Tenancy Management May 2025

The number of attendees who participated in pre-tenancy training:

| Pre-tenancy Training | 2021 | 2022 | 2023 | 2024 | 2025 At 30/04/25 |
|-------------------------|------|------|------|------|------------------------|
| Attendees | 0* | 38 | 88 | 112 | 23 |

^{*}pre-tenancy training was on hold due to Covid-19 restrictions

Anti-Social complaints:

| Complaints | 2021 | 2022 | 2023 | 2024 | 2025 |
|------------|------|------|------|------|----------|
| | | | | | At |
| | | | | | 30/04/25 |
| Received | 189 | 150 | 147 | 164 | 109 |
| Completed | 189 | 145 | 136 | 156 | 93 |
| On-going | 0 | 5 | 11 | 8 | 16 |

The number of Tenancy Management Interviews carried out:

| Interviews | 2021 | 2022 | 2023 | 2024 | 2025 At 30/04/25 |
|--------------------|------|------|------|------|------------------------|
| Number carried out | 35 | 48 | 50 | 125 | 67 |