

Tenancy Management January 2024

The number of attendees who participated in pre-tenancy training:

Pre-tenancy Training	2020	2021	2022	2023	2024 At
Attendees	54*	0*	38	88	0

*pre-tenancy training was on hold due to Covid-19 restrictions

Anti-Social complaints:

Complaints	2020	2021	2022	2023	2024 At 31/01/24
Received	97	189	150	147	30
Completed	88	189	145	136	16
On-going	9	0	5	11	14

The number of Tenancy Management Interviews carried out:

Interviews	2020	2021	2022	2023	2024 At 31/01/24
Number carried out	35	35	48	50	11

Note: Tenancy Management interviews were on hold due to Covid-19 restrictions