Housing

Housing Department manages over 4,500 Council owned properties. It is responsible for implementing National Housing Policy and its functions include the allocation, maintenance, refurbishment and sale of dwellings, rent assessment and collection, the making of house purchase loans and certain grants and the provision of accommodation for homeless households.

The Department is responsible for the enforcement of standards and upkeep of rent books in private rented accommodation and the administration of the Rental Accommodation Scheme (RAS). The Department is also responsible for acquiring properties for social housing through leasing of private properties, the management and maintenance of Group Housing Schemes and Halting Sites and the implementation of the Council's Traveller Accommodation Programme.

Tenant Purchase Scheme 2016

A new incremental purchase type scheme was launched in 2016. Twelve applications were received. One of the applications was refused and there are currently eleven live applications at various stages.

Social Housing Leasing Initiative

In 2016 8 enquiries were received under this initiative from private landlords however none of these enquires resulted in the provision of units. A total of 42 units were secured in 2016 under the Social Housing Leasing Initiative.

- 7 Capital Advance Leasing Facility (CALF) applications were received and 3 were completed resulting in 3 units.
- Under direct leasing by an Approved Housing Body 5 applications were received resulting in 39 units.

Refurbishment

56 bathroom alterations, 20 stair lifts, 16 ramps and 30 other minor alterations were completed to Council rented dwellings for tenants with a disability.



An Cathaoirleach, Cllr Cormac Devlin and Simon Coyle of Mazars, at the Hazelbrook Square Housing Development

Construction of Housing Schemes

A total of 54 units were completed in 2016

- 15 new units at Cromlech Close, Kilternan, Dublin 18
- 34 units at Rochestown House (Phase 2), Sallynoggin, Co.

 Dublin
- 4 Units at Clontibret House, Frascati Road, Blackrock, Co. Dublin
- 1 unit at Shanganagh Park Lodge, Shankill, Co. Dublin

Commenced on Site

72 units Commenced on Site in 2016

- 14 units at Rochestown House (Phase 3), Sallynoggin, Co. Dublin
- 50 units at Fitzgerald Park, Dún Laoghaire, Co. Dublin
- 4 units at Saint Michael's Terrace, Dún Laoghaire, Co. Dublin
- 4 units at The Mews, Sallynoggin Park

Part 8 Approval

5 Schemes were approved Part 8 Planning for a total of 25 units

- 2 units at Harbour Master Cottage, Dún Laoghaire
- 4 bays Glenamuck Road Traveller accommodation
- 12 units at Georges Place, Dún Laoghaire
- 3 units at Temple Road, Blackrock
- 4 units at Pottery Road, Dún Laoghaire

Housing Adaptation Grant Scheme (Private Home owners)

Housing Adaptation Grant – people with disability
111 Housing Adaptation Grants were paid in the sum of
€888,631.00

Mobility Aids Housing Grants; 34 were paid in the sum of €169,968.32

Housing Aid for Older People

13 were paid in the sum of €65,394.00

Homeless Services

The Council's services in the area of homelessness are undertaken in accordance with the Dublin Statutory Framework Homeless Action Plan 2014 to 2016, which was adopted by the Council in November 2013.

The Council continued its arrangements with Dublin City Council in relation to the provision of emergency accommodation for homeless persons. As a result of an increase in the numbers of individuals and families presenting as homeless, there were consequential increases in provision of temporary and supported accommodation in 2016.

In 2016, the Council housed/enabled 124 households to exit homeless:

- 6 were housed with Approved Housing Bodies
- 19 were housed within Council's own housing stock
- 99 were assisted in accessing accommodation in the private rented sector under the Homeless HAP Scheme.



Cromlech Close Officially Opened in November 2016

Housing Welfare Services

Housing Welfare Services continue to offer support services to vulnerable tenants and social housing applicants.

Support Services

The Support to Live Independently (SLI) service is provided by the Simon Community to households moving from homelessness to independent living. 100 SLI referrals were issued in 2016 in relation to new households who moved out of homeless accommodation.

The HAIL Visiting Support Service provided support to 6 new households in 2016.

The Tenancy Sustainment Service, which is provided by Focus Ireland, commenced in February 2012. The service is provided mainly to Social Housing households who have difficulties with their tenancies.

Anti-Social Behaviour in Council Estates

The Council continued its policy of dealing comprehensively with instances of anti-social behaviour in its estates during 2016.

During the year a total of 95 cases of anti-social behaviour were investigated and completed. This is an increase of 30% in anti-social behaviour cases in comparison to 2015.

Legal Action was taken where appropriate. One Possession Proceedings was served and 2 Excluding Orders were obtained from the District Court.

2 dwellings were surrendered in lieu of legal action.

10 Tenancy warnings were issued.

The Section also interviewed housing applicants who had a history of antisocial behaviour, 69% of whom were then approved for housing.

A further 3 reports of nuisance/breach of tenancy were investigated by Allocations Section relating to senior citizens in 2016. All complaints were resolved.

Housing and Transfer Lists

At 31 December 2016, 4,991 applicants were assessed as being in need of social housing support. A total of 170 housing applicants were allocated dwellings in 2106. This included 47 allocations to dwellings owned by Voluntary Housing Associations, 6 Rental Accommodation Scheme allocations, and 121 allocations to Council stock. 80 tenants were allocated transfers to alternative accommodation. This included 8 transfers from the RAS Fixed Transfer List, 34 RAS to RAS transfers, and 17 transfers to dwellings owned or managed by Voluntary Housing Associations.

An online Choice Based Letting System has been developed and will be launched in early 2017.



Housing Rents

Under the Council's Differential Rent Schemes, rents are calculated on the basis of current household income. There was no increase in differential rent rates in 2016 and the average weekly rental income for Council properties increased to €65.03 at the end of 2016, an increase of almost 4% on the previous year. While the increase in average rents replicates to some extent the upturn in the economy, it is also due to the increase in the numbers of adult children living at home.

The Council's housing rental income increased by 4.5% from €13.2m in 2015 to €13.8m in 2016.

Affordable Housing / Rent to Buy Schemes

Despite the on-going problems in the housing market, sales of eight affordable dwellings were achieved during 2016. These properties were sold under the Rent to Buy Scheme which was introduced in November 2011 and gives occupiers the opportunity to rent for a period of up to three years and an option to acquire the property, under the Affordable Housing Scheme at a discounted price less 80% of the rent paid. All Rent to Buy properties have now been sold.



Rochestown House Phase 2 Officially Opened in October, 2016

Part V – Housing Strategy

A total of 11 Part V Agreements were made in 2016 pursuant to the provisions of Part V of the Planning & Development Act 2000 (as amended) and the Urban Regeneration and Housing Act 2015 and these have the potential to deliver 145 social housing units.

Negotiations were progressed on a further 23 developments which have the potential to deliver 114 housing units. Terms of Agreement have been reached in 6 of these projects and these are subject to formal agreement which will be finalised in 2017.

Although no Part V social housing unit was delivered to the Council in 2016, it is expected that up to 170 units will be delivered in 2017 on foot of Agreements made.

House Purchase Loan Scheme

The Council offers a House Purchase Loan Scheme whereby eligible applicants can qualify for mortgage funding for up to 97% of the cost of the property to a maximum sum of €200,000. In 2016 one House Purchase loan was approved for the purchase of a property leased under the Rent to Buy Scheme. Two House Purchase loans were approved in 2016 in respect of applications for the Incremental Tenant Purchase Scheme and two House Purchase loans were approved in 2016 to convert existing Shared Ownership Scheme loans to House Purchase loans.

Housing Acquisitions

Under the Department of Housing, Planning, Community and Local Government's Housing Capital Investment Programme, acquisition of properties is one of the methods of delivering additional social housing units. The Council acquired 20 residential units for social housing in 2016.

Voluntary Housing Schemes

Funding was provided during 2016 through the Capital Assistance Scheme (CAS) Programme 2016 for the provision of 22 units of accommodation for people with specific categories of housing need (homeless, elderly and disabled).

Housing and Disability Steering Group

The Steering Group, comprising of representatives from the Housing Department, the HSE, four Disability Sectors and Approved Housing Bodies, held four meetings in 2016.

Emerging Needs figures in line with the strategic plan for the dlr area were submitted to the Department in June 2016. Feedback and comments were also submitted to the Department in respect of the draft National Guidelines for the Assessment and Allocation Process for Housing Provision for People with a Disability.



Clontibret House 4 Units

Accommodation of the Traveller Community 2016

A detailed design was prepared for the construction of a new permanent 4 bay halting site at the Glenamuck Road. The site is identified in the Traveller Accommodation Programme 2014-2018. In accordance with Part 8, Article 81 of the Planning and Development Regulations the proposal went out to public consultation in early April 2016 and the scheme was approved in July 2016. The expected completion date is Quarter 3 of 2017.

The Local Traveller Accommodation Consultative Committee (LTACC) met on six occasions during 2016.

The Traveller Accommodation Programme 2014-2018, which included an assessment of needs, was adopted by Council in January 2014, following a period of public consultation, a review of the programme was carried out in 2016.

Two units at St. Louise's Park, Blackrock Group Housing Scheme were refurbished and re-let. Two units in Booterstown Park Halting Site were also refurbished and re-let in 2016.

A programme of minor planned maintenance works was carried out on Traveller Specific housing.

Fire Safety - Traveller Accommodation

The Department of Housing, Planning, Community and Local Government produced Fire Safety leaflets which were circulated to all tenants in Traveller specific accommodation during 2016. Dublin Fire Brigade conducted a Fire Safety Audit of all sites in 2016 and the Council are in regular contact with Dublin Fire Brigade in relation to Fire Safety in Traveller Specific Accommodation.

The following actions have been taken in relation to fire safety.

- Tenants have been contacted by letter to highlight issues raised in fire audit.
- An offer to install/fit a fire blanket, CO2 Alarm and Smoke detector has been made to residents of all caravan/unit in the Council's administrative area.
- Fire awareness training was arranged by Dublin Fire Brigade on two occasions in 2016.

Maintenance of Local Authority Housing Stock

A total of 5,514 requests for maintenance were received in 2016.

The condition of the Council's housing stock is continuing to improve and a number of high quality new units have been added to the existing stock.

Rental Accommodation Scheme

The Rental Accommodation Scheme (RAS) commenced in Dún Laoghaire—Rathdown County Council in August 2006. The number of tenants of private landlords, transferred to the Scheme at 31 December 2016 was 368 and the number of Voluntary tenants transferred to the Scheme at 31 December 2016 was 182.

Enforcement of the minimum standards in private rented housing properties under the Housing (Standards for Rented Houses) Regulations 2008 and Amendment Regulations 2009

The statistics for 2016 are as follows:

- 448 inspections carried out in total during 2016
- Out of the 448 inspections conducted, it was found that 265 did not meet the requirements and 8 were found to meet the requirements on first inspection
- Enforcement Notices served 351 informal repairs notices were issued in 2016
- 8 Improvement Notices were served in 2016
- 4 Prohibition Notices were served
- No Legal Action was taken

Infrastructure and Climate Change

The Directorate of Infrastructure and Climate Change incorporates a wide range of services for citizens and visitors which are designed to provide a high quality environment and a high quality public realm.

The core services are:

Environment

In 2015 the Council adopted its Litter Management Plan for the 3 year period 2015 – 2017. The plan outlines targets and objectives for tackling the problem of litter pollution and also sets out to achieve quantifiable improvements in the prevention of litter. During 2016 the Council's Litter Wardens continued to enforce the relevant legislation including the Litter Bye-Laws. 367 litter fines were issued during the year.

The Council's Dog Warden continued to enforce the Control of Dogs legislation during the year. A total of 80 dogs were taken in at the Council's dog pound in 2016.

An on-going programme of graffiti removal continued during 2016 with 6,855 m2 of graffiti removed during the year.

The Annual Tidy Districts competition had a total of 40 Residents Groups, Tidy Towns Committees and Estate Management Groups participating in 2016. The overall winner was Shankill.

The Tidy Schools competition had 32 schools involved in 2016. The Environmental Awareness Officer also managed the Green Schools programme, with 97 schools having green flags.

52 Abandoned/Burnt Out cars were removed in 2016.

29 Horses were impounded during 2016.

Property Management

The Property Management Section manages Council owned lands and properties, and develops and administers the Property Interest Register and archive. The Section has responsibility for ensuring the procedural integrity of the acquisition, disposal, compulsory purchase order, letter of consent and leasing



Aerial View of Pottery Road Improvement Scheme

processes. The Section enacts Council responsibilities under the Derelict Sites Act 1990 and provides official responses to internal and public land ownership queries.

The Section currently operates 28 temporary lettings/commercial leases, from which the Council received €266,000 in income in 2016.

As part of the Council's responsibilities under the Derelict Sites Act 1990, the Council maintains a Derelict Sites Register, coordinates official site inspections, issues notices and levy charges against sites deemed to be derelict. In 2016 the Council received €46,900 in income from derelict sites levy charges. In 2016 there were 10 properties on the Derelict Sites Register, all of which were domestic properties.

Capital Projects Office

The following are the major Capital Projects/Schemes under design/construction or recently completed by the Council and funded by Development Levies/Grants:

Schemes under construction / completed:

- Leopardstown Link Road and Roundabout Reconfiguration (completed March 2016)
- Foxrock Village Car Park (commenced construction November 2016)
- Cabinteely Library Refurbishment (completed)
- Samuel Beckett Civic Campus Phase 1 (completed June 2016)

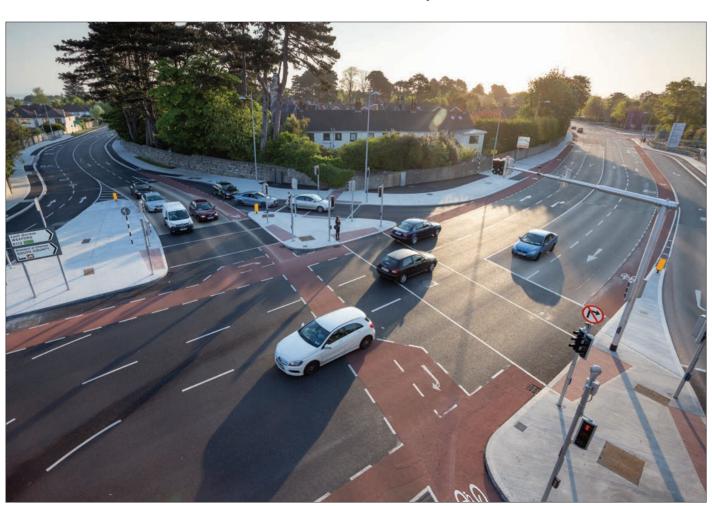
- Blackrock Park Phase 1 (completed)
- Marlay Park Heritage Courtyard Phase 2 (completed)
- Shankill Indoor Sports Hall Quinn's Road (completed April 2016)
- The Metals, Dún Laoghaire Phase 2

Schemes at Detailed Design Stage:

- M50 Junction 14 Link Road
- Blackglen Road/Harold's Grange Road
- Dún Laoghaire Baths
- Monkstown Village Traffic Improvement Scheme and Public Realm
- Springhill Park Tennis Pavilion
- Corbawn Lane Coastal Protection

Schemes at Design Stage:

- N11- Druid's Glen Road
- Bracken Road to Drummartin Link Road
- Brides Glen to Shankill Cycleway and Footpath
- Glenamuck Road Golden Ball Junction Improvement Scheme
- Brennanstown Road Traffic Management Scheme
- Glenalbyn Pool



Leopardstown Link Road

Transportation Planning Section

The Transportation Planning Section carried out the following work in 2016:

- Reported on 1,084 planning applications
- Approximately 300 pre-planning and compliance consultations were carried out with architects, engineers and planners in order to facilitate the progression of planning applications and development
- Reported on Part 8 applications
- Reported on Bord Pleanála appeals
- Transportation input to the Draft County Development Plan, Cherrywood SDZ Planning Development Management, Stillorgan Urban Framework Plan and Part 8 pre-applications.

Waste Management

Enforcement Unit

The Enforcement Unit monitors and enforces compliance with Regulations on (a) waste management (b) air pollution and (c) noise pollution.

Priority action areas for 2016 included:

- Investigation, assessment and close out of complaints logged on the Council's CRM system
- Investigation and identification of remediation options for the former Bray Municipal Dump, located on the border between Dún Laoghaire-Rathdown County Council and Wicklow County Council.

SCHEDULE 1 – 2016

F. 1912 - P. Calanda I.B 11 - 1	
Facilities Registered/Permits Issued	
Environmental Enforcement	484
Water	3
Inspections	
Environmental Enforcement	787
Complaints Received	
Environmental Enforcement	279
Surface Water	12
Water Pollution	73
Enforcement Actions	
Environmental Enforcement	84
Water	66

Civil Defence and Fire Service

The Civil Defence for Dún Laoghaire-Rathdown County Council is provided by Dublin City Council. Dún Laoghaire Rathdown's share of the cost in 2016 was €147,116. The Fire Service in Dún Laoghaire-Rathdown is also provided by Dublin City Council pursuant to an agreement under Section 59 of the Local Government Act 1955.



Dean Eaton, receiving the Excellence in L.G. Awards 2016 with Ian Talbot, Chambers Ireland, Minister Damien English TD, Martin Tobin, ERD (European Recycling Platform) and Cllr. Ossian Smyth.

LAPN (Local Authority Prevention Network) Funded Project 2016

During September and October 2016 two sets of STOP FOOD WASTE workshops were offered to residents groups, with one workshop taking place in the East and one in the West of the County. Some 40 residents representing 15-20 community groups participated in the 4 x 90 minute workshops, during which they learned about food waste through a series of presentations and discussions. The participants also undertook a series of food waste prevention activities in their own home and reported their experiences back to the group. The participants also assisted in the creation of a STOP FOOD WASTE calendar by suggesting tips based on their experience. 20,000 calendars were produced and distributed via community groups and schools and were made available at our network of libraries and public counters in Dundrum and County Hall. A series of followup workshops are planned for 2017 which will take place in 5 or 6 local communities to help spread the message and reinforce the information contained in the calendars.

EnviroCom Awards 2016

Now in its tenth year, the Awards, co-hosted by the Dún Laoghaire Rathdown Chamber and Dún Laoghaire-Rathdown County Council, are renowned for showcasing environmental excellence and innovation in organisations operating in the County, irrespective of their size or sector.

The Green Business Officer represented the Council on the organising committee and judging panel for the Awards. Finalists this year were from sectors as diverse as hospitality, healthcare, banking, retail, construction, sole traders and consultancies. Apart from the Council other category sponsors included Repak Ltd, Amgen, the Sustainable Energy Authority of Ireland and the Environmental Protection Agency. The Royal Marine Hotel sponsored the reception and The Dublin People Group of Newspapers was the media partner. There were eleven winners overall from a number of different categories. More information at http://www.dlrcoco.ie/en/news/general-news/finalists-2016-envirocom-awards-announced

The €coMerit Programme

The €coMerit Programme was launched in 2008 and is designed to help businesses (predominantly SME's) to save on their



An Cathaoirleach, Cllr. Cormac Devlin presenting a Certificate of Eco-Merit to Leopardstown Park Hospital.

energy, waste and water costs while becoming 'greener' in the process. It is delivered by a partnership of Local Authorities (including dlr County Council), the Eastern and Midlands Regional Waste Management Office, the Southern Regional Waste Management Office, €concertive and the Environmental Protection Agency. Participants achieve recognition for their environmental achievements through the award of an €coMerit certification which is reviewed annually to ensure continuous environmental improvement takes place.

To date, 121 companies have received support to become €coMerit certified. Certificate holders have achieved average annual savings in their energy, water and waste costs of €5,683 based only on their year 1 improvement. Thereafter EcoMerit Certificate holders have posted average year on year reductions in carbon emissions of 9.4%. Since the launch of the SEAI "Better Energy Communities" grant scheme in 2012 the EcoMerit Programme has made grant applications each year on behalf of Certificate holders. To date €coMerit companies have accessed €992,446 of SEAI grant funding for 48 different energy-saving projects.



Ballyogan Recycling Park was awarded the "Bring Centre of the Year Award" at the Annual Pakman Awards 2016. Pictured are Minister Denis Naughten, T.D., Seamus Moran, dIrcc, Derek Turner, Thorntons Recycling and Caroline Walsh of the Irish Waste Management Association.

Recycling Centres

Ballyogan Recycling Park

The tonnage of recyclable materials brought to Ballyogan Recycling Park in 2016 was 7,848 tonnes.

Eden Park Recycling Centre

454 tonnes of recyclable materials were brought to Eden Park Recycling Centre in 2016.

Shanganagh Recycling Centre

229 tonnes of recyclable materials were brought to Shanganagh Recycling Centre in 2016.

Bring Bank Centres

The Council provides 37 centres. A total of 2,214 tonnes of recyclables were brought to the centres during the year.

Cherrywood Strategic Development Zone (SDZ)

A dedicated Cherrywood Project Team, (Development Agency Project Team – DAPT) has been established to cover all disciplines of planning, roads, civil engineering and landscaping to further the Cherrywood Strategic Development Zone. In 2016, planning permission was granted for approx. 4.1kms of new roadway and approx. 1.3km of works to existing roads to include the reconfiguration of the large roundabout on the Wyattville Link Road to a signalised junction.

Permission was also granted for Tully, Beckett and Ticknick Parks. Tully Park provides for a high profile, high quality and distinctive park in the order of 9 ha, with Beckett Park, smaller in scale of circa 5 ha, being a major local park and Ticknick Park providing grassed sports pitches and ancillary facilities. The new road construction commenced on site in late 2016. An above ground gas installation facility received planning permission in 2016 to support the development of Cherrywood. Permission was secured for a section of Druid's Glen Road (part of the road known as Q – P3) also in 2016. A Part 8 public display was initiated for a new signalised junction, known as 'Q' with the N11.

Work progressed on the Town Centre Urban Form Development Framework (UFDF) Plan in collaboration with the respective landowners. The preparation of the UFDF is a prerequisite to the approval of any planning application for the Town Centre.

The junction of Cherrywood Avenue / Cherrywood Avenue extension was open in April 2016, to facilitate access to Cherrywood Business Park for buses and access to paid parking on the public roadway.

Infrastructure cost estimation and funding options for the delivery of the Infrastructure to support the SDZ including an application for the Government's Local Infrastructure Housing

Activation Funding (LIHAF) and a Cherrywood Section 48 Development Contribution Scheme were advanced.

The Cherrywood Development Agency Project Team work closely with all stakeholders, including landowners, statutory undertakers and agencies, elected members and Government Departments including the newly established Housing Delivery Office within the Department of Housing, Planning, Community and Local Government.

The Planning and Development (Amendment) Act 2015 streamlined the mechanism for local authorities to amend Planning scheme with An Bord Pleanala and in 2016, the DAPT advanced the preparation of a number of Planning Scheme amendments

Climate Change

In 2016, the Covenant of Mayors for Climate Change and Energy was approved by Council and signed by An Cathaoirleach. In addition a Spatial Energy Demand Analysis report for dlr County was produced and a Strategy towards climate Change Action Plans for the four Dublin Local Authorities was prepared and approved by the Council.

Dún Laoghaire Harbour Company

During 2016 the Transition Group, established to manage the process of the transfer of the governance of Dún Laoghaire Harbour, progressed its work. Consultants were appointed to prepare a due diligence report, which was completed during 2016. The next step will be the undertaking of a full risk assessment with a view to establishing the best option from the Council's perspective.



Aerial View of Cherrywood SDZ

Legal Service

The Legal Services, as an in-house service, provides a quality and essential legal service to the Council, all Council Departments and Council Affiliates. The Department has considerable expertise in all areas of Local Government Law, practice and administration.

The services provided cover such areas as:

- Code Enforcement and the Management of Litigation and issues arising
- Transactional and Conveyancing matters
- Legal advices to the Council and Management
- Judicial Review
- Public Enquiries
- Corporate Governance and related issues
- Compulsory Purchase, Arbitrations and Negotiations
- Local Government Governance

The work of Legal Services require staff to maintain close links with client Departments and to work as part of teams with officials of those Departments on the development of policy, protocols and projects of concern to the Council. Staff in the Department also engage on behalf of the client with Government Departments, the Courts Service, the Property Registration Authority and with numerous solicitors, barristers and other consultants.

The Department in providing legal services seeks to manage its workload in a manner similar to that of a private Solicitor's practice of comparable size. Files are processed and managed by staff using the most up to date case management system.

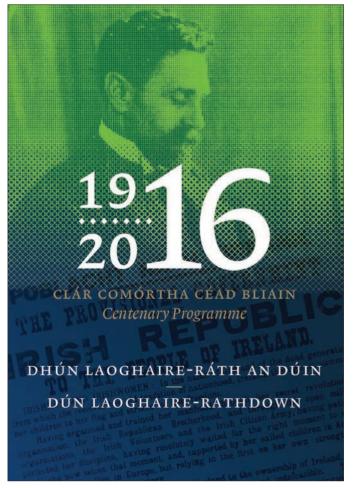


Kish by Artist Damien Flood - LexIcon Exhibiton

Vocational, professional and personal development training is undertaken by staff by reference to the objectives of the Council's Corporate Plan and the Department's PMDS Team



dlr Lexicon recived RIBA Award for International Excellence. Photo by Dennis Gilbert



1916 Centenary Programme

Municipal Services

Water Services Section

Water Services Section is responsible for the management of the surface water network in the county. Surface water is collected and discharged to either adjacent rivers or the sea.

The section also monitors the risk of flooding in the county on a daily basis and activates the Flood Management Team and Operations Teams several times each year, when severe weather alerts are issued by Met Éireann.

The following activities outline the good progress made during 2016 by Water Services to meet its Corporate Goal of minimising the occurrence of flooding.

Flood Risk Management

Water Services Section also advances Flood Alleviation Schemes in conjunction with the Office of Public Works (OPW), who are the body with the primary responsibility for fluvial flooding and the development of a planned programme of prioritised feasible works.

In 2016, the following Flood Risk Management Projects were completed:

- Dargle View Screen Upgrade
- Old Dublin Road Screen Upgrade
- Loreto Park Alleviation Works

Feasibility Studies were completed in 2016 for the following projects:

- Marlay Park Flood Storage Feasibility Study
- Ardglas Screen Upgrade and Storage Study

Water Services is working closely with the OPW in the preparation of the ECFRAM (East Catchment Flood Risk Assessment and Management) draft flood maps and plans, and the public consultation stages.

The following Flood Risk Management Schemes will be progressed in 2017:

- Kilbogget Park Flood Storage Design and Consultation
- Glenavon Park Flood Storage –Detailed Analysis and Design
- Marlay Park Flood Storage Ecological Assessment
- Cabinteely Park Flood Storage Analysis and Design
- Sandyford Park Flood Storage Assessment
- Fernhill Park Flood Storage Study
- Screen Camera Installations

Coastal Protection

The implementation of the Coastal Strategy Study is also within the remit of Water Services. Works planned in 2017 include the installation of coastal monitoring stations at key areas along the Shanganagh Cliffs.

Major coastal works are proposed to underpin and refurbish the Corbawn Lane access steps and protect immediately adjacent cliffs. These works are programmed to commence in 2017, subject to landowner agreement.

Water Pollution Control

The main function of the Water Pollution Control Section (WPCS) is to protect, maintain and improve the water quality in



Samuel Beckett Civic Campus officially opened 8 June 2016

the water bodies in the county. The Water Framework Directive requires all water bodies in Ireland to be at good ecological status by 2021. To this end, the WPCS is engaged in the following activities which are contributing towards the Corporate Goal of achieving the requirements of the Water Framework Directive:

- Misconnection surveys
- · Licensing of trade effluent discharges
- Investigation of water pollution events
- River water sampling of all the streams in the county
- Monitoring of construction activity to control water pollution
- Investigative assessments of the streams in the county
- Farm and domestic wastewater treatment system inspections

Water Services

Water Services Section manages and maintains the public water and foul drainage systems in the county under a Service Level Agreement with Irish Water and in accordance with an Annual Service Plan. The Service Level Agreement also includes for dlr Water Services staff to assist Irish Water in the planning of future infrastructure in the county, which is a necessary component in achieving the Corporate Goal of increasing the supply of housing and the expansion of employment opportunities in the County.

Transportation Services Section

The principal activities of the Traffic and Road Safety Section include:

- Design, construction and upgrading the Council's road network, improvement of junctions and traffic management
- Management of the traffic signals system (SCATS)
- The provision of Statutory Signing & Lining
- The provision and upgrade of pedestrian and cycling facilities Countywide and the improvement of facilities for mobility impaired and disabled road users
- Assessment of planning applications at local level and preparatory involvement in both Local and National plans e.g. County Development Plan and Greater Dublin Area Transport Strategy
- The promotion of cycling and sustainable travel
- Road Safety and Accident Investigation Prevention (AIP) measures
- Road Safety Education & operation of the School Warden Service
- The provision of Bus Priority measures/Bus Stops/Real Time Passenger Information

These activities would not be possible without engagement with all of our Stakeholders, which include Public Representatives, An Garda Síochána, Dublin Bus, National Transport Authority, Dún Laoghaire Harbour Board, the Emergency Services, Businesses and Communities.



Road Safety Awareness - Pupils from The Dominican Primary School

Under the National Transport Authority's (NTA) investment framework in the area of Sustainable Transport measures in the delivery of Cycling and Walking

The following schemes were completed:

- Frascati Road/Temple Hill Improvement Scheme
- Commons Road Contra flow cycle track (at N11 junction)
- Bus stop improvements on Sallyglen Road
- · Bus stop improvements on Pottery Road
- Countywide Cycle Parking -108 cycle spaces provided
- Cherrywood Business Park- Bus interchange at Brides Glen

The following schemes were advanced:

- N11 Johnstown Road improvement Scheme- Under construction
- Wyattville Road improvement Scheme- Tender stage
- Sandyford Cycle route Design stage
- Ferndale Road Footpath Rathmichael Preliminary Survey and Design
- Taney Road/ Upper Churchtown Road junction improvements
 Design stage.
- Dodder Greenway Design Options in conjunction with Dublin City Council
- Cruagh Wood to Ballyogan Road Greenway Link preliminary design commenced
- N11 Quality of Service Cycle Improvement works Design stage.

Junction Upgrade Programme-

The following junctions were upgraded:

- Carmanhall Road junction with Beacon Shopping Centre complete
- Tivoli Road new pedestrian signals installed.
- Traffic signals upgrade at Leopardstown Road/ Brewery Road Junction Reconfiguration
- Fosters Avenue/North Avenue- upgraded traffic signals and controls

Road Safety and Public Realm Schemes progressed include:

- Rochestown Avenue Footpath and Bus Stop upgrade Complete
- Convent Road, Blackrock Pedestrian Improvements Scheme
- Loughlinstown Drive AIP Scheme Complete
- Pedestrian Improvements were completed on Glenalbyn Road near Linden Lea Park



New Bus Stop on Sallyglen Road

- Killiney Road / Ballinclea Road AIP –Under construction
- School Safety Zone at Harold's School on Eden Road Lowercomplete
- Bird Avenue Road Safety Improvements Scheme-complete
- Monkstown Village Road Safety Improvement Scheme Tender stage
- St. Patrick's Park, Stepaside pedestrian improvements-Contractor appointed to finish in early 2017
- Carmanhall Road Pedestrian Improvement Works Design stage
- Cross Avenue, Dún Laoghaire and Environs Traffic Improvement Scheme - Under construction
- Dom Marmion Car Park, Dundrum Town Centre Design stage
- N11 Corridor at Greenfield Road- proposed Bus stop relocation from Mount Merrion Road- Public Consultation.
- Ballinteer Road Enhancement Scheme phase II Design Underway



New Bus Stop on Pottery Road

Traffic Signals & Intelligent Transport Systems (ITS)

SCATS, the adaptive traffic control system currently controls 148 junctions Countywide

- Annually, the Traffic and ITS sections upgrade 20 pedestrian crossings
- The ITS Section manage 61.5 kilometres of Fibre Optic Network
- Maintenance of 315 no. signalised traffic junctions & pedestrian crossings
- 85% of all traffic signal junctions Countywide are now on the SCATS system and automatically report faults to our Fault Management System.
- VMS Signage (N11 and Rock Road) Under construction
- The Traffic Signals Section also maintains and manages the Advance School Warning Signs as well as the Speed Alert Signage Countywide, totalling 138 in number.



Stay Bright on Fright Night 2016

Road Safety

Dún Laoghaire-Rathdown County Council is committed to reducing the numbers of collisions and casualties on the county's roads by promoting safe walking, cycling and driving through education and road safety campaigns. Casualty reduction interventions may also involve road and traffic engineering and traffic offence enforcement. The following activities were carried out in 2016:

- Review of Year 1 of the Road Safety Plan 2015 to 2020
- Implementation of 30km/hr special speed limit in housing estates and local residential roads-pilot areas identified
- Set up Road Safety Working Together group with representatives from An Garda Síochána, RSA and TII to provide a focus on road safety - held 2 meetings
- The provision of the School Warden Service
- Held the dlr/AXA Road safety show with 2,000 Transition Year Students attending on 10th and 11th October
- The on-site cycle training of approx. 2,500 students annually



about CYCLING! Bike Week is a wonderful collection of cycling events throughout Ireland with some events near you! Cycling is the ultimate family activity and is suitable for all ages. It is free, fun and keeps us fit and healthy. During Bike Week 2016, a number of events will take place all over Dublin that will appeal to all cyclists.

Main Dublin events

- · Sunday 12th Cabinteely 'Pedal in the Park' 1pm to 5pm
- Monday 13th to Sunday 19th Phoenix Park Bike Festival
- Wednesday 15th Dublin City Lunchtime Cycle, Grand Canal Quay 12.30pm
- Wednesday 15th Evening lecture -'Climate Change, we need to get REAL!
- . Sunday 19th St. Anne's Park, Bike Fest 12pm to 5pm
- · Sunday 19th Cargo Bike Championships and Pedal in the Park, Phoenix Park 12.30pm to 5pm
- Sunday 19th, 1916 Commemorative Cycle, Pearse Museum, St. Enda's Park 11.30am















Check out www.bikeweek.ie for further details and more events.

- Held a number of Road Safety Awareness days in conjunction with An Garda Síochána and Dublin Fire Service
- Promoted Project EDWARD (European Day without a Road Death) on 21st September
- On site road safety talks and demonstrations in schools Countywide
- Safety First EXPO at Dún Laoghaire Harbour on 11th February attended by over 300 students from 8 Secondary Schools throughout the County

Cycling and Sustainable travel

Initiatives in 2016 to promote cycling and sustainable travel included the following:

- Introduced walking bus and travel plan guide
- Worked with An Taisce to promote sustainable travel in schools
- Held events during Bike Week to promote safe cycling
- Set up a Council Cycle Forum with representatives from An Garda Síochána, Dublin Cycling Campaign and Elected Members to provide a focus on cycle safety and other cycle initiatives.
- Expanded the network of Electric Vehicle Charge points
- Introduced a pilot car club to be run in early 2017
- Following a tender process, Contractor appointed to carry out an international study of small Public Bike Share schemes that may be applicable to dlr.

Pay & Display Parking Control Section

The Council operates a Pay & Display Parking Control Scheme on a number of public roads/car parks within its administrative area. The Scheme is operated under the Council's Parking Control Bye- Laws, 2007 to 2011.

In 2016 the Pay and Display Parking Control Scheme was extended to:

- Sweetmount Park and The Laurels, Dundrum
- Woodbine Park Retail Area, Booterstown
- Cherrywood Avenue, Brides Glen

32,764 fines were issued for parking and road traffic related offences in 2016.

25,352 valid parking fines were paid in 2016.

859 convictions were secured through the District Court for the non-payment of parking fines during 2016.

The parking enforcement contract is operated on behalf of Dún Laoghaire-Rathdown County Council by ParkRite t/a dlr Parking Services.

Strategic Priorities:

Improvements provided during 2016 included:

The continued rollout of Pay & Display parking meters with Credit Card and Wave and Pay enabled payment facilities.

The continued promotion and upgrade of the Council's online Residents Parking Permit facility.

Continued evaluation of services to drive cost savings and efficiencies and communicate more effectively with users.

Road Maintenance Service

Road Restoration Programme

A sum of €2,672,000 was provided for the Roads Programme by specific allocation from Local Property Tax funds.

A total of 14 roads were re-constructed and/or re-surfaced with these funds in 2016 as follows:-

- Salthill Dart Station Access Road (Landscaping works also carried out)
- Pearse Villas, Sallynoggin 2 Cul de Sacs and adjacent areas
- Hillside & Dalkey Park areas
- Tivoli Terrace South, Dún Laoghaire (including rehabilitation of Water Main)
- Fairlawns Estate, off Saval Park Road, Dalkey
- Commons Road, Loughlinstown (Part of)
- Allen Park Road & Drive, Stillorgan
- · The Fairways, Woodbrook Glen
- St. Bridget's Park & Gort na Mona Drive, Cornelscourt
- Myrtle Grove, Stillorgan
- Bird Avenue, Dundrum (including works for Traffic Section)



Surface Dressing at the following locations:-

- The Devil's Elbow, Kilternan
- Ballyedmonduff House, Ballyedmonduff Road
- Killegar Lane

Other works carried out in 2016

In addition to the roads listed above, the following works were also undertaken using the Council's own resources:-

Gully Repair Programme

A Gully Repair Programme was commenced in 2016. This Programme was required to carry out repairs to road drainage systems where gully cleaning operations were not successful in alleviating flooding/ponding issues.

Following a procurement process, 3 tenders were accepted from Contractors to facilitate repair works at a total of 37 locations in 2016.



The new wider footpath leading to Carysfort National School, Blackrock



Traffic Calming Measures on Bird Avenue

Patching Programme

This Programme of work has been commenced in 2016. "Road Patching" is a process where a section, or sections of a road, are re-constructed and/or re-surfaced by Contractors where pot hole filling or temporary repairs are no longer considered to be viable.

The process is beneficial in maintaining roads in a safe condition pending the carrying out of a full re-surfacing job, and extends the lifespan of the current road structure.

This work was completed at the following locations in 2016:-

- · Baker's Corner, Deansgrange
- Wolfe Tone Avenue, Dún Laoghaire
- Tubbermore Road & Avenue, Dalkey
- Ballycorus Road, Shankill
- · Rathmichael Road, Shankill
- · Leinster Lawns, Clonskeagh
- Taney Road, Dundrum
- Carrickbrennan Road, Monkstown
- Cabinteely Village Crossroads, Cabinteely
- Kill Lane adjacent to Foxrock Close (Bus Land & Cycle Track)
- · Dorney Court, Shankill

Footpath Restoration Programme

Contract Works were carried out at 14 locations in 2016 with funding of €780,000.00 from the Council's own resources.

Locations of Footpaths renewed in 2016 are as follows:-

- Tivoli Terrace South, Dún Laoghaire
- Avoca Avenue, Blackrock
- Shanganagh Road at Rathsallagh & Texaco Garage to Hazelwood
- Old Dublin Road from Bar-B-Q Centre to Shanganagh Cemetery
- St. Thomas's Road & St. Thomas's Mead
- The Rise, Mount Merrion (Part of)
- · Highridge Green, Kilmacud
- Bird Avenue, Dundrum
- Marley Grange Estate, Rathfarnham
- Balally Estate, Dundrum
- Broadford Estate, Ballinteer
- Lynwood Estate, Ballinteer
- Farrenboley Cottages, Dundrum
- Grange Road Cottages

Direct Labour Workforce

In addition to the Contract works set out above, the Road Maintenance Direct Labour work force carried out a variety of important functions including the following:-

- Winter Maintenance service
- Repairs to potholes in roads
- Footpath repairs
- Signage erection of new signs and maintenance of existing signage
- Hedge cutting
- Carrying out works to address flooding/ponding on roads and footpaths
- Footpath Dishings

Road Control Section

Road Management Office – MRL System (Map Road Licencing)

The MRL system was trialled in dlr during 2016, using Virgin Media as the Applicant. While the MRL system has many good points to recommend it, the trial proved that the MRL system is not yet ready to be introduced to dlr.

Discussions were on-going between the Road Management Office and dlr with a view to finding a way forward for the introduction of the MRL system. However the system will not be utilised until such time as it is capable of dealing with dlr's requirements.

Gas Networks Ireland (GNI)

There was an increase in the number of GNI applications for one off connections in 2016.

There were a number of Gas Main reinforcements installed in 2016 namely at Green Road, Blackrock and The Dublin Road, Bray.

Maintenance Works were also carried out on a number of High Pressure Gas Transmission Steel Mains.

UPC-NTL (Now Virgin Media)

Virgin Media (formerly UPC) continued with customer and business connections in 2016.

Open Eir Ltd

Open Eir commenced a Programme of upgrading their network in relation to fibre connections in 2013 (FTTH Fibre to the Home). This programme continued into 2016 and included extensive sub-ducting in existing networks along with the installation of both new Copper and VSDL Cabinets along with associated ESB mini pillars to service the new cabinets. The end goal is to improve the access to Broadband within dlr.

Eir also commenced an extensive De-Poling Programme of works in 2016. This programme involves the removal of dangerous poles and replacing them with new poles throughout dir.

A programme for a Rural Broadband scheme was gathering pace towards the end of 2016 with a view to commencing works in early 2017.

Eir removed 8 obsolete telephone kiosks within dlr and replaced them with advertising stands/public phones.

Licences granted to Statutory Utility Companies

A total of 876 licences were granted to the Statutory Utility Companies in 2016.

Public Lighting Section

There are over 22,000 lights in the County maintained by Dún Laoghaire-Rathdown County Council. The numbers continue to grow with the taking in charge of estates and roads. Alongside the day to day maintenance, there is an upgrading programme of columns, brackets, networks and de-coupling of direct feed networks.

The Public Lighting Section, through its energy reduction programme, is committed to environmentally friendly lighting. This programme is focused on the installation of energy efficient LED lanterns which use white light, electronic ballasts and dimming capabilities. The programme aims to meet the 33% public lighting energy reduction by the year 2020.

The Public Lighting Section is involved in the public lighting design of new schemes such as the Leopardstown Roundabout and the Sandyford Link Road. Also design support for projects such as Johnstown Road, upgrading of N11 and projects throughout the County. The Section reviews public lighting planning applications for new estates, developments and roads.

Further integration took place between the GIS computerised Public Lighting Asset Management System and the maintenance contractors to manage the activities of Public Lighting maintenance from fault reporting through to final invoicing.

Investigation and review continues on the use of the public lighting infrastructure to facilitate implementation of SMART city systems.

A total number of 1,090 lanterns were replaced with high efficiency LED lanterns.



1916 Commemorative Garden, Blackrock Park

Environment Section

Environment incorporates a wide range of services for citizens and visitors which are designed to provide and maintain high quality amenities, maintain a good quality of public realm and facilitate a diversity of cultural activities. The core services are:

Parks & Landscaping Service

The Parks and Landscape Service is responsible for over 350 open spaces which is approximately 1000 hectares. There are 6 Flagship or Regional Parks which include Marlay, Cabinteely, Fernhill, Blackrock, Killiney Hill and the People's Park.

The ongoing annual works of Parks and Landscape Services include:

- Tree Care Programme (approx. 45,000 street trees)
- Landscape Maintenance Programme (Parks, Open Spaces, Sports grounds, Road side margins/verges, Housing lands, Senior Citizens Housing Complexes, Closed Burial Grounds, Civic Spaces etc.)
- Provision & Maintenance of Playgrounds (26 playgrounds),
 Provision of Spring, Summer and Winter Bedding Schemes
- Provision of over 200 Civic Decorations- hanging baskets and displays throughout County
- Provision & Maintenance of Sports facilities
- Management & Maintenance of the County's 90 pitches including both Grass and all weather pitches - at 36 locations throughout the County
- Management & Maintenance of other sports facilities Tennis Courts, Cricket pitches, golf courses, MUGAs x14 and 1 skatepark etc.
- Provision of the Parks Tea Rooms operated by concessions

 in Killiney Hill, People's Park, Marlay Park (Bolands Café and The Wicklow Way Café) and Cabinteely Park
- Provision of Trim Trails & outdoor exercise equipment (x12) around the County, such as the facilities in Marlay Park, Shanganagh Park and Newtownsmith
- Extension of Hanging Floral Displays Countywide.



Metals Project - view of new Playground

A wide variety of local landscape improvements were undertaken in open spaces throughout the County, including new seating, footpaths, tree/shrub/bulb and flower planting, vegetation clearance/tidy-up, re-instatement of grass areas, recreational facilities and street tree planting within housing estates.

The Parks Service continued to support and develop other attractions within our parks such as the CoCo Markets and other events.

Masterplan being progressed for:

- Fernhill Park & Gardens (Feasibility Study completed)
- Marlay Park
- Blackrock Park
- Hudson Rd

New Developments included:

- Renovation works to Bandstand Blackrock Park
- 1916 Commemorative Garden Blackrock Park & Cabinteely Park
- Extension of Hanging Basket Summer display at various village locations in the West County Park Area
- Green Flag Award achieved for People's Park and Cabinteely Park
- Outdoor Exercise Equipment at Kilbogget Park
- Lighting, benches and associated landscape works –Corke Abbey Valley Park
- Improvements to path and lighting Clarinda Park
- Replacement of Boardwalk in Cornelscourt
- Rosemount Open Space Improvements and new entrance at Larchfield Rd
- Additional planters in Cabinteely Village
- Completion of Phase 2 of Marlay Craft Courtyard
- Restoration of the Bell Tower in Marlay
- Installation of Big Belly Bins in Marlay & Cabinteely
- Upgrade of playground at The Gallops, Leopardstown
- Upgrade of Bearna Park
- Remedial Tree Works, clearance of kitchen garden and deer fencing works carried out at Fernhill Park and Gardens

Footpath Restoration Programme

Locations of Footpaths renewed in 2016 are as follows:

- Blackrock Park
- Dunedin Park
- Hyde Road
- O'Rourke Park
- Carysfort Park

The Parks Section also liaise with other departmental sections in assisting with professional advice on Capital Projects such as;

Monkstown Village Improvement Scheme

- · Pottery Road Improvement works
- Frascati to Temple Hill Phase II Road Improvement Scheme
- Public Lighting scheme in Rathsallagh Park
- Bird Ave

Parks Section continued to work closely with local communities - attending meetings, sharing information, assisting and advising on estate improvements in Council estates.

Development of local work plans identifying local problems and agreeing on the necessary works to address these issues.

Planting and Landscape schemes (re-instatement of grass areas, tree/shrub planting, bulbs, flowers).

Street Tree Planting within housing estates.

Cemeteries Service

605 interments were carried out in Deansgrange Cemetery and 560 in Shanganagh Cemetery.

32 graves were sold in Deansgrange Cemetery and 210 in Shanganagh Cemetery in 2016.

Automation of the cemetery records continued in 2016 and testing of the new Cemetery Management System also continued. It is anticipated that the roll out of these systems will commence in 2017.



1916 Centenary Commemorative Sculpture at Deansgrange Cemetery

dlr Events

dlr Events continued its programme of Free Events in 2016 with popular events like the Cabinteely Carnival, Movies in the Park and the very successful Samhain.

Marlay Park hosted more concerts in 2016 including names such as Kodaline, Stone Roses, Major Lazer, Kendrick Lamar and The National.



Sports Development in Dún Laoghaire-Rathdown

In 2016 the Sports Development Office continued to deliver and develop its County Wide Sports Development Programme, which incorporated the Sports Access Scheme and event grants. This also included specific provision for Access Programmes for Women in Sport, Youth at Risk & Older Adults.

The Sports Development Office continued to grow its collaborative programme of work with the FAI, dlr Leisure Services, Leinster Rugby, UCD and the development of the Community Cricket programme in association with Leinster Cricket.

The Council owns and maintains a total of 90 Grass Pitches and 8 All Weather Pitches throughout the County.

A sample of the success stories of 2016:

- Approximately 1,400 people took part in the Bay 10k Road race.
- dlr Little & Mini Waves soccer programme with 3 locations around the County - an average of 70 boys & girls aged between 3-9yrs participate per week.
- Coach education through partnerships: FAI 121 coaches took part in Kick-start 1 & 2,4x4 workshops, Strength & Conditioning. Leinster Rugby – 240 coaches took part in technical workshops & Mini Coaching courses.
- Through the Council's partnerships with the FAI, Leinster Rugby & Leinster Cricket schools programme, there are approx. 6,000 participants in primary schools and 3,000 in secondary schools throughout Dún Laoghaire-Rathdown.
- DRAFTS Programme (Dún Laoghaire-Rathdown after School Fun through Sports) with 12 schools catering for 318 participants in weekly activities from Archery to Sailing.
- The Community sports programme facilitated over 37 sports programmes for approx. 2,500 participants across the County.
 Some of the sports taking place included archery, volleyball, hockey, soccer, sailing, rugby, basketball and more.



Spring 2016 Flye

Dún Laoghaire-Rathdown Sports Partnership

In 2016 the Sports Partnership organised and delivered a wide range of training courses, workshops and targeted physical activity programmes for all ages, levels of ability and sporting types. The Sports Partnership also acts as a point of contact for those looking to get active or increase their levels of participation in sport.

Participation Programmes & Events

- dlr Community 5K 8th year attracting 1,200 of all ages & abilities
- The Daily Mile pupils run/jog/walk for 15 minutes each day (25 Primary schools)
- Older Adults Activity Days 2 events in Loughlinstown with 180 participants
- Active Dance 360 TY girls from 8 schools in 2016.
- Operation Transformation walk event in January in Dún Laoghaire with 350 participants. Follow up weekly physical activity programmes
- Woodlands for Health 12 week project targeting people with severe mental health issues using weekly guided walks to manage symptoms
- Traveller Women Activity Programme 5 week multi-activity sessions in Ballyogan
- Choices4Health activity/nutrition programme for Cluain Mhuire patients
- Sports Leader youth development programme in St. Tiernan's TY class (38 students)

Volunteer Training & Development

- Sports Forum 4 meetings in 2016 (focused on Facility Planning /Development, Child Protection Legislation & Gambling Addiction)
- Child Protection 23 Safeguarding workshops covering 322
 Safeguarding workshops covering 322
- Disability Inclusion Training one day Adapted Physical Activity course

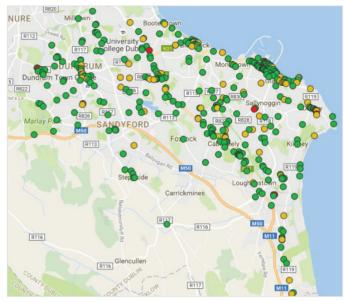
- Sports First Aid 26 volunteers trained across 2 courses
- Community Coaching Programme 11 jobseekers completed 14 weeks of training and upskilling to volunteer/work in sport.

Disability Sport

- School Sports Hall Athletics 3 Special Schools covering 45 children
- NRH Spinal Championships partner on national event in September
- Inclusive Gym 6 week programme in dlr Meadowbrook
- Enjoy Tennis expansion of this disability inclusion programme
- Supporting ongoing Programmes
- Awareness Raising & Support

Heritage Service

- Summer of Heritage programme attracted over 12,000 visitors
- Biodiversity Events attended by over 1,200 people
- Heritage Lecture Series held at Marlay House
- Consultation and grants programme for dlr 1916-2016.
- Launch of dlr 1916-2016 Event Programme.
- Launch of Deansgrange Cemetery Book
- Grants to several community heritage projects
- Maintenance of the Council's Heritage buildings
- Gateway staff maintain Carrickbrennan and Kill Abbey closed burial grounds
- Carrickmines Castle Conservation Plan draft and consultation completed



Most Efficient Global Municipality Award -dlrcc Smart Waste Deployment

Cleansing Services

The Cleansing Section employs over 50 staff and the fleet consists of road-sweepers, mini-sweepers, side-loaders, pick-ups, a green machine and three gully trucks.

As part of a constant review of current operations, the roadsweeping schedule is continuously reviewed to provide a monthly service to the majority of the residential areas in the County as well as cycle tracks and laneways.

In 2016, the Council continued with a working shift for street cleaning and litterbin emptying in the major town centres and villages, which provides a service on a 7 day week basis from 7.00 am to 6.30 pm each day and 7:00am to 7:30pm on Fridays. This schedule allows for town centres and villages to be visited daily.

All other roads are swept once a month.

The Cleansing Section has 3 gully cleaning trucks which constantly clean approximately 22,000 gullies throughout the County and respond to any flooding alerts.

During the spring/summer months the cleansing section commence the weed control programme throughout the County and all areas are treated for weed control.

The upgrade of the litter bins was completed in 2015, which increased the capacity of the system from approximately 45,000 litres to over 250,000 litres. Using the web based application to monitor real-time levels of waste in the new units, the number of litter bins visited during a working day has reduced by over 85%.

In 2015 dlr came second in the IBAL (Irish Business Against Litter) Awards out of 40 towns and cities surveyed across the Country.

All community clean-ups are supported by the Council supplying litter pickers, gloves and bags. All material collected by the groups are removed and disposed of by the Cleansing Section.

Beaches

The beaches throughout the County are maintained 7 days a week. Seapoint and Killiney were awarded Blue Flags again in 2016.

Three beaches at Killiney, Sandycove and Seapoint are staffed by lifeguards patrolled 7 days a week during the bathing season from 1st June to early September.

Water sampling along the coast is carried out regularly throughout the year to test for water quality. The test results are published on our website and displayed on the noticeboards at the beaches.



Dave Mooney holding the Blue Flag 2016

Bottle Banks and Recycling Centres:

The cleansing staff maintain all bottle banks in public areas. The 2 recycling centres in Shanganagh and Eden Park are operated Monday to Saturday throughout the year.

Large Scale Dumping:

The cleansing section responds to large scale dumping incidents. All dumped material is removed and disposed of in a timely manner.

Fleet

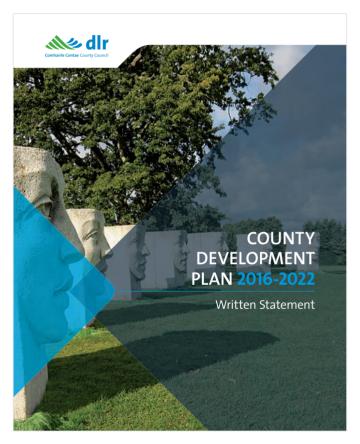
An examination of the Council's Fleet of Vehicles found a need to invest in a phased fleet replacement programme, which will ultimately reduce maintenance costs and increase efficiency.

Planning & Organisational Innovation

Planning

Planning is responsible for implementing the provisions of the Planning & Development Acts 2000 (as amended), the Planning & Development Regulations 2001 (as amended) and Building Control legislation.

This involves reviewing the existing County Development Plan and the making of a new Development Plan every six years, making and implementing Local Area Plans, consideration of applications for planning permission, the control of on-going development, active land management, the enforcement of planning legislation, and providing advice on planning related matters together with enforcement of the Building Control legislation.



Forward Planning

County Development Plan

The Development Plan consists of a written statement and a set of 14 maps. The written statement sets out the general policy of the Council for the development of the County. It includes detailed standards for the control of development and specific objectives for different areas.

The maps illustrate the land use zoning provisions of the Plan, the road programmes and other objectives such as the preservation of trees and structures of archaeological interest. The Plan seeks to provide for the future well-being of the residents of the County by facilitating the growth of employment by ensuring an adequate supply of zoned lands for anticipated needs, by protecting the quality of the environment and by ensuring the provision of necessary infrastructure.

The preparation of the Draft County Development Plan 2016 – 2022 commenced in 2014. Special County Council meetings to consider the Draft Development Plan were held, following which the Draft Plan went on public display when over 700 submissions were received. The Dún Laoghaire-Rathdown County Development Plan 2016-2022 was adopted by the Elected Members at a Special Meeting of the Council held on 17th February 2016. The Plan came into effect on the 16th March 2016

Largely on foot of continuing refinements and changes to European and National legislation and Directives, the 2016-2022 Development Plan contains 'new' material not previously included in earlier such Plans. A detailed Strategic Flood Risk Assessment for the entire County is now incorporated into the Plan. Other new or expanded material includes a comprehensive Green Infrastructure Strategy, Climate Change Mitigation and Adaptation measures, Green Roofs Guidance and an increased focus on the Tourism and Recreation potential of Dún Laoghaire—Rathdown.

Local Area Plans [LAPs]

The County Development Plans 2010-2016 and 2016–2022 contained objectives to prepare a number of Local Area Plans/Strategic Development Zones.

Work commenced on the preparation of the Woodbrook/ Shanganagh Draft Local Area Plan 2017–2023. On the 12th October 2016, the County Council invited any interest parties or individuals to make suggestions in advance of the preparation of the Draft Local Area Plan for Woodbrook/Shanganagh 2017–2023.

Development Control

Development Control Service Indicators

1543 planning applications were received in 2016 which represents an increase of 15% on the 2015 figure.

1305 valid planning applications determined.

Out of a total of 159 decisions issued by An Bord Pleanála in 2016 in relation to appeals, 131 (82%) upheld/varied the decision of the Planning Authority, while 28 (18%) reversed the decision of the Planning Authority.

In 2016 the scale of applications was reflected particularly in the number of residential units applied for, over 4,000 (2,100 in 2015) and the resulting fee income showed an increase of over 50%.

Section 5 of the Planning and Development Act 2000

151 applications for a Declaration or Referral, under Section 5 of the Planning and Development Act 2000 (as amended), were received in 2016. 2 applications were referred to An Bord Pleanála for review.

Development Contribution Scheme (Section 48 of Planning and Development Act, 2000)

The Council, on 14th December 2015, adopted the Section 48 Development Contribution Scheme 2016 – 2020.

During 2016 a total of €14.11 million was collected in respect of Section 48 Development Contributions and €14.63 million was invoiced during 2016.

Supplementary Development Contribution Scheme (Section 49 of Planning and Development Act, 2000 - 2006)

The Council on 13 January 2003 adopted a Section 49
Supplementary Development Contribution Scheme. It requires
the payment of a financial contribution towards the cost of
the extension of Luas Line B from the Sandyford Depot to
Cherrywood, namely Luas Line B1. During 2016 a total of €2.6
million was collected in respect of Supplementary Development
Contribution Schemes and €5.9 million was invoiced during

The Council, on 10th November 2008, adopted a Section 49 Supplementary Contribution Scheme for the purpose of financing the development of the Glenamuck District Distributor Road Scheme and the Surface Water Attenuation Ponds Scheme.

Enforcement

A total of 330 new files were opened during 2016. (332 in 2015) 344 Warning letters issued. (352 in 2015) – a decrease of 2% 37 Enforcement Notices issued. (13 in 2015) –an increase of 84% 8 prosecutions were initiated. (4 in 2015) - an increase of 100%

Building Control

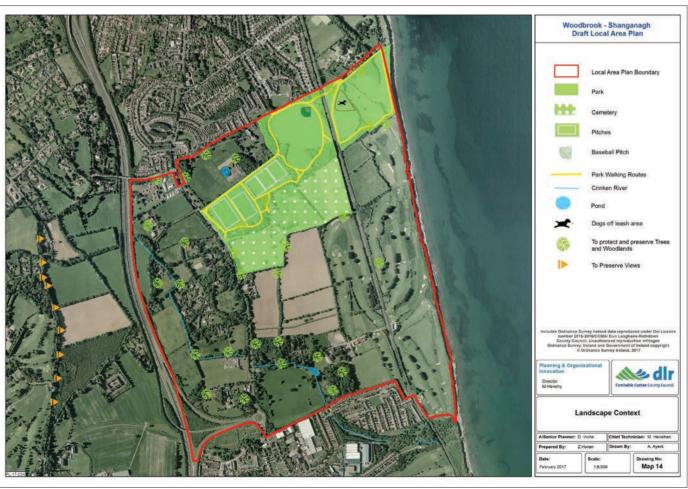
The Building Control Section is responsible for monitoring the Building Control Acts 1990 and 2007 and the Regulations made under the Acts.

The Building Control Section monitors 12% - 15% of all new building works commenced in the County annually for compliance with the Building Regulations, however, the primary responsibility for compliance rests with the owners and builders.

Taking in charge

The Building Control Section co-ordinates the statutory taking in charge process of roads in new developments. The process includes monitoring the completion of roads, services, public lighting and open spaces in new developments when the development works are in progress. On the completion of the development further inspections are carried out to ensure that site works comply with the Council's taking in charge standards set out in "Development Works Guidance Document".

Four estates were taken in charge in 2016, part of Brennanstown; Drayton Close; Wingfield, Corke Abbey; and Melfort, Newtownpark Avenue.



Woodbrook - Shanganagh Draft Local Area Plan

Building Energy Rating [BER] Certificates

Under SI 666 of 2006 European Community (Energy Performance of Buildings) Regulations 2006, the Council is responsible for the monitoring of BERs. Building Control monitors new buildings to ensure that the building has a BER before it is occupied. A new residential or commercial building, or an existing building which is to be let or sold, requires a BER before it is occupied. 48 Certificates were issued in 2016 (61 in 2015) – a decrease of 27%.

National Survey on On-going Housing Developments

A report by the Department of the Environment, Community & Local Government and the Housing Agency in July 2012, "Resolving Unfinished Housing Developments" outlines the real progress that is being made and must continue to be made, which is particularly focused on addressing the needs of residents living in such developments.

No significant issues with regard to the public utility works (i.e. roads, lighting, water and drainage, etc.) or public safety were identified on any of these sites within the dlr area.

At the beginning of 2016 there were a total of 7 unfinished estates in the County. During the year 4 of these developments were classified as complete and consequently removed from the DECLG list, leaving a new total of 3. The outstanding estates are Grand Central (Rockbrook) Sandyford; Camberley Demesne, Churchtown and Aberdour, Stillorgan Road.

Building Control continues to monitor the estates in our jurisdiction and is having ongoing discussions with the respective developers, or their agents, to ensure that these estates are satisfactorily maintained.

Creating an environment for economic growth

A new Section 48 Development Contribution Scheme is now in place which has targeted elements aimed at fostering economic growth, including:

- The 'freezing' of development contribution rates until 2018. There has been no increase in these levy rates since 2010.
- No contributions for change of use to encourage property owners to examine the optimum use of their properties and promote "Living Over The Shop" type applications.
- Car parking spaces integrated within a structure are not subject to contributions when ancillary to the commercial use of the structure.
- A tiered 'ring fenced' contribution scheme has been put in place for the Sandyford Business District to address improved infrastructure provision within the Sandyford area in order to maximise its overall business potential.
- Provision for a Cherrywood Contribution Scheme has been made to allow for increased infrastructural works in that district.

There was a significant increase in planning applications and construction activity across the entire County in 2016 but focussed primarily on the key development areas identified in the Core Strategy – Sandyford Business District, Cherrywood SDZ and the Stepaside / Kiltiernan / Glenamuck area. There were approximately 95 active development sites (on sites of 2+ Units), with 1,965 homes under construction.

In 2016 work commenced on the preparation of a Register of Vacant Sites (VSR). The introduction of the Vacant Sites Register in Q1 2017 will bring a new focus on long-standing unused and 'dormant' sites in towns and villages across the County. The proposed fiscal penalties incorporated in the Vacant Sites legislation are intended to 'unlock' these vacant and dormant land parcels and bring them back into productive use.

The Planning Authority has liaised closely with the Department of Housing, Planning, Community and Local Government on a number of initiatives to resolve infrastructural blockages and expedite the delivery of new housing, at scale. A number of proposals for infrastructure funding were submitted under the €200m 'Local Infrastructure Housing Activation Fund' with funding approval announcements to be made in 2017. A new 'Housing Delivery Office' has been established by the Department to programme manage the delivery of housing on strategic sites in the Greater Dublin Area, including three sites in Dún Laoghaire-Rathdown. The Planning Authority worked closely with the Housing Delivery Office in identifying and addressing infrastructural shortcomings in these strategic sites in the County.

Driving Quality of life for all

Flood zones and policies were included in the County Development Plan 2016-2022 which became effective in March 2016 and are being implemented by development management in the planning process.

In 2016 Planning permission was granted for three Public Parks in Cherrywood in accordance with the Planning Scheme adopted in 2014. They are Tully Park (12.9ha), Beckett Park (5.1 ha) and Ticknick Park (19.1 ha).

Public participation was an intrinsic element of the County Development Plan and the pre-draft Woodbrook-Shanganagh Local Area Plan processes.

Transforming how we work

As part of Risk Management, any risks have been assessed and steps have been identified to mitigate the risks. An audit has been undertaken of the Planning system to enhance best practice.

Work is in progress to increase the range of documentation available online.

Continuous Evaluation and Improvements of Services.

Planning also continues to encourage increased public participation in our processes, particularly statutory processes, by the provision of widely published public information sessions and the use of the Council website to facilitate the making of online submissions.

During the public consultation part of the preparation of the Draft Development Plan 2016 – 2022 over 700 submissions were received.

Such measures, as well as improving communication with, and involvement by, the public enhances local democracy and involvement by the public in major decision making processes.

Human Resources

Human Resources is involved in the general administration of statutory employment provisions, the policies, procedures and schemes adopted by management. The Department also has responsibility for staff training and development and for Accessibility and Workplace Partnership.

Recruitment and Staffing

The workforce of Dún Laoghaire-Rathdown County Council at the end of 2016 was 992 including clerical/administrative, professional, technical and depot-based staff comprising craft and general workers.

The Council's Workforce plan was completed by the end of 2015 and the Department continued with its recruitment drive to meet the staffing requirements of the Council. In the reporting year 35 competitions with a total of 1,120 applicants were concluded. A total of 761 interviews were conducted resulting in 176 appointments being made.

Administration & Industrial Relations

The Human Resources Department provides an advisory service to local management, ensuring equality and consistency throughout the organisation.

The Staff Support Counsellor identifies and responds to transitory crises or personal difficulties experienced by staff at work or at home and provides a confidential counselling, referral and information service.

Equality

Equality is a core value in the culture of the Council. This is reflected in the policies, practices and procedures when engaging with both citizens and each other. Diversity management is integrated into the customer care training programme which has supported the development of appropriate responses to a wide range of enquiries, concerns and requirements.

Accessibility

The 3% target for the employment of people with disabilities referred to in the Disability Act 2005 was exceeded again in 2016 (4%).

Staff Development and Training

In 2016, 66 training programmes were delivered to 528 staff.

Training programmes included:

Health and Safety, Procurement Training, Customer Care, Debt Management, Minute Taking, Effective Conflict Management Training, IT Training, among numerous others.

3 staff members have completed Local Government Studies in 2016.

23 staff members were approved under the Scheme of Assistance for courses of further education.



St. James Church - View from Woodbrook Shanganagh LAP Area

Gateway Scheme

The Gateway Scheme continued to operate in 2016 with 22 month contracts of 39 participants coming to an end at various stages in 2016.

13 Gateway participants commenced employment in 2016 as full time General Operatives and a further 6 commenced employment as full time Clerical Officers. Other Gateway participants left the Scheme having secured alternative employment.

At the end of 2016, 14 Gateway participants remained on the Scheme.

Workplace Partnership:

The Partnership Committee held a number of meetings during the year. Partnership Action groups continued to advance several objectives/ activities. Among the projects completed and delivered in 2016 were: -

Staff Development including Interview Skills and Continuing Professional Development (CPD).

Events including the Annual Staff Commemoration, staff cancer talks titled "Your Health Your Choice" under the Health and Wellbeing sub-group and Long Service Recognition events.

Publications; Dún Laoghaire-Rathdown County Council 2016 Calendar and Employee information leaflets in areas such as training, development and entitlements were produced.

Information Technology Section

The role of the Information Technology Section is to

- To drive and enable IT related innovation.
- To provide for the efficient introduction of new IT services via projects.
- To provide for the reliable delivery of existing IT services throughout the Council.
- To engage with and support national IT projects and initiatives.

The IT section has adopted the ITIL framework to ensure best practise and efficiency in the delivery of existing services. Project management methodologies (PMM) are used to ensure that contracts are managed and projects are aligned with the Council's Corporate Plan and the Annual Service Delivery Plan and also to ensure that projects are delivered in a timely and cost effective manner.

2016 Summary review

A total of 1,942 calls were logged with the IT service desk in 2016, and a total of 1,918 calls were successfully resolved.

A total of 33 projects were successfully delivered during the year, an increase of 14% over 2015.

Project highlights from 2016 include the provision of the following



Operation Transformation Walk 2016 - East Pier

- Development and rollout of new website www.dlrcoco.ie as part of a joint project with the Communications Unit. The website provides a platform on which further digital services can be provided throughout 2017.
- Upgrading of all Citrix terminals in County Hall and Harbour Square to PCs. This provides 180 users with a modern and flexible desktop experience more suited to their current requirements.
- Replacement of 300 old Windows XP PCs with Windows 7
 PCs / Laptops. This upgrade in infrastructure allows for the
 deployment of modern IT software to all users. Examples
 include Office 365, which couldn't run on the older PCs.
- Provision of laptops to all senior staff, enabling efficiencies and flexible working practices.

- Upgrading of WiFi service in the LexIcon, providing a faster and robust service to the public.
- Provision of WiFi in Harbour Square, and upgrading of WiFi in County Hall (to be completed by end February 2017). This provides a high speed WiFi service for councillors, staff and visitors to council buildings. It also provides an infrastructure which will allow staff to use WiFi to log directly onto the council's network.
- Implementation of Mobile Device Management software in conjunction with the rollout of 150+ new smart phones. This allows for the remote management of the council's smart phone stock, providing increased efficiency and security.



An Cathaoirleach, Cllr. Cormac Devlin launching the Dún Laoghaire Christmas Festival 2016 with Sophie and Holly

Annual Financial Statements 2016

STATEMENT OF FINANCIAL POSITION (BALANCE SHEET) AS AT 31ST DECEMBER 2016

STATEMENT OF FINANCIAL POSITION (BALANCE SHEET) AS AT 31st DECEMBER 2016

	Notes	2016 €	2015 €
Fixed Assets	1		
Operational		1,349,640,286	1,329,838,700
Infrastructural		1,769,590,106	1,774,812,188
Community		57,537,345	57,695,652
Non-Operational		103,039,022	102,065,024
		3,279,806,758	3,264,411,565
Work-in-Progress and Preliminary Expenses	2	18,419,387	27,874,888
Long Term Debtors	3	86,792,673	118,193,412
Current Assets			
Stock	4	766,406	774,937
Trade Debtors & Prepayments	5	30,554,555	20,434,271
Bank Investments		151,109,881	136,157,143
Cash at Bank		296,018	102,605
Cash in Transit		455,120	365,696
		183,181,980	157,834,652
Current Liabilities			
Bank Overdraft		-	-
Creditors & Accruals	6	52,720,551	60,257,075
Finance Leases		-	-
		52,720,551	60,257,075
Net Current Assets / (Liabilities)		130,461,429	97,577,577
Creditors (Amounts greater than one year)			
Loans Payable	7	130,182,870	137,541,877
Finance Leases		-	
Refundable Deposits	8	19,937,522	17,163,653
Other		9,049,290	36,215,040
		159,169,682	190,920,570
Net Assets / (Liabilities)		3,356,310,565	3,317,136,872
Represented By			
Capitalisation	9	3,279,806,758	3,264,411,565
Income WIP	2	11,388,215	11,044,189
Specific Revenue Reserve		-	18,452,967
General Revenue Reserve		9,763,748	9,721,176
Other Balances	10	55,351,843	13,506,974
Total Reserves		3,356,310,565	3,317,136,871

STATEMENT OF COMPREHENSIVE (INCOME & EXPENDITURE ACCOUNT STATEMENT) FOR YEAR ENDED 31ST DECEMBER 2016

STATEMENT OF COMPREHENSIVE INCOME (INCOME & EXPENDITURE ACCOUNT STATEMENT) FOR YEAR ENDED 31ST DECEMBER 2016 The Income and Expenditure Account Statement brings together all the revenue related income and expenditure. It shows the surplus/(deficit) for the year.

Note 16 allocates transfers by service division in the same format as Table A of the adopted Local Authority budget.

	Note	Gross Expenditure 2016 €	Income 2016 €	Net Expenditure 2016 €	Net Expenditure 2015 €
Expenditure By Division		€	€	€	€
Housing and Building		32,179,611	29,801,596	2,378,014	262,360
Roads, Transportation & Safety		27,314,941	12,281,848	15,033,093	14,576,297
Water Services		12,374,152	9,138,430	3,235,722	3,051,938
Development Management		13,151,547	4,356,369	8,795,179	8,952,719
Environmental Services		27,541,114	6,952,958	20,588,156	20,372,180
Recreation & Amenity		26,818,579	5,005,901	21,812,678	20,761,225
Agriculture. Education, Health & Welfare		535,575	208,359	327,216	339,209
Miscellaneous Services		9,589,650	7,175,797	2,413,853	10,498,183
Total Expenditure/Income	15	149,505,169	74,921,258		
Net Cost of Division to be funded from Rates and Local Property Tax				74,583,912	78,814,111
Rates				78,519,086	82,201,617
Local Property Tax				8,277,151	8,288,659
Pension Related Deduction				1,764,920	2,381,175
Surplus/(Deficit) for Year before Transfer				13,977,246	14,057,340
Transfers from/(to) Reserves	14			(13,934,674)	(14,036,091)
Overall Surplus/(Deficit) for Year	16			42,572	21,250
General Reserve at 1st January				9,721,176	9,699,927
General Reserve at 31st December				9,763,748	9,721,176

PERFORMANCE INDICATORS 2016

01/01/2016 - 31/12/2016 (Annual)

Dún Laoghaire-Rathdown County Council's Data As Submitted to the LGMA and subject to verification.

Topic	Indicator	Value
Housing: H1, H2 & H4	A. Overall total number of dwellings provided by the LA during the year	241
-	B. Number of dwellings directly provided	72
	B1. Number of dwellings constructed	53
	B2. Number of dwellings purchased	19
	C. Number of dwellings provided under RAS	27
	D. Number of dwellings provided under the HAP Scheme	99
	E. Number of dwellings provided under the SHCEP	43
	F. The overall total number of social housing dwellings in the LA at year end	5155
	G. The total number of dwellings directly provided (constructed or purchased) by the local authority	4474
	H. Total number of dwellings provided under the RAS	401
	I. Total number of dwellings provided under the HAP if operated	99
	J. Total number of dwellings provided under the SHCEP	181
	K. No. of single rural dwellings that are planned for demolition or sale due to dereliction	0
	A. Percentage of the number of dwellings at H1G that were vacant on year end	1.10 %
	The number of dwellings within the overall stock that were not tenanted at year end	49
	A. Expenditure in the year on repair & maintenance of housing bought or built by the LA divided by H ₁ G	€1768.55
	Expenditure on repair and maintenance of LA stock compiled on a continuous basis during the year	€7912500
Housing: H3 & H5	A. Average time taken from date of vacation of dwelling to date when a new tenancy had commenced	13.02 wk
	B. Average cost expended on getting the dwellings re-tenanted during the year ready for re-letting	€10706.24
	No of dwellings that were re-tenanted on any date in the year (excl. those vacant for estate refurbishment)	110
	No. of weeks from when previous tenant vacated dwelling up to date new tenant's first rent debit	1432.29 wk
	Total expenditure on repairs necessary to enable re-letting of the dwellings included above	€1177686
	A. Total number of registered tenancies in the LA area at end of June 2016	15552
	B. Number of rented dwellings inspected during the year	273
	C. Percentage of inspected dwellings in 2016 that were found not to be compliant with the Standards Regulations	97.07
	D. Number of non-compliant dwellings that became compliant during 2016	52
	The number of dwellings inspected that were found not to be compliant with the Housing (Standards for Rented Houses) Regulations	265
Housing: H6	A. Number of adults in emergency accommodation long-term as a % of the total number of homeless adults	DRHE

Number of adults classified as homeless and in emergency accommodation on night of the 31/12/2016	
Number of adults on that date who had been in emergency accommodation for 6 months continuously or for 6 months cumulatively within the previous 12 months	

Roads: R1 & R2	% Regional road kilometres with a PSCI rating	100 %
	% Local Primary road kilometres with a PSCI rating	98 %
	% Local Secondary road kilometres with a PSCI rating	95 %
	% Local Tertiary road kilometres with a PSCI rating	79 %
	% Regional roads that received a PSCI rating during the year	2 %
	% Total Regional road kilometres with a PSCI rating of 1-4	8 %
	% Total Regional road kilometres with a PSCI rating of 5-6	24 %
	% Total Regional road kilometres with a PSCI rating of 7-8	16 %
	% Total Regional road kilometres with a PSCI rating of 9-10	52 %
	% Total Primary road kilometres with a PSCI rating of 1-4	10 %
	% Total Primary road kilometres with a PSCI rating of 5-6	37 %
	% Total Primary road kilometres with a PSCI rating of 7-8	13 %
	% Total Primary road kilometres with a PSCI rating of 9-10	38 %
	% Total Secondary road kilometres with a PSCI rating of 1-4	10 %
	% Total Secondary road kilometres with a PSCI rating of 5-6	39 %
	% Total Secondary road kilometres with a PSCI rating of 7-8	11 %
	% Total Secondary road kilometres with a PSCI rating of 9-10	35 %
	% Total Tertiary road kilometres with a PSCI rating of 1-4	3 %
	% Total Tertiary road kilometres with a PSCI rating of 5-6	27 %
	% Total Tertiary road kilometres with a PSCI rating of 7-8	18 %
	% Total Tertiary road kilometres with a PSCI rating of 9-10	32 %
	A1. Kilometres of regional roads strengthened using Road Improvement grants	o.o km
	A2. Road Improvement Grant amount spent on Regional Roads (strengthening)	€0.00
	B1. Number of kilometres of regional roads resealed using Road Maintenance grants	o.o km
	B2. Road Maintenance Grant amount spent on Regional Roads (resealing)	€0.00
	C1. Kilometres of Local roads strengthened using Road Improvement grants	8.6 km
	C2. Road Improvement Grant amount spent on Local Roads (strengthening)	€2558107.00
	D1. Number of kilometres of Local roads resealed using Road Maintenance grants	o.o km
	D2. Road Maintenance Grant amount spent on Local Roads (resealing)	€0.00
AA a tau Tau Da		/
Motor Tax: R3	% of motor tax transactions online	n/a

Water: W1	% of Private Drinking Water Schemes in compliance with statutory requirements	EPA
Waste: E1	No. households in an area covered by a licensed operator providing a 3 bin service at 31/12/2016, (2016 census)	35220
	% households within the LA that the number A represents	44.83 %

Environmental Pollution: E2	Total number of pollution complaint cases	2621
	Number of pollution cases not investigated or finalised	2648
	Number of pollution cases that arose in 2016 not finalised	76
	Number of pollution cases in respect of complaint during the year	2621
	Number of pollution cases closed during the year	2648
	Total number of cases on hand at year end	76

Litter Pollution: E3	Percentage of area unpolluted by litter	TOBIN
	Percentage of area slightly polluted by litter	
	Percentage of area moderately polluted by litter	
	Percentage of area significantly polluted by litter	
	Percentage of area grossly polluted by litter	
Planning: P1	Buildings inspected as a percentage of new buildings notified to the local authority	13.33 %
<u> </u>	Total no. of new buildings notified to the local authority	750
	No. of new buildings notified to the local authority during the year subject of at least one inspection	100
Planning: P2 & P3	A. Number of planning decisions subject of appeal to An Bord Pleanála determined by board in 2016	159
	B. % of the determinations which confirmed (with or without variations) the decision made by the LA	82.39 %
	Number of determinations confirming the LA's decision with or without variation	131
	A. Total number of planning cases referred to or initiated by the LA during 2016 that were investigated	327
	B. Total number of cases that were closed during 2016	117
	C. % cases at B dismissed re Section 152(2) or closed because statute barred or exempted development	8.55 %
	D. % of cases at B that were resolved to the LA's satisfaction through negotiations	28.21 %
	E. % Cases at B that were closed due to enforcement proceedings	63.25 %
	F. Total number of planning cases being investigated as at 31/12/2016	337
	Number of cases at 'B' that were dismissed under section 152(2), Planning and Development Act 2000	10
	Number of cases at 'B' that were resolved to the LA's satisfaction through negotiations	33
	Number of cases at 'B' that were closed due to enforcement proceedings	74
Planning: P4 & P5	AFS Programme D data divided by the population of the LA area	€33.75
	AFS Programme D consisting of Do1, Do2, Do3 (inclusive of the central management charge)	€7358136
	A. The average no. of weeks taken to deal with applications for fire safety certificates received in the year.	7.71 wk
	Number of fire safety certificates issued in respect of applications received	89
	The number of weeks from the date on which a complete and valid application was received by the local authority to the date on which a fire safety certificate issued to the applicant, with any partial week decimalised to two decimal places, totalled for all fire safety certificates issued in respect of applications received in 2016.	685.86 wk
Fire Service: F1	AFS Programme E expenditure divided by the census 2016 population served by the Fire Service	n/a
	AFS Programme E expenditure data consisting of E11 - Operation of Fire Service & E12 Fire Prevention	
Fire Service: F2 & F3	A. Average time (mins) to mobilise fire brigades in Full-Time Stations in respect of Fire	n/a
	B. Average time (mins) to mobilise fire brigades in Part-Time Stations in respect of Fire	
	C. Average time (mins) to mobilise fire brigades in Full-Time Stations in respect of other accidents	
	D. Average time (mins) to mobilise fire brigades in Part-Time Stations in respect of other accidents	
	A. % of cases in respect of fire in which first attendance at scene is within 10 mins	

	B. % of cases in respect of fire in which first attendance at scene is after 10 mins & within 20 mins	
	C. % of cases in respect of fire in which first attendance at scene is after 20 mins	
	D. % of non-fire cases in which first attendance at scene is within 10 mins	
	E. % of non-fire cases in which first attendance at scene is after 10 mins & within 20 mins	
	F. % of non-fire cases in which first attendance at scene is after 20 mins	
	Total no. of call-outs in respect of fires during the year	
	No. of fire cases where first fire tender attendance at the scene is within 10 minutes	
	No. of fire cases where first fire tender attendance at the scene is after 10 mins & within 20 mins	
	No. of fire cases where first fire tender attendance at the scene is after 20 mins	
	Total number of call-outs in respect of all other emergency incidents during the year	
	No. of non-fire cases where first fire tender attendance at the scene is within 10 mins	
	No. of non-fire cases where first fire tender attendance at the scene is after 10 mins $\&$ within 20 mins	
	No. of non-fire cases where first fire tender attendance at the scene is after 20 mins	
Library Service: L1	Number of library visits during the year	1012624
	Number of items borrowed during the year	1502156
	A. Number of library visits per head of population	4.64
	B. Number of items issued to borrowers during the year	1502156
Library Service: L2	The Annual Financial Statement Programme F data / by the population of the LA area per 2016 census	€37.55
	AFS Programme Fo ₂ Cost of Library Service	€8185989
Youth and Community: Y1 & Y2	A. Percentage of local schools involved in the local Youth Council/Comhairle na nÓg scheme	48.39 %
	Total number of secondary schools in the LA area at year end	l
		31
	Number of second level schools in the LA area from which representatives attended the Comhairle na nÓg AGM	15
		_
	the Comhairle na nÓg AGM A. Number of organisations included in the County Register and the proportion who	15
	the Comhairle na nÓg AGM A. Number of organisations included in the County Register and the proportion who opted to be part of the Social Inclusion College within the PPN Total number of organisations included in the County Register for the local authority	15
	the Comhairle na nÓg AGM A. Number of organisations included in the County Register and the proportion who opted to be part of the Social Inclusion College within the PPN Total number of organisations included in the County Register for the local authority area	15 19.29 280
	the Comhairle na nÓg AGM A. Number of organisations included in the County Register and the proportion who opted to be part of the Social Inclusion College within the PPN Total number of organisations included in the County Register for the local authority area Total number of those organisations that registered for the first time in 2016 Number of organisations that opted to join the Social Inclusion Electoral College when they registered for the PPN	15 19.29 280 88 54
Corporate: C1 & C2 & C4	the Comhairle na nÓg AGM A. Number of organisations included in the County Register and the proportion who opted to be part of the Social Inclusion College within the PPN Total number of organisations included in the County Register for the local authority area Total number of those organisations that registered for the first time in 2016 Number of organisations that opted to join the Social Inclusion Electoral College when they registered for the PPN Wholetime equivalent staffing number at year end	15 19.29 280 88
Corporate: C1 & C2 & C4	the Comhairle na nÓg AGM A. Number of organisations included in the County Register and the proportion who opted to be part of the Social Inclusion College within the PPN Total number of organisations included in the County Register for the local authority area Total number of those organisations that registered for the first time in 2016 Number of organisations that opted to join the Social Inclusion Electoral College when they registered for the PPN Wholetime equivalent staffing number at year end Percentage of paid working days lost due to sickness absence through medically certified leave	15 19.29 280 88 54
Corporate: C1 & C2 & C4	the Comhairle na nÓg AGM A. Number of organisations included in the County Register and the proportion who opted to be part of the Social Inclusion College within the PPN Total number of organisations included in the County Register for the local authority area Total number of those organisations that registered for the first time in 2016 Number of organisations that opted to join the Social Inclusion Electoral College when they registered for the PPN Wholetime equivalent staffing number at year end Percentage of paid working days lost due to sickness absence through medically	15 19.29 280 88 54
Corporate: C1 & C2 & C4	the Comhairle na nÓg AGM A. Number of organisations included in the County Register and the proportion who opted to be part of the Social Inclusion College within the PPN Total number of organisations included in the County Register for the local authority area Total number of those organisations that registered for the first time in 2016 Number of organisations that opted to join the Social Inclusion Electoral College when they registered for the PPN Wholetime equivalent staffing number at year end Percentage of paid working days lost due to sickness absence through medically certified leave Percentage of paid working days lost due to sickness absence through self- certified	15 19.29 280 88 54 908.10 3.78 %
Corporate: C1 & C2 & C4	the Comhairle na nÓg AGM A. Number of organisations included in the County Register and the proportion who opted to be part of the Social Inclusion College within the PPN Total number of organisations included in the County Register for the local authority area Total number of those organisations that registered for the first time in 2016 Number of organisations that opted to join the Social Inclusion Electoral College when they registered for the PPN Wholetime equivalent staffing number at year end Percentage of paid working days lost due to sickness absence through medically certified leave Percentage of paid working days lost due to sickness absence through self- certified leave	15 19.29 280 88 54 908.10 3.78 %
Corporate: C1 & C2 & C4	the Comhairle na nÓg AGM A. Number of organisations included in the County Register and the proportion who opted to be part of the Social Inclusion College within the PPN Total number of organisations included in the County Register for the local authority area Total number of those organisations that registered for the first time in 2016 Number of organisations that opted to join the Social Inclusion Electoral College when they registered for the PPN Wholetime equivalent staffing number at year end Percentage of paid working days lost due to sickness absence through medically certified leave Percentage of paid working days lost due to sickness absence through self- certified leave Number of working days lost to sickness absence through medically certified leave	15 19.29 280 88 54 908.10 3.78 % 0.52 % 9829 day
Corporate: C1 & C2 & C4	the Comhairle na nÓg AGM A. Number of organisations included in the County Register and the proportion who opted to be part of the Social Inclusion College within the PPN Total number of organisations included in the County Register for the local authority area Total number of those organisations that registered for the first time in 2016 Number of organisations that opted to join the Social Inclusion Electoral College when they registered for the PPN Wholetime equivalent staffing number at year end Percentage of paid working days lost due to sickness absence through medically certified leave Percentage of paid working days lost due to sickness absence through self- certified leave Number of working days lost to sickness absence through medically certified leave Number of working days lost to sickness absence through medically certified leave Number of unpaid working days lost to sickness absence through medically certified	15 19.29 280 88 54 908.10 3.78 % 0.52 % 9829 day 1102 day
Corporate: C1 & C2 & C4	the Comhairle na nÓg AGM A. Number of organisations included in the County Register and the proportion who opted to be part of the Social Inclusion College within the PPN Total number of organisations included in the County Register for the local authority area Total number of those organisations that registered for the first time in 2016 Number of organisations that opted to join the Social Inclusion Electoral College when they registered for the PPN Wholetime equivalent staffing number at year end Percentage of paid working days lost due to sickness absence through medically certified leave Percentage of paid working days lost due to sickness absence through self- certified leave Number of working days lost to sickness absence through medically certified leave Number of unpaid working days lost to sickness absence through medically certified leave Number of unpaid working days lost to sickness absence through medically certified leave	15 19.29 280 88 54 908.10 3.78 % 0.52 % 9829 day 1102 day 2043 day

Corporate: C3	Total page views of the LA website in 2016	3122115
	Total number of social media users at 31/12/2016 following the LA on social media sites	35548
	The cumulative total page views of all websites operated by the LA during 2016	3122115
	Total no. of social media users who, at 31/12/2016, were following the LA on any social media sites	35548

Finance: M1 & M2	A. Cumulative balance at 31/12/2012 in the Revenue Account from the Income & Expenditure of the AFS	€9601934
	B. Cumulative balance at 31/12/2013 in the Revenue Account from the Income & Expenditure of the AFS	€9648543
	C. Cumulative balance at 31/12/2014 in the Revenue Account from the Income & Expenditure of the AFS	€9699927
	D. Cumulative balance at 31/12/2015 in the Revenue Account from the Income & Expenditure of the AFS	€9721176
	E. Cumulative balance at 31/12/2016 in the Revenue Account from the Income & Expenditure of the AFS	€9763748
	F. Cumulative surplus or deficit at 31/12/2016 as a percentage of Total Income from the AFS statement	5.97 %
	G. Revenue Expenditure per capita in 2016	€685.75
	The 2016 Total Income figure from the Income and Expenditure Account Statement of the AFS	€163482415
	The 2016 Total Expenditure figure from the Income and Expenditure Account Statement of the AFS	€149505169
	Collection level of Rates from the Annual Financial Statement for 2012	75.0 %
	Collection level of Rates from the Annual Financial Statement for 2013	78.0 %
	Collection level of Rates from the Annual Financial Statement for 2014	78.0 %
	Collection level of Rates from the Annual Financial Statement for 2015	85.0 %
	Collection level of Rates from the Annual Financial Statement for 2016	85 %
	Collection level of Rent & Annuities from the Annual Financial Statement for 2012	79.0 %
	Collection level of Rent & Annuities from the Annual Financial Statement for 2013	77.0 %
	Collection level of Rent & Annuities from the Annual Financial Statement for 2014	80.0 %
	Collection level of Rent & Annuities from the Annual Financial Statement for 2015	79.0 %
	Collection level of Rent & Annuities from the Annual Financial Statement for 2016	77 %
	Collection level of Housing Loans from the Annual Financial Statement for 2012	64.0 %
	Collection level of Housing Loans from the Annual Financial Statement for 2013	64.0 %
	Collection level of Housing Loans from the Annual Financial Statement for 2014	57.0 %
	Collection level of Housing Loans from the Annual Financial Statement for 2015	62.0 %
	Collection level of Housing Loans from the Annual Financial Statement for 2016	65 %

Economic Development: J1 to J3	A. The no. of jobs created with assistance from the Local Enterprise Office during the year	166.0
	A. The no. of trading online voucher applications approved by the Local Enterprise Office in the year	74
	A. The no. of participants who received mentoring during the year	389
	B. The no. of those trading online vouchers that were drawn down in the year	41

APPENDIX 1 ENERGY MANAGEMENT / AWARENESS – ACTIONS UNDERTAKEN IN 2016 AND ACTIONS PLANNED FOR 2017

Actions Undertaken in 2016:

In 2016 Dún Laoghaire-Rathdown undertook or participated in a range of initiatives to improve our energy performance, including:

General:

- Sought and achieved compliance standard of Energy Management System (EMS) ISO50001 in compliance with SI426:2014 the first Dublin Local Authority to complete same for its corporate load.
- The Council voted to become a signatory of the European wide Covenant of Mayors Climate and Action.
- dlr was Finalist in the 2016 SEAI Public Sector Energy Awards.
- An Energy section was included on new dlr website.
- An upgrade of the Energy Awareness staff intranet section was completed.
- Identified Significant Energy Users (SEUs) and produced a List of Opportunities for energy remedial works. Prepared

Action Plans for each of the SEUs for planned energy savings projects.

- Promoted and supported Energy Start Up Companies.
- Enabled dlr Energy Bills Platform for maximising assessment of energy consumption with emphasis on the SEUs
- dlr applied to the SEAI for energy efficiency grants under the 2016 Better Energy Communities (BEC).
- On-going energy audits of Council buildings were undertaken.
- Continued to update list of Corporate Buildings. Tied to on-going Display Energy Certificate (DEC) coordination, procurement and renewal.
- Continued Initiatives:
 - Green Schools Programme
 - Inclusion of energy efficiency in pre-tenancy programme
 - Sustainable Travel initiatives



An Cathaoirleach Cllr. Cormac Devlin signing up to the Covenant of Mayors for Climate and Energy with Austin Baines, Andrée Dargan and Sarah Cassidy

Corporate Buildings:

- County Hall was identified as a Significant Energy User as defined under ISO50001 EMS. Potential energy efficiencies were listed under the Register of Opportunities.
- County Hall energy projects formed part of the SEAI BEC2016 application.
- Display Energy Certificates were completed for County Hall, Harbour Square and Dundrum Offices.

Community Buildings:

 Display Energy Certificates were completed for Stonebridge Resource Centre, Mounttown Community Centre and Lambscross Community Centre.

Libraries:

- Lexicon was identified as a Significant Energy User as defined under ISO50001 EMS. Potential energy efficiencies were listed under the Register of Opportunities.
- Display Energy Certificates were completed for the LexIcon, Deansgrange Library, Dalkey Library and Stillorgan Library.

Housing:

- Housing Department continued a programme of upgrading houses to achieve improved BERs and higher energy standards resulting in annual energy savings.
- Refurbishment and extension of Rochestown House Phase 2 was completed to provide 34 energy efficient units of accommodation for the elderly in 2016 as part of a Europhit pilot scheme. This project was a finalist in the 2016 SEAI Public Sector Awards.

IT:

 The Council will continue to purchase energy star compliance equipment when replacing older equipment.

Public Lighting:

 Public Lighting continued to improve the street lighting in Dún Laoghaire-Rathdown using a planned upgrading programme installing the most energy efficient lighting available to replace older, more inefficient and ineffective lighting. Public Lighting were identified as a Significant Energy User as defined under ISO50001EMS. Action plans for carrying out energy efficiencies were completed.

Mechanical / Water:

 Ballyogan Operations Centre was identified as a Significant Energy User as defined under ISO50001. Action plans for carrying out energy efficiencies were completed.

dlr Leisure Services:

The dlr Leisure Services Company has reported the following:

- Display Energy Certificate (DEC) in all three Leisure Centres were renewed.
- Under ISO50001 EMS and as defined under SEAI Measuring and Reporting guideline, the three Leisure Centres were defined as SEUs. Action plans for carrying out energy efficiencies were completed.

Actions Planned for 2017:

In 2017, Dún Laoghaire-Rathdown County Council intends to further improve our energy performance by undertaking the following initiatives:

General:

- Retain compliance with Energy Management System ISO50001.
- Identify Significant Energy Users (SEUs) and produce a List of Opportunities for energy remedial works. From that produce an Action Plan for each of the SEUs for planned energy savings projects for 2017.
- dlr intends to apply to the SEAI for energy efficiency grants under the 2017 Better Energy Communities (BEC).
- On-going energy audits of Council buildings.
- Broaden dlr Energy Bills Platform to accommodate all SEU buildings and those with a Display Energy Certificate to allow for further assessment of energy consumption.
- Promote staff awareness programme
- Continue to update list of Corporate Buildings. Tied to ongoing Display Energy Certificate (DEC) coordination and procurement. Review of energy consumption of buildings.
- Develop energy efficiency programme for public engagement.
- Renew DECs where appropriate.
- Continued Initiatives:
 - Green Schools Programme
 - Inclusion of energy efficiency in pre-tenancy programme
 - Sustainable Travel initiatives

Corporate Buildings:

- County Hall identified as a Significant Energy User as defined under ISO50001 provide action plan for carrying out energy efficiencies.
- County Hall will form part of BEC2017 application.
- Building on the energy audit carried out in County Hall it is intended to complete a number of the identified energy saving projects including;
 - Electrical sub-metering to provide a more robust measurement of the energy consumption
 - Review and upgrade of BMS Upgrade Gas Boilers for Space Heating
 - New Gas Hot Water Boiler to specifically serve kitchen water

Community Buildings:

 Display Energy Certificates to be reviewed for Stonebridge Resource Centre, Mounttown Community Centre and Lambscross Community Centre.

Libraries:

- Lexicon identified as a Significant Energy User as defined under ISO50001 provide action plan for carrying out energy efficiencies.
- Dundrum Library to upgrade from OFCH to new energy efficient GFCH.
- Display Energy Certificates to be renewed for the Lexicon,
 Deansgrange Library, Dalkey Library and Stillorgan Library.

Housing:

- Housing Department will continue a programme of upgrading houses to achieve improved BERs and higher energy standards resulting in annual energy savings.
- Review of completed projects from an energy perspective
- New build includes Phase 3 Rochestown House to Passive House Standard.
- Limited deep retrofit projects to be carried out.

IT:

• The Council will continue to purchase energy star compliance equipment when replacing older equipment.

Parks:

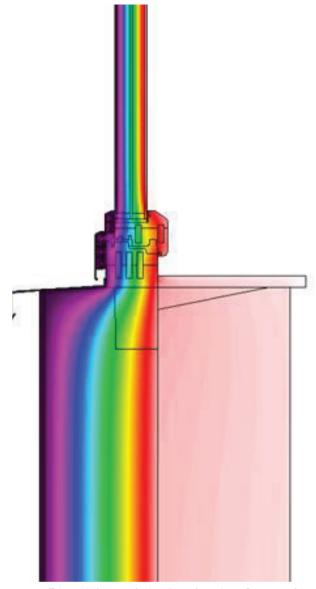
 Display Energy Certificate to be procured for Marlay House and Cabinteely House to enable further assessment of energy consumption

Public Lighting:

 Public Lighting will continue to improve the street lighting in Dún Laoghaire-Rathdown using a planned upgrading programme installing the most energy efficient lighting available to replace older, more inefficient and ineffective lighting. Public Lighting identified as a Significant Energy User as defined under ISO50001, provide action plan for carrying out energy efficiencies.

Mechanical / Water:

- Review Ballyogan Operations Centre identified as a Significant Energy User as defined under ISO50001 provide action plan for carrying out energy efficiencies.
- New Display Energy Certificate to be completed for Ballyogan Operations Centre.



Energy Efficient Window Detail using Thermal Imaging Software - Rochestown House



