

Dún Laoghaire-Rathdown County Council Annual Report 2011



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Foreword – An Cathaoirleach & County Manager



Cllr. John Bailey
An Cathaoirleach



Owen P. Keegan
County Manager

We are pleased to introduce the Council's Annual Report 2011, which outlines the work of the Council in delivering important public services and a range of infrastructural projects during the year, all of which contribute to making Dún Laoghaire-Rathdown an attractive place to work, live and do business in.

In 2011, the Council had to deal with the consequences of a very weak domestic economy and the on-going crisis in the public finances. In addition to a significant reduction in our Local Government Fund allocation for 2011, compared with 2010 (of just under 9%), commercial rates and all other Council income sources were under pressure. The Council also had to cope with the adverse financial impact of the revaluation of its commercial rate base by the Valuation Office – new valuations came into effect on 1 January 2011. The revaluation, which was intended to be 'revenue neutral', resulted in a significant loss of revenue to the Council as a provision of €3.5m had to be made against successful appeals to the Valuation Office/Tribunal. Against this background it is noteworthy that the Council was in a position to maintain the broad range of services it provides and to reduce its commercial rate (ARV) by a further 2% in 2011.

Notwithstanding the difficult financial environment, the Council at its May 2011 meeting adopted an ambitious Capital Programme covering the four year period 2011 to 2014 which provided for expenditure of €77.3m on existing capital projects and of €140m on new projects in the areas of transportation, water & waste services, environment, culture and community facilities. The bulk of the funding for the Programme will come from the Council's own resources.

The Council also had to deal with a significant decline in staff numbers in 2011. During the year a total of 75 staff members (in whole time equivalents) left the Council's employment through a combination of normal staff retirements, career breaks and incentivised early retirement scheme. By end December 2011,

Council employment (in full time equivalents) was down by 367 or 26% on its peak level at 31 December 2003.

The exceptional weather conditions at the beginning of the year posed major challenges for the Council in maintaining a reasonable level of service on the road network over a prolonged period of snow and icy conditions and then, after the general thaw, in dealing with the very serious damage caused to the water distribution network. The Council can be very proud of the manner in which it responded to these challenges, including the efforts made to communicate with members of the public. This required a tremendous effort, commitment and dedication to public service on the part of a large number of Council staff throughout the organisation.

Finally, we want to acknowledge the leadership of all the Elected Members and to thank the staff of the Council for their work throughout the year.

Owen P Keegan
County Manager

Councillor John Bailey
An Cathaoirleach

Dún Laoghaire-Rathdown County Council

Comhairle Contae Dhún Laoghaire-Ráth An Dúin

As at 31/12/2011

Ballybrack Electoral Area

BAILEY, Maria (F.G.)

Kilmore, Killiney Road, Killiney, Co. Dublin.

Mob: 086-1019750

Fax: 2854129

Email: mbailey@cllr.dlrcoco.ie

LEWIS, Hugh (P.B.P.)

179 Ashlawn Park, Ballybrack, Co. Dublin.

Mob: 086-7814523

Mob: 087-3276267

Email: hlewis@cllr.dlrcoco.ie

MARREN, Donal (F.G.)

17 Rock Lodge, Killiney, Co. Dublin.

Mob: 086-6078195

Tel: 2853160 (Home)

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O'CALLAGHAN, Denis (LAB)

49 Rathallagh Park, Shankill, Co. Dublin.

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SMYTH, Carrie (LAB)

Inislachan, Seafield Road,

Killiney, Co. Dublin

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Blackrock Electoral Area

BAKER, Marie (F.G.)

38 Avondale Lawn, Blackrock, Co. Dublin.

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Email: mbaker@cllr.dlrcoco.ie

Website: www.mariebaker.net

BHREATHNACH, Niamh, (LAB)

12 Anglesea Avenue, Blackrock, Co. Dublin.

Mob: 086-6078193

Tel: 2889321 (Home)

Fax: 2835918

Email: nbhreathna@cllr.dlrcoco.ie

Website: www.labour.ie/niamhbhbreathnach/

BOYHAN, Victor (IND)

25 Grange Crescent,

Kill O' the Grange,

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Mob: 086-2350382

Tel: 2369888 (Home)

Email: vboyhan@cllr.dlrcoco.ie

WARD, Barry (F.G.)

c/o DLRCC, County Hall, Marine Road,

Dún Laoghaire.

Mob: 085-1578000

Email: bward@cllr.dlrcoco.ie

Website: www.barryward.ie

Dún Laoghaire Electoral Area

BAILEY, John. (F.G.)

Kilmore, Killiney Road, Killiney, Co. Dublin.

Mob: 086-8324523

Fax: 2854129

Email: jbailey@cllr.dlrcoco.ie

BOYD-BARRETT, Richard (P.B.P.) (Elected to Dáil 27th Feb 2011)

Brigadoon, Station Road, Glenageary, Co. Dublin.

Mob: 086-7814520

Email: rbbarrrett@cllr.dlrcoco.ie

Website: www.richardboydbarrett.org

DEVLIN, Cormac (F.F.)

St. Michael's, 117 Glenageary Avenue, Dún Laoghaire, Co. Dublin.

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Website: www.cormacdevlin.ie

DILLON-BYRNE, Jane (LAB)

Silchester House, Silchester Road, Glenageary, Co. Dublin.

Mob: 086-6078150

Tel: 2801624 (Home)

FITZPATRICK, Stephen (LAB)

9 Silchester Park, Glenageary, Co. Dublin.

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HALPIN, Melisa (P.B.P.) (Co – opted 9th May 2011)

91 Lower George's Street, Dún Laoghaire, Co. Dublin.

Mob: 086-3805793

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MITCHELL O'CONNOR, Mary (F.G.)

(Elected to Dáil 27th Feb 2011)

31 Maple Manor, Cabinteely, Dublin 18.

Mob: 086-8186725

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STEWART, Patricia (F.G.) (Co – opted 14th March 2011)

7 Stable Lane, Crofton Terrace, Dún Laoghaire, Co. Dublin.

Mob: 086-8291002

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Dundrum Electoral Area

BRENNAN, Aoife (F.F.)

31 Finsbury Park, Churchtown, Dublin 14.

Mob: 086-7814516

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CULHANE, Aidan (LAB) (Resigned 13th June 2011)

172 Meadow Grove, Dundrum, Dublin 16.

Mob: 087-6885172

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TALLON, Grace (LAB) (Co – opted 12th Sep 2011)

5 Sweetmount Avenue, Dundrum, Dublin 14.

Mob: 086-2492837

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FOX, Tony (IND)

93 Mountain View Park, Churchtown, Dublin 14.

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Email: tonyfox@cllr.dlrco.ie

HAND, Pat (F.G.)

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Tel: 4945905 (Home)

Email: phand@cllr.dlrco.ie

O'Dea, Jim (F.G.)

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Stillorgan Electoral Area

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HUMPHREYS, Dr. Richard (LAB)

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O'KEEFE, Gearóid (IND)

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Glencullen / Sandyford Electoral Area

JOYCE, Tom (F.G.)

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MCCARTHY, Lettie (LAB)

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MURPHY, Tom (F.F.)

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RICHMOND, Neale (F.G.)

23 Kingston Heights, Ballinteer,

Dublin 16.

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Councillors' Committee Membership Within Dún Laoghaire-Rathdown County Council

Councillor Name	Dún Laoghaire Area Committee	Dundrum Area Committee	Organisation, Procedure & Protocol Committee
Bailey, Cllr. John	✓		✓
Bailey, Cllr. Maria	✓		
Baker, Cllr. Marie	✓		✓
Bhreathnach, Cllr. Niamh	✓		✓
Boyd Barrett, Cllr. Richard (Elected to Dáil on 27th Feb 2011)	✓		
Boyhan, Cllr. Victor	✓		✓
Brennan, Cllr. Aoife		✓	
Culhane, Cllr. Aidan (Resigned on 13th June 2011)		✓	
Devlin, Cllr. Cormac	✓		
Dillon-Byrne, Cllr. Jane	✓		
Fitzpatrick, Cllr. Stephen	✓		
Fox, Cllr. Tony		✓	
Halpin, Cllr. Melisa (Co – opted on 9th May 2011)	✓		
Hand, Cllr. Pat		✓	✓
Horkan, Cllr. Gerry		✓	✓
Humphreys, Cllr. Richard		✓	✓
Joyce, Cllr. Tom		✓	✓
Lewis, Cllr. Hugh	✓		✓
Marren, Cllr. Donal	✓		✓
McCarthy, Cllr. Lettie		✓	
Mitchell O'Connor, Cllr. Mary (Elected to Dáil on 27th Feb 2011)	✓		
Murphy, Cllr. Tom		✓	
O'Callaghan, Cllr. Denis	✓		✓
O' Dea, Cllr. Jim		✓	
O'Keeffe, Cllr. Gearóid		✓	
Richmond, Cllr. Neale		✓	✓
Saul, Cllr. Barry		✓	✓
Smyth, Cllr. Carrie	✓		✓
Stewart, Cllr. Patricia (Co – opted on 14th March 2011)	✓		
Tallon, Cllr. Grace (Co – opted on 12th September 2011)		✓	
Ward, Cllr. Barry	✓		✓

Councillor Membership of Other Bodies

Councillor/ Member	Dún Laoghaire-Rathdown County Sports Partnership	Dún Laoghaire-Rathdown Leisure Services	Dún Laoghaire-Rathdown County Enterprise Board	Dún Laoghaire Community Enterprise Society	Dublin Regional Authority E.U. Operational Committee	Dublin Regional Authority	Dublin Employment Pact Strategic Policy Group	Dublin City & County Regional Tourism Authority Ltd.	Drugs Task Force	DLR Properties	Dalkey Heritage Town Company	County Dublin VEC	Audit Committee	Association of County and City Councils [formerly General Council of County Councils]
Cllr. J. Bailey		✓									✓		✓	
Cllr. M. Bailey														
Cllr. M. Baker			✓							✓				
Cllr. N. Bhreathnach							✓		✓					
Cllr. R. Boyd Barrett (Elected to Dáil 27th Feb 2011)														
Cllr. V. Boyhan														
Cllr. A. Brennan														
Cllr. A. Culhane (Resigned 13th June 2011)			✓			✓								
Cllr. C. Devlin														
Cllr. J. Dillon-Byrne														
Cllr. S. Fitzpatrick						✓								
Cllr. T. Fox			✓											
Cllr. M. Halpin (Co – opted 9th May 2011)														
Cllr. P. Hand			✓								✓		✓	
Cllr. G. Horkan				✓		✓				✓			✓	
Cllr. Dr. R. Humphreys				✓									✓	
Cllr. T. Joyce														
Cllr. H. Lewis														
Cllr. D. Marren														
Cllr. L. McCarthy						✓				✓				
Cllr. M. Mitchell O'Connor (Elected to Dáil 27th Feb 2011)										✓				
Cllr. T. Murphy								✓						
Cllr. D. O'Callaghan														✓
Cllr. G. O'Keeffe														
Cllr. O'Dea Jim														
Cllr. N. Richmond					✓	✓								
Cllr. B. Saul						✓				✓				
Cllr. C. Smyth											✓			
Cllr. P. Stewart (Co – opted 14th March 2011)											✓			
Cllr G. Tallon (Co – opted 12th September 2011)														
Cllr. B. Ward													✓	

Councillor/Member	Dún Laoghaire-Rathdown Theatre Company	Dún Laoghaire VEC	Eastern River Basin Authority	Irish Public Bodies Mutual Insurances Ltd.	Joint Policing Committee	Local Authorities Members Association	Local Authorities Members Committee on Strategic Planning Guidelines for the Greater Dublin Area	Local Policing Forum	Local Consultative Committee Est. under Housing (Traveller Accommodation) Act, 1998	Lord Edward Fitzgerald Memorial Fund
Cllr. J. Bailey		✓								
Cllr. M. Bailey		✓								
Cllr. M. Baker					✓					✓
Cllr. N. Bhreathnach		✓			✓		✓			
Cllr. R. Boyd Barrett (Elected to Dáil 27th Feb 2011)										
Cllr. V. Boyhan										
Cllr. A. Brennan					✓					
Cllr. A. Culhane (Resigned 13th June 2011)							✓			
Cllr. C. Devlin	✓	✓			✓					
Cllr. J. Dillon-Byrne	✓	✓	✓		✓					
Cllr. S. Fitzpatrick		✓								
Cllr. T. Fox										
Cllr. M. Halpin (Co-opted 9th May 2011)										
Cllr. P. Hand										
Cllr. G. Horkan										
Cllr. Dr. R. Humphreys					✓					✓
Cllr. T. Joyce		✓			✓		✓			
Cllr. H. Lewis					✓					
Cllr. D. Marren	✓	✓				✓				
Cllr. L. McCarthy					✓					
Cllr. M. Mitchell O'Connor (Elected to Dáil 27th Feb 2011)					✓					
Cllr. T. Murphy		✓							✓	
Cllr. D. O'Callaghan									✓	
Cllr. G. O'Keeffe										
Cllr. O'Dea Jim					✓				✓	
Cllr. N. Richmond										
Cllr. B. Saul			✓		✓					
Cllr. C. Smyth					✓			✓		
Cllr. P. Stewart (Co-opted 14th March 2011)					✓					
Cllr. G. Tallon (Co-opted 12th September 2011)										
Cllr. B. Ward				✓	✓					✓

Councillor Membership of Other Bodies

Councillor/Member	Monitoring Committee Dún Laoghaire Town Centre – Integrated Area Plan	Mounttown Community Facility	Regional Health Forum	Rural Dublin Leader	Sandyford Business District Alliance	SIMS Sub-Committee/RAPID County Monitoring Group	Southern and Eastern Regional Assembly	SOUTHSIDE PARTNERSHIP DLR
Cllr. J. Bailey	✓	✓						
Cllr. M. Bailey			✓					
Cllr. M. Baker								
Cllr. N. Bhreathnach								
Cllr. R. Boyd Barrett (Elected to Dáil 27th Feb 2011)								
Cllr. V. Boyhan								
Cllr. A. Brennan								
Cllr. A. Culhane (Resigned 13th June 2011)							✓	
Cllr. C. Devlin		✓						
Cllr. J. Dillon-Byrne			✓					
Cllr. S. Fitzpatrick	✓	✓						✓
Cllr. T. Fox			✓			✓		✓
Cllr. M. Halpin (Co-opted 9th May 2011)								
Cllr. P. Hand			✓					
Cllr. G. Horkan			✓					
Cllr. Dr. R. Humphreys								
Cllr. T. Joyce					✓			
Cllr. H. Lewis								✓
Cllr. D. Marren						✓		
Cllr. L. McCarthy				✓	✓		✓	
Cllr. M. Mitchell O'Connor (Elected to Dáil 27th Feb 2011)								
Cllr. T. Murphy								
Cllr. D. O'Callaghan			✓					
Cllr. J. O'Dea								
Cllr. G. O'Keefe								
Cllr. N. Richmond								
Cllr. B. Saul							✓	
Cllr. C. Smyth						✓		
Cllr. P. Stewart (Co-opted 14th March 2011)								
Cllr. G. Tallon (Co-opted 12th September 2011)								
Cllr. B. Ward								

Strategic Policy Committee (SPC) Membership

*Table reflects SPC membership in 2011.

Councillor / Member	Environment, Culture & Community SPC	Water & Waste Services SPC	Housing SPC	Planning SPC	TRANSPORTATION SPC
Bailey, Cllr. John			✓	✓	
Bailey, Cllr. Maria				✓	Chair
Baker, Cllr. Marie		✓			✓
Bhreathnach, Cllr. Niamh (Appointed SPC Chair 4th July 2011)				Chair	✓
Boyd Barrett, Cllr. Richard (Elected to Dáil 27th Feb 2011)			✓	✓	
Boyhan, Cllr. Victor				✓	✓
Brennan, Cllr. Aoife	✓		✓		
Culhane, Cllr. Aidan (Resigned 13th June 2011)			✓	Chair	
Devlin, Cllr. Cormac	✓				✓
Dillon-Byrne, Cllr. Jane		✓	✓		
Fitzpatrick, Cllr. Stephen	✓	✓			
Fox, Cllr. Tony	✓				✓
Halpin, Cllr. Melisa (Co – opted 9th May 2011)			✓	✓	
Hand, Cllr. Pat		✓	✓		
Horkan, Cllr. Gerry		Chair			✓
Humphreys, Cllr. Dr. Richard		✓			✓
Joyce, Cllr. Tom (Resigned as SPC Chair 1st Dec 2011)			Chair	✓	
Lewis, Cllr. Hugh	✓	✓			
Marren, Cllr. Donal (Appointed SPC Chair 12th Dec 2011)	✓		Chair		
McCarthy, Cllr. Lettie			✓	✓	
Mitchell O'Connor, Mary (Elected to Dáil 27th Feb 2011)	✓			✓	
Murphy, Cllr. Tom		✓		✓	
O'Callaghan, Cllr. Denis	Chair		✓		
O'Dea, Cllr. Jim	✓			✓	
O'Keefe, Cllr. Gearóid		✓	✓		
Richmond, Cllr. Neale		✓	✓		
Saul, Cllr. Barry	✓	✓			
Smyth, Cllr. Carrie	✓				✓
Stewart, Cllr. Patricia (Co -opted 14th March 2011)	✓			✓	
Tallon, Cllr. Grace (Co – opted 12th Sep 2011)			✓	✓	
Ward, Cllr. Barry	✓				✓

SECTORAL REPRESENTATIVES

	Environment, Culture & Community SPC	Water & Waste Services SPC	Housing SPC	Planning SPC	Transportation SPC
Carney, Philip			✓		
Coleman, Matthew					✓
Cronin, Niamh					<i>Resigned August 2011</i>
Crowe, Michael			✓		
Donelan, Richard	<i>Resigned May 2011</i>				
Ferris, Liz	✓				
Fitzgerald, Orla				✓	
Fitzpatrick, Séamus			✓		
Fitzsimons, Ken					✓
Fitzsimons, Robert					✓
Gallagher, Matt				✓	
Heywood, Veronica				✓	
Humphreys, Orlaith				✓	
Keogh, Chris	✓				
Kirker, Roger	✓				
Kivlehan Thomas		✓			
Merrigan, Michael	✓				
Morley, Catherine			✓		
Nolan, Tom					✓
O'Callaghan, Paul				✓	
O'Connor, Noel			✓		
O'Donnell, Martin				✓	
O'Hanlon, John		✓			
O'Neill, Hugh		✓			
O'Neill, Séamas			✓		
O'Shea, Stephen		✓			
O'Sullivan, Damien	✓				
Robinson, Matt		<i>Resigned April 2011</i>			
Sanfey, Michael		✓			
Tierney, Michael					<i>Resigned January 2011</i>

Strategic Policy Committee Reports

Planning Strategic Policy Committee

4 meetings were held during 2011.

The following is a summary of issues discussed:-

- Core Strategy
- Building Height Strategy
- Unfinished Housing Developments
- Draft Work Programme for 2011
- Wind Energy Strategy
- GPA Annual Report 2009-2010
- World Design Capital
- Development Contribution Scheme 2010-2017
- Multi-Unit Development Act 2011
- Taking in charge Policy
- Design Statements
- Sutton to Sandycove Promenade & Cycleway
- Government Policy on Architecture
- Section 261 (quarries legislation) of the Planning and Development Act 2000 (as amended)
- Draft Retail Planning Guidelines

Housing Strategic Policy Committee

4 meetings were held during 2011.

March

- Site visit to Bentley House
- Presentation by Director of Homeless Agency on Ending Long Term Homelessness

May

- Report on Draft Allocations Scheme – the Housing Department were asked to make the concerns of the Committee known to the DoECLG.

September

- Presentation and report were given on the Energy Efficiency Scheme and its impact on the Council's housing stock.
- Report on delivering housing for older persons.

December

- A report was presented to the Members in relation to the Downsizing Scheme, having been referred from the Council
- A presentation on the status of unsold affordable units on hand, and on the new Rent-to-Buy Scheme (recently launched by the Housing Department) was given.

Transportation Strategic Policy Committee.

4 meetings were held during 2011.

The Committee considered the following items:

- Residential Parking Zones;
- Site visit to development areas, Roads and Traffic schemes;
- Draft Transportation Strategy for Greater Dublin Area;
- Evaluation Road Safety Plan;
- Annual Report 2010 for Transportation Traffic / Planning;
- Area Mobility Programme Management Plan for Sandyford Business District;
- Progress Report on Cycle Framework;
- Road Safety;
- Winter Gritting;
- Cashless payments for Pay & Display.

Water and Waste Strategic Policy Committee:

4 meetings were held during 2011. The following issues were considered:

- Environmental Enforcement
- Green Roof Policy
- Flood Risk Assessment and Management
- National Waste Policy

Environment, Culture and Community Strategic Policy Committee.

4 meetings were held during 2011.

The main issues considered were:

- Draft Policy for the Provision Of Community Gardens
- Amendments to the proposed Memorial Policy
- Commemoration of the 1550th anniversary of the death of King Laoghaire in 463 AD
- Proposed Policy regarding a graffiti wall within the Council's operative area
- Report on Public Art guidelines
- Draft – Continuing the Conversation, DLR Arts Development Policy 2011-2014
- DLR Arts Development Policy Implementation Plan 2012

List of Conferences/Training Attended During 2011

Date	Conference Details	Location	NUMBER OF DLR COUNCILLORS THAT ATTENDED
Academic Year 2010/11	BA in Public Management	Dublin	1
28th – 29th January 2011	The Role of State Institutions & Law Reform in Promoting Ireland's Economic Future	Limerick	2
11th – 12th February 2011	AMAI Spring Seminar 2011	Cork	5
3 rd – 5 th March 2011	Carlow National Tourism Conference	Carlow	2
4 th March 2011	'Ireland's Energy Opportunity – Cork's Response'	Cork	3
18 th – 20 th March 2011	Effective Time and Priority Management; A proven approach to achieving maximum productivity	Louth	2
24 th – 25 th March 2011	ACCC Annual Conference 2011	Offaly	5
26 th March 2011	Executive Accountability and Parliamentary Democracy	Galway	2
1 st April 2011	Nuclear Free Local Authorities seminar: Key nuclear policy issues for Irish local authorities in 2011	Down	2
7 th – 10 th April 2011	Rattoo Heritage Society's 20th Annual Environmental Conference & Training Seminar for Elected Members	Kerry	4
8 th April 2011	Good Governance- Setting The Tone From The Top	Dublin	1
11 th April 2011	Regional Seminar for Councillors on the Planning & Development (Amendment) Act 2010	Dublin	1
15 th April 2011	Regional Seminar for Councillors on the Planning & Development (Amendment) Act 2010	Westmeath	1
29 th – 30 th April 2011	LAMA Spring Seminar: 'Economic Revival: A Role for Local Government'	Louth	2
5 th – 6 th May 2011	IPI National Planning Conference 2011	Galway	2
6 th May 2011	BMW Regional Assembly Annual Conference	Westmeath	3
13 th – 15 th May 2011	European Influences on Local Government in Ireland	Galway	2
17 th May 2011	Democracy Forum: Private Member's Bills: Rejuvenation or Abolition?	London	1
20 th – 21 st May 2011	National Public Policy Making and the Councillor	Wexford	1
20 th – 22 nd May 2011	Professional Development for Councillors: A Guide to Getting the Right Work Done; A proven practical approach to completing important tasks faster	Limerick	3
27 th May 2011	Southern & Eastern Regional Assembly Annual Conference	Wicklow	1
27 th – 29 th May 2011	Exploring Local Government Reform – Lessons to be learned from the Private Sector	Galway	2
9 th – 12 th June 2011	Les Rencontres de Tallinn	Estonia	2
16 th June 2011	Bioenergy 2011, Wood Energy, Securing Ireland's Energy Future	Wexford	2
8 th – 10 th July 2011	Time Management, Media & IT Skills	Cork	3
15 th – 17 th July 2011	Councillors Training Seminar: Irish Language Course for Councillors	Donegal	1
22 nd – 23 rd July 2011	Councillors' Training Seminar: The Councillor & The Local Government Environment Service	Clare	4
25 th – 27 th July 2011	A Briefing for Local Authority Members, Current Issues in Education	Galway	2
28 th July 2011	The Art of Writing a Press Release	Dublin	1
12 th – 13 th August 2011	Councillors' Training Seminar: The Local Government Planning Service	Cork	2

Date	Conference Details	Location	NUMBER OF DLR COUNCILLORS THAT ATTENDED
12th – 14th August 2011	Legislation for the reform of Local Government	Mayo	1
19th – 21st August 2011	Elected Member's Training Seminar: Local Government promoting Renewable Energy, The Advantages of Solar Power	Kerry	1
2nd – 4th September 2011	Enhancing Promotional Material & MS Office Troubleshooting	Cork	2
9th – 11th September 2011	Domestic Water Meters for Ireland; Implications for Irish Consumers and Business	Louth	1
23rd – 24th September 2011	LAMA Autumn Seminar 2011	Waterford	5
23rd – 25th September 2011	Effective Representations for your Constituents	Kerry	1
27th – 28th September 2011	ICSH Biennial Social Housing Conference	Galway	3
30th September – 2nd October 2011	La Touche Legacy Committee's 2011 Autumn Seminar	Wicklow	1
6th – 7th October 2011	Getting A Grip 2011; Substance Misuse – 'A Health or Criminal Justice Issue?'	Kerry	1
7th – 9th October 2011	New Government Regulations and how they affect the Domestic Home	Galway	1
8th – 9th October 2011	Local Government & Planning Seminar for Councillors	Limerick	4
14th – 16th October 2011	Social Housing Assessment Regulations 2011	Mayo	1
21st October 2011	IPI Autumn Conference 2011	Dublin	2
21st October 2011	'Maximising the Value of our Maritime Resource'	Galway	4
21st – 23rd October 2011	Optimising Taxation Allowances & Benefits & Revenue On-Line Service Workshop	Cork	2
27th – 29th October 2011	La Rencontre de Potsdam	Germany	1
4th – 6th November 2011	Local Government Powers to create /abolish Rights of Way, Changes in the law in respect of Rights of Way introduced under the Land & Conveyancing Law Reform Act 2009; Future Implications for Landowners	Galway	3
10th November 2011	Irish Parking Association – Parking Ireland 2011 Seminar	Dublin	1
11th November 2011	Nuclear Free Local Authorities Seminar	Wexford	3
11th – 13th November 2011	Waste Water Discharge Control Design, operation and Maintenance	Kerry	2
11th – 13th November 2011	Strategic Planning for 2012 – Creating a practical plan for maximum personal productivity in 2012	Laois	2
16th November 2011	International Community Development Conference	Kildare	1
18th – 20th November 2011	Training Seminar for Councillors: The Local Government Budget 2012	Wexford	4
24th – 26th November 2011	A National Tourism Conference	Clare	3
2nd – 4th December 2011	Promoting Volunteerism	Mayo	2
6th – 8th December 2011	Public Sector Expenditure, Where is Ireland spending above the odds?	Galway	1
9th – 10th December 2011	'Health & Safety' and the Councillor, The Insurance & Liability Issues	Tipperary	1
9th – 11th December 2011	Microsoft Office Applications & Revenue On – Line Service Workshops	Cork	1
16th – 18th December 2011	Local Government (Charges) Act 2009	Galway	2

Architects' Department

The Architects' Department provides a broad range of building related services in the following categories:

(a) Housing

(b) Urban Design + Public Realm

(c) Civic Buildings

(d) Conservation of the Built Heritage

(e) Dangerous Structures/Places

(f) Energy Management

(g) Miscellaneous

out on council stock. 58 units at Beaufort, Glasthule, received energy refurbishments and upgrades, along with a general refurbishment of the Beaufort Day Centre. The district heating system at Beaufort was also upgraded from oil to gas, which now includes water heating as well as space heating.

Housing-related work carried out by the Architects' Department included:

- Design of Housing extensions
- Energy upgrades to vacant dwellings returned for council re-letting
- Disabled Persons extensions
- Bathroom upgrades
- Planned Maintenance work programme.

Housing

The Housing Programme continued in 2011 with extensions and a number of Building Energy Rating (BER) upgrades carried

The Metals



The Small Works Section of the Architects' Department also completed 34 bathroom upgrades under the Disabled Persons Grant Scheme.

The Planned Maintenance work programme, in conjunction with the Housing Department, continued in 2011. A significant new body of work also began for the Architects' Department in 2011, with the programme of spot-check visual inspections on private rented accommodation within Dún Laoghaire-Rathdown, in conjunction with the Housing Department. The purpose of this programme is to ensure all private rented accommodation meets the relevant standards set out in statutory regulations.

Urban Design + Public Realm

The Architects' Department continues to provide considerable urban design input and advice on issues pertaining to the public realm and planning across Council activities.

A major civic improvement project along 'The Metals', Marine Road and Crofton Road was completed in 2011 creating a new centre in Dún Laoghaire. In addition to the Metals a detailed design for the former Baths in Dún Laoghaire was commenced which will significantly upgrade their appearance and contribute to the ongoing rejuvenation of the town.

Civic Buildings

The new Depot facility at Ballyogan is a significant investment by Dún Laoghaire-Rathdown County Council that provides an integrated facility for Council services in the field of Maintenance and Environmental Services. It comprises a three storey office building together with a high bay utility warehouse and ancillary yards.

The project seeks to create a civic building of high quality addressing the former Ballyogan landfill which will in time become a new regional park. In addition the buildings strive to set high environmental standards of energy efficiency and sustainability and the innovative use of materials will create the best working environment for staff.

An advisory service continued on a broad range of civic buildings, including the proposed County Library Headquarters and Cultural Centre in Moran Park. Other proposed civic projects include new facilities at Dalkey Town Hall and Sandycove Harbour. Further works on the Town Hall included a basement refurbishment and an upgrade of sanitary facilities.

A number of projects for the Environment, Culture and Community Department were undertaken in 2011. The closing of Holly, Cedar and Cypress Court Archways and

the enhancement of the courtyards at Maple Avenue, Loughlinstown commenced work in 2011.

Projects for the Parks Department included the completion of a coffee bar at Cabinteely Park. Tenders were also obtained for a coffee bar at Killiney Park and for an extension to the restaurant at Marlay Park.

The Lodge at Deansgrange Cemetery was fully restored in 2011 and work commenced on a new coffee bar and sanitary facilities.

The Library Improvement Programme continued to provide improved amenities and maintenance and disability access to libraries. This programme included the preparation of a scheme that will significantly upgrade Deansgrange Library. Works were completed on an accessible sanitary facility at Dundrum Library and self-service machines were also installed. Renovations were completed on Stillorgan Library, which included new sanitary areas with disabled access and an energy upgrade. Shankill Library was also upgraded and a self-service machine installed.

Works have also been completed on the Martello Tower at Seapoint, as were renovations to the fabric of the walls and church at Dalkey Castle. A number of smaller projects were also undertaken with the Heritage Buildings Group.

Conservation of the Built Heritage

The Conservation Division implements Part IV (Architectural Heritage) of the Planning and Development Act, 2000 and offers advice to members of the public and their agents on all aspects of the Built Heritage.

The Conservation Division is tasked with the assessment of Candidate Architectural Conservations Areas, as part of the County Development Plan 2010 – 2016. During the course of 2011 a further 5 no. Architectural Conservation Areas (Killiney, Castle Cottages, Moss Cottages, Balally Terrace and Silchester Road) were adopted as Variations of the County Development Plan.

Grant Schemes

Dún Laoghaire Rathdown submitted 2 no. applications to the Department of Arts, Heritage and the Gaeltacht under the Structures at Risk Fund (SRF). Only 1 no. of the applications was deemed successful by the Department. A Grant Payment of €10,000 was received from the Department under this Scheme.

Dangerous Structures and Places

The Department implements the Local Government (Sanitary Services) Act in relation to Dangerous Structures and Places. We had a total of 73 Dangerous Buildings cases in 2011.

The Department funded and acted as co-ordinator of Open House for Dún Laoghaire-Rathdown where members of the public were given the opportunity to visit architect-designed private residences, historic buildings and new landmarks for the Open House Weekend in October 2011.

Energy Management

The Council's Energy Management Team is led by the County Architect and a report is included in the Appendices outlining actions carried out over the past year to improve energy efficiency in areas under Council responsibility.

The Architects' Department is also represented on the National Advisory Group for the EU Energy Audit Programme – TABULA.

Miscellaneous

The Architects' Department continued in 2011 to provide an advisory service across a broad range of activities such as quantity surveying, procurement, technical advice, building management and building condition reports, along with advising on Arts-related activities. The Department also participated in cross-departmental initiatives, e.g. Social Inclusion.

Tea Rooms, Cabinteely Park



Corporate Services and IT Department.

The Corporate Services and IT Department is responsible for the provision and management of a very wide range of services, both internal and external to the organisation.

These services include:

- Council Meetings
- Facilities Management
- Higher Education Grants
- Register of Electors
- Property Management
- Dundrum Office
- Communications Office
- Information Technology

County Council

The Council itself is made up of 28 County Councillors from the following Electoral Areas: Dundrum, Glencullen/Sandyford, Stillorgan, Blackrock, Dún Laoghaire and Ballybrack.

In 2011 the following County Council meetings were held:

- 15 County Council meetings including the Annual Meeting, the Budget Meeting and 2 Special Meetings. One special

meeting was held for the Presidential Candidates to address the Council and the other was the awarding of the first Civic Honour in the County to Mr. Brian O'Driscoll.

- 18 meetings of Dundrum Area Committee
- 18 meetings of Dún Laoghaire Area Committee
- 21 meetings of Strategic Policy Committees
- 3 meetings of the Joint Policing Committee
- 5 meetings of the Organisation, Procedure and Protocol Committee

Deputations

A total of 11 formalised deputation meetings were held during the year.

March 2011 - Conferring of Civic Honour on Mr. Brian O'Driscoll by An Cathaoirleach Cllr. Lettie McCarthy (Cathaoirleach June, 2010 to June, 2011)



Facilities Management

The Facilities Management Section is responsible for managing Corporate Buildings (County Hall, Old Town Hall, Harbour Square, Dundrum Sub Office, Georges Place and Library Road). Value for Money is a priority and savings have been identified in terms of Energy consumption.

Work by the Facilities Management Section includes Administration and Maintenance Services as follows:

- Purchasing / Procurement / Tender Process – Utilisation of the NPS contracts for Security, Advertising, Stationery and Electricity and the introduction of Low Value Purchase Cards resulted in considerable savings.
- The Regional Procurement Group (of which this Council is a part) is currently identifying collaborative tendering opportunities in the Dublin Region.
- Maintenance of Corporate Offices
- Introduction of Customer Relationship Management (CRM) has enhanced management of contracts
- Restaurant / Hospitality
- Hire of Halls/Exhibition Space
- Civil Wedding Ceremonies

- Management of Telephone System / Corporate Mobile Telephones –With driving costs and efficiencies in mind an audit on telephone lines delivered savings.
- Information Desk / Porters Desk
- Switchboard Services –Automated system introduced resulting in faster service delivery for customer by directing callers to main service departments

Communications Office

The Communications Office has responsibility for all corporate communications and information management. The office operates as the central contact point for all media relations and has an on-going role in managing the reputation of the Council through strategic communications planning. A primary objective of the team is to ensure that the organisation engages in a clear two-way communication process with both internal and external stakeholders.

Key deliverables 2011 include:

- Proactive media relations, including the promotion and explanation of Council services, programmes and initiatives
- Issues Management/Crisis Communications
- Management of press queries (397 in 2011)

Members of Dún Laoghaire-Rathdown County Council



- Management of the Office of An Cathaoirleach
- Corporate Event Management
- Internet & Intranet Development
- Production of key Council publications including the quarterly dlr times and Annual Report
- Co-ordination of Freedom of Information requests (48 cases dealt with in 2011)
- Co-ordination of Data Protection requests (5 cases dealt with in 2011)
- Co-ordination of Ombudsman requests (9 cases dealt with in 2011)
- Co-ordination of Access to Information on the Environment requests (8 cases dealt with in 2011)

Additional responsibilities of the Office include the implementation of the Council's Irish Scheme under the Official Languages Act 2003.

Higher Education Grants

The Higher Education Grants Scheme 2010/2011 was approved by Dún Laoghaire-Rathdown County Council at its meeting in June 2010.

Number of New Applications	843
Number of New Grants Awarded	439
Number of Renewal Grants Awarded	603

1042 students were awarded grants under the Higher Education Grants Scheme 2010/2011 and the total expenditure was €4.2 million.

Dún Laoghaire Rathdown County Council became the first and only Local Authority to accept online applications for the 2010/2011 academic year.

Register of Electors

The final Register for 2011/2012 Register of Electors was published on 1st February 2011 and came into force on the 15th February 2011.

The total number of electors on the final Register was 151,882 and the breakdown of the Electoral Areas is as follows:

Electoral Area	No. of Electors	Electoral Area	No. of Electors
Ballybrack	26,135	Dundrum	29,404
Blackrock	22,406	Glencullen	21,268
Dún Laoghaire	32,718	Stillorgan	19,951

A draft Register of Electors for 2012/2013 was published on 1st November 2011. The total number on the Draft Register increased to 154,052.

Dundrum Office

The following meetings were held in the Dundrum Office in 2011:

Dundrum Area Committee Meetings	15
SPC Meetings	3
Deputations	5
Other Departmental Meetings	76
Housing Meetings/sign-ups/interviews/RAS	15
Exhibitions/Public Displays	20
Public Information Meetings	8
Training	1

School Meals Schemes

10 Primary Schools in the Dún Laoghaire-Rathdown area benefit from the scheme.

Coroner's Court

Up to 7th September 2011 there were 690 deaths reported with 486 post mortem examinations and 217 inquests carried out by the Coroner. From 8th September 2011, the Dublin County Coroner service merged with the Dublin City Coroner service. The amalgamated Dublin City & County Coroner service is administered by Dublin City Council.

Property Management

The section manages the Council's property portfolio and Sandyford Industrial Estate. All acquisitions for Compulsory Purchase Orders are done through this section. Currently the Council operates 45 Temporary Lettings/Commercial Leases on its property in addition to renting 2 shops. This land is registered on the Council's Property Interest Register.

Inspections and enforcement under the Derelict Sites Act, 1990 are undertaken as appropriate. In 2011 there were 13 properties entered on the Derelict Sites Register – 11 of which were domestic properties with the remaining 2 commercial properties.

The section has a Referencing Service which also prepares the Books of References for Compulsory Purchase Orders.

Information Technology

The IT section provides for the organisation's wide ranging and expanding information technology requirements. This is achieved in a planned and managed environment and is governed by the demands of the Department's Business Plan and the Corporate Plan and ad hoc demands from within, and increasingly from external sources.

Some Highlights in 2011:

Completion and testing of IT disaster recovery Plan

Introduction of paperless Council Meetings

Move to Windows 2008 and Virtual Servers

Use of GIS (Geographic Information Systems) to produce Development Plan and to allow for online submissions

New Integrated Housing Project went live successfully

Financial systems upgrades carried out

Libraries – new electronic services (e-books, podcasts, blogs) and System upgrades

Various IT Systems upgrades (Electoral Register, Rental Accommodation Scheme, Planning System, etc.) to improve efficiencies

Network infrastructure upgrades

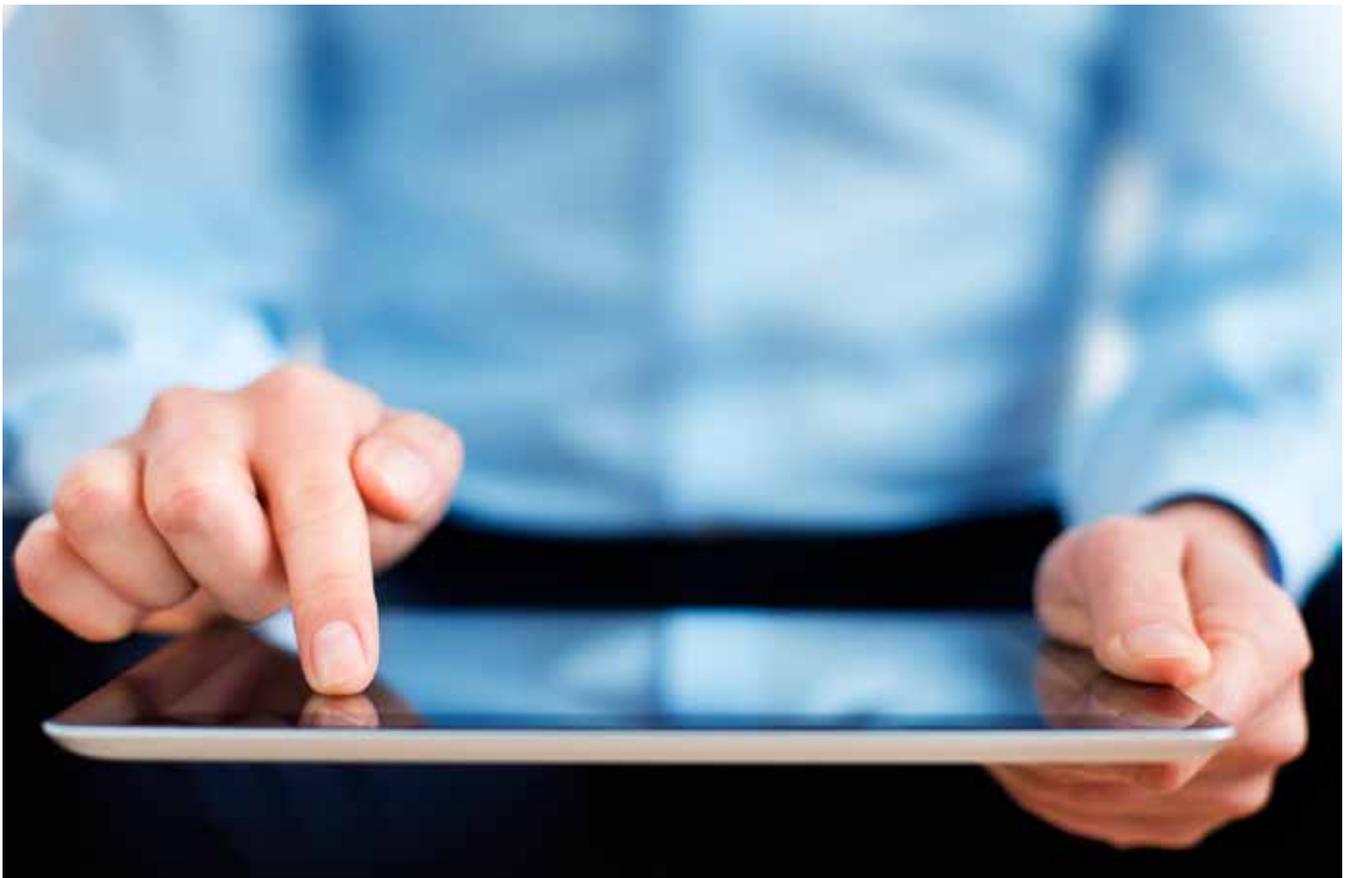
Broadband Infrastructure commenced in the County and will continue to expand over the coming years

New noise pollution system

Commencement of MapRoad project to digitally capture all details of road network

Improvements to our on-line systems

Introduction of CRM (Customer Relationship Management) into the Litter Management section.



Environment, Culture & Community Department

The directorate of Environment, Culture & Community incorporates a wide range of services for citizens and visitors which are designed to provide and maintain high quality amenities; support the cohesive development and sustainability of local communities; maintain a good quality of public realm and facilitate a diversity of cultural activities.

The core services are:

Environment Services

A review of the Litter Management Plan 2009 – 2011 commenced in 2011 with a view to producing a new plan for 2012-2014. Litter Wardens continued to enforce the relevant legislation including the new Litter Bye Laws. In 2011, 1,026 litter fines were issued.

The Annual Tidy Districts competition had 43 Residents Groups, Tidy Towns Committees and Estate Management Groups participate in 2011. The overall winners were Meadowbrook.

The Tidy Schools competition had 31 schools involved. The Environmental Awareness Officer also managed the Green Schools programme, with 105 schools registered under the programme.

Cleansing Services

The Cleansing Section of Dún Laoghaire-Rathdown County Council employs approximately 60 staff and the fleet consists of road-sweepers, mini-sweepers, side-loaders, pick-ups and a green machine.

As part of a constant review of current operations, the road-sweeping schedule is continuously reviewed to provide a

Mounttown Community Facility



monthly service to the majority of the residential areas in the County. In 2011 the Council introduced a new working rota for street cleaning and litter bin emptying in the major town areas which provides a service on a 7 day week basis from 7.00 am to 6.30 pm each day. This new schedule allows for town centres to be visited daily and the main roads to be swept fortnightly.

Currently there are approximately 500 litter bins throughout the County, with these being emptied either daily or three times per week.

The Cleansing Section have 3 gully cleaning trucks constantly cleaning the approximately 22,000 gullies throughout the County.

Community Development

The Mounttown Community Facility was officially opened in 2011 and a wide variety of services are running from the centre for the local community. €110,903 in Community Grants were given out to assist local groups through the Council Community Grant scheme with a further €26,700 spent on Summer Projects and €32,000 spent on community Arts Access Grants throughout the County. The Community Award for 2011 had the highest level of entries ever with 80 groups taking part.

The Council, through the Estate Management partnership, continued to work with 12 estate management fora and build capacity locally through training, support and funding.

Over 75 young people attended the 2011 AGM with work on the themes of Underage Drinking and Facilities for young people in the County resulting in the launch of a DVD and Radio programme on the issues. Nine delegates attended the 2011 Dáil na nÓg.

Dlr Events

Dlr Events continued its programme of Free Events in 2011 with events like the Teddy Bears' Picnic, the Mad Hatter's Tea Party and Movies in the Park.

There was a record number of Marlay Park Concerts this year with 7 concerts held in July & August with world renowned acts such as The Coronas and BellX1. Other music Events included the Dublin Bay Taste & Music Fest and the Ukulele Hooley.

New events included the Trains Expo and the Chalk Festival as well as the launch of the Dún Laoghaire Christmas Festival.

The CoCo Markets continued to grow in 2011 with over 100 stalls between our 3 markets.

Community Development events included Bealtaine, Family Fun Days, Summer Projects and the Community Awards – the overall winner in 2011 was the Dún Laoghaire Lions Club.

Sports Events in 2011 included the Focus Ireland Triathlon and the Bay 10k Road Race.

Sports Development

The Sports Development Office continued its county wide sports programme in 2011.

The Sports Development Office in partnership with the F.A.I., Leinster Rugby U.C.D.F.C. and dlr Leisure Services has run over 130 programmes for over 20,000 participants, including holiday sports camps, summer sports coaching, after schools coaching programmes and evening/weekend community sports Clubs.

Mad Hatters' Tea Party



Arts

In 2011 dlr Arts Office began implementation of Continuing the Conversation, Dún Laoghaire-Rathdown County Council's Arts Development Policy 2011-14.

Highlights of the year included a very successful Poetry Now Festival and two contemporary Visual Art Exhibitions. Across the County the Arts and Health Programme continued to engage with local residential and day care centres for older people and over 200 school children worked on long term in-school residencies. The Grainstore, dlr's Youth Arts Facility, welcomed over 22,500 young people between the ages of 2-25 years old to

participate in programmes organised by local young people and professional arts practitioners.

Dlr Arts Office also supported artists working in all disciplines through its Arts Grants Scheme and through two residencies, one with the Dún Laoghaire Choral Society and the other with Conall Morrison who was the Theatre Artist in Residence at the Pavilion Theatre. The dlr Artists network continued to develop and provided artists from the County with professional development opportunities.

Libraries

Extensive renovations were carried out in Stillorgan and Dundrum Libraries. Enhancements to both libraries included new accessible information desks, accessible toilets, and self-service machines. A new ramp and entrance, new flooring and replacement windows were installed in Stillorgan Library, while a landscaping project was carried out on the entrance and grounds of Dundrum Library.

Two new community libraries, Loughlinstown Community Library and Holy Child Community Library in Sallynoggin, were officially opened in April.

Events in the Libraries Culture calendar included the Recite Now competition, the Mountains to Sea Festival, and the annual Library Voices Series. In a joint Libraries and Arts Office initiative, Chris Binchy was appointed dlr Writer-in-Residence for 2011-2012. New additions to our virtual library in 2011 included language learning, Irish biographical information and an audio-book service. Our virtual services are proving evermore popular with an increase of 70% in the number of e-books downloaded last year.

Martello Tower, Seapoint



Dlr Library Service was shortlisted for the Chambers Local Government Awards for the project “dlr Libraries Without Boundaries”. The aim of the project was to promote dlr Libraries in areas where library usage and awareness was low and to alert the community to the range of services available 24/7 from their own homes and offices.

Parks Service

The new developments which took place in Parks this year included:

- The opening of tearooms and a Japanese Garden in Cabinteely Park
- The installation of a land art feature in Marlay Demesne know as “Dreaming of the Celestial Mountain” by the sculptor Agnes Conway
- A new off leash area for dogs was provided in Deerpark
- A MUGA (multi use games area) and a new playground was developed at Hyde Rd
- Belarmine playground was taken in charge
- A new playground on the Metals (developed by Architects Department) was added to our play amenities

A wide range of new sporting amenities have added to the recreational amenities in the County:

- All weather pitch at Coolevin
- Community all-weather multi use games areas (MUGA) in Moreen and Kilbogget
- Trim Trail and a half MUGA in Ballawley Park
- Outdoor Gyms in Blackrock Park and Newtownsmith
- Floodlighting of existing MUGA in Coolevin
- MUGA in the Gallops
- Three new junior grass pitches in Cabinteely

Significant progress has been made on a number of other sport amenities including Stepside all-weather pitch, which is due to open in spring 2012.

An extension and renovation works were carried out to the football changing rooms and the tennis club at Meadowvale. Improvement works were carried out to tennis courts at Beech Park (Deansgrange), The Maples (Clonskeagh), Orpen Green (Stillorgan), Cluny Park (Killiney), the Gallops (Ballyogan) and Marlay.

Marlay Demesne (College Rd car-park) formed the base camp for the very successful Summer Solstice “Walk the Line” challenge trek across the mountains along the Dublin/Wicklow border in aid of the Dublin and Wicklow Mountain Rescue Team on 25th June.

A Tree Strategy for Dún Laoghaire-Rathdown – “dlr TREES” was adopted by the Council in January 2011.

The Open Space Strategy was further developed through a public consultation process for adoption in 2012.

Dlr Red Squirrel Conservation Project was established in association with Coillte, Dublin Mountain Partnership and public and private landowners.

Biodiversity

An annual programme of biodiversity talks and walks for the public. 39 events were held in 2011.

An assessment of the ecological value of 10 uplands sites in the Dublin Mountains which support a number of habitats protected under the E.U. Habitats Directive 1992 and other locally important habitats and species. The report includes advice on potential threats and management issues. This information has been shared with the Dublin Mountains Partnership, NPWS, the planning department and other relevant stakeholders for consideration in plans and strategies to ensure the long-term conservation of these sites and their interest features.

Mapping of the location and extent of the invasive species Japanese Knotweed along the River Dodder was carried out. Opportunities for collaborative approach to control between

DLRCC, Dublin City Council and South Dublin County Council will be explored in 2012.

The range of projects undertaken were distributed around the County and focused on areas of particular need in relation to existing facilities (in need of improvement) and new facilities where there was demand for an amenity. Public consultation processes particularly in relation to the Open Space Strategy and the Red Squirrel Conservation Project has ensured that the citizens of the County have an opportunity to assist in the development of both strategic projects.

Cemeteries Service

603 interments were carried out in Deansgrange Cemetery and 513 in Shanganagh. 32 graves were sold in Deansgrange and 332 in Shanganagh in 2011.

New pavements were constructed in Shanganagh Cemetery and part of the funeral driveway in Deansgrange Cemetery was re-surfaced.

The restoration of the Gate Lodge in Deansgrange Cemetery was completed and now accommodates the cemetery staff.

The restoration of the former offices in Deansgrange commenced and will open as tea rooms in 2012.

A management plan for closed burial grounds commenced.

The Lodge, Deansgrange Cemetery



Finance Department

The Finance Department is responsible for the short and long term financing of the Council's operations, both Revenue and Capital.

Included among the wide range of services provided by the Department are:

- Financial Control, Cash Flow & Treasury Management
- Preparation of Annual Budget
- Preparation of Annual Financial Statement
- Administration of the General Ledger & Main Financial Systems
- Payroll Administration
- Commercial Rates Billing & Collection
- Environmental Waste Charges Collection
- Non-Domestic Water Charges Billing & Collection
- Payment of Accounts
- Insurance and Claims Administration
- Payments Receiving Office

- Administration of the Non Principal Private Residence Charge

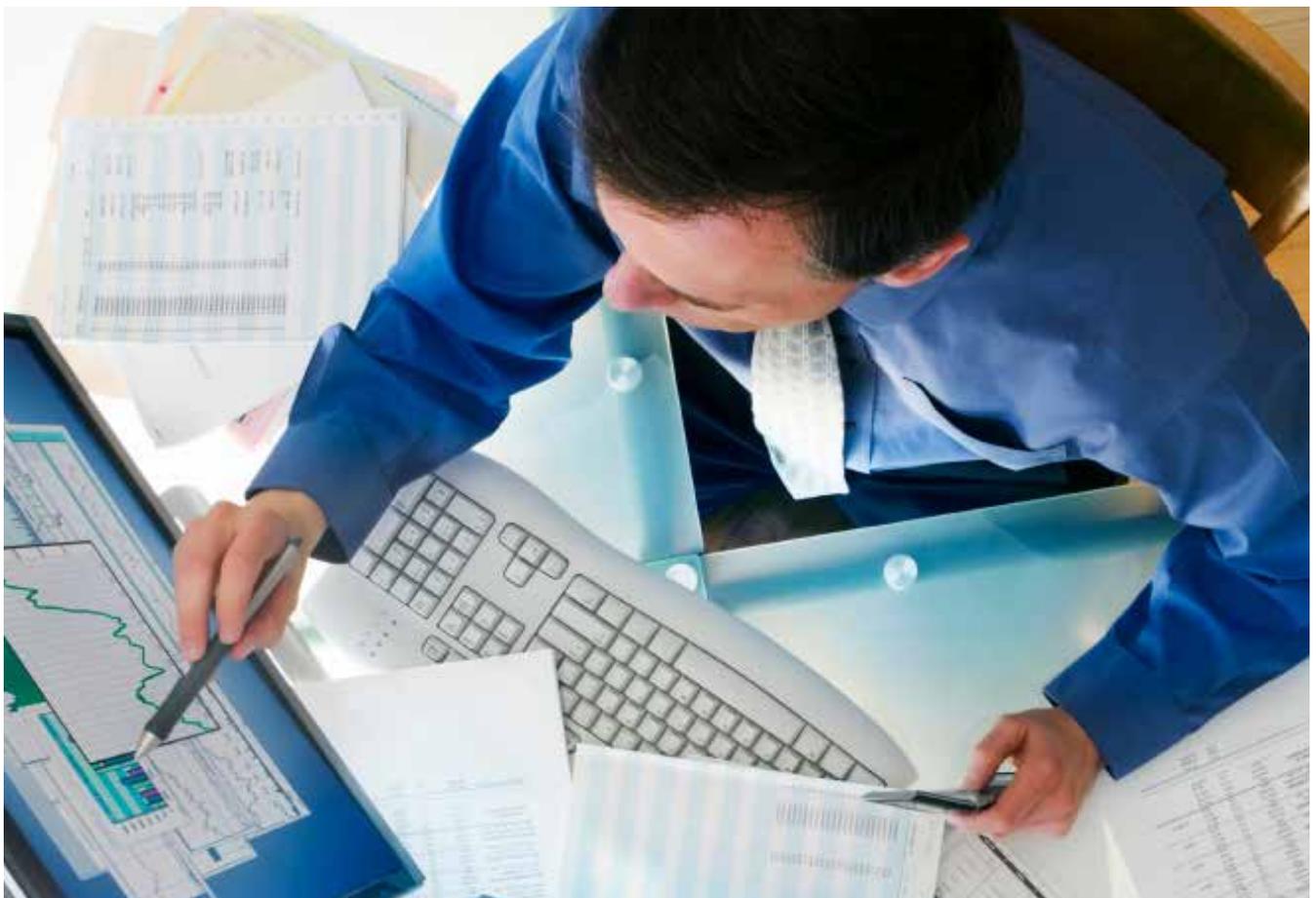
The Finance Department also ensures that statutory and financial accounting principles, which apply to all money, paid by, or to, the Council are complied with.

Council Budget

The Finance Department prepares the overall Budget in consultation with each department of the Council. The Revenue Budget for the financial year ended 31st December 2011, as adopted by Council, was €194,970,300

Rates

Rates are payable on commercial and industrial properties. Following consideration of the Budget each year, the elected



Members determine the Annual Rate on Valuation (ARV) to be levied for the following year. The ARV for 2011 was €0.17.

Collection Statistics			
Year	Total Rates Demanded	Total Rates Collected	% Collected
2011	101,326,260	77,289,648	76.28%
2010	€100,779,345	€81,537,284	80.91%
2009	€94,547,404	€79,934,676	84.52%

Valuation Act 2001

The Valuation Act 2001 revises the law relating to the rateable valuation of properties and facilitates a national revaluation of all rateable valuations.

Revaluation:

Revaluation has now been completed in the County of DunLaoghaire – Rathdown and the new valuation list came into effect for rating purposes on the 1/1/2011.

Entry Year Levy

The levy was introduced under the Local Government (Business Improvement Districts) Act 2006, which was enacted on the 24th December 2006.

The levy applies to all new-build properties from the date when the properties are valued for rating purposes, pending the levying of commercial rates.

Environmental Waste Charges

The Council ceased to provide a direct waste collection service from early August 2010 to the majority of its customers and provides a direct service only to a small number of households who had an existing bagged waste collection service and to residents of Council apartment complexes. The Council continues to pursue collection of outstanding arrears and in 2011 €1.7m was collected. In addition the Council also continues to accept and process waiver applications in respect of the charge and in 2011 2,068 applications were processed with 1,703 granted and 365 refused.

Non-Domestic Water Charges Collection

Charges for non-domestic water supply are determined by metered usage.

Year	Total Water Charges Demanded	Total Water Charges Collected	% Collected
2011	*€14,544,063	€6,426,070	44.18%
2010	€14,774,936*	€6,086,457	41.19%
2009	€14,736,941*	€5,717,026	38.79%

*Bills issue in arrears. The yearly debit includes final bill for the year, although issued to customers after year end. Also please note total demanded includes the incoming arrears at the 1st of January.

Domestic Water Charges were abolished from 1st January 1997.

Non-Principal Private Residence Charge (NPPR)

The Local Government (Charges) Act 2009 introduced a €200 charge for Non-Principal Private Residences. The €200 charge is payable to the local authority in whose area the Non-Principal Private Residence is located. The charge is self-assessed and owners must register the property and pay the charge.

The legislation provides for the imposition of late payment fees in respect of payments made after the due date and for the taking of legal proceedings against owners liable to the charge who do not meet their liability.

14,596 properties were subject to the charge in 2011 and the amount collected, including late payment fees, was €3.4m

Payment of Accounts

Payment to suppliers is made subject to presentation of valid tax documentation. The majority of payments are made by Electronic Fund Transfer (EFT), through which payments are made directly into suppliers' bank accounts, with occasional cheque payments where EFT is not practicable. Staff and Councillors are also paid by EFT.

The Council's Treasurer is: Bank of Ireland, 101 Upper George's Street, Dún Laoghaire, Co. Dublin.

Under The Prompt Payment of Accounts Act 1997, as amended, & the European Communities (Late Payment in Commercial Transactions) Regulations 2002 suppliers shall be entitled to late payment of interest on payments that are not paid within the prescribed period which in the case of most payments is 30 days. One interest payment of €1.47 was made in 2011.

From 1st July 2011 the Council is obliged to pay suppliers within 15 days to comply with a Government decision under the National Recovery Plan and the EU/IMF Programme of Support for Ireland. This decision extended the 15 day prompt

payment rule that had been applying to Central Government Departments, to the Health Service Executive, the Local Authorities, State Agencies and all other public sector bodies.

Auditor who reports to the Minister for the Environment, Community and Local Government.

VAT

Arising from changes to VAT legislation for public bodies a range of additional local authority services became subject to VAT effective from 1st July 2010. A full review of Council Services was undertaken to identify income sources affected by the VAT changes & procedures were put in place to account for VAT on relevant income and to identify VAT related expenditure to ensure submission of accurate returns to Revenue. An I.T solution was also developed to facilitate VAT reporting.

Internal Audit

The primary role of Internal Audit is to provide assurance to the County Manager, Senior Management, the Elected Council and the Audit Committee that the various risks facing the Council have been identified and appropriate internal controls are in place to manage those risks. Internal Audit evaluates and reports on the Council's internal control systems and makes recommendations for improvement where necessary. Internal Audit provides an independent review function to management, to assure that services are being provided in an efficient, effective and economic manner and conforming to legal requirements. In 2011 the Internal Audit Section:

- Issued five reports covering a wide range of issues.
- Facilitated the preparation of the Corporate and Departmental Risk Registers.
- Liaised with the Local Government Auditor.
- Liaised with the Council's Audit Committee.
- Devised and received approval for the 2011/2012 Annual Internal Audit Plan

Insurances

The main areas of activity are Public Liability, Employers Liability, Fire (Housing Stock), Fire (General Properties) and Motor Insurance. Full cover is provided.

Annual Financial Statement

The Annual Financial Statement 2010, completed in 2011, was prepared on an accrual accounting basis and included a full Balance Sheet showing assets owned and liabilities owed by the Council. The accounts are audited by the Local Government

Housing Department

The Housing Department manages approximately 4300 Council owned properties. Its functions include the construction, refurbishment, allocation, maintenance and sale of dwellings, rent assessment and collection, the making of house purchase loans and certain grants and the operation of the Plan for Social Housing and the provision of accommodation for homeless families.

The Department is responsible for the enforcement of standards and upkeep of rent books in private rented accommodation and the administration of the Rental Accommodation Scheme (RAS). The Department is also responsible for acquiring properties for social housing through leasing of private properties, the management and maintenance of Group Housing Schemes and Halting Sites and the implementation of the Council's Accommodation Programme for Travelling People.

Housing Construction Programme 2011

Units completed during 2011	27 units at Meadowlands (Phase 3)
Units under construction during 2011	0
Demolition	84 units at Rosemont Court

Tenant Purchase Scheme

During 2011 the Council received 124 applications to purchase, 60 applications were approved and 19 sales were completed.

Social Housing Leasing Initiative

A number of enquiries were received under this initiative and 8 leases were signed in 2011. Two applications under the CALF (Capital Advanced Loan Facility) scheme were approved. These Schemes will continue in 2012.

Refurbishments

Energy efficiency works were carried out on 95 dwellings, which included works to 5 long-term voids.

65 applications were received for housing adaptations for people with a disability

94 approvals issued at an estimated value of €658,000

Housing Adaptation

The schemes of grant aid for privately owned houses are as follows: -

- Housing Adaptation Grant Scheme for People with a Disability
- Mobility Aids Housing Grant Scheme
- Housing Aid for Older People

In relation to 2011

Housing Adaptation Grant Scheme for People with a Disability

149 applications for Housing Adaptation Grants for People with a Disability were received.

121 Provisional Approvals were issued in the sum of €1,086,756.

Mobility Aids Housing Grants

24 applications for Mobility Aids Housing Grant were received.

21 Provisional Approvals were issued in the sum of €89,029.

Housing Aid for Older People

57 applications for Housing Aid for Older People were received.

53 Provisional Approvals were issued in the sum of €257,608.

Homelessness

The Council continued its arrangements with the Health Service Executive and Dublin City Council in relation to the provision of emergency accommodation for homeless persons. The Dublin Region Framework Homeless Action Plan 2010 to 2013 is the adopted plan of the four Dublin Councils.

In 2011, the Council housed 19 homeless households in social housing as follows:

RAS:	1
Voluntary:	9
LA accommodation:	9

In addition a further 3 homeless households progressed to long-term supported accommodation in Dublin City.

40 households were assisted in accessing accommodation in the private rented sector.

The SLI (Support to Live Independently) Scheme provided support to 68 households who moved out of homeless accommodation

The Localisation Group continues to meet to discuss the Localisation of Services and any issues of concern arising. Representatives from service providers sit on the Localisation Group.

Anti-Social Behaviour in Council Estates

The Council continued its policy of dealing comprehensively with instances of anti-social behaviour in its estates during 2011.

During the year a total of 136 cases of anti-social behaviour were dealt with which is an increase of 7% in anti-social behaviour cases in comparison to 2010.

Legal Action was taken where appropriate and 4 Notices to Quit were served; 0 evictions carried out; 0 warrants for possession and 0 excluding orders obtained from the District Court.

5 dwellings were surrendered in lieu of legal action.

47 warning letters and 36 verbal warnings issued.

914 pre-tenancy assessments (background checks) were carried out.

Pre-Tenancy Training Courses

One "Introduction to Tenancy" Course was conducted in 2011.

Housing and Transfer Lists

On the 13th June 2011, the Council adopted an Allocations Scheme and on the 4th July 2011, the Scheme was amended by the Council to include two amendments.

At 31st December 2011, 4,225 applicants were assessed as being in need of housing. The Council's Housing Lists were reviewed

Affordable Housing at Levmosse & Mimosa



in June 2011 and the Transfer Lists were reviewed in July 2011. A total of 207 housing applicants were allocated dwellings. This included 94 dwellings negotiated by the Council under Part V agreements. 48 tenants were allocated transfers to alternative accommodation. This included 6 dwellings negotiated by the Council under Part V agreements.

Housing Rents

Generally, rents are calculated on the basis of current household income under the Council's Differential Rent Schemes. While slightly down on the previous year, 2011 also saw large numbers of assessments being carried out by the Department due in part to frequent changes in household incomes. The reduction in household incomes also contributed to a drop of 1.8% in the average rent, i.e. from €59.48 in 2010 to €58.43 in 2011 (which includes property charges where appropriate).

The net rental income of €12.35m also showed a decline of 1.1% on the previous year.

Part V – Housing Strategy

Under Part V of the Planning & Development Acts 2000 – 2010, 3 apartments were delivered, to be tenanted under the Rental

Accommodation Scheme; 2 adjoining sites measuring a total of .1052 hectares were delivered in the Ballybrack Ward. In addition, five further Agreements were entered into, providing for the payment of Financial Contributions and/or the delivery of units on a cost-neutral basis.

Affordable Housing Scheme

Despite the unprecedented collapse of the housing market, sales of 27 affordable dwellings were achieved during 2011. Due to reduced interest in affordable housing all affordable units were made available for sale on the open market with priority being given to affordable applicants and first time buyers.

At end of December 2011, there were a total of 2209 applicants on the Affordable Housing List.

Having evaluated the operation of the Affordable Housing Scheme and having examined the difficulties being encountered by applicants in obtaining mortgages without a significant deposit, a decision was taken to introduce a Rent to Buy scheme, following consultation with the Housing SPC and the Council. The Scheme was launched in November 2011 with the objective of assisting eligible applicants for affordable housing towards the purchase of their home. Under the scheme, the affordable home can be rented immediately from the Council for a period

Social & Affordable Housing at Rochdale, Honeypark



of up to three years. The applicant has the option to purchase that home at any time during this three-year period at a fixed price agreed before granting a lease on the property. 80% of the rent paid will be offset against the purchase of the affordable home in the event the unit is purchased during the three year period i.e. it will be taken as a deposit on the property. This scheme has attracted widespread interest among eligible applicants, and it is anticipated that the majority of apartments offered under this scheme will be occupied during 2012.

Voluntary Housing Schemes

Funding was provided during 2011 through the Capital Assistance Scheme for the provision of 9 units of accommodation for people with specific categories of housing need (homeless and disabled persons).

Accommodation of the Traveller Community 2011

The Local Traveller Accommodation Consultative Committee (LTACC) met on seven occasions during 2011.

The Traveller Accommodation Programme 2009 – 2013, which was adopted on 9th March 2009, was reviewed in 2011, no changes were made to the adopted Programme.

A programme of minor planned remedial works was carried out which included the installation of carbon monoxide monitors in all traveller specific accommodation units. Speed ramps were also put in place at St. Louise's Park.

A flood damaged house at Ballyogan Grove was fully refurbished and re-tenanted.

A fire damaged day house at Aughmore Lane Halting site was refurbished.

The full recording of information for traveller specific housing stock was moved onto the OHMS system.

Eight casual vacancies in traveller specific housing stock were filled during 2011.

Maintenance of Local Authority Housing Stock

As of December 31st 2011, the Council has approximately 4,300 dwellings in its rented stock. A total of 5,367 requests for maintenance were received in 2011.

The condition of our housing stock is continuing to improve mainly due to the fact that a large number of units were constructed/refurbished in the past 5 years and also due to our

planned maintenance programme, which is ongoing. A number of frameworks with approved specialised contractors are now in place, which in addition to the ongoing re-organisation of our direct labour unit, ensures best value for money is continuously being achieved.

Rental Accommodation Scheme

The Rental Accommodation Scheme (RAS) commenced in Dún Laoghaire – Rathdown County Council in August 2006.

Number of tenants of private landlords, transferred to Scheme at 31/12/2011 – 511

Number of homeless persons transferred to the Scheme at 31/12/2011 – 33

Human Resources Department and County Development Board

The functions of the Human Resources Department and County Development Board were merged under a single Directorate In December 2009.

The Human Resources Department is involved in the general administration of statutory employment provisions, the policies, procedures and schemes adopted by management. The Department also has responsibility for Accessibility and Workplace Partnership.

The County Development Board works extensively with partners of Council including other local public sector service providers, local development companies, the community and voluntary sector and organised business.

Staff of the County Council

The workforce of Dún Laoghaire-Rathdown County Council at the end of 2011 was 1,063 including clerical/administrative,

professional, technical and depot-based staff comprising craft and general workers.

Recruitment, Administration & Industrial Relations

The Human Resources Department provides an advisory service to local management, ensuring equality and consistency throughout the organisation.

Staff welfare is promoted through the operation of schemes that aspire to a work life balance i.e. flexi time, term time, work-sharing.

The Staff Welfare Officer identifies and responds to transitory crisis or personal difficulties experienced by staff at work or at home and provides a confidential counselling, referral and information service.

Presentation to Blackrock Hospice by HUG group



Equality

The Council's Equality & Access Officer continued to monitor and review corporate policies, practices and procedures to ensure that they remain consistent with employment and equality legislation, particularly in respect of the nine grounds of discrimination. He is a member of 2 national networks which develop and promote good practice in respect of both diversity management and service provision.

Accessibility

There was no funding available from the National Disability Strategy Fund during 2011, however accessibility and the principal of Universal Design was incorporated into all new capital projects, infrastructure programmes and general operations, with a view to improving access to the built environment, access to information and access to services. The Disability Consultation Group continued to meet regularly during the year and remains a useful resource to the authority.

The 3% target for the employment of people with disabilities referred to in the Disability Act 2005 was exceeded again in DLRCC (4.2%).

Staff Development and Training

During the year, the training programme delivered in-house training to 854 staff including the following areas: -

- Personal Development, Health and Safety, Freedom of Information, Customer Care, Information Technology
- 4 staff completed the Certificate in Local Government Studies
- 4 staff completed the Diploma in Local Government Studies
- 41 staff were approved under the Scheme of Assistance for courses of further education

Workplace Partnership

The Partnership committee continued in operation in 2011 and meetings continued on a monthly basis with a number of Action groups operating to advance several objectives/activities, some of which are outlined below: -

Return to Learning & Fetac programme

3 return to learning groups operated during the year, a further Fetac group concluded in December.

Dignity and Respect in the Workplace

A new Policy was adopted in December 2011, it will become effective on January 1st, 2012. A re-constituted designated contact persons group also received training in December 2011.

Depot Upgrading

The Partnership Depot Upgrading Communications Action group had a number of meetings with key personnel during the year. The group toured the new location, as its completion is scheduled for early 2012.

Health and Wellbeing Action Group

The Health and Wellbeing Action Group continued promoting health and wellbeing activities during the year with 204 staff members availing of health checks which were run in County Hall and Sandyford Environment Department.

Charity Group "HUG" (established in 2010)

This new group "HUG" commenced payroll deduction in September 2010 and to date 240 staff and pensioners have become members. The group decided to make their first award to one local charity. The charity selected was the Blackrock Hospice. On 16th December 2011, HUG presented a cheque for €5,000 to the Hospice which the Hospice will use to purchase a mobile hoist to assist people in their own homes.

Long Service Recognition

In October 2011, the Long Service Action Group ran a function for staff to celebrate 24 years service run with a total of 25 staff qualified to attend.

Tax Seminar

In May, the Partnership Office organised a tax seminar in the County Hall, 84 staff attended and an external consultant gave an overview of relevant issues of interest to the attendees.

National Review of Workplace Partnership

Key Stakeholders within DLR were engaged as part of a national review of Workplace Partnership. LANPAG will formulate a "new direction for workplace partnership".

County Development Board

The Department coordinates, facilitates and administratively supports an array of fora and collaboration mechanisms to deliver multi-agency actions in terms of long-term strategies for the social, economic and cultural development of the County.

Economic Development

The Council places a priority on developing a pro-business environment by:

- Creating a highly desirable place for people to live, work and visit.
- Providing effective services that are critical for business operations such as road infrastructure, water supply,

wastewater disposal and managing a clean and amenable local environment.

- Working with organised business groups to promote the retail and commercial areas of the County.

Economic Development as a positive outcome is the result of several factors working together. Many of these are not in the control of Council. The Council therefore engaged with other stakeholders in the following economic development activities in 2011:

- Working with neighbouring authorities to facilitate regional economic development within the framework of the Dublin City Region Economic Development Plan.
- Working with Dublin Tourism Co. to market local tourism products and attractions as part of the Dublin tourism brand.
- Working with local enterprise support agencies, state agencies and business groups to implement actions agreed in the County Development Board.
- Working with other cities and Councils as partners to implement EU funded projects aimed at promoting the County at wider levels.

Achievements in 2011 included:

Regional co-operation

Co-organising elements of the third Innovation Dublin Festival

Tourism

Continued use of the branding guidelines for dlr tourism marketing and communication within the Truly, Deeply, Madly Dublin tourism brand

62,500 visits to www.dlrtourism.com

4,599 downloads of Dún Laoghaire i-walks

12 press trips to the County and 20 overseas promotions (Stalls at trade shows abroad as well as travel agent and journalists visiting the County)

33,000 downloads of the VisitDublin App that includes content on dlr tourism products and attractions.

Business Area Promotion

Implementation of the BRAND Project to develop the brand of Dún Laoghaire town including:

- Establishment of the BRAND Stakeholders Group consisting of key decision makers in the Council, Dún Laoghaire Harbour Co, Dún Laoghaire Business Association, DLR Community and Voluntary Forum, IADT, Dún Laoghaire Shopping Centre and DLR Chamber.

- Marketing of events in festivals in the town under the “Summer is a festival in Dún Laoghaire” banner
- Hosting two ambassador training workshops for frontline staff in hotels, businesses and other services (e.g. traffic wardens and taxi drivers)
- Development of the dunlaoghaire.ie website, including a listing of approximately 5,000 local businesses
- Development of the Dún Laoghaire Town Facebook Page
- Development of a showreel for the town using the graphic language and images produced in 2010.

Presentation of a case study of the BRAND Project at the annual conference of the Ireland-Wales Programme.

The Council launched a business promotion grants scheme in 2010. The main purpose is to support business groups to engage in promotional activities that will increase footfall in their respective commercial/retail areas. In 2011 26 applications were received. Some of the new projects that were co-funded by Council included the Nutgrove Arts Festival in the Nutgrove Shopping Centre, the Blackrock Animation Festival in Blackrock town and the Bloomsday events in Dún Laoghaire, Sandycove & Glasthule and Blackrock.

In April 2011 Council established the first pop-up shop in the County in Park House, Georges St, Dún Laoghaire. The aims of the Pop-up Shop Initiative are to:

- Reduce the visual impact of empty property in the Town Centre
- Increase footfall and attract new visitors to the Town Centre
- Generate publicity for the Town Centre
- Offer low cost space for entrepreneurs and social enterprises to start-up new ideas and/or reach new audiences
- Showcase empty properties to potential tenants

A total of ten pop-up shop tenants availed of the opportunity in Park House in 2011. In October 2011 a second pop-up shop was opened in Dún Laoghaire Shopping Centre where a total of three tenants availed of the opportunity.

The Dún Laoghaire Pop-up Shop Initiative was short listed for the 2011 Chambers Ireland Excellence in Local Government Awards in the category Partnership with Business.

Inter-agency collaboration

Co-ordination of the CDB Economic Development Committee that consists of the senior management of DLR County Enterprise Board, FAS, IADT, Dún Laoghaire VEC, County Dublin VEC, Southside Partnership, IDA, Enterprise Ireland and DLR Chamber.

Implementation of the SURE Project to develop a local economic development plan for Loughlinstown, Shanganagh and Ballybrack including:

- Facilitation of an inter-agency local support group with community involvement
- Research and consultation to develop actions appropriate for the area
- Piloting actions to explore feasibility such as working with the DLR County Enterprise Board to initiate a local business network

Social Inclusion & Social Development

Social Development

A number of interagency structures have been established to support collaboration, co ordination and capacity building in the County. Staff of the CDB section, provide facilitation and administration to these committees.

Social Development and Inclusion Committee (SDIC)

Joint Policing Committee (JPC)

DLR Traveller Interagency Steering Group.

Disability Consultation Group (DCG)

DLR Integration Forum.

RAPID

The RAPID Programme is based in the Loughlinstown and Shanganagh / Rathsallagh areas and aims to improve the quality of life and opportunities available to residents by coordinating services from the different providers.

RAPID has developed an action plan under eight strategic objectives including: Education & Training, Health, Community Safety, Physical Environment, Community Development and Social Inclusion, Family Support, Youth.

Dún Laoghaire Rathdown County Council is a partner in a new EU project called SURE (Fostering diversification of local economies by using innovative Socio-economic methods of Urban REhabilitation in deprived urban areas). Dún Laoghaire Rathdown is one of seven cities involved in this project. The project aims to improve economic development and employment. The target area for this project are the RAPID areas.

In 2011 the RAPID Programme supported the following initiatives:

RAPID supported the development of the “Communities Working Together” Newsletter as an inter-agency project, communicating with local residents of the RAPID area.

Development of phase two of the Shanganagh Community Garden Project in conjunction with Shanganagh CDP.

Following on from the research report into the needs of vulnerable families with children, the RAPID Family Support Task Group hosted series of three seminars in 2011

In 2011 RAPID and An Garda Síochána have developed a Local Policing Forum for the areas of Loughlinstown, Shanklill and Ballybrack. The aim of this forum is to provide an opportunity for local residents of the RAPID area to discuss issues of Community Safety with An Garda Síochána and DLR County Council.

Social Inclusion

The Social Inclusion Unit is responsible for promoting and mainstreaming social inclusion within the County Council by proofing programmes, policies, and activities; and to endeavour that groups are not excluded or disadvantaged from accessing public services. Where feasible the Unit promotes active participation by vulnerable groups in all aspects of public service delivery.

Achievements in 2011 included:

Organisation and coordination of awareness programmes such as: Social Inclusion Week, World Refugee Day, Health and Wellbeing Event, Social Inclusion Photograph Competition,



Get involved. Be included!

8th to 15th October 2011

Visit www.dlrcoco.ie/socialinclusion

EQUALITY • RESPECT • PARTICIPATION



Equality and Human Rights Training, Calendar and Volunteer Awards.

Coordination of Integration Programme including:

- Development and coordination of the County of Dún Laoghaire Rathdown's Integration Strategy and Action Plan 2012-2015;
- Supporting and advocating for the needs of ethnic minorities through the dlr Ethnic Minority Integration Forum and the www.dlrintegration.ie website
- Coordination of dlr Integration Grant Scheme;
- Supporting the European Integrated Funded Project 'Promoting Civic Partnership of Third County Nationals'

Continued collaboration with statutory, community and voluntary and NGO organisations to embed Social Inclusion policies in policies and practices

Local Sports Partnership

In 2011 Dún Laoghaire-Rathdown Sports Partnership organised and delivered a wide range of training courses, workshops and physical activity programmes across the County for all ages, levels of ability and sporting types. Some key achievements:

1. Coach/Volunteer Training

- **Buntús** – 6 Primary schools (covering 105 teachers & 1,472 children) and 33 Pre-schools (covering 135 staff & 949 children)
- **Child Protection** – 16 Basic Awareness workshops covering 245 sports coaches/volunteers. Also completed training for 19 Children's Officers.
- **Sports Volunteer Development Programme** – 18 local sports volunteers provided with training in a wide range of administrative topics to assist in the development of their clubs
- **Sports First Aid** – 26 participants across 2 workshops
- **Active Leadership Award** – 12 volunteers trained to lead sports sessions
- **Disability Awareness** – 46 participants across 17 sports clubs
- **Club Development Information Seminar** – on the 19th November in Croke Park with 150 coaches/volunteers. "Planning for the Future" theme.

2. Participation Programmes & Events

- **DLR Community 5K** – a mass participation event held in Kilbogget park, which attracted 420 people of all ages and abilities from the County.

Lara Elison amongst the Poppies, Walled Garden, Marlay Park



- **Active Exercise Programme** – weekly approximately 120 older adults take part in this programme based in 3 dlr Leisure Services centres.
- **Older Adults Activity Days** – two taster days held where 180 older adults were provided the opportunity to be active, try new sports and meet participants from the Active Exercise programme.
- **Active For Fun** – programme targeting girls in transition year where mix of activity and education are used to create an interest in sport. 107 girls from 5 schools took part in 2011. Included a sports taster day in UCD.
- **Metals Family Cycle** – 220 (50% children) attended a fun cycle along the Metals in Dún Laoghaire as part of Bike Week
- **Operation Transformation Walk** – held on the 15th January with 140 participants launching the new Metals Slí na Sláinte route
- **ISC Family Sports Day** – 9 different sports taken by local clubs on the 24th September in dlr Leisure Services Loughlinstown. Over 130 attended.
- **Meet & Train** – weekly walking groups set up in Dún Laoghaire and Marlay Park with 40 participants in each
- **Focus Ireland Triathlon** – supported this participative triathlon event in Dún Laoghaire.
- **Bike Week** – supported the organisation of this week to promote cycling
- **Establishment of Walking Promotion Committee** – this group representing agencies in the County to work towards promoting walking

3. Disability Sport Development & Programmes

- **Inclusive Sport Programmes**
 - › Over 1200 people reached in some Sports Inclusion Disability activity, whether a once off or a weekly programme, club, camp or through coach and volunteer training.
 - › Included Surf 2 Heal DLR, Boccia & Powerchair Football clubs, Football for All, Martial Arts, SportsABILITY Weeks, Gaelic Activities for All (G.A.A.), multi-sports clubs and other events.
- **Capacity Building** – Over 54 services for people with disabilities and other have been engaged as participants or partners on SIDO training & programmes.
- **Sports Access** – People with a wide range of disabilities were included in sport, some for the first time, e.g. Xcessible DLR.

- **Awareness Raising/ Disability Inclusion Training** – including working with transition year students, public leisure centres, sports clubs, 3rd Level students and student teachers, teachers and individuals that provide services for people with disabilities in the area of physical activity.

4. Club Development Grants

- 14 clubs provided with grants to assist in participation programmes and developing their clubs – €7,250 awarded in total

5. Sports Forum

- 56 clubs represented – increasing coordination and communication
- Guides the Sports Partnership on club training and development needs
- Included presentations on Volunteering, Insurance, Open Space Strategy

6. Information Provision

- Point of contact and information source for sport in DLR – clubs, facilities, grants/funding, club development, programmes & events.
- Website, Facebook, e-newsletter, press releases, dlr Times, presentations, Get Ireland Active website
- Ongoing updating of databases for sports clubs and facilities in the County
- DLRSP Flyer – this was translated into 5 languages through Social Inclusion Unit funding.

County Community and Voluntary Forum

The Dún Laoghaire-Rathdown Community & Voluntary Forum works to ensure the voice of the community and voluntary sector is heard and taken into account in the ongoing development of the County. Its membership consists of over 400 organisations representing a wide range of interests such as local community groups, environment and heritage groups, social services and enterprise groups, sports groups and many others.

Achievements of the Forum in 2011 included:

Actively participated In the County Enterprise Day, Bealtaine festival, The Community Awards and Social Inclusion Week.

Supported the Involvement of Community and Voluntary Groups to make submissions on the review of Local Area Plans with the support of the Planning Department.

Actively supported the development of Dún Laoghaire-Rathdown Garda Diversity Committee, to encourage Innovative partnerships, promotions and communications between social and ethnic groups and An Garda Síochána.

Promotion of Community Forum Community Grant Scheme. The scheme provides for the making of grants up to €500 to assist affiliated organisations in promoting their membership and participation in activities.

The Forum also provided active support in 2011 for:

Supporting the continued Involvement for our Community Representatives on to the County Development Board, Joint Policing Committee, 5 Strategic Policy Committees and other bodies of local governance.

The continued development of a multi-agency Volunteering Board of Management for the promotion/running of a walk-in volunteer centre for the County.

Legal Services Department

The Legal Services Department provides an active and essential in-house service to all Council departments and Council affiliates. The Department has considerable expertise in all areas of local government law, practice and administration.

Amongst the many and varied services offered by the Legal Services Department are:

- Consultations with Council management and staff
- Participation and an active role in the development of major Council initiatives, policy implementation and service delivery
- Code enforcement and the management of litigation issues
- Judicial Review proceedings
- Public Enquiries
- Corporate Governance related issues
- Compulsory Purchase Orders
- Conveyancing and property management
- General advices

Vocational, professional and personal development training is undertaken with due regard to the objectives of the Council's Corporate Plan and the Department's own PMDS Team Plan.

Files are processed and managed using an up to date Case Management System in conjunction with Digital Dictation thus ensuring that the Department provides an efficient and progressive service to all it's client departments. This computer based file management and reporting system has proved to be a most useful and effective tool in assisting with service delivery in the department's code enforcement role, in the recovery of commercial rates and with general litigation matters.

While the recession in the economy has brought about a reduction in conveyancing transactions, there continues to be significant increases in the volume of litigation and contentious claims. Legal Services continue to make provision for these changes so as to ensure that cases and claims are effectively managed.

In its work, the Department's staff communicate regularly on behalf of the Council with Government departments, the Courts Service, the Property Registration Authority and with numerous solicitors, barristers and other consultants.



Planning Department

The Planning Department is responsible for implementing the provisions of the Planning & Development Acts 2000 (as amended), the Planning & Development Regulations 2001 (as amended) and the Building Control legislation.

This involves reviewing the existing County Development Plan and the making of a new Development Plan every six years, making and implementing Local Area Plans, consideration of applications for planning permission, the control of ongoing development, the enforcement of planning legislation, and providing advice on planning related matters together with enforcement of the Building Control legislation.

Development Control Service Indicators

- 1,019 planning applications were received in 2011 which represents a decrease of 17.22% on the 2010 figure.
- 972 valid planning applications determined.
- Out of a total of 138 decisions issued by An Bord Pleanála in 2011 in relation to appeals, 106 [76.81%] upheld/varied the decision of the Planning Authority, while 32 (23.19%) reversed the decision of the Planning Authority.

- During 2011 4 proposals by the County Council to carry out development were the subject of the public consultation process provided for under Part 8 of the 2001 Planning & Development Regulations.
- One major planning application the subject of an Environmental Impact Statement was submitted to the Council in 2011.

Enforcement

- A total of 217 new files were opened during 2011.
- A total of 133 cases were resolved through negotiation during the year.
- 241 Warning letters issued.
- 48 Enforcement Notices issued.
- 23 prosecutions were initiated.

Cherrywood Science & Technology Park



Section 5 of the Planning and Development Act 2000

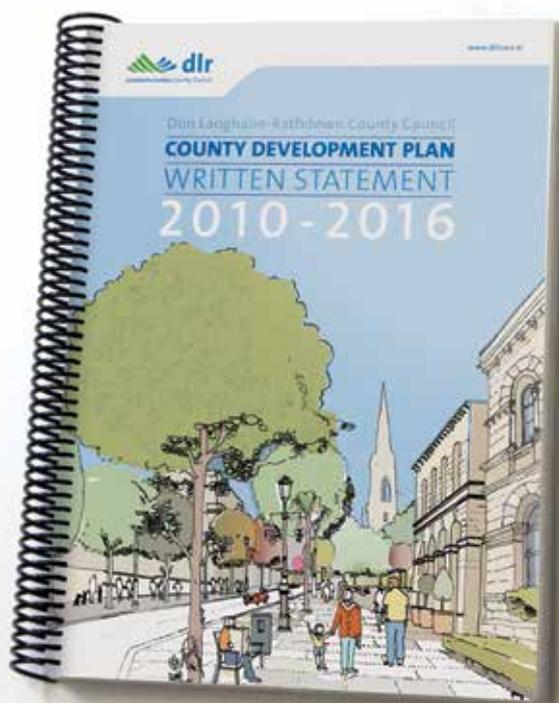
139 applications for a Declaration or Referral, under Section 5 of the Planning and Development Act 2000, were received in 2011. Two applications were referred to An Bord Pleanála for review.

County Development Plan

The Development Plan consists of a written statement and a set of 14 maps. The written statement sets out the general policy of the Council for the development of the County. It includes detailed standards for the control of development and specific objectives for different areas.

The maps illustrate the land use zoning provisions of the Plan, the road programmes and other objectives such as the preservation of trees and structures of archaeological interest. The Plan seeks to provide for the future well-being of the residents of the County by facilitating the growth of employment by ensuring an adequate supply of zoned lands for anticipated needs, by protecting the quality of the environment and by ensuring the provision of necessary infrastructure.

A constant theme of the Plan is the promotion of sustainable development. The Plan also recognises the need to co-operate with the Regional Authority, National Transport Authority and other agencies in meeting the needs of the Dublin Region.



Variations

There were 6 variations to the County Development Plan 2010-2016 during 2011 as follows:-

- Variation No. 1 – A.C.A. Killiney
- Variation No. 2 – Sandyford Urban Framework Plan
- Variation No. 3 – A.C.A.'s (i) Castle Cottages, Roebuck Road, (ii) Balally Terrace, Sandyford Road, (iii) Moss Cottages, Enniskerry Road.
- Variation No. 4 – Core Strategy
- Variation No. 5 – Building Height Strategy
- Variation No. 6.2 – A.C.A. Silchester Road.

Local Area Plans

The County Development Plan 2010-2016 contains objectives to prepare a number of Local Area Plans, Strategic Development Zones and Urban Framework Plans .

During 2011 – work continued on the following Local Plans:-

- Cherrywood Strategic Development Zone (SDZ)
- Sandyford Urban Framework Plan (SUFPP)
- Goatstown Local Area Plan.

During the latter part of 2011 some preliminary data collection was undertaken in respect of the following Local Area Plans:-

- Dún Laoghaire and Environs Local Area Plan
- Blackrock Local Area Plan.

During the lifetime of the 2010-2016 County Development Plan it is anticipated progress will be made in expediting further LAPs as follows:

- Sallynoggin Local Area Plan
- Kiltiernan/Glenamuck Local Area Plan (Amendments)
- Old Conna Local Area Plan
- Rathmichael/Ferndale Road Local Area Plan.

Building Heights Strategy

In addition to the above, further work continued in 2011 on the preparation of a revised Building Heights Strategy (Variation No. 5). This Variation to the County Development Plan was adopted by the members in 2011.

Architectural Conservation Areas

Work continued on the assessment of a number of Candidate Architectural Conservation Areas.

Work also continued on the assessment of the following three Architectural Conservation Areas:-

- Sandycove Point, Sandycove
- Monkstown
- The Metals.

Development Contribution Scheme (Section 48 of Planning and Development Act, 2000)

The Council on 14th December 2009 adopted the Section 48 Development Contribution Scheme 2010 – 2017. Total receipts under the Section 48 Development Contribution Schemes 2004 – 2009 and 2010-2017 were €156 million and in 2011 were approximately €3 million.

Supplementary Development Contribution Scheme (Section 49 of Planning and Development Act, 2000)

The Council on 13th January 2003 adopted a Section 49 Supplementary Development Contribution Scheme. It requires the payment of a financial contribution towards the cost of the extension of Luas Line B from the Sandycove Depot to Cherrywood, namely Luas Line B1.

The total receipts from 2003 – 2011 in respect of the Supplementary Development Contribution Scheme amounted to €23 million. A total of €384,000.00 was received in 2011.

Supplementary Development Contribution Scheme (Section 49 of Planning and Development Act, 2000-2006)

The Council on 10th November 2008 adopted a Section 49 Supplementary Development Contribution Scheme for the purpose of financing the development of the Glenamuck District Distributor Road Scheme and the Surface Water Attenuation Ponds Scheme.

Building Control Section

The Planning Department's Building Control Section is responsible for monitoring the Building Control Act 1990 & 2007 and the Regulations made under the Acts.

Building Control Section monitor approximately 15% of all new building works commenced in the County annually for compliance with the Building Regulations, however, the primary responsibility for compliance rests with the owners and builders.

Building Control Section co-ordinate the statutory taking in charge process of roads in new developments. The process includes monitoring the completion of roads, services, public lighting and open spaces in new developments when the development works are in progress. On the completion of the development further inspections are carried out to ensure that site works comply with the Council's taking in charge standards set out in "Development Works in Residential and Industrial Areas" (Guidance Document).

A total of 5 estates were taken in charge by the Council in 2011.

There is a number of developments at enforcement stage as the developers have failed to complete works to the Council's standard.

Building Regulations

Building Control (Amendment) Regulations 2009 brought into operation a number of additional statutory requirements under the Building Control Acts.

The Regulations came into effect in October 2009 and prescribe the procedures in respect of the new certification measures for:

- Seven Day Notice
- Regularisation Certificate
- Revised Fire Safety Certificate.

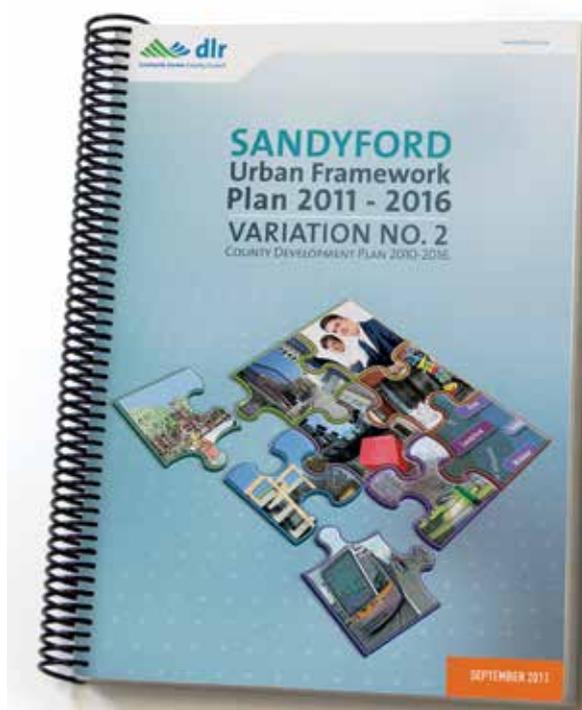
Disability Access Certificates and Revised Disability Certificates came into effect in January 2010.

A total of 107 Disability Access Certificates for new works were applied for in 2011, of which 106 were approved.

The Regulations also provide for the making of an appeal to An Bord Pleanála in respect of a Regularisation Certificate, Disability Access Certificate/Revised Disability Access Certificate under Section 6 of the Act.

Building Energy Rating [BER] Certificates

Under SI 666 of 2006 European Community (Energy Performance of Buildings) Regulations 2006, the Council is responsible for the monitoring of BERs. Building Control monitor new buildings to ensure that the building has a BER



before it is occupied. It is the Council's practice to visit estate agents / auctioneers in the County, who act for vendors. A new residential or commercial building, or an existing building which is to be let or sold, requires a BER before it is occupied.

The Council has not, to date, commenced enforcement proceedings for failure to submit BER certificates but is actively monitoring the situation and where it is satisfied that there is non-compliance with Regulations, the Council will commence enforcement proceedings.

National Survey on Ongoing Housing Developments

The Minister of State for Housing and Local Services, and Minister of State, with Special Responsibility for Planning, Sustainable Transport & Horticulture published a National Survey of Ongoing Housing Developments on 21st October, 2010.

The report was prepared by the Department of the Environment, Community & Local Government following a survey conducted by the Department's housing inspectors of all housing developments of two or more dwellings built or granted permission in the last few years that had commenced by the time of the survey (which was conducted from May to September 2010).

Building Control is actively monitoring the estates in our jurisdiction and is having ongoing discussions with the respective developers, or their agents to ensure that these estates are satisfactorily maintained. The Council are satisfied having inspected the major sites in the County that there are no significant issues with regard to the public utility works (i.e. roads, lighting, water and drainage, etc.,) on these sites.

Continuous Evaluation and Improvement of Services

The Planning Department continues to implement cost savings and efficiencies by the introduction of improvements to service provision.

Examples of such improvements, which have been introduced are listed below:

- Same-Day validation of planning applications.
- Validations are being done on a twice weekly basis improving the accuracy of our weekly list and significantly reducing validation times.
- Section 48 assessments are now being done by Decisions/Registry improving efficiency of file movement significantly.
- Land sterilisation agreements are now being documented on mapping improving the information available to the public.
- Post decision analysis is now documented, which improves the information available for future decision making.

- We have introduced submissions by email and credit card/ laser payment.
- A new I.T system for Development Contributions has been commissioned, which will greatly improve efficiency particularly in relation to debt collection.

The Planning Department also continues to encourage increased public participation in our processes, particularly statutory processes, by the provision of widely published public information sessions and the use of the Council website to facilitate the making of on line submissions to the Development Plan. Such measures, as well as improving communication with, and involvement by the public, enhances local democracy and involvement by the public in major decision making processes.

Transportation Department

The principal activities of the Transportation Department include:

- design construction, and maintenance of roads and motorways;
- improvement of junctions and traffic management;
- provision of quality bus corridors;
- maintenance and improvement of pedestrian and cycling facilities;
- provision and maintenance of public lighting;
- road control and the monitoring of road openings;
- improvement of facilities for mobility impaired and disabled road users;
- management of parking and parking control;
- introduction of road safety measures;
- operation of the school warden service.

Road Maintenance Section

Road Restoration Programme

A grant of €2,921,270 from the Department of Transport enabled the reconstruction/resurfacing of 12 roads in 2011 – Road Restoration Improvement Grant.

An additional grant of €878,000 from the Department of Transport enabled the carrying out of Maintenance works on an additional 5 roads in the County – Road Restoration Maintenance Grant.

Some of the major jobs undertaken in 2011 with the provision of these grants included:

- Booterstown Avenue – road re-surfacing, provision of filter lane to the N11 and renewal of footpaths;
- Brighton Road, Foxrock – new road drainage system, road re-surfacing and renewal of footpaths;

Contra-Flow Cycle Lane, Newtown Avenue, Blackrock



- Dundrum Road from Milltown Bridge to Taney crossroads.

Footpath Restoration Programme

Contract Works were carried out at 9 locations in 2011 with funding of €800,000 from the Council's own resources.

Footpath repairs and renewal were also carried out by Direct Labour.

Roads Control Section

The Roadmap on-line application system is now being used by the ESB, Bord Gáis and Communications Companies (Eircom & UPC). The expansion of this system to take in all applications for Licences to excavate public roads and footpaths continued to be pursued in 2011. This is being considered in conjunction with the development of an updated "Online Roadworks Control" system known as "Licenceit".

Bord Gáis completed a six year mains renewal project in the County in 2010 – "Accelerated Renewals Project". The checking and snagging of the reinstatement works carried out on these "Blocks" was completed in 2011.

UPC-NTL continued to carry out a similar upgrading of their services in the County area in 2011 known as "Rings". A total of 25 Rings have been completed to date.

A sum of €315,000 was spent on carrying out permanent reinstatement of openings for repairs to the water supply network.

The "Dublin Region Water Mains Rehabilitation Project" on upgrading of Water Mains on a phased basis which commenced in the County in 2010, continued in a number of areas within the County in 2011.

Public Lighting

The ongoing programme of lantern and column replacement continued in 2011. There are approximately 23,000 lanterns in the County.

Parking Control Section

Parking Control (Amendment) Bye-Laws, 2011 were adopted by the Council and came into operation on 1 January 2011.

Parking Schemes were introduced in the following locations in 2011:

- Ardglass Estate,
- Braemor Road Churchtown,
- Cabinteely Village (Extension),
- Dundrum Shopping Centre Car Park.

37311 fines were issued for parking and road traffic related offences in 2011.

4516 appeals against parking fines were issued in 2011. Of these 1900 appeals were allowed.

1103 convictions were secured through the District Court for the non-payment of parking fines during 2011.

Road Projects Office

The following are the major capital schemes under design/ construction or recently completed by the Council and funded by the Department of Transport. The capital allocation received in 2011 was €2,500,000.

Completed Schemes:

- Murphystown Way;
- Glenageary Road Upper and Kill Avenue / Mounttown Lower junction works;
- Moreen Estate Boundary Wall (M50 Upgrade);
- Signalisation of M50 Junction 14 roundabout;
- Pedestrian signals at Leopardstown Road/Brewery Road Roundabout.

Schemes under Construction:

- Leopardstown Road to Brewery Road Pedestrian and Cycleway (old Harcourt Street line).

Schemes at Design Stage:

- Burton Hall Road Extension (CPO);
- Pottery Road (CPO);
- Leopardstown Link Road (CPO);
- Leopardstown Road Roundabout Reconfiguration (CPO);
- M50 Pedestrian and Cycle connectivity bridge;
- Shanganagh Road;
- Shankill DART Carpark;
- Braemor Road Cycle Lanes;
- Classon's Bridge Investigation;
- Brides Glen to Shankill Cycleway and Footpath;
- Dún Laoghaire Laneways;
- Blackglen Road/Harold's Grange Road;
- Rochestown Avenue/Abbey Road.

Transportation Planning Section

- Reported on 606 planning applications;
- 4 Part VIII applications;

- 20 compliance submissions, 2 Bord Pleanála appeals;
- Held over 100 meetings with architects, engineers and planners in order to facilitate the progression of planning applications;
- Transportation input to Planning Scheme for the Cherrywood SDZ Goatstown Local Area Plan and Sandyford Urban Framework Plan;

Promoted sustainable travel initiatives in DLR in conjunction with the Department of Transport, the National Transport Authority and other agencies and carried out the following:

- Launched the Sandyford Area Wide Mobility Management Plan.
- Ran public events during both Bike and European Mobility Week for example “The Metals Family Cycle” and “Active 8”;
- Promoted sustainable travel in schools throughout the County by running art competition and poster campaigns;
- Dún Laoghaire-Rathdown County Council was runner-up in the Green Travel Awards under the “Transportation” category;
- Launched electric charge point in Dún Laoghaire town centre.
- Continued the programme of cycle stand installations at public locations for example DLR Leisure Centre Sites.

Traffic Section

- Completed construction work on two quality bus corridor (QBC’s) schemes on Kill Avenue and Phase 2 of Upper Churchtown Road QBC;
- Installed 6 new traffic signalised junctions and upgraded ten existing signalised junctions.
- Installed six new signalised pedestrian crossings and upgraded four existing pedestrian crossings.
- Upgraded five existing non-signalised junctions.
- Installed a contra flow cycle lane on Newtown Avenue, Blackrock and a cycle lane on Newtownpark Avenue, Blackrock;
- Other cycle improvements included the installation of two cycle counters on the N11 and Clonskeagh Road along with the installation of 52 new cycle parking spaces at locations throughout the County;
- Improvements to the existing cycle lanes on the N11 were also carried out in accordance with the latest design guidelines produced by the NTA;
- Work progressed on the County Wide Cycle Network Review which identified existing cycle facilities, identified barriers to cycling, identified areas where improvements would be prioritised based on demand and quality of service and examined options for route signage and maps;
- SCATS, the adaptive traffic control system was expanded to a further 13 junctions. The CCTV on the traffic network was expanded to a further 7 locations within the County;

Real Time Passenger Information Sign



- In conjunction with Dublin Bus, Real Time Passenger Information (RTPI) signs were installed and became operational at 14 locations throughout the County. In addition, a further 32 bus stops were upgraded to provide greater accessibility and wheelchair access for vulnerable road users;
- Traffic Section dealt with 253 requests for new road markings and signage as part of the Traffic Advisory Group (TAG) process in consultation with the Garda Traffic section, which examines all Statutory signing and road lining requests;
- The directional signage for the R118 from the M50 to Dún Laoghaire was designed and manufactured and the installation contract will be completed in 2012. The directional signage on the Murphystown Road Improvement Scheme was completed;
- Installed two village signs in Churchtown and Foxrock in consultation with local residents and businesses;
- Work also progressed on the Noise Mapping project for the County which was done under the direction of the EPA and the DoECLG. This is a requirement to be carried out every 5 years under EU regulations.

Road Safety Section

The Road Safety Section operates a School Warden service which caters for thousands of children attending schools during school terms and is delivered by 75 wardens at 69 locations throughout the County. The wardens are employed, trained and managed by

the Road Safety Section. A new school warden service was put in place on the N11 at Oatlands College.

The 'Ag Siúl to School' walking bus document was issued to all primary schools in the County.

Undertook seven low-cost road safety improvement / accident investigation and prevention projects. Work continued with improvement works on cycle lane transitions along the N11 and upgraded cycle facilities at bus stops on the N11 in line with recommendations in the Draft National Cycle Manual.

On-site cycle training and testing was made available to all primary schools in the County. Training began in Sept. 2011, and certificates in cycling proficiency were awarded to 711 pupils at 19 schools.

Carried out safety improvement works at 17 schools throughout the County.

Installed enhanced pedestrian crossings and facilities for those with visual and mobility impairments. Installed speed alert signs in areas with an identified speeding issue. Improved infrastructure in areas with identified accident histories.

DLRCC actively participated in the Garda Casualty Reduction Implementation Plans, which took place in April/May and October/November. Pedestrians and Cyclists were targeted during these campaigns.

This campaign is considered to have been a success with road fatalities in Dublin decreasing from 32 in year 2009 to 19 in year 2010 and an estimated 10 in year 2011. The figures for Dún Laoghaire are included in the Dublin figures. Dún Laoghaire had 1 road fatality in year 2011.

Snow Gritter at work, Woodside Road, Sandyford



Water & Waste Services Department

The Water & Waste Services Department provides a range of essential services and is responsible for the provision, maintenance and management of the public water supply and drainage systems throughout the County as well as waste management and enforcement.

Water Services

An adequate, wholesome and reliable water supply is one of the most essential services provided by a local authority. In Dún Laoghaire-Rathdown the water supply system consists of over 1,000 km of Watermains, together with reservoirs, pumping stations and treatment works. The Council's functional area covers one of Ireland's older conurbations: much of the network is old with 8% of the network laid pre 1900 and 40% laid pre 1960. This results in a high level of maintenance and repair, which leads to increased operational costs. Nevertheless, the quality remains among the best in the country and results of water quality testing are regularly posted on the Council's website.

Foul drainage is collected in a network of pipes and treated in Waste Water Treatment Plants (WWTP) at Shanganagh and

Ringsend. Surface water is collected and discharged to either adjacent rivers or the sea.

Projects

In 2011 estimated water leakage averaged 26% in the County, reduced from 29% in 2010. The reduction was largely due to rehabilitation of watermains in the County. Watermain rehabilitation continued under the Dublin Region Watermain Rehabilitation project which is part-funded by the DECLG. Since the project commenced in 2008, rehabilitation has been progressed in Blackrock, Mount Merrion, Broadford, Ardagh and Deans Grange areas with further work underway in Sallynoggin, Monkstown and Glenageary for completion in 2012.

The Water Pollution Control Section enforces the Water Pollution Act 1977 (amended 1990) and monitors water quality in the County's rivers through an extensive system of sampling

Shanganagh/Bray Main Drainage Scheme



and analysis. The Council has adopted the Programme of Measures for the Eastern River Basin District. These measures are designed to protect and improve water quality to good environmental status as defined by the Water Framework Directive.

The Sandyford / Stillorgan sub-catchment study is now complete and design and construction work is progressing on several key recommended remedial measures.

Sandyford High Level Water Supply Scheme

This Scheme provides for an adequate water distribution infrastructure for nearby newly developed and developing areas of Sandyford, Ballyogan, Stepside and Kiltarnan. The new system has been operational since mid-2011 and was officially opened by the Minister of the Environment, Culture and Local Government in September.

Shanganagh/Bray Main Drainage Scheme

Contract No 1; Upgrade of the WWTP (Waste Water Treatment Plant) to provide full secondary treatment for wastewater from the Shanganagh and Bray catchments (population of 186,000). Construction commenced end of 2008. The civil engineering works were completed in 2011 with full treatment of the wastewater commencing in early 2012.

Contract No 2; Transfer Pipeline. Work commenced in mid-2011 on the construction of the pipeline to transfer the flows from Bray catchment to the upgraded works at Shanganagh. Due to be completed in Autumn 2012 with all flows from the combined catchment then being treated to the required standard to comply with the Urban Wastewater Directive.

Carysfort / Maretimo Stream Improvement Scheme

Construction work on this flood alleviation Scheme commenced in mid-2011 and is due to be complete during the second half of 2012. The completed scheme will ensure that the upgraded stream has the capacity to handle the flows from a 1 in 100 year rainfall event.

WASTE MANAGEMENT

ENFORCEMENT UNIT

The legislative areas of Waste, Air and Noise pollution are monitored by the Environmental Enforcement Unit to ensure that waste producers and operators fully comply with the relevant Regulations. Where necessary, the Enforcement Unit takes enforcement action including service of Statutory Notices and prosecution proceedings where breaches of the Regulations occur.

The diversity of Regulations apply to businesses such as, for example, restaurants (food waste), dry-cleaners and vehicle crash

repairers (solvents in paint and cleaning fluids), garages (tyres, batteries, oil and other hazardous wastes), hospitals and nursing homes (medical wastes).

Public Registers are maintained in respect of Waste Facility Permits, Dry Cleaners, Vehicle Crash Repairers, retailers of Batteries and Accumulators as well as 'self-complying' Packaging Producers, Petrol Filling Stations and Tyre Retailers.



Recycling Centres

Ballyogan Recycling Park

The tonnage of recyclable material brought to Ballyogan Recycling Park in 2011 was 8,482 tonnes. Compost bins and Water butts are offered for sale to the public at Ballyogan Recycling Park. In 2011 145 Compost Bins and 142 Water butts were sold.

Eden Park Recycling Centre

434.08 tonnes of recyclable materials were brought to Eden Park Recycling Centre in 2011.

Shanganagh Recycling Centre

295.28 tonnes of recyclable materials were brought to Shanganagh Recycling Centre in 2011

Bring Bank Centres

The Council provides almost 44 centres. A total of 2,333.68 tonnes of recyclables were brought to the centre during the year.

Green Business

The **EnviroCom 2011 Awards** were hosted by the DLR Chamber and sponsored by DLR County Council. Other sponsors were the Health Service Executive, Fáilte Ireland, Sustainable Energy Ireland, The Environmental Protection Agency, Dún Laoghaire-Rathdown County Enterprise Board, ESB Ecars and United Retek Ltd. The Gazette Group Newspapers was a media partner. The Green Business Officer represented DLR County Council on the judging panel for the Awards for the fifth year. Winners were from large corporations, public agencies, the voluntary sector and incubator companies operating in the County.

The **Ecocert Programme** is a three-year environmental support and certification programme that was launched to businesses in 2011 to enable savings to be made in waste, water and energy

Sandyford High Level Water Supply Scheme



management. The Ecocert Programme is a partnership between the Environmental Protection Agency, Econcertive and five local authorities including DLR County Council. Participants to date include companies in the retail, pharmaceutical, financial and educational sectors.

5 Waste Electrical and Electronic Equipment (WEEE) Collection

Days were held in the County in 2011 yielding 61.4 tonnes of WEEE. This was a planned reduction of events compared to 2010 (11 events) to increase efficiency in this service arising from a review of the yields from events held in conjunction with Estate Management. Clondalkin Community Recycling Initiative was engaged to offer door-to-door collections in conjunction with Estate Management as required. These door-to-door collections yielded a further 31.44 tonnes of WEEE

and the total WEEE collected in 2011 (93 tonnes) compared favourably with the 95 tonnes collected in 2010.

SCHEDULE 1

Facilities Registered/Permits Issued	
Waste Enforcement	565
Wastewater licences	39
Inspections	
Waste Enforcement	623
Water and Wastewater	1537
Complaints Received	
Waste Enforcement	171
Water and Wastewater	3628
Enforcement Actions	
Waste Enforcement	25
Water and Wastewater	87

Balance Sheet For Year Ending 31 December 2011

€'000

Fixed Assets	3,430,865,417
Work in Progress	115,698,524
Long Term Debtors	155,139,373
Net Current Assets	122,284,774
Long Term Creditors	-238,828,983
Net Assets	3,585,159,105

Financed by:

Capitalisation Account	3,430,865,418
Work in Progress	107,718,915
Specific Revenue Reserve	18,452,967
General reserve balance	9,500,465
Other balances	18,621,343
Total	3,585,159,108

Income & Expenditure Account Statement For Year Ending 31 December 2011

	Gross Exp 2011 €	Income 2011 €	Net Cost 2011 €
HOUSING AND BUILDING	27,522,747	23,794,009	3,728,738
ROAD TRANSPORTATION & SAFETY	26,704,227	10,929,263	15,774,964
WATER SUPPLY & SEWERAGE	29,365,454	10,035,672	19,329,782
DEVELOPMENT INCENTIVES & CONTROL	12,204,231	1,815,249	10,388,982
ENVIRONMENTAL PROTECTION	23,690,533	10,040,210	13,650,323
RECREATION & AMENITY	24,569,268	3,989,192	20,580,076
AGRICULTURE, EDUCATION, HEALTH & SAFETY	7,900,910	6,855,921	1,044,989
MISCELLANEOUS SERVICES	21,130,575	7,210,056	13,920,519
Total Expenditure / Income	173,087,945	74,669,572	98,418,373
Net cost of programmes to be funded from:			
Rates Income			88,948,647
Pension Related Deduction			2,980,384
Local Government Fund			28,395,175
Surplus/ (Deficit) for year			<u>21,905,833</u>
Transfers from/(to) reserves			-21,514,851
Overall surplus/(deficit) for the year			<u>390,982</u>
General reserve @ 1 January			9,109,483
General Reserve @ 31 December			<u><u>9,500,465</u></u>

Service Indicators 2011

Dún Laoghaire-Rathdown County Council	
F: FIRE SERVICE	
F1: FIRE SERVICE MOBILISATION	
A. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of fire	Dublin City Council is the Fire Authority for the entire Dublin area.
B. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of fire	Dublin City Council is the Fire Authority for the entire Dublin area.
C. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of all other emergency incidents	Dublin City Council is the Fire Authority for the entire Dublin area.
D. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of all other emergency incidents	Dublin City Council is the Fire Authority for the entire Dublin area.
F.2 Percentage of attendances at scenes	
A. Percentage of cases in respect of fire in which first attendance is at the scene within 10 minutes	Dublin City Council is the Fire Authority for the entire Dublin area.
B. Percentage of cases in respect of fire in which first attendance is at the scene after 10 minutes but within 20 minutes	Dublin City Council is the Fire Authority for the entire Dublin area.
C. Percentage of cases in respect of fire in which first attendance is at the scene after 20 minutes	Dublin City Council is the Fire Authority for the entire Dublin area.
D. Percentage of cases in respect of all other emergency incidents in which first attendance is at the scene within 10 minutes	Dublin City Council is the Fire Authority for the entire Dublin area.
E. Percentage of cases in respect of all other emergency incidents in which first attendance is at the scene after 10 minutes but within 20 minutes	Dublin City Council is the Fire Authority for the entire Dublin area.
F. Percentage of cases in respect of all other emergency incidents in which first attendance is at the scene after 20 minutes	Dublin City Council is the Fire Authority for the entire Dublin area.
F.3 Fire Prevention	
A. Total number of fire safety certificate applications received	153
B. Total number of fire safety certificate applications processed (including cases deemed invalid)	165
C. Total number of applications deemed invalid	12

CP: COMMUNITY PARTICIPATION**CP.1 PARTICIPATION IN LOCAL YOUTH COUNCIL/COMHAIRLE NA N-OG SCHEME**

Percentage of local schools and youth groups involved in the local Youth Council/ Comhairle na n-Og scheme	43.66
Total number of local schools and youth groups	71
Number of local schools and youth groups involved in the local Youth Council/ Comhairle na n-Og scheme	31

CP.2 GROUPS REGISTERED WITH THE COMMUNITY AND VOLUNTARY FORUM

Number of groups registered with the Community and Voluntary Forum	400
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C: CORPORATE ISSUES**C.1 WORKING DAYS LOST TO SICKNESS**

A. Percentage of working days lost to sickness absence through certified leave	4.04
B. Percentage of working days lost to sickness absence through uncertified leave	1.04
Number of working days lost to sickness absence through certified leave	9761.5
Number of working days lost to sickness absence through uncertified leave	2500.5
Total number of staff (Whole Time Equivalent) at the end of December 2011 (as per DEHLG staffing return for the end of 2011)	1063.60

C.2 STAFF TRAINING AND DEVELOPMENT

Expenditure on Training and Development as a percentage of total payroll costs	3.97
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E: ENVIRONMENTAL SERVICES**WATER****E.1 UNACCOUNTED FOR WATER**

Unaccounted for water (UFW) as a percentage of total volume of water supplied under the water supply schemes that the local authority is responsible for	26.05
Total volume of water supplied (m ³ /per day) under the water supply schemes that the local authority is responsible for	59014
Volume of unaccounted for water (m ³ /per day) under the water supply schemes that the local authority is responsible for	15374

E.2 DRINKING WATER ANALYSIS

A. Percentage of drinking water analysis results in compliance with statutory requirements with regard to public schemes	99.70
B. Percentage of drinking water analysis results in compliance with statutory requirements with regard to private schemes (where appropriate)	N/A

WASTE MANAGEMENT**E.3 WASTE SEGREGATION**

A. Percentage of households who receive a waste collection service and are provided with segregated waste collection for dry recyclables	100
B. Percentage of households who receive a waste collection service and are provided with segregated waste collection for organics	N/A
Total number of households provided with a waste collection service	753
Number of households provided with a segregated waste collection service for recyclables	753
Number of households provided with a segregated waste collection service for organics	N/A

E4: HOUSING WASTE SENT FOR RECYCLING

A. Percentage of household waste collected from kerbside, which is sent for recycling	91.81
B. Tonnage of household waste collected from kerbside, which is sent for recycling	35150
C. Tonnage of household waste recycled, which arises from waste collected from recycling facilities (i.e. bring banks, civic amenity centres, transfer stations and other recycling facilities)	11817.82
Total tonnage of household waste collected from kerbside	38287
Tonnage of household waste collected from kerbside, which is sent for recycling	35150
Tonnage of household waste collected from kerbside, which is landfilled	3137
Tonnage of household waste recycled, which arises from waste collected from recycling facilities (i.e. bring banks, civic amenity centres, transfer stations and other recycling facilities)	11817.82

E5: HOUSEHOLD WASTE SENT FOR LANDFILL

A. The percentage of household waste collected which is sent to landfill	69.49
B. The tonnage of household waste collected which is sent to landfill	205
Total tonnage of household waste collected	295
Tonnage of household waste which is sent to landfill	205

E6: RECYCLING FACILITIES

The total number of Bring Sites in the local authority area	44
The total number of Civic Amenity Centres in the local authority area	3

Glass

A. The number of Bring Sites for recycling	44
B. The number of Civic Amenity Centres for recycling	3
C. The total number of facilities for recycling	47
D. The number of locations for recycling per 5,000 of population	1.14

Cans

E. The number of Bring Sites for recycling	31
F. The number of Civic Amenity Centres for recycling	3
G. The total number of facilities for recycling	34
H. The number of locations for recycling per 5,000 of population	0.82

Textiles

I. The number of Bring Sites for recycling	29
J. The number of Civic Amenity Centres for recycling	3
K. The total number of facilities for recycling	32
L. The number of locations for recycling per 5,000 of population	0.77

Batteries

M. The number of Bring Sites for recycling	0
N. The number of Civic Amenity Centres for recycling	3
O. The total number of facilities for recycling	3
P. The number of locations for recycling per 5,000 of population	0.07

Oils

Q. The number of Bring Sites for recycling	0
R. The number of Civic Amenity Centres for recycling	1
S. The total number of facilities for recycling	1
T. The number of locations for recycling per 5,000 of population	0.02

Other materials

U. The number of Bring Sites for recycling	0
V. The number of Civic Amenity Centres for recycling	3
W. The total number of facilities for recycling	3
X. The number of locations for recycling per 5,000 of population	0.07

Litter**E7: LITTER PREVENTION AND ENFORCEMENT**

A. Number of full-time litter wardens	6
B. Number of part-time litter wardens	2
C. Number of litter wardens (both full- and part-time) per 5,000 population	0.19
D. Number of on-the-spot fines issued	1027
E. Number of on-the-spot fines paid	680
F. Number of prosecution cases taken because of non-payment of on-the-spot fines	141
G. Number of prosecutions secured in cases taken because of non-payment of on-the-spot fines	28
H. Number of notices issued (under sections 9, 15, 16, 17 and 20 of the Litter Pollution Act 1997)	4
I. Total number of prosecutions taken (all prosecutions under the Litter Acts 1997 to 2003)	151
J. Total number of prosecutions secured (all prosecutions under the Litter Acts 1997 to 2003)	32

K. Percentage of areas in the local authority that are unpolluted (i.e. litter-free)	26
L. Percentage of areas in the local authority that are slightly polluted with litter	52
M. Percentage of areas in the local authority that are moderately polluted with litter	15
N. Percentage of areas in the local authority that are significantly polluted with litter	4
O. Percentage of areas in the local authority that are grossly polluted with litter	3
E8: ENVIRONMENTAL COMPLAINTS AND ENFORCEMENT	
A. Total number of cases subject to complaints concerning environmental pollution (relating to waste, litter, water pollution, noise pollution, air pollution)	4635 4401 Litter, 53 Air, 97 Noise, 26 Waste, 58 Water
B. Number of complaints investigated	4623 4401 Litter, 52 Air, 88 Noise, 24 Waste, 58 Water
C. Number of complaints resolved where no further action was necessary	3389 3205 Litter, 38 Air, 65 Noise, 23 Waste, 58 Water
D. Number of enforcement procedures taken	1234 1196 Litter, 14 Air, 20 Noise, 4 Waste, 0 Water
E9: PERCENTAGE OF SCHOOLS PARTICIPATING IN ENVIRONMENTAL CAMPAIGNS	
A. Percentage of primary schools participating in environmental campaigns	89.02
B. Percentage of secondary schools participating in environmental campaigns	93.94
Total number of primary schools	82
Number of primary schools participating in environmental campaigns	73
Total number of secondary schools	33
Number of secondary schools participating in environmental campaigns	31

H: HOUSING

H1: HOUSING VACANCIES

A. The total number of dwellings in local authority stock	4377
B. The total number of dwellings, excluding those subject to major refurbishment projects	4293
C. The overall percentage of dwellings that are empty (excluding those subject to major refurbishment projects)	1.65
D. The percentage of empty dwellings unavailable for letting	43.66
E- The percentage of empty dwellings available for letting	56.34
The average number of dwellings in local authority stock	4377
The average number of dwellings, excluding those subject to major refurbishment projects	4293
The average number of dwellings that are empty (excluding those subject to major refurbishment projects)	71
The average number of empty dwellings unavailable for letting	31
The average number of empty dwellings available for letting	40

H2: AVERAGE TIME TAKEN TO RE-LET AVAILABLE DWELLINGS

The average time taken (in weeks) from the date of vacation of dwelling to the date when all necessary repairs are carried out which are deemed necessary to re-let the dwelling	10.88
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The average time taken (in weeks) from the works (above) being completed to the date of the first rent debit	18.45	<p>Please note that in 2011 it took an average of 9.52 weeks to re-let a property excluding the following;</p> <ul style="list-style-type: none"> • OAP units took an average of 26.49 weeks to re-let • Low Demand Areas took 27.54 weeks to re-let • Greened properties took an average of 13.23 weeks to re-let • The overall average to re-let a property in 2011 was 18.45 weeks <p>New regulations were introduced in April 2011 which changed the way applications for Social Housing Support are assessed, this was the main delay with making offers</p>
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H3: HOUSING REPAIRS

Number of repairs completed as a percentage of the number of valid repair requests received	99.13
The number of repairs completed	5370
The number of valid repair requests received	5417

H4: TRAVELLER ACCOMMODATION

Total number of traveller families accommodated as a percentage of the targets set in the local traveller accommodation programme	64.29
Number of Traveller families accommodated	9
Target number of Traveller families to be accommodated in the year, as set out in the local Traveller accommodation programme	14

H5: ENFORCEMENT OF STANDARDS IN THE PRIVATE RENTED SECTOR

A. Total number of registered tenancies	12531
B. Number of dwelling units inspected	795
C. Number of inspections carried out	1035
D. Number of dwellings inspected as percentage of registered tenancies (i.e. B as percentage of A)	6.34

H6: GRANTS TO ADAPT HOUSING FOR THE NEEDS OF PEOPLE WITH A DISABILITY

A. Average time taken (in weeks) to process applications under the Mobility Aids Grant Scheme, including any necessary inspection(s), from the date of receipt of a valid application to the date of decision on the application	0.96
B. Average time taken (in weeks) to process applications under Housing Adaptation Grant for People with a Disability, including any necessary inspection(s), from the date of receipt, to the date of decision on the application	1.89

H7: PRE-TENANCY FAMILIARISATION COURSES

A. Total number of new local authority tenants	96
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B. Percentage of new local authority tenants who have been offered pre-tenancy familiarisation courses	23.96	Pre-tenancy training courses are made available to new tenants for new developments. Otherwise the provision of pre-tenancy training courses is dependant on resources being available. DLRCC is aiming to hold them every quarter. A general pre-tenancy course was held in December 2011, however only 3 people who attended this course were housed in 2011.
Number of new local authority tenants who have been offered pre-tenancy familiarisation courses	23	

L: LIBRARY SERVICES

L.1 LIBRARY PUBLIC OPENING HOURS

A. Average number of opening hours per week for full-time libraries	35	Closed for Renovations: Dundrum - 2 weeks; Stillorgan - 3 months. Changes in opening hours caused reduction of 2 hours per week in Dalkey and Dún Laoghaire for 2 months. 36 hour reduction in Cabinteely, Blackrock & Shankill following bank holiday w/ ends at August & October. Dalkey opened +1 hour, Deansgrange opened +2 hours, Dundrum opened +1 hour, Stillorgan opened +4 hours for community activities. All branches closed 5/12/11 for 3 hours for staff training, total = 24 hours
B. Average number of opening hours per week for part-time libraries (where applicable)	0	dlr have no part-time libraries since closure of Sallynoggin Library in 2010.
C. Percentage of full time libraries that have lunchtime openings	62.5	
D. Percentage of full time libraries that have evening openings	100	
E. Percentage of full time libraries that have Saturday openings	100	
Number of full time libraries that have lunchtime openings	5	
Number of full time libraries that have evening openings	8	
Number of full time libraries that have Saturday openings	8	
L.2 LIBRARY VISITS		
Number of visits to full time libraries per 1,000 population	1992.23	

Total number of visits to full-time libraries	412381	No. of visits reduced from 2010 due to Dundrum and Stillorgan Libraries being closed temporarily for renovations
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L.3 LIBRARY STOCK

A. Annual expenditure on stock per head of population (county/city wide)	3.11	
B. Number of items issued per head of population (county/city wide) for books	5.14	
C. Number of items issued per head of population (county/city wide) for other items	1.41	
Annual expenditure on stock	643900	Includes Library Council grant of €37,000 received mid year
Total number of books issued	1063167	Issues marginally reduced due to Stillorgan and Dundrum Libraries being closed for 3 months and 2 weeks respectively
Total number of other items issued	292869	

L.4 INTERNET ACCESS THROUGH LIBRARIES

Number of Internet sessions provided per 1,000 population	304.70	
Total number of Internet sessions provided	63071	Internet sessions marginally reduced due to Stillorgan Library being closed for 3 months and Dundrum Library being closed for 2 weeks in September

M: MOTOR TAXATION

M.1 NUMBER OF MOTOR TAX TRANSACTIONS

A. Number of motor tax transactions which are dealt with over the counter	Dublin City Council is responsible for the provision of Motor Tax Service in the DLR administrative area.
B. Number of motor tax transactions which are dealt with by post	Dublin City Council is responsible for the provision of Motor Tax Service in the DLR administrative area.
C. Number of motor tax transactions which are dealt with in other ways (e.g. online, by telephone)	Dublin City Council is responsible for the provision of Motor Tax Service in the DLR administrative area.
D. Percentage of motor tax transactions which are dealt with over the counter	Dublin City Council is responsible for the provision of Motor Tax Service in the DLR administrative area.
E. Percentage of motor tax transactions which are dealt with by post	Dublin City Council is responsible for the provision of Motor Tax Service in the DLR administrative area.
F. Percentage of motor tax transactions which are dealt with in other ways (e.g. online, by telephone)	Dublin City Council is responsible for the provision of Motor Tax Service in the DLR administrative area.

M.2 TIME TAKEN TO PROCESS MOTOR TAX POSTAL APPLICATIONS

A. Number of postal applications which are dealt with (i.e. disc issued) on the same day as receipt of the application	Dublin City Council is responsible for the provision of Motor Tax Service in the DLR administrative area.
B. Number of postal applications which are dealt with (i.e. disc issued) on the second or third day from receipt of the application	Dublin City Council is responsible for the provision of Motor Tax Service in the DLR administrative area.
C. Number of postal applications which are dealt with (i.e. disc issued) on the fourth or fifth day from receipt of the application	Dublin City Council is responsible for the provision of Motor Tax Service in the DLR administrative area.

D. Number of postal applications which are dealt with (i.e. disc issued) in over five days from receipt of the application	Dublin City Council is responsible for the provision of Motor Tax Service in the DLR administrative area.
E. Percentage of overall postal applications which are dealt with (i.e. disc issued) on the same day as receipt of the application	Dublin City Council is responsible for the provision of Motor Tax Service in the DLR administrative area.
F. Percentage of overall postal applications which are dealt with (i.e. disc issued) on the second or third day from receipt of the application	Dublin City Council is responsible for the provision of Motor Tax Service in the DLR administrative area.
G. Percentage of overall postal applications which are dealt with (i.e. disc issued) on the fourth or fifth day from receipt of the application	Dublin City Council is responsible for the provision of Motor Tax Service in the DLR administrative area.
H. Percentage of overall postal applications which are dealt with (i.e. disc issued) in over five days from receipt of the application	Dublin City Council is responsible for the provision of Motor Tax Service in the DLR administrative area.

M.3 TIME TAKEN TO PROCESS DRIVING LICENCE APPLICATIONS

A. Number of Driving Licence applications which are dealt with on the same day as receipt of the application	Dublin City Council is responsible for the provision of Motor Tax Service in the DLR administrative area.
B. Number of Driving Licence applications which are dealt with on the second or third day from receipt of the application	Dublin City Council is responsible for the provision of Motor Tax Service in the DLR administrative area.
C. Number of Driving Licence applications which are dealt with on the Fourth or fifth day from receipt of the application	Dublin City Council is responsible for the provision of Motor Tax Service in the DLR administrative area.
D. Number of Driving Licence applications which are dealt with in over five days from receipt of the application	Dublin City Council is responsible for the provision of Motor Tax Service in the DLR administrative area.
E. Percentage of overall driving Licence applications which are dealt with on the same day as receipt of the application	Dublin City Council is responsible for the provision of Motor Tax Service in the DLR administrative area.
F. Percentage of overall driving Licence applications which are dealt with on the second or third day from receipt of the application	Dublin City Council is responsible for the provision of Motor Tax Service in the DLR administrative area.
G. Percentage of overall driving Licence applications which are dealt with on the fourth or fifth day from receipt of the application	Dublin City Council is responsible for the provision of Motor Tax Service in the DLR administrative area.
H. Percentage of overall driving Licence applications which are dealt with in over five days from receipt of the application	Dublin City Council is responsible for the provision of Motor Tax Service in the DLR administrative area.

M.4 PUBLIC OPENING HOURS

Average number of opening hours per week	Dublin City Council is responsible for the provision of Motor Tax Service in the DLR administrative area.
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P: PLANNING

P.1 PLANNING APPLICATIONS - DECISION MAKING

Individual Houses

A. Number of applications decided	84
B. Number of decisions in Column A which were decided within 8 weeks	57
C. Number of decisions in Column A which required the submission of further information	27
D. Number of decisions in Column A where an extension of time was agreed to by the applicant, under section 34(9) of the Planning and development Act 2000	0
E. Average length of time taken (in days) to decide an application where further information was sought	80
F. Percentage of applications granted	69.64
G. Percentage of applications refused	30.36

H. Percentage of cases where the decision was confirmed, with or without variations, by An Bord Pleanala	61.54
I. Percentage of cases where the decision was reversed by An Bord Pleanala	38.46
Number of applications granted	58.5
Number of applications refused	25.5
Number of cases where the decision was confirmed, with or without variations, by An Bord Pleanala	8
Number of cases where the decision was reversed by An Bord Pleanala	5
New Housing Development	
A. Number of applications decided	43
B. Number of decisions in Column A which were decided within 8 weeks	24
C. Number of decisions in Column A which required the submission of further information	19
D. Number of decisions in Column A where an extension of time was agreed to by the applicant, under section 34(9) of the Planning and development Act 2000	0
E. Average length of time taken (in days) to decide an application where further information was sought	84
F. Percentage of applications granted	67.44
G. Percentage of applications refused	32.56
H. Percentage of cases where the decision was confirmed, with or without variations, by An Bord Pleanala	85.71
I. Percentage of cases where the decision was reversed by An Bord Pleanala	14.29
Number of applications granted	29
Number of applications refused	14
Number of cases where the decision was confirmed, with or without variations, by An Bord Pleanala	12
Number of cases where the decision was reversed by An Bord Pleanala	2
Other: not requiring Environment Impact Assessment	
A. Number of applications decided	831
B. Number of decisions in Column A which were decided within 8 weeks	722
C. Number of decisions in Column A which required the submission of further information	109
D. Number of decisions in Column A where an extension of time was agreed to by the applicant, under section 34(9) of the Planning and development Act 2000	0
E. Average length of time taken (in days) to decide an application where further information was sought	78
F. Percentage of applications granted	89.65
G. Percentage of applications refused	10.35
H. Percentage of cases where the decision was confirmed, with or without variations, by An Bord Pleanala	74.42
I. Percentage of cases where the decision was reversed by An Bord Pleanala	25.58
Number of applications granted	745
Number of applications refused	86
Number of cases where the decision was confirmed, with or without variations, by An Bord Pleanala	32
Number of cases where the decision was reversed by An Bord Pleanala	11
Other: requiring Environment Impact Assessment	
A. Number of applications decided	1
B. Number of decisions in Column A which were decided within 8 weeks	0
C. Number of decisions in Column A which required the submission of further information	1
D. Number of decisions in Column A where an extension of time was agreed to by the applicant, under section 34(9) of the Planning and development Act 2000	0

E. Average length of time taken (in days) to decide an application where further information was sought	78
F. Percentage of applications granted	100
G. Percentage of applications refused	0
H. Percentage of cases where the decision was confirmed, with or without variations, by An Bord Pleanala	0
I. Percentage of cases where the decision was reversed by An Bord Pleanala	0
Number of applications granted	1
Number of applications refused	0
Number of cases where the decision was confirmed, with or without variations, by An Bord Pleanala	0
Number of cases where the decision was reversed by An Bord Pleanala	0
P.2 PLANNING ENFORCEMENT	
A. Total number of cases subject to complaints that were investigated	217
B. Total number of cases subject to complaints that were dismissed	0
C. Total number of cases subject to complaints that were resolved through negotiations	133
D. Number of enforcement procedures taken through warning letters	241
E. Number of enforcement procedures taken through enforcement notices	48
F. Number of prosecutions	23
P.3 PLANNING PUBLIC OPENING HOURS	
Average number of opening hours per week	30
P.4 PRE-PLANNING CONSULTATION	
A. Number of pre-planning consultation meetings held	548
B. Average length of time (in days) from request for consultation with local authority to actual formal meeting for pre-planning consultation	11
P.5 NEW BUILDINGS INSPECTED	
Buildings inspected as a percentage of new buildings notified to the local authority	20.64
Total number of new buildings notified to the local authority	470
Number of new buildings notified to the local authority that were inspected	97
P.6 TAKING ESTATES IN CHARGE	
A. The number of residential estates for which the planning permission has expired, in respect of which formal written requests for taking in charge (from residents or developers), were on hands at the beginning of the year	36
B. Number of estates that were taken in charge in the year in question	5
C. Number of dwellings in respect of column B	1208
D. Percentage of estates in column A not completed to satisfaction of the planning authority in line with the planning permission	77.78
E. Number of estates in column D in respect of which enforcement action was taken in the year in question and/or the bond was called in	8
F. Number of estates in column D in respect of which works were undertaken by the authority to bring the estate to taking in charge standard	0
Number of estates in column A not completed to satisfaction of the planning authority in line with the planning permission	28

Rec: RECREATIONAL SERVICES**REC.1 CHILDREN'S PLAYGROUNDS**

A. Number of children's playgrounds per 1,000 population directly provided by the local authority	0.10
B. Number of children's playgrounds per 1,000 population facilitated by the local authority	0.03
C. Number of children's playgrounds directly provided by the local authority	20
D. Number of children's playgrounds facilitated by the local authority	6

REC.2 LOCAL AUTHORITY-FACILITATED LEISURE FACILITIES

Number of visitors to local authority-facilitated leisure facilities per 1,000 population	4456.31
Number of visitors to local authority-facilitated leisure facilities	922433

Rev: REVENUE COLLECTION**REV.1 HOUSE RENT**

A. Amount collected at year end as a percentage of amount due from House Rent	79.68	
B. Percentage of arrears on House Rent that are up to 4 weeks old	3.38	
C. Percentage of arrears on House Rent that are 4-6 weeks old	2.5	
D. Percentage of arrears on House Rent that are 6-12 weeks old	7.56	
E. Percentage of arrears on House Rent that are more than 12 weeks old	86.56	
Amount due at year end from House Rent	15501300	
Amount collected at year end from House Rent	12351009	includes retrospective debits / credits applied to accounts as part of rent review
Amount of arrears at year end from House Rent	3140662.88	
Amount of arrears on Housing Rent that are up to 4 weeks old	106073.03	
Amount of arrears on Housing Rent that are 4-6 weeks old	78544.02	
Amount of arrears on Housing Rent that are 6-12 weeks old	237474.05	
Amount of arrears on Housing Rent that are more than 12 weeks old	2718571.58	

REV.2 HOUSING LOANS

A. Amount collected at year end as a percentage of amount due from Housing Loans	72.95	
B. Percentage of arrears on Housing Loans that are up to 1 month old	0.40	
C. Percentage of arrears on Housing Loans that are 1-2 months old	1.06	
D. Percentage of arrears on Housing Loans that are 2-3 months old	1.52	
E. Percentage of arrears on Housing Loans that are more than 3 months old	97.02	
Amount due at year end from Housing Loans	1834616.59	
Amount collected at year end from Housing Loans	1338414.51	
Amount of arrears at year end from Housing Loans	659489.76	
Amount of arrears on Housing Loans that are up to 1 month old	2636.13	
Amount of arrears on Housing Loans that are 1-2 month old	7018.98	
Amount of arrears on Housing Loans that are 2-3 months old	10015.10	
Amount of arrears on Housing Loans that are more than 3 months old	639819.55	

REV.3 COMMERCIAL RATES

Amount collected at year-end as a percentage of amount due from Commercial rates

76 Data is based on Draft AFS for 2011. The level of collection achieved was adversely affected by the very challenging economic environment within which businesses currently operate and the consequential increasing number of Payment Plans being entered into with Customers.

REV.4 REFUSE CHARGES

Percentage of households paying refuse charges (including waivers) at year end

“N/A” - This service has now been privatised.

REV.5 NON-DOMESTIC WATER CHARGES

Amount collected at year end as a percentage of amount due for Non-Domestic Water Charges

44 Data is based on Draft AFS for 2011. Debtors figure at 31/12/11 includes the amount in respect of invoices for the last 4 Months of 2011 (which issued in February 2012) but were accrued back into 2011. However, this requirement consequently underestimates the collection percentage performance figure under this heading. While the collection achieved was also adversely affected by the very challenging economic environment the percentage collection nevertheless continues to improve.

R: ROADS

R1: ROAD RESTORATION PROGRAMME

Number of kilometres of local and regional roads improved and maintained under the Restoration Programme per annum	11
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Number of kilometres of local and regional roads constructed under the specific improvement grants scheme per annum	1
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Energy Management/Awareness

Overview of Energy Usage

Dún Laoghaire-Rathdown County Council's main energy users are Public Lighting, Water Services, Community centres, Corporate buildings including Depots and Libraries as well as its fleet of vehicles.

In 2011, the Council consumed 24,661.8 MWh of energy, consisting of:

- 14,684.6 MWh of Electricity
- 9977.2 MWh of fossil fuels, including 3,559.7 MWh of Natural Gas, 2,562.6 MWh of Gasoil, 33.4 MWh of kerosene and 3821.5 MWh of transport fuels

(Figures exclude some community facilities)

(Figures include returns from DLR Leisure Services Company)

Actions Undertaken in 2011:

In 2011 Dún Laoghaire-Rathdown undertook or participated in a range of initiatives to improve our energy performance, including:

General:

Adoption of Energy Policy.

Participant in SEAI pilot project for energy monitoring and reporting.

Community Initiatives – Green Schools programme and Residents Association Talks on energy efficiency.

Promotion of sustainable travel among staff and councillors and introduction of Workplace Travel Plan 2011 to 2015.

Corporate Buildings:

County Hall – An Energy Audit of the heating system and a pilot installation of more efficient radiator controls was carried out.

County Hall – Review of existing lighting was undertaken to target reduction in level of lighting and amount of fittings required.

Parks and Cemeteries:

Deansgrange Cemetery – Building Refurbishment of historic lodge including windows, boiler, insulation and lighting.

Marlay and Cabinteely Houses – 250mm insulation installed.

Marlay and Cabinteely Houses – Close monitoring and control of heating systems have significantly reduced energy wastage without compromising heating requirements.

Marlay House – New energy efficient LED track lighting installed in lobby area and occupancy sensors installed in toilets.

Marlay House – Metering of individual circuits was carried out to help identify energy saving opportunities.

Libraries:

Stillorgan – Building Refurbishment including correct use and metering of storage heaters, rewiring, installation of improved light fittings, wall insulation, windows.

Dundrum – Ground floor lighting changed to T5 lights.

Dún Laoghaire – 6 low energy replacement fluorescent fittings installed.

Deansgrange – Preparation of tender documentation for refurbishment and extension of library to improve energy efficiency.

Housing:

Planned Maintenance programme – 168 double glazing (783 MWh), 48 central heating (342 MWh), 7 boiler upgrades (19 MWh), 80 attic insulation (158 MWh). (Savings not applicable for energy savings calculations)

58 units upgraded at Beaufort – Upgrading led to significant improvements of BERs and resulted in combined annual energy savings of 378.8 MWh.

Retrofitting of 16 individual local authority houses to achieve improved BERs and higher energy standards resulted in combined annual energy savings of 3.97 MWh/m². (Savings not applicable for energy savings calculations)

IT:

72 PCs were replaced with Thin Client devices resulting in 8.4 MWh of electricity savings annually.

2 servers were virtualised in 2011 resulting in savings of 4.4 MWh annually.

13 new virtual servers were also created which will have annual estimated electricity savings of 28.9 MWh.

Public Lighting:

We had a net reduction of 153kW in public lighting in 2011. This was achieved through implementing the following projects:

- Efficient modern electronic ballast lanterns were installed in a number of upgrading projects;
- Low wattage LED lights were installed in The Grange off Kill Lane;
- Light dimming projects were carried out in Kilbogget Park and Old Rathmichael Road.

Mechanical / Water:

Fuel card system to record fleet transport fuel consumption introduced.

Fleet bike numbers increased from 5 to 6 resulting in 177 non-car based trips for site visits in 2011, an increase of 25% in trips.

Extensive use was made of the Council's Electric Van for work related trips resulting in an annual CO₂ savings with respect to diesel of 1.2 tonnes.

West pier pumping station – Installation of energy monitoring and control system.

Bullock harbour pump house – Pump replaced with more energy efficient pump that includes Impeller that doesn't block.

Ballyboden pump station – Preparation of planning documents for new building.

DLR Leisure Services

The DLR Leisure Services Company has reported that it has made the following energy improvements in 2011:

Monkstown – Draught lobby constructed off pool area and windows replaced above pool, external insulation added, two old boilers replaced with energy efficient condensing boilers, combined heat and power unit installed, improvements made to lighting, shower pumps changed to variable speed controlled pumps and Building Energy Management System installed.

Loughlinstown – Commencement on site of new energy efficient leisure centre.

Actions Planned for 2012:

In 2012, Dún Laoghaire-Rathdown intends to further improve our energy performance by undertaking the following initiatives:

General:

Ongoing energy audits of council buildings.

Implement Energy Awareness campaign among staff.

Ensure Energy cost efficiencies and savings becomes a reportable element of Departmental Plans.

Community Initiatives – Green Schools Programme.

Drafting of Climate Change Strategy.

Provide a greater impetus and focus in rolling out sustainable travel initiatives.

Corporate Buildings:

Display Energy Certificates to be renewed for 3 Council buildings.

Extensive energy audits to be carried out on County Hall and Harbour Square buildings.

County Hall – Purchase of new lighting based on last year's review.

County Hall – Ongoing maintenance programme will target improved efficiencies in the heating/cooling system as well as upgrading of windows and increased levels of insulation.

Harbour Square – Draught lobby to be constructed.

Completion of Ballyogan Depot and Audit of BMS to ensure most effective commissioning of system.

Depots – Ensure complete close down of systems in older and less efficient building depots once move complete to new depot in Ballyogan.

Parks and Cemeteries:

Marlay House – Extensive energy audit to be carried out.

Marlay House – Courtyard lighting is due to be replaced with low wattage CFLs.

Cabinteely House – Carry out audit on heating system with the possibility of replacing the boiler with a more energy efficient system.

Libraries:

Shankill – Roof will be insulated with 150mm insulation.

Deansgrange – Commencement on site of refurbishment and extension of library to improve energy efficiency.

Cabinteely – Change heating system from oil to gas and install thermostats for heating control. Install doors that close automatically to reduce heat escaping.

Dundrum – Change heating system from oil to gas.

Dalkey – Replacement of doors and some windows.

Housing:

Energy Upgrades – 28 units at St Nathy's and 10 other individual units. (Savings not applicable for energy savings calculations)

Continuation of Planned Maintenance programme – 105 double glazing (489 MWh), 30 central heating (214 MWh), 50 boiler upgrades (136 MWh), 60 attic insulation (119 MWh). (Savings not applicable for energy savings calculations)

IT:

Ongoing programme to extend use of Thin Client devices instead of PCs. It is planned to replace at least 50 PCs in 2012 resulting in estimated annual savings of 5.85 MWh.

Ongoing program of virtualising physical servers. 10 servers are to be virtualised resulting in estimated annual savings of 22 MWh.

Commence Pilot of PC "switch off" software in mid 2012 with the hope of a full roll out for 2013.

Managed print services will be implemented in 2012 that will lead to a reduction in the number of printers used in County Hall by up to 50%.

Public Lighting:

Public Lighting will continue to improve the street lighting in Dún Laoghaire-Rathdown using a planned upgrading programme installing the most energy efficient lighting currently available to replace older more inefficient lighting.

Expanding remote monitored and dimmed lighting into Deerpark.

Extending the Kilbogget walkway light dimming and other projects are also being considered.

Mechanical / Water:

Fuel card system installed in 2011 will enable monitoring of fuel consumption of all council vehicles (excluding tractors) in 2012. This will identify areas of high fuel consumption for targeting. This initiative is estimated to bring about annual savings of 202 MWh.

Explore the potential and feasibility of a fleet of electric bikes for staff.

Apply for Green Travel Award for sustainable travel initiatives undertaken.

Conduct energy audits and review pumping regimes on selected pumping stations. Establish an asset register in each pump house to facilitate the identification of any energy saving opportunities.

Bullock harbour pumping station – Installation of two additional energy efficient pumps in mid 2012, monitor each pump's performance and select the most energy efficient of the three for permanent installation. This will lead to estimated electricity savings of 20 MWh in 2012.

West pier pumping station – Use energy monitoring and control system installed in 2011 to aid in identifying energy saving opportunities. It is hoped that this will lead to annual energy savings of 98.4 MWh.

Construction of new pumping station at Ballyboden to include new energy efficient pumping plant. There will also be a short term examination of current water distribution of the Sandyford high level scheme to reduce existing demand from Woodtown, thereby reducing pumping loads.

DLR Leisure Services

The DLR Leisure Services Company has reported that it intends to do the following in 2012:

Loughlinstown – Work on site to continue on new leisure centre that will incorporate a CHP system.

