

2010

Dún Laoghaire-Rathdown
County Council
Annual Report

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Foreword 2010



Cllr. Lettie McCarthy
An Cathaoirleach



Owen P Keegan
County Manager

We are pleased to introduce the Council’s Annual Report 2010, which outlines the work of the Council in delivering important public services and a range of infrastructural projects during the year, all of which contribute to making Dún Laoghaire Rathdown an attractive place to work, live and do business in.

In 2010, the Council had to deal with the ongoing consequences of the depressed domestic economy and the crisis in the public finances. In addition to a significant reduction in our Local Government Fund allocation for 2010, compared with 2009, commercial rates and all other Council income sources were under pressure. Against this background it is noteworthy that the Council was in a position to maintain the broad range of services it provides and to reduce its commercial rate (ARV) by 2% in 2010.

The Council also had to deal with a significant decline in staff numbers in 2010. During the year a total of 56 staff members (in whole time equivalents) left the Council’s employment through a combination of voluntary redundancy for outdoor staff and normal staff retirements.

The exceptional weather conditions both at the beginning and the end of the year posed major challenges for the Council. Initially the task was to maintain a reasonable level of service on the road network and access to the upland areas of the county over a prolonged period of snow and icy conditions. After the general thaw we had to deal with the very serious

damage caused to the water distribution network by the cold weather and implement extensive water conservation measures. The Council can be very proud of the manner in which it responded to these challenges, including the efforts made to communicate with members of the public. This required a tremendous effort, commitment and dedication to public service on the part of a large number of Council staff throughout the organisation.

Finally, we want to acknowledge the leadership of all the Elected Members and to thank the staff of the Council for their work throughout the year.

A handwritten signature in blue ink that reads "Owen P Keegan".

Owen P Keegan
County Manager

A handwritten signature in black ink that reads "Lettie McCarthy".

Councillor Lettie McCarthy
An Cathaoirleach

Dún Laoghaire-Rathdown County Council

Comhairle Contae Dhún Laoghaire-Ráth An Dúin

As at 31/12/2010

Ballybrack Electoral Area

BAILEY, Maria (F.G.)

Kilmore, Killiney Road, Killiney, Co. Dublin.

Mob: 086-1019750

Fax: 2854129

Email: mbailey@cllr.dlrccoco.ie

LEWIS, Hugh (P.B.P.)

179 Ashlawn Park, Ballybrack, Co. Dublin.

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MARREN, Donal (F.G.)

17 Rock Lodge, Killiney, Co. Dublin.

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O'CALLAGHAN, Denis (LAB)

49 Rathsallagh Park, Shankill, Co. Dublin.

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SMYTH, Carrie (LAB)

Inislachan, Seafield Road,

Killiney, Co. Dublin

Mob: 086-3835051

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Blackrock Electoral Area

BAKER, Marie (F.G.)

38 Avondale Lawn, Blackrock, Co. Dublin.

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BHREATHNACH, Niamh, (LAB)

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BOYHAN, Victor (IND)

25 Grange Crescent,

Kill O' the Grange,

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Tel: 2369888 (Home)

Email: vboyhan@cllr.dlrccoco.ie

WARD, Barry (F.G.)

c/o DLRCC, County Hall, Marine Road,

Dún Laoghaire.

Mob: 085-1578000

Email: bward@cllr.dlrccoco.ie

Website: www.barryward.ie

Dún Laoghaire Electoral Area

BAILEY, John. (F.G.)

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BOYD-BARRETT, Richard (P.B.P.)

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DEVLIN, Cormac (F.F.)

St. Michael's, 117 Glenageary Avenue, Dún Laoghaire,

Co. Dublin.

Mob: 086-8186814

Tel: 2750786

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Website: www.cormacdevlin.ie

DILLON-BYRNE, Jane (LAB)

Silchester House, Silchester Road, Glenageary, Co. Dublin.

Mob: 086-6078150

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FITZPATRICK, Stephen (LAB)

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MITCHELL O'CONNOR, Mary (F.G.)

31 Maple Manor, Cabinteely, Dublin 18.

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Email: mmoconnor@cllr.dlrccoco.ie

Dundrum Electoral Area

BRENNAN, Aoife (F.F.)

31 Finsbury Park, Churchtown, Dublin 14.
Mob: 086-7814516
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CULHANE, Aidan (LAB)

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FOX, Tony (IND)

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HAND, Pat (F.G.)

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O'DEA, Jim (F.G.) (Co-opted 5th July 2010)

8 Pine Valley Grove, Rathfarnham, Dublin 16
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48 Parkvale, Sandyford Road, Dundrum, Dublin 16.
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Stillorgan Electoral Area

HORKAN, Gerry (F.F.)

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HUMPHREYS, Dr. Richard (LAB)

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3 Mather Road North, Mount Merrion, Co. Dublin.
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Glencullen / Sandyford Electoral Area

JOYCE, Tom (F.G.)

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McCARTHY, Lettie (LAB)

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Tree Tops, Barnacullia, Sandyford, Dublin 18.
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RICHMOND, Neale (F.G.)

23 Kingston Heights, Ballinteer,
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Councillors' Committee Membership Within Dún Laoghaire-Rathdown County Council

COUNCILLOR NAME	Dún Laoghaire Area Committee	Dundrum Area Committee	Organisation, Procedure & Protocol Committee
BAILEY, CLLR. JOHN	✓		
BAILEY, CLLR. MARIA	✓		
BAKER, CLLR. MARIE	✓		✓
BHREATHNACH, CLLR. NIAMH	✓		✓
BOYD-BARRETT, CLLR. RICHARD	✓		✓
BOYHAN, CLLR. VICTOR	✓		✓
BRENNAN, CLLR. AOIFE		✓	
CULHANE, CLLR. AIDAN		✓	
DEVLIN, CLLR. CORMAC	✓		
DILLON-BYRNE, CLLR. JANE	✓		
FITZPATRICK, CLLR. STEPHEN	✓		
FOX, CLLR. TONY		✓	
HAND, CLLR. PAT		✓	✓
HORKAN, CLLR. GERRY		✓	✓
HUMPHREYS, CLLR. DR. RICHARD		✓	✓
JOYCE, CLLR. TOM		✓	✓
LEWIS, CLLR. HUGH	✓		
MARREN, CLLR. DONAL	✓		✓
MCCARTHY, CLLR. LETTIE		✓	✓
MURPHY, CLLR. TOM		✓	
O'CALLAGHAN, CLLR. DENIS	✓		✓
MITCHELL O'CONNOR, CLLR. MARY	✓		
O' DEA, CLLR. JIM (CO-OPTED 5TH JULY 2010)		✓	
O'KEEFE, CLLR. GEARÓID		✓	✓
O'LEARY, CLLR. JIM (RESIGNED 10TH MAY 2010)		✓	
RICHMOND, CLLR. NEALE		✓	
SAUL, CLLR. BARRY		✓	✓
SMYTH, CLLR. CARRIE	✓		✓
WARD, CLLR. BARRY	✓		✓

Councillor Membership of Other Bodies

COUNCILLOR/ MEMBER	ASSOCIATION OF COUNTY AND CITY COUNCILS (FORMERLY GENERAL COUNCIL OF COUNTY COUNCILS)	AUDIT COMMITTEE	COUNTY DUBLIN VEC	DALKEY HERITAGE TOWN COMPANY	DLR PROPERTIES	DRUGS TASK FORCE	DUBLIN CITY & COUNTY REGIONAL TOURISM AUTHORITY LTD.	DUBLIN EMPLOYMENT PACT STRATEGIC POLICY GROUP	DUBLIN REGIONAL AUTHORITY	DUBLIN REGIONAL AUTHORITY E.U. OPERATIONAL COMMITTEE	DÚN LAOGHAIRE COMMUNITY ENTERPRISE SOCIETY	DÚN LAOGHAIRE-RATHDOWN COUNTY ENTERPRISE BOARD	DÚN LAOGHAIRE-RATHDOWN LEISURE SERVICES	DÚN LAOGHAIRE-RATHDOWN COUNTY SPORTS PARTNERSHIP
CLLR. J. BAILEY		✓		✓										
CLLR. M. BAILEY														
CLLR. M. BAKER					✓							✓		
CLLR. N. BHREATHNACH						✓		✓						
CLLR. R. BOYD- BARRETT														
CLLR. V. BOYHAN														
CLLR. A. BRENNAN														
CLLR. A. CULHANE									✓			✓		
CLLR. C. DEVLIN						✓					✓			
CLLR. J. DILLON- BYRNE														
CLLR. S. FITZPATRICK									✓					✓
CLLR. T. FOX												✓		
CLLR. P. HAND	✓		✓									✓		
CLLR. G. HORKAN		✓			✓				✓					
CLLR. DR. R. HUMPHREYS		✓												
CLLR. T. JOYCE														
CLLR. H. LEWIS														
CLLR. D. MARREN													✓	
CLLR. L. MCCARTHY					✓		✓						✓	
CLLR. T. MURPHY														
CLLR. D. O'CALLAGHAN	✓												✓	
CLLR. M. MITCHELL O'CONNOR				✓										
CLLR. G. O'KEEFFE														
CLLR. J. O'DEA														
CLLR. J. O'LEARY														
CLLR. N. RICHMOND									✓	✓			✓	
CLLR. B. SAUL					✓				✓					✓
CLLR. C. SMYTH			✓											
CLLR. B. WARD	✓													

Councillor Membership of Other Bodies

COUNCILLOR/ MEMBER	DÚN LAOGHAIRE-RATHDOWN THEATRE COMPANY	DÚN LAOGHAIRE VEC	EASTERN RIVER BASIN AUTHORITY	IRISH PUBLIC BODIES MUTUAL INSURANCES LTD.	JOINT POLICING COMMITTEE	LOCAL AUTHORITIES MEMBERS ASSOCIATION	LOCAL AUTHORITIES MEMBERS COMMITTEE ON STRATEGIC PLANNING GUIDELINES FOR THE GREATER DUBLIN AREA	LOCAL POLICING FORUM	LOCAL CONSULTATIVE COMMITTEE EST. UNDER HOUSING (TRAVELLER ACCOMMODATION) ACT, 1998	LORD EDWARD FITZGERALD MEMORIAL FUND
CLLR. J. BAILEY		✓								
CLLR. M. BAILEY		✓								
CLLR. M. BAKER					✓					✓
CLLR. N. BHREATHNACH		✓			✓					
CLLR. R. BOYD- BARRETT										
CLLR. V. BOYHAN										
CLLR. A. BRENNAN					✓				✓	
CLLR. A. CULHANE							✓			
CLLR. C. DEVLIN	✓	✓			✓					
CLLR. J. DILLON- BYRNE		✓	✓		✓					
CLLR. S. FITZPATRICK		✓								
CLLR. T. FOX										
CLLR. P. HAND										
CLLR. G. HORKAN										
CLLR. DR. R. HUMPHREYS	✓				✓					✓
CLLR. T. JOYCE		✓			✓		✓			
CLLR. H. LEWIS					✓					
CLLR. D. MARREN	✓	✓				✓				
CLLR. L. MCCARTHY					✓					
CLLR. T. MURPHY		✓							✓	
CLLR. D. O'CALLAGHAN									✓	
CLLR. M. MITCHELL O'CONNOR					✓					
CLLR. G. O'KEEFFE										
CLLR. J. O'DEA					✓				✓	
CLLR. J. O'LEARY					✓				✓	
CLLR. N. RICHMOND										
CLLR. B. SAUL			✓		✓					
CLLR. C. SMYTH					✓		✓			
CLLR. B. WARD				✓	✓					✓

COUNCILLOR/ MEMBER	MONITORING COMMITTEE DUN LAOGHAIRE TOWN CENTRE – INTEGRATED AREA PLAN	MOUNTTOWN COMMUNITY FACILITY	REGIONAL HEALTH FORUM	RURAL DUBLIN LEADER	SANDYFORD BUSINESS DISTRICT ALLIANCE	SIMS SUB-COMMITTEE/RAPID COUNTY MONITORING GROUP	SOUTHERN AND EASTERN REGIONAL ASSEMBLY	SOUTHSIDE PARTNERSHIP DLR
CLLR. J. BAILEY		✓						
CLLR. M. BAILEY			✓					
CLLR. M. BAKER								
CLLR. N. BHREATHNACH								
CLLR. A. BRENNAN								
CLLR. R. BOYD-BARRETT								
CLLR. V. BOYHAN								
CLLR. A. CULHANE							✓	
CLLR. C. DEVLIN		✓	✓					
CLLR. J. DILLON-BYRNE		✓	✓					
CLLR. S. FITZPATRICK	✓							✓
CLLR. T. FOX						✓		✓
CLLR. P. HAND			✓					
CLLR. G. HORKAN			✓					
CLLR. DR. R. HUMPHREYS								
CLLR. T. JOYCE			✓		✓			
CLLR. H. LEWIS								✓
CLLR. D. MARREN						✓		
CLLR. L. MCCARTHY	✓			✓	✓			
CLLR. T. MURPHY								
CLLR. D. O'CALLAGHAN			✓					
CLLR. M. MITCHELL O'CONNOR								
CLLR. J. O'DEA								
CLLR. G. O'KEEFFE								
CLLR. J. O'LEARY								
CLLR. N. RICHMOND								
CLLR. B. SAUL							✓	
CLLR. C. SMYTH						✓		
CLLR. B. WARD								

Strategic Policy Committee (SPC) Membership

*Table reflects SPC membership in 2010.

COUNCILLOR / MEMBER	ENVIRONMENT, CULTURE & COMMUNITY SPC	WATER & WASTE SERVICES SPC	HOUSING SPC	PLANNING SPC	TRANSPORTATION SPC
BAILEY, CLLR. JOHN				✓	✓
BAILEY, CLLR. MARIA				✓	Chair
BAKER, CLLR. MARIE		✓			✓
BHREATHNACH, CLLR. NIAMH				✓	✓
BOYD BARRETT, CLLR. RICHARD			✓	✓	
BOYHAN, CLLR. VICTOR				✓	✓
BRENNAN, CLLR. AOIFE	✓		✓		
CULHANE, CLLR. AIDAN			✓	Chair	
DEVLIN, CLLR. CORMAC	✓				✓
DILLON-BYRNE, CLLR. JANE		✓	✓		
FITZPATRICK, CLLR. STEPHEN	✓	✓			
FOX, CLLR. TONY	✓				✓
HAND, CLLR. PAT		✓	✓		
HORKAN, CLLR. GERRY		Chair			✓
HUMPHREYS, CLLR. DR. RICHARD		✓			✓
JOYCE, CLLR. TOM			Chair	✓	
LEWIS, CLLR. HUGH	✓	✓			
MARREN, CLLR. DONAL	✓		✓		
MCCARTHY, CLLR. LETTIE			✓	✓	
MITCHELL O'CONNOR, CLLR. MARY	✓			✓	
MURPHY, CLLR. TOM		✓		✓	
O'CALLAGHAN, CLLR. DENIS	Chair		✓		
O'DEA, CLLR. JIM (CO-OPTED 5TH JULY 2010)	✓			✓	
O'KEEFE, CLLR. GEARÓID		✓	✓		
O'LEARY, CLLR. JIM (RESIGNED 10TH MAY 2010)	✓			✓	
RICHMOND, CLLR. NEALE		✓	✓		
SAUL, CLLR. BARRY	✓	✓			
SMYTH, CLLR. CARRIE	✓				✓
WARD, CLLR. BARRY	✓				✓

SECTORAL REPRESENTATIVES	ENVIRONMENT, CULTURE & COMMUNITY SPC	WATER & WASTE SERVICES SPC	HOUSING SPC	PLANNING SPC	TRANSPORTATION SPC
CARNEY, PHILIP			✓		
COLEMAN, MATTHEW					✓
CRONIN, NIAMH					✓
CROWE, MICHAEL			✓		
DONELAN, RICHARD	✓				
FERRIS, LIZ	✓				
FITZGERALD, ORLA				✓	
FITZPATRICK, SÉAMUS			✓		
FITZSIMONS, KEN					✓
FITZSIMONS, ROBERT					✓
GALLAGHER, MATT				✓	
HEYWOOD, VERONICA				✓	
HUMPHREYS, ORLAITH				✓	
KEOGH, CHRIS	✓				
KIRKER, ROGER	✓				
KIVLEHAN THOMAS		✓			
MERRIGAN, MICHAEL	✓				
MORLEY, CATHERINE			✓		
NOLAN, TOM					✓
O'CALLAGHAN, PAUL				✓	
O'CONNOR, NOEL			✓		
O'DONNELL, MARTIN				✓	
O'HANLON, JOHN		✓			
O'NEILL, HUGH		✓			
O'NEILL, SÉAMAS			✓		
O'SHEA, STEPHEN		✓			
O'SULLIVAN, DAMIEN	✓				
ROBINSON, MATT		✓			
SANFEY, MICHAEL		✓			
TIERNEY, MICHAEL					✓

Strategic Policy Committee Reports

Planning Strategic Policy Committee: Four meetings were held during 2010. The following is a summary of issues discussed:-

- Draft Regional Planning Guidelines
- Draft Works Programme
- Energy Efficiency in Buildings
- The 2010-2016 Development Plan
- The Planning and Development (Amendment) Bill 2009 and the Planning and Development (Amendment) Act 2010.
- The Local Government (Dublin Mayor and Regional Authority) Bill 2010.
- The Code of Practice on the Provision of Schools and the Planning System.
- Cherrywood Strategic Development Zone
- dlr TREES: Tree Strategy for Dún Laoghaire-Rathdown
- National Survey on Ongoing Housing Developments

Housing Strategic Policy Committee: Six meetings were held during 2010. The following is a summary of the issues discussed:

- Inaugural Meeting; the three Senior Executive Officers gave the new SPC Members a synopsis of the operations and functions of the Housing Department
- Presentation of Homeless Strategy
- Report on Unsold Affordable Housing
- The Revised arrangements for the Funding of Land for Social Housing Purposes and Land Aggregation Scheme
- Presentation was given on new Draft Anti-Social Behaviour Policy
- Presentation by Focus Ireland into the housing experiences of migrants
- The Committee, having considered the Draft Anti-Social Behaviour Strategy 2010 – 2015 requested a Special Meeting of the SPC to agree amendments to the Strategy.
- The Members proposed amendments to the Draft Anti-Social Behaviour Strategy 2010 – 2015
- It was agreed that the Draft Anti-Social Behaviour Strategy, as amended, be recommended to the Council for adoption.
- Scheme of Letting Priorities / Allocations Scheme; The SPC was requested to make a recommendation in relation to the Scheme of Letting Priorities to be brought to the forthcoming meeting of the Council.
- Presentation was given on the progress of the Rental Accommodation Scheme within Dún Laoghaire Rathdown.

Transportation Strategic Policy Committee: Five meetings were held during 2010. The Committee considered the following items:

- Review of Cycling Policy
- Review of Pay & Display Parking Control Scheme and Parking Policy
- Smarter Travel Area Bid – Sandyford Business Estate
- Appointment of Sandyford Business Estate Sustainable Travel Champion
- Road Safety Plan and European Road Safety Charter
- Policy on the implementation of statutory signing and lining measures
- Presentation on Intelligent Traffic Systems
- Update on Review of Disabled Parking Scheme conducted by the Department of Transport
- Dún Laoghaire Rathdown County Council Staff Mobility Plan
- European Mobility Week 2010

Water and Waste Strategic Policy Committee: Four meetings were held during 2010. The following issues were considered:

- Water Supply
- Water Supply Project – New Source
- Water Mains Rehabilitation Project Dublin Region
- Exit Waste Collection Service

Environment, Culture and Community Strategic Policy Committee: Four meetings were held during 2010. The main areas considered were:

- A Draft Memorial Policy
- Draft Dublin Regional Air Quality Management Plan
- Tree strategy for Dún Laoghaire-Rathdown ('dlr Trees')
- Update on Environmental Services
- Library Development Programme
- Estate Management Review
- Update on Play Policy
- Report on Waste Collection Service
- Parks Biodiversity Policy ('Parklife')
- Report on Youth Arts & Grainstore Youth Facility
- Public Consultation on The Arts

List of Conferences/Training Attended During 2010

Date	Conference Details	Location	Number of dlr Councillors that Attended
22nd - 24th January 2010	Elected Member's Training Seminar: Waste Management and the Law	Galway	3
29th - 30th January 2010	Planning Seminar for Councillors	Limerick	4
29th - 31st January 2010	Cumann Merriman Winter School 2010	Galway	1
4th - 5th February 2010	Mid-West Regional Authority - 16th Annual conference 'Environmental Designations - Barriers or Opportunities	Limerick	1
16th - 18th February 2010	Elected Member's Training Seminar: Managing Stress and Promoting Positive Mental Health	Galway	1
19th - 21st February 2010	Elected Member's Training Seminar: Change Management in Local Government	Mayo	1
26th - 28th February 2010	21st Colmcille Winter School	Donegal	1
26th - 28th February 2010	Councillor's Training Seminar: The Councillor, Communications and Local Government	Waterford	3
4th - 5th March 2010	ACCC Annual Conference 2010	Tipperary	2
4th - 7th March 2010	18th Annual Kerry Environmental Recognition Conference	Kerry	1
12th - 14th March 2010	Training Seminar for Councillors: Public Liability Health & Safety issues in Local Government	Wexford	3
25th - 27th March 2010	Listowel Conference 2010 - Exploring Arts & Culture through Town Twinning	Kerry	2
26th - 27th March 2010	National Tidy Towns Conference 2010	Louth	1
9th - 10th April 2010	LAMA 2010 Annual Conference: Councillors Role in Changing Climate	Sligo	2
13th April 2010	International Symposium - 'Working Towards a Holistic Policy Against Illicit Drug Trafficking and Misuse in Europe	Brussels	1
16th April 2010	BMW Regional Assembly Annual Conference 2010 - Promoting Growth and Jobs in Ireland's Regions	Cavan	2
16th - 18th April 2010	Elected Member's Training Seminar: Banking, Insurance and NAMA - The effect on Local Government	Kerry	2
23rd - 24th April 2010	Inclusion Ireland AGM & Annual Conference 2010	Kerry	1
23rd - 25th April 2010	Conference for Councillors - key strategies for greater success in a challenging economic climate	Galway	1
7th - 8th May 2010	'Head - Shops - Legal Highs'	Louth	1
11th May 2010	Dundalk Chamber of Commerce: Business Investment District Scheme Conference	Louth	1
14th - 16th May 2010	Business Investment, Money Business, Investments, Planning, Tax and more	Kildare	6
20th May 2010	South East Regional Authority/European Maritime Day 2010 Conference - Sustainable Estuarial Regions	Waterford	1
21st - 23rd May 2010	Elected Member's Training Seminar: The Cost of Insurance and Claims on your Local Authority- What can we do to minimise?	Galway	3
28th May 2010	Southern & Eastern Regional Assembly Annual Conference	Cork	5
28th - 29th May 2010	Defamation Seminar for Councillors	Limerick	1
3rd June 2010	TCPA Summer Conference & FJO Lecture	London	1

List of Conferences/Training Attended During 2010

Date	Conference Details	Location	Number of dlr Councillors that Attended
3rd - 10th June 2010	La Recontre d'Istanbul	Turkey	2
17th June 2010	SEAI - Bio energy 2010	Kerry	3
24th - 26th June 2010	Carlow 8th National Tourism Conference : Tourism - The way forward	Carlow	2
15th July 2010	Dundalk Chamber of Commerce: The Power and Potential of Social Media Marketing seminar	Louth	1
3rd - 10th July 2010	15th Annual Dr. Douglas Hyde Summer School	Roscommon	1
16th - 18th July 2010	Elected Members Training Seminary, Housing (Misc. Provisions) Act 2009	Kildare	1
18th - 24th July 2010	30th Annual MacGill Summer School & Arts Week	Donegal	1
30th July - 1st Aug 2010	The need for urgent Local Authority & Health Service Reform	Galway	1
20th - 22nd Aug 2010	Elected Members Training Seminar 'Waste Management Regulations, Tyres & Waste Tyres Prohibition of Waste Disposal by burning'	Galway	1
27th - 29th Aug 2010	Elected Members Training Seminar 'Water Conservation, Impact of the new EPA Guidelines on Planning Applications - Are we at risk?'	Mayo	1
3rd - 5th Sep 2010	Professional Development Conference for Councillors: Computer and IT Development Skills for Councillors; A Business Perspective	Kildare	1
20th Sep 2010	Seminar on EU Projects Promoting Sustainable Travel	Cork	2
23rd Sep 2010	Water Metering Conference 2010	Dublin	1
24th - 26th Sep 2010	Ceiluradh an Bhlascaoid 2010	Kerry	3
29th - 31st Oct 2010	Elected Member's Training Seminar: 'Criminal Law (Defence and Dwelling) Bill 2010, Insurance Issues for Home and Business'	Galway	1
1st - 3rd Oct 2010	'Report of the Local Government Efficiency Review Group' seminar	Wexford	3
1st - 3rd Oct 2010	La Touche Legacy Seminar 2010	Wicklow	2
8th - 9th Oct 2010	LAMA Autumn Seminar	Kerry	7
15th - 16th Oct 2010	Douglas Hyde Conference 2010	Roscommon	5
20th Oct 2010	Local Government and Active Citizenship, Combating Poverty and Social Exclusion 2010	Monaghan	3
22nd - 24th Oct 2010	Facebook for Councillors; A Business Perspective	Kerry	1
11th - 12th Nov 2010	National Enterprise Conference	Tipperary	3
18th - 19th Nov 2010	ICSH Finance Seminar 2010 - 'Financial Management in a Changing Environment'	Kilkenny	1
21st - 23rd Nov 2010	Local Governance Training Seminar: 'Council Budgets 2011'	Donegal	3
24th Nov 2010	The 8th National Waste Summit	Dublin	1
25th - 27th Nov 2010	A National Tourism Conference	Clare	6
10th - 12th Dec 2010	Councillor's Training Seminar: The Local Government Budget 2011	Wexford	3
17th - 19th Dec 2010	Elected Member's Training Seminar: Building Regulations, Renewable Energy Requirement, Home Insurance	Kerry	5

ARCHITECTS'

The Architects' Department provides a broad range of building related services in the following categories:

- (a) Housing
- (b) Urban Design & Public Realm
- (c) Civic Buildings
- (d) Conservation of the Built Heritage
- (e) Dangerous Structures/Places
- (f) Energy Management
- (g) Miscellaneous

Housing

The Housing Programme continued in 2010 with a further 108 dwellings provided. A total of 18 dwellings were handed over in Pearse Street, Sallynoggin, 10 dwellings in St Galls, Milltown, 41 dwellings in Benamore, Blackrock and 39 dwellings in Brehon Grove, Ballinteer. Building Energy Rating (BER) upgrades of 25 units at Hillview, were also completed.

Other housing-related work carried out by the Architects' Department included:

- Advice on delivery of social and affordable units through Part V of the Planning and Development Act
- Design of Housing extensions
- Energy upgrades to vacant dwellings returned for council re-letting
- Disabled Persons extensions
- Bathroom upgrades



- Planned Maintenance work programme

A significant new body of work began for the Architects' Department in 2010, with the Planned Maintenance work programme in conjunction with the Housing Department.

The Small Works Section of the Architects' Department, as well as progressing a number of refurbishments and extensions, also completed 50 bathroom upgrades under the Disabled Persons Grant Scheme.

Urban Design & Public Realm

The Architects' Department continues to provide considerable urban design input and advice on issues pertaining to the public realm across Council activities. In particular considerable work was carried out with the Planning Department in the preparation of the Draft County Development Plan 2010-2016. In addition the Department undertook the development of urban design strategies for the Sandymount Urban Framework Plan while work is currently underway for the proposed Cherrywood Strategic Development Zone.

A major civic improvement project along 'The Metals', Marine Road and Crofton Road commenced construction in 2010. When complete this project will define the Metals as a place for pedestrians and cyclists while also creating new café terraces, seating areas and a new play space. When complete, Dún Laoghaire will have a new public space to sit and relax, to enjoy coffee and food. In addition to the Metals a detailed design for the laneways in Dún Laoghaire has also been brought forward which will significantly upgrade their appearance and contribute to the ongoing rejuvenation of the town.

Civic Buildings

The new Depot facility at Ballyogan is a significant investment by Dún Laoghaire-Rathdown County Council that provides an integrated facility for Council services in the field of Maintenance and Environmental Services. It comprises a three storey office building together with a high bay utility warehouse and ancillary yards.

The project seeks to create a civic building of high quality addressing the former Ballyogan landfill which will in time become a new regional park. In addition the buildings strive to set high environmental standards of energy efficiency, sustainability and the innovative use of materials will create the best working environment for staff.

An advisory service continued on a broad range of civic buildings, including the County Library Headquarters and Cultural Centre in Moran Park. Other proposed civic projects include new sports and cultural facilities in Ballyogan, together with the recently completed Community Centre at Lambs Cross. The works at the Old Town Hall were also completed.

A number of projects for the Environment, Culture and Community Department were undertaken in 2010. The Library Improvement Programme continued to provide

improved amenities and maintenance and disability access to libraries. This programme included upgrading Deansgrange Library to Part 8 approval stage. Works commenced on an accessible sanitary facility at Dundrum Library. Renovations proposals were developed for Stillorgan Library and included new sanitary areas with disabled access and an energy upgrade. A proposed new internal layout for Shankill Library was developed and a design was prepared for an extension to Cabinteely library.

Projects for the Parks Department included plans for coffee bars at both Cabinteely and Killiney Parks, with associated sanitary areas. Minor upgrade works were also completed in the restaurant at Marlay Park and preparations for an extension to the existing restaurant were taken to an advanced stage. Production drawings were also completed for a new Golf Pavilion, also in Marlay Park.

The restoration of the Lodge in Deansgrange Cemetery neared completion in 2010 and proposals to provide a new coffee bar and sanitary facilities were prepared.

Works have also been completed for the Heritage Buildings Group on Carrickbrennan Cemetery walls and commenced on the Martello Tower at Seapoint. A number of smaller projects were also undertaken by this group with the involvement of the Architects' Department and the Conservation Section.

Conservation of the Built Heritage

The Conservation Division implements Part IV (Architectural Heritage) of the Planning and Development Act, 2000 and offers advice to members of the public and their agents on all aspects of the Built Heritage.

Conservation played an integral role in the drafting of the new County Development Plan 2010-2016, adopted in March 2010. Arising out of this, work continued on the assessment of a number of Candidate Architectural Conservations Areas. Significant progress was made in preparations to vary the County Development Plan for Killiney, Balally Terrace, Castle Cottages and Moss Cottages. These went on public display in December 2010.

The Architects' Department continues to administer the Department of the Environment, Heritage & Local Government's Conservation Grants Scheme for Protected Structures on behalf of the County Council. In 2010 applications were assessed and funding to a total of €175,067 was allocated to 22 projects. The Conservation Officer also gave a lecture on the Grant Scheme as part of a series of lectures run by the Irish Georgian Society entitled 'Dún Laoghaire-Rathdown's Historic Houses - Appreciating and Caring for your Period House'.

The Conservation Division also launched its own section on the County Council website aimed at providing homeowners with advice on various aspects of Conservation from Grant Schemes to Energy Efficiency to Repair and Maintenance.

www.dlrcoco.ie/conservation

Dangerous Structures/Places

The Department implements the Local Government (Sanitary Services) Act in relation to Dangerous Structures and Places. We had a total of 44 Dangerous Buildings cases in 2010.

Energy Management

Under the National Energy Efficiency Action Plan 2009, all public bodies must improve their energy efficiency by 33% by 2020. The County Council has formed an Energy Management Team, on which all relevant Council departments are represented, to meet this requirement. The Energy Management Team is led by the County Architect and progress will be reported on an annual basis.

The Architects' Department is also represented on the National Advisory Group for the EU Energy Audit Programme – TABULA.

Miscellaneous

The Architects' Department continued in 2010 to provide an advisory service across a broad range of activities such as quantity surveying, procurement, technical advice, building management and building condition reports, along with advising on Arts-related activities. The Department also participated in cross-departmental initiatives, e.g. Social Inclusion.

The Department funded and acted as co-ordinator of 'Open House' for Dún Laoghaire-Rathdown where members of the public were given the opportunity to visit architect-designed private residences, historic buildings and new landmarks for the 'Open House' Weekend in October 2010.

The Architects' Department is involved in the bid to have Dublin designated as World Design Capital in 2014. World Design Capital is a biennial designation and the bid will be formally submitted by the four Dublin local authorities. Work on the bid began in earnest in 2010.



CORPORATE SERVICES AND IT

The Corporate Services and IT Department is responsible for the provision and management of a very wide range of services, both internal and external to the organisation.

These services include:

- Council Meetings
- Facilities Management
- Higher Education Grants
- Register of Electors
- Property Management
- Dundrum Office
- Communications Office
- Information Technology
- Property Management and Maintenance of Corporate Offices
- Corporate Advertising Policy
- Civil Ceremonies - Old Town Hall
- Restaurant / Hospitality
- Hire of Halls/Exhibition Space
- Management of Telephone System / Corporate Mobile Telephones
- Information Desk / Porters Desk
- Switchboard Services

County Council

The Council itself is made up of 28 County Councillors from the following Electoral Areas: Glencullen/Sandyford, Dundrum, Stillorgan, Blackrock, Dún Laoghaire and Ballybrack.

- In 2010 the following County Council meetings were held:
- 15 County Council meetings including the Annual Meeting and 2 Development Plan Meetings
- 18 meetings of Dundrum Area Committees
- 18 meetings of Dún Laoghaire Area Committee
- 23 meetings of Strategic Policy Committees
- 3 meetings of the Joint Policing Committee
- 4 meetings of the Organisation, Procedure and Protocol Committee

Deputations

A total of 8 formalised deputation meetings were held during the year.

Facilities Management

The Facilities Management Section is responsible for managing Corporate Buildings (County Hall, Old Town Hall, Harbour Square, Dundrum Office and Library Road).

Work by the Facilities Management Section includes Administration and Maintenance Services as follows:

- Purchasing / Procurement /Tender Process

Communications Office

The Communications Office has responsibility for all corporate communications and information management. The office operates as the central contact point for all media relations and has an on-going role in managing the reputation of the Council through strategic communications planning. A primary objective of the team is to ensure that the organisation engages in a clear two-way communication process with both internal and external stakeholders.

The Key deliverables 2010 include:

Proactive media relations, including the promotion and explanation of Council services, programmes and initiatives; management of press queries (525 received and responded to in 2010).

Production of key Council publications including the quarterly *dlr times* and the Annual Report.

Processing/co-ordination of:

- Freedom of information requests (52 cases dealt with in 2010)
- Data protection requests (3 cases dealt with in 2010)
- Ombudsman requests (20 cases dealt with in 2010)
- Access to Information on the Environment Regulations (8 cases dealt with in 2010)

Additional responsibilities of the Office include the implementation of the Council's Irish Scheme under the Official Languages Act 2003.

Register of Electors

The total number of electors on the final Register was 151,886 and the breakdown of the Electoral Areas is as follows:

Electoral Area	No. of Electors	Electoral Area	No. of Electors
Ballybrack	26,135	Dundrum	29,404
Blackrock	22,407	Glencullen	21,269
Dún Laoghaire	32,718	Stillorgan	19,953

A draft Register of Electors for 2011/2012 was published on 1st November 2010. The total number on the Draft Register decreased to 150,898

Dundrum Office

The following meetings were held in the Office in 2010:

AREA COMMITTEE MEETINGS	17
SPC MEETINGS	5
DEPUTATIONS	2
OTHER DEPARTMENTAL MEETINGS	51
HOUSING MEETINGS/SIGN-UPS/INTERVIEWS/RAS	27
EXHIBITIONS/PUBLIC DISPLAYS	22
PUBLIC INFORMATION MEETINGS	2
TRAINING	2

School Meals Schemes

10 Primary Schools in the Dún Laoghaire-Rathdown area benefit from the scheme.

Coroner's Court

In 2010 there were 1,343 deaths reported with 614 post mortem examinations and 258 inquests carried out by the Coroner.

Higher Education Grants

The Higher Education Grants Scheme 2010/2011 was approved by Dún Laoghaire-Rathdown County Council at its meeting in June 2010.

NUMBER OF NEW APPLICATIONS	848
NUMBER OF NEW GRANTS AWARDED	431
NUMBER OF RENEWAL GRANTS AWARDED	593

1,024 students were awarded grants under the Higher Education Grants Scheme 2010/2011 and the total expenditure was €4 million.

Highlight of the year was being the only Local Authority in the Country to accept online applications.

Property Management

- Manages Council's property portfolio;
- Maintains the Council's Property Interest Register;



- Undertakes inspections and enforcement under the Derelict Sites Act, 1990 as appropriate;
- Provides a Referencing Service which also prepares the Books of References for Compulsory Purchase Orders.

Information Technology

The ITC section provides for the organisation’s wide ranging and expanding information technology requirements. This is achieved in a planned and managed environment and is governed by the demands of the Department’s Business Plan and the Corporate Plan and ad hoc demands from within, and increasingly from external sources. In a time of reducing budgets the section constantly looks to achieve “more with less”.

Some Highlights in 2010:

- New Website www.dlrcoco.ie launched with a real focus on customer service
- Extensive use of Blog to keep the public up to date on water issues and weather conditions
- Move to Windows 2008 and Virtual Servers to reduce infrastructure costs and improve efficiencies
- Extended use of thin client devices to reduce Energy consumption
- Use of GIS (Geographic Information Systems) to produce Development Plan and to allow for public, online submissions. This was a joint project with Fingal County

Council and it received a Chambers Ireland Excellence Award

- Financial systems upgrades carried out for greater efficiencies
- New Pensions system
- Libraries - new electronic Public customer services (e-books, Britannica Online) and System upgrades and introduction of Self Service units in Deansgrange Library
- Various IT Systems upgrades (Electoral Register, Rental Accommodation Scheme, Planning System, etc.) to improve efficiencies
- Network infrastructure upgrades for improved performances
- Broadband Infrastructure extended to Ballyogan
- Implementation of the MapRoad project for greater management of the road network
- Provision of an online Higher Education Grants facility
- Continued rollout of CRM (Customer Relationship Management) into the various Council Departments.



ENVIRONMENT, CULTURE AND COMMUNITY

The directorate of Environment, Culture & Community incorporates a wide range of services for citizens and visitors which are designed to provide and maintain high quality amenities; support the cohesive development and sustainability of local communities; maintain a good quality of public realm and facilitate a diversity of cultural activities.

The core services are:

Environment Services

- The Litter Management Plan 2010 – 2014 was approved and Litter Wardens continued to enforce the relevant legislation including the new Litter Bye Laws. In 2010, 1,129 litter fines and 206 fines under the Control of Dogs Act were issued.
- Organisation of ‘Cool Earth’, an environmental awareness exhibition including guest speakers such as Gavin Harte and Craig Benton that focused on climate change, as part of the 2010 dlr Festival of World Cultures.
- Tidy Districts competition, whereby 39 residents groups, Tidy Towns Committees and Estate Management groups took part. The 2010 overall winners were Meadowbrook.



- Tidy Schools competition, whereby 31 schools took part and management of the Green Schools programme, with 99 schools registered under the programme.

Community Development

- The Belarmine Community Centre was officially opened in 2010 and a wide variety of services are running from the centre for the local community. Extensive refurbishment work is nearing completion on Glencullen and Lambs cross Community Centres.
- The Council, through the Estate Management partnership, worked with 12 estate management fora.
- Along with 7 delegates attending Dáil na nÓg, Comhairle na nÓg had a successful AGM which 80 young people attended, a Seminar on Stereotyping of Young People and issued the first copy of 'The Voice' Newsletter.
- Sports Development programmes had a variety of week long and ongoing programmes including: The "Take 'Em On" Soccer School in conjunction with the F.A.I., Summer and Holiday Camps, Soccer in the Community in conjunction with U.C.D.F.C., Introduction to Snorkelling' courses, Tag Rugby Programme in conjunction with Leinster Rugby and Sportsfest – Activity Day for Older Adults with Go For Life with over 15,000 people participating.
- dlr Leisure Services continued to manage three swimming pools and other leisure facilities at Meadowbrook, Monkstown, Glenalbyn and Loughlinstown and a total of 1,065,833 visits were facilitated in 2010.

Events

- dlr Events continued in 2010 with a free programme of events such as Dad's Day Off, Gravitation, Teddy Bear's Picnic and Samhain.
- Marlay Park Concerts were again a great success in 2010 attracting thousands of people to the County.
- Co Co Markets saw the opening of a new weekly market in Marlay Park every Sunday.
- Community Development events celebrated throughout the year included; Bealtaine, Family Fun Days, Summer Projects and the Community Awards, which saw over 57 groups participating and the overall award going to Ballyogan Childcare Services.
- The Council continued to support numerous events including 'Bark in the Park', 'Picnic in the Park', 'Doggy Day Out', 'The Goal Mile', 'The Reindeer Run' and many more.

Libraries

- The dlr Library Collection Development Policy was devised and is available on the website.

- The library service continued to develop online resources; the interest in downloading books has grown significantly in the first year of operation.
- The dlr Library Voices Series attracted large audiences with authors of international standing, Barbara Kingsolver, Jonathan Franzen and Alexander McCall Smith.
- 'Recite Now', a poetry recitation competition for school children, was successfully launched.
- Redevelopment of the Carnegie Library at Blackrock began in September 2010.
- Self Service technology was successfully introduced into Deansgrange Library at the end of the year.

Arts

- In 2010 the Arts Office produced the 10th anniversary Festival of World Cultures with a programme of 160 events celebrating diverse cultures over three days in July.
- dlr Poetry Now celebrated its 15th anniversary in March with a four day programme of workshops, readings, master classes and a keynote address by Paul Muldoon.
- The annual arts programme featured artists in residence and primary schools projects. The Grainstore, dlr's Youth Arts Facility was also further developed.
- Fifty-five arts grants were awarded to individuals; groups and arts organisations throughout the County and a comprehensive countywide arts consultation process began to inform the next four-year arts policy.
- 'The Theatre' a sculpture by Artist Agnes Conway was installed in Cabinteely Park.

Heritage

- 2010 saw 5,000 people attend the second Mountains to Sea dlr Book Festival and nearly 4,000 people attended events at the fourth year of Summer of Heritage.
- The publication, *The Metals: From Dún Laoghaire to Dalkey* was a best-selling book in the County during the second half of 2010.
- The Biodiversity Officer organised a number of educational activities and other projects including the production of Education Packs for Shanganagh Park, Killiney Hill Park and Booterstown Marsh.
- A biodiversity policy for Parks entitled 'Parklife' was prepared.
- The completion of the restoration of the bandstand and sun shelter on the East Pier at Dún Laoghaire was celebrated.
- In 2010 the Council continued the implementation of its capital works programme at Carrickbrennan Graveyard, the commencement of the final phase of conservation of the Stillorgan Obelisk and the commencement of restoration works at the Martello Tower, Seapoint in preparation for opening to the public in 2011.

Parks Service

- An Open Space Strategy was formulated during the year for public consultation in 2011.
- A Tree Strategy (dlr Trees) was approved by the elected members following public consultation.
- A regional playground was opened at Marlay Demesne and a local facility at Ballawley Park.
- The new family golf facility at Marlay was opened.
- Sports changing room pavilions were opened at Soldiers and Sailors, Rockfield Park and Hollypark.
- The Boxing Clubhouse at Coolevin was extended and refurbished.
- Three 7-a-side synthetic all-weather pitches were opened at Sallynoggin Park as was a full synthetic pitch at Kilbogget Park.
- Three multi-use games areas (synthetic) were constructed at Kilbogget Park, Cois Cairn estate and Moreen estate.
- Pedestrian paths were constructed in Stillorgan Heath, Taney, Thomastown Park and Cabinteely Park.
- Off-leash areas for dogs were provided in Shanganagh and Cabinteely Parks.
- New pond and wetland systems were created in Kilbogget and Cabinteely Parks to enhance biodiversity.
- The allotments at Goatstown were taken into the charge of the Parks Service.

Cemeteries Service

- 708 internments were carried out in Deansgrange Cemetery and 549 in Shanganagh Cemetery.
- New pavements were constructed in Shanganagh Cemetery and the 'avenue' in Deansgrange Cemetery was re-surfaced.
- The restoration of the Gate Lodge in Deansgrange Cemetery commenced.
- A management plan for closed burial grounds commenced.



FINANCE

The Finance Department is responsible for the short and long term financing of the Council's operations, both Revenue and Capital.

Included among the wide range of services provided by the Department are:

- Financial Control & Treasury Management
- Preparation of Annual Budget
- Preparation of Annual Financial Statement
- Payroll Administration
- Commercial Rates Billing & Collection
- Environmental Waste Charges Billing & Collection
- Non-Domestic Water Charges Billing & Collection
- Payment of Accounts
- Insurance and Claims Administration
- Payments Receipting Office
- Administration of the Non Principal Private Residence Charge (NPPR)

Council Budget

The Finance Department prepares the overall Budget in consultation with each department of the Council.

The Revenue Budget for the financial year ended 31st December 2010, as adopted by Council, was €200,566,300.

Rates

Rates are payable on commercial and industrial properties. Following consideration of the Budget each year, the elected Members determine the Annual Rate on Valuation (ARV) to be levied for the following year. The ARV for 2010 was €69.20.

Collection Statistics			
Year	Total Rates Demanded	Total Rates Collected	% Collected
2010	€100,779,345	€81,537,284	81%
2009	€94,547,404	€79,934,676	84.52%
2008	€86,885,408	€79,314,343	91.29%
2007	€84,068,450	€79,465,704	94.53%

Valuation Act 2001

The Valuation Act 2001 revises the law relating to the rateable valuation of properties and facilitates a national revaluation of all rateable valuations.

Revaluation:

Revaluation, in the main, has now been completed in the County of Dún Laoghaire – Rathdown and the new valuation list came into effect for rating purposes on the 1st January 2011 with adjustments to the County's valuation total continuing to be made until all the appeal stages of the revaluation process are completed.

All commercial and industrial properties in the Dún Laoghaire-Rathdown Area were assessed for rates on the new valuations with effect from 1st January 2011.

Entry Year Levy

The levy was introduced under the Local Government (Business Improvement Districts) Act 2006, which was enacted on the 24th December 2006.

The levy applies to all new-build properties from the date when the properties are valued for rating purposes, pending the levying of commercial rates.



Collection Statistics			
Year	Total Levy Collectable €	Total Levy Collected €	% Collected
2010	€1,689,390	€529,853	31.36%
2009	€2,011,750.	€1,116,726	55.51%

Environmental Waste Charges

The Council ceased to provide a direct waste collection service from early August 2010 to the majority of its customers continuing to provide a direct service only to a small number of households who had an existing bagged waste collection service and to residents of Council apartment complexes. Following the holding of a competitive tender competition the Council appointed a contractor who offers a fully segregated waste collection service to former Council Customers wishing to avail of the service at a competitive price. The contractor is also required to honour the Council's existing Waiver Scheme.

Collection Statistics			
Year	Net Debit	Net Collected	% Collected
2010***	€1,946,397	€5,602,478	287.84%
2009	€5,122,766*	€9,241,421**	213.85%**
2008	€6,498,018*	€10,109,604**	155%**
2007	€13,447,157*	€11,141,142**	82.85%**

* Under Pay By Weight, householders were issued statements, based on weights and lifts, in arrears. The debit is comprised of three statements for the year, including the final statement, although this statement issues to customers after year-end.

** The Net Collected figure is comprised of both payments for the current and previous years, which is also reflected in the percentage collected total.

*** To 9/8/2010 only at which stage the Council ceased to provide a direct collection service to the majority of its Customers

Waiver Statistics	2010	2009	2008	2007	2006
Total Processed	3,099	3,347	5,456	5,313	5,337
Granted	2,856	3,001	4,413	4,097	4,266
Refused	243	346	1,043	1,216	1,071

Non-Domestic Water Charges Collection

Charges for non-domestic water supply are determined by metered usage. The task of metering all non-domestic properties, which commenced in 2006, was completed in December 2008. Prior to completion of the metering project, charges were levied by a combination of both fixed and metered charges.

Year	Total Water Charges Demanded	Total Water Charges Collected	% Collected
2010	€14,793,579	€6,105,100	41.27%
2009	€14,627,436*	€5,606,556	38.33%
2008	€11,055,390*	€3,465,923	31.35%
2007	€7,013,959*	€2,998,785	42.75%

* Bills issue in arrears. The debit includes final bill for the year, although issued to customers after year end.

Domestic Water Charges were abolished from 1st January 1997.

Non-Principal Private Residence Charge (NPPR)

The Local Government (Charges) Act 2009 introduced a €200 charge for Non-Principal Private Residences. The €200 charge is payable to the local authority in whose area the Non-Principal Private Residence is located. The charge is self-assessed and owners must register the property and pay the charge.

The legislation provides for the imposition of late payment fees in respect of payments made after the due date and for the taking of legal proceedings against owners liable to the charge who do not meet their liability.

Over 14,000 properties were subject to the charge in 2010 and the amount collected was €3.25m

Payment of Accounts

Payment to suppliers is made subject to presentation of valid tax documentation. The majority of payments are made by Electronic Fund Transfer (EFT), through which payments are made directly into suppliers' bank accounts, with occasional cheque payments where EFT is not practicable. Staff and Councillors are also paid by EFT.

The Council's Treasurer is: Bank of Ireland, 101 Upper George's Street, Dún Laoghaire, Co. Dublin.

Under The Prompt Payment of Accounts Act 1997, as amended, suppliers shall be entitled to late payment of interest on payments that are not paid within the prescribed period which in the case of most payments is 30 days. One interest payment was made in 2010.

Insurances

The main areas of activity are Public Liability, Employers Liability, Fire (Housing Stock), Fire (General Properties) and Motor Insurance. Full cover is provided.

Annual Financial Statement

The Annual Financial Statement 2009, completed in 2010, was prepared on an accrual accounting basis and included a full Balance Sheet showing assets owned and liabilities owed by the Council. The accounts are audited by the Local Government Auditor who reports to the Minister for the Environment, Heritage and Local Government.

HOUSING

The Housing Department manages the Council's housing estates. Functions include the construction, refurbishment, allocation, maintenance and sale of dwellings, rent assessment and collection, the making of house purchase loans and certain grants and the operation of the Plan for Social Housing and the provision of accommodation for homeless families.

The Department is responsible for the enforcement of standards and upkeep of rent books in private rented accommodation and the administration of the Rental Accommodation Scheme (RAS). The Department is also responsible for the management and maintenance of Group Housing Schemes and Halting Sites and the implementation of the Council's Accommodation Programme for Travelling People.

Housing Construction Programme 2010

UNITS COMPLETED DURING 2010	UNITS UNDER CONSTRUCTION DURING 2010
<ul style="list-style-type: none"> • 41 units at Benamore Sq & Court, Blackrock • 39 units at Brehon Grove, Ballinteer • 7 social & 1 Affordable units at Goatstown Close • 8 refurbishments and 4 new dwellings at St. Galls Gardens North 	<ul style="list-style-type: none"> • 27 units at Meadowlands (phase 3)

Tenant Purchase Scheme

During 2010 the Council received 30 applications to purchase dwellings of which 16 applications were approved and 6 sales were completed.

Social Housing Leasing Initiative

While the Council progressed a number of proposals under this scheme, no leases were signed in 2010. This Scheme will continue in 2011.

Housing Adaptation

On 1st November 2007, the DoEHLG introduced regulations which provided for a new framework of grant aid for older people and people with a disability, replacing the Disabled Persons Grant Scheme and the Essential Repair Grant Scheme.

The schemes of grant aid are as follows: -

- Housing Adaptation Grant Scheme for People with a Disability
- Mobility Aids Housing Grant Scheme
- Housing Aid for Older People

Housing Adaptation Grant Scheme for People with a Disability

149 Housing Adaptation Grants for People with a Disability applications were received.

150 Provisional Approvals were issued in the sum of €1,356,279.

Mobility Aids Housing Grants

6 Mobility Aids Housing Grant applications were received.

9 Provisional Approvals were issued in the sum of €35,837.

Housing Aid for Older People

85 Housing Aid for Older People applications were received.

61 Provisional Approvals were issued in the sum of €316,237.

Homelessness

The Council continued its arrangements with the Health Service Executive and Dublin City Council in relation to the provision of emergency accommodation for homeless persons. The Councils of the four Dublin local authorities all adopted the Dublin Region Framework Homeless Action Plan 2010 to 2013.

In 2010, the Council housed 7 homeless households in social housing. A further 3 households were housed under the Rental Accommodation Scheme (RAS) and 56 households were assisted in accessing accommodation in the private

rented sector. Two households were allocated tenancies with Voluntary Housing Bodies.

The SLI (Support to Live Independently) Scheme commenced in October 2010 to provide support to households who are moving out of homeless accommodation. SLI were working with 14 households as at 31/12/2010. The Regional Outreach Team commenced in mid-December. The service at Eblana Avenue closed in December under re-configuration of services in Pathway to Home.

The Localisation Group continues to meet to discuss the localisation of services and any issues of concern arising. Representatives from service providers sit on the Localisation Group e.g. Crosscare, Dublin Simon, in addition to the Gardaí.

Anti-Social Behaviour in Council Estates

The Council adopted its strategy "Policies, Objectives and Strategies in Combating Anti-social Behaviour" in compliance with the Housing (Miscellaneous Provisions) Act 2009.

During the year a total of 127 cases of anti-social behaviour were dealt with which is an increase of 76% in anti-social behaviour cases in comparison to 2009.

Legal Action was taken where appropriate, i.e. 3 evictions carried out; 2 warrants for possession and 4 excluding orders obtained from the District Court.

1 dwelling was surrendered in lieu of legal action.

63 warning letters and 25 verbal warnings issued.

924 pre-tenancy assessments were carried out.

Pre-Tenancy Training Courses

Three "Introduction to Tenancy" Courses were conducted in 2010.

Housing and Transfer Lists

At 31st December 2010, 4,473 applicants were assessed as being in need of housing. The Council's Housing Lists were reviewed in April 2010 and the Transfer Lists were reviewed in July 2010. A total of 374 housing applicants were allocated dwellings.

This included 62 dwellings negotiated by the Council under Part V agreements. 97 tenants were allocated transfers to alternative accommodation. This included 7 dwellings negotiated by the Council under Part V agreements.

Housing Rents

The year saw a large increase in the number of rent assessments carried out by the Council due to, in some cases, frequent changes in household incomes. The reduction in household incomes was reflected by a 5% reduction in average weekly rents, i.e. from €62.66 in 2009 to €59.48 in 2010 (which includes property charges where appropriate). The reduction was slightly offset by an increase in the Council's social housing stock resulting in a net weekly debit reduction of 4%.

Despite this, the total rental income increased slightly to just under €12.5m in 2010.

Part V – Housing Strategy

A total of 143 dwellings were provided through Part V of the Planning and Development Acts 2000-2010, as follows:

63 Affordable and 80 Voluntary Social at Honeypark (former Dún Laoghaire Golf Club lands) and a site measuring 2.79 hectares.

In addition 7 legal agreements were signed which provided 41 social units and a further 9 agreements were at draft stage.

Affordable Housing Scheme

88 affordable dwellings were sold during 2010. Due to reduced interest in affordable housing all affordable units were made available for sale on the open market with priority being given to affordable applicants and first time buyers.

At end of December 2010, there were a total of 2154 applicants on the Affordable Housing List.

Voluntary Housing Schemes

Funding was provided during 2010 through the Capital Assistance and Capital Loan & Subsidy Schemes to 3 Voluntary



Housing Associations for the acquisition of a total of 53 dwellings.

Accommodation of the Traveller Community

The Traveller Accommodation Programme 2009 – 2013 was adopted on 9th March 2009.

Work on the design of proposed 5 unit Grouped Housing Scheme at Pottery Road commenced

The tender for refurbishment of three bay halting site at St. Michaels Park, Monkstown was progressed.

The Local Consultative Committee met on 10 occasions during 2010 and site visits were made by the committee to all Traveller specific sites.

In addition a programme of planned remedial works was carried out at Nutgrove Crescent Grouped Housing Scheme. This included exterior painting and the upgrading of insulation in all houses. A fire-damaged house was also rebuilt.

CCTV was rolled out to Kilbogget Grove Grouped Housing Scheme, Nutgrove Crescent Grouped Housing Scheme and Burton Park Halting Site

The entrance roadway to St. Louise's Park Grouped Housing Scheme was surfaced.

Street lighting was erected at the Halting Site at Wyckham Avenue for the safety of tenants.

A trellis was erected and creepers planted along the exterior wall at Booterstown Park Halting Site to prevent ongoing graffiti.

Maintenance of Local Authority Housing Stock

As of December 31st 2010, the Council had approximately 4,335 dwellings in its rented stock. A total of 6,094 requests for maintenance were received in 2010.

Energy Efficiency Grant

Energy Efficiency works were carried out on 22 units in order to reduce the CO₂ emissions and BER ratings of C1 and higher were achieved. This work will continue in 2011.

Rental Accommodation Scheme

The Rental Accommodation Scheme (RAS) commenced in Dún Laoghaire - Rathdown County Council in August 2006.

Number of tenants of private landlords, transferred to Scheme at 31/12/2010 - 420

Number of homeless persons transferred to the Scheme at 31/12/2010 - 31



HUMAN RESOURCES AND COUNTY DEVELOPMENT BOARD

The functions of the Human Resources Department and County Development Board were merged under a single Directorate in December 2009.

The Human Resources Department is involved in the general administration of statutory employment provisions, the policies, procedures and schemes adopted by management. The Department also has responsibility for Accessibility and Workplace Partnership.

HUMAN RESOURCES

Staff of the County Council

The workforce of Dún Laoghaire-Rathdown County Council at the end of 2010 was 1,143 including clerical/administrative, professional, technical and depot-based staff comprising craft and general workers.

Recruitment, Administration & Industrial Relations

The Human Resources Department provides an advisory service to local management, ensuring equality and consistency throughout the organisation.

Staff welfare is promoted through the operation of schemes that aspire to a work life balance i.e. flexi time, shorter working year, work-sharing.

The Staff Welfare Officer identifies and responds to transitory crisis or personal difficulties experienced by staff at work or at home and provides a confidential counselling, referral and information service.

Equality

The Council's Equality & Access Officer continued to monitor and review corporate policies, practices and procedures to ensure that they remain consistent with employment and equality legislation, particularly in respect of the nine grounds of discrimination. He is a member of 2 national networks which develop and promote good practice in respect of both diversity management and service provision.

Accessibility

The County Council received €273,000 from the National Disability Strategy Fund in 2010, with a view to improving access to the built environment, access to information and access to services. The monies were spent on access enhancements to Dún Laoghaire Library, accessible facilities in the Old Town Hall, access improvements to Merville Park, and the continuation of the improvement works on the footpath network.

The Council's web site now satisfies International Accessibility standards and certification has been applied for.

The Disability Consultation Group met regularly during the year and continues to be a useful resource to the authority.

The 3% target for the employment of people with disabilities referred to in the Disability Act 2005 was exceeded in DLRCC (4.2%).

Staff Development and Training

During the year, the training programme delivered in-house training to 630 staff including the following areas: -

- Personal Development, Health and Safety, Freedom of Information, Customer Care, Information Technology
- 4 staff completed the Certificate in Local Government Studies
- 4 staff completed the Diploma in Local Government Studies
- 41 staff were approved under the Scheme of Assistance for courses of further education

Workplace Partnership

The Partnership committee continued to operate in 2010 and meetings continued on a monthly basis. A number of Action groups advanced several objectives/activities, including:

- **Return to Learning & Fetac programme**
28 members of staff enrolled in phases 1-3 of the return to learning programme. A further 17 staff enrolled in our new Fetac levels 3 & 4 groups. One ECDL group is due to conclude their modules early in 2011.

- Dignity and Respect in the Workplace**
 A review of the Dignity and Respect in the Workplace Policy was carried out with the assistance of the Labour Relations Commission. A new policy which included a plain English version was presented to and endorsed by the Partnership Committee.
- Depot Upgrading**
 The Partnership Depot Upgrading Communications Action group had a number of meetings with key personnel during the year. Minutes of their meetings were made available on the Partnership Intranet site. The group toured the new location, its completion is scheduled for early 2011.
- Health and Wellbeing Action Group**
 The Health and Wellbeing Action Group continued promoting health and wellbeing activities during the year. In June they promoted awareness of men's health and healthy eating in conjunction with National Men's Week. Over 100 staff availed of blood pressure tests in September, which were run in County Hall.
- Depot i-points**
 Staff information computers were installed in 5 depot locations, access to the Internet is now also available. It is planned to install a number of i-points in the canteen of the new Ballyogan depot next year.
- Computer Purchase Scheme**
 A scheme to facilitate the purchase of computers for staff was launched in early December.

- Depot Based Computer Training**
 Partnership organised mobile computer training to a selection of service locations across the County during May and June. The training was structured in 3 modules and a total of 96 staff members completed the course. Feedback received identified the initiative as a great success.

COUNTY DEVELOPMENT BOARD

The County Development Board Department works extensively with partners of Council including other local public sector service providers, local development companies, the community and voluntary sector and organised business.

The Department co-ordinates, facilitates and administratively supports an array of fora and collaboration mechanisms to deliver multi-agency actions in terms of long-term strategies for the social, economic and cultural development of the County.

The Department also provides co-ordination and administrative services to the Board and its sub-committees. In December 2009 the Board agreed to restructure its Committee structure with effect from 2010.

During 2010 this new structure was put in place and is now working well.



Economic Development

The Council places a high priority on developing a pro-business environment by:

- Creating a highly desirable place for people to live, work and visit.
- Providing effective services that are critical for business operations such as road infrastructure, water supply, waste water disposal and managing a clean and amenable local environment.
- Working with organised business groups to promote the retail and commercial areas of the county.

Economic Development as a positive outcome is the result of several factors working together. Many of these are not in the control of Council. The Council therefore engaged with other stakeholders in the following economic development activities in 2010:

- Working with neighbouring authorities to facilitate regional economic development within the framework of the Dublin City Region Economic Development Plan.
- Working with Dublin Tourism Company to market local tourism products and attractions as part of the Dublin tourism brand.
- Working with local enterprise support agencies, state agencies and business groups to implement actions agreed in the County Development Board.
- Working with other cities and Councils as partners to implement EU funded projects aimed at promoting the county at wider levels.

Achievements in 2010 included:

Regional co-operation

Co-organising elements of the second Innovation Dublin Festival

Tourism

Establishment of the branding guidelines for dlr tourism marketing and communication within the 'Truly, Deeply, Madly' Dublin tourism brand.

60,000 visits to www.dlrtourism.com.

5,000 downloads of Dún Laoghaire i-walks.

12 trade visits (Stalls at trade shows abroad as well as travel agent and journalists visiting the county).

Business Area Promotion

The development of a marketing plan for the Sandyford Business District.

Implementation of the BRAND Project to develop the brand of Dún Laoghaire town including:

- Development of a vision (big idea) for the town, www.dunlaoghaire.ie
- Development of branding images, graphic language and storybook
- Development of a three-year action plan to positively influence the Dún Laoghaire brand

The Council launched a business promotion grants scheme. The main purpose is to support business groups to engage in promotional activities that will increase footfall in their respective commercial/retail areas. A total of 25 projects were approved and co-funded.

Inter-agency collaboration

Co-ordination of the CDB Economic Development Committee.

Implementation of the SURE Project to develop a local economic development plan for Loughlinstown, Shanganagh and Ballybrack including:

- Establishment of an inter-agency local support group with community involvement
- Development of a baseline study for the area
- Development of a planning framework including broad objectives to address identified needs of the area.

RAPID

The RAPID Programme is based in the Loughlinstown and Shanganagh / Rathsallagh areas and aims to improve the quality of life and opportunities available to residents by co-ordinating services from the different providers.

In 2010 the RAPID Programme supported the following community development initiatives:

The RAPID programme is a partner in a new EU project called SURE (Fostering diversification of local economies by using innovative Socio-economic methods of Urban Rehabilitation in deprived urban areas). Dún Laoghaire Rathdown is one of ten cities involved in this project which aims to improve economic development and employment in the RAPID areas.

- Developed the RAPID Community Network with the dlr County Community Forum and Community Platform.
- Supported the development of the "Communities Working Together" Newsletter as an inter-agency project, communicating with local residents of the RAPID area.
- Collaborated with dlr Library Service and the Community Development Section to establish the Loughlinstown Community Library.
- Developed the Shanganagh Community Garden Project in conjunction with Shanganagh CDP.
- Hosted series of seminars on the key issues identified.
- RAPID and An Garda Síochána established the first Local Policing Forum in the County.
- RAPID has supported the continued development of Southern Abilities Group for young adults with physical

disabilities with Southside Partnership and Holly House Community Development Project.

Social Inclusion Unit

The Social Inclusion Unit is responsible for promoting and mainstreaming social inclusion within the County Council by proofing programmes, policies, and activities; and ensuring that no group is excluded or disadvantaged from accessing public services. Where feasible the Unit promotes active participation by vulnerable groups in all aspects of public service delivery.

Achievements in 2010 included:

- Organisation of awareness programmes such as: Social Inclusion Week, World Refugee Day, Multi-Cultural Young People Awards, Literacy Awareness, supporting people with Disabilities and the Volunteer Calendar and Awards.
- Coordination of dlr Integration Programme Including: Website Translation Programme and establishment of dlr Ethnic Minority Integration Forum and Year One of the European Integration Funded project 'Promoting the Civic Participation of Third Country Nationals through Local Authority Programmes'.
- Coordination of delivery of actions of the Inter-agency strategy 'Moving Forward Together: An Anti-Racism and Diversity Plan for Dún Laoghaire- Rathdown'

- Facilitated the development of the 2010-2013 Interagency Action Plan 'Delivery of Better Services to Travellers'
- Represented Ireland at the European Year for Combating Poverty and Social Exclusion 2010 Closing Conference in Brussels.

Local Sports Partnership

Dún Laoghaire-Rathdown Local Sports Partnership (DLRLSP) is one of a national network of Local Sports Partnerships (an initiative of the Irish Sports Council), with the key goals of co-ordinating and increasing participation in sport at a local level.

In 2010 Dún Laoghaire-Rathdown Sports Partnership organised and delivered a wide range of training courses, workshops and targeted physical activity programmes across the county. Some key achievements:

Coach/Volunteer Training - Buntús (Primary and pre-schools), Child Protection Training (covering 303 sports volunteers across 79 clubs), Sports First Aid, Disability Awareness (63 participants across 33 sports clubs), Club Development Seminar (attended by over 200 club coached/volunteers from 31 different sports), Walking Leaders, seminar on Sudden Adult Death Syndrome with UCD, dlr Leisure Services staff trained in older adult programmes.

Participation Programmes & Events - dlr Community 5K, Active Exercise programme and taster days for older adults, Active For Fun programme for transition year girls in 4 schools,



Walking events and weekly sessions, supporting the Focus Ireland Triathlon, promotion of cycling and junior events, Olympic Handball blitz in secondary schools.

Disability Sport Development & Programmes

Inclusive Sport Programmes (over 300 people reached), Capacity Building (over 30 services for people with disabilities have been engaged), Awareness Raising (schools, leisure centres, sports clubs, teachers and individuals), Sports Ability Guidelines published for including those with a disability.

Club Development Grants - 17 clubs provided with grants to assist in participation programmes and developing their clubs - €13,000 awarded in total.

Sports Forum - 49 clubs now represented with the aim of increasing co-ordination and communication among sports clubs in the County.

Information Provision - point of contact and information source for sport in dlr – clubs, facilities, grants/funding, club development, programmes & events.

County Community and Voluntary Forum

The Dún Laoghaire-Rathdown Community & Voluntary Forum works to ensure the voice of the community and

voluntary sector is heard and taken into account in the ongoing development of the county. Its membership consists of over 400 organisations representing a wide range of interests such as local community groups, environment and heritage groups, social services and enterprise groups, sports groups and many others.

Achievements of the Forum in 2010 included:

- Organisation of elections of Community Representation on to the Strategic Policy Committees of the County Council.
- A seminar to raise awareness of the 'See Change Campaign' promoting a positive attitude to persons with mental health problems.
- The Forum also provided active support in 2010 for the involvement of Community and Voluntary Groups in Social Inclusion Week.
- Supporting the continued Involvement for our Community Representatives on to the County Development Board, Joint Policing Committee and other bodies of local governance.
- The continued development of a multi-agency Volunteering Board of Management for the promotion/running of a walk-in volunteer centre for the County.



LEGAL SERVICES

The Council's Legal Services Department has developed considerable expertise in all areas of Local Government Law, practice and administration. Through its professional and paralegal support staff, it provides an active and essential service to all Council departments and Council affiliates.

Amongst the many and varied services offered by the Legal Services Department are:

- Consultations with Council management and staff
- Participation and an active role in the development of major Council initiatives, policy implementation and service delivery
- Code enforcement and the management of litigation issues
- Judicial Review proceedings
- Public Enquiries
- Corporate Governance related issues
- Compulsory Purchase Orders
- Conveyancing and property management
- General advices

In its work, the Department's staff communicate on a daily basis with Government departments, the Courts Service, the Property Registration Authority and with numerous solicitors, barristers and other consultants.

Emphasis is placed on specialist and personal development training for staff, all of whom are experienced on the latest case management software, including digital dictation. Vocational, professional and personal development training is undertaken with due regard to the objectives of the Council's Corporate Plan and the Department's own PMDS Team Plan.

Legal Services' case management system is regularly updated. This computer based file management and reporting system has proved to be a most useful and effective tool in assisting with service delivery in the department's code enforcement role, in the recovery of commercial rates and with general litigation matters.

With the recession in the economy bringing about a reduction in conveyancing transactions, there continues to be significant increases in the volume of litigation and contentious claims. Legal Services continue to make provision for these changes so as to ensure that litigation cases and claims were effectively managed.



PLANNING

The Planning Department is responsible for implementing the provisions of the Planning & Development Acts 2000-2010, the Planning & Development Regulations 2001 – 2010 and the Building Control legislation.

This involves reviewing the existing County Development Plan and the making of a new Development Plan every six years, making and implementing Local Area Plans, consideration of applications for planning permission, the control of ongoing development, the enforcement of planning legislation, and providing advice on planning related matters together with enforcement of the Building Control legislation.

Development Control Service Indicators 2010

- 1,231 planning applications were received which represents a decrease of 17% on the 2009 figure.
- 1,170 valid planning applications determined.
- Out of a total of 199 decisions issued by An Bord Pleanála in relation to appeals, 135 [68%] upheld/varied the decision of the Planning Authority, while 64 [32%] reversed the decision of the Planning Authority.
- 9 proposals by the County Council to carry out development were the subject of the public consultation process provided for under Part 8 of the 2001 Planning & Development Regulations.
- One major planning application the subject of an Environmental Impact Statement was submitted to the Council.

Enforcement

- A total of 207 new files were opened during 2010.
- A total of 144 cases were resolved through negotiation during the year.
- 234 warning letters issued.
- 44 Enforcement Notices issued.
- 19 prosecutions were initiated.

Section 5 of the Planning and Development Act 2000

114 applications for a Declaration or Referral, under Section 5 of the Planning and Development Act 2000, were received in

2010. Two applications were referred to An Bord Pleanála for review.

County Development Plan:

Following a two year public consultation process, the County Development Plan 2010-2016 was adopted by the elected members at a Special Council meeting on 11th March 2010 and came into effect on 8th April, 2010.

The Development Plan consists of a written statement and a set of 14 maps. The written statement sets out the general policy of the Council for the development of the county. It includes detailed standards for the control of development and specific objectives for different areas.

The maps illustrate the land use zoning provisions of the Plan, the road programmes and other objectives such as the preservation of trees and structures of archaeological interest. The Plan seeks to provide for the future well-being of the residents of the County by facilitating the growth of employment by ensuring an adequate supply of zoned lands for anticipated needs, by protecting the quality of the environment and by ensuring the provision of necessary infrastructure.

A constant theme of the Plan is the promotion of sustainable development. The Plan also recognises the need to co-operate with the Regional Authority, Dublin Transportation Office and other agencies in meeting the needs of the Dublin Region.

Variations:

There were no variations to the County Development Plan 2010-2016 during 2010

Local Area Plans

The County Development Plan 2010-2016 contains objectives to prepare a number of Local Area Plans, Strategic Development Zones and Urban Framework Plans.

The Deansgrange Local Area Plan was made in June 2010.

During 2010 work continued on the following Plans:

Cherrywood Strategic Development Zone (SDZ)

Sandyford Urban Framework Plan (SUFP)

Goatstown Local Area Plan

During the latter part of 2010 some preliminary data collection was undertaken in respect of the following LAPs:

Dún Laoghaire Local Area Plan

Blackrock Local Area Plan

Building Heights Strategy:

In addition to the above, further work continued in the latter part of 2010 on the preparation of a revised Building Heights Strategy. This is to be presented to Members in early 2011 with a view to subsequently progressing a formal variation to the current County Development Plan.

Architectural Conservation Areas:

Work continued on the assessment of a number of Candidate Architectural Conservation Areas.

Work also continued on the assessment of the following six Architectural Conservation Areas

- Sandycove Point, Sandycove
- Silchester Road, Glenageary
- Killiney
- Balally Terrace, Sandyford
- Castle Cottages, Clonskeagh
- Moss Cottages, Kiltiernan.

Significant progress was made in preparations to vary the County Development Plan for Killiney, Balally Terrace, Castle Cottages and Moss Cottages. These areas went on public display in December 2010.

Development Contribution Scheme (Section 48 of Planning and Development Act, 2000)

The Council on 14th December 2009 adopted the Section 48 Development Contribution Scheme 2010 – 2017. Total receipts under the Section 48 Development Contribution Schemes 2004 – 2009 and 2010-2017 were €153 million and in 2010 were approximately €10.5 million.

Supplementary Development Contribution Scheme (Section 49 of Planning and Development Act, 2000)

The Council on 13th January 2003 adopted a Section 49 Supplementary Development Contribution Scheme. It requires the payment of a financial contribution towards the cost of the extension of Luas Line B from the Sandyford Depot to Cherrywood, namely Luas Line B1.

The total receipts from 2003 - 2010 in respect of the Supplementary Development Contribution Scheme amounted to €22.7 million. A total of €614,601 was received in 2010.

Supplementary Development Contribution Scheme (Section 49 of Planning and Development Act, 2000-2006)

The Council on 10th November 2008 adopted a Section 49 Supplementary Development Contribution Scheme for the purpose of financing the development of the Glenamuck District Distributor Road Scheme and the Surface Water Attenuation Ponds Scheme.

Building Control Section

The Planning Department's Building Control Section is responsible for monitoring the Building Control Act 1990 & 2007 and the Regulations made under the Acts.

Building Control Section monitor approximately 15% of all new building works commenced in the county annually for compliance with the Building Regulations, however, the primary responsibility for compliance rests with the owners and builders.

Building Control Section co-ordinate the statutory taking-in-charge process of roads in new developments. The process includes monitoring the completion of roads, services, public lighting and open spaces in new developments when the development works are in progress. On the completion of the development further inspections are carried out to ensure that site works comply with the Council's taking in charge standards set out in "Development Works in Residential and Industrial Areas" (Guidance Document).

A total of 5 estates were taken in charge by the Council in 2010. There are a significant number of new developments at enforcement stage as the developers have failed to complete the development to the Council's standard.

Building Regulations

Building Control (Amendment) Regulations 2009 brought into operation a number of additional statutory requirements under the Building Control Acts.

The Regulations came into effect in October 2009 and prescribe the procedures in respect of the new certification measures for:

- Seven Day Notice
- Regularisation Certificate
- Revised Fire Safety Certificate.

Disability Access Certificates and Revised Disability Certificates came into effect in January 2010.

- A total of 116 Disability Access Certificates for new works were applied for in 2010, of which 115 were approved.

- The Regulations also provide for the making of an appeal to An Bord Pleanála in respect of a Regularisation Certificate, Disability Access Certificate/Revised Disability Access Certificate under Section 6 of the Act.

Building Energy Rating [BER] Certificates

Under SI 666 of 2006 European Community (Energy Performance of Buildings) Regulations 2006, the Council is responsible for the monitoring of BERs. Building Control monitor new buildings to ensure that the building has a BER before it is occupied. It is the Council's practice to visit estate agents / auctioneers in the County, who act for vendors. A new residential or commercial building, or an existing building which is to be let or sold, requires a BER before it is occupied. The Council is satisfied with the level of compliance with the Building Energy Regulation Certificate legislation in Dún Laoghaire-Rathdown.

The Council has not, to date, commenced enforcement proceedings for failure to submit BER certificates but is actively monitoring the situation and where it is satisfied that there is non-compliance with Regulations, the Council will commence enforcement proceedings.

National Survey on Ongoing Housing Developments

The Minister of State for Housing and Local Services, and Minister of State, with Special Responsibility for Planning, Sustainable Transport & Horticulture published a National

Survey of Ongoing Housing Developments on 21st October, 2010.

The report was prepared by the Department of the Environment, Heritage and Local Government, following a survey conducted by the Department's housing inspectors of all housing developments of two or more dwellings built or granted permission in the last few years that had commenced by the time of the survey (which was conducted from May to September 2010).

Building Control is actively monitoring the estates in our jurisdiction and is having ongoing discussions with the respective developers, or their agents to ensure that these estates are satisfactorily maintained. The Council are satisfied having inspected the major sites in the County that there are no significant issues with regard to the public utility works (i.e. roads, lighting, water and drainage, etc..) on these sites.

Continuous evaluation and improvement of Services

The Planning Department continues to implement cost savings and efficiencies by the introduction of improvements to service provision.

Examples of such improvements, which have been introduced are listed below:

- Same-Day validation of planning applications
- Validations are being done on a twice weekly basis thus ensuring that the weekly list is up to date and also significantly reducing validation times.
- Section 48 assessments are now being done by Decisions/Registry improving efficiency of file movement significantly.
- Land sterilization agreements are now being documented on mapping improving the information available to all.
- Post decision analysis is now documented, which improves the information available for future decision making
- We have introduced submissions by email and also payment by credit card/laser.
- A new I.T system for Development Contributions has been commissioned, which will greatly improve efficiency particularly in relation to debt collection.

The Planning Department also continues to encourage increased public participation in our processes, particularly statutory processes, by the provision of widely publicised public information sessions and the use of the Council website to facilitate the making of on line submissions to the Development Plan. Such measures, as well as improving communication with, and involvement by the public, enhances local democracy and involvement by the public in major decision making processes.



TRANSPORTATION

The principal activities of the Transportation Department are the design and construction of roads and motorways, junction improvements, quality bus corridors and pedestrian and cycling facilities, public lighting and monitoring of road openings.

Also under the control of the Transportation Department is the implementation of traffic management measures, works to improve facilities for Mobility Impaired and Disabled (MID), parking controls, and road safety measures, including the promotion of Road Safety Awareness and the operation of the School Warden service.

Road Maintenance Section

Road Restoration Programme

A grant of €2,826,000 from the Department of Transport enabled the reconstruction/resurfacing of 13 roads in 2010 - Road Restoration Improvement Grant.

An additional grant of €878,000 from the Department of Transport enabled the carrying out of Maintenance works

on an additional 17 roads in the County- Road Restoration Maintenance Grant.

In addition to the above, a re-surfacing job was completed on Lower George's Street, Dún Laoghaire which was financed from the Council's own resources.

Footpath Restoration Programme

Contract Works were carried out at 17 locations in 2010 with funding of €600,000 from the Council's own resources.

Footpath repairs and renewal were also carried out by Direct Labour.

Roads maintenance also undertakes planned and response treatment of road surfaces to roads on the winter gritting routes during cold and icy weather.



Roads Control Section

The Roadmap on-line application system is now being used by the ESB, Bord Gáis and Communications Companies. The expansion of this system to take in all applications for Licences to excavate public roads and footpaths continued to be pursued in 2010.

Bord Gáis completed a six year mains renewal project in the County-Accelerated Renewals Project.

UPC-NTL continued to carry out a similar upgrading of their services in the County area in 2010 known as "Rings".

A sum of €300,000 was spent on carrying out permanent reinstatement of openings for repairs to the water supply network. The Water Mains Rehabilitation Project on upgrading of Water Mains on a phased basis commenced in the County in 2010

Public Lighting

The ongoing programme of lantern and column replacement continued in 2010. There are approximately 22,500 lanterns in the County.

Parking Control Section

Parking Control Bye-Laws, 2007 were adopted by the Council and came into operation on 1 August 2007.

Parking Schemes were introduced in the following locations in 2010:

Ailesbury Lawn/Ailesbury Grove, Brookfield Court, Eden Terrace, Findlater Street, Coldwell Street, Harolds Crescent, Eglinton Park, Nutgrove Avenue Retail Area, Newtownsmith, Sandycove, Ballygihen Avenue and Seafort Parade.

1071 convictions were secured through the District Court for the non-payment of parking fines.

Road Projects Office

The following are the major capital schemes under design/ construction or recently completed by the Council and funded by the Department of Transport. The capital allocation received in 2010 was €800,000. The reduction in the level of grant funding has led to a reduced programme of works.

Completed Schemes: Ballyogan Road and Luas Line B1 (RPA) and M50 Upgrade

Schemes under Construction: Murphystown Road; Glenageary Road Upper and Moreen Wall (M50 Upgrade)

Schemes at Design Stage: Kilgobbin Road; Blackglen Road/ Harold's Grange Road; Pottery Road; Rochestown Avenue/ Abbey Road; Shanganagh Road and Sandyford Business Estate access schemes. The Rail Procurement Agency are progressing the design of Luas Line B2.

Transportation Planning Section

Reported on 720 planning applications, 9 Part 8 applications, 30 compliance submissions, 15 Bord Pleanála appeals and attended 3 oral hearings.

Held over 100 meetings with architects, engineers and planners in order to facilitate the progression of planning applications.

Contributed to the making of the Development Plan, the Sandyford Urban Framework Plan, the Deansgrange Local Area Plan and the Sandyford Smarter Travel Bid.

Progressed long-term projects such as the 'Greater Dublin Area Transport Strategy 2030 Vision' and the 'BlueLine' Bus Rapid Transit from the DART at St. Vincent's Hospital through UCD to Sandyford Business Park.

Promoted sustainable travel initiatives in DLR in conjunction with the Department of Transport, the National Transport Authority and other agencies.

Sought funding at a National and European Level for Smarter travel Initiatives and training. Provided cycle parking, in conjunction with Traffic Section, at DART stations and County Hall.

Traffic Section

Completed work on two quality bus corridor (QBC) and bus priority schemes on Sandyford Road and Phase 1 of Upper Churchtown Road QBC- commenced construction on Kill Avenue QBC scheme- preliminary design and public consultation carried out for Kilmacud Road Lower QBC.

Upgraded 10 existing traffic signalised junctions; upgraded one existing pedestrian crossing; installed four new signalised pedestrian crossings; upgraded four non-signalised junctions; SCATS, the adaptive traffic control system was expanded to a further 20 junctions.

New Countywide speed limit bye-laws introduced in January 2010; upgraded 58 bus stops for better accessibility and 'wheelchair access'; completed one new pedestrian walkway link and improved another; dealt with approximately 300



requests for new road markings and signage as part of the Traffic Advisory Group (TAG) process.

The full design of the directional signage along the route of the R118 from the M50 to Dún Laoghaire town centre was completed and approved and will go to construction in 2011; the directional signage on the Kill Lane and Kill Avenue QBCs and the Murphystown Road Improvement Scheme has also been fully designed and will be installed in 2011.

Launched the County's first ESB 'public charge point' for electric vehicles in Sandyford Business Park, reinforcing the Council's commitment to supporting sustainable travel.

Road Safety Section

The Road Safety Section operates a School Warden service which caters for thousands of children attending schools during school terms and is delivered by 75 wardens at 69 locations throughout the County. The wardens are employed, trained and managed by the Road Safety Section; the 'Ag Siúl to School' walking bus document was launched and copies issued to all primary schools in the County.



Undertook six low-cost road safety improvement/ accident investigation and prevention projects; provided sheltered cycle parking at Blackrock and Monkstown Dart stations; improved cycle lane transitions along the N11 and upgraded cycle facilities at two bus stops on the N11 in line with recommendations in the Draft National Cycle Manual.

Work began on the countywide cycle network assessment to review all existing cycle facilities and to create a prioritisation list of works to identify the schemes that will have the greatest benefit for cycling in the county. Completed work along 'The Metals' to create a safe and attractive route for pedestrians and cyclists between Dalkey and Dún Laoghaire.

Cycle training and testing took place at six primary schools in the County and 142 certificates were issued to pupils; carried out safety improvement works at 24 schools throughout the County; 30 kph speed limit zones were introduced at Broadford Road, Ballinteer and at Stonebridge Road, Shankill, adjacent to schools.

Installed enhanced pedestrian crossings and facilities for those with visual and mobility impairments; installed five speed alert signs in areas with an identified speeding issue; improved infrastructure in areas with identified accident histories.

Strategic Priority 1: Continuous evaluation and improvement of our Services and Infrastructure

Transportation Department undertakes ongoing evaluation of the services provided, with a view to delivering improvements. Improvements provided during 2010 include:

- Dedicated email address (traffic@dlrcoco.ie) for direct contact with Traffic Section
- Upgrade of T2 licensing system
- Rollout of CRM to road maintenance depots
- Bike week
- BlueLine
- Warden Service

Strategic Priority 2: Driving cost savings and efficiencies

In the current environment of constrained resources, the recruitment embargo, the non filling of vacancies and the reduction in budget provisions, the Transportation Department continued to provide its wide range of services and works programmes with reduced staffing and increased efficiencies.

Cost savings were achieved during 2010 through greater use of in-house design, less use of consultants, and achievement of better value for money as a result of more competitive tender rates for works.

Strategic Priority 3 : Strengthening democracy and civic leadership

Transportation Department provides support, advice and information to the elected members of the Council through the existing structures of deputations, area committees, council and SPC meetings.

Transportation also undertake statutory and non statutory public consultation procedures for its various safety and improvement works, with reports and recommendations for the elected members.

Strategic Priority 4: Communicating more effectively with the users and deliverers of our Services

Transportation informs various stakeholders and members of the public about significant road works through the weekly Traffic News bulletin. There is also a dedicated traffic email address (traffic@dlrcoco.ie) and the traffic content of the DLRCC website has been recently upgraded.

Strategic Priority 5: Improving systems to promote good governance

During 2010 the Transportation Department provided information and documentation for audits by Internal Audit, the Local Government Auditor and the National Roads Authority.

A Departmental risk analysis was also undertaken in accordance with the Council's risk management system.

WATER & WASTE SERVICES

The Water & Waste Services Department provides a range of essential services and is responsible for the provision, maintenance and management of the public water supply and drainage systems throughout the County as well as waste management and enforcement.

Water Services

An adequate, wholesome and reliable water supply is one of the most essential services provided by a local authority. In Dún Laoghaire-Rathdown the water supply system consists of almost 1,000 km of Watermains, together with reservoirs, pumping stations and treatment works. The Council's functional area covers one of Ireland's older conurbations: much of the network is old with 8% of the network laid pre 1900 and 40% laid pre 1960. This results in a high level of maintenance and repair, which leads to increased operational costs. Nevertheless, the quality remains among the best in the country and results of water quality testing are regularly posted on the Council's website.

Foul drainage is collected in a network of pipes and treated in Waste Water Treatment Plants (WWTP) at Shanganagh and Ringsend. Surface water is collected and discharged to either adjacent rivers or the sea.



Projects

In 2010, water leakage averaged 29% and further reduction is proving difficult due to the poor condition of the older parts of the network. The DoEHLG are providing funding of €118m for a Regional Watermain Rehabilitation Project for the Dublin area over the coming years. Actual rehabilitation works commenced in DLRCC in late 2008 and work has progressed through 2010. A number of large contracts are programmed to be completed in 2011.

The level of activity in the pollution control area has increased significantly. The Council has adopted the Programme of Measures for the Eastern River Basin District which includes misconnection surveys and the Fat Oils and Greases project.

A brief is being prepared for the appointment of consultants to undertake a study and produce the Preliminary Report for the Dún Laoghaire Catchment Study. The Sandyford / Stillorgan sub-catchment study is now complete and design and construction work is progressing on several key recommended remedial measures.

Sandyford High Level Water Supply Scheme

This Scheme will provide an adequate water distribution infrastructure for nearby newly developed and developing areas of Sandyford, Ballyogan, Stepside and Kilternan. Construction of the civil works were completed in 2010 despite problems with the contractor going into liquidation. Fit out of the mechanical and electrical plant is to be completed in Spring 2011 when the new system will be brought into use.

Shanganagh/Bray Main Drainage Scheme

Contract No 1; Upgrade of the WWTP (Waste Water Treatment Plant) to provide full secondary treatment for waste water from the Shanganagh and Bray catchments. Plant to cater for an estimated population of 180,000. Construction commenced

end of 2008. The civil engineering works progressed well in 2010. The fitting out of mechanical and electrical plant will be followed by commissioning of the new works in the Autumn of 2011.

Carysfort / Maretimo Stream Improvement Scheme

Flood alleviation Scheme to commence in 2011.

Waste Management

The Council ceased to provide a bin collection service in August 2010.

Following a public tender process Panda were appointed as the waste service provider for the existing Council customers.

Enforcement Unit

The Environmental Enforcement Unit verifies legislative compliance by waste producers/operators and, where necessary, enforces the provisions of various environmental legislation including those on waste, air and noise. The Unit also issues permits/licenses for a diversity of business operations including, for example, petrol stations, dry-cleaners, vehicle crash repairers and certain packaging producers.

Recycling Centres

Ballyogan Recycling Park

The tonnage of recyclable material brought to Ballyogan Recycling Park in 2010 was 9,983.05.

Eden Park Recycling Centre

523.32 tonnes of recyclable materials were brought to Eden Park Recycling Centre in 2010.

Shanganagh Recycling Centre

Shanganagh Recycling Centre received 406.45 tonnes of recyclable materials in 2010 and this included 81.07 tonnes of small WEEE (waste electrical and electronic equipment) items.

Bring Bank Centres

The Council provides almost 50 centres. A total of 2,827.88 tonnes of recyclables were brought to the centre during the year.

Green Business

The **EnviroCom 2010 Awards** were hosted by the County Development Board led by dlr Chamber of Commerce. The Green Business Officer

represented dlr County Council on the organising committee and judging panel for the Awards for the fourth year. The major sponsor for the Awards was dlr County Council; other sponsors were the Health Service Executive, Fáilte Ireland, Sustainable Energy Ireland, The Environmental Protection Agency, Dún Laoghaire-Rathdown County Enterprise Board, WEEE Ireland, RPS Consulting Engineers and United Retek Ltd. The Gazette Group Newspapers was a media partner. Winners were from large corporations, public agencies, the voluntary sector and incubator companies operating in the County.

Local Authority Prevention Demonstration Programme

(LAPD) is an Environmental Protection Agency funded programme to promote waste prevention within the local authority sector. A conference to showcase waste prevention and resource efficiency programmes, including one by dlr County Council in conjunction with the Town Centre took place on Thursday 3rd June 2010 at the Croke Park Conference Centre. The Green Business Officer collaborated with Waste Enforcement staff to promote the Food Waste Regulations which came into effect on 1st July 2010. The approach proved very successful and was well received by both the food waste producers and service suppliers in the county.

11 Waste Electrical and Electronic Equipment

(WEEE) Collection Days were held in the County in 2010 yielding 95 tonnes of WEEE.

This represented a 39% increase in material over the 2009 weights and was due to the addition of new sites like Stillorgan and Nutgrove Shopping Centres. To increase efficiency in this service it was agreed with WEEE Ireland to offer 5 large events in Shopping Centres/Dell and Powercity car parks in 2011 and to engage Clondalkin Community Recycling Initiative for door to door collections which will be arranged directly with Estate Management as required.

FACILITIES REGISTERED/PERMITS ISSUED	
WASTE ENFORCEMENT	712
WASTEWATER LICENCES	39
INSPECTIONS	
WASTE ENFORCEMENT	579
WATER AND WASTEWATER	1516
COMPLAINTS RECEIVED	
WASTE ENFORCEMENT	203
WATER AND WASTEWATER	2035
ENFORCEMENT ACTIONS	
WASTE ENFORCEMENT	78
WATER AND WASTEWATER	2

Balance Sheet for Year Ending 31 December 2010

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Fixed Assets	2,834,668,989
Work in Progress	686,166,410
Long Term Debtors	146,878,923
Net Current Assets	150,594,936
Long Term Creditors	-224,298,326

Net Assets	3,594,010,932
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Financed by:

Capitalisation Account	2,834,668,989
Work in Progress	703,568,370
Specific Revenue Reserve	18,452,967
General reserve balance	9,109,483
Other balances	28,211,124

Total	3,594,010,933
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Income & Expenditure Account Statement For Year Ending 31 December 2010

	GROSS EXP 2010 €	INCOME 2010 €	NET COST 2010 €
HOUSING AND BUILDING	27,147,679	23,217,889	3,929,790
ROAD TRANSPORTATION & SAFETY	27,705,719	11,415,835	16,289,884
WATER SUPPLY & SEWERAGE	33,107,662	8,813,663	24,293,999
DEVELOPMENT INCENTIVES & CONTROL	12,717,395	2,256,803	10,460,592
ENVIRONMENTAL PROTECTION	36,821,961	12,065,849	24,756,112
RECREATION & AMENITY	26,989,032	4,538,598	22,450,434
AGRICULTURE, EDUCATION, HEALTH & SAFETY	8,608,953	7,723,027	885,926
MISCELLANEOUS SERVICES	15,337,887	7,302,896	8,034,991
Total Expenditure / Income	188,436,288	77,334,560	111,101,726
Net cost of programmes to be funded from:			
Rates Income			89,479,989
Pension Related Deduction			3,152,404
Local Government Fund			30,236,059
Surplus/ (Deficit) for year			11,766,727
Transfers from/(to) reserves			-11,651,176
Overall surplus/(deficit) for the year			115,551
General reserve @ 1 January 2010			8,993,933
General Reserve @ 31 December 2010			9,109,484

Service Indicators 2010

Dún Laoghaire Rathdown County Council

F: FIRE SERVICE

F1: FIRE SERVICE MOBILISATION

A. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of fire	Dublin City Council is the Fire Authority for the entire Dublin area
B. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of fire	Dublin City Council is the Fire Authority for the entire Dublin area
C. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of all other emergency incidents	Dublin City Council is the Fire Authority for the entire Dublin area
D. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of all other emergency incidents	Dublin City Council is the Fire Authority for the entire Dublin area

F.2 PERCENTAGE OF ATTENDANCES AT SCENES

A. Percentage of cases in respect of fire in which first attendance is at the scene within 10 minutes	Dublin City Council is the Fire Authority for the entire Dublin area
B. Percentage of cases in respect of fire in which first attendance is at the scene after 10 minutes but within 20 minutes	Dublin City Council is the Fire Authority for the entire Dublin area
C. Percentage of cases in respect of fire in which first attendance is at the scene after 20 minutes	Dublin City Council is the Fire Authority for the entire Dublin area
D. Percentage of cases in respect of all other emergency incidents in which first attendance is at the scene within 10 minutes	Dublin City Council is the Fire Authority for the entire Dublin area
E. Percentage of cases in respect of all other emergency incidents in which first attendance is at the scene after 10 minutes but within 20 minutes	Dublin City Council is the Fire Authority for the entire Dublin area
F. Percentage of cases in respect of all other emergency incidents in which first attendance is at the scene after 20 minutes	Dublin City Council is the Fire Authority for the entire Dublin area

F.3 FIRE PREVENTION

A. Total number of fire safety certificate applications received	174
B. Total number of fire safety certificate applications processed (including cases deemed invalid)	147
C. Total number of applications deemed invalid	4

CP: COMMUNITY PARTICIPATION**CP.1 PARTICIPATION IN LOCAL YOUTH COUNCIL/COMHAIRLE NA N-OG SCHEME**

Percentage of local schools and youth groups involved in the local Youth Council/ Comhairle na n-Og scheme	35.05	
Total number of local schools and youth groups	97	The percentage of schools participating in Comhairle na nÓg in 2010 was 61%. This is an increase in the 2009 figure of 55% and 2008 44%.
Number of local schools and youth groups involved in the local Youth Council/ Comhairle na n-Og scheme	34	Prior to 2009, participating schools was the only indicator for Comhairle na nÓg. Youth organisations were added in 2009 and the increase in numbers of organisations participating in Comhairle na nÓg is not reflected in the final figure of 35% because there are 2 VECs in DLR.

CP.2 GROUPS REGISTERED WITH THE COMMUNITY AND VOLUNTARY FORUM

Number of groups registered with the Community and Voluntary Forum	405
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C: CORPORATE ISSUES**C.1 WORKING DAYS LOST TO SICKNESS**

A. Percentage of working days lost to sickness absence through certified leave	4.11	A number of employees were on long term sick leave
B. Percentage of working days lost to sickness absence through uncertified leave	1.14	
Number of working days lost to sickness absence through certified leave	10148	
Number of working days lost to sickness absence through uncertified leave	2817	
Total number of staff (Whole Time Equivalent) at the end of December 2010 (as per DoEHLG staffing return for the end of 2010)	1087	

C.2 STAFF TRAINING AND DEVELOPMENT

Expenditure on Training and Development as a percentage of total payroll costs:	3.42
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E: ENVIRONMENTAL SERVICES**WATER****E.1 UNACCOUNTED FOR WATER**

Unaccounted for water (UFW) as a percentage of total volume of water supplied under the water supply schemes that the local authority is responsible for	28.51
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Total volume of water supplied (m ³ /per day) under the water supply schemes that the local authority is responsible for	58796
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Volume of unaccounted for water (m ³ /per day) under the water supply schemes that the local authority is responsible for	16763
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E.2 DRINKING WATER ANALYSIS

A. Percentage of drinking water analysis results in compliance with statutory requirements with regard to public schemes	98.86
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B. Percentage of drinking water analysis results in compliance with statutory requirements with regard to private schemes (where appropriate)	N/A
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WASTE MANAGEMENT**E.3 WASTE SEGREGATION**

A. Percentage of households who receive a waste collection service and are provided with segregated waste collection for dry recyclables	100
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B. Percentage of households who receive a waste collection service and are provided with segregated waste collection for organics	N/A
---	-----

Total number of households provided with a waste collection service	551
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Number of households provided with a segregated waste collection service for recyclables	551
--	-----

Number of households provided with a segregated waste collection service for organics	N/A
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E4: HOUSING WASTE SENT FOR RECYCLING

A. Percentage of household waste collected from kerbside, which is sent for recycling	38.75
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B. Tonnage of household waste collected from kerbside, which is sent for recycling	3100
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C. Tonnage of household waste recycled, which arises from waste collected from recycling facilities (i.e. bring banks, civic amenity centres, transfer stations and other recycling facilities)	13742
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Total tonnage of household waste collected from kerbside	8000
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Tonnage of household waste collected from kerbside, which is sent for recycling	3100
---	------

Tonnage of household waste collected from kerbside, which is landfilled	4900
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Tonnage of household waste recycled, which arises from waste collected from recycling facilities (i.e. bring banks, civic amenity centres, transfer stations and other recycling facilities)	13742	Includes total tonnage of textile collected of which 45% is recycled & 45% is for reuse.
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E5: HOUSEHOLD WASTE SENT FOR LANDFILL

A. The percentage of household waste collected which is sent to landfill	23.12
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B. The tonnage of household waste collected which is sent to landfill	4900
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Total tonnage of household waste collected	21198
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Tonnage of household waste which is sent to landfill	4900
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E6: RECYCLING FACILITIES

The total number of Bring Sites in the local authority area	44	The total number of Bring Banks decreased from 81 to 44 as battery collection points are no longer included.
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The total number of Civic Amenity Centres in the local authority area	3
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Glass

A. The number of Bring Sites for recycling	43
B. The number of Civic Amenity Centres for recycling	3
C. The total number of facilities for recycling	46
D. The number of locations for recycling per 5,000 of population	1.19

Cans

E. The number of Bring Sites for recycling	31
F. The number of Civic Amenity Centres for recycling	3
G. The total number of facilities for recycling	34
H. The number of locations for recycling per 5,000 of population	0.88

Textiles

I. The number of Bring Sites for recycling	29
J. The number of Civic Amenity Centres for recycling	3
K. The total number of facilities for recycling	32
L. The number of locations for recycling per 5,000 of population	0.82

Batteries

M. The number of Bring Sites for recycling	0
N. The number of Civic Amenity Centres for recycling	3
O. The total number of facilities for recycling	3
P. The number of locations for recycling per 5,000 of population	0.08

Oils

Q. The number of Bring Sites for recycling	0
R. The number of Civic Amenity Centres for recycling	1
S. The total number of facilities for recycling	1
T. The number of locations for recycling per 5,000 of population	0.03

Other materials

U. The number of Bring Sites for recycling	0
V. The number of Civic Amenity Centres for recycling	3
W. The total number of facilities for recycling	3
X. The number of locations for recycling per 5,000 of population	0.08

Litter**E7: LITTER PREVENTION AND ENFORCEMENT**

A. Number of full-time litter wardens	6
B. Number of part-time litter wardens	2
C. Number of litter wardens (both full- and part-time) per 5,000 population	0.21
D. Number of on-the-spot fines issued	1072
E. Number of on-the-spot fines paid	775

F. Number of prosecution cases taken because of non-payment of on-the-spot fines	208
G. Number of prosecutions secured in cases taken because of non-payment of on-the-spot fines	54
H. Number of notices issued (under sections 9, 15, 16, 17 and 20 of the Litter Pollution Act 1997)	1
I. Total number of prosecutions taken (all prosecutions under the Litter Acts 1997 to 2003)	213
J. Total number of prosecutions secured (all prosecutions under the Litter Acts 1997 to 2003)	64
K. Percentage of areas in the local authority that are unpolluted (i.e. litter-free)	11
L. Percentage of areas in the local authority that are slightly polluted with litter	53
M. Percentage of areas in the local authority that are moderately polluted with litter	25
N. Percentage of areas in the local authority that are significantly polluted with litter	11
O. Percentage of areas in the local authority that are grossly polluted with litter	1

E8: ENVIRONMENTAL COMPLAINTS AND ENFORCEMENT

A. Total number of cases subject to complaints concerning environmental pollution (relating to waste, litter, water pollution, noise pollution, air pollution)	244
B. Number of complaints investigated	244
C. Number of complaints resolved where no further action was necessary	213
D. Number of enforcement procedures taken	110

E9: PERCENTAGE OF SCHOOLS PARTICIPATING IN ENVIRONMENTAL CAMPAIGNS

A. Percentage of primary schools participating in environmental campaigns	90.12
B. Percentage of secondary schools participating in environmental campaigns	81.82
Total number of primary schools	81
Number of primary schools participating in environmental campaigns	73
Total number of secondary schools	33
Number of secondary schools participating in environmental campaigns	27

H: HOUSING

H1: HOUSING VACANCIES

A. The total number of dwellings in local authority stock	4387
B. The total number of dwellings, excluding those subject to major refurbishment projects	4260
C. The overall percentage of dwellings that are empty (excluding those subject to major refurbishment projects)	1.78
D. The percentage of empty dwellings unavailable for letting	38.16
E. The percentage of empty dwellings available for letting	61.84
The average number of dwellings in local authority stock	4387
The average number of dwellings, excluding those subject to major refurbishment projects	4260
The average number of dwellings that are empty (excluding those subject to major refurbishment projects)	76
The average number of empty dwellings unavailable for letting	29
The average number of empty dwellings available for letting	47

H2: AVERAGE TIME TAKEN TO RE-LET AVAILABLE DWELLINGS	
The average time taken (in weeks) from the date of vacation of dwelling to the date when all necessary repairs are carried out which are deemed necessary to re-let the dwelling	14.02
The average time taken (in weeks) from the works (above) being completed to the date of the first rent debit	13.82
H3: HOUSING REPAIRS	
Number of repairs completed as a percentage of the number of valid repair requests received	98.56
The number of repairs completed	5205
The number of valid repair requests received	5281
H4: TRAVELLER ACCOMMODATION	
Total number of traveller families accommodated as a percentage of the targets set in the local traveller accommodation programme	57.14
Number of Traveller families accommodated	8
Target number of Traveller families to be accommodated in the year, as set out in the local Traveller accommodation programme	14
H5: ENFORCEMENT OF STANDARDS IN THE PRIVATE RENTED SECTOR	
A. Total number of registered tenancies	11434
B. Number of dwelling units inspected	796
C. Number of inspections carried out	1072
D. Number of dwellings inspected as percentage of registered tenancies (i.e. B as percentage of A)	6.96
H6: GRANTS TO ADAPT HOUSING FOR THE NEEDS OF PEOPLE WITH A DISABILITY	
A. Average time taken (in weeks) to process applications under the Mobility Aids Grant Scheme, including any necessary inspection(s), from the date of receipt of a valid application to the date of decision on the application	2.04
B. Average time taken (in weeks) to process applications under Housing Adaptation Grant for People with a Disability, including any necessary inspection(s), from the date of receipt, to the date of decision on the application	2.60
H7: PRE-TENANCY FAMILIARISATION COURSES	
A. Total number of new local authority tenants	214
B. Percentage of new local authority tenants who have been offered pre-tenancy familiarisation courses	38.79
Number of new local authority tenants who have been offered pre-tenancy familiarisation courses	83
L: LIBRARY SERVICES	
L.1 LIBRARY PUBLIC OPENING HOURS	
A. Average number of opening hours per week for full-time libraries	40
B. Average number of opening hours per week for part-time libraries (where applicable)	23
C. Percentage of full time libraries that have lunchtime openings	72
D. Percentage of full time libraries that have evening openings	100
E. Percentage of full time libraries that have Saturday openings	100
Number of full time libraries that have lunchtime openings	5

Number of full time libraries that have evening openings	8
Number of full time libraries that have Saturday openings	8
L.2 LIBRARY VISITS	
Number of visits to full time libraries per 1,000 population	2458.80
Total number of visits to full-time libraries	477100
L.3 LIBRARY STOCK	
A. Annual expenditure on stock per head of population (county/city wide)	4.00
B. Number of items issued per head of population (county/city wide) for books	5.54
C. Number of items issued per head of population (county/city wide) for other items	1.60
Annual expenditure on stock	776000
Total number of books issued	1074657
Total number of other items issued	310496
L.4 INTERNET ACCESS THROUGH LIBRARIES	
Number of Internet sessions provided per 1,000 population	326.37
Total number of Internet sessions provided	63328

M: MOTOR TAXATION

M.1 NUMBER OF MOTOR TAX TRANSACTIONS

Dublin City Council is responsible for the provision of motor tax service in the DLR administrative area.

- | |
|--|
| A. Number of motor tax transactions which are dealt with over the counter |
| B. Number of motor tax transactions which are dealt with by post |
| C. Number of motor tax transactions which are dealt with in other ways (e.g. online, by telephone) |
| D. Percentage of motor tax transactions which are dealt with over the counter |
| E. Percentage of motor tax transactions which are dealt with by post |
| F. Percentage of motor tax transactions which are dealt with in other ways (e.g. online, by telephone) |

M.2 TIME TAKEN TO PROCESS MOTOR TAX POSTAL APPLICATIONS

- | |
|---|
| A. Number of postal applications which are dealt with (i.e. disc issued) on the same day as receipt of the application |
| B. Number of postal applications which are dealt with (i.e. disc issued) on the second or third day from receipt of the application |
| C. Number of postal applications which are dealt with (i.e. disc issued) on the fourth or fifth day from receipt of the application |
| D. Number of postal applications which are dealt with (i.e. disc issued) in over five days from receipt of the application |
| E. Percentage of overall postal applications which are dealt with (i.e. disc issued) on the same day as receipt of the application |
| F. Percentage of overall postal applications which are dealt with (i.e. disc issued) on the second or third day from receipt of the application |
| G. Percentage of overall postal applications which are dealt with (i.e. disc issued) on the fourth or fifth day from receipt of the application |
| H. Percentage of overall postal applications which are dealt with (i.e. disc issued) in over five days from receipt of the application |

M.3 TIME TAKEN TO PROCESS DRIVING LICENCE APPLICATIONS

- A. Number of Driving Licence applications which are dealt with on the same day as receipt of the application
- B. Number of Driving Licence applications which are dealt with on the second or third day from receipt of the application
- C. Number of Driving Licence applications which are dealt with on the Fourth or fifth day from receipt of the application
- D. Number of Driving Licence applications which are dealt with in over five days from receipt of the application
- E. Percentage of overall driving Licence applications which are dealt with on the same day as receipt of the application
- F. Percentage of overall driving Licence applications which are dealt with on the second or third day from receipt of the application
- G. Percentage of overall driving Licence applications which are dealt with on the fourth or fifth day from receipt of the application
- H. Percentage of overall driving Licence applications which are dealt with in over five days from receipt of the application

M.4 PUBLIC OPENING HOURS

Average number of opening hours per week

0 Dublin City Council is responsible for the provision of the motor tax service in DLR Administrative Area

P: PLANNING**P.1 PLANNING APPLICATIONS - DECISION MAKING****Individual Houses**

A. Number of applications decided	116
B. Number of decisions in Column A which were decided within 8 weeks	58
C. Number of decisions in Column A which required the submission of further information	58
D. Number of decisions in Column A where an extension of time was agreed to by the applicant, under section 34(9) of the Planning and development Act 2000	0
E. Average length of time taken (in days) to decide an application where further information was sought	85
F. Percentage of applications granted	70.69
G. Percentage of applications refused	29.31
H. Percentage of cases where the decision was confirmed, with or without variations, by An Bord Pleanala	76.19
I. Percentage of cases where the decision was reversed by An Bord Pleanala	23.81
Number of applications granted	82
Number of applications refused	34
Number of cases where the decision was confirmed, with or without variations, by An Bord Pleanala	32
Number of cases where the decision was reversed by An Bord Pleanala	10
New Housing Development	
A. Number of applications decided	63
B. Number of decisions in Column A which were decided within 8 weeks	39
C. Number of decisions in Column A which required the submission of further information	24
D. Number of decisions in Column A where an extension of time was agreed to by the applicant, under section 34(9) of the Planning and development Act 2000	0

E. Average length of time taken (in days) to decide an application where further information was sought	87
F. Percentage of applications granted	38.89
G. Percentage of applications refused	61.11
H. Percentage of cases where the decision was confirmed, with or without variations, by An Bord Pleanála	73.68
I. Percentage of cases where the decision was reversed by An Bord Pleanála	26.32
Number of applications granted	24.5
Number of applications refused	38.5
Number of cases where the decision was confirmed, with or without variations, by An Bord Pleanála	28
Number of cases where the decision was reversed by An Bord Pleanála	10
Other: not requiring Environment Impact Assessment	
A. Number of applications decided	991
B. Number of decisions in Column A which were decided within 8 weeks	794
C. Number of decisions in Column A which required the submission of further information	197
D. Number of decisions in Column A where an extension of time was agreed to by the applicant, under section 34(9) of the Planning and development Act 2000	0
E. Average length of time taken (in days) to decide an application where further information was sought	82
F. Percentage of applications granted	89.15
G. Percentage of applications refused	10.85
H. Percentage of cases where the decision was confirmed, with or without variations, by An Bord Pleanála	71.90
I. Percentage of cases where the decision was reversed by An Bord Pleanála	28.10
Number of applications granted	883.5
Number of applications refused	107.5
Number of cases where the decision was confirmed, with or without variations, by An Bord Pleanála	87
Number of cases where the decision was reversed by An Bord Pleanála	34
Other: requiring Environment Impact Assessment	
A. Number of applications decided	0
B. Number of decisions in Column A which were decided within 8 weeks	0
C. Number of decisions in Column A which required the submission of further information	0
D. Number of decisions in Column A where an extension of time was agreed to by the applicant, under section 34(9) of the Planning and development Act 2000	0
E. Average length of time taken (in days) to decide an application where further information was sought	0
F. Percentage of applications granted	0
G. Percentage of applications refused	0
H. Percentage of cases where the decision was confirmed, with or without variations, by An Bord Pleanála	0
I. Percentage of cases where the decision was reversed by An Bord Pleanála	0
Number of applications granted	0
Number of applications refused	0

Number of cases where the decision was confirmed, with or without variations, by An Bord Pleanála	0	
Number of cases where the decision was reversed by An Bord Pleanála	0	
P.2 PLANNING ENFORCEMENT		
A. Total number of cases subject to complaints that were investigated	215	
B. Total number of cases subject to complaints that were dismissed	0	
C. Total number of cases subject to complaints that were resolved through negotiations	144	
D. Number of enforcement procedures taken through warning letters	234	
E. Number of enforcement procedures taken through enforcement notices	44	
F. Number of prosecutions	19	
P.3 PLANNING PUBLIC OPENING HOURS		
Average number of opening hours per week	30	
P.4 PRE-PLANNING CONSULTATION		
A. Number of pre-planning consultation meetings held	644	Increase over 2009 due to more accurate phone records
B. Average length of time (in days) from request for consultation with local authority to actual formal meeting for pre-planning consultation	12	
P.5 NEW BUILDINGS INSPECTED		
Buildings inspected as a percentage of new buildings notified to the local authority	18.51	
Total number of new buildings notified to the local authority	524	
Number of new buildings notified to the local authority that were inspected	97	
P.6 TAKING ESTATES IN CHARGE		
A. The number of residential estates for which the planning permission has expired, in respect of which formal written requests for taking in charge (from residents or developers), were on hands at the beginning of the year	38	
B. Number of estates that were taken in charge in the year in question	5	
C. Number of dwellings in respect of column B	164	
D. Percentage of estates in column A not completed to satisfaction of the planning authority in line with the planning permission	94.74	
E. Number of estates in column D in respect of which enforcement action was taken in the year in question and/or the bond was called in	12	
F. Number of estates in column D in respect of which works were undertaken by the authority to bring the estate to taking in charge standard	2	
Number of estates in column A not completed to satisfaction of the planning authority in line with the planning permission	36	
Number of estates in column D in respect of which enforcement action was taken in the year in question and/or the bond was called in	12	
Number of estates in column D in respect of which works were undertaken by the authority to bring the estate to taking in charge standard	2	
Rec: RECREATIONAL SERVICES		
REC.1 CHILDREN'S PLAYGROUNDS		
A. Number of children's playgrounds per 1,000 population directly provided by the local authority	0.09	
B. Number of children's playgrounds per 1,000 population facilitated by the local authority	0.03	

C. Number of children's playgrounds directly provided by the local authority	18	Playgrounds have been provided in accordance with a 2003 Play Policy which sought to achieve an accessibility threshold of 1.2km for every resident in the County and this has substantially been achieved.
D. Number of children's playgrounds facilitated by the local authority	5	We now have 0.15 hectares of playgrounds per 1,000 population of children aged 0-14 (there are 35,244 such children in the County according to the 2006 Census).

REC.2 LOCAL AUTHORITY-FACILITATED LEISURE FACILITIES

Number of visitors to local authority-facilitated leisure facilities per 1,000 population	5492.91	
Number of visitors to local authority-facilitated leisure facilities	1065833	It is strongly recommended that performance indicators of accessibility and hectarage/population should be adopted as a more accurate measure of play provision.

Rev: REVENUE COLLECTION

REV.1 HOUSE RENT

A. Amount collected at year end as a percentage of amount due from House Rent	81.44
B. Percentage of arrears on House Rent that are up to 4 weeks old	6.4
C. Percentage of arrears on House Rent that are 4-6 weeks old	4.0
D. Percentage of arrears on House Rent that are 6-12 weeks old	11.2
E. Percentage of arrears on House Rent that are more than 12 weeks old	78.4
Amount due at year end from House Rent	15334665.38
Amount collected at year end from House Rent	12489004.8
Amount of arrears at year end from House Rent	2809637
Amount of arrears on Housing Rent that are up to 4 weeks old	179816.76
Amount of arrears on Housing Rent that are 4-6 weeks old	112385.47
Amount of arrears on Housing Rent that are 6-12 weeks old	314679.33
Amount of arrears on Housing Rent that are more than 12 weeks old	2202755.37

REV.2 HOUSING LOANS

A. Amount collected at year end as a percentage of amount due from Housing Loans	81.32
B. Percentage of arrears on Housing Loans that are up to 1 month old	1.03
C. Percentage of arrears on Housing Loans that are 1-2 months old	1.63
D. Percentage of arrears on Housing Loans that are 2-3 months old	1.38
E. Percentage of arrears on Housing Loans that are more than 3 months old	95.96
Amount due at year end from Housing Loans	1748949.02
Amount collected at year end from Housing Loans	1422303.94
Amount of arrears at year end from Housing Loans	524829.7
Amount of arrears on Housing Loans that are up to 1 month old	5383.91
Amount of arrears on Housing Loans that are 1-2 month old	8582
Amount of arrears on Housing Loans that are 2-3 months old	7248.65

Amount of arrears on Housing Loans that are more than 3 months old	503615.18
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REV.3 COMMERCIAL RATES

Amount collected at year-end as a percentage of amount due from Commercial rates	80.91	Data is based on Draft Annual Financial Statement for 2010. The level of collection achieved in 2010 was adversely affected by the unfavourable economic climate in which businesses currently operate.
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REV.4 REFUSE CHARGES

Percentage of households paying refuse charges (including waivers) at year end	90.60	Following the holding of a competitive tender competition the Council ceased to provide a direct collection service to a majority of its customer from August 2010 and appointed a contractor who offers a fully segregated waste collection service to former Council Customers.
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REV.5 NON-DOMESTIC WATER CHARGES

Amount collected at year end as a percentage of amount due for Non-Domestic Water Charges	41.27	Data is based on Draft AFS for 2010. Debtors figure @ 31/12/'10 includes the amount in respect of invoices for the last quarter of 2010, which issued in March 2011, but were accrued back into 2010. However, this requirement consequently underestimates the collection percentage performance figure under this heading
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R: ROADS

R1: ROAD RESTORATION PROGRAMME

Number of kilometres of local and regional roads improved and maintained under the Restoration Programme per annum	16
Number of kilometres of local and regional roads constructed under the specific improvement grants scheme per annum	0

Energy Management/Awareness (EN1)

Overview of Energy Usage

Dún Laoghaire-Rathdown's main energy users are Public Lighting (63.15%), Water Services (18.35%), Corporate buildings (18.5%) including Depots and Libraries as well as its fleet of vehicles.

In 2010, Dún Laoghaire-Rathdown consumed 30,336 MWh of energy, consisting of:

- 21,203,237 kWh of electricity;
- 359,245 litres of road fuels;
- 6,170,348 kWh of heating fuels;
- 20,000 MWh of renewable fuels.

Actions Undertaken in 2010

In 2010 Dún Laoghaire-Rathdown undertook or participated in a range of initiatives to improve our energy performance, including:

General:

Adoption of SEAI's Energy Map Programme by which Dún Laoghaire-Rathdown undertakes to achieve targeted Energy Reductions by 2020. Energy team training was undertaken.

Energy Audits carried out on Deansgrange Library, Shankill Library, Stillorgan Library, IT Data Centre, County Hall Offices, Harbour Square Offices, Dundrum Offices, Sandyford Machinery yard.

Community Initiatives - Green Schools programme.

Community Initiatives - Residents Association Talks on energy efficiency.

Community Initiatives - EnviroCom Awards for Business (inter-agency).

Corporate Buildings:

Old Town Hall - Building Upgrade including insulation and lighting.

County Hall - Reduction in lighting usage in corridors and open plan offices by use of automatic switch off.

Libraries:

Shankill - Building Refurbishment including boiler replacement, new windows, pipes lagged, timing switches corrected and regulated according to opening hours.

Housing:

Energy Upgrade of 25 Local Authority houses in one housing estate using external insulation, boiler upgrades, attic insulation, window replacement.

Retrofitting of 10 individual vacant Local Authority houses to achieve higher energy standards, taking them from a G Building Energy Rating to C1 and B3.

Planned Maintenance Programme - 179 double glazing, 34 central heating, 21 boiler upgrades, 82 attic insulation.

Construction Programme - recent projects have been achieving high levels of energy efficiency up to BERs of A3 using solar panels, air tightness, high levels of insulation, stoves.

Building Energy Rating Certificates for new and re-let Housing properties as appropriate.

IT:

Data Centre, County Hall - Server Virtualisation commenced.

Data Centre, County Hall - Blanking plates put in all Server cages.

Extended use of Thin Client devices instead of PCs.

Rationalisation of small desktop printers to reduce energy costs.

All IT Equipment bought was of Energy Star rating.

Public Lighting:

Commencement of Audit to identify individual lights for upgrading.

Ongoing upgrading involves removal of old SOX (yellow/orange) lights and replacing with SON (white/yellow) or PLL, CDMT, Cosmopolis (pure white) light. Better light for the same energy overall.

Ongoing Inventory, Surveying and Database maintenance that has helped to minimise errors on the total energy used, to clarify estimates and to identify areas for energy savings.

New trial LED scheme, dimming and remote control of lights in two locations planned and commissioned.

Actions Planned for 2011:

In 2011, Dún Laoghaire-Rathdown intends to further improve our energy performance by undertaking the following initiatives:

General:

Adoption of Energy Policy.

Assign Energy Bill ownership and establish Energy Bills team.

Meet electricity energy supplier to agree new process for management of bills.

Ensure Energy cost efficiencies and savings becomes a reportable element of Departmental Plans.

Implement Energy Awareness campaign among staff.

Community Initiatives - Expression of Interest to become member of Sustainable Energy Network.

Community Initiatives - Green Schools Programme.

Drafting of Climate Change Strategy.

Mechanical:

Fuel card system to record transport fuel consumption to be introduced for fleet.

Bulloch Harbour Pump House - Replace pump with more energy efficient pump and include Impeller that doesn't block.

Ballyboden Pumphouse Station - Preparation of planning documents for new building.

West Pier Energy Audit.

Public Lighting:

Pilot LED lighting scheme at The Grange, Kill Lane installed.

Pilot remote monitored Dimming scheme at Kilbogget Park Walkway.

General upgrading to lanterns with electronic gear throughout County.

Installation of voltage based dimming scheme at Rathmichael Road installed.

Electricity tender created to save money to minimise the impact of new regulatory charges. New tender awarded in March 2011 and started in April 2011.

Continuation of Audit to identify individual lights for upgrading. This audit will continue over the next two years.

Continuing Inventory, Surveying and Database maintenance that will help to minimise errors on the total energy used, to clarify estimates and to identify areas for energy savings.

Corporate Buildings:

Display Energy Certificates to be renewed for 3 Council buildings.

Completion of Ballyogan Depot and Audit of BMS to ensure most effective commissioning of system.

Depots – Ensure complete close down of systems in older and less efficient building depots once move complete to new depot.

County Hall - Audit of heating system for more efficient performance and pilot installation of more efficient radiator controls as equipment renewal required.

County Hall - Review of existing lighting to target reduction in level of lighting and amount of fittings required.

County Hall - Insulation of car park.

Deansgrange Cemetery - Building Refurbishment of historic lodge including windows, boiler, insulation and lighting.

IT:

Ongoing programme to extend use of Thin Client devices instead of PCs.

Install power timer switches on large plotters and printers.

Libraries:

Stillorgan - Building Refurbishment including correct use and metering of storage heaters, rewiring, installation of improved light fittings, wall insulation, windows.

Deansgrange - Preparation of tender documentation for refurbishment and extension of library to improve energy efficiency.

Housing:

Beaufort - Energy Upgrade of 58 units of sheltered housing including wall and attic insulation, district heating upgrade, window replacement.

Continuation of Retrofitting of individual vacant Local Authority houses to achieve higher energy standards.

Continuation of Planned Maintenance Programme to include double glazing, central heating, boiler upgrades, attic insulation.

Parks:

Cabinteely House – Replacement boiler.

