



Migrant Directory

A Guide To The Main Support Services
for Migrants in Ireland





Providing services, support and information for migrants, asylum seekers and refugees.

In addition to outreach and information offered around the country, IOM Ireland have opened in 2020 the country's first Migrant Resource Hub. The Migrant Resource Hub aims to provide a space in which migrants, asylum seekers and refugees can connect in a welcoming environment, as well as gain information and insight on migration-related issues.

The Hub will also offer consultation services with experienced professionals from right across the migration spectrum, not only in Ireland, but in countries of origin also through virtual collaboration. It will operate as an open and friendly collaboration and training space, where individual migrants, diaspora communities, civil society and governmental agencies can build positively on themes that affect them.

In addition, the Hub will also act as a counselling centre where migrants can avail of services directly, such as AVR. R.

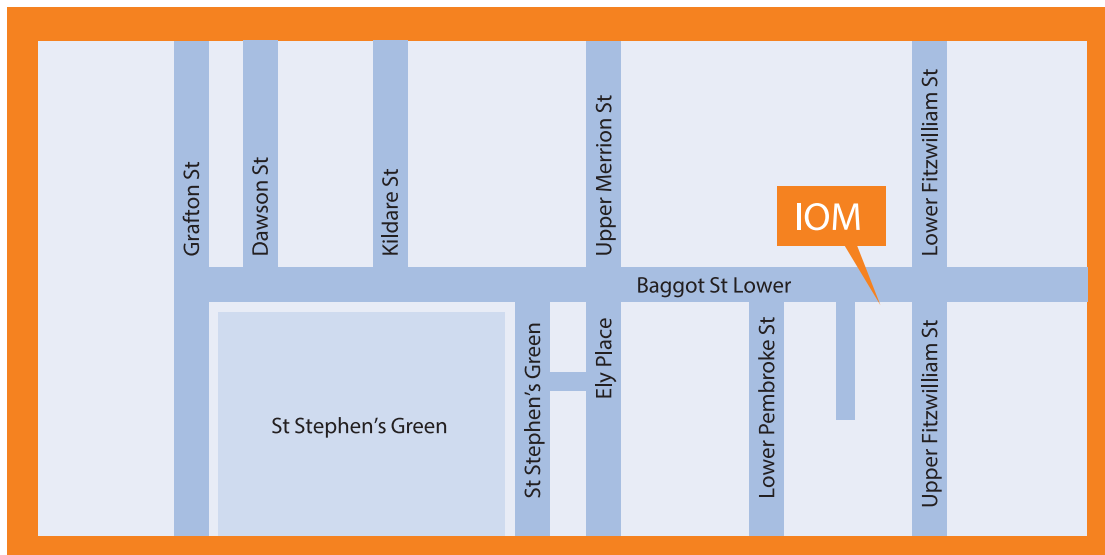
The Migrant Resource Hub will be open to the public from 10:00-16:00 Monday-Friday, except public and/or IOM public hol.

We encourage anyone who has questions about their status, their families status, the migration journey and issues around migration to and from Ireland to contact the Migrant Resource Hub on:

FREEPHONE: 1 800 406 406

Email: iomdublin@iom.int

Or Find Us At: Lower Ground Floor, 116 Lower Baggot Street, Dublin 2



The United Nations Migration Agency (IOM) Ireland

Who Are IOM?

Established in 1951, the International Organization for Migration is the leading inter-governmental organization in the field of migration and works closely with governmental, intergovernmental and non-governmental partners. IOM has always worked closely with the United Nations and in 2016 IOM became part of the UN family. With 173 member states, a further 8 states holding observer status and offices in over 100 countries, IOM is dedicated to promoting humane and orderly migration for the benefit of all. It does so by providing services and advice to governments and migrants. Member states recognise IOM as the global lead agency on migration and IOM advocates for migrants and their rights worldwide.

As the United Nations Migration Agency, IOM works to help ensure the orderly and humane management of migration, to promote international cooperation on migration issues, to assist in the search for practical solutions to migration problems and to provide humanitarian assistance to migrants in need, including refugees and internally displaced people. The IOM Constitution recognizes the link between migration and economic, social and cultural development, as well as to the right of freedom of movement.

IOM works in the four broad areas of migration management:

- Migration and development
- Facilitating migration
- Regulating migration
- Forced migration.

IOM activities that cut across these areas include the promotion of international migration law, policy development, protection of migrants' rights, migration health and the gender dimension of migration.

What Does IOM do in Ireland?

The International Organization for Migration (IOM) opened an office in Ireland in 2001. Ireland became a full member government of IOM in 2002. IOM Ireland works to help ensure the orderly and humane management of migration, to promote international cooperation on migration issues, to assist in the search for practical solutions to migration problems and to provide humanitarian assistance to migrants in need, including refugees and internally displaced people.

Although IOM Ireland is heavily involved in numerous migrant focused projects, IOM Ireland currently implements four core programmes in Ireland and these are:

Counter Trafficking - Geared towards the prevention of trafficking in persons, particularly women & children and the protection of migrant rights.

Family Reunification - IOM assists in organising the travel arrangements for family members of recognised refugees to come to Ireland, once the Irish Government has issued the necessary visas.

Resettlement - IOM Ireland acts as the key liaison between the Irish Government, and IOM Missions in both host, and transit countries, at all stages of the resettlement process, from initial budgeting, through documentation, logistical arrangements, and travel itself.

Assisted Voluntary Return & Reintegration - AVRR is an indispensable part of a comprehensive approach to migration management aiming at orderly and humane return and reintegration of migrants who are unable or unwilling to remain in host countries and wish to return voluntarily to their countries of origin.



The United Nations High Commission for Refugees (UNHCR) has had a continuous presence in Ireland since 1998. We work with the Irish government, officials, NGOs and other partners to protect people forced to flee their homes and support them to live their lives with dignity and respect.

At UNHCR, we seek to uphold the basic human rights of uprooted or stateless people in their countries of asylum or habitual residence, ensuring that refugees will not be returned involuntarily to a country where they could face persecution.

UNHCR can be contacted at:

UNHCR Ireland, 102 Pembroke Road, Ballsbridge, Dublin 4, D04 E7N6

Phone: +353 | 631 4510

Fax: +353 | 631 4616

Email: iredu@unhcr.org

UNHCR Ireland website: <https://www.unhcr.org/en-ie/>



The Immigrant Council of Ireland is a human rights organisation and Independent Law Centre. We support and advocate for the rights of immigrants and their families and act as a catalyst for public debate, legal and policy change.

Our vision in the Immigrant Council of Ireland is of a society that is fair, respects human rights and diversity and is committed to everyone, including people from a migrant background having the opportunity to fulfil their potential.

The Immigrant Council of Ireland can be contacted at:

Immigrant Council of Ireland, 2 St Andrew Street, Dublin 2

Phone: +353 | 6740200

Fax: +353 | 6740202

Email: admin@immigrantcouncil.ie

ICI website: <https://www.immigrantcouncil.ie/>



The Irish Refugee Council (IRC) works with and for refugees in Ireland. Our Vision & Purpose is to create a just, fair and inclusive society for people seeking asylum.

The IRC is a national non-governmental organisation which specialises in working with and for refugees in Ireland. Our Drop-In Centre is open every Monday, Tuesday & Thursday between 10am - 1pm & 2pm - 4pm and provides free & confidential advice and information relating to all aspect of the asylum process in Ireland.

The Irish Refugee Council can be contacted at:
Irish Refugee Council, 37 Killarney Street, Mountjoy, Dublin 1
Phone: +353 | 7645854
Fax: +353 | 6725927
Email: info@irishrefugeecouncil.ie

IRC website: <https://www.irishrefugeecouncil.ie/>



MRCI is a community work organisation working for justice, empowerment and equality for migrant workers and their families. We provide free and confidential advice, support and info on immigration and employment issues, and our incredible action groups campaign for migrant rights, workers' rights and a more just society for all.

MRCI has taken a stand with migrants to tackle the root causes of inequality. We use a community work approach with a focus on participation, leadership and empowerment. MRCI operates a Resource Centre and has a national remit. Current priorities include rights for undocumented migrants; criminalising forced labour; protections for migrants in diplomatic households; au pairs; carers, domestic workers, restaurants workers; ethnic profiling and access to education.

MRCI can be contacted at:
Migrant Rights Centre Ireland, 13 Lower Dorset Street, Dublin 1 D01 Y893
Phone: +353 | 889 7570
Email: info@mrci.ie

MRCI website: <https://www.mrci.ie>
MRCI Drop-in Centre: Mondays, Tuesdays & Wednesdays 10am–1pm and 2pm–4pm



Nasc, the Irish word for 'link', empowers migrants to realise and fulfil their rights. Nasc works with migrants and refugees to advocate and lead for change within Ireland's immigration and protection systems, to ensure fairness, access to justice and the protection of human rights. Our goal is to realise the rights of all migrants and refugees within Irish society.

Nasc operates a walk-in service four days each week (seven sessions). We provide information and advice on a range of immigration and asylum-related issues. The service is free, non-judgemental and confidential. We can see up to five people at each session. The walk-in service is offered on a first-come, first-served basis.

Nasc can be contacted at:

Nasc, the Migrant and Refugee Rights Centre, 34 Paul Street, Cork, T12 W14H

Phone: +353 21 427 3594

Email: reception@nascireland.org

Nasc website: <https://www.nascireland.org/>

Nasc Walk-In Service: Monday, Tuesday, Wednesday & Thursday from 09:00 and again at 14:00 with Thursday afternoon closed.



The Jesuit Refugee Service (JRS) is an international non-governmental organisation, founded in 1980 with the mission to accompany, to serve and to advocate the cause of refugees and forcibly displaced persons worldwide.

Under JRS Ireland's Strategic Aims, we prioritise the following principal areas of work: asylum seeker support; detention; integration; and policy and advocacy. To realise these aims, we deliver specific activities and services including outreach, information and advice, and targeted supports in education, health and wellbeing, transition, employment and integration.

The Jesuit Refugee Service can be contacted at:

Jesuit Refugee Service, 54-72 Gardiner Street Upper, Dublin 1, D01 TX23

Phone: +353 1 814 8644

Email: info@jrs.net

JRS website: <https://www.jrs.ie/>



Legal Aid Board
An Bord Um Chúnammh Dílíthiúil

The Legal Aid Board provides legal advice and legal aid in civil cases to persons of modest means who satisfy the requirements of the Civil Legal Aid Act, 1995. The Board also provides mediation services to persons through the Family Mediation Service and it is responsible for the administration of a number of Legal Aid Schemes.

If you are applying for international protection in Ireland, civil legal aid and advice can help you with your application. You can apply for legal services at any time but it is important to do so as soon as possible.

The Legal Aid Board can be contacted at:

Dublin Office - 48-49 North Brunswick Street, Georges Lane, Smithfield, Dublin 7, D07 PE0C

Phone: +353 | 646 9600

Fax: +353 | 646 9799

Email: info@legalaidboard.ie

Legal Aid Board website: <https://www.legalaidboard.ie>



Crosscare Migrant Project is a Dublin based NGO providing information and advocacy support to Irish emigrants and people who have moved to Ireland. We're a project of Crosscare the social support agency of the Dublin Catholic Archdiocese

We can help you with information and advice about the immigration system. You will be able to sit down with a member of the team to discuss your case personally. There is no charge for our service.

Crosscare can be contacted at:

Crosscare Migrant Project, 1 Cathedral Street, Dublin 1, D01 EF86

Phone: +353 | 873 2844

Fax: +353 | 872 7003

Email: migrantproject@crosscare.ie

Crosscare Migrant Project website: <https://www.migrantproject.ie/>

If you would like to meet one of our information & advocacy officers about an immigration issue you can call in to our offices on Tuesdays (10 – 4), Wednesday (10 – 1) Thursdays (10 – 4)



Spirasi (Spiritan Asylum Services Initiative) is the national centre for the rehabilitation of victims of torture in Ireland.

The rehabilitative services offered by Spirasi are unique in Ireland and consist of the following:

- multidisciplinary (medical, therapeutic and psychosocial) Initial Assessment (IA) for both victims of torture and those who have suffered cruel and inhuman or degrading treatment;
- ongoing therapeutic interventions for victims of torture which includes individual, group and family therapies;
- both in-house and outreach psychosocial supports;
- Medical Legal Reports (MLRs) for the protection process;
- English language classes for victims of torture and their families that complement the rehabilitative work.

Spirasi can be contacted at:

Spirasi, 213 North Circular Road, Phibsborough, Dublin 7

Phone: +353 | 8389664

Fax: +353 | 8823547

Email: info@spirasi.ie

Spirasi website: <https://www.spirasi.ie/>



New Communities Partnership (NCP) is an independent national network of more than 150 immigrant-led groups comprising 65 nationalities with offices in Dublin and Cork with outreach to other cities. We support and strengthen our Irish citizenship communities by providing communal/social space for ethnic minority led organisations to interact, exchange ideas and empower themselves.

We offer a unified and inclusive voice for ethnic minority communities, including those still applying for citizenship, through coordination and networking at the grassroots level. We also develop services and initiatives that respond to identified needs amongst our communities, as well as drop-in clinics.

The New Communities Partnership can be contacted at:

NCP, 53 Upper Dorset Street, Dublin 1

Phone: +353 | 8727842

Email: info@newcommunities.ie

NCP website: <https://www.newcommunities.ie/>

Doras

Doras is an independent, non-profit, non-governmental organisation working to promote and protect human rights since the year 2000. Our core areas of work include Direct Support, Advocacy & Campaigns and Integration Planning.

We campaign at local, national and international level for change in policy and legislation relating to Protection & Direct Provision; Anti-Trafficking; Anti-Racism. We also operate a free & confidential advice and information centre, open to the public three days per week, to support migrants' access their right and entitlements.

Doras can be contacted at:
Doras, Central Buildings, 51a O'Connell Street, Limerick
Phone: +353 61 310 328
Email: info@doras.org

Doras website: <https://doras.org/>
Doras Information & Advice Centre opening hours: Monday, Tuesday, Wednesday *, Thursday 09:30am to 1:00pm // 2pm to 5:00pm (* Afternoon By Appointment Only)



FLAC is a human rights organisation dedicated to the realisation of equal access to justice for all. FLAC is an independent voluntary organisation. Our aim is to promote equal access to justice for everybody. We take a number of approaches to achieving this aim:

Advice & Information: We try to help people to understand and access their legal rights. Thus we offer free & confidential legal information and advice to the public, helping thousands of people every year.
Advocacy: Where it is clear that a law or legal provision is unfair, discriminatory or not reflective of social realities, FLAC campaigns to bring about legal change that will benefit the public interest. This can involve taking strategic cases in our priority areas of work that will have a wider effect than just on the individual client concerned.

FLAC can be contacted at:
FLAC, 85/86 Dorset Street Upper, Dublin 1, Ireland, D01 P9Y3
Phone: +353 1 874 5690
Fax: +353 1 8745320

FLAC website: <https://www.flac.ie/>



The Citizens Information Board is the statutory body which supports the provision of information, advice and advocacy on a broad range of public and social services.

The Citizens Information Board provides the Citizens Information website, citizensinformation.ie, and supports the network of Citizens Information Centres and the Citizens Information Phone Service. It also funds and supports the Money Advice and Budgeting Service (MABS).

Citizens Information Board can be contacted at:

Citizens Information Board, George's Quay House, 43 Townsend Street, Dublin 2

Phone: +353 761 07 4000

Fax: +353 1 605 9099

Email: info@ciboard.ie

Citizens Information Board website: <https://www.citizensinformationboard.ie>



Amnesty International looks to help fight abuses of human rights worldwide and defend the rights of refugees, migrants and asylum seekers.

Amnesty Ireland can be contacted at:

Amnesty Ireland, Seán MacBride House, 48 Fleet Street, Dublin 2,

Phone: +353 1 863 8300

Email: iwelcome@amnesty.ie

Amnesty Ireland website: <https://www.amnesty.ie/>

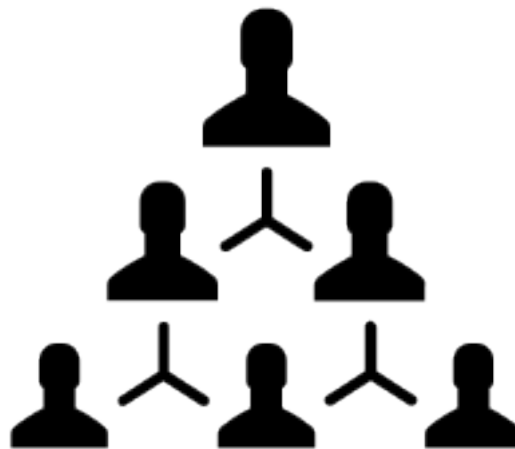


The Irish Red Cross is a volunteer-led Irish charity dedicated to providing impartial services and support to those in need and part of the largest humanitarian organization in the world - The International Red Cross Red Crescent Movement.

The vision of the Irish Red Cross is to be a leading humanitarian organisation, providing impartial services and support to vulnerable people communities both at home and abroad. The Irish Red Cross supports the resettlement of Syrian refugees as part of the Irish Refugee Protection Programme, managed by the Department of Justice and Equality. The Irish Red Cross is also part of an international network which traces separated relatives, restores contact and reunites families.

Irish Red Cross can be contacted at:
 Irish Red Cross Head Office, 16 Merrion Square, Dublin 2 D02 XF85
 Phone: +353 1 642 4600
 Fax: +353 1 661 4461
 Email: info@redcross.ie

Irish Red Cross website: <https://www.redcross.ie>



This is not a full listing of agencies, NGOs and voluntary organisations that provide services to migrants, asylum seekers and refugees in Ireland. This directory is a listing of the primary organisations representing migrant issues. If you need information around services and supports available in your local community, IOM Ireland can provide to you.





International Organization for Migration (IOM)
The United Nations Migration Agency
116 Lower Baggot Street
Dublin 2

Phone: +353 | 676 06 55

Fax: +353 | 676 06 56

Email: iomdublin@iom.int

Website: www.iomireland.ie

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International Organization for Migration (IOM)
The UN Migration Agency

