

This report includes details of the return made by your organisation.

## Performance Indicators

01/01/2019 - 31/12/2019 (Annual)

Dun Laoghaire Rathdown County Council

Status: Closed

Topic	Indicator	Value	Comment
Housing: H1, H2 & H4 Approved	A. No. of dwellings in the ownership of the LA at 1/1/2019	4379	(excludes 13 properties held for community use, 65 Traveller properties & 263 Council owned properties managed by an AHB)
	B. No. of dwellings added to the LA owned stock during 2019 (whether constructed or acquired)	48	(excludes 1 property acquired in 2019 now managed by an AHB)
	C. No. of LA owned dwellings sold in 2019	4	
	D. No. of LA owned dwellings demolished in 2019	0	
	E. No. of dwellings in the ownership of the LA at 31/12/2019	<b>4423</b>	
	F. No. of LA owned dwellings planned for demolition under a DHPLG approved scheme	16	
	A. The percentage of the total number of LA owned dwellings that were vacant on 31/12/2019	<b>0.73 %</b>	
	The number of dwellings within their overall stock that were not tenanted on 31/12/2019	32	
	A. Expenditure during 2019 on the maintenance of LA housing compiled from 1 January 2019 to 31 December 2019, divided by the no. of dwellings in the LA stock at 31/12/2019, i.e. the H1E less H1F indicator figure	<b>€1050.22</b>	

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<b>Housing: H1, H2 &amp; H4</b> Approved	Expenditure on maintenance of LA stock compiled from 1 January 2019 to 31 December 2019, including planned maintenance and expenditure that qualified for grants, such as SEAI grants for energy efficient retro-fitting works or the Fabric Upgrade Programme but excluding expenditure on vacant properties and expenditure under approved major refurbishment schemes (i.e. approved Regeneration or under the Remedial Works Schemes).	€4628315.05	
<b>Housing: H3 &amp; H5</b> Approved	A. The time taken from the date of vacation of a dwelling to the date in 2019 when the dwelling is re-tenanted, averaged across all dwellings re-let during 2019	14.55 wk	
	B. The cost expended on getting the dwellings re-tenanted in 2019, averaged across all dwellings re-let in 2019	€20778.52	
	The number of dwellings that were re-tenanted on any date in 2019 (but excluding all those that had been vacant due to an estate-wide refurbishment scheme)	124	
	The number of weeks from the date of vacation to the date the dwelling is re-tenanted	1804.2 wk	
	Total expenditure on works necessary to enable re-letting of the dwellings	€2576536.67	
	A. Total number of registered tenancies in the LA area at end of June 2019	16421	
	B. Number of rented dwellings inspected in 2019	881	
	(Do not use) C. Percentage of inspected dwellings in 2019 that were found not to be compliant with the Standards Regulations	67.31 %	
	C1. Number of non-compliant households on 1st Inspection in 2019	593	
	C2. Total number of 1st Inspections carried out in 2019 (Compliant PLUS Non-compliant)	606	

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<b>Housing: H3 &amp; H5</b> Approved	C3. The percentage of dwellings in 2019 which were found to be not compliant with Standards Regulations	97.85	
	D. Number of non-compliant dwellings that became compliant during 2019	221	
	The number of dwellings inspected in 2019 that were found not to be compliant with the Housing (Standards for Rented Houses) Regulations	593	
<b>Housing: H6</b> Approved	A. Number of adult individuals in emergency accommodation that are long-term homeless as a % of the total number of homeless adult individuals in emergency accommodation at the end of 2019		
	The number of adult individuals classified as homeless and in emergency accommodation on the night of 31 December 2019 as recorded on the PASS system		0 Figures to be submitted by DCC on behalf of the 4 Dublin Authorities
	The number out of those individuals who, on 31/12/2019, had been in emergency accommodation for 6 months continuously, or for 6 months cumulatively within the previous 12 months		0 Figures to be submitted by DCC on behalf of the 4 Dublin Authorities
<b>Roads: R1 &amp; R2</b> Approved	The % of Regional road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2019	90.68 %	
	The % of Local Primary road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2019	6.05 %	
	The % of Local Secondary road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2019	3.03 %	
	The % of Local Tertiary road kilometres that received a PSCI rating in the 60 month period prior to 31/12/2019	82.56 %	
	The % of total Regional road kilometres with a PSCI rating of 1-4 at 31/12/2019	7.49 %	
	The % of total Regional road kilometres with a PSCI rating of 5-6 at 31/12/2019	21.10 %	

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Topic	Indicator	Value	Comment
<b>Roads: R1 &amp; R2 Approved</b>	The % of total Regional road kilometres with a PSCI rating of 7-8 at 31/12/2019	27.39 %	
	The % of total Regional road kilometres with a PSCI rating of 9-10 at 31/12/2019	40.20 %	
	The % of total Local Primary road kilometres with a PSCI rating of 1-4 at 31/12/2019	6.89 %	
	The % of total Local Primary road kilometres with a PSCI rating of 5-6 at 31/12/2019	29.60 %	
	The % of total Local Primary road kilometres with a PSCI rating of 7-8 at 31/12/2019	9.93 %	
	The % of total Local Primary road kilometres with a PSCI rating of 9-10 at 31/12/2019	51.42 %	
	The % of total Local Secondary road kilometres with a PSCI rating of 1-4 at 31/12/2019	10.43 %	
	The % of total Local Secondary road kilometres with a PSCI rating of 5-6 at 31/12/2019	31.82 %	
	The % of total Local Secondary road kilometres with a PSCI rating of 7-8 at 31/12/2019	9.57 %	
	The % of total Local Secondary road kilometres with a PSCI rating of 9-10 at 31/12/2019	45.14 %	
	The % of total Local Tertiary road kilometres with a PSCI rating of 1-4 at 31/12/2019	3.62 %	
	The % of total Local Tertiary road kilometres with a PSCI rating of 5-6 at 31/12/2019	26.74 %	
	The % of total Local Tertiary road kilometres with a PSCI rating of 7-8 at 31/12/2019	17.09 %	
	The % of total Local Tertiary road kilometres with a PSCI rating of 9-10 at 31/12/2019	35.11 %	
	A1. Kilometres of regional road strengthened during 2019	2.4 km	
	A2. The amount expended on regional roads strengthening work during 2019	€760040.00	

# Returns Report



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Topic	Indicator	Value	Comment
<b>Roads: R1 &amp; R2</b> Approved	A3. The average unit cost of regional road strengthening works per square metre (€/m2)	€42.99	
	B1. Kilometres of regional road resealed during 2019		
	B2. The amount expended on regional road resealing work during 2019		
	B3. The average unit cost of regional road resealing works per square metre (€/m2)		
	C1. Kilometres of local road strengthened during 2019	3.7 km	
	C2. The amount expended on local road strengthening work during 2019	€1527470.00	
	C3. The average unit cost of local road strengthening works per square metre (€/m2)	€69.93	
	D1. Kilometres of local road resealed during 2019		
	D2. The amount expended on local road resealing work during 2019		
	D3. The average unit cost of local road resealing works per square metre (€/m2)		
<b>Motor Tax: R3</b> Approved	A. The percentage of motor tax transactions which were dealt with online (i.e. transaction is processed and the tax disc is issued) in 2019		N/A Dublin City Council provides this service on behalf of Dún Laoghaire-Rathdown County Council.
<b>Water: W1 &amp; W2</b> Approved	% of Private Drinking Water Schemes in compliance with statutory requirements in respect of the monitoring of the quality of private drinking water supplies during 2019	98.91 %	
	The number of registered schemes monitored by each local authority as a percentage of total schemes registered	100 %	
	The number of registered schemes monitored in 2019	4	
	Total number of registered schemes in 2019	4	

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Topic	Indicator	Value	Comment
<b>Water: W1 &amp; W2</b>			
<b>Waste: E1 Approved</b>	A. The number of households, based on the 2016 Census, who are situated in an area covered by a licensed operator providing a 3 bin service at 31/12/2019	54868	
	B. The % of households within the local authority (also as per the 2016 Census) that the number at A represents	69.84 %	
<b>Environmental Pollution: E2 Approved</b>			
	A1. Total number of pollution cases in respect of which a complaint was made during 2019	3013	
	A2. Number of pollution cases closed from 1/1/2019 to 31/12/2019	3123	
	A3. Total number of cases on hands at 31/12/2019	82	
	The opening number of cases carried forward from the year end 2018	192	
<b>Litter Pollution: E3 Approved</b>			
	A1. The % of the area within the LA that when surveyed in 2019 was unpolluted or litter free	27 %	
	A2. The % of the area within the LA that when surveyed in 2019 was slightly polluted	47 %	
	A3. The % of the area within the LA that when surveyed in 2019 was moderately polluted	24 %	
	A4. The % of the area within the LA that when surveyed in 2019 was significantly polluted	2 %	
	A5. The % of the area within the LA that when surveyed in 2019 was grossly polluted	0 %	
<b>Green Flag Status: E4 Approved</b>			
	A. The % of schools that have been awarded/renewed green flag status in the two years to 31 December 2019	59.26 %	
	Schools which attained a Green Flag for the first time in 2019	2	

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<b>Green Flag Status: E4</b> Approved	Schools which renewed their Green Flag in 2019	27	
	Schools which held a Green Flag from 2018 and therefore do not require renewal until 2020	35	
<b>Energy Efficiency: E5</b> Approved	A. The cumulative % of energy savings achieved by 31/12/2019 relative to baseline year (2009)	37.24	
	A. Buildings inspected as a percentage of new buildings notified to the local authority	<b>49.39 %</b>	
<b>Planning: P1</b> Approved	Total number of new buildings notified to the local authority i.e. buildings where a valid Commencement Notice was served in the period 1/1/2019 to 31/12/2019 by a builder or developer on the local authority	407	
	Number of new buildings notified to the local authority in 2019 that were the subject of at least one on-site inspection during 2019 undertaken by the local authority	201	
	A. Number of LA planning decisions which were the subject of an appeal to An Bord Pleanála that were determined by the Board on any date in 2019	190	
<b>Planning: P2 &amp; P3</b> Approved	B. % of the determinations at A which confirmed (either with or without variation) the decision made by the LA	<b>71.05 %</b>	
	Number of determinations confirming the LA's decision (either with or without variation)	135	
	A. Total number of planning cases referred to or initiated by the local authority in the period 1/1/2019 to 31/12/2019 that were investigated	447	
	B. Total number of investigated cases that were closed during 2019	458	

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Topic	Indicator	Value	Comment
<b>Planning: P2 &amp; P3</b> Approved	C. % of the cases at B that were dismissed as trivial, minor or without foundation or were closed because statute barred or an exempted development	26.20 %	
	D. % of cases at B that were resolved to the LA's satisfaction through negotiations	29.04 %	
	E. % Cases at B that were closed due to enforcement proceedings	44.76 %	
	F. Total number of planning cases being investigated as at 31/12/2019	266	
	Number of cases at 'B' that were dismissed under section 152(2), Planning and Development Act 2000	120	
	Number of cases at 'B' that were resolved to the LA's satisfaction through negotiations	133	
	Number of cases at 'B' that were closed due to enforcement proceedings	205	
<b>Planning: P4 &amp; P5</b> Approved	A. The 2019 Annual Financial Statement (AFS) Programme D data divided by the population of the LA area per the 2016 Census	€45.19	
	AFS Programme D data consisting of D01 - Forward Planning, D02 - Development Management, D03 - Enforcement (inclusive of the relevant Programme D proportion of the central management charge) for 2019	€9851503	
	A. The percentage of applications for fire safety certificates received in 2019 that were decided (granted or refused) within two months of their receipt	28.64 %	
	B. The percentage of applications for fire safety certificates received in 2019 that were decided (granted or refused) within an extended period agreed with the applicant	61.97 %	
	The total number of applications for fire safety certificates received in 2019 that were not withdrawn by the applicant	213	

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Topic	Indicator	Value	Comment
<b>Planning: P4 &amp; P5</b> Approved	The number of applications for fire safety certificates received in 2019 that were decided (granted or refused) within two months of the date of receipt of the application		61
	The number of applications for fire safety certificates received in 2019 that were decided (granted or refused) within an agreed extended time period		132
<b>Fire Service: F1</b> Approved	A. The Annual Financial Statement (AFS) Programme E expenditure data for 2019 divided by the population of the LA area per the 2016 Census figures for the population served by the fire authority as per the Risk Based Approach Phase One reports		
	AFS Programme E expenditure data consisting of E11 - Operation of Fire Service and E12 - Fire Prevention for 2019		N/A Dublin Fire Brigade provides the service on behalf of Dún Laoghaire-Rathdown County Council
<b>Fire Service: F2 &amp; F3</b> Approved	A. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of fire		N/A Dublin Fire Brigade provides the service on behalf of Dún Laoghaire-Rathdown County Council
	B. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of fire		N/A Dublin Fire Brigade provides the service on behalf of Dún Laoghaire-Rathdown County Council
	C. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of all other (non-fire) emergency incidents		N/A Dublin Fire Brigade provides the service on behalf of Dún Laoghaire-Rathdown County Council
	D. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of all other (non-fire) emergency incidents		N/A Dublin Fire Brigade provides the service on behalf of Dún Laoghaire-Rathdown County Council
	A. % of cases in respect of fire in which first attendance at scene is within 10 minutes		
	B. % of cases in respect of fire in which first attendance at the scene is after 10 minutes but within 20 minutes		

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Topic	Indicator	Value	Comment
<b>Fire Service: F2 &amp; F3</b> Approved	C. % of cases in respect of fire in which first attendance at the scene is after 20 minutes		
	D. % of cases in respect of all other emergency incidents in which first attendance at the scene is within 10 minutes		
	E. % of cases in respect of all other emergency incidents in which first attendance at the scene is after 10 minutes but within 20 minutes		
	F. % of cases in respect of all other emergency incidents in which first attendance at the scene is after 20 minutes		
	Total number of call-outs in respect of fires from 1/1/2019 to 31/12/2019		N/A Dublin Fire Brigade provides the service on behalf of Dún Laoghaire-Rathdown County Council
	Number of these fire cases where first fire tender attendance at the scene is within 10 minutes		N/A Dublin Fire Brigade provides the service on behalf of Dún Laoghaire-Rathdown County Council
	Number of these fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes		N/A Dublin Fire Brigade provides the service on behalf of Dún Laoghaire-Rathdown County Council
	Number of these fire cases in which first fire tender attendance at the scene is after 20 minutes		N/A Dublin Fire Brigade provides the service on behalf of Dún Laoghaire-Rathdown County Council
	Total number of call-outs in respect of all other emergency incidents (i.e. not including fire) from 1/1/2019 to 31/12/2019		N/A Dublin Fire Brigade provides the service on behalf of Dún Laoghaire-Rathdown County Council
	Number of these non-fire cases in which first fire tender attendance at the scene is within 10 minutes		N/A Dublin Fire Brigade provides the service on behalf of Dún Laoghaire-Rathdown County Council
Number of these non-fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes		N/A Dublin Fire Brigade provides the service on behalf of Dún Laoghaire-Rathdown County Council	

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Topic	Indicator	Value	Comment
<b>Fire Service: F2 &amp; F3</b> Approved	Number of these non-fire cases in which first fire tender attendance at the scene is after 20 minutes		N/A Dublin Fire Brigade provides the service on behalf of Dún Laoghaire-Rathdown County Council
<b>Library Service: L1</b> Approved	A. Number of visits to libraries per head of population for the LA area per the 2016 Census	<b>5.06</b>	
	B. Number of items issued to borrowers in the year	1072650	
	C. Library Registered members per head of population	<b>0.16</b>	
	Number of visits to its libraries from 1/1/2019 to 31/12/2019	1102912	
	Number of registered library members at 31 December 2019	34605	
<b>Library Service: L2</b> Approved	A. The Annual Financial Statement (AFS) Programme F data for 2019 divided by the population of the LA area per the 2016 Census	<b>€45.42</b>	
	B. The annual per capita expenditure on collections over the period 1/01/2019 to 31/12/2019	<b>€3.21</b>	
	A. AFS Programme F data consisting of F02 - Operation of Library and Archival Service (inclusive of the relevant proportion of the central management charge for Programme F) for 2019	€9901432	
	B. The annual expenditure on new stock acquired by the library in the year	€700254	
<b>Youth and Community: Y1 &amp; Y2</b> Approved	A. Percentage of local schools involved in the local Youth Council/Comhairle na nÓg scheme	<b>62.50 %</b>	
	Total number of second level schools in the LA area at 31/12/2019	32	
	Number of second level schools in the LA area from which representatives attended the local Comhairle na nÓg AGM held in 2019	20	

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Topic	Indicator	Value	Comment	
<b>Youth and Community: Y1 &amp; Y2</b> Approved	A. Number of organisations included in the County Register and the proportion who opted to be part of the Social Inclusion College within the PPN	<b>17.37</b>		
	Total number of organisations included in the County Register for the local authority area as at 31/12/2019	570		
	Total number of those organisations that registered for the first time in 2019	85		
	Number of organisations that opted to join the Social Inclusion Electoral College on whatever date they registered for the PPN	99		
<b>Corporate: C1, C2, C4 &amp; C5</b> Approved	A. The wholetime equivalent staffing number as at 31 December 2019	1014.50		
	A. Percentage of paid working days lost to sickness absence through medically certified leave in 2019	<b>3.96 %</b>		
	B. Percentage of paid working days lost to sickness absence through self-certified leave in 2019	<b>0.49 %</b>		
	Total Number of working days lost to sickness absence through medically certified leave in 2019	10882.49 day		
	Total Number of working days lost to sickness absence through self-certified leave in 2019	1166.23 day		
	Number of unpaid working days lost to sickness absence included within the total of self-certified sick leave days in 2019	46 day		
	Number of unpaid working days lost to sickness absence included within the total of medically certified sick leave days in 2019	1766.95 day		
	If any staff are on long-term sick leave (i.e. a continuous period of more than 4 weeks), include a text note of the number of staff on long-term sick leave	96 staff on continuous sick leave in 2019 (period of 4 weeks or more)		
	A. All ICT expenditure in the period from 1/1/2019 to 31/12/2019, divided by the WTE no.	<b>€5227.54</b>		
	Total ICT expenditure in 2019	€5303342.39		

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<b>Corporate: C1, C2, C4 &amp; C5</b> Approved	Total Revenue expenditure from 1/1/2019 to 31/12/2019 before transfers to or from reserves	179045866	
	A. All ICT expenditure calculated in C4 as a proportion of Revenue expenditure	<b>2.96</b>	
<b>Corporate: C3</b> Approved	A. Total page views of the local authority's websites in 2019	4289223	
	B. Total number of followers at end 2019 of the LA's social media accounts	88006	
	The number of social media accounts operated by the local authority	27	
<b>Finance: M1 &amp; M2</b> Approved	A. Cumulative surplus/deficit balance at 31/12/2015 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€9721176	
	B. Cumulative surplus/deficit balance at 31/12/2016 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€9764273	
	C. Cumulative surplus/deficit balance at 31/12/2017 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€9771901	
	D. Cumulative surplus/deficit balance at 31/12/2018 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€9787717	
	E. Cumulative surplus/deficit balance at 31/12/2019 in the Revenue Account from the Income & Expenditure Account Statement of the AFS	€8735240	
	F. Cumulative surplus or deficit at 31/12/2019 as a percentage of Total Income in 2019 from the Income and Expenditure Account Statement of the AFS	<b>4.68 %</b>	
	G. Revenue expenditure per capita in 2019	<b>€821.24</b>	

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Topic	Indicator	Value	Comment
<b>Finance: M1 &amp; M2 Approved</b>	H. Revenue expenditure per capita in 2019 excluding significant out of county / shared service expenditure	€735.39	
	The 2019 Total Income figure from the Income and Expenditure Account Statement of the AFS	€186690469	
	The 2019 Total Expenditure figure from the Income and Expenditure Account Statement of the AFS	€179045866	
	The 2019 Revenue expenditure excluding county / shared service expenditure for the service providers of HAP, MyPay, DRHE and Dublin Fire Services	€160328008	
	Collection level of Rates from the Annual Financial Statement for 2015	85.0 %	
	Collection level of Rates from the Annual Financial Statement for 2016	85.0 %	
	Collection level of Rates from the Annual Financial Statement for 2017	86.0 %	
	Collection level of Rates from the Annual Financial Statement for 2018	88.0 %	
	Collection level of Rates from the Annual Financial Statement for 2019	89 %	
	Collection level of Rent & Annuities from the Annual Financial Statement for 2015	79.0 %	
	Collection level of Rent & Annuities from the Annual Financial Statement for 2016	77.0 %	
	Collection level of Rent & Annuities from the Annual Financial Statement for 2017	78.0 %	
	Collection level of Rent & Annuities from the Annual Financial Statement for 2018	79.0 %	
	Collection level of Rent & Annuities from the Annual Financial Statement for 2019	79 %	
	Collection level of Housing Loans from the Annual Financial Statement for 2015	62.0 %	

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<b>Finance: M1 &amp; M2</b> Approved	Collection level of Housing Loans from the Annual Financial Statement for 2016	62.0 %	
	Collection level of Housing Loans from the Annual Financial Statement for 2017	57.0 %	
	Collection level of Housing Loans from the Annual Financial Statement for 2018	63.0 %	
	Collection level of Housing Loans from the Annual Financial Statement for 2019	61 %	
<b>Economic Development: J1 to J4</b> Approved	A. The no. of jobs created with assistance from the Local Enterprise Office during the period 1/1/2019 to 31/12/2019	140.0	
	A. The no. of trading online voucher applications approved by the Local Enterprise Office in 2019	69	
	B. The no. of those trading online vouchers that were drawn down in 2019	25	
	A. The no. of participants who received mentoring during the period 1/1/2019 to 31/12/2019	366	
	A. Does the local authority have a current tourism strategy?	Yes	
	B. Does the local authority have a designated Tourism Officer?	Yes	