#### www.dlrcoco.ie

### Why is CBL being introduced?

CBL is being introduced as part of the Social Housing Strategy 2020. It will give housing applicants the chance to express their interest in available properties to the Council. The process is designed to be as fair as possible as it gives all housing applicants an equal opportunity to view available properties that meet their needs.





### **Choice Based Letting (CBL)**



A new system to give people on our Social Housing Support List a chance to express their interest in where they want to live.

### Phone: (01) 2054828







Dún Laoghaire-Rathdown County Council, County Hall, Marine Road, Dún Laoghaire, Co.Dublin, A96 K6C9.

#### What is CBL?

CBL is a system that allows you to express your interest in available properties in your preferred area(s).

The four preference areas in Dún Laoghaire-Rathdown are:

- Blackrock / Stillorgan
- Dún Laoghaire / Dalkey
- Ballybrack / Shankill
- Ballinteer / Ballyogan

#### Am I eligible for CBL?

To be eligible for CBL, you must be on the Dún Laoghaire-Rathdown Council's Social Housing Support List.

# What properties are available through CBL?

CBL will give you the chance to express an interest in a range of residential properties within your area(s) of preference that are suitable for the size of your household. The list of available properties will be displayed from Wednesday to Sunday every week on the CBL website: **cbl.dlrcoco.ie** 



# If I am interested in a CBL property, what do I do?

- Use the username and password we send you to check the CBL website at least once a week to see if you are interested in any of the properties listed.
- If you see a property you are interested in, you should 'express your interest'. (We will provide a guide to help you use the system.)
- 3. If you do not 'express your interest', we cannot consider you for that property.
- 4. If your application is successful, we will contact you.

### What happens if other people are interested in the same property as me?

Where more than one person expresses an interest in a property, the property will be allocated to the person highest on our housing list who has expressed an interest.

## I don't have access to the internet – what should I do?

You are welcome to come into the Council offices. Our staff will be happy to help you. You can also use the internet for free in your local library.