

DUN LAOGHAIRE RATHDOWN

MAY MONTHLY MANAGEMENT REPORT

1 May - 28 May 2020



The services provided by the Council have been severely impacted by the restrictions imposed by the COVID-19 pandemic. Essential services continue to be provided, on a reduced level of service. There is no public access to the Council's offices and libraries, but contacts and requests continue to be processed by telephone and email through the customer hub. Correspondence and post, including planning applications, continue to be lodged.

In order to provide resilience for continuity of services, new working arrangements including rotation of shifts/attendance, division of works teams to different locations, remote working and longer flexible office hours have been implemented. A number of services have also been suspended or discontinued, including all libraries, events, sports activities, markets and consultations.

The Council is participating in the public service programme for redeployment of releasable staff to other areas of the wider public service affected by the COVID-19 crisis. This is being coordinated through the Public Appointments Service (PAS), and all staff not currently engaged on-site or remotely have been referred for redeployment.

In line with the Government Roadmap for Reopening Society & Business, the council commenced a phased return to work on 18 May as the level of operations have stepped up in line with the easing of restrictions. The Crisis Management Team has finished its regular meetings, following the easing of restrictions, and services and activities are now being coordinated by the Business Continuity Team.

Updates on services affected, by department are detailed below:

Community, Culture and Arts

The Community Centres remain closed due to the Covid 19 restrictions.

Community Grants Round 2 2020

Round 2 of the 2020 Community Grants closed on 19^{th} May 2020. 119 applications were received.

Estate Management

Meetings with committees have moved to an online platform. This gives the committee members an opportunity to stay in contact and to continue discussions relating to future plans of work.

COVID-19 Community Call Helpline

The Community response to Covid-19 is being led and coordinated by **Dún Laoghaire-Rathdown County Council** in collaboration with a wide-range of stakeholders in the Community Response Forum, supported by a wide range of community and volunteer groups.

A Covid-19 Emergency Fund has been introduced by the Department of Rural and Community Development. The Fund is designed to support groups/organisations involved in Community Call Covid-19



Community Response to Covid 19:

- Helpline and email address set up and promoted across all communication channels
- Operates 7 days a week from 8 am to 8 pm
- The Community Call Helpline has dealt with 2771 calls since it commenced on 30 March, at an average of 56 calls per day.
- Issues range from shopping, pension, medical, loneliness and isolation
- The Community Response Forum is meeting on a weekly basis at present to support in co-ordinating the provision of a multi-agency response to the individuals in the community that are negatively impacted arising from the measures implemented by the Government to stem the spread of Covid 19

Municipal Services

All sections are working closely with the Gardaí to assist in social distancing in public areas, including parks, open spaces, beaches, harbours and piers.

Water Services: all essential services continue to be provided, including water supply, drainage services including surface water management and flood management. All essential repairs, operational and maintenance works are continuing, routine and other works are recommencing on a phased basis from 18th May 2020.

Parks: all public parks remain open to pedestrians; carparks which were closed have reopened from 18th May 2020. Playgrounds and outdoor gym equipment are out of use; pavement and other markings/signs reminding the public of the distancing requirements have been provided.

Essential maintenance and upkeep works are continuing in parks and open spaces, routine and other works are recommencing on a phased basis from 18th May 2020.

Cemeteries: all services operating with revised protocols in place for cemeteries staff, funeral directors/undertakers and funeral groups. All funeral directors and undertakers have been advised of revised arrangements and procedures. Vehicles are not permitted to the cemeteries in accordance with the revised protocols, pedestrian access is open each day once burials have finished.

Road maintenance: all essential services are continuing, and level of activity has increased with phased return to work from May 18 with the majority of outdoor staff now back in operation. Essential operations including emergency repairs and upkeep, winter maintenance, responses to Gardaí and traffic accidents continue to be dealt with, and Road Resurfacing & Footpath upgrade programmes have recommenced.

Cleansing/Street cleaning: all essential works are continuing, including litter removal, street sweeping/cleansing and litter bin emptying. Level of activity has increased with a phased return to work from May 18 bringing all outdoor staff back into operation.

Traffic: traffic management monitoring and urgent repairs continue to be provided, construction contracts are recommencing on a phased basis from 18th May 2020. New schemes and proposals are resuming on a phased basis from 18th May 2020.

Beaches/Harbours/Piers

Bathing areas at Seapoint, Sandycove and Forty Foot have been reopened to the public as of May 20. All beaches are open, car parking restrictions are in place in some areas, pavement and other markings/signs reminding the public of the distancing requirements



have been provided, together with Variable Message Signs (VMS) at coastal amenity areas. Dun Laoghaire piers are also open for walking/exercise, with social distancing reminders. All essential maintenance and cleansing services are ongoing.

There have been a number of contacts and communications from Government Departments and Agencies regarding funding and grant allocation arrangements, and it is likely that a number of projects planned to proceed on the basis of part funding awarded by Government Dept. /Agency will need to be reviewed.

Local Enterprise Office

- The office is fully functional and operating at a very high level to cater for the extra supports being offered to support companies during the COVID crisis.
- A special page has been setup for the specialized LEO COVID supports <u>https://www.localenterprise.ie/DLR/Publications-Resources/COVID-19-</u> <u>Coronavirus/</u> which has details of al the government supports for businesses in these difficult times.
- In addition to helping companies adopt best practices in dealing with crisis, the Local Enterprise Office (LEO) is provided workshops on a variety of subjects including Re-opening Hairdressers, Barbers and Salons, and a Covid-19 Retail Seminar.
- The following new programs were introduced and have been extremely popular;
 - ◊ Microfinance Ireland have announced a COVID Business loan of up to €50,000 with a 6-month holiday on capital and interest payments, with a 1% discount (effective rate of 4.5%) if applied for through the LEO. We are partners in this scheme providing mentoring assistance to support client's applications.
 - ◊ In an effort to give companies specialist advice, a Business Continuity Voucher was introduced. Demand was extremely strong, with 456 applications received under this scheme before it closed on May 15th. Each voucher is worth up to €2,500 euro. The administration of this grant has been extremely time consuming and has absorbed much of the capacity of the office for May and will create significant demands for the next few months.
 - ♦ Brexit mentoring has been very popular
 - ◊ The crisis has made going online a priority for local businesses and has had a corresponding increase in the level of businesses looking for the Trading Online Vouchers. Volume of enquiries has increased, and the standard terms have changed to allow for a business to get 90% funded up to €2,500 euro and to apply for a subsequent voucher. DLR hosted 5 national events with over 3000 participants registered. This scheme has now been put on hold until further funding is allocated. As with the Business Continuity Voucher this has also created an unprecedented level of work for the office.
 - A new virtual Lean Programme will commence on June 25th, aiming to help businesses to improve their competitiveness.
- If companies want to use this opportunity to develop a new innovation during this period, the Feasibility Study Grant or Agile Fund is there to support.



Infrastructure and Climate Change:

- The Directorate continues to respond to environmental, waste and litter pollution incidents, as needed, and such incidents are recorded and managed as usual through the Civic Hub and the CRM system.
- The Council's waste recycling facilities remain open (at Ballyogan, Eden Park and Shanganagh) with social distancing and other HSE recommended protocols in place and the Council-operated Bring Banks continue to be serviced and made available for use by the public.
- The Green School programme and the National Spring clean events have been cancelled in line with HSE guidelines and Government advice.

Forward Planning Infrastructure

- The Directorate continue to engage with applicants, their representatives and other state agencies as part of on-line systems to include tele / video conferencing to facilitate workshops and reporting in the assessment of the Cherrywood Planning Scheme.
- Work continues in progressing the project designs and tender documentation of the Cherrywood Urban Regeneration Development Fund (URFD) Parks, Greenways and Attenuation project.
- Work continues in the preparation of the dlr bid for the consideration of projects under Call 2 of the URDF Fund. The closing date for which has been extended to the 29th May 2020.

Architectural Services

- Construction projects on-site have re-commenced.
- The Conservation Division is working in accordance with the revised time frames set out by the Minister's Order.
- Dangerous Buildings Inspections continue as required.

Housing

- Essential Services including Homeless & Welfare, Allocations, HAP, Emergency and Housing Maintenance are being progressed with additional supports as required provided to the vulnerable including the Travelling Community. Social Housing Construction projects are back onsite.
- Staff continue to engage with home loan borrowers and tenants who have been affected by a loss of or reduced income as a result of the pandemic.

Finance



Rates:

The Council is conscious of the impact that COVID 19 is having on many businesses and citizens throughout the County and staff in a number of departments are working with customers whose finances are negatively affected.

In line with the announcement by the Government on the 20 March, 2020, the Council continues to work with ratepayers whose businesses are impacted by COVID 19 to defer rates payments due until the end of May. Ratepayers are advised to contact their Rate Collector to put this arrangement in place as soon as possible.

• Accounts Payable:

Accounts payable are working to ensure suppliers are paid as quickly as possible to assist with their cash flow requirements.

• Financial Management:

The impact of Covid-19 on the Council's financial position will not be known for some time. In the meantime budgets and cash flow continues to be monitored closely.

Planning:

- The Planning Department is operating in accordance with the revised time frames set out by the Ministerial Orders. The Orders disregard the period from the 29 March 2020 to the 23 May 2020 (inclusive), 56 days/8 weeks, when calculating statutory timeframes.
- The Planning counter re-opened to the public on Monday the 25th May to facilitate the viewing of live planning applications by appointment. The majority of all planning files are available to view <u>online here</u>

Corporate Affairs:

- The May meeting was held with a quorum plus two Members in the Council Chamber with social distancing guidelines adhered to. Arrangements to hold the AGM on the 8th June in the former Ferry Terminal are ongoing.
- Weekly Group Leaders meetings continue to update Members on services and actions being undertaken during this period.
- Both Dún Laoghaire and Dundrum Area Committee meetings for May were held remotely.
- The Civic Hub continues to provide services to the public, dealing with all telephone calls, emails and Council reps.
- Strong engagement with the public continues through all our media channels, continuing to provide information, advice and updates on services to the public.
- A new "Report it" form has been uploaded onto our website that will make it easier for citizens to report any matters to us. This has been particularly useful in seeking suggestions from the public on areas within towns and villages within the county that are hard to navigate while social distancing.

Circulars and Relevant Documents

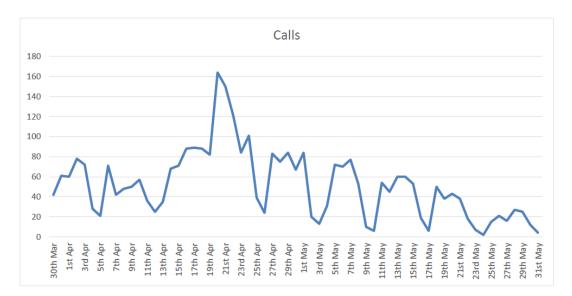


Planning and Development during the Covid 19 Emergency Circular PL 02/2020 https://www.dropbox.com/sh/4v03i3z3flprs9i/AAA9a0nV 0rE8rLp5 kgxBuCa?dl=0

Date	Calls												
Apr 13	35	Apr 20	164	Apr 27	83	May 4	31	May 11	54	May 18	50	May 25	15
Apr 14	68	Apr 21	150	Apr 28	75	May 5	72	May 12	45	May 19	38	May 26	21
Apr 15	71	Apr 22	121	Apr 29	84	May 6	70	May 13	60	May 20	43	May 27	16
Apr 16	88	Apr 23	84	Apr 30	67	May 7	77	May 14	60	May 21	38	May 28	27
Apr 17	89	Apr 24	101	May 1	84	May 8	53	May 15	53	May 22	18	May 29	25
Apr 18	88	Apr 25	39	May 2	20	May 9	10	May 16	19	May 23	7	May 30	12
Apr 19	82	Apr 26	24	May 3	13	May 10	6	May 17	6	May 24	2	May 31	4

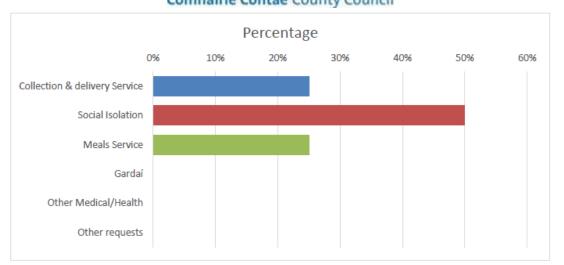
Community Response – 31 May 2020

Community Response Calls Today	4
Calls Closed Today	0
Follow-up Calls/Emails Today	0
Library Service Calls	2



Assistance Required:

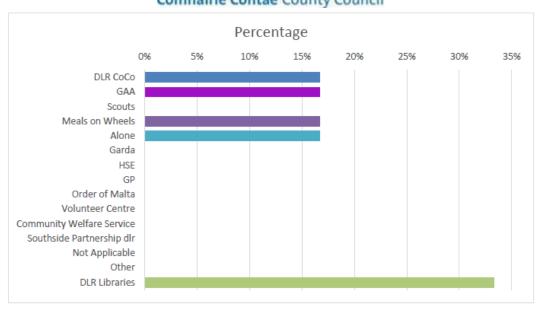




Answers	Count	Percentage
Collection & delivery Service	1	25%
Social Isolation	2	50%
Meals Service	1	25%
Gardaí	0	0%
Other Medical/Health	0	0%
Other requests	0	0%

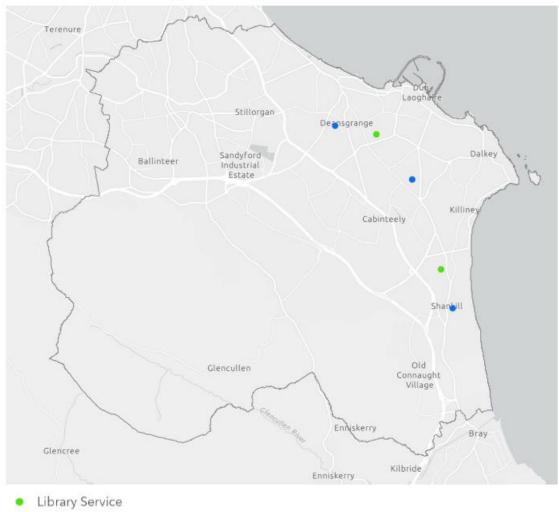
Support Agency Contacted:





	Count	Percentage
DLR CoCo	1	17%
GAA	1	17%
Scouts	0	0%
Meals on Wheels	1	17%
Alone	1	17%
Garda	0	0%
ISE	0	0%
GP	0	0%
Order of Malta	0	0%
/olunteer Centre	0	0%
Community Welfare Service	0	0%
Southside Partnership dlr	0	0%
Not Applicable	0	0%
Other	0	0%
DLR Libraries	2	33%





Assistance Request

Note: Not all calls are shown on the map; only those were assistance was required. Location appearing off the coast are where no geographic location was given on the call



CONTENT

DIRECTORATES

Corporate Affairs
Municipal Services
Finance and Economic Development
Housing* Director: Catherine Keenan
Planning
Forward Planning Infrastructure* Director: Anne Devine
Infrastructure and Climate Change
Architects
Community and Cultural Development

*Included in Quarterly Management Report



Open	806
Closed	1,652

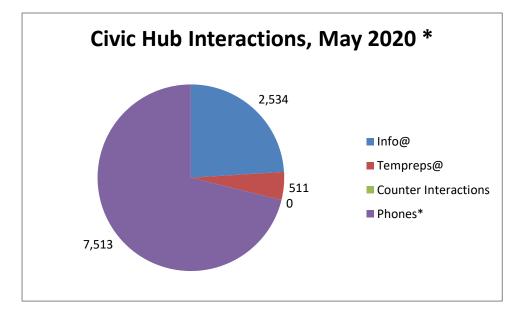
Cases Logged in May 2020, by Section:

Section/Dept.	Open	Closed	Total
Architects	5	5	10
Ballyogan Depot	16		16
СоСо	6	5	11
Comms & Civic Hub	21	404	425
Community	2	2	4
Corporate Services	7	5	12
dlrcoco	12	12	24
Environment	210	324	534
Finance	34	171	205
Housing	21	125	146
Libraries		1	1
Parks	263	298	561
Planning	11	16	27
Property	5	6	11
Transportation	181	209	390
Waste Enforcement	11	51	62
Water Services	1	18	19
Grand Total	806	1652	2458



Civic Hub Activities:

Cases logged in May 2020 * Pie chart excludes abandoned calls



Phone Statistics	Answered Directly	Transferred to overflow
	5,844	1,669

Emails received	Info@	Reps@	Total Emails
	2,534	511	3,045

Counter	Civic Hub	Appointments	Total
Interactions	0	0	0

Social Media and Website Activity - May 2020

Social Media Twitter Accounts*	Tweets	Followers	Impressions
dlr corporate	158	14,689	1.03M
dlr libraries	225	7,715	527k
dlr Sports Partnership	22	1,509	32.8
dlr Tourism	44	2,842	34k
dlr events	8	5,433	4.5k
dlr Heritage Events	78	3,260	237k
dlr LEO	16	5,386	13k

*On average per month there are 300+ tweets across all dlr accounts (there has been significant increase of 50% on dlrcc corporate and libraries accounts during Covid 19 on the number of tweets each month)

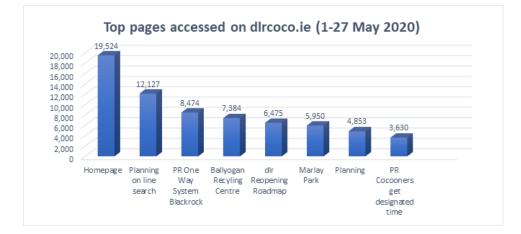


	Comhairle Contae County Counci			
Facebook Accounts*	Facebook Posts	Followers		
dlr Corporate	150	11,100		
dlr events	50	10,163		
dlr libraries	280	6,156		
dlr Tourism	23	5.124		
dlr Heritage Events	38	3,526		
dlr Sports Partnership**	47	2,440		
dlr LEO	12	1,592		

*On average per month there are 300+ posts across all dlr Facebook accounts (there has been significant increase of up to 50% during Covid 19)

Website Activity – page views

dlrcoco.ie207,589 (up by 52,000 views on previous month)dlrevents.ie3,265 (up by 1,000 views on previous month)dlrlibraries.ie39,296 (down by 1,000 on previous month)



Press Queries

20 Press queries in May

Freedom of Information

There were 11 FOI requests received in May.



1. Road Maintenance Management Report

Road Maintenance Management Report - May 2020							
			ST	Comments			
Ref.	Programme Type	Design Stage	Tendered	On site	Complete		
RRP Major	Road Resurfacing Programme - Major Works						
1	Nutgrove Avenue		\checkmark				
2	Ballinteer Avenue		\checkmark				
3	Kilmacud Road Lower			\checkmark		Recommenced	
4	Green Route		\checkmark				
5	Sydenhnam Road		\checkmark				
12	Adelaide Road			\checkmark		Recommenced	
13	Castle Park Road			\checkmark		Recommenced	
14	Ballinclea Road	\checkmark					
15	Corrig Road		\checkmark				
16	Rathsallagh Estate		\checkmark				
17	Ashlawn Estate	\checkmark					
18	Rochestown Avenue	\checkmark					
19	Saval Park Road		\checkmark				
RRP Minor	Road Resurfacing Programme - Minor Works ('Patching')						
1	Broadford Road	\checkmark					
2	Woodpark - The Drive		\checkmark				
3	Stillorgan Road (old N11)	\checkmark					
4	Upper Kilmacud Road		\checkmark				
5	Ticknock Road Edges		\checkmark				
6	Ballyedmunduff/Ballybetagh Road Edges		\checkmark				
7	Heidelberg		\checkmark				
8	Sandyford Village	\checkmark					
22	Dalkey Avenue		\checkmark				
23	Georges Place		\checkmark				
24	Patricks Square		\checkmark				
25	Casement Villas	\checkmark					
26	Temple Crescent	\checkmark					
27	Monkstown Farm	\checkmark					
28	Georges Street Lower	\checkmark					



	Crette Avenue/Crette Place	ounch	/	1	1	I
29	Grotto Avenue/Grotto Place		\checkmark			
30	Barnaslingan Lane	√				
31	Shanganagh Terrace		\checkmark			
32	Dublin Road (from old Conn Ave north to Circe K)		\checkmark			
	Factuath Unavada Ducavamua					
FP	Footpath Upgrade Programme					
1	Pine Valley Sandyford Business District		\checkmark			
2			\checkmark			
3	Kerrymount Ave	\checkmark				
4	Westminster Road				\checkmark	
5	Enniskerry Road	√				
6	Cabinteely Close		\checkmark			
7	Eden Park/Slieve Rua/Dale Road		\checkmark			
8	The Park, Cabinteely		\checkmark			
17	Dún Laoghaire Town			\checkmark		
18	Blackrock Town		\checkmark			
19	Dalkey Village		\checkmark			
20	Glasthule Village		\checkmark			
21	Ashlawn Park/Coolevin	\checkmark				
22	Wynberg Park		\checkmark			
23	Watsons Estate	\checkmark				
24	Woodbrook Glen			\checkmark		Suspended- Covid-19 Restrictions
25	Glenavon Park	√				
26	Ballybride Road		\checkmark			
27	Ballycorous Road	\checkmark				
28	Patrician Villas		\checkmark			
29	Eaton Brae	\checkmark				
BSP	Bridges & Structures Programme					
1	Blue Light Wall Repair	\checkmark				
2	Woodside Road Retaining Wall	\checkmark				
3	Belfield Flyover	\checkmark				
4	Glenalua Wall Repair	\checkmark				
	Category 3 Bridges	√				
DGRP	Drainage / Gully Repair Programme					
1	Oakdown Road, Churchtown				\checkmark	
2	De La Salle College, Churchtown				\checkmark	
3	End of Old Bray Road, Cabinteely	√		t	1	



_	Woodside Road		1 1	1	1
5					
6	Beech Lawn, Dundrum Mine Hill Lane	\checkmark			
7				√	
8	Bridesglen Road			√	
9	Rathmichael Road	,		√	
10	Clonkeen Road (At South Park)	√			
11	Woodbine Park	\checkmark			
12	Seafield Road Killiney	\checkmark			
13	Ruby Hall	√			
NRP	National Roads Programme				
1	N31 Crofton Road	\checkmark			
2	N11-N31, 3-Year Resurfacing Programme	\checkmark			
AWP	Accessibility Works Programme				
1	Lynnwood to Ballinteer	1	\checkmark		
2	Loreto Park	\checkmark			
3	Mount Anville Road at Deerpark		\checkmark		
4	Castlebyrne Park	\checkmark			
5	Mt Albany Estate	\checkmark			
6	Coolevin	\checkmark			
7	Cloister Estate	\checkmark			
8	O'Rourke Park			√	
9	Laneway from Gleann na Smól to Stradbrook Road (part of)	\checkmark			
СМР	Cycleway Maintenance Programme				
1	Brehonfield Road	\checkmark			
2	Churchtown Road Upper	\checkmark			
3	Kill Lane (sections from Foxrock to Deansgrange jnct)	\checkmark			
4	Baker's Corner's junction	\checkmark			
EMP	Estate Management Programme				
1	Rathsallagh Estate		\checkmark		
2	Locations TBC	\checkmark			
TICP	Taking in Charge Programme*				
1	The Rise Mount Merrion	\checkmark			
2	Redesdale estate - certain laneways	\checkmark			
5	Foxrock Wood - Beech Park Laneway		\checkmark		
	*Subject to investigation and clarification of ownership, assessment of works and costs needed to bring these				



	roads/laneways up to taking in charge standard, and no commitment can be made at this stage as completing such works would be dependent on available funding and resources.					
	Deads Control Deinstatement Dregramme	1			[
RCRP	Roads Control Reinstatement Programme					
1	Proby Square (South)	\checkmark				
1 2	5	√	√			

2. Traffic & Road Safety

Public Consultation-

Draft Abandoned Bicycle policy was published on Council website for public consultation. The closing date for submissions was the 4th of June 2020. The policy outlines the process for removing bikes from public areas, including from traffic poles and cycle parking stands, if they are deemed to be abandoned.

	Preliminary Design Stage	Public Consultation	Detailed Design Stage	Tendered	On site	Complete	Comment
NTA Schemes							
N11 Brewery Road Safety Improvement Scheme			~				Awaiting to carry out site investigation
Sandyford Cycle Route (Drummartin Link Road / Rotary)					~		Works recommenced on 18 May
Sandyford Cycle Route (UCD to Clonskeagh) Phase 3	~						Consultant CSEA appointed to design the scheme. Topographical survey and GPR Work carried out.
Stillorgan Road Cycle Route (UCD accessibility at Nova)					~		Works recommenced on 18 May
Brides Glen Greenway	✓						Consultancy tenders received
East Coast Trail (Merrion Gates to Seapoint)	✓						Environmental studies underway
Wyattville Road Cycle route - Stage 2	~						Preliminary Design is being updated to incorporate findings from ecology report
Sandyford Business District walking and cycling improvements	~						Consultant Barry Transportation appointed to design the scheme
Nutgrove Avenue Cycle Route				~			Design prepared for cycle improvement from the Bottle Tower to the church as part of Road maintenance scheme
Monkstown Road Cycle Route					~		Cycle track red surfacing – work is underway.
Dodder Greenway	~						Work on the Design of preferred option is being progressed by DCC
Cycle Parking						~	Location being identified for cycle stands
Non-NTA Cycle Schemes							
Cruagh Wood Greenway – Ballyogan Road to Cruagh Wood					~		Construction progressed well, 95% of project complete
Carysfort Avenue Cycle Tracks	~						Public consultation report prepared for Area Committee



Other schemes:

Stillorgan Village Movement Framework Plan

Phase 2-Lower Kilmacud Road from 100m east of the junction with Upper Kilmacud Road to the Access Road into Kilmacud Crokes GAA Club. Funding approved for this phase has been approved

Phase 3 – Lower Kilmacud Road from Kilmacud Crokes to the N11. RPS Group appointed as design consultants.

Foxrock Village Improvements

Upgrade of footpaths on the corner of Brighton Road and Westminster Lawns. Richard Nolan Civil Engineering has been appointed as the contractor. Works are to commence in June.

Carysfort Avenue Pedestrian Signals

Construction has re-commenced on-site after Covid-19 restrictions.

Covid-19 initiatives

A number of initiatives are being progressed by the Council to provide wider footpaths and improved cycling facilities around the County. These include reallocating parking bays to become pedestrian areas and providing segregation for cyclists approaching junctions.

A one-way traffic scheme is also being developed for Blackrock Village, consideration of Dundrum Village is ongoing.

A Press Release issued by the Council on the 25th of May outlines some of the cycling initiatives the Council intends implementing in the short term - see the following link <u>https://www.dlrcoco.ie/en/news/general-news-public-notices/dlr-response-covid-19-%E2%80%93-cycling-schemes-projects</u>

TAG

There was no TAG meeting during May.

Deputations

There were no Deputations meetings during May.

Cycling

Tweeted about the various cycling and walking schemes/initiatives ongoing throughout the County. Press releases about Covid-19 initiatives and other schemes were also published on the Council website.

BusConnects Dublin Update

Nothing to report



3. Water & Drainage

Drainage and Flood Alleviation

Engineering and Environmental Consultants were appointed in Dec 2019 for Flood Risk Management works on the Deansgrange Stream. This is a 4 to 5 year project. Data gathering is currently underway. Activities for Q2 2020 include additional survey work, a constraints study, hydrological analysis and hydraulic modelling.

Tenders have been invited for Contractors to construct the new screen/flood storage structure in Kilbogget Park. The Tender period has been extended until May 27th due to COVID-19. An advance contract was tendered in February to control Invasive Species on the site of the proposed works. This advance contract is now complete.

Tenders have been received for Engineering and Environmental Consultants for Flood Risk Management Works on the Carrickmines/Shanganagh Rivers. These have been assessed and a consultant has been identified as being the most economically advantageous tenderer. An award letter will issue following OPW and internal approvals.

Drainage Section is working closely with the OPW as they commence the update process of the published flood maps as required by the EU Floods Directive.

Hydraulic modelling of the Dundrum Slang Stream is complete. Draft flood maps have been prepared and following a review are currently being finalised.

Tender documents are completed for consultants to prepare detailed flood risk maps for the Monkstown environs streams. This project has been tendered and the tenders are currently being assessed. Award of the project will commence following OPW and internal approvals.

Draft Flood Risk Management Plans (FRMPs)

The Flood Risk Management Plans were launched on 3rd May 2018 and these were adopted by the Council at the Council Meeting on the 10th September. All three Flood Risk Management Plans (FRMPs) in the Dun Laoghaire Rathdown County Council area (Deansgrange/Loughlinstown/Shanganagh, Carysfort-Maretimo and Old Connaught Wilford) have been included in the Ten-Year €1 billion Programme of Investment in Flood Relief Measures with Deansgrange/Loughlinstown/Shanganagh included in the first tranche of €257 million in funding for 50 new flood relief schemes to proceed to detailed design.

The OPW have asked DLR to project manage the scheme and have agreed to fund the necessary in-house project management personnel.

4. Parks

Parks & Landscaping Service:

- Sorrento Park works -70% complete, works to resume soon
- Remedial Tree Works for East & West essential works ongoing only
- Dogs off leash area almost complete in Kilbogget Park-opening early June.
- Grass maintenance Ongoing
- Loreto Park Playground replacement complete
- Cocooning Signs, COVID-19 signage and ground stencils for social distancing implemented in parks



- Watering of newly planted trees ongoing essential work
- Due to the large volumes of people in parks currently, there is a significant increase in litter to be picked up and bins to be emptied.
- Parks outdoor staff returned to full capacity on site on Monday 18th May following a period of numbers being limited by rostering during the lockdown.
- Signage installed in Marlay Park re-enforcing the bye laws in relation to cycling which were being significantly breached since the commencement of lockdown causing increased risk to pedestrians who are present in large numbers.

Biodiversity

- Biodiversity Event for May was cancelled due to COVID-19
- Biodiversity Booklet created for the public to learn about the county's biodiversity. <u>https://bit.ly/dlrBioBooklet</u>
- Biodiversity Newsletter created to celebrate Biodiversity Week May 18th 22nd. Including information on World Bee Day, Pollinator advice, Parks staff interview and a piece on Loughlinstown Woods a nationally protected site and park for European Parks Day. <u>https://bit.ly/dlrBioWeek</u>
- Biosphere meeting with Educators to develop and collaborate with schools on our Education Strategy
- Dalkey Island BWI have gone out this month to place protection measures on island for the nesting terns.
- Biodiversity Grant Application to the Dept in progress deadline May 29th
- UCD Artist in Residence Biodiversity progress meeting
- Dalkey Island Infographic developed with BWI and EU Tern Project on-going through remote working.
- Review of County Habitat Mapping and Ecosystems Services will continue until July. No fieldwork required.
- Review of County Hedgerow Mapping and Ecosystem Services will continue until July. No fieldwork required.

CoCo Markets

During the month of May, we received no applications and due to the COVID restrictions there were no markets during May

Sports Development

dlr Leisure:

- Posted family workouts along with individualised workouts people could do on our social media site
- Promoted mental health awareness week by providing tips on how to look after your mental health and how exercise improves mental health

Leinster Rugby:

- Clubs: Since the Leinster Rugby Challenge meetings have taken place with all clubs in DLR, all have been sent updates of what we have been working on and school contacts to help them link in with schools in the area. Clubs are continuing to post videos online as per the challenges set to them.
- Schools: Online meetings have been had with Leinster Rugby staff to discuss our programs and documents are being created for the schools. Dates have been put in the diary for school events in DLR.



- Schools are continuing booking for next year's season.
- Leinster Rugby community staff are still creating & posting videos on the @LeinsterBranch twitter account. This is to support the players at home for mini & youth.
- Operational plans have been finalised with our goals for DLR and how we achieve them.

FAI:

- FAI Club Audit an audit of football club's Safeguarding and Garda Vetting structures. The audit has actions, reporting and deadline targets. Thirty-six clubs (youth and senior) have been contacted. Audit is ongoing until late May.
- Daily Teams meeting online with Team Leader.
- Microsoft e-learning modules completed by 15th May.
- Video content for Sports Office and Local Sports Partnership.
- Boots Chemists volunteering (deliveries).
- SWOT analysis of FAI Programmes. DLR/FAI Officers worked on Girls ETP, Boys ETP, Council programmes and Women's/Girls Grassroots. Each group presented to a National Coordinator/Team Leader.

Leinster Cricket:

- 30 day challenge a fun initiative to encourage daily exercise routine circulated to schools, parents and cricket clubs.
- Webinar with all clubs in the DLR area with regard to return to training and play protocols.
- Framework planning for the U13 girls Divisional cup dates tbc.
- Framework planning for the U11 and U13 boys Divisional cup dates tbc

Sports Partnership:

- Two **Couch To 2K** programmes continuing (300 participants) for adults returning to exercise. Virtual event for all participants organised for the 31st May with medals on completion. 3rd group starting in June as well as follow on Couch To 5K.
- Ongoing promotion and roll out of our **four Activity Challenges** to encourage all ages & abilities to exercise at home with their family units.
- Videos and activity clips continue to be uploaded to the **Sports Partnership You-Tube Channel** bringing together appropriate content for all ages & abilities.
- Sports Partnership **Board meeting** held on the 6th May to update on actions and share information/experiences.
- **Advertising campaign** on keeping active and the supports that DLR Sports Partnership can offer – videos with sports personalities, circulation of printed flyer, advertisement in Southside Gazette, social media posts etc.
- Linking in with Council Wellbeing Group and Sport Ireland to assist in active element of governments **In This Together Campaign**.
- **Ballyogan Sports Hub** Steering Group meeting held on the 7th May and an external research process and review has been carried out to gauge progress & guide future development.
- Carrying out a Covid-19 **Risks and Opportunities register** around Sports Partnership actions as part of national Return To Sport review for Sport Ireland.



5. Roads Control Unit May 2020

Reinstatement works

The reinstatement repair works on behalf of Irish Water has resumed on 18th May 2020 after the COVID-19 shutdown period with all health and safety documentation revised to comply Covid-19 requirements.

Restoration works

All planned restoration works on the following locations will commence after the health and safety documentation is revised to comply with Covid-19 requirements:

- Proby Square (North and South) part off, Blackrock
- Devitt Villas, Dun Laoghaire (in joint with the Utility Company GNI).
- Mariner's Court and nearby Laneways, Dun Laoghaire.

6. Cleansing Section Information & Statistics

Cleansing & Beaches Section Statistics: November 2019 – April 2020

Cleansing & Beaches Stats	Novembe r 2019	December 2019	January 2020	Februar y 2020	Marc h 2020	April 2020
Weight of Rubbish Collected from Streets/Beaches (tonnes)	365	347	349	194	223	201
Clean-Ups Assisted	45	28	50	42	44	20
Animal Removals from Public Spaces	22	19	29	21	16	6
Bathing Water Samples Taken	0	0	5	9	10	0
Gullies Cleaned	1151	1051	1474	1277	368	685
Dumping Incidents Managed	64	81	76	63	81	64
Bathing Water Pollution Incidents Detected	0	0	0	0	0	0
Reported Overflows from Drainage Network to Bathing Water	44	8	7	35	1	0
Street Bin Collections	3088	3927	3259	3141	3271	3108

* Statistics available up to the end of April 2020.

Cleansing & Beaches Project Updates – May 2020

- Cleansing works on the N11 (gully cleaning, road sweeping and weed control) originally scheduled for March/April are currently delayed in line with the COVID 19 outbreak. Cleansing works on the Rock Road will be progressed after the N11 works.
- A review of Killiney Beach is being carried out to assist with identifying areas where current signage is inadequate and assess accessibility to the car park and at entrances to the beach. Initial minor works to improve beach accessibility have been identified



but not yet progressed due to the COVID 19 outbreak. A digital screen installation at the beach will be completed in the coming months.

- The bathing areas at Seapoint, Sandycove and Forty Foot have been reopened to the public in line with Phase 1 of the Government's Roadmap for Reopening Society & Business.
- The Smart Bin Review including a review to end February 2020 has been completed and a report issued to local councillors. This also formed a headed item at the May Municipal Services Area Committee meetings and will be published on the council website.

7. Relevant Statistics

There were 1,486 fixed charge notices/fines issued in May 2020 (correct at 28 May 2020), a breakdown of which is as follows:

Violation	<u>No. of Ticket</u> <u>Issued</u>
Vehicle committing an offence contrary to Pay & Display/Permit Parking	
Area Regulations	634
Parking a non-goods vehicle in a goods vehicle loading bay	210
Parking a vehicle on a footway	139
Parking a vehicle on a roadway with less than 3 lanes where there is a continuous white line	114
Vehicle committing an offence contrary to Pay & Display Parking Regulations	114
Parking a vehicle on a double yellow line	94
Parking or stopping a vehicle in a disabled person's parking bay	47
Parking a vehicle in a taxi stand	28
Parking a vehicle within a stopping place or stand or bus stop	22
Parking a vehicle on a single yellow line during a prohibited time	17
Parking a goods vehicle in a loading bay for over 30 mins	12
Parking a vehicle on a cycle track	11
Vehicle committing an offence contrary to Pay & Display / Permit Parking Area Regulations	8
Parking a vehicle within 5 meters of a road junction	6
Parking or stopping a vehicle on a clearway	6
Parking a vehicle on a grass margin	5
Not parking a vehicle within the limits of a parking bay	4
OVERSTAYING 3 HOUR PARKING LIMIT	4
Parking a vehicle at a no parking sign at a time prohibited	3
Parking a vehicle within 15 meters of pedestrian crossing (approach side) or 5 meters on the other side	3
Electric vehicle in an electric vehicle bay but not charging	1
OVERSTAYING 1 HOUR PARKING LIMIT	1
Parking a vehicle in a prohibited place	1
Parking a vehicle obstructing other traffic	1
Parking Electric Vehicle Only Bay	1
Total no. of fines issued between 1st and 28th May 2020	1,486



There were no convictions secured in May 2020, as the District Court is closed due to Covid-19 restrictions in place.

Public Lighting

Work continues on the replacement of the old lights with LED lighting which is more energy efficient, gives less maintenance and improved service. General maintenance including upgrading of brackets, columns and Networks is also on-going.

Public Lighting Maintenance

Number of repairs carried out in May 2020:	280
Percentage of lights out at the end of May 2020:	0.5%
Pole replacement carried out in May 2020:	15
Bracket replacements:	2
Tree trimming:	0
ESBN Connections/ Requests:	6
LED Upgrades	75

LED Upgrading Program

A list of these can be found on www.dlrcoco.ie

Planning and Building Control

Applications analysed	15
Inspections completed	3

Requests

Light requested by stakeholders (completed)

Additions:	0	
Alterations:	3	
Legal requests:	1	

Road Opening Licences May 2020

Road Opening Licences received in 2020 via Maproad Roadworks Licensing MRL System up to 25th May 2020. There is 40% increase in the opening licences received since Covid-19 restrictions were eased on 18 May 2020.



No. Road Opening Licences ROLs							
	Start Date	End Date					
Date Range:	01/01/2020	25/05/2020					
Authority:	Dun Laoghaire-Rathdown County Council						
Total Number of Licences	1190						
Total Number Billing Events	1819						
Application Submitted	778						
Application Granted	658						
Sign Off Licence	383						
Guarantee Period Ends	0						

Road Closures, Street Furniture, event signage and filming applications

In May there were:

- No application for Road Closures
- No applications for Street Furniture or Event Signage
- Film applications have been suspended due to the COVID-19 Pandemic

8. Dún Laoghaire Harbour

COVID-19 Measures

- Social Distancing reminders have been sprayed at the East and West Piers and the Marina Breakwater.
- VMS signs are installed at the entrance to East and West Piers.
- Crowd density is being monitored by CCTV.
- Food vendors on the Pier are due to reopen on Tuesday 2nd June.
- The East Pier Battery remains closed temporarily.
- Solar bin handles and handrails generally are being regularly disinfected.
- Additional steward/security personnel have been introduced on both piers alongside an increased Harbour Police presence to assist with pedestrian safety / social distancing.

Harbour Activities:

- The Marina has reopened to boat owners from 18th May.
- The Yacht Clubs are planning to launch their yachts over the next 2 weeks or so. Clubhouses remain closed and numbers on decks are strictly limited.
- Sailing schools are planning to reopen on a very limited basis from Phase 2 onwards (8th June)

Filming

With the COVID-19 crisis, all filming within the Harbour has ceased.



Real Estate Negotiations

- A temporary licence has been agreed for the 5th Floor of Block 2 Harbour Square, pending agreement of a lease later in the year.
- The 1st Floor of Block 2, Harbour Square is vacant and advertised for lease.
- Negotiations have been postponed with DMYC and INSS on renewal of their respective leases due to the COVID-19 situation.
- It is unlikely that the HSE will utilise the HSS vehicle compound as a Drive-in COVID-19 Test Centre.

Ferry Terminal

Planning Permission was granted for the ferry terminal project on the 7th February 2020. A planning appeal was lodged to An Bord Pleanála and is currently being determined. A business briefing on the ferry terminal proposal was delivered to the elected members by Hilary Haydon on the 25th February 2020. This matter will be brought to Council later in the year for disposal pursuant to Section 183 of the Local Government Act 2001.

Dun Laoghaire Harbour and Town Studies

Work has commenced on developing the Economic Plans for Dun Laoghaire Harbour and Dun Laoghaire Town. The Stakeholder Engagement Campaign underpins both plans that will generate new ideas for the sustainable regeneration of the Town and the Harbour. The intention is that this exercise is undertaken across four phases:-

- Inform: Initial Workshop/Meeting and Exploratory Interviews with key stakeholders that will inform key stakeholders of the project objectives
- Invitation for submissions
- Consultation: Preparation of detailed surveys
- Structured interviews

Arising from the restrictions introduced to stem the spread of Covid-19, the Council has been unable to progress this campaign. In agreement with the consultants, the project has been paused until the restrictions and protocols around social distancing have been lifted.

Social Media Platforms

Twitter – 4,399 followers Facebook – 2,457 followers



Local Enterprise Office (LEO)

	Financial assistance approved year to date for 2020										
Period	No. of feasibility study approvals	No. of business priming approvals	No. of business expansion approvals	No. of Technical Assistance for Micro Exporters approvals	Total no. of applications approved	No. of Trading Online Vouchers approved*	No. of client applications submitted to Microfinance Ireland				
Jan-May 2020	8	4	7	9	28	55	8				
Enterprise Ireland Target to May	6	7	4	8	25	21	8				

*Trading Online Vouchers – The qualifying criteria for Trading Online Vouchers was expanded in March 2020 in response to the COVID-19 situation, allowing previous recipients to avail of the scheme.

Job creation as a result of direct financial assistance Year to Date 2020		
Jan-May 2020	23.5	

	Clients assisted in LEO activities Year to Date for 2020						
Period	No. of applications for financial assistance	No. of clients attending networking events	No. of clients commencing training / attending workshops or seminars	No. of clients commencing mentoring assignments	No. of clients attending business advice clinics	Total no. of clients assisted	
Jan-May 2020	66	395	2880	82	153	3576	

DLR Economic Development	Vacant Commercial	Shop Front	Business
Supports	Premises Scheme	Improvement Scheme	Promotion Grants
Jan-May 2020	1	3	

Jan – May 2020	Business Continuity Voucher Applications	456
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The Business Continuity Voucher was available during March and April as a specific measure to assist businesses by providing access to specialist advice.



Enterprise Promotion activities in April 2020

DLR Enterprise News	LEO DLR Business Supports <u>(sent 13th May). Open</u> rate 39.5%. 1709 recipients. Open rate Industry average 11%
One-to-One Business Advice Sessions	Remote Sessions throughout May
Covid-19 Retail Seminar	May 7 th
Start Your Own Business	Started May 12 th
Re-Opening Hairdressers,	May 21 st
Barbers and Salons' webinar	
Lean for Leaders Webinar	May 21 st
Hi-Start Programme	Commenced May 25 th
Enterprising Women Network Webinar	May 26 th
Trading Online Voucher Information Seminar	May 11 th , 12 th , 14 th , 15 th , 19 th & 22 nd

Tourism Development

Tourism Section Report May 2020

DLR Tourism Steering Committee

A meeting of the DLR Tourism Steering Committee took place on May 20th to review the impact of Covid 19 in Dun Laoghaire Rathdown. The Tourism Sector continues to be impacted very heavily by the Covid 19. Many Tourism businesses are not expected to reopen until Phase 4 commences on July 20th. The requirement for social distancing is a significant issue affecting trade.

Many cafés and restaurants are providing temporary click and collect & take away services. DLR Tourism is implementing a new Food Trail campaign on our social platforms promoting local offers.

DLR Tourist Kiosk

The DLR Tourist Kiosk was closed in March and will remain closed until further notice. Phone line and Email services are being covered.

Failte Ireland Destination Towns Fund 2020

DLRCC made an application to Failte Ireland as part of the Developed and Emerging Destination Towns, Capital Investment Programme 2020.

The title of this project is "Telling the stories of Dún Laoghaire Town" There are five elements proposed as part of this project which will contribute to the overall aim of increasing visitor numbers, enhanced dwell time and visitor spend in Dún Laoghaire Town.

The total value of DLR's application was $\leq 428,000$ and the full amount was approved on May 15th 2020. Failte Ireland will contribute $\leq 321,000$ (75%) towards the implementation of the proposal. The remaining 25% is to be funded by DLRCC.



DLR Tourism Social Media Impact May

	DLR Tourism Social Pages 26/05/2020					
Facebook	No of follower	No of New followers	no of posts	Impressions		
dlr Tourism	5,124	234	23	45,000		
Twitter	No of follower	No of New followers	no of posts	Impressions		
dlr Tourism	2,842	44	56	34,100		



SUMMARY OF RATES DEBTORS TO 30/04/2020

	Balance at 01/01/2020 €	Balance at 30/04/2020 €	Arrears from current year debit	Arrears >1 year
RATES	14,468,049	77,349,789	63,868,626	13,481,163

*Please note the Second Moiety is due in July 2020 in the sum of €44,681,435

DLR CAPITAL ACCOUNT INCOME & EXPENDITURE SUMMARY BY SERVICE DIVISION TO 30/04/2020

		_		
SERVICE DIVISION	Balance at 01/01/2020	Expenditure YTD	Income YTD	Balance at 30/04/2020
	L L	t	L	
A Total Housing & Building	-11,150,942	11,266,836	-7,609,501	-7,493,607
B Total Road Transport & Safety	-9,485,702	1,737,196	-315,397	-8,063,902
C Total Water Services	-3,339,681	123,170	-48,669	-3,265,180
D Total Development Management	-58,562,198	2,698,942	-5,320,214	-61,183,471
E Total Environmental Services	-8,557,016	18,401	-168,900	-8,707,515
F Total Recreation & Amenity	-14,795,623	2,938,535	-1,236,174	-13,093,262
G Total Agriculture, Education, Health&Safety	-4,029,685	200,000	0	-3,829,685
H Total Miscellaneous Services	-37,024,959	1,217,450	-3,082,063	-38,889,572
Grand Total	-146,945,805	20,200,530	-17,780,918	-144,526,194



DLR REVENUE ACCOUNT

INCOME & EXPENDITURE SUMMARY BY SERVICE DIVISION TO 30/04/2020

33.33%

		EXPENDITURE		
	SERVICE DIVISION	Expenditure	Adopted Full Year Budget	Exp as % of Budget
		€	€	Ū.
Α	Housing & Building	16,173,945	49,324,900	32.79%
в	Road Transport & Safety	9,883,139	30,748,700	32.14%
С	Water Services	3,949,331	12,388,600	31.88%
D	Development Management	7,561,545	21,872,800	34.57%
Е	Environmental Services	9,793,024	30,671,800	31.93%
F	Recreation & Amenity	10,810,158	34,532,100	31.30%
G	Agriculture, Education, Health & Welfare	2,366,445	4,748,900	49.83%
н	Miscellaneous Services	2,871,478	8,207,900	34.98%
	Total Expenditure	63,409,065	192,495,700	32.94%

			INCOME	
	SERVICE DIVISION	Income	Adopted Full year Budget	Inc as % of Budget
		€	€	
Α	Housing & Building	13,712,677	42,936,600	31.94%
в	Road Transport & Safety	3,559,890	13,492,400	26.38%
С	Water Services	2,791,050	8,557,300	32.62%
D	Development Management	2,247,594	5,360,400	41.93%
Е	Environmental Services	1,844,160	5,627,200	32.77%
F	Recreation & Amenity	1,550,366	5,551,400	27.93%
G	Agriculture, Education, Health & Welfare	1,634,383	3,934,400	41.54%
н	Miscellaneous Services	2,330,454	6,617,300	35.22%
	Sub Total	29,670,574	92,077,000	32.22%
LPT	Local Property Tax	3,623,168	10,869,500	33.33%
RA	Rates	29,787,624	89,549,200	33.26%
	Total Income	63,081,366	192,495,700	32.77%
	Deficit at 30/04/2020	€327,699		



Planning Applications – monthly statistics

	Outline Permission	Permission	Total
New application Received*	0	73	73
Decision Deferred	0	12	12
Decision to Grant**	0	29	29
Decision to Refuse**	0	6	6
Issued within 2 months or 8 weeks	0	0	0
Invalid Applications	0	20	20

*Includes 4 Applications for Retention

**Split decisions; Grant Permission & Refuse Permission (inc. For Retention) are entered in as a decision under both "Decision to Grant" and "Decision to Refuse".

0 Split Decisions (to Grant and Refuse)

Strategic Housing Development (SHD) Applications:

Planning Applications received under section 4 of the P&D (Housing) & Residential Tenancies Act 2016

No Strategic Housing Development applications were received during May 2020.

http://www.pleanala.ie/shd/applications/index.htm

Planning Counter Figures 1st May to 28th May

Customers S	Served
-------------	--------

*4

*The public counter re-opened to the public on Monday the 25th May to facilitate the viewing of live planning applications by appointment.

Building Control

Fire Safety Certs applications received	14
Regularisation Certs	1
Revised Fire Safety Certs	3
Fire Safety Certs applications Granted	5
Fire Safety Certs applications Refused	0
Disability Access Cert Applications Received	26
Disability Access Cert Applications Granted	11
Commencement Notices Validated	17
7 Day Notices received	2
Completion Certs Validated	2



Comhairle Contae County Council Infrastructure and Climate Change

Environmental Enforcement

Litter Fines issued (Litter Pollution Act):	12
Presentation of Waste (Waste Bye-laws) fines:	0
Legal proceedings initiated:	0
Statutory notices issued by Environmental Enforcement: LPA Warning notices: Waste Warning notices:	3 1
Environmental Enforcement Section - Waste Enforcement, Air	r, Noise
Complaints received	56
Complaints closed	61

Litter

May 2020	Number	Comment
Litter Fines issued (Litter Pollution Act/Litter Bye-laws)	9	
Presentation of Waste (Waste Bye-laws) fines	2	Waste Bye-laws
Legal proceedings initiated	13	
Cases opened (Dumping/Litter)	139	Litter Section
Cases closed (Dumping/Litter)	145	Litter Section

Architects

Energy

There have been 18 expressions of interest to date but no responses yet for the Energy Performance Contract for 3 dlr Leisure Centres. The deadline for the submission of the Pre-Qualification Questionnaire (PQQ) is 6 June 2020.

Energy Assessments are arranged for 4 dlr buildings County Hall, Harbour Square, dlr LexIcon and Ballyogan Operations Centre with a view to assessing their feasibility for an Energy Performance Contract. Codema is providing technical support and the assessments are grant aided by SEAI (Sustainable Energy Authority of Ireland).

Dangerous Buildings: May 2020

Dangerous	2
Potentially Dangerous	3
Not Dangerous	6
Total	11



Community Grants Round 2 2020

Round 2 of the 2020 Community Grants closed on 19^{th} May 2020. 119 applications were received.

Community Health and Wellbeing Initiatives

Community

Zoom quizzes and bingo on the Green took place in Patrician Villas every Saturday and Sunday during May. Nutgrove/Loreto Residents Association held street bingo every Saturday in May while Kilcross held bingo on the Green with a small donation which goes to support front line staff.

3 live events were held to support those feeling very isolated that showcased ballroom dancing, storytelling and classical guitar.

The Flag to Sea event was launched that will be held as the country emerges from the final phase of Covid public health restrictions.

Estate Management

The Estate Management groups have continued to meet on line to stay connected and to discuss plans of work for the year ahead once restrictions lift.

Community Centres

The Community Department team are engaging closely with the individual boards of management and with the community centre managers to assist centres with their own preparations for the phased re-opening of facilities. In relation to community centre premises, an extensive mapping and risk assessment exercise of each facility is being carried out by each centre to ensure each centre will have a re-opening plan in compliance with all Government and HSE guidelines.

COVID-19 Community Call Helpline

The Community response to Covid-19 is being led and coordinated by **Dún Laoghaire-Rathdown County Council** in collaboration with a wide-range of stakeholders in the Community Response Forum, supported by a wide range of community and volunteer groups.

Community Response to Covid 19:

- Helpline and email address set up and promoted across all communication channels
- Operates 7 days a week from 8 am to 8 pm
- The Community Call Helpline has dealt with 2771 calls since it commenced on 30 March, at an average of 56 calls per day.
- Issues range from shopping, pension, medical, loneliness and isolation



• The Community Response Forum is meeting on a weekly basis at present to support in co-ordinating the provision of a multi-agency response to the individuals in the community that are negatively impacted arising from the measures implemented by the Government to stem the spread of Covid 19

2 stakeholder forum multi agency meetings were held.

Cultural Development

Arts

The Arts team continue to work as part of the team manning the community call helpline from the LexIcon and working remotely from their homes at all other times. Arts staff continue to assist our community with opportunities to be creative and access a great of number of art experiences from home.

Artworks Home

Commissioned by dlr Arts Office, Artists from Dún Laoghaire-Rathdown have been busy creating and designing works which are being gifted to members of the local community who are cocooning or self-isolating. The Artworks home project is being extended to poets who are currently writing specially commissioned poems which will be included in the care packages being delivered to the local community as part of the Community Call dlr libraries Book Drop, and performers who are visiting the homes of older people in the County, a project delivered with Making Connections.

Musicians in Residence

Dave Flynn, the first musician in residence for 2020, started his residency. Over the three-month Residency, which runs from May to July, audiences will be able to follow weekly video updates, insights, performances and interviews from Dave and his collaborators on DLR's and Music Network's social media channels. The Residency will culminate on Thursday 30 July at 7pm with the online premiere of the new work Dún Laoghaire Guitars created during the Residency. The scheme is jointly funded by Dún Laoghaire-Rathdown County Council and the Arts Council and managed by Music Network.

https://www.dlrcoco.ie/en/arts/music/musicians-residence-2020

Social Media

From the 12th March onwards, the Arts Office increased the amount of social media posts in order to stay connected to our community and audiences.

Dlr Youth Film at Home

DLR Arts Office, in consultation with local Youth Service Providers Crosscare, are currently devising online creative supports that young people can use to create short videos, video diaries and photo essays from home. In addition, short films, created by young people with the youth services will be showcased online as 'sofa cinema'. This programme is funded by the Department of Children and Youth Affairs.

Arts Grants



3 types of grants were available to support artists and cultural organisations with a closing date of May $19^{\rm th}$

Emerging Artist Grants: Funded by The Arts Council Emerging Artist Grants support individual emerging artists from dlr to develop and further their practice through the creation of new work at this vital stage in their career development.

https://www.dlrcoco.ie/en/arts/funding-opportunities/emerging-artist-grants

dlr Creative Ireland Artist Professional Development and Mentorship Bursary: Funded by Creative Ireland, the objective of this bursary is to support further creative development among professional artists in dlr and to grow that capacity of the arts community by supporting professional development and mentorship.

dlr Creative Ireland Innovation & Incubation Bursaries 2020:

Funded by Creative Ireland these bursaries offer the opportunity for professional, dlr based not-for-profit cultural organisations and institutions to invest resources and time to develop innovative ways of working, engaging with their audiences or artists in new ways, test new ideas and practices or incubate a new project or strand to their work.

https://www.dlrcoco.ie/en/arts/funding-opportunities/creative-ireland-bursaries

In total 95 grants were received and are currently being assessed.

Online Poetry Competition

Funded by Creative Ireland dlr Arts Office ran an online Poetry competition. There are 4 categories, adult, Haiku, young adult and children. To date 150 entries have been received. The judges are Katie Donovan, Paul Perry, Jessica Traynor and Lucinda Jacob.

Cruinniú na nÓg

As part of the Creative Ireland programme the Arts team are currently programming over 20 new events with artists and local cultural partners to take place on June 13th for Cruinniú na nÓg, the national day celebrating creativity in children and young people.

This year the festival has gone online with performances, workshops, tutorials and projects to inspire, showcase and celebrate local creativity. See <u>www.dlrcoco.ie/cruinniu</u>

<u>Libraries</u>

Community Call Book Drop

Since launching our Book Drop service in mid-April, we've dealt with 642 calls, sent out 604 care packs and delivered 3,624 books to those elderly and vulnerable members of our community who remain cocooning.

https://libraries.dlrcoco.ie/events-and-news/library-news/new-service-cocooners-dlr-libraries-book-drop

3D printers from dlr LexIcon are currently on loan to Surfbox and are being used to create face shields and other much-needed PPE for frontline healthcare staff.

dlr Libraries Online



dlr Library staff continue to adapt our usual events programme to an online environment where possible.

As part of the dlr Creative Ireland 2020 Programme, we launched the *dlr Local Voices:* **Short story competition** for all ages.

https://libraries.dlrcoco.ie/events-and-news/library-news/dlr-local-voices-writingcompetition-%E2%80%93-creative-ireland-initiative

Lego Competition 2020

Children and adults are invited to participate in dlr Libraries Lego Competition 2020, a perfect project to work on over the summer months. This year's theme is: **'Design your ideal outer space world using Lego'**

We have several age categories and team builds are also accepted, so buddy up with a sibling or family member. As in previous years, we hope to display all the Lego builds we receive on Culture Night in dlr LexIcon in September or online, depending on Health and Safety guidelines at the time.

Sitting Pretty

At the end of May, our *Sitting Pretty* photo callout will see us using photos sent in from the public during these strange and unusual times in a unique online exhibition. <u>https://libraries.dlrcoco.ie/events-and-news/library-news/sitting-pretty</u>

Doodle of the Day continues daily on Instagram, combining a quote from well-known authors with ink drawings by one of our talented members of staff. Library staff continue to post nature and wildlife images within their permitted 5km walk and exercise radius.

Managing Challenging Behaviours: Parenting webinars – Aoife Lee, parent and life coach, completed her second series of videos for us discussing how to manage your child's behaviour, especially during these unprecedented times. The videos were posted on Facebook during May over 5 sessions, as part of dlr's *Healthy Ireland* Programme.

Events for Adults

As part of our **Bealtaine at Home** programme, celebrating creativity in older age during May:

Mindful Chair Yoga with Sally Dunne, 4 weekly sessions via Facebook then posted on the dlr Youtube channel. Friday 15, 22, 29 May & 5 June at 11.30am.

Mandala and Meditation workshop with artist Patricia Fitzgerald Thursday 21 May at 8.30pm via Zoom – 25 attended

Bealtaine Bookclub facilitated by Mary Burnham of Dubray Books Wednesday 27 May at 7.30pm via Zoom – 10 to attend.

The bookclub choice for this year's <u>Bealtaine Festival</u> is **Staring at lakes: a memoir of love, melancholy and magical thinking** by Michael Harding. dlr Libraries made physical copies of the book available to interested readers at the beginning of May, culminating in an online discussion of the book via Zoom, led by Mary from Dubray Books.



Storytelling for adults with Helena Byrne

Thursday 28 May at 8.00pm via Zoom – 25 to attend.

The telling of stories is not just for children! Storyteller and musician Helena Byrne joins us again to bring her stories and songs directly into our homes. Her storytelling will celebrate the magical festival of *Bealtaine* with tales of the Other World, the mysterious Fairy Folk, and Irish ghost stories, followed by toe-tapping traditional Irish folk songs that everyone is encouraged to sing along to.

Regular events for adults

Quiz Time – Twice-weekly general knowledge quiz for adults, with answers posted 24 hours later.

Flashback Friday – An image from our Local History collection is posted, in some cases, "then" and "now" images are posted to stimulate memories and discussion. Share your Shelf – We're asking our community to share their bookshelves with us, with a little background info on why they've kept a certain book over the years.

We continue to offer online resources including e-books, e-audio books, a music streaming/download service, online newspapers and magazines plus a variety of online courses via our website.

See the full list of online resources here: <u>https://libraries.dlrcoco.ie/online-library</u>

Exhibition Programme

F.M.O'Flanagan; Recorder of Dalkey

A recent addition to our online exhibitions, this collection utilises the donated papers of F.M. O'Flanagan to show us different aspects of life in the Heritage town of Dalkey during the 20th Century.

https://libraries.dlrcoco.ie/library-services/local-history/fm-oflanagan-recorder-dalkey

St. Michael's Church: Gothic revival splendor in Dún Laoghaire

dlr Archivist in Residence David Gunning has curated an online exhibition telling the story of the destruction of this vast building by fire in 1965. https://sway.office.com/uApnEVSv2cj2x34E?ref=Link

For our other exhibitions available online, visit

https://libraries.dlrcoco.ie/library-services/local-history/history-d%C3%BAn-laoghairerathdown

and click on the relevant exhibition from the list on the left-hand side.

Events for Children

In May, *Spring into Storytime*, part of the national Right to Read campaign, continued with daily live storytime sessions on Facebook live, including stories as Gaeilge on Thursdays.

Our dlr Writer in residence, Sadhbh Devlin, also produced some story and craft videos for children on Facebook and dlr Youtube channel.

Quiz Time – Weekly general knowledge quiz for children, with answers posted later in the week.

Book-related crafts – Craft sessions that tie in with children's books. Create, then read!

Summer Art competition for children



Children from Dún Laoghaire-Rathdown are asked to create a piece of art inspired by the title: 'Summertime is for...'

Be in with a chance to win One4All and Art & Hobby vouchers. Selected entries may also be exhibited online or used on social media by dlr Libraries. Competition closes: Tuesday 30 June 2020 at 5pm.

Further info:

Keep up with what's happening in dlr Libraries by signing up for our fortnightly e-bulletin: <u>https://libraries.dlrcoco.ie/events-and-news/dlr-libraries-ebulletin</u>

Statistics

Social media platforms (April Vs May 2020)

Facebook: 5,998– 6,141 followers Twitter: 7,614 - 7,709 followers Instagram: 2,100 – 2,226 followers Subscribers to fortnightly Libraries e-bulletin: 6,501

Online resources (March 2020 Vs April 2020) – May Stats not available yet

Resource	Description	Checkouts Apr 2020	Checkouts Mar 2020	% Change
Overdrive	e-Audio	1,405	1,059	33%
Overdrive	e-Book	2,837	1,767	61%
Borrowbox	e-Audio	4315	2865	51%
Borrowbox	e-Book	3912	2507	56%
RB Digital	Audio and Comics	1221	978	25%
RB Magazines	Magazines	4501	3967	13%
Press Reader	Newspapers	44230	32022	38%
Freegal	Music downloads	276	259	7%
Freegal	Music Streaming	2633	2263	16%