Phase 2)	52	To follow on from Ballyogan Square (Phase 1) completion	2023			

#### **Table 3: Schemes on Site**



Total	745			
Shanganagh Residential Lands	597 (200 social)	Project tendered. Tender deadline extended to November 2021.	Q2 2022	Phased delivery from Q4 2023
St Laurence's Park	88	Tender package for construction contract being prepared. Enabling works commenced.	Q1 2022	Q1 2024

Table 5: Schemes at Design/Tender Stage						
Site Name	No. Units (estimated)	Status Detail	On Site Date (estimated)	Handover (estimated)		
Loughlinstown Wood (AHB)	42 (34 social)	Building Agreements being finalised. Contractor due to commence on site.	Q4 2021	Q4 2022		
Roebuck Road Infill	4	On hold				
37A Rollins Villas (infill)	1	Part 8 Public Consultation commenced.	Q3 2022	Q2 2023		
Coastguard Cottages	4	Stage 3 Funding submission made to DHLGH.	Q1 2022	Q4 2022		
Total	51					
OVERALL TOTAL	1,052					

# **3. Housing Support**

Traveller Specific

Accommodation

#### 3.1 Management, Maintenance and Improvement of Housing Stock

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Retrofits	Q1	Q2	Q3	Total
Voids	0	0	1	1
Relets	*24	*29	31	84
Energy upgrade works	0	Works on-	Works on -	54

#### Table 6: Retrofits 2021

\*Please note our figures for Q1 and Q2 as previously reported, have been amended in this report.

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The Council was allocated €1,114,467 in February with a requirement to retrofit a minimum of 41 properties to a B2/Cost Optimal standard. The target and allocation were increased in April 2021 to 54 properties with a funding allocation of €1,461,717. This preliminary allocation is based on an expected average cost of €27,000 per property.

#### Table 7: Maintenance Requests 2021

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Routine Maintenance	Q1	Q2	Q3	Total
Requests received	1,489	1,195	1,350	4,034
Requests in process	435	187	335	957
Requests completed	1,054	1,008	1,015	3,077

# Table 8: Disabled Persons Alteration Scheme 2021

	Q1	Q2	Q3	Total
Works on Hand at beginning of Quarter	123	121	119	
Requests Received	5	12	14	31
Works Completed	14	6	22	42

### 3.2 Allocations

Table 9: Allocations 2021						
Allocations	Q1	Q2	Q3	Total		
Social Housing List	19	49	75	143		
Transfer List	9	35	33	77		
Total Allocations	28	84	108	220		

# 3.3 Choice Based Letting (CBL)

#### Table 10: CBL Adverts by Area of Choice in 2021

	Q1	Q2	Q3	Total
Dún Laoghaire/Dalkey	0	10	7	17
Blackrock/Stillorgan	1	3	11	15
Ballybrack/Shankill	2	5	28	35
Ballinteer/Ballyogan	8	20	9	37
Total	11	38	55	104

**Note:** Figures shown are cumulative from 1<sup>st</sup> January 2021 and the number of adverts put on CBL. Some adverts represent multiple properties.



### 3.4 Homeless Services

#### Table 11: Homeless Services 2021

	Q1	Q2	Q3
No. of Homeless Families	66	67	72
No. of Homeless Individuals	199	217	171
No. of Allocations to homeless individuals/families	10	19	36
No. of SHS offers currently accepted by homeless individuals/families	6	21	9

**Note:** figures include those who may have signed for a tenancy but have yet to move out of homeless services/awaiting move-in grant.

#### 3.5 Housing and Disability Steering Group

The Council continues to work with the Steering Group on implementing the Terms of Reference. A meeting was held on 15<sup>th</sup> September 2021 with the next meeting scheduled for December. To date, 28% of allocations were made to people with disabilities this year. The steering group has completed and published its Local Strategic Plan for People with a Disability. This Plan can be found <u>here.</u>

#### 3.6 Grant Assistance to Older Persons and People with Disabilities

# Table 12: Breakdown of Grant Assistance to Older Persons and People withDisabilities 2021

	Q1	Q2	Q3	Total
No. of Applications received	36	50	49	135
Provisional approvals issued	33	31	51	115
Grants paid	27*	39*	36	102
Value of Grants paid	€227,534*	€343,597*	€308,989	€880,120

#### Housing Adaptation Grant for People with a Disability

\*Please note our figures for Q1 and Q2 as previously reported, have been amended in this report.

#### **Housing Aid for Older Persons**

Q1	Q2	Q3	Total



No. of Applications received	9	15	13	37
Provisional approvals issued	3	9	14	26
Grants paid	5	8*	8	21
Value of Grants paid	€25,883	€37,324*	€37,103	€100,310

\*Please note our figures for Q2 as previously reported, have been amended in this report.

#### **Mobility Aids Grant**

	Q1	Q2	Q3	Total
No. of Applications received	3	12	11	26
Provisional approvals issued	3	3	12	18
Grants paid	4*	9*	7	20
Value of Grants paid	€14,865*	€28,024*	€22,428	€65,317

\*Please note our figures for Q1 and Q2 as previously reported, have been amended in this report.

Budget Provision (3 Schemes)	€1,550,000
Budget Spent	€1,045,747
Budget % Spent	67.47%

**Note**: Some applications may be received in one year and processed in the following year as it can take some time before full documentation is submitted by the applicant.

#### 3.7 Rent Arrears

#### Table 13: Rents 2021

	Q1	Q2	Q3	Total
Accrued Rent Arrears	75,502	14,704	53,247	143,453
Rental Income	3,209,513	3,738,293	3,834,686	10,782,492

#### 3.8 Private Rented Housing Standards

#### Table 14: Private Rented Housing Standards 2021

59	401	516
	59	59 401

Notes:



**Q1** inspection figures were impacted by Covid-19 restrictions. Inspections were not permitted in level 5 restrictions. Virtual inspections commenced in January 2021. There were 3 physical inspections on vacant properties and 53 virtual inspections.

**Q2** figures include one vacant property onsite inspection and 58 virtual inspections.

**Q3** Physical onsite inspections recommenced on the 14th of July.

# 3.9 Tenancy Management and Anti-Social Behaviour

#### Table 15: Estate Management 2021

	Q1	Q2	Q3	Total
Pre-tenancy training	0	0	0	0

**Note:** Figures at 0 due to COVID-19 restrictions

#### Total Q3 Q1 Q2 **Anti-Social Complaints** 89 159 25 45 Received 154 Completed 12 44 98 On-going 13 14 3 30 **Tenancy Warning** 0 7 1 6 **Tenancy Notification** 4 2 5 11 2 3 Verbal Warning 8 13 Advice Given 1 13 40 54 8 29 Refer to Other Depts 30 67 2 Court Case 1 0 3

# Table 16: Anti-Social Behaviour 2021

# Table 17: Tenancy Management Interviews 2021

	Q1	Q2	Q3	Total
Tenancy Management Interviews	9	7	12	28

# 3.10 <u>Loans</u>

#### Table 18: Rebuilding Ireland Home Loan 2021



Rebuilding Ireland Home Loan	Q1	Q2	Q3	Total
Applications received	15	14*	14	43
Applications approved in principle	10	2	5	17
Loan Drawdowns	0	0	2	2

\*Please note our figure for Q2 as previously reported, has been amended in this report.