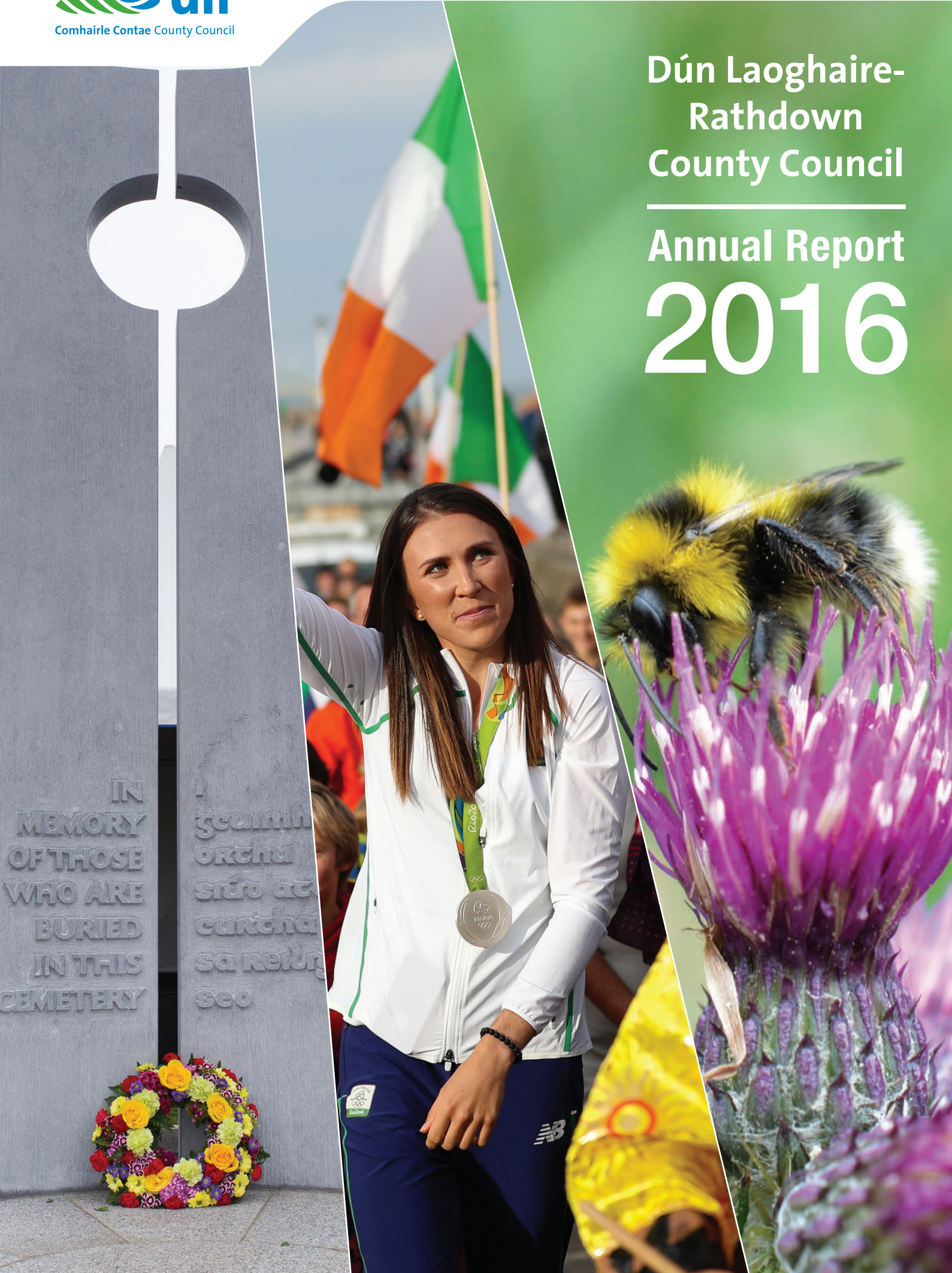


Dún Laoghaire-
Rathdown
County Council

Annual Report
2016



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Foreword 2016

Dún Laoghaire-Rathdown is a smart, vibrant County which is attractive, inclusive and accessible. The County Council is committed to providing the highest quality public services for local residents, for visitors and for new and existing companies, from multinationals to entrepreneurs and SMEs. Creating an environment for economic growth and driving quality of life for all is a priority for this Council.

Each year the County Council produces an Annual Report outlining its work programme in delivering public services, developing new delivery models and enhancing the physical infrastructure of the County including a range of key capital projects.

In 2016 the County Council further developed its service infrastructure both digitally and physically. A brand new, best in class responsive website was unveiled providing a much more detailed and accessible user experience to online users. In Ballyogan, the Samuel Beckett Civic Campus was opened providing the first step in a plan that will provide an environment that will engage and support active communities in the area.

Highlights for the year include:

- Adoption of the County Development Plan 2016-2022
- Launch of the new dlrcoco.ie website that will provide a platform for the delivery of services digitally and enhance communications with citizens and business.
- Continuing progression of the Council's Housing Delivery Programme with the completion of housing schemes in Blackrock, Sallynoggin and Stevaside.
- Opening of the Samuel Beckett Civic Campus Phase 1 - the starting point for a large scale development of a multi service sports and community facility for the western side of the County.
- Conferral of a Civic Honour on Jane and Brendan McKenna, Founders of the LauraLynn Ireland's Children's Hospice in recognition of their outstanding work.
- The Annalise Murphy Homecoming Celebration and Civic Reception in the People's Park was a high point in the Council's Event Calendar in recognition of her silver medal win in Olympics 2016.
- 2016 closed proudly with a very successful Christmas Festival including Ice Rink in Dún Laoghaire attracting thousands of people to Dún Laoghaire and increasing footfall.
- The Council was successful in achieving an award for the best Biodiversity Project from the Excellence in Local Government Chambers Ireland Awards and a design award for the dlr LexIcon from the international renowned RIBA Awards.

Real progress has been made in service delivery in 2016 and we will all endeavour to continue this commitment to public service.

The engagement and spirit of co-operation between the Elected Members and the Council staff throughout the year has been a key driver in our successes in 2016.



Councillor Cormac Devlin
An Cathaoirleach



Philomena Poole
Chief Executive

Names, Addresses, Party Affiliations & Telephone Numbers of Members of Dún Laoghaire-Rathdown County Council

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Councillors' Committee Membership Within Dún Laoghaire- Rathdown County Council

Councillor Name	Dún Laoghaire Area Committee	Dundrum Area Committee	Organisation, Procedure & Protocol Committee
Bailey, John (F.G.)	✓		✓
Bailey, Maria (F.G.)	✓ Dáil 27/02/16		
Baker, Marie (F.G.)	✓		✓
Blain, Emma (F.G.)		✓ co-opted 13/06/16	
Boyhan, Victor (IND)	✓ Seanad 26/04/16		
Brennan, Shay (F.F.)		✓	✓
Colgan, Anne (IND)	✓ co-opted 13/06/16		
Cuffe, Jennifer (F.F.)	✓		
Curran, Chris (S.F.)		✓	
Daly, Kevin (IND)		✓	
Devlin, Cormac (F.F.)	✓		✓ Chair June- Dec
Dockery, Liam (F.F.)		✓	✓
Donnelly, Deirdre (IND)		✓	
Fayne, Mary (F.G.)	✓		✓
Feeney, Kate (F.F.)	✓		✓
Furlong, Karen (G.P.)		✓ co-opted 14/03/16	
Gildea, Jim (F.G.)	✓ co-opted 14/03/16 Chair Sep - Dec		✓
Gill, Karl (P.B.P.)	✓ resigned 23/09/16		✓ resigned 23/09/16
Halpin, Melisa (P.B.P.)	✓		✓
Hanafin, Mary (F.F.)	✓		
Hand, Pat (F.G.)		✓	✓
Horkan, Gerry (F.F.)		✓ Chair Jan- April Seanad 26/04/16	✓ Seanad 26/04/16
Kennedy, John (F.G.) co-opted 14/03/16		✓ Co-opted 14th March 2016	
Kingston, Deirdre (LAB)	✓		
Lewis, Hugh (P.B.P.)	✓		
Madigan, Josepha (F.G.)		✓ Dáil 27/02/16	
Martin, Catherine (G.P.)		✓ Dáil 27/02/16	
McCarthy, Lettie (LAB)		✓	
McGovern, Lynsey (IND)		✓	
McKinney, Carron (LAB)		✓	✓

Councillor Name	Dún Laoghaire Area Committee	Dundrum Area Committee	Organisation, Procedure & Protocol Committee
Merrigan, Michael (IND)	✓		✓
Murphy, Brian (F.G.)		✓	✓
Murphy, Tom (F.F.)		✓ Chair May-Dec	
Nic Cormaic, Sorcha (S.F.)		✓	✓
O'Brien, Peter (LAB)		✓	✓
O'Brien, Shane (S.F.)	✓		
O'Callaghan, Denis (LAB)	✓		✓
O'Keeffe, Dave (PBP)	✓ co-opted 10/10/16		✓ co-opted 10/10/16
O'Neill, Seamas (IND)		✓	✓
Richmond, Neale (F.G.)		✓ Seanad 26/04/16	
Saul, Barry (F.G.)		✓	✓ Chair Jan - May
Smith, Donal (F.F.)		✓ Co-opted 13/06/16	
Smyth, Carrie (LAB)	✓		
Smyth, Ossian (G.P.)	✓		✓
Stewart, Patricia (F.G.)	✓		
Tallon, Grace (LAB)		✓	✓
Ward, Barry (F.G.)	✓ Chair Jan-June		✓

Councillor Membership of Other Bodies

Councillor Name	Association of Irish Local Government	Association of Irish Local Government – Standing Policy Council	Audit Committee	Dalkey Heritage Town Company	DLR Properties	Dún Laoghaire Drugs and Alcohol Task Force	Dublin and Dún Laoghaire Education and Training Board	Dún Laoghaire BID Company	Dún Laoghaire Community Enterprise Society	Dún Laoghaire-Rathdown County Sports Partnership	Dún Laoghaire-Rathdown Leisure Services	Dún Laoghaire-Rathdown Theatre Company	Irish Public Bodies Mutual Insurances Ltd	Eastern & Regional Assembly
BAILEY John. (F.G)				✓										
BAILEY Maria (F.G) Dáil 27/02/16														
BAKER Marie (F.G)											✓			
BLAIN Emma (FG) co-opted 13/06/16	✓ Appointed 13/06/16										✓ appointed 13/06/16			
BOYHAN Victor (IND) (PC) Seanad 26/04/16	✓ Seanad 26/04/16	✓ Seanad 26/04/16												
BRENNAN, Shay (F.F)					✓									
COLGAN Anne (IND) co-opted 13/06/16	✓ appointed 13/06/16	✓ appointed 13/06/16												
CUFFE Jennifer (F.F)					✓	✓								✓
CURRAN Chris (S.F)														
DALY Kevin (IND)			✓											
DEVLIN Cormac (F.F)	✓	✓ appointed 13/06/16		✓										
DOCKERY Liam (F.F)	✓ appointed 13/06/16		✓											
DONNELLY Deirdre (IND)														
FAYNE Mary (F.G)					✓						✓	✓		
FEENEY Kate (F.F)									✓					
FURLONG Karen (GP) co-opted 14/03/16							✓ appointed 14/03/16							
GILDEA Jim (FG) co-opted 14/03/16										✓ appointed 13/06/16		✓ appointed 13/06/16		
GILL Karl (PBP) resigned 23/09/16														
HALPIN Melisa (PBP)														
HANAFIN Mary (F.F)												✓		
HAND Pat (F.G) (PC)	✓	✓					✓							✓
HORKAN Gerry (F.F) (PC) Seanad 26/04/16	✓ Seanad 26/04/16	✓ Seanad 26/04/16										✓ Seanad 26/04/16		✓ Seanad 26/04/16

Councillor Name	Association of Irish Local Government	Association of Irish Local Government – Standing Policy Council	Audit Committee	Dalkey Heritage Town Company	DLR Properties	Dún Laoghaire Drugs and Alcohol Task Force	Dublin and Dún Laoghaire Education and Training Board	Dún Laoghaire BID Company	Dún Laoghaire Community Enterprise Society	Dún Laoghaire-Rathdown County Sports Partnership	Dún Laoghaire-Rathdown Leisure Services	Dún Laoghaire-Rathdown Theatre Company	Irish Public Bodies Mutual Insurances Ltd	Eastern & Regional Assembly
KENNEDY John (F.G) Co-opted 14/03/16														
KINGSTON Deirdre (LAB)														
LEWIS Hugh (PBP)														
MADIGAN Josepha (F.G) Dáil 27/02/16														
MARTIN, Catherine (G.P) Dáil 27/02/16							✓ Dáil 27/02/16			✓ Dáil 27/02/16				
McCARTHY Lettie (LAB)														✓
McGOVERN Lynsey (IND)										✓				
McKINNEY Carron (LAB)														
MERRIGAN Michael (IND)														
MURPHY Brian (F.G)			✓											
MURPHY Tom (F.F) (PC)											✓			
NIC CORMAIC Sorcha (S.F)							✓							
O'BRIEN Peter (LAB) (PC)						✓								
O'BRIEN Shane (S.F)														
O'CALLAGHAN, Denis (LAB)	✓													
O'KEEFE Dave (PBP) co-opted 10/10/16														
O'NEILL, Seamas (IND)														
RICHMOND, Neale (F.G) Seanad 26/04/16	✓ Seanad 26/04/16										✓ Seanad 26/04/16			✓ Seanad 26/04/16
SAUL Barry (F.G)					✓									
Smith, Donal (F.F) co-opted 14/03/16														
SMYTH Carrie (LAB)														
SMYTH Ossian (G.P)										✓ appointed 14/03/16 Resigned 13/06/16				
STEWART Patricia (F.G)								✓						
TALLON Grace (LAB)														
WARD Barry (F.G)													✓	

Councillor Name	Joint Policing Committee	Local Authority Members Association	Local Community Development Committee	Local Policing Forum for the Dún Laoghaire Area	Local Policing Forum for the Sandyford/ Steapside Area	Local Policing Forum: R.A.P.I.D. Area of Loughlinstown & Shangnanagh/Rathallagh	Local Policing Forum: R.A.P.I.D. Area of Loughlinstown & Shangnanagh/Rathallagh	Local Traveller Accommodation Consultative Committee est under the Housing (Traveller Accommodation) Act, 1998	Lord Edward Fitzgerald Memorial Fund	Memorials Committee	Mountdown Community Facility	Public Art Steering Committee	Regional Health Forum	Sandyford Business District Alliance	Sandyford BID CLG	Southside Partnership DLR	Sutton – Sandyford S25
BAILEY John. (F.G)										✓							
BAILEY Maria (F.G) Dáil 27/02/16																	
BAKER Marie (F.G)																	
BLAIN Emma (FG) co-opted 13/06/16													✓ appointed 13/06/16				
BOYHAN Victor (IND) (PC) Seanad 26/04/16																	
BRENNAN, Shay (F.F)	✓																
COLGAN Anne (IND) co-opted 13/06/16																	
CUFFE Jennifer (F.F)			✓										✓				
CURRAN Chris (S.F)	✓									✓							
DALY Kevin (IND)																	
DEVLIN Cormac (F.F)	✓									✓			✓ appointed 13/06/16			✓	
DOCKERY Liam (F.F)	✓								✓								
DONNELLY Deirdre (IND)	✓									✓							✓
FAYNE Mary (F.G)																	
FEENEY Kate (F.F)			✓														✓
FURLONG Karen (GP) co-opted 14/03/16										✓ appointed 14/03/16							
GILDEA Jim (FG) co-opted 14/03/16																	
GILL Karl (PBP) resigned 23/09/16																	
HALPIN Melisa (PBP)										✓							✓
HANAFIN Mary (F.F)	✓								✓	✓		✓					
HAND Pat (F.G) (PC)		✓											✓				
HORKAN Gerry (F.F) (PC) Seanad 26/04/16													✓ Seanad 26/04/16				
Kennedy, John (F.G) co-opted 14/03/16	✓ app 14/03/16		✓ app 14/03/16														

Councillor Name	Joint Policing Committee	Local Authority Members Association	Local Community Development Committee	Local Policing Forum for the Dún Laoghaire Area	Local Policing Forum for the Sandycove/Stepaside Area	Local Policing Forum: R.A.P.I.D. Area of Loughlinstown & Shanaganagh/Rathsallagh	Local Policing Forum: R.A.P.I.D. Area of Loughlinstown & Shanaganagh/Rathsallagh	Local Traveller Accommodation Consultative Committee est. under the Housing (Traveller Accommodation) Act, 1998	Lord Edward Fitzgerald Memorial Fund	Memorials Committee	Mounttown Community Facility	Public Art Steering Committee	Regional Health Forum	Sandycove Business District Alliance	Sandycove BID CLG	Southside Partnership DLR	Sutton – Sandycove S2S
KINGSTON Deirdre (LAB)	✓															✓	✓
LEWIS Hugh (PBP)								✓									
MADIGAN Josepha (F.G) Dáil 27/02/16	✓ Dáil 27/02/16		✓ Dáil 27/02/16														
MARTIN, Catherine (G.P) Dáil 27/02/16									✓ Dáil 27/02/16			✓ Dáil 27/02/16					
McCARTHY Lettie (LAB)											✓						
McGOVERN Lynsey (IND)	✓																
McKINNEY Carron (LAB)									✓				✓ appointed 09/05/16				
MERRIGAN Michael (IND)	✓																
MURPHY Brian (F.G)																	
MURPHY Tom (F.F) (PC)				✓			✓							✓			
NIC CORMAIC Sorcha (S.F)																	
O'BRIEN Peter (LAB) (PC)	✓		✓						✓ appointed 10/10/16		✓ appointed 10/10/16						
O'BRIEN Shane (S.F)													✓ Resigned 12/09/16				
O'CALLAGHAN, Denis (LAB)																	
O'KEEFE Dave (PBP) co-opted 10/10/16																	
O'NEILL, Seamas (IND)																	
RICHMOND, Neale (F.G) Seanad 26/04/16														✓ Seanad 26/04/16			
SAUL Barry (F.G)	✓														✓ Appointed 14/11/16		
Smith, Donal (F.F) co-opted 14/03/16																	
SMYTH Carrie (LAB)						✓			✓ resigned 10/10/16		✓ resigned 10/10/16	✓ appointed 12/09/16					
SMYTH Ossian (G.P)	✓									✓		✓ appointed 14/03/16				✓	✓
STEWART Patricia (F.G)	✓			✓													
TALLON Grace (LAB)								✓					✓ resigned 28/04/16				
WARD Barry (F.G)	✓								✓	✓							✓

Strategic Policy Committee (SPC) Membership

Councillors *Table reflects SPC membership in 2016	Community Development Culture & Ageing SPC	Economic Development and Enterprise SPC	Environment, Climate Change And Energy SPC	Planning SPC	Social Housing SPC	Transportation and County Wide Movement SPC
Bailey, John F.					✓ (CHAIR)	✓
Bailey, Maria Dáil 27/02/16				✓	✓	
Baker, Marie			✓	✓		
Blain, Emma co-opted 13/06/16	✓	✓				
Boyhan, Victor 26/04/16				✓	✓	
Brennan, Shay				✓ (appointed July 16)	✓ (resigned 27/06/16)	✓ (CHAIR) June 16
Colgan, Anne co-opted 13/06/16				✓	✓	
Cuffe, Jennifer			✓	✓		
Curran, Chris		✓			✓	
Daly, Kevin		✓		✓		
Devlin, Cormac			✓		✓	
Dockery, Liam		✓				✓
Donnelly, Deirdre	✓					✓
Fayne, Mary	✓		✓			
Feeney, Kate		✓			✓	
Furlong Karen co-opted 14/03/16	✓			✓		
Gildea, Jim				✓	✓	
Gill, Karl resigned 23/09/16	✓			✓		
Halpin, Melisa		✓			✓	
Hanafin, Mary	✓	✓				
Hand, Pat					✓	✓
Horkan, Gerry 26/04/16 Seanad				✓		✓ (CHAIR)
Kennedy, John co-opted 14/03/2016	✓	✓				

Councillors *Table reflects SPC membership in 2016	Community Development Culture & Ageing SPC	Economic Development and Enterprise SPC	Environment, Climate Change And Energy SPC	Planning SPC	Social Housing SPC	Transportation and County Wide Movement SPC
Kingston, Deirdre					✓	✓
Lewis, Hugh			✓			✓
Madigan, Josepha Dáil 27/02/16	✓	✓				
Martin, Catherine Dáil 27/02/16	✓			✓		
McCarthy, Lettie		✓				✓
McGovern, Lynsey	✓		✓			
McKinney, Carron			✓	✓		
Merrigan, Michael		✓ resigned May 16		✓ (Chair) May 16	✓	
Murphy, Brian				✓	✓	
Murphy, Tom		✓		✓		
Nic Cormaic, Sorcha	✓		✓			
O'Brien, Peter	✓ Chair Oct 16	✓			✓ (resigned Oct 16)	
O'Brien, Shane			✓ May 16	✓ (CHAIR) resigned May 16		✓
O'Callaghan, Denis		✓			✓	
O'Keeffe, Dave co-opted 10/10/16	✓			✓		
O'Neill, Seamas			✓			✓
Richmond, Neale 26/04/16 Seanad	✓	✓				
Saul, Barry			✓			✓
Smith, Donal co-opted 10/10/16					✓	✓
Smyth, Carrie	✓ (CHAIR) Resigned Oct 16		✓		✓ appointed Oct 16	
Smyth, Ossian			✓ (Chair) June 16			✓
Stewart, Patricia	✓			✓		
Tallon, Grace	✓			✓		
Ward, Barry		✓ (Chair)				✓

Sectoral Representatives	Community Development & Ageing SPC	Economic Development and Enterprise SPC	Environment, Climate Change And Energy SPC	Planning SPC	Social Housing SPC	Transportation and County Wide Movement SPC
Abdel-Basit, Clare resigned May 16	✓ resigned May 16					
Alken, Gregory						✓
Brennan, Kieron					✓	
Browne, Dr. Josephine		✓				
Byrne, Keith						✓
Callendar, Rosheen		✓				
Cannon, Ann (appointed Sept 2016)	✓					
Clancy, Peter			✓			
Clooney, Elizabeth			✓			
Close, Errol (appointed June 16)	✓					
Colgan, Anne – resigned June 16					✓	
Colgan, Jim						✓
Colley, Jeff Resigned March 16				✓		
Conlon, Tom	✓					
Corish, Terence					✓	
Delaney, Adele resigned May 16					✓	
Dunne Geraldine (appointed Oct 16)					✓	
Eglinton, Aileen		✓				
Ferris, Liz					✓	
Fitzgerald, Kevin				✓		
Flanagan, Paula resigned 2016			✓			
Gallagher, Matt				✓		
Goodbody Rob				✓		
Graydon, Geraldine	✓					
Hegarty, Marese			✓			
Heywood, Veronica				✓		
Irwin, Kathy (appointed June 16)					✓	
Jordan, Jimmy					✓	
Kenny, Catherine (appointed June 16)					✓	
Kivlehan, Tom resigned December 16		✓				

Sectoral Representatives	Community Development Culture & Ageing SPC	Economic Development and Enterprise SPC	Environment, Climate Change And Energy SPC	Planning SPC	Social Housing SPC	Transportation and County Wide Movement SPC
Lalor , Goff (appointed June 16)				✓		
Leyden, Jim resigned 2016		✓				
McAree, Diarmuid (appointed June 16)			✓			
Moriarty, Christopher J. resigned May 16			✓			
Mulvey, Denis			✓			
Neill, Pat						✓
Nolan, John						✓
Nolan, Tom						✓
O'Callaghan, Paul				✓		
O'Connor, Larry (appointed March 16)	✓					
O'Donnell, Martin				✓		
O'Neill, Sean		✓				
O'Sullivan, Clare						✓
Relihan, Michele	✓					
Sultan, Fardus		✓				
Vacancies	✓	✓				
Walsh Ann Marie (appointed Oct 16)		✓				

Strategic Policy Committee Reports

Community Development, Culture & Ageing Strategic Policy Committee

4 meetings were held in 2016.

The following policy matters related to its remit were considered:

- Libraries Development Plan and Programme
- 1916 Centenary Commemorations Programme
- Arts Development Plan
- Autism Awareness
- Age Friendly Strategy
- Community Centre Use Guidelines
- Framework Policy for Re-Use of Vacant Council Buildings
- Cultural Programme – Mountains To Sea (M2C)
- Universal Grant Guidelines Review

Economic Development & Enterprise Strategic Policy Committee

4 meetings were held in 2016.

The following policy matters related to its remit were considered:

- Local Economic and Community Plan for Dún Laoghaire-Rathdown – implementation and monitoring of progress and consideration of key economic actions
- The operation of the Local Enterprise Office (LEO) and key supports and achievements during 2016
- Framework Policy for Re-Use of Vacant Council Buildings
- Tourism Strategy Brief and Fáilte Ireland promotion and marketing
- Dublin Regional Action Plan for Jobs update and progress
- Dublin Regional Enterprise Strategy
- Doing Business in dlr Promotional material
- Twinning

Environment, Climate Change and Energy Strategic Policy Committee

4 meetings were held in 2016.

The following is a summary of the issues discussed:

- Review of the dlr Grant Scheme
- County Council Buildings Re-use Framework
- Environmental Awareness Programme
- Climate Change Overview – Introduction to the body of work to be done
- Energy Management
- Pay by Weight

- Climate Change Strategy for the Dublin Region
- Space for Play–dlr Sports Facilities Strategy
- Covenant of Mayors for Climate & Energy
- Council's role in Flooding and Water Quality Operations and Monitoring
- Dún Laoghaire–Rathdown Spatial Energy Demand Analysis
- S2S – NTA Public Consultation

Planning Strategic Policy Committee

4 meetings were held in 2016.

The following is a summary of issues discussed:

- Taking in Charge Policy for Residential Developments
- Draft Works Programme
- New National Framework Plan – context and implications
- Site Visit to Stepside
- Planning and Development (Housing) and Residential Tenancies Bill 2016
- Presentation on 'Rebuilding Ireland' Action Plan for Housing and Homelessness.

Social Housing Strategic Policy Committee

5 Meetings were held in 2016.

The following is a summary of issues discussed:

- Incremental Purchase Scheme - input to scheme over 2 SPC Meetings
- Promotion of Downsizing in dlr
- Review of Anti-Social Behaviour Strategy 2010-2015 and extension to deadline
- New Anti-Social Behaviour Strategy 2016-2022
- Rebuilding Ireland Action Plan for Housing and Homeless - Progress considered
- Scheme of Letting Priorities - Amendments to transfer list to accommodate HAP
- Homeless Statistics (DRHE)
- Update on Objective 7 of Local Economic and Community Plan

Transportation and County-Wide Movement Strategic Policy Committee

4 Meetings were held in 2016

The following issues were considered:

- Cycling Updates
- Cycle Counter Statistics
- Car Clubs

- Trimleston Woodbine 'Special Parking Zone'
- Update on Review and Audit of Parking
- Right of Way issues between Motorists and Cyclists
- Public Consultation Process regarding new Cycling and Walking facilities
- Involvement of Special Interest groups in Road Redesigns involving significant changes for Cycling and Walking
- Progress Update – Implementation of 30km/hr Special Speed Limit in Housing Estates
- Parking Occupancy in Dún Laoghaire
- Car Share – Gocar Pilot Car Club
- Walking Bus/Travel Plan Guide
- Parking issues near Retail Outlets in Residential Areas
- Disabled Persons Parking Bays
- Establishment of full time Cycling Officer in dlr
- East Coast Cycleway
- Road Safety Plan 2015 – 2020 (year 1 review)
- Guidelines for the Implementation of Traffic Restriction Measures within Residential Estates/Cells
- Carrickmines Castle Conservation Plan
- Cycle parking Standards for Development

Councillors Meetings Attendance 1st January to 31st December 2016

Councillor Name	Total Number of Meetings	Number of Meetings Attended	Total % Rate of Attendance
Bailey, John (F.G)	49	44	90%
Bailey, Maria (F.G) Dáil 27/02/16	6	5	84%
Baker, Marie (F.G)	46	43	94%
Blain, Emma (F.G) co-opted 16/06/16	21	17	81%
Boyhan, Victor (IND) (PC) Seanad 26/04/16	14	14	100%
Brennan, Shay (F.F)	53	46	87%
Colgan, Anne (IND) co-opted 13/06/16	22	22	100%
Cuffe, Jennifer (F.F)	42	23	55%
Curran, Chris (S.F)	47	38	81%
Daly, Kevin (IND)	43	36	84%
Devlin, Cormac (F.F)	54	54	100%
Dockery, Liam (F.F)	48	38	80%
Donnelly, Deirdre (IND)	44	42	96%
Fayne, Mary (F.G)	47	41	88%
Feeney, Kate (F.F)	47	31	66%
Furlong, Karen (G.P)	34	29	86%
Gildea, Jim (F.G) co-opted 14/03/16	38	34	90%
Gill, Karl (PBP) resigned 23/09/16	33	19	58%
Halpin, Melisa (PBP)	47	40	86%
Hanafin, Mary (F.F)	45	34	76%
Hand, Pat (F.G) (PC)	50	43	86%
Horkan, Gerry (F.F) (PC) Seanad 26/04/16	16	16	100%
Kennedy, John (F.G) co-opted 14/03/16	34	34	100%
Kingston, Deirdre (LAB)	46	38	83%
Lewis, Hugh (PBP)	42	33	79%
Madigan, Josepha (F.G) Dáil 27/02/16	6	3	50%
Martin, Catherine (G.P) co-opted 27/02/16	7	6	86%
McCarthy, Lettie (LAB)	43	41	96%
McGovern, Lynsey (IND)	45	32	72%
McKinney, Carron (LAB)	45	32	72%
Merrigan, Michael (IND)	50	49	98%
Murphy, Brian (F.G)	50	42	84%
Murphy, Tom (F.F) (PC)	43	39	91%
Nic Cormaic, Sorcha (S.F)	49	39	72%
O'Brien, Peter (LAB) (PC)	50	47	94%

Councillor Name	Total Number of Meetings	Number of Meetings Attended	Total % Rate of Attendance
O'Brien, Shane (S.F)	41	34	83%
O'Keeffe, Dave (PBP) co-opted 10/10/16	12	9	75%
O'Callaghan, Denis (LAB)	47	47	100%
O'Neill, Seamas (IND)	49	49	100%
Richmond Neale (F.G) Seanad 26/04/16	14	11	79%
Saul, Barry (F.G)	52	40	77%
Smith, Donal (F.F) co-opted 13/06/16	19	16	85%
Smyth, Carrie (LAB)	42	41	98%
Smyth, Ossian (G.P)	50	44	88%
Stewart, Patricia (F.G)	47	43	92%
Tallon, Grace (LAB)	49	21	43%
Ward, Barry (F.G)	48	36	75%

List of Conferences/Training During 2016

Date	List of Conferences/Training Attended During 2016	Conference or Training	Location	Number of Councillors
22nd - 24th January 2016	Govts Construction 2020 Strategy Local Govt Housing Supply 2016. Whites Hotel Wexford	Conference	Wexford	1
13th February 2016	ALLG Councils & Public Safety.	Training	Waterford	3
18th February 2016	ALLG Councils & Public Safety.	Training	Mullingar	2
19th - 21st February 2016	Mental Health & Suicide Awareness.	Conference	Waterford	1
18th - 20th March 2016	Housing Grants and Schemes	Conference	Louth	1
1st - 2nd April 2016	LAMA - Spring Training Seminar.	Training	Sligo	10
8th - 10th April 2016	Local Economic & Community Plans. Clonakilty, Co. Cork	Conference	Cork	1
5th - 6th May 2016	ALLG Annual Conference	Training	Donegal	3
10th May 2016	ALLG In Service Training	Training	Wicklow	1
14th May 2016	ALLG In Service Training	Training	Donegal	1
18th June 2016	ALLG In Service Training	Training	Dundalk	2
14th July 2016	ALLG In Service Training	Training	Dublin	1
5th - 7th August 2016	Brexit, The Economic Consequences for Ireland	Conference	Cork	1
26th - 28th August 2016	Local Economic & Community Plans, Clonakilty, Co. Cork	Conference	Cork	1
10th September 2016	ALLG In Service Training	Training	Cork	1
15th September 2016	ALLG In Service Training	Training	Longford	1
30th September - 1st October 2016	LAMA - Autumn Training Seminar	Training	Cork	4
13th & 14th October 2016	ALLG Autumn Seminar	Training	Wexford	8
22nd October 2016	ALLG In Service Training	Training	Sligo	4
19th November 2016	ALLG In Service Training	Training	Dublin	2
23rd - 24th November 2016	Holyhead Dún Laoghaire link	Training	Holyhead	2
25th November 2016	Housing Conference 2016, Gibson Hotel, Dublin 1	Conference	Dublin	3

Payments to Councillors in 2016

Councillor Name	Total Mobile Phone Bill 2016; Per Councillor	Total Amount paid by Councillor for 2016 (Max €600.00)	Total Amount; Phone Bill Paid by Council for 2016; (Max €600.00)	Amount of Broadband Expense Paid by the Council 2016	Salary / Representational Payment	Gratuity
Bailey John [SPC Chair]	€298.42	€149.21	€149.21	€0.00	€16,565.00	€0.00
Bailey Maria [Former Cllr & TD; Elected to the 32nd Dail; 27th Feb 2016].	€384.22	€320.63	€63.59	€0.00	€2,760.84	€0.00
Baker Marie	€331.32	€165.65	€165.67	€213.43	€16,565.00	€0.00
Blain Emma [Co-Opted 13th June 2016; Sen.N. Richmond]	€0.00	€0.00	€0.00	€0.00	€9,171.43	€0.00
Boyhán Victor [Elected to the 25th Seanad Éireann ;26th April 2016]	€109.49	€54.75	€54.75	€0.00	€5,521.68	€37,421.32
Brennan Shay [Elected Leas - Cathaoirleach 13th June 2016]	€375.91	€187.95	€187.96	€0.00	€16,565.00	€0.00
Colgan Anne [Co-Opted 13th June 2016; Sen.V.Boyhán]	€122.29	€61.15	€61.14	€0.00	€9,171.43	€0.00
Cuffe Jennifer	€401.08	€221.88	€179.19	€0.00	€16,565.00	€0.00
Curran Chris	€688.02	€344.03	€344.03	€0.00	€16,565.00	€0.00
Daly Kevin	€454.96	€227.48	€227.48	€0.00	€16,565.00	€0.00
Devlin Cormac [SPC Chair- Ceased 13th] [Elected Cathaoirleach 13th June 2016]	€804.16	€427.59	€376.57	€0.00	€16,565.00	€0.00
Dockery Liam	€249.24	€124.62	€124.62	€0.00	€16,565.00	€0.00
Donnelly Deirdre	€360.74	€180.37	€180.37	€0.00	€16,565.00	€0.00
Fayne Mary	€619.15	€339.81	€279.34	€219.89	€16,565.00	€0.00
Feeney Kate	€257.51	€128.76	€128.75	€0.00	€16,565.00	€0.00
Furlong Karen [Co -Opted As Councillor; 14th March 2016; to replace Deputy Catherine Martin]	€183.47	€91.73	€91.74	€0.00	€13,312.69	€0.00
Gildea Jim [Co -Opted As Councillor; 14th March 2016; to replace Deputy Maria Bailey]	€0.00	€0.00	€0.00	€0.00	€13,312.69	€0.00
Gill Karl [Resigned as Councillor 22nd September]	€523.32	€327.45	€210.84	€0.00	€12,122.75	€0.00
Halpin Melissa	€322.02	€161.00	€161.01	€0.00	€16,565.00	€0.00
Hanahn Mary	€0.00	€0.00	€0.00	€0.00	€0.00	€0.00
Hand Pat [Elected Leas Cathaoirleach 14th March 2016 - 13th June 2016]	€578.22	€312.66	€265.58	€243.92	€16,565.00	€0.00
Horkan Gerry [SPC Chair Ceased March 2016] [Elected to the 25th Seanad Éireann ;27th April 2016]	€115.76	€57.88	€57.88	€0.00	€5,521.64	€0.00

Kennedy John [Co -Opted As Councillor 14th March to replace Deputy Josepha Madigan]	€160.87	€80.43	€80.43	€0.00	€13,312.69	€0.00
Kingston Deirdre	€0.00	€0.00	€0.00	€0.00	€16,565.00	€0.00
Lewis Hugh	€909.98	€491.45	€418.52	€0.00	€16,565.00	€0.00
Madigan Josepha [Leas Cathaoirleach 8th June 2015 - 27th February 2016] [Elected to the 32nd Dail ;27th Feb 2016]	€44.28	€22.14	€22.14	€0.00	€2,650.29	€0.00
Martin Catherine [Former Cllr & TD. Elected to 32nd Dail; 27th Feb 2016].	€58.46	€29.23	€29.23	€0.00	€2,760.84	€0.00
McCarthy Lettie	€627.13	€361.32	€265.81	€304.90	€16,565.00	€0.00
McGovern Lynsey	€295.40	€147.70	€147.69	€0.00	€16,565.00	€0.00
McKinney Carron	€391.92	€215.03	€176.89	€0.00	€16,565.00	€0.00
Merrigan Michael [Elected Chair 10th May 2016]	€281.75	€140.87	€140.88	€335.39	€16,565.00	€0.00
Murphy Brian	€293.72	€176.88	€116.84	€0.00	€16,565.00	€0.00
Murphy Tom	€244.97	€122.48	€122.49	€0.00	€16,565.00	€0.00
Nic Cormaic Sorcha	€246.23	€123.11	€123.12	€0.00	€16,565.00	€0.00
O'Brien Peter [Elected SPC Chair 10th October]	€901.49	€479.84	€421.65	€0.00	€16,565.00	€0.00
O'Brien Shane [Ceased SPC Chair 10th May 2016]	€548.62	€279.93	€268.69	€0.00	€16,565.00	€0.00
O' Callaghan Denis	€247.63	€123.81	€123.82	€0.00	€16,565.00	€0.00
O'Keefe David [Co -Opted as Councillor 10th of October to replace Ex Cllr Karl Gill]	€40.52	€20.26	€20.26	€0.00	€3,776.74	€0.00
O'Neill Seamas	€252.62	€126.31	€126.31	€254.00	€16,565.00	€0.00
Richmond Neale [Elected to the 25th Seanad Éireann ;27th April 2016]	€407.10	€298.44	€108.66	€0.00	€5,521.64	€0.00
Saul Barry	€245.74	€122.87	€122.87	€0.00	€16,565.00	€0.00
Smith Donal [Co - Opted 13th June 2016; Sen.G. Horkan] Un Claimed In 2016	€126.58	€63.29	€63.29	€0.00	€9,164.34	€0.00
Smyth Carrie [SPC Chair Ceased Chair 10th October]	€263.42	€131.71	€131.71	€0.00	€16,565.00	€0.00
Smyth Ossain [Elected SPC Chair 13th June 2016]	€347.88	€177.84	€170.04	€365.88	€16,565.00	€0.00
Stewart Patricia	€504.02	€334.58	€169.44	€0.00	€16,565.00	€0.00
Tallon Grace	€752.09	€410.53	€341.56	€0.00	€16,565.00	€0.00
Ward Barry	€472.67	€236.31	€236.36	€0.00	€16,565.00	€0.00
	€15,844.39	€8,600.96	€7,258.43	€1,937.41	€638,161.69	€37,421.32

Mobile Bills 2016: As per Circular LoS/2015 Dún Laoghaire Rathdown CoCo, pays half of each of the Councillor's Mobile Phone up to a Maximum of €600.00 euros per annum. The Balance of the Bill is paid by the Councillor e.g. if the Councillor Total Bill is €1,500.00 . The Council will pay €600.00 and the Balance of €900.00 will be paid by the Councillor in question. 40 Councillors availed mobiles provided by the Council. 33 have mobiles currently chosen by the Council. Half the mobile Bill is deducted from the Councillors Meeting payments. 3 Councillors who are currently with different providers submit their own bills and the Council will pay up to a max of €500.00. 5 Councillors did not claim Mobile or Broadband Expenses in [Q1 -> Q4] 40 Councillors avail of Split Billing.

Broadband 2016: The Councillors can avail of broadband allowance up to maximum of €30.49 per month to a chosen provider 7 /47 Councillors have availed of this from [Q1 -> Q4]. The Councillors must submit their own bills & recoup half of their broadband bill up to the maximum.

Councillor Name	An Cathaoirleach/An Leas Cathaoirleach & County Board Chair Allowance 2016: Local Govt (Expenses of Local Authority Members Regulations 2015: (SI No 05/2015) S.I No. 236/14	Travel & Subsistence for attendance at meetings for 2016 (Includes deductions of Mobile Phone Bills) LG 05/15 (LG 33/06 Pre June 14) S.I No. 236/14	SPC Allowance 2016: for Chairpersons Only: LG 05/15(LG 02/10 Pre June 14) : S.I No. 236/14	Conferences /Training Fees 2016 : Per circular LG 05/4; (LG 02/10 Pre June 2015): S.I No. 236/14	Estimated Travel & Subsistence 2016: for attendance at Conference and Training-; Not claimed yet.; LG 05/2015 / 02/10 (LG02/10 Pre June 2015) S.I No. 236/14	Total Amount Paid to Councillors 2016
Bailey John [SPC Chair]	€0.00	€6,386.68	€5,000.04	€0.00	€0.00	€28,100.93
Bailey Maria [Former Cllr & TD: Elected to the 32nd Dail; 27th Feb 2016].	€0.00	€1,045.09	€0.00	€0.00	€0.00	€3,869.52
Baker Marie	€0.00	€6,377.83	€0.00	€0.00	€0.00	€23,321.93
Blain Emma [Co-Opted 13th June 2016; Sen.N. Richmond]	€0.00	€3,804.36	€0.00	€0.00	€0.00	€12,975.79
Boyanan Victor [Elected to the 25th Seanad Éireann ;26th April 2016]	€0.00	€2,154.68	€0.00	€1,130.05	€0.00	€46,282.48
Brennan Shay [Elected Leas - Cathaoirleach 13th June 2016]	€3,321.97	€6,355.53	€2,736.14	€529.11	€0.00	€29,695.71
Colgan Anne [Co- Opted 13th June 2016; Sen.V.Boyanan]	€0.00	€3,743.22	€0.00	€557.36	€0.00	€13,533.15
Cuffe Jennifer	€0.00	€5,127.00	€0.00	€0.00	€0.00	€21,871.19
Curran Chris	€0.00	€6,543.48	€0.00	€638.34	€0.00	€24,090.85
Daly Kevin	€0.00	€6,316.01	€0.00	€0.00	€2,579.06	€25,687.55
Devlin Cormac [SPC Chair- Ceased 13th] [Elected Cathaoirleach 13th June 2016]	€16,609.86	€6,115.89	€2,263.89	€0.00	€595.18	€42,526.39
Dockery Liam	€0.00	€6,418.87	€0.00	€0.00	€0.00	€23,108.49
Donnelly Deirdre	€0.00	€6,363.12	€0.00	€0.00	€0.00	€23,108.49
Fayne Mary	€0.00	€6,193.67	€0.00	€879.38	€0.00	€24,137.28
Feeney Kate	€0.00	€5,777.64	€0.00	€0.00	€263.91	€22,735.30
Furlong Karen [Co -Opted As Councillor; 14th March 2016; to replace Deputy Catherine Martin]	€0.00	€5,343.07	€0.00	€0.00	€0.00	€18,747.50
Gildea Jim [Co -Opted As Councillor; 14th March 2016; to replace Deputy Maria Bailey]	€0.00	€5,434.80	€0.00	€0.00	€557.89	€19,305.38
Gill Karl [Resigned as Councillor 22nd September]	€0.00	€3,794.16	€0.00	€0.00	€0.00	€16,127.75
Halpin Melisa	€0.00	€6,448.12	€0.00	€0.00	€0.00	€23,174.13
Hanafin Mary	€0.00	€0.00	€0.00	€0.00	€0.00	€0.00
Hand Pat [Elected Leas Cathaoirleach 14th March 2016 - 13th June 2016]	€1,531.80	€6,230.82	€0.00	€4,106.81	€0.00	€28,943.93

Horkan Gerry [SPC Chair Ceased March 2016] [Elected to the 25th Seanad Éireann; 27th April 2016]	€0.00	€2,148.98	€1,666.68	€0.00	€772.98	€10,168.16
Kennedy John [Co -Opted As Councillor 14th March to replace Deputy Josepha Madigan]	€0.00	€5,354.38	€0.00	€0.00	€0.00	€18,747.50
Kingston Deirdre	€0.00	€6,543.48	€0.00	€0.00	€0.00	€23,108.48
Lewis Hugh	€0.00	€6,052.02	€0.00	€0.00	€0.00	€23,035.54
Madigan Josepha [Leas Cathaoirleach 8th June 2015 - 27th February 2016];[Elected to the 32nd Dail ;27th Feb 2016]	€959.96	€920.62	€0.00	€0.00	€0.00	€4,553.01
Martin Catherine [Former Cllr & TD. Elected to 32nd Dail; 27th Feb 2016].	€0.00	€1,079.45	€0.00	€0.00	€0.00	€3,869.52
McCarthy Lettie	€0.00	€6,182.16	€0.00	€1,391.28	€0.00	€24,709.15
McGovern Lynsey	€0.00	€4,635.67	€0.00	€250.00	€0.00	€21,598.36
Mckinney Carron	€0.00	€5,979.56	€0.00	€0.00	€0.00	€22,721.45
Merrigan Michael [Elected Chair 10th May 2016]	€0.00	€4,935.97	€3,198.83	€151.19	€0.00	€25,327.26
Murphy Brian	€0.00	€4,848.78	€0.00	€0.00	€0.00	€21,550.62
Murphy Tom	€0.00	€6,421.00	€0.00	€0.00	€0.00	€23,108.49
Nic Cormaic Sorcha	€0.00	€6,420.19	€0.00	€0.00	€0.00	€23,108.31
O'Brien Peter [Elected SPC Chair 10th October]	€0.00	€6,063.64	€1,115.59	€0.00	€0.00	€24,165.88
O'Brien Shane [Ceased SPC Chair 10th May 2016]	€0.00	€6,263.55	€1,801.08	€0.00	€151.19	€25,049.51
O'Callaghan Denis	€0.00	€6,419.67	€0.00	€0.00	€0.00	€23,108.49
O'Keefe David [Co -Opted as Councillor 10th of October to replace Ex Cllr Karl Gill]	€0.00	€1,610.18	€0.00	€0.00	€0.00	€5,407.18
O'Neill Seamas	€0.00	€4,934.33	€0.00	€0.00	€0.00	€21,879.64
Richmond Neale [Elected to the 25th Seanad Éireann ;27th April 2016]	€0.00	€2,086.99	€0.00	€1,035.52	€0.00	€8,752.81
Saul Barry	€0.00	€6,340.96	€0.00	€0.00	€0.00	€36,563.74
Smith Donal [Co - Opted 13th June 2016; Sen.G. Horkan] Un Claimed in 2016	€13,534.91	€3,741.07	€0.00	€0.00	€0.00	€12,968.70
Smyth Carrie [SPC Chair Ceased Chair 10th October]	€0.00	€6,411.77	€3,884.45	€0.00	€0.00	€26,992.93
Smyth Ossain [Elected SPC Chair 13th June 2016]	€0.00	€6,365.64	€2,736.15	€0.00	€0.00	€26,202.71
Stewart Patricia	€0.00	€6,543.48	€0.00	€0.00	€0.00	€23,277.92
Tallon Grace	€0.00	€4,060.51	€0.00	€0.00	€0.00	€20,967.07
Ward Barry	€0.00	€6,344.39	€5,000.04	€1,104.27	€428.87	€29,678.93
	€35,958.50	€234,682.48	€29,402.89	€11,773.31	€5,349.08	€1,001,945.10

Mobile Bills 2016: As per Circular 105/2015 Dún Laoghaire Rathdown CoCo. pays half of each of the Councillor's Mobile Phone up to a Maximum of €600.00 euros per annum. The Balance of the Bill is paid by the Councillor e.g. if the Councillor Total Bill is €1,500.00. The Council will pay €600.00 and the Balance of €900.00 will be paid by the Councillor in question. 40 Councillors availed mobiles provided by the Council. 33 have mobiles currently chosen by the Council. Half the mobile Bill is deducted from the Councillors Meeting payments. 3 Councillors who are currently with different providers submit their own bills and the Council will pay up to a max of €500.00. 5 Councillors did not claim Mobile or Broadband Expenses in [Q1 -> Q4] 40 Councillors avail of Split Billing.

Broadband 2016: The Councillors can avail of broadband allowance up to maximum of €30.49 per month to a chosen provider 7 /47 Councillors have availed of this from [Q1 -> Q4]. The Councillors must submit their own bills & recoup half of their broadband bill up to the maximum.

Architectural Service

Architectural Service provides a broad range of building related services in the following categories:

Housing

- Housing Programme
- Construction
- Refurbishment
- Small Works/Extensions
- Inspections of Rented Properties

Urban Design & Public Realm

- Urban Framework
- Local Area Plans
- Public Realm

Civic Buildings

- Corporate, Community, Municipal Services Buildings Projects

Conservation

- Conservation Reports
- Conservation Grants

Dangerous Structures

Implements the Local Government (Sanitary Services) Act in relation to Dangerous Structures and Places. There were a total of 68 Dangerous Buildings cases in 2016.

Energy Management

The Council's Energy Management Team is led by the County Architect and the attached report outlines actions carried out over the past year to improve energy efficiency in areas under Council responsibility.

Miscellaneous

The Architects' Department continued in 2016 to provide an advisory service across a broad range of activities such as quantity surveying, procurement, technical advice, building management and building condition reports, along with advising on Arts-related activities.

The Department provided funding for Open House for Dún Laoghaire-Rathdown where members of the public were given the opportunity to visit architect-designed private residences, historic buildings and new landmarks for the Open House Weekend in October 2016.

More details of the projects being progressed by the Architectural Services client Departments are described under their service headings.

Energy Management / Awareness – Actions Undertaken in 2016 and Actions Planned for 2017 - See Appendix 1



Artist's impression of proposed improvements to Monkstown Village

Corporate, Communications and Governance

Corporate, Communications and Governance is responsible for the provision and management of a very wide range of services, both internal and external to the organisation.

These services include:

- Council Meetings
- Facilities Management
- Higher Education Grants
- Register of Electors
- Dundrum Office
- Communications Office
- Audit Committee and Internal Audit
- Health, Safety and Welfare

County Council

The Council itself is made up of 40 County Councillors from the following Electoral Areas: Dundrum, Glencullen/Sandyford, Stillorgan, Blackrock, Dún Laoghaire and Killiney/Shankill.

In 2016 the following County Council meetings were held:

14 County Council meetings including the Annual Meeting and the Budget Meeting.

Final of 11 meetings and Adoption of County Development Plan 2016–2022

18 meetings of Dundrum Area Committee

18 meetings of Dún Laoghaire Area Committee

25 meetings of Strategic Policy Committees

3 meeting of the Joint Policing Committee

4 meetings of the Organisation, Procedure and Protocol

Deputations

Deputation meetings provide a forum that is open to any association or body to meet with Council officials and Councillors to discuss issues relating to their particular areas.

Deputations are held in County Hall or in the Dundrum Local Office once a month except in July, August and December. The duration of discussion between each deputation and the Council Members and officials is forty-five minutes.

A total of 16 formalised deputation meetings were held during the year.

Facilities Management

The Facilities Management Section is responsible for managing Corporate Buildings (County/Town Hall, Harbour Square, Dundrum Office and Library Road). Value for Money is a priority and savings have been identified in terms of Energy consumption.

Work by the Facilities Management Section includes Administration and Maintenance Services as follows:

- Purchasing / Procurement / Tender Process – Utilisation of the OGP contracts for Security, Advertising, Stationery, Electricity, Gas and the GNPB Frameworks, in conjunction with the Department of Finance, for Mobiles and Fixed Line Services has resulted in considerable savings for the Council. The continued use of a Low Value Purchase Card has also resulted in a reduction of administrative manpower hours.



Members of Dún Laoghaire-Rathdown County Council - June, 2016

- The Regional Procurement Group (of which this Council is a part) identifies collaborative tendering opportunities in the Dublin Region.
- Maintenance of Corporate Offices
- Use of Customer Relationship Management (CRM) in the management of contracts
- Information Desk / Porters Desk
- Management of Telephone System / Corporate Mobile Telephones.
- Switchboard Services –Automated system provides fast service delivery for customers by directing callers to main service departments
- Setting up for events in County Hall
- Hire of Halls/Exhibition Space
- Civil Weddings/Ceremonies

Communications Office



The Communications Office has responsibility for all corporate communications and information management. The office operates as the central contact point for all media relations and has an on-going role in managing the reputation of the Council through strategic communications planning. A primary objective of the team is to ensure that the organisation engages in a bilateral communication process with internal and external stakeholders.

Key tasks in 2016 included:

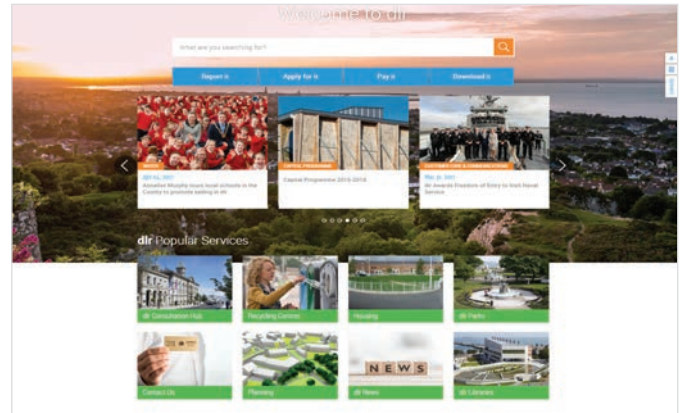
- Proactive media relations, including the promotion and explanation of Core Council services, cultural programmes, events and initiatives
- Management of press queries (269 in 2016)
- Issue of Press Releases (111 issued in 2016)
- Corporate Event Management
- Production of key Council publications including the dlr times (5 issues published in 2016) and Annual Report.
- Co-ordination of Ombudsman requests (13 cases dealt with in 2016)
- Additional responsibilities of the Office include the implementation of the Council's Irish Language Scheme under the Official Languages Act 2003.
- Management of the Council's Social Media profile. Followers on the corporate Facebook account increased very significantly by over 400% in 2016 to 4,761 and followers on the corporate Twitter account increased by 25% to 5,139. The use of Social Media provides the County Council with a highly responsive in-coming and out-going communications tool.

New for 2016

New Website

The new Dún Laoghaire-Rathdown County Council website was launched on the 29th June 2016. The number of Website page views totalled 1,952,316 and the number of visitors to the Website totalled 401,828 in 2016.

The main benefits of the website include a more dynamic modern and visual aspect, with a more intuitive user experience. The search bar on the page mirrors the way the Google search bar works and provides more streamlined access to information on the website.



dlr's new website home page

Consultation Hub

In 2016, the public were invited to take part in a total of 39 consultations on the dlr Online Consultation Hub.

Tweet Day.

The Council took part in "Tweet Day" on 2nd March 2016 which raised awareness of the services the Council provides in a light and informative way. Over 64 tweets were issued by, or on behalf of the Council on the day and all tweets included the same hash tag - #ourcouncilday

Customer Service

Customer interactions were recorded on the Council's Customer Relationship Management (CRM) System which provides insights to the Council in understanding customer service priorities. A total of 22,298 cases were created, 20,449 of which were closed in 2016.

Customer service information was gathered over a four week period in September 2016 and based on this data the Council on average deals with the following customer interactions weekly:

- 1,300 items of written correspondence
- 56,000 emails
- 4,700 phone calls
- 550 personal callers
- 700 CRM transactions created



Council voted for Sandyford Business District to achieve Business Improvement District Status

Councillors' Customer Relationship Management (CRM)

was established in 2016 which assists in the representational role of the Elected Members.

Smart Cities Initiatives and Development

- Work is in progress to increase the range of documentation available online. The Council is in the initial stages of preparation for ePlanning.
- Work is in progress to implement upgraded CRM software which will allow for the increased availability of online forms and interfaces to Council systems, to compliment the Customer Services Plan.
- Digital Strategy is being prepared to lead on the delivery of online services.
- The Council continues to participate in the Regional Smart Cities initiatives and developments and open data through Smart Dublin.
- A new Intranet is being developed and the migration to MS Office 356 is underway.

Special Events

In June 2016, the Council conferred a Civic Honour on Jane and Brendan McKenna, the founders of the LauraLynn Ireland's Children's Hospice. The award was conferred in recognition of their outstanding work and their dedication to the founding of Ireland's only children's hospice.

The Council welcomed back silver medal winner, Annalise Murphy and local Olympic Athletes to a homecoming event on Thursday 25th August 2016

Other

- Annual Progress Report on the Corporate Plan for 2016 was submitted to the members and can be viewed at http://www.dlrcoco.ie/sites/default/files/atoms/files/annual_progress_report_on_the_corporate_plan_2016.pdf



Conferral of Civic Honour on Brendan and Jane McKenna by Cllr. Barry Saul (An Cathaoirleach June 2015 to June 2016)

www.dlrcoco.ie/sites/default/files/atoms/files/annual_progress_report_on_the_corporate_plan_2016.pdf

- The Annual Services Delivery Plan 2016 was approved and can be viewed at http://www.dlrcoco.ie/sites/default/files/atoms/files/dlr_asd.pdf
- A Communications Action Plan was prepared to improve all communications channels, including extending the range and scope of social media channels;
- A number of informational videos on Council services and events were recorded and published on the Council's website and youtube channel.



An Cathaoirleach, Cllr. Cormac Devlin welcomes home Annalise Murphy



Presentation of Civic Honour by An Cathaoirleach, Cllr. Cormac Devlin, in recognition of Dr. T.K. Whitaker's contribution to Irish Society. Ken and Maeve Whitaker who accepted the award on behalf of Ken's Father.

Irish Language

- 6 no. representations were received from An Coimisinéir Teanga regarding road and traffic signage.
- The Council's website contains static content in Irish
- Provision was made for Irish news in each edition of the dlr Times.

Higher Education Grants

The 2012/2013 academic year saw the establishment of Student Universal Support Ireland (SUSI) who took over the processing of new Higher Education Grant applications from the Local Authorities and VEC's.

During this academic year Dún Laoghaire-Rathdown County Council continued to process grants for 18 students who had received a grant from us in the 2014/2015 academic year and were continuing in their studies in 2015/2016. In total, the Council paid out over €61k in support of these students.

Freedom of Information

The Council received 176 Freedom of Information requests, 1 Data Protection request and 3 requests for Access to Information on the Environment (AIE) in 2016.

Register of Electors

The final Register of Electors for 2016/2017 was published on 1 February 2016 and came into force on 15 February 2016.

The total number of electors on the final Register was 156,639 and the breakdown of the Electoral Areas is as follows:

Electoral Area	No. of Electors	Electoral Area	No. of Electors
Blackrock	23,324	Glencullen Sandyford	22,857
Dún Laoghaire	33,316	Killiney Shankill	26,724
Dundrum	28,603	Stillorgan	21,815

A draft Register of Electors for 2016/2017 was published on 1 November 2016. The total number on the Draft Register increased to 157,680.

Dundrum Office

The following meetings were held in the Dundrum Office in 2016:

Dundrum Area Committee Meetings	18
SPC Meetings	1
Deputations	4
Other Departmental Meetings	44
Housing - Meetings/sign-ups/interviews/RAS	16
Exhibitions/ Public Displays	28
Public Information Meetings	45

School Meals Schemes

10 Primary Schools in the Dún Laoghaire-Rathdown area benefit from the scheme.

Internal Audit

The primary role of Internal Audit is to provide assurance to the Chief Executive, Senior Management and the Elected Council that the various risks facing the Council have been identified and appropriate internal controls are in place to manage those risks. Internal Audit also provides support to the Audit Committee in carrying out its duties. Internal Audit evaluates and reports on the Council's internal control systems and makes recommendations for improvement where necessary. Internal Audit provides an independent review function to management, to assure that services are being provided in an efficient, effective and economic manner, conforming to legal requirements. In 2016 the Internal Audit Section examined six areas and presented their findings to Management and the Audit Committee.

Audit Committee

A total of 6 meetings of the dlr Audit Committee were held in 2016.

During 2016 risk assessments were conducted and risk registers prepared for each Department of the Council and the Audit Committee continued to monitor the departmental risk management process.

Protected Disclosures Act 2014

No Protected Disclosures were made in 2016

Health and Safety

The Council continued to provide an internal review and advisory function through the Corporate Health and Safety Office to advise the Chief Executive, senior management and associated departments on the management of occupational safety and health in dlr.

In 2016, the Council commenced working towards the attainment of an accredited "Safety Management System".

Economic, Community and Cultural Development

The Department includes a range of key services including Arts; the Libraries Service; Community Development and Social Inclusion; and Enterprise and Economic Development - including the Local Enterprise Office. These services are aimed at driving quality of life for all and creating an environment for economic growth.

Arts

The Council's arts service delivered an expansive programme of events, residencies, commissions and arts professional development supports in 2016.

Municipal Gallery, dlr Lexlcon

There were six exhibition programmes in 2016 in the Municipal Gallery, dlr Lexlcon with paired exhibitions by Felicity Clear and Helen Hughes, Ben Readman and Denis Kelly. The prestigious 158th International Print Exhibition from the Royal Photographic Society in the UK was exhibited in May and June; and a significant body of new work by Damien Flood was exhibited as part of the visual art commission. During September and October, Lines of Negotiation, which was curated by Claire Behan with assistance from people who live in or are connected

to the Glencullen/Tibradden area, explored the mountainous areas of the County in an exhibition that included work by 9 artists. The final exhibition of the year was 'Swing of the Sixties: Trinity's College Gallery', a special selection from The Trinity College Dublin Art Collections curated by Richard Wood.

Each exhibition featured a range of talks, panel discussions, tours and workshops. 36,577 people visited the Gallery and 1,700 people directly participated in the Learning Programme events.

The dlr/HSE Arts and Health Programme

The dlr/HSE Arts and Health Partnership actively engages with older people and people with disabilities within the community. In 2016 the programme delivered 3 Arts and Disability Commissions, 'The Flood' engaged a visually impaired audience, 'Boxplay' was developed for children with intellectual disabilities and 'Oxytocin' showcased the work of adults with intellectual disabilities.



Summer Reading Awards 2016 at dlr Lexlcon

Early Years Children

Artists Helen Barry and Irma Grothuis were commissioned to work with very young children and staff in the community childcare facilities in Ballyogan and Dún Laoghaire with the support of Dún Laoghaire-Rathdown County Childcare Committee. Helen created interactive sculptures and delivered workshops in dlr Lexlcon. Irma created a new interactive play for 3-4 year olds entitled 'The Tail of Herman'. This was performed in dlr Lexlcon and in the Samuel Beckett Civic Campus, Ballyogan.

Grainstore, dlr's Youth Arts Facility

Visitors to the Grainstore, dlr's Youth Arts facility were 33,209 in 2016. Canvas, dlr's Youth Arts Committee, organised a battle of the bands that was supported by MCD and the 3 winners: Felim, Creep and Depth Perception, played at the Longitude 2016 music festival in Marlay Park in July.

Mountains to Sea

Produced by dlr Library Service and the Arts Office, Mountains to Sea dlr Book Festival took place from the 9th to 13th of March. 65 events were held throughout the festival across the three strands (Primary; Poetry; Family and Schools) and over 5,000 tickets were issued. The Primary programme was curated by Bert Wright and highlights included Sir Michael Parkinson, John Irving, Neil Jordan and The Book Show: Women and Words (an evening with Sabina Higgins, Inni-K, Jennifer Johnston, Louise O'Neil, Miriam O'Callaghan and others). In addition to the established high profile writers the festival included a selection of emerging writers. The Poetry Now strand was curated by Alice Lyons and welcomed amongst others Paul Muldoon, Theo



Culture Night 2016



By Lise Ulrich, Queen of the Deep Blue Sea - Print Exhibition at Lexlcon

Dorgan, Maram al-Masri, Ciaran Carson and A.E. Stallings. The Family and Schools strand is one of the biggest of its kind in the Country and is curated by children's author Sarah Webb. Highlights included Holly Webb, Cecelia Ahern, Philip Ardagh, Cathy Cassidy and many more. The festival included many workshops and master-classes for aspiring writers, adults and children. Two major awards were presented at the festival; The Irish Times Poetry Now Award for best Irish poetry collection of 2015 went to Caitriona O'Reilly and the Shine/Strong Award for best first Irish poetry collection of 2015 was presented to Breda Wall Ryan.

Culture Night

Culture Night took place on Friday 16th September and dlr Lexlcon opened from 5-9pm for the event. A special Culture Night programme of music took place in the Gallery alongside the exhibition. There was a printmaking workshop in the Project Room beside the Gallery; and Fiona Dowling, dlr Storyteller in Residence, performed special 'Story Naps' with special guests in the Studio. dlr Libraries also had a variety of events and over 750 people visited dlr Lexlcon for Culture Night.

Public Art

A major new sculpture by the artist Eileen MacDonagh was installed at the Samuel Beckett Civic Campus in Ballyogan.

The Council at Council meeting in March 2016 voted unanimously to erect a statue in honour of the human rights activist and republican Roger Casement. This statue will provide a lasting legacy to one of the greatest Irishmen just yards from where he was born. It will form part of the rejuvenation of the old Dún Laoghaire baths site.

Arts Grants

The Council's Arts Office awarded 19 Arts Grants to the value of €35,000.00 through the 2016 grants scheme. These grants encouraged and enabled the creation of new projects, events or educational opportunities such as exhibitions, performances and school workshops; all of which were showcased or celebrated in Dún Laoghaire-Rathdown. The grants also supported artists' career development. These include amongst others the annual exhibitions of the Watercolour Society of Ireland and the Dublin painting and Sketching Club, the Dún Laoghaire Organ Concerts, the Dalkey Creates festival, Creativity in the Classroom and the dlr Artists Network.

10 Arts Access Grants to the value of €14,777.00 were awarded. These grants support areas of greatest need, where a gap has been identified in the provision of artistic expression within communities, for example local youth projects and active retirement groups. Arts Access Grants are supported by the Department of Children and Youth Affairs.

Emerging Artists' Bursaries

The Council's Arts office awarded 5 Emerging Artist bursaries of €1,500 each in 2016. They included awards to arts practitioners working in visual art, theatre, literature and music and support artists living and working in the County at an early stage in their career.

Writer in Residence

The Writer in Residence for 2015/16 was Selina Guinness, author of *The Crocodile at the Door*. Selina conducted a series of participative writing and psycho-geography workshops entitled

the Pale Project, curated and hosted a programme of literary events called Salon Nights celebrating literary journals and magazines as well as working on her soon to be published 2nd book.

Musicians in Residence

Four music residencies took place in 2016. The residencies were awarded to Matthew Jacobson (jazz), Eidola Trio (classical), Elizabeth Hilliard and Grainne Mulvey (opera) and Sebastian Adams (emerging). The residencies supported the development of new work and public performances.



Launch of "1916 Surrenders" by Cllr. Barry Saul (An Cathaoirleach June 2015 to June 2016) with Alex Findlater, Author and Grandson of Captain Harry de Courcy-Wheeler and Dorothea Findlater (née de Courcy-Wheeler) daughter of Captain de Courcy-Wheeler.



At the Celebration of an Archive relating to Christ the King Sculpture at dlr Lexicon were Andrew O'Connor, Cllr. Barry Saul (An Cathaoirleach June 2015 to June 2016), Dr. Elizabeth Mullins and Jeremy Kenny

Storyteller in Residence

For the first time ever in 2016 dlr appointed a storyteller in residence. Fiona Dowling is a French-Irish storyteller and much of her residency focused on the west of the County. She worked extensively with the Ballyogan Family Resource Centre Childcare Services and the Balally Queen of Angel's Primary School. She also ran a number of professional development workshops for storytellers. In addition she hosted a number of events for the public including a Wisdom Fair and Story Naps. She also took part in an exchange project to Istanbul, Turkey.

Policy Development

Dún Laoghaire-Rathdown County Council Arts Development Plan 2016-2022 was adopted by the Council on 14th November 2016. See http://www.dlrcoco.ie/sites/default/files/atoms/files/arts_development_plan_eng_.pdf The plan was prepared following extensive consultation with local communities, key stakeholders and the County's arts sector; a process that was guided by the Community Development, Culture and Ageing Strategic Policy Committee.

The implementation of the plan will see the Council work with the public, artists and partners, both local and national, to sustain and grow the arts within dlr for the benefit of all.

Both a Municipal Gallery Programming Policy 2016 – 2022 and a dlr Art Collections Policy 2016 – 2022 were developed as part of this process.

The Library Service

Library Services

Library Membership registered 75,553 at end of December 2016. The new national library management system is still being phased in around the Country. National standards on library metrics have still to be agreed.

Library issues were strong in 2016, with more than 1.4 million items issued during the year. Every month, dlr library users borrow 2,500 downloadable eBooks and eAudiobooks, access 2,700 magazines and read almost 4,000 newspapers online. Additionally, the public has access to excellent online reference and research databases, online language learning, and online courses.

Self Service usage averaged 73% across the branch libraries, with the library management system there is a greater margin for error and the public need assistance from staff.

286,227 people used the library website during 2016, accounting for almost 1 million views. Public internet usage in the branches increased by 6% to 202,548 uses in 2016. The Lexlcon accounted for 57% of the usage, which was a reflection on the improvements made by IT to the WiFi during the year.

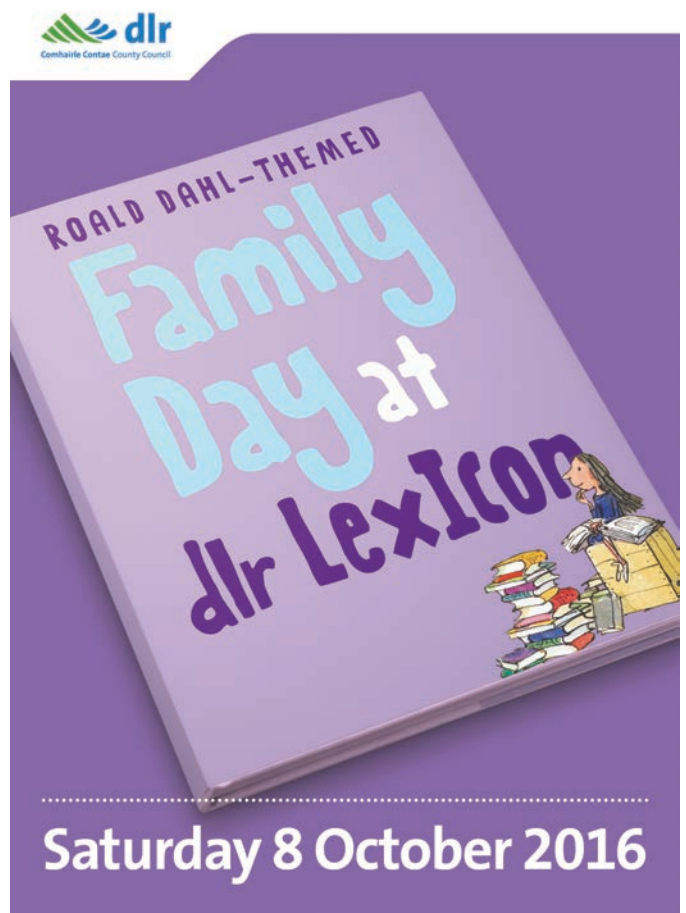
dlr Lexlcon continued to grow in terms of attendance, usage and programme. During 2016, it attracted in excess of 500,000 visitors. Sunday Opening has proved to be a great success with the public, with approximately 1,000 people visiting during the four hour period on Sunday afternoons. It is hoped to sustain this service in 2017. The extension and refurbishment of Cabinteely Library was completed by end of the year. A grant was secured and Open Library Technology was installed in

Deansgrange Library. The Open Library Service Delivery Model is being discussed nationally with the public service unions.

Policy Development

Following a process of public consultation and guided by the Community Development, Culture and Ageing Strategic Policy Committee, the Library Development Plan was developed and officially adopted by the Council in April 2016. See http://libraries.dlrcoco.ie/sites/default/files/Library%20Development%20Plan%202016-2020_o.pdf This Plan outlines the current service provision, the vision and objectives for the Library Service so as to continue to evolve and respond to the changing needs of the community

dlr Libraries supported the national book tender and the national library delivery service.



Partnerships

Partnerships and links with key organisations/institutions (UCD, IADT, BFEI, Queen's University Belfast, Royal College of Surgeons, Vodafone etc.) continued to grow and proved beneficial to all concerned and ensured a vibrant service to the public.

The Culture Programme

The Culture Programme across the branches was a great success with 2,289 events, attracting some 54,949 attendees. There was a diverse exhibition programme and a large number of events to commemorate 1916. Mountains to Sea dlr Book Festival was delivered in association with the Arts Office. The new Writer in

residence, Sarah Webb was appointed. dlr Libraries celebrated Shakespeare's 400th anniversary and Roald Dahl's centenary. A pilot library service to Dundrum Central Mental Hospital was launched. A presentation on dlr Lexlcon was made to the General Assembly of Aosdána at Royal Hospital Kilmainham. The Library Voices Series delivered an excellent programme with Eimear McBride, Laura Bates, Robert Harris, Margaret Drabble, Margaret Atwood and many others.

The Lexlcon Lab Programme

Experimental learning programmes have continued to develop strongly for adults and children with sessions on coding, 3D printing, programming and electronics. A Global Designation was held in November in the Lexlcon with Irish children linking in with 10 other cities worldwide. dlr Libraries and Local Enterprise Office collaborated in an Enterprise Bootcamp in STEM, a total of 25 transition year students from 8 secondary schools in the County participated in the programme. The aim of the project was to develop student STEM skills by introducing them to the practical uses and possibilities of new creative technology outside a classroom environment, while promoting problem-solving and entrepreneurial skills.

Community Development & Social Inclusion

The Community Development and Social Inclusion Section supported community engagement, participation, volunteerism and active citizenship in 2016. A comprehensive advisory service was provided to more than six hundred community and voluntary groups and organisations, while the Team continued to act as the key point of contact for information and advice for local communities across the County.

Community Grants

243 grants were awarded to community and voluntary groups under the Community Grants Scheme, to a total value of more than €184,000. These grants enable groups to address local issues through varied programmes of events and activities.

A further €25,000 was awarded in Summer Project Grants to 26 groups to fund supervised programmes of recreational and educational activities for young people during the summer period.

Community Employment

The Council continued to sponsor 3 Community Employment Schemes with 129 learners across the County. As well as providing much needed support to communities, these Schemes helped those involved gain valuable experience to support their personal and professional development and advancement to full time employment. The average progression into employment or education was a very impressive 78% in 2016.

Community Events

The Council's Community Awards celebrated 20 years in 2016, with a week-long exhibition in County Hall, highlighting the excellent work done by community and voluntary groups across the County. The Community Awards Ceremony, held on 13th October 2016, afforded the Council an opportunity to acknowledge and recognise the valuable contribution made by the 63 entrants. Kilcross Estate Management Forum was crowned overall winner of the 2016 Community Awards. A celebration of volunteers, hosted by An Cathaoirleach, was held in Cabinteely Park in May 2016, to honour those whose exceptional efforts as volunteers have made a difference to the community and the lives of others.

The annual dlr Community 5K took place on 8th October in Kilbogget Park, with over 1,200 participants.



Pale Project Exhibition in dlr Lexlcon

Community Facilities

Management Assistance Grants amounting to €155,000 were awarded to community facilities in 2016, to assist with the operational and running costs, thereby enabling the facilities to provide wide ranging and valuable services and activities to local communities.

In addition, the Community Development and Social Inclusion team provided support and advice to voluntary boards of management and committees who manage more than 30 of the Council's community facilities.

The official opening of Samuel Beckett Civic Campus Phase 1 took place on 8th June 2016. This multi-purpose facility, with support and assistance from the Council, continued to expand the range of services and activities available to the local community and wider environs through 2016.

A Part 8 planning application was approved for the extension to the Sallynoggin Youth and Community Facility, to expand facilities for Senior Citizens.

Estate Management

The Council, through the Estate Management programme, continued to work with and fund the County Forum and 12 local Estate Management Fora throughout the County. This partnership is vital in assisting each Forum with the continued enhancement of the local environments and estates in which they live, as well as building capacity at a local level through training, networking and on-going practical and financial support.

Both Rathsallagh/Shanganagh/Clifton and Ballyogan Estate Management Forums entered the Pride of Place Awards in 2016, known affectionately as the 'Community Oscars'. The winners were announced in November 2016 at a special gala event in Belfast Waterfront Hall in front of an audience of approximately



1,000 guests and VIPs, with many more people tuning in on-line to watch the live broadcast of the ceremony. Ballyogan Estate Management Forum was announced as runner-up in the Urban Neighbourhoods category.

Success was also achieved at the 2016 Tidy Districts Awards with Kilcross winning in the Best Estate Management Area (less than 250 houses) and Glasthule securing runner-up in the same category. Kilcross was also awarded the Best Biodiversity Initiative for the Bee Friendly Kilcross Project while Rathsallagh/Shanganagh/Clifton came first in the Best Estate Management Area (more than 250 houses) with the runner-up prize being awarded to Ballyogan in this category. Most Improved Estate went to Hillview and the Litter Wardens' Award went to Vinnie Barnett, Ballyogan.



Kilcross Estate Management Forum, Overall Winners of the dlr Community Awards 2016

Training was organised for the Estate Management County Fora in December 2016 which focused on recruiting and retaining volunteers, which helps to build capacity within the estate management groups.

Local Community Development Committee

The dlr Local Community Development Committee (LCDC), held six meetings in 2016, on 27th January, 16th March, 19th May, 6th July, 28th September and 30th November. The 2016 Annual Report of the LCDC can be viewed at http://www.dlrcoco.ie/sites/default/files/atoms/files/dlr_lcdc_annual_report_2016.pdf

The Community Development and Social Inclusion Section supported the implementation of the Local Economic and Community Plan (LECP) which is a key six year strategic plan for Dún Laoghaire-Rathdown that aims to support local economic and community development and community well-being. The 2016 Annual Report of the LECP can be viewed at http://www.dlrcoco.ie/sites/default/files/atoms/files/dlr_lecp_annual_report_2016_2.pdf

dlr Public Participation Network

The dlr Public Participation Network (PPN), with support from the Community Development and Social Inclusion Section, continued to develop and establish itself as the main link through which the local authority connects with the community, voluntary and environmental sectors, without prejudice to other consultation processes. A Memorandum of Understanding between dlr PPN and Dún Laoghaire-Rathdown County Council was agreed and signed and a dedicated PPN Network Manager was recruited.

280 groups/organisations were registered as members of the DLR PPN at the end of 2016, an increase of over 47% from the previous year.

The PPN Steering Committee met on a monthly basis to plan and organise the 2016 programme of work, while 3 plenary meetings of members were held on 9th March, 28th June and 9th November. PPN representatives sit on 6 Strategic Policy Committees as well as the Local Community Development Committee, Joint Policing Committee, Rural Taskforce, and the Smart Dublin Advisory Group. The PPN was also represented at 2 PPN Regional Meetings and 2 PPN Workers Network Meetings, while representatives also participated in workshops on the dlr LCDC and a National Forum on "Our Communities: A Framework Policy for Local and Community Development in Ireland". Three training sessions for PPN members were provided on Facebook Pages for Beginners on 29th November in Rosemount Resource Centre, Dundrum and on 1st December in Mounttown Community Facility and on Dealing with Conflict on Committees on 28th November 2016 in the Samuel Beckett Civic Campus.

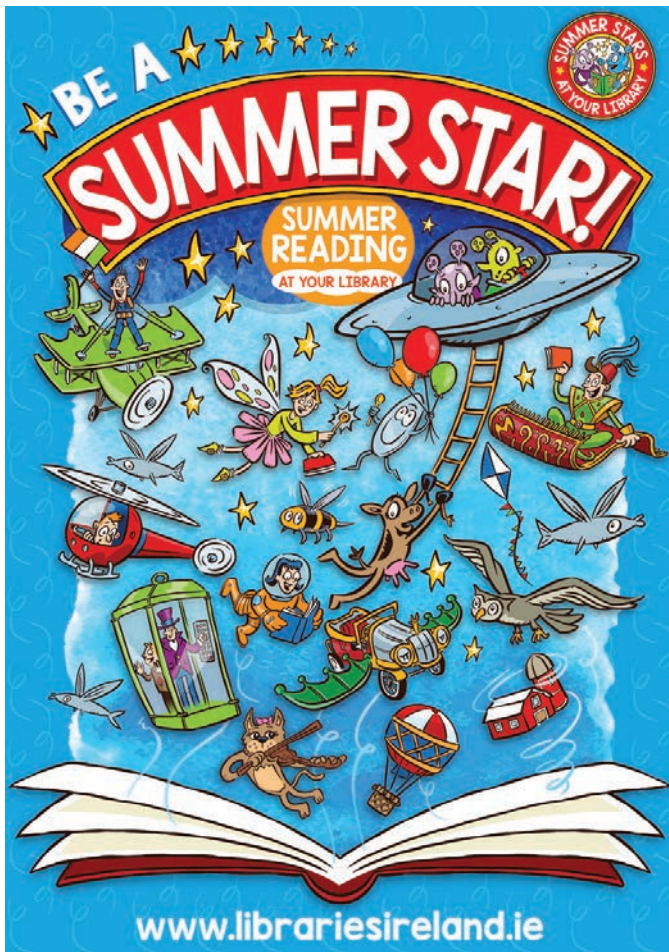
Rural Development Programme

A Rural Taskforce was established in Dún Laoghaire-Rathdown in 2016, as a sub-group of the dlr Local Community Development Committee, to support the implementation of the LEADER Rural Development Programme 2014 – 2020 in the catchment areas of Glencullen, Kiltiernan and Tibbradden. The first meeting of the Taskforce took place on 14th September in Glencullen Community Centre. The Rural Taskforce has a remit to provide a strong voice for rural communities, support the development of rural Dún Laoghaire-Rathdown and optimise the impact of the Rural Development Programme.

As part of the recently launched Dublin Rural LEADER Programme 2014 -2020, public Information/animation events



Shankill Tidy Towns, Overall Winners of 2016 Tidy Districts Competition



were held in Glencullen Community Hall on 15th November 2016 and Larch Hill Scouts Den on 17th November 2016 to publicise the Rural LEADER Programme and provide information on the funding and application process to community groups, individuals and new or existing businesses.

Following on from these, two open calls were issued inviting applications for funding under Community Training, Animation and Capacity Building Programme to support vibrant towns in rural Dublin and Support for small scale product development, interpretation and marketing of rural Dublin's unique Heritage and Cultural attractions to maximise potential arising from Fáilte Ireland's "Dublin: A Breath of Fresh Air initiative".

Joint Policing Committee / Local Policing Forums

Support was provided for the Joint Policing Committee and 3 Local Policing Forums to ensure successful operation throughout 2016. This included regular supports for the 3 Local Policing Fora.

The dlr JPC six year work plan was agreed by the JPC on 1th June 2016.

The dlr JPC held an open public meeting on Community Safety issues in the County on 9th November 2016. The 2016 Annual Report of the JPC can be viewed at http://www.dlrcoco.ie/sites/default/files/atoms/files/dlr_jpc_annual_report_2016_o.pdf

Comhairle na nÓg

Dún Laoghaire-Rathdown Comhairle na nÓg was re-convened in 2016 with the establishment of a new Steering Committee

and the holding of the Annual General Meeting in November in County Hall. A total of 51 young people attended the AGM, representing 15 schools throughout the County. 35 young people put themselves forward to become members of the Comhairle for the following 2 year period. The first meeting took place on 8th December 2016.

Consultation with the young people in advance of the AGM resulted in Mental Health and Young People being selected as the topic for discussion at the AGM and will form the basis of the Comhairle's work plan for 2017, with assistance and guidance from the Community Development and Social Inclusion Section.

Social Development and Inclusion

The Community Development and Social Inclusion Section continued to focus on the promotion of a Social Inclusion ethos.

Support was provided to the development of a National Traveller and Roma Integration Strategy – for more information go to <http://www.travellerinclusion.ie/website/TravPolicy/travinclusionweb.nsf/page/nationalinclusionstrategy-en>, the Garda Diversity Group and the development of a GET Project (Gardaí Engaging Travellers) for vulnerable teenage Travellers. Support for the dlr Traveller Interagency Steering Committee continued with 3 meetings held in 2016. Issues such as 'Teenagers Remaining in Education', 'Employment Opportunities for Women' and 'Domestic Violence' were considered. A Traveller Eye Sight Testing Initiative was launched in 2016 with 40 older Travellers availing of the opportunity.

A successful Social Inclusion Programme of Events ran from 7th October to 15th October 2016, which was launched in Nutgrove Shopping Centre with a Diversity Fashion Show, which included 20 local community based volunteer models. The four major events of the week continued to attract large numbers from diverse backgrounds. The BIG SING was a particular success which was held in Dún Laoghaire Shopping Centre on 9th October with over 400 choristers, including two Inclusive choirs and an orchestra taking part. As well as the wide range of locally based community events hosted during the week, a new event specifically for older persons, entitled 'Hello Brain' was hosted in the dlr Lexicon.

The Primary Schools' art competition attracted a very large number of entries, with teachers welcoming the opportunity to get the school children to discuss difference and then present their thoughts in art.

Age Friendly Programme

2016 saw the launch of the dlr Age Friendly Strategy on 4th May, while the Age Friendly Alliance, with support from the Community Development and Social Inclusion Section, collaborated to deliver a range of actions across the 9 Age Friendly themes set out in the Strategy. A number of initiatives were launched by dlr in 2016, with a view to delivering on the Actions identified in the Strategy, including the establishment of an Older Person Support Service, promotion of down-sizing housing opportunities for older tenants and provision of housing adaptation grants. The 2016 Annual Report of the Age Friendly Strategy can be viewed at http://www.dlrcoco.ie/sites/default/files/atoms/files/dlr_age_friendly_annual_report_2016.pdf

On 24th May 2016, dlr in collaboration with Age Friendly Ireland hosted the Age Friendly Recognition Awards, while the National Convening of Older Persons Councils was hosted by the Network

for Older People on 25th May. The Network for Older People also developed and launched their new website in 2016.

A pilot Dún Laoghaire-Rathdown County Council support co-ordination service for people aged 60 and over, in collaboration with ALONE and the Age Friendly Alliance commenced in November 2016. Working in partnership with public service providers and community organisations, the support co-ordination service aims to promote independence, choice and well-being for older people living in Dún Laoghaire-Rathdown County.

Several other initiatives, including a Garda Mobile Support Service, Care and Repair Service, Befriending Service and Dublin Bus Safety Leaflet, were launched in 2016, through collaboration between the Council and partner agencies, thereby delivering on Actions identified in the Age Friendly Strategy.

Economic Development, Tourism and Local Enterprise Office

The Local Enterprise Office Dún Laoghaire-Rathdown [LEO dlr] is the 'First Stop Shop' for people seeking advice, information and support when starting or growing a business. The responsibilities of LEO Dún Laoghaire-Rathdown encompass enterprise, economic development and tourism.

Tourism

The Council supports Fáilte Ireland's Destination Dublin international marketing campaign to promote Dublin as a place to visit. In addition, the LEO dlr supported the promotion of a number of events and festivals throughout the County in 2016, including Food in Tourism event at Marlay Park House. A range of publications and maps were produced

A Tourism Working Group was established to support the development of a Tourism Strategy and Marketing Plan for Dún Laoghaire-Rathdown which was commissioned in 2016.

The Council supported and promoted tourism through its management of the Local Tourism Office which handles up to 1,100 walk-in queries per month, as well as the www.dlrltourism.ie website, which has been increasingly important in promoting tourism and events in the County.

Local Enterprise Office, Enterprise Supports

LEO dlr participated in a number of national initiatives including: Ireland's Best Young Entrepreneur Awards, National Enterprise Awards, the Student Enterprise Awards, Showcase, the National Ploughing Championships and National Women's Enterprise Day.

The Council also supported the development of the Dublin Regional Enterprise Strategy 2016-2018, with all 4 Local Authorities working together to deliver a range of actions for Enterprise Delivery.

LEO dlr is also actively involved in the delivery of the Action Plan for Jobs Dublin Region. In 2016 LEO dlr took part in a number



At the Launch of dlr Local Economic & Community Plan 2016-2021 were Cormac Shaw CEO Southside Partnership, Cllr. Barry Ward SPC Chair, Philomena Poole Chief Executive and Cllr. Barry Saul (An Cathaoirleach June 2015 to June 2016)



At the IBYE 2016 Awards were An Cathaoirleach, Cllr. Cormac Devlin, Minister Mary Mitchell O' Connor T.D, Winner Ciara Clancy of 'Beats Medical', Winner Gianni Clifford of 'Fillit', Winner Aidan Kilgannon of 'AK Rock' and Dearbhla Lawson, dlrc

of Dublin Regional Enterprise Initiatives including Dublin Food Chain, PLATO Dublin, Accelerate and Hi Start management development programmes and The Food Academy.

As part of the LEO Business Supports in 2016, Business Advisory Clinics and One-to-One Mentoring Meetings continued and are growing in popularity. LEO dlr also facilitated a number of monthly Business Networks, Business Information Briefings and Business Skills Training Programmes including 'Start Your Own Business' courses and 'Online Marketing and Social Media' courses.

LEO dlr approved access to a number of financial supports to assist micro businesses in the County with a total of €620,360 approved in 2016

74 Trading Online Vouchers were approved and 13 Micro Finance Ireland Loan Referrals were approved.

LEO dlr Highlights in 2016

- Approved financial assistance (feasibility study grants, business priming and business expansion funding) to a total of 32 qualifying businesses with the direct creation of 53.5 jobs
- 12 client companies were transferred to Enterprise Ireland as part of the inter-agency Progression Pathway, with 49 jobs associated with this transfer
- Almost doubled the number of small businesses availing of the full range of supports during the year on 2015 levels
- Supported the creation of 13 jobs through LEO's protocol agreement with Microfinance Ireland
- 389 people participated in the Business Mentoring programme, with a total of 296 Mentor visits
- Delivered a total of 7 x 8-week evening Start Your Own Business courses to 90 participants and a total of 7 x Online Marketing & Social Media courses to 94 participants
- Provided enterprise education supports to 27 local secondary schools, with 2,024 students participating. Additional supports were provided at primary school level, and collaboration with IADT and UCD underlined the LEO dlr commitment at third level
- Hosted a successful Enterprise Week, during which over 26 events were held with attendance of over 1,500, enabling LEO

dlr to showcase supports and opportunities for starting and growing businesses throughout the County

- A record number of 72 entries were received for the Ireland's Best Young Entrepreneur Competition, with Sandyford-based Beats Medical winning the Best Established Business category, and the National Title of Ireland's Best Young Entrepreneur 2016
- Supported the Digital Dún Laoghaire initiative – launched in September 2016 – a collaborative effort led by Dún Laoghaire Business Improvement District [dlr BID] working with dlr LEO, IADT, DLR Chamber of Commerce and other local business interests, aimed at developing Dún Laoghaire as a key location for Digital Start-ups and Scale-ups
- Provided a number of sectoral initiatives to assist retail businesses throughout the County in 2016. These included funding for storefront renovations as part of the Shop Front Improvement scheme; grant assistance against rates paid in qualifying premises under the Vacant Commercial Premises scheme and the organisation of specialised training for the owners and managers of small independent retailers. This work was complemented by the promotion of a pop-up shop in Upper George's Street in Dún Laoghaire. In addition, Business Associations throughout the County availed of Business Promotion grants (under the Universal Grant Scheme) to increase business activity and footfall in their own individual locations.
- In 2016 there was closer collaboration with the Chamber of Commerce and local Business Associations to support creating an environment for economic growth.
- For the fifth year, LEO dlr collaborated with IADT in the delivery of a Springboard+ programme (as part of the Labour Market Activation Fund). 25 students were successful in gaining an add-on honours Business degree through this initiative. LEO dlr provided the practical based learning element of the course: mentoring, networking and individual workshops

LEO dlr Communications Strategy

A new communications strategy was put in place to support effective engagement with stakeholders to help raise awareness and ensure people understand what LEO does, to demonstrate the impact and to showcase the achievements of our client businesses.

Finance and Risk Management

The Finance & Risk Management Department is responsible for the short and long term financing of the Council's operations, both Revenue and Capital and for facilitating & managing the implementation of a risk management strategy throughout the organisation.

Included among the wide range of services provided by the Department are:

- Financial Control, Cash Flow & Treasury Management
- Preparation of Draft Annual Budget
- Preparation of Annual Financial Statement
- Administration of the General Ledger & Main Financial Systems
- Payroll Administration
- Commercial Rates Billing & Collection
- Environmental Waste Charges Arrears Collection
- B.I.D. Levy Billing & Collection (on behalf of B.I.D. Companies)
- Payment of Accounts
- Insurance and Claims Administration
- Payments Receiving Office
- Administration & Collection of the Non Principal Private Residence Charge Arrears
- Manage & Facilitate Implementation of a Risk Management Strategy throughout the Organisation

The Department also ensures that statutory and financial accounting principles, which apply to all money, paid by, or to, the Council are complied with.



Biodiversity in Action. Photo by Oisín Duffy

Council Budget

The Finance & Risk Management Department prepares the overall Draft Budget in consultation with each department of the Council. The Revenue Budget for the financial year ended 31 December 2016, as adopted by Council, was €166,627,200. The cumulative balances on the Revenue Account for the 5 year period 2011-2015 were as follows:

Year	Revenue Account Balance
2015	€9,721,176 Cr
2014	€9,699,927 Cr
2013	€9,648,543 Cr
2012	€9,601,934 Cr
2011	€9,550,465 Cr

Rates

Rates are payable on commercial and industrial properties. Following consideration of the Budget each year, the elected Members determine the Annual Rate on Valuation (ARV) to be levied for the following year. The ARV (Annual Rate on Valuation) for 2016 was €0.1624, the Council succeeding in retaining the 2016 ARV at the same level as 2015. In the seven year period 2010-2016 the Council reduced its ARV in four of those years while in the other three years the rate remained unaltered. The cumulative reduction in the ARV during that period was 8.5% while the estimated increase in the Consumer Price Index was 4.1%.

Collection Statistics

Year	Total Rates Demanded	Total Rates Collected	% Collected
2016	€86,773,992	€73,784,003	85%
2015	€91,088,197*	€77,695,710	85%
2014	€99,018,707	€76,771,437	78%
2013	€100,545,302	€78,101,155	78%
2012	€101,483,481	€76,485,950	75%

*From 2015 onwards the "Total Rates for Collection" figure comprises of the opening arrears plus the rates due for year less actual write offs and also adjusted for vacant property applications pending & accounts in liquidation/receivership/examinership where those accounting adjustments will be made in the following year.

Environmental Waste Charges

While the Council withdrew from the provision of a direct waste collection service from August 2010 it continues to pursue collection of outstanding arrears and in 2016 €158,000 was collected. In addition the Council also continues to accept and

process waiver applications in respect of the charge and in 2016 151 applications were processed with 131 granted and 20 refused.

Non-Domestic Water Charges Collection

The Water Services (No.2) Act 2013 was signed into law on the 25/12/2013 and provided for the transfer of water services functions and assets from Local Authorities to Irish Water effective from 1/1/2014. The billing and collection of non - domestic water charges was undertaken by the Council on behalf of Irish Water in accordance with the terms of the Service Level Agreement between the organisations. This function reverted to Irish Water during 2016 with the transfer of financial data & other records from the Council to Irish Water having taken place during period 20-22 October 2016

Non-Principal Private Residence Charge (NPPR)

The Local Government (Charges) Act 2009 introduced a €200 charge for Non- Principal Private Residences. The charge was self-assessed and owners were required to register their property and pay the charge. The charge was abolished effective from the 1/1/2014 by virtue of Section 73 of the L.G Reform Act 2014 & the provisions of the L.G Reform Act 2014 (Commencement of Certain Provisions) Order 2014. Section 74 of the Act set 31st of August 2014 as the latest date for persons/ bodies who may have a liability for the charge to contact their local authority to pay the charge or enter into an agreement for payment in order to minimise the effect of late payment fees. The amount collected in 2016 in respect of the charge, including late payment fees, was €1.02m.

Local Property Tax

The Local Property Tax (LPT) is an annual self-assessed tax charged on the market value of residential properties effective from 1st July 2013 and is administered by the Revenue Commissioners. A half-year payment was due in 2013, with a full-year payment due from 2014 onwards.

Under Section 20 of the Finance (Local Property Tax) Act 2012, as amended by Section 5 of the Finance (Local Property Tax) (Amendment) Act 2013, a Local Authority may, as a reserved function, decide to vary the basic rate of the Local Property Tax within its administrative area to a maximum of plus or minus 15% of the basic rate. At the meeting of the Dún Laoghaire-Rathdown County Council held on 12th September 2016 Members agreed to vary the basic rate of the local property tax within the County by minus 15%. As provided for in Article 8 of the Local Property Tax (Local Adjustment Factor) Regulations 2014 the varied rate of Local Property Tax applies for a period of one year from the next local property tax liability date i.e. from 1/11/2016 to 30/10/2017 after which time the rate of LPT reverts back to the initial (basic) rate as defined in the 2012 Act unless a further decision has been made by the Council, as a reserved function, in the following year to retain the variation or apply an alternative variation, which would then be effective from the next liability date i.e. from 1/11/2017 to 31/10/2018.

Compliance rates in respect of the Local Property Tax in this County are among the highest in the State.

Dún Laoghaire Business Improvement District Scheme

The Council at its meeting held on the 10th March 2014 approved implementation of a Business Improvement District (BID) Scheme within the Dún Laoghaire Town Area which



Renamed dlr Mill Theatre, Pat Kinsley and Karen Carlton of dlr Mill Theatre with Cllr. Barry Saul (An Cathaoirleach June 2015 to June 2016)

will operate for a period of five years from 1st April 2014. At the meeting of the Council held on the 14th November 2016 Members approved implementation of a further B.I.D Scheme within the County which is for the Sandymount Business District Area and that scheme will operate for a five year period from the 1st January 2017. Both schemes will be financed in the main from B.I.D contribution levies payable by businesses within the B.I.D Scheme areas.

A red poster for a Christmas parking promotion. At the top left is the "dlr" logo. The main text reads "Pay for 1 hour on-street parking and get 1 extra hour FREE". There are illustrations of three children in Santa hats holding shopping bags. A sign held by one child says "FREE". Below the main text, it says "This Christmas parking promotion is effective from 24 November 2016 to 8 January 2017 inclusive". At the bottom, it says "The maximum time limit will continue to apply to encourage turnover in parking spaces" and "Happy Christmas to all our customers".

In accordance with the provisions of the Local Government (Business Improvement Districts) Act 2006 the Council calculates and collects the B.I.D levy payable by businesses within the B.I.D Scheme areas and forwards the income to the B.I.D Companies in accordance with the provisions of the legislation as it constitutes B.I.D Company income.

Financial Management

Financial management reporting in the Council is robust and thorough. A rigorous system of monthly financial monitoring ensures that any significant budget variances are identified at an early stage and appropriate actions are taken to minimise any possible adverse financial impacts. These controls include regular financial reviews, monthly and quarterly financial reports which indicate financial performance measured against budgets on both expenditure and income and variance analysis evaluation.

Quarterly Financial Reports to Department of Housing, Planning, Community & Local Government

Quarterly data is provided to the Department by all local authorities within 60 days of the quarter end. The reports required are:

Revenue Report which gives details of the revenue account expenditure and income for the year to each quarter end against the year's budget.

Capital Report which gives details of the capital account opening balances, expenditure and income and closing balances for the year to each quarter end.

Debtors Report which gives details of movements for each category of debtor for the year to each quarter end.

Loan Report which gives a detailed forecast of interest and principal repayments on all existing and approved borrowings.

Payroll/Superannuation Report which gives details of payroll and pension related payments for the specified period.

These reports were all submitted to the Department within the specified timeframes for the 4 quarters of 2016.

Payment of Accounts

Payment to suppliers is made subject to presentation of valid tax documentation. The majority of payments are made by Electronic Fund Transfer (EFT), through which payments are made directly into suppliers' bank accounts, with occasional cheque payments where EFT is not practicable. Staff and Councillors are also paid by EFT.

The Council's Treasurer is: Bank of Ireland, 101 Upper George's Street, Dún Laoghaire, Co. Dublin.

Risk Management

Risk Management is a planned and systematic approach to identifying, evaluating and responding to risks and providing assurances that those responses are effective. Effective risk management and internal control mechanisms are important to organisations achieving their desired business outcomes.

Risk Registers form an integral and essential part of an effective risk management system and provide a mechanism for establishing and maintaining a robust organisation wide approach to managing risks. The Council's Corporate Risk Register was reviewed and updated in 2015 and work on reviewing and updating the Council's departmental based risk registers was completed in 2016. As part of the Council's strategy to ensure the adequacy, efficiency and effectiveness of its risk management processes the registers are submitted to the Council's Audit Committee for their consideration and view.

Insurances

The main areas of activity are Public Liability, Employers Liability, Fire (Housing Stock), Fire (General Properties) and Motor Insurance. Full cover is provided.

Annual Financial Statement

The Annual Financial Statement 2015, completed in 2016, was prepared on an accrual accounting basis and included a full Balance Sheet showing assets owned and liabilities owed by the Council and was completed within the statutory time period. The accounts are audited by the Local Government Auditor who reports to the Minister for the Housing, Planning Community and Local Government.

events.dlrcoco.ie

dlr
Comhairle Contae County Council

SUNDAY MARCH 27th 2016
**MAD HATTERS
TEA PARTY**

1.00pm-5.00pm
**DEER PARK
MOUNT MERRION
FREE ADMISSION**

Make and Do Hats & Hat Walk! DJ, Egg Trail, Fun & Games!
Picnic Area! Bring along your Picnic Baskets!

Full details on events.dlrcoco.ie

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