

## **THE FOLLOWING COMPLAINTS ARE NOT INVESTIGATED BY THE COUNTY COUNCIL:**

### **Aircraft Noise Complaints**

Aircraft noise is exempt from the EPA Act 1992. The Council's EHOs do not deal with complaints about aircraft. You can contact the Dublin Airport Authority on (01) 814 1111 to advise them of your complaint.

### **Traffic Noise Complaint**

The Council's EHOs do not deal with complaints about traffic emissions. Public Transport emission queries are dealt with by An Gardaí Síochána at the Carriage Office, Dublin Castle, Dame St, Dublin 2. at Tel: 6669850.

### **Noise from Roadworks**

All road works must have a permit that is issued by the Traffic Management section of Dún Laoghaire-Rathdown County Council. The times permitted vary depending on permit. Contact Traffic Management at [traffic@dlrcoco.ie](mailto:traffic@dlrcoco.ie)

### **Dog Barking Complaint**

Complaints in relation to excessive barking should be made to the District Court. Please click here for full details on how to make a complaint.

[http://www.dlrcoco.ie/sites/default/files/atoms/files/dog\\_barking\\_complaint\\_form.pdf](http://www.dlrcoco.ie/sites/default/files/atoms/files/dog_barking_complaint_form.pdf)

### **Noise caused by public transport – Irish Rail / LUAS / Dublin Bus**

Complaints about the traffic noise are not dealt with by the Council's EHOs. Complaints regarding noise from public transport **depots** can be investigated by the Council's EHOs.

### **Noise from beer gardens/smoking areas**

Complaints about noise from patrons in outdoor smoking areas or beer gardens are not dealt with by the Council's EHOs. A private action can be taken to the District Court under Section 108 of the EPA Act 1992. [See Appendix 2.](#)

### **Noise disturbance from individuals on the public thoroughfare / Anti-Social Behaviour**

The Council's EHOs do not deal with noise nuisance caused by individuals behaving in a loud or rowdy manner. When such instances occur on a public thoroughfare, then it may be a public order offence and should be dealt with by An Gardaí Síochána. [Contact your local Garda station.](#)

### **Noisy Neighbour Complaint**

The Council's EHOs do not deal with domestic and neighbour noise. See [Appendix 3](#) for more information.

### **Faulty/modified vehicle exhausts**

The Council's EHOs do not deal with noise nuisance caused by faulty/modified vehicle exhausts. This is dealt with by An Gardaí Síochána. [Contact your local Garda station.](#)