

This report includes details of the return made by your organisation.

## Performance Indicators

01/01/2020 - 31/12/2020 (Annual)

Dun Laoghaire Rathdown County Council

Status: Closed

Topic	Indicator	Value	Comment
Housing: H1, H2 & H4 Approved	A. No. of dwellings in the ownership of the LA at 1/1/2020	4422	i) This 4422 excludes 13 community used properties, 281 AHB managed properties and 65 traveller specific. ii) This is one property less than the final stock figure returned in 2019 of 4423 at 31/12/2019. This is due to a property acquired during 2019 being added to the council owned stock figure (H1B) instead of being excluded as it is council owned but managed by an AHB. Therefore, H1B in 2019 should have read 47 added but should have excluded 2 properties managed by an AHB instead of 48 added but only 1 excluded as a property managed by an AHB. This balances the 1 less for the stock figure.

This report includes details of the return made by your organisation.

Topic	Indicator	Value	Comment	
<b>Housing: H1, H2 &amp; H4</b> Approved	B. No. of dwellings added to the LA owned stock during 2020 (whether constructed or acquired)		52 i) This excludes 3 properties which are traveller specific and 2 properties which are managed by an AHB. ii) The 52 properties added include 27 council owned properties previously managed by an AHB but taken back under the management of dlr. The remaining 25 properties added were newly acquired but do not match the number reported for dlr by the DHLGH which is 27. Details to explain this difference of 2 will be sent by email to info@noac.ie.	
	C. No. of LA owned dwellings sold in 2020		7	
	D. No. of LA owned dwellings demolished in 2020		0	
	E. No. of dwellings in the ownership of the LA at 31/12/2020		<b>4467</b>	
	F. No. of LA owned dwellings planned for demolition under a DHPLG approved scheme		16	
	A. The percentage of the total number of LA owned dwellings that were vacant on 31/12/2020		<b>1.26 %</b>	
	The number of dwellings within their overall stock that were not tenanted on 31/12/2020		56	Covid-19 restrictions were impacted on this.
	A. Expenditure during 2020 on the maintenance of LA housing compiled from 1 January 2020 to 31 December 2020, divided by the no. of dwellings in the LA stock at 31/12/2020, i.e. the H1E less H1F indicator figure		<b>€929.51</b>	
	Expenditure on maintenance of LA stock compiled from 1 January 2020 to 31 December 2020, including planned maintenance and expenditure that qualified for grants, such as SEAI grants for energy efficient retro-fitting works or the Fabric Upgrade Programme but excluding expenditure on vacant properties and expenditure under approved major refurbishment schemes (i.e. approved Regeneration or under the Remedial Works Schemes).		€4137271	

This report includes details of the return made by your organisation.

Topic	Indicator	Value	Comment
<b>Housing: H1, H2 &amp; H4</b>			
<b>Housing: H3 &amp; H5 Approved</b>	A. The time taken from the date of vacation of a dwelling to the date in 2020 when the dwelling is re-tenanted, averaged across all dwellings re-let during 2020	23.37 wk	
	B. The cost expended on getting the dwellings re-tenanted in 2020, averaged across all dwellings re-let in 2020	€12367.05	
	The number of dwellings that were re-tenanted on any date in 2020 (but excluding all those that had been vacant due to an estate-wide refurbishment scheme)	55	In 2020, the number of dwellings re-tenanted reduced due to the restrictions during Covid-19. Lock-downs and social distancing restricted the access to properties and the works being carried out.
	The number of weeks from the date of vacation to the date the dwelling is re-tenanted	1285.35 wk	In 2020, the time taken to re-let properties increased. This is due to the restrictions during Covid-19. Lock-downs and social distancing restricted the access to properties and the works being carried out.
	Total expenditure on works necessary to enable re-letting of the dwellings	€680188	
	A. Total number of registered tenancies in the LA area at end of June 2020	19630	This figure was also supplied to dlr by the RTB and is a breakdown of 18,199 private tenancies and 1,431 AHB tenancies which totals 19,630. Is this return to include all registered tenancies or just private tenancies?
	B. Number of rented dwellings inspected in 2020	870	
	C. Percentage of inspected dwellings in 2020 that were found not to be compliant with the Standards Regulations	95.87 %	
	D. Number of dwellings deemed compliant in 2020 (including those originally deemed non-compliant)	69	

This report includes details of the return made by your organisation.

Topic	Indicator	Value	Comment
<b>Housing: H6</b> Approved	A. Number of adult individuals in emergency accommodation that are long-term homeless as a % of the total number of homeless adult individuals in emergency accommodation at the end of 2020		
	The number of adult individuals classified as homeless and in emergency accommodation on the night of 31 December 2020 as recorded on the PASS system		These figures are to be submitted by DCC on behalf of the four local authorities
	The number out of those individuals who, on 31/12/2020, had been in emergency accommodation for 6 months continuously, or for 6 months cumulatively within the previous 12 months		These figures are to be submitted by DCC on behalf of the four local authorities
<b>Roads: R1 &amp; R2</b> Approved	A. (a) The % of Regional road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2020	88.60 %	
	A. (b) The % of Local Primary road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2020	90.20 %	
	A. (c) The % of Local Secondary road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2020	92.60 %	
	A. (d) The % of Local Tertiary road kilometres that received a PSCI rating in the 60 month period prior to 31/12/2020	81.60 %	
	B. (a.1) The % of total Regional road kilometres with a PSCI rating of 1-4 at 31/12/2020	3.20 %	
	B. (a.2) The % of total Regional road kilometres with a PSCI rating of 5-6 at 31/12/2020	15.40 %	
	B. (a.3) The % of total Regional road kilometres with a PSCI rating of 7-8 at 31/12/2020	63.90 %	
	B. (a.4) The % of total Regional road kilometres with a PSCI rating of 9-10 at 31/12/2020	16.90 %	
	B. (b.1) The % of total Local Primary road kilometres with a PSCI rating of 1-4 at 31/12/2020	5.70 %	
	B. (b.2) The % of total Local Primary road kilometres with a PSCI rating of 5-6 at 31/12/2020	32.70 %	

This report includes details of the return made by your organisation.

Topic	Indicator	Value	Comment
<b>Roads: R1 &amp; R2 Approved</b>	B. (b.3) The % of total Local Primary road kilometres with a PSCI rating of 7-8 at 31/12/2020	49.80 %	
	B. (b.4) The % of total Local Primary road kilometres with a PSCI rating of 9-10 at 31/12/2020	11.60 %	
	B. (c.1) The % of total Local Secondary road kilometres with a PSCI rating of 1-4 at 31/12/2020	11.50 %	
	B. (c.2) The % of total Local Secondary road kilometres with a PSCI rating of 5-6 at 31/12/2020	27.70 %	
	B. (c.3) The % of total Local Secondary road kilometres with a PSCI rating of 7-8 at 31/12/2020	52.90 %	
	B. (c.4) The % of total Local Secondary road kilometres with a PSCI rating of 9-10 at 31/12/2020	6.90 %	
	B. (d.1) The % of total Local Tertiary road kilometres with a PSCI rating of 1-4 at 31/12/2020	4.30 %	
	B. (d.2) The % of total Local Tertiary road kilometres with a PSCI rating of 5-6 at 31/12/2020	33.70 %	
	B. (d.3) The % of total Local Tertiary road kilometres with a PSCI rating of 7-8 at 31/12/2020	43.00 %	
	B. (d.4) The % of total Local Tertiary road kilometres with a PSCI rating of 9-10 at 31/12/2020	9.40 %	
	A1. Kilometres of regional road strengthened during 2020	3.9 km	
	A2. The amount expended on regional roads strengthening work during 2020	€1653151.00	
	A3. The average unit cost of regional road strengthening works per square metre (€/m <sup>2</sup> )	€52.70	
	B1. Kilometres of regional road resealed during 2020		
	B2. The amount expended on regional road resealing work during 2020		
	B3. The average unit cost of regional road resealing works per square metre (€/m <sup>2</sup> )		

This report includes details of the return made by your organisation.

Topic	Indicator	Value	Comment
<b>Roads: R1 &amp; R2</b> Approved	C1. Kilometres of local road strengthened during 2020	4.2 km	
	C2. The amount expended on local road strengthening work during 2020	€1465466.00	
	C3. The average unit cost of local road strengthening works per square metre (€/m <sup>2</sup> )	€50.52	
	D1. Kilometres of local road resealed during 2020		
	D2. The amount expended on local road resealing work during 2020		
	D3. The average unit cost of local road resealing works per square metre (€/m <sup>2</sup> )		
<b>Motor Tax: R3</b> In Progress	A. The percentage of motor tax transactions which were dealt with online (i.e. transaction is processed and the tax disc is issued) in 2020		
<b>Water: W1 &amp; W2</b> Approved	% of Private Drinking Water Schemes in compliance with statutory requirements in respect of the monitoring of the quality of private drinking water supplies during 2020	1.00 %	
	The number of registered schemes monitored by each local authority as a percentage of total schemes registered	100 %	
	The number of registered schemes monitored in 2020	4	
	Total number of registered schemes in 2020	4	
<b>Waste: E1</b> Approved	A. The number of households, based on the 2016 Census, who are situated in an area covered by a licensed operator providing a 3 bin service at 31/12/2020	57299	
	B. The % of households within the local authority that the number at A represents (based on agglomerations of more than 500)	85.13 %	

This report includes details of the return made by your organisation.

Topic	Indicator	Value	Comment
<b>Environmental Pollution: E2</b> Approved	A1. Total number of pollution cases in respect of which a complaint was made during 2020	3126	
	A2. Number of pollution cases closed from 1/1/2020 to 31/12/2020	3173	
	A3. Total number of cases on hands at 31/12/2020	43	
	The opening number of cases carried forward from the year end 2019	90	in 2019 service indicators number was 82, sometimes cases may be transferred from another section or a case may be reopened
<b>Litter Pollution: E3</b> Approved	A1. The % of the area within the LA that when surveyed in 2020 was unpolluted or litter free	28 %	
	A2. The % of the area within the LA that when surveyed in 2020 was slightly polluted	46 %	
	A3. The % of the area within the LA that when surveyed in 2020 was moderately polluted	24 %	
	A4. The % of the area within the LA that when surveyed in 2020 was significantly polluted	2 %	
	A5. The % of the area within the LA that when surveyed in 2020 was grossly polluted	1 %	
<b>Green Flag Status: E4</b> Approved	A. The % of schools that have been awarded/renewed green flag status in the two years to 31 December 2020	53.21 %	
	Schools which attained a Green Flag for the first time in 2020	3	
	Schools which renewed their Green Flag in 2020	26	
	Schools which held a Green Flag from 2019 and therefore do not require renewal until 2021	29	
<b>Energy Efficiency: E5</b> Approved	A. The cumulative % of energy savings achieved by 31/12/2020 relative to baseline year (2009)	1.00 %	

# Returns Report



This report includes details of the return made by your organisation.

Topic	Indicator	Value	Comment
<b>Energy Efficiency: E5</b>			
<b>Public Lighting: E6</b> Approved	A. Total billable wattage of the public lighting system	9800.00 MWh	
	B. Average billable wattage of the public lighting system	81.00 W	
	C. Percentage of the total system that LED lights represent	66.00 %	
	Number of LED lights in the public lighting system	15573	
	Number of SOX-SON lights in the public lighting system	8023	
<b>Planning: P1</b>			
Approved	A. Buildings inspected as a percentage of new buildings notified to the local authority	<b>49.48 %</b>	
	Total number of new buildings notified to the local authority i.e. buildings where a valid Commencement Notice was served in the period 1/1/2020 to 31/12/2020 by a builder or developer on the local authority	388	
	Number of new buildings notified to the local authority in 2020 that were the subject of at least one on-site inspection during 2020 undertaken by the local authority	192	
<b>Planning: P2 &amp; P3</b>			
Approved	A. Number of LA planning decisions which were the subject of an appeal to An Bord Pleanála that were determined by the Board on any date in 2020	122	
	B. % of the determinations at A which confirmed (either with or without variation) the decision made by the LA	<b>63.93 %</b>	
	Number of determinations confirming the LA's decision (either with or without variation)	78	
	A. Total number of planning cases referred to or initiated by the local authority in the period 1/1/2020 to 31/12/2020 that were investigated	369	
	B. Total number of investigated cases that were closed during 2020	323	



This report includes details of the return made by your organisation.

Topic	Indicator	Value	Comment
<b>Planning: P2 &amp; P3</b> Approved	C. % of the cases at B that were dismissed as trivial, minor or without foundation or were closed because statute barred or an exempted development	36.22 %	
	D. % of cases at B that were resolved to the LA's satisfaction through negotiations	23.84 %	
	E. % Cases at B that were closed due to enforcement proceedings	39.94 %	
	F. Total number of planning cases being investigated as at 31/12/2020	294	
	Number of cases at 'B' that were dismissed under section 152(2), Planning and Development Act 2000	117	
	Number of cases at 'B' that were resolved to the LA's satisfaction through negotiations	77	
	Number of cases at 'B' that were closed due to enforcement proceedings	129	
<b>Planning: P4 &amp; P5</b> Approved	A. The 2020 Annual Financial Statement (AFS) Programme D data divided by the population of the LA area per the 2016 Census	€51.31	
	AFS Programme D data consisting of D01 - Forward Planning, D02 - Development Management, D03 - Enforcement (inclusive of the relevant Programme D proportion of the central management charge) for 2020	€11185985	
	A. The percentage of applications for fire safety certificates received in 2020 that were decided (granted or refused) within two months of their receipt	10.81 %	
	B. The percentage of applications for fire safety certificates received in 2020 that were decided (granted or refused) within an extended period agreed with the applicant	40.54 %	
	The total number of applications for fire safety certificates received in 2020 that were not withdrawn by the applicant	111	

This report includes details of the return made by your organisation.

Topic	Indicator	Value	Comment
<b>Planning: P4 &amp; P5</b> Approved	The number of applications for fire safety certificates received in 2020 that were decided (granted or refused) within two months of the date of receipt of the application		12
	The number of applications for fire safety certificates received in 2020 that were decided (granted or refused) within an agreed extended time period		45
<b>Fire Service: F1</b> In Progress	A. The Annual Financial Statement (AFS) Programme E expenditure data for 2020 divided by the population of the LA area per the 2016 Census figures for the population served by the fire authority as per the Risk Based Approach Phase One reports		
	AFS Programme E expenditure data consisting of E11 - Operation of Fire Service and E12 - Fire Prevention for 2020		
<b>Fire Service: F2 &amp; F3</b> In Progress	A. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of fire		
	B. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of fire		
	C. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of all other (non-fire) emergency incidents		
	D. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of all other (non-fire) emergency incidents		
	A. % of cases in respect of fire in which first attendance at scene is within 10 minutes		
	B. % of cases in respect of fire in which first attendance at the scene is after 10 minutes but within 20 minutes		
	C. % of cases in respect of fire in which first attendance at the scene is after 20 minutes		

# Returns Report



This report includes details of the return made by your organisation.

Topic	Indicator	Value	Comment
<b>Fire Service: F2 &amp; F3</b> In Progress	D. % of cases in respect of all other emergency incidents in which first attendance at the scene is within 10 minutes		
	E. % of cases in respect of all other emergency incidents in which first attendance at the scene is after 10 minutes but within 20 minutes		
	F. % of cases in respect of all other emergency incidents in which first attendance at the scene is after 20 minutes		
	Total number of call-outs in respect of fires from 1/1/2020 to 31/12/2020		
	Number of these fire cases where first fire tender attendance at the scene is within 10 minutes		
	Number of these fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes		
	Number of these fire cases in which first fire tender attendance at the scene is after 20 minutes		
	Total number of call-outs in respect of all other emergency incidents (i.e. not including fire) from 1/1/2020 to 31/12/2020		
	Number of these non-fire cases in which first fire tender attendance at the scene is within 10 minutes		
	Number of these non-fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes		
	Number of these non-fire cases in which first fire tender attendance at the scene is after 20 minutes		
	<b>Library Service: L1</b> Approved	A. Number of visits to libraries per head of population for the LA area per the 2016 Census	

This report includes details of the return made by your organisation.

Topic	Indicator	Value	Comment
<b>Library Service: L1</b> Approved	B. Number of items issued to library borrowers in the year	856283	Includes physical issues (not renewals) of 332,949 Plus online issues of 523,334 (the resources figs per central info plus additional resources dlr offers eg Overdrive, Freegal, Comics plus, RB Digital Audio, Cisco Netacad courses, etc
	C. Library active members per head of population	0.16	Registered users per central info 60,583 Active users 35,803
	D. Number of registered library members in the year	60583	Registered users per central info 60,583 Active users 35,803
	Number of visits to its libraries from 1/1/2020 to 31/12/2020	389908	Includes 387,509 footfall within library per automated people counters, plus 2,399 appointment visits to library doors for Contact and Collect which would not be included as didn't come into the library premises
<b>Library Service: L2</b> Approved	A. The Annual Financial Statement (AFS) Programme F data for 2020 divided by the population of the LA area per the 2016 Census	€45.35	
	B. The annual per capita expenditure on collections over the period 1/01/2020 to 31/12/2020	€2.04	
	A. AFS Programme F data consisting of F02 - Operation of Library and Archival Service (inclusive of the relevant proportion of the central management charge for Programme F) for 2020	€9887843	Includes cmc
	B. The annual expenditure on new stock acquired by the library in the year	€444282	2020 bookfund adopted budget of 657,700 but Interim budget reduction to 444,282. Reinstated bookfund of 657,700 for 2021.
<b>Youth and Community: Y1 &amp; Y2</b> Approved	A. Percentage of local schools involved in the local Youth Council/Comhairle na nÓg scheme	50.0 %	

This report includes details of the return made by your organisation.

Topic	Indicator	Value	Comment
<b>Youth and Community: Y1 &amp; Y2</b> Approved	Total number of second level schools in the LA area at 31/12/2020	32	
	Number of second level schools in the LA area from which representatives attended the local Comhairle na nÓg AGM held in 2020	16	
	A. Number of organisations included in the County Register and the proportion who opted to be part of the Social Inclusion College within the PPN	<b>18.63</b>	
	Total number of organisations included in the County Register for the local authority area as at 31/12/2020	483	
	Total number of those organisations that registered for the first time in 2020	48	
	Number of organisations that opted to join the Social Inclusion Electoral College on whatever date they registered for the PPN	90	
	<b>Corporate: C1, C2, C4 &amp; C5</b> Approved	A. The wholtime equivalent staffing number as at 31 December 2020	1083.40
A. Percentage of paid working days lost to sickness absence through medically certified leave in 2020		<b>2.64 %</b>	
B. Percentage of paid working days lost to sickness absence through self-certified leave in 2020		<b>0.25 %</b>	
Total Number of working days lost to sickness absence through medically certified leave in 2020		8358.38 day	
Total Number of working days lost to sickness absence through self-certified leave in 2020		637.47 day	
Number of unpaid working days lost to sickness absence included within the total of self-certified sick leave days in 2020		17.49 day	
Number of unpaid working days lost to sickness absence included within the total of medically certified sick leave days in 2020		1858.99 day	

This report includes details of the return made by your organisation.

Topic	Indicator	Value	Comment
<b>Corporate: C1, C2, C4 &amp; C5</b> Approved	If any staff are on long-term sick leave (i.e. a continuous period of more than 4 weeks), include a text note of the number of staff on long-term sick leave	59 staff on continuous sick leave in 2020 (period of 4 weeks or more)	
	A. All ICT expenditure in the period from 1/1/2020 to 31/12/2020, divided by the WTE no.	€4777.42	
	Total ICT expenditure in 2020	€5175853.73	
	A. All ICT expenditure calculated in C4 as a proportion of Revenue expenditure	2.01	
	Total Revenue expenditure from 1/1/2020 to 31/12/2020 before transfers to or from reserves	257405545	
<b>Corporate: C3</b> Approved	A. The per capita total page views of the local authority's websites in 2020	20.33	
	B. The per capita total number of followers at end 2020 of the local authority's social media accounts (if any)	0.44	
	The cumulative total page views of all websites operated by the local authority for the period from 1/1/2020 to 31/12/2020 obtained from a page tagging on-site web analytics service or equivalent	4433176	
	The total number of social media users who, at 31/12/2020, were following the local authority on any social media sites	96591	
	The number of social media accounts operated by the local authority	26	
	Indicate if there was a change to the cookie policies on the local authority sites and the date this came into effect	No changes made	
<b>Finance: M1 to M4</b> Approved	A. Cumulative surplus/deficit balance at 31/12/2016 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€9764273	

This report includes details of the return made by your organisation.

Topic	Indicator	Value	Comment
<b>Finance: M1 to M4</b> Approved	B. Cumulative surplus/deficit balance at 31/12/2017 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€9771901	
	C. Cumulative surplus/deficit balance at 31/12/2018 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€9787717	
	D. Cumulative surplus/deficit balance at 31/12/2019 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€8735240	
	E. Cumulative surplus/deficit balance at 31/12/2020 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€8740812	
	F. Cumulative surplus or deficit at 31/12/2020 as a percentage of Total Income in 2020 from the Income and Expenditure Account Statement of the AFS	<b>3.20 %</b>	
	G. Revenue expenditure per capita in 2020	<b>€1180.66</b>	
	H. Revenue expenditure per capita in 2020 excluding significant out of county / shared service expenditure	<b>€0</b>	
	The 2020 Total Income figure from the Income and Expenditure Account Statement of the AFS	€273034448	
	The 2020 Total Expenditure figure from the Income and Expenditure Account Statement of the AFS	€257405545	
	The 2020 Revenue expenditure excluding county / shared service expenditure for the service providers of HAP, MyPay, DRHE and Dublin Fire Services	€0	
	A. (a) Collection level of Rates in Appendix 7 of the AFS for 2016	85.0 %	
	A. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2016	77.0 %	
	A. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2016	62.0 %	
	B. (a) Collection level of Rates in Appendix 7 of the AFS for 2017	86.0 %	

This report includes details of the return made by your organisation.

Topic	Indicator	Value	Comment
<b>Finance: M1 to M4 Approved</b>	B. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2017	78.0 %	
	B. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2017	57.0 %	
	C. (a) Collection level of Rates in Appendix 7 of the AFS for 2018	88.0 %	
	C. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2018	79.0 %	
	C. c) Collection level of Housing Loans in Appendix 7 of the AFS for 2018	63.0 %	
	D. a) Collection level of Rates in Appendix 7 of the AFS for 2019	89.0 %	
	D. b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2019	79.0 %	
	D. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2019	61.0 %	
	E. (a) Collection level of Rates in Appendix 7 of the AFS for 2020	73 %	
	E. (b) Collection level of Rent & Annuities in Appendix 7 of the AFS for 2020	79 %	
	E. (c) Collection level of Housing Loans in Appendix 7 of the AFS for 2020	61 %	
	A.1 Per capita total cost of settled claims for 2018	<b>€7.17</b>	
	A.2 Per capita total cost of settled claims for 2019	<b>€9.96</b>	
	A.3 Per capita total cost of settled claims for 2020	<b>€8.20</b>	
	IPB Insurance: Number of notified claims for 2018	128	
	IPB Insurance: Number of notified claims for 2019	115	
	IPB Insurance: Number of notified claims for 2020	88	
	IPB Insurance: Number of settled claims for 2018	54	
	IPB Insurance: Number of settled claims for 2019	97	
	IPB Insurance: Number of settled claims for 2020	68	



This report includes details of the return made by your organisation.

Topic	Indicator	Value	Comment
<b>Finance: M1 to M4</b> Approved	IPB Insurance: Total cost of settled claims for 2018	€1562495.78	
	IPB Insurance: Total cost of settled claims for 2019	€2171559.37	
	IPB Insurance: Total cost of settled claims for 2020	€1787080.34	
	Total cost of claims settled under excess for 2018	€0	
	Total cost of claims settled under excess for 2019	€0	
	Total Cost of claims settled under excess for 2020	€0	
	Self-insured: Number of notified claims for 2018		
	Self-insured: Number of notified claims for 2019		
	Self-insured: Number of notified claims for 2020		
	Self-insured: Number of settled claims for 2018		
	Self-insured: Number of settled claims for 2019		
	Self-insured: Number of settled claims for 2020		
	Self-insured: Total cost of settled claims for 2018		
	Self-insured: Total cost of settled claims for 2019		
	Self-insured: Total cost of settled claims for 2020		
	A. Overall central management charge as a percentage (%) of total expenditure on revenue account	<b>12.30 %</b>	
	B. Total payroll costs as a percentage (%) of revenue expenditure	<b>26.74 %</b>	
	Overall central management charge from the Local Authority FMS and defined in the Annual Budget	€31655583	
	Total payroll costs from Appendix 1 of the AFS for 2020 (including Salaries, Wages and Pensions)	€68827996	
	<b>Economic Development: J1 to J4</b> Approved	A. The number of jobs created with assistance from the Local Enterprise Office during the period 1/1/2020 to 31/12/2020 per 100,000 population	-43.1157

This report includes details of the return made by your organisation.

Topic	Indicator	Value	Comment
<b>Economic Development: J1 to J4</b> <b>Approved</b>	The no. of jobs created with assistance from the Local Enterprise Office during the period 1/1/2020 to 31/12/2020	-94.0	
	A. The number of trading online voucher applications approved by the Local Enterprise Office in 2020 per 100,000 population	353.1818	
	B. The no. of trading online vouchers that were drawn down in 2020 per 100,000 population	138.0620	
	The no. of trading online voucher applications approved by the Local Enterprise Office in 2020	770	
	The no. of those trading online vouchers that were drawn down in 2020	301	
	A. The number of participants who received mentoring during the period 1/1/2020 to 31/12/2020 per 100,000 population	282.5455	
	The no. of participants who received mentoring during the period 1/1/2020 to 31/12/2020	616	
	A. Does the local authority have a current tourism strategy?	Yes	
	B. Does the local authority have a designated Tourism Officer?	Yes	