



*Dún Laoghaire-Rathdown*  
*County Council Comhairle Contae*  
*Dhún Laoghaire-Ráth an Dúin*

## Information on Reading your Water Meter

Dún Laoghaire - Rathdown County Council  
County Hall, Dun Laoghaire, Co. Dublin.

*e-mail: [watercharges@dlrcoco.ie](mailto:watercharges@dlrcoco.ie)*  
*web site: [www.dlrcoco.ie](http://www.dlrcoco.ie)*

## HOW TO READ YOUR METER

All Dún Laoghaire - Rathdown County Council meters measure water volume in cubic meters (1 cubic meter = 1000 litres = 220 gallons). When water is used the red dial will rotate proportionally to the amount of water used and the reading digits will increase accordingly. The black digits record cubic meters. You will be charged on the basis of whole cubic meters used.



### **READING DIGITS**

**Black digits** record whole cubic meters.

**Red digits** record litres (not used for billing purposes).

**Red Dial:** One Litre of water is used for each rotation of this dial.

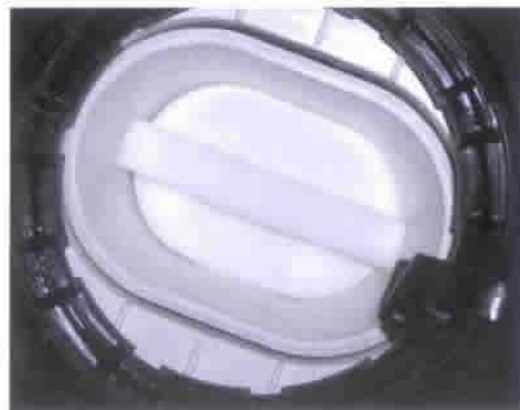
## HOW TO IDENTIFY YOUR METER

An **eight digit serial number** is stamped on the meter underneath the reading digits. This serial number will appear on your bill.



The meter can be opened by prising the lid off. **It is important that the meter lid is replaced properly and shut firmly to ensure that the meter box remains water tight.**

The meter box contains a plastic plug. This is provided to guard against frost damage and must be removed if you wish to examine the meter. It should be replaced once you are finished.



An Automatic Meter reading device has been attached to your meter that transmits your reading by radio signal. It must not be removed. The digits may be viewed by lifting the flap on the top of the unit.

## HOW DO I KNOW IF I HAVE A LEAK?

Open the meter box and see if the red dial is moving. This pointer should only be moving

when water is being used (i.e. tap turned on). If the red dial is moving when no water is being used there is a leak. Some leaks may soak away underground and never come to the surface.

### HOW DO I FIND A LEAK?

Check all visible pipe connections etc. Check along the route of the pipe for waterlogged areas, and investigate any unusual flow of water in the drains.

If there is an underground leak consider hiring a plumber or follow this procedure to locate it:

1. Check the number of revolutions of **red dial** per minute.
2. Shut off a section of pipe network (i.e. internal stopcock)
3. Check the number of revolutions of the **red dial** per minute again.
4. If the number of revolutions per minute has stopped or reduced, the leak will be in the area of pipe work that has been shut down.
5. If there is no change, repeat steps 1 to 3 until the leak is located.
6. Once the area of the leak has been isolated you can split the area into smaller section and repeat steps 1-3 or you could expose the pipe work to find the leak

It may be easier to relay a new section than to locate and repair existing pipeline.

### PLEASE NOTE

*Dún Laoghaire - Rathdown County Council is not responsible for any pipe work or plumbing systems beyond the stop-cock, meter box or on private property. Any work the customer is considering undertaking is done at his/her own risk and should be done with the proper supervision and expertise.*

## WHY IS THERE A RED PLUG IN MY BOX?

Dún Laoghaire - Rathdown County Council will insert a red (blank) plug in place of a meter if requested by a customer or if the customer cannot be identified.

The blank plug disconnects the supply and prevents water from being used. If you have a blank plug please contact the Water Services Department of Dún Laoghaire - Rathdown County Council to arrange connection.

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## WATER SUPPLY – CONTACT NUMBERS

### **West of County - Sandyford Depot –**

**Ph (01) 295 5087**

Braemor, Ballychorus, Ballyogan, Barnacullia, Churchtown (West), Clonard, Corke Abbey, Falls Rd, Ferndale Rd, Glencullen, Grange Rd, Kiltiernan, Landscape, Leopardstown Heights, Marlay, Moreen, New Vale, Nutgrove, Parc na Silla, Pine Valley, Quinns Rd, Sandyford Ind. Est., Sandyford, Shanganagh (South), Shankill, Stepside, Stillorgan Ind. Park Est., Thornhill Rd, Woodbrook Glen

### **East of County – Georges Place Depot –**

**Ph (01) 205 4831**

Boosterstown, Ballybrack, Blackrock, Dalkey, Dún Laoghaire, Glasthule, Killiney, Loughlinstown, Monkstown, Sallynoggin, Sandycove, Shanganagh (North), Trimblestown

**Centre of County – Brewery Road Depot –  
Ph (01) 289 3247**

Belfield, Ballinteer, Cabinteely, Churchtown  
(East only), Clonskeagh (South only),  
Cornelscourt, Deansgrange, Dundrum,  
Gallopig Green, Goatstown,  
Leopardstown (except Heights), Mount  
Merrion, Rochestown Avenue, Stillorgan,  
Windy Arbour.

**Out-of-Hours - All areas - (01) 677 8844**

**Water Services County Hall: (01) 205 4800**

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For tips on water conservation  
you should log on to

[www.taptips.ie](http://www.taptips.ie)

It provides information that will be useful  
to commercial entities and larger  
institutions.

The metering of non-domestic water supply  
connections is considered to be a more equitable  
way for non-domestic customers to pay for water  
services. Metering is also a useful tool in identifying  
leaks in the water piping system and ensuring water  
conservation.

TÁ LEAGAN GAELIGE DEN RÁITEAS AR FÁIL