

The number of attendees who participated in pre-tenancy training

| Pre-tenancy Training | 2018 | 2019 | 2020 | 2021 | 2022 at 5th Oct |
|-----------------------------|-------------|-------------|-------------|-------------|---------------------------------------|
| Attendees | 33 | 57 | 54* | 0* | 38 |

*pre-tenancy training was on hold due to Covid-19 restrictions

Anti-Social complaints

| Complaints | 2018 | 2019 | 2020 | 2021 | 2022 at 14th Nov |
|-------------------|-------------|-------------|-------------|-------------|--|
| Received | 75 | 63 | 97 | 189 | 139 |
| Completed | 69 | 55 | 88 | 189 | 138 |
| On-going | 6 | 8 | 9 | 0 | 4 |

The amount of Tenancy Management Interviews carried out

| Interviews | 2018 | 2019 | 2020 | 2021 | 2022 at 14th Nov |
|-------------------|-------------|-------------|-------------|-------------|--|
| Amount | 31 | 41 | 35 | 35 | 45 |

Note: Tenancy Management interviews were on hold due to Covid-19 restrictions