

DUN LAOGHAIRE RATHDOWN

APRIL MONTHLY MANAGEMENT REPORT

1 April – 30 April 2020

COVID-19

The Crisis Management Team continues to meet weekly managing the Council's role and response to the crisis.

The services provided by the Council have been severely impacted by the restrictions imposed by the COVID-19 pandemic. Essential services continue to be provided, on a reduced level of service. There is no public access to the Council's offices and libraries, but contacts and requests continue to be processed by telephone and email through the customer hub. Correspondence and post, including planning applications, continue to be lodged.

In order to provide resilience for continuity of services, new working arrangements including rotation of shifts/attendance, division of works teams to different locations, remote working and longer flexible office hours have been implemented. A number of services have also been suspended or discontinued, including all libraries, events, sports activities, markets and consultations.

The Council is participating in the public service programme for redeployment of releasable staff to other areas of the wider public service affected by the COVID-19 crisis. This is being coordinated through the Public Appointments Service (PAS), and all staff not currently engaged on-site or remotely have been referred for redeployment.

Updates on services affected, by department are detailed below:

Community, Culture and Arts

The Community Centres remain closed due to the Covid 19 restrictions.

Community Grants Round 2 2020

Round 2 of the 2020 Community Grants closing date has been extended to 19th May 2020.

Estate Management

Meetings with committees have moved to an online platform. This gives the committee members an opportunity to stay in contact and to continue discussions relating to future plans of work.

COVID-19 Community Call Helpline

The Community response to Covid-19 is being led and coordinated by **Dún Laoghaire-Rathdown County Council** in collaboration with a wide-range of stakeholders in the Community Response Forum, supported by a wide range of community and volunteer groups.

A Covid-19 Emergency Fund has been introduced by the Department of Rural and Community Development. The Fund is designed to support groups/organisations involved in Community Call Covid-19

Community Response to Covid 19:

- Helpline and email address set up and promoted across all communication channels
- Operates 7 days a week from 8 am to 8 pm
- The Community Call Helpline has dealt with 2203 calls since it commenced on 30 March, at an average of 88 calls per day.
- Issues range from shopping, pension, medical, loneliness and isolation
- The Community Response Forum is meeting on a weekly basis at present to support in co-ordinating the provision of a multi-agency response to the individuals in the community that are negatively impacted arising from the measures implemented by the Government to stem the spread of Covid 19

Municipal Services

All sections are working closely with the Gardaí to assist in social distancing in public areas, including parks, open spaces, beaches, harbours and piers.

Water Services: all essential services continue to be provided, including water supply, drainage services including surface water management and flood management. All essential repairs, operational and maintenance works are continuing, routine and other works are suspended.

Parks: all public parks remain open to pedestrians, carparks have been closed to vehicles, playgrounds and outdoor gym equipment are out of use, pavement and other markings/signs reminding the public of the distancing requirements have been provided. Essential maintenance and upkeep works are continuing in parks and open spaces, routine and other works are suspended at present.

Cemeteries: all services operating with revised protocols in place for cemeteries staff, funeral directors/undertakers and funeral groups. All funeral directors and undertakers have been advised of revised arrangements and procedures.

Roads maintenance: all essential services are continuing, including emergency repairs and upkeep, winter maintenance, responses to Gardaí and traffic accidents.
Cleansing/Street cleaning: all essential works are continuing, including litter removal, street sweeping/cleansing and litter bin emptying.

Traffic: traffic management monitoring and urgent repairs continue to be provided, any new schemes or proposals are suspended at present.

Beaches/Harbours/Piers

Bathing areas at Seapoint, Sandycove and Forty Foot have been closed to the public. All beaches remain open, car parking restrictions are in place in some areas, pavement and other markings/signs reminding the public of the distancing requirements have been provided, together with Variable Message Signs (VMS) at coastal amenity areas. Dun Laoghaire piers are also open for walking/exercise, with social distancing reminders, but the food concessions on the East Pier have been closed. All essential maintenance and cleansing services are continuing.

There have been a number of contacts and communications from Government Departments and Agencies regarding funding and grant allocation arrangements, and it is likely that a number of projects planned to proceed on the basis of part funding awarded by Government Dept. /Agency will need to be reviewed.

Local Enterprise Office

- All of the specialized LEO COVID supports can be found [here](#)
- In addition to help companies adopt best practices in dealing with crisis the Local Enterprise Office (LEO) is providing ongoing workshops on a variety of subjects including Cash Management in a Crisis during COVID-19 and Leading Your Small Business Through COVID-19, sector specific webinars and general support.
- Of particular relevance;
 - Microfinance Ireland have announced a COVID Business loan of up to €50,000 with a 6-month holiday on capital and interest payments. With a 1% discount if applied for through the LEO.
 - In an effort to give companies specialist advice, the Business Continuity Voucher is now open for applications. We have received 190 applications for this voucher to date. Each voucher is worth up to 2,500 euro and allows for support under 8 headings in the voucher.
 - The crisis has made going online a priority for local businesses and has had a corresponding increase in the level of businesses looking for the [Trading Online Vouchers](#) . Volume of enquiries has increased, and the standard terms have changed to allow for a business to get 90% funded up to 2,500 euro and to apply for a subsequent voucher.
- If companies want to use this opportunity to develop a new innovation during this period, the Feasibility Study Grant or Agile Fund is there to support.
- If companies' teams are intact and working remotely, they are encouraged to start a LEAN journey, commencing with the Lean For Leaders on the 21st of April which will be run remotely, for more info see www.leandlr.ie.

Infrastructure and Climate Change:

- The Directorate continues to respond to environmental, waste and litter pollution incidents, as needed, and such incidents are recorded and managed as usual through the Civic Hub and the CRM system.
- The Council's waste recycling facilities remain open (at Ballyogan, Eden Park and Shanganagh) with social distancing and other HSE recommended protocols in place and the Council-operated Bring Banks continue to be serviced and made available for use by the public.
- The Green School programme and the National Spring clean events have been cancelled in line with HSE guidelines and Government advice.

Forward Planning Infrastructure

- The Directorate continue to engage with applicants, their representatives and other state agencies as part of on-line systems to include tele / video

conferencing to facilitate workshops and reporting in the assessment of the Cherrywood Planning Scheme.

- Work continues in progressing the project designs and tender documentation of the Cherrywood Urban Regeneration Development Fund (URFD) - Parks, Greenways and Attenuation project.
- Work continues in the preparation of the dlr bid for the consideration of projects under Call 2 of the URDF Fund. The closing date for which has been extended to the 29th May 2020.

Architectural Services

- The Council is responding to Dangerous Buildings callouts as normal. Calls will be directed to the Dangerous Buildings section by the Civic Hub.
- Construction work on sites has been suspended and sites have been secured.

Housing

- Essential Services including Homeless & Welfare, Allocations, HAP, Emergency and Housing Maintenance are being progressed with additional supports as required provided to the vulnerable including the Travelling Community.
- Housing Loans: Staff in the Housing Department are engaging with Home Loan Borrowers who have been affected by a loss of or reduced income as a result of the Pandemic. On the 14 April Minister Eoghan Murphy announced a 3-month mortgage freeze for all Local Authority Home Loan Schemes. The freeze allows for no payments to be made on the mortgage account for a period of 3 months. No interest is charged on the account during the freeze. The term of the loan remains unchanged. At the end of the freeze monthly repayments will be slightly higher to ensure the term of the loan is not extended. The mortgage freeze is also available to borrowers who have arrears on their account and who have been engaging with the Local Authority regarding their arrears. Borrowers are informed of the outcome of their application within 5 working days. Local authority borrowers have been told that It is essential that their mortgage protection insurance (MPI) is maintained, including those borrowers who avail of a mortgage payment break.

Finance

- Rates:
The Council is conscious of the impact that COVID 19 is having on many businesses and citizens throughout the County and staff in a number of departments are working with customers whose finances are negatively affected.

In line with the announcement by the Government on the 20 March, 2020, the Council continues to work with ratepayers whose businesses are impacted by COVID 19 to defer rates payments due until the end of May. Ratepayers are advised to contact their Rate Collector to put this arrangement in place as soon as possible.

- **Accounts Payable:**
Accounts payable are working to ensure suppliers are paid as quickly as possible to assist with their cash flow requirements.
- **Financial Management:**
The impact of Covid-19 on the Council's financial position will not be known for some time. In the meantime budgets and cash flow continues to be monitored closely.

Planning:

- The Planning Department is operating in accordance with the revised time frames set out by the Ministers Order. This Order disregards the period from the 29 March 2020 to the 9 May 2020 (inclusive) when calculating statutory timeframes.
- The Chief Executive Report on the pre-draft Consultation April 2020, Dún Laoghaire- Rathdown County Development Plan 2022-2028, was circulated by e-mail to the Members on the 24/4/20

Corporate Affairs:

- The April Council meeting, along with the Dun Laoghaire and Dundrum Area Committee meetings were cancelled. All documents packs and agenda were processed and issued to Members.
- Weekly Group Leaders meetings were held with Management in order to update Members on services and actions being undertaken during this period. At the Group Leader's Meeting on 28 April, the Cathaoirleach made the decision to proceed with the May Council Meeting in County Hal with a Quorum + 2I. The Area Committees for May will be held remotely.
- The Civic Hub continues to provide services to the public, dealing with all telephone calls, emails and Council reps.
- The Communications Unit, through all our media channels, continues to provide information, advice and updates on services to the public. The Unit is strongly promoting the Community Wellbeing Initiatives across all platforms with a dedicated page on the website giving details of all the initiatives including, environmental, sports, music, arts, heritage, young people, libraries, workshops and tours. Regular briefings are provided to staff.
- The IT department has provided for accessibility for over 600 staff to work remotely, while a Dynamics Mobile App for remote access to the CRM has been enabled.

Circulars and Relevant Documents

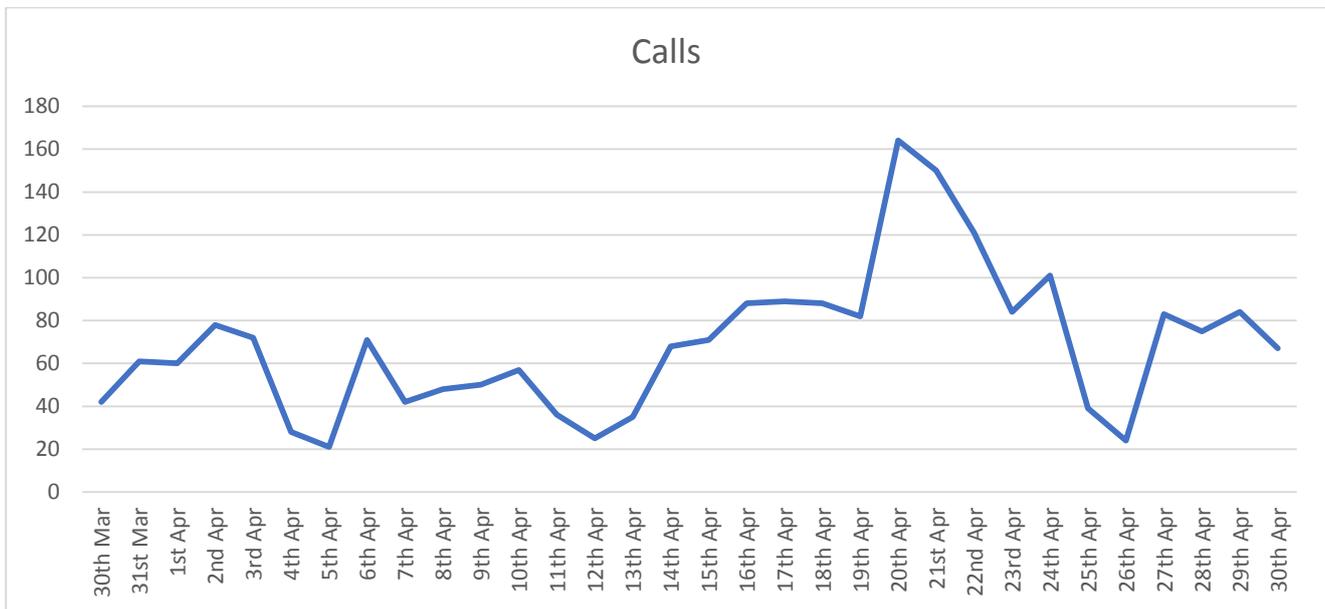
[Planning and Development during the Covid 19 Emergency Circular PL 02/2020](#)

https://www.dropbox.com/sh/4v03i3z3flprs9i/AAA9a0nV_0rE8rLp5_kgxBuCa?dl=0

Community Response Review – 30th March – 30th April 2020

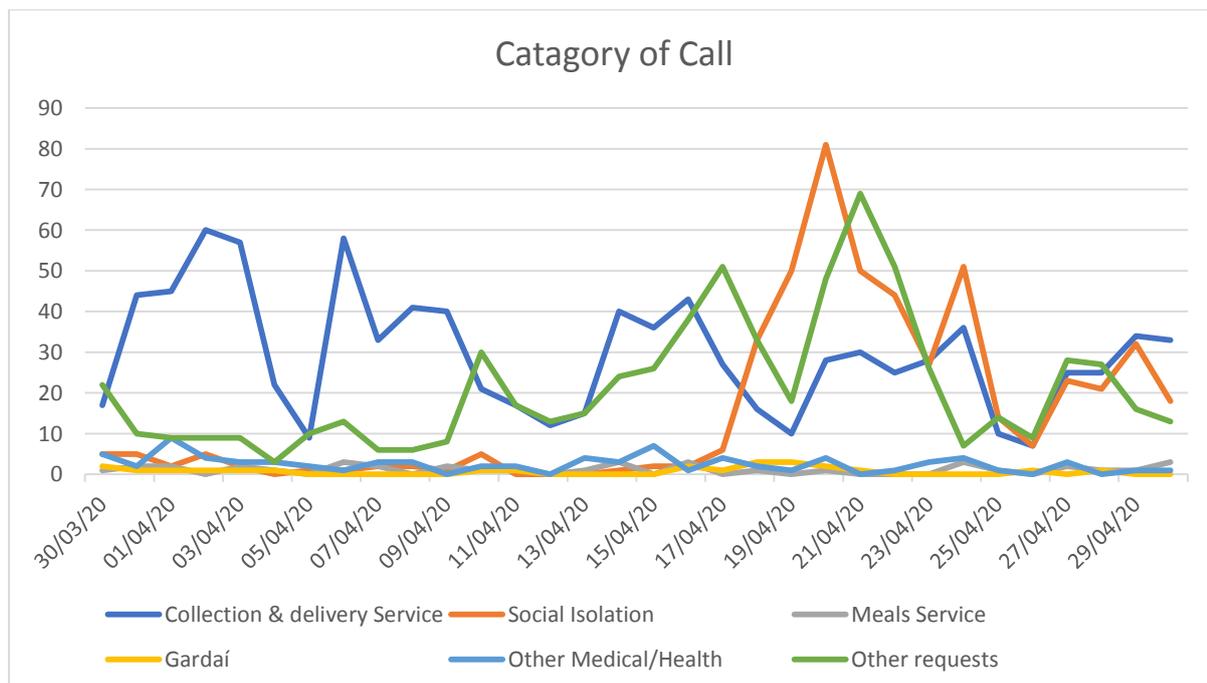
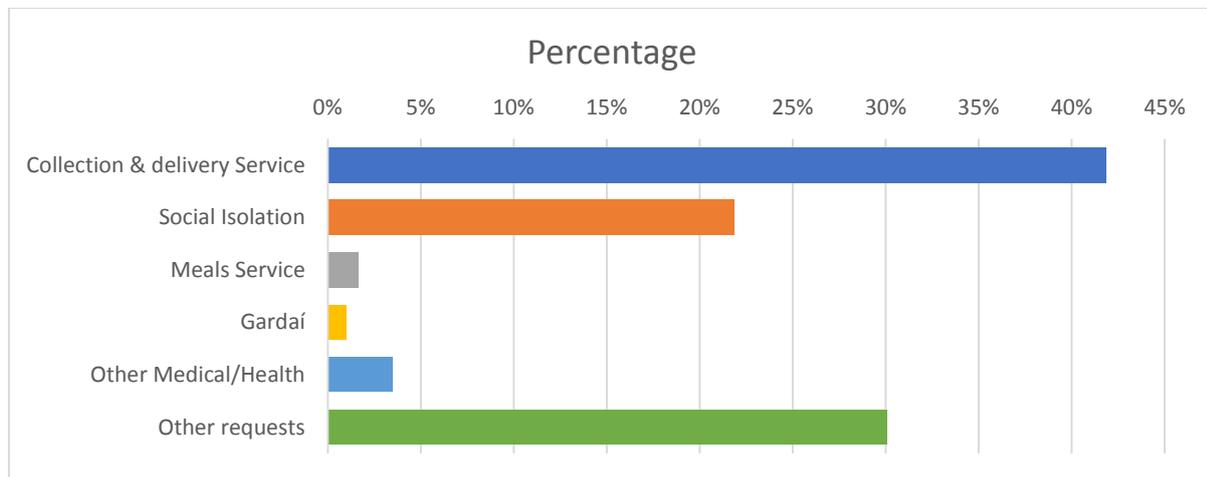
Date	Calls								
Mar 30	42	Apr 6	71	Apr 13	35	Apr 20	164	Apr 27	83
Mar 31	61	Apr 7	42	Apr 14	68	Apr 21	150	Apr 28	75
Apr 1	60	Apr 8	48	Apr 15	71	Apr 22	121	Apr 29	84
Apr 2	78	Apr 9	50	Apr 16	88	Apr 23	84	Apr 30	67
Apr 3	72	Apr 10	57	Apr 17	89	Apr 24	101		
Apr 4	28	Apr 11	36	Apr 18	88	Apr 25	39		
Apr 5	21	Apr 12	25	Apr 19	82	Apr 26	24		

Total Calls Received	2204
Total Calls Closed	1115
Follow-up calls\emails today	1943

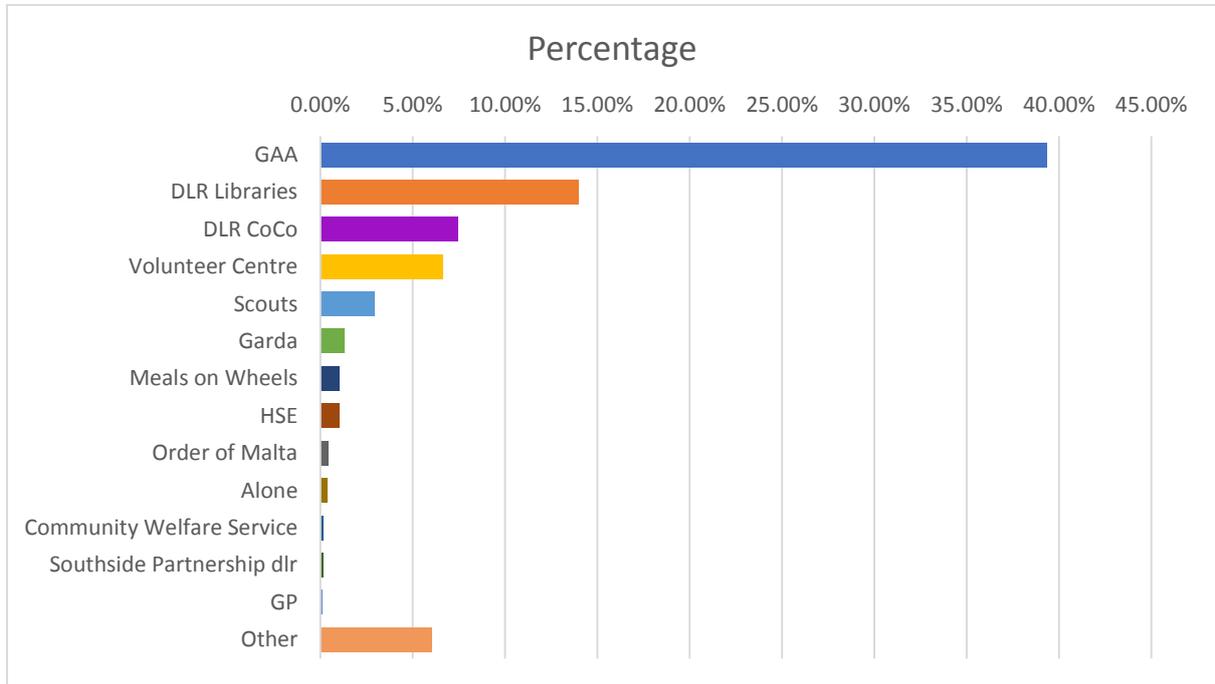


Calls by Assistance Required

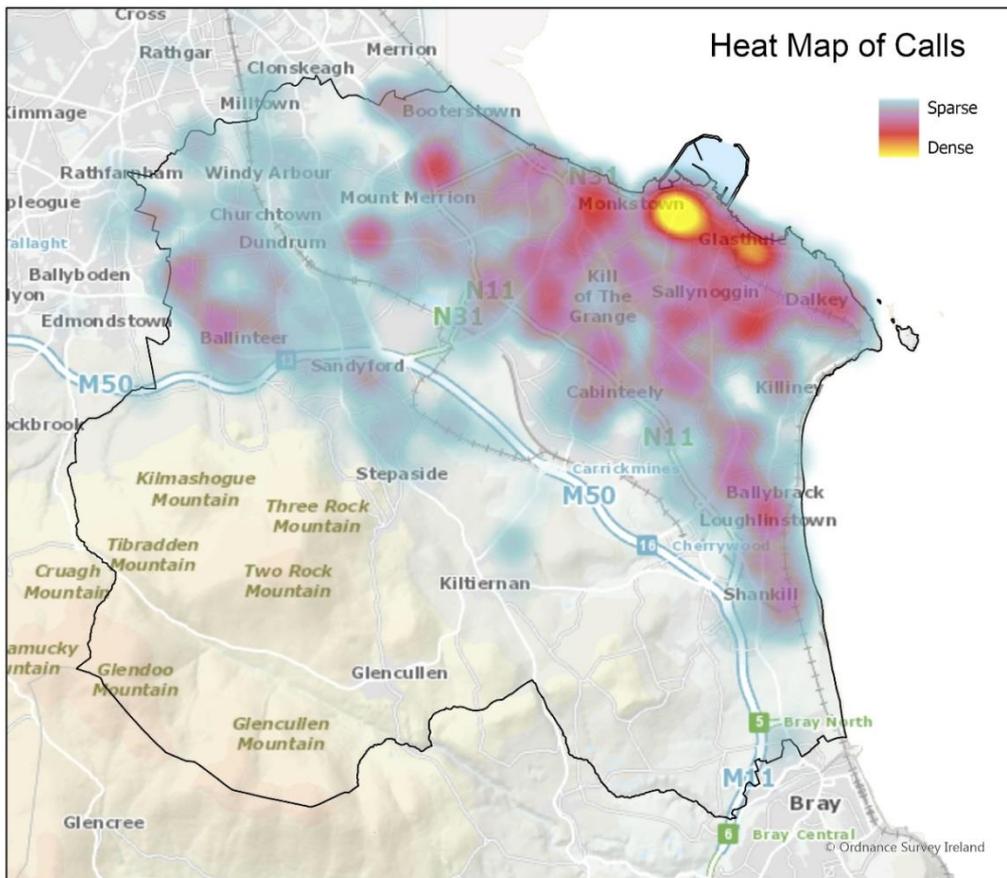
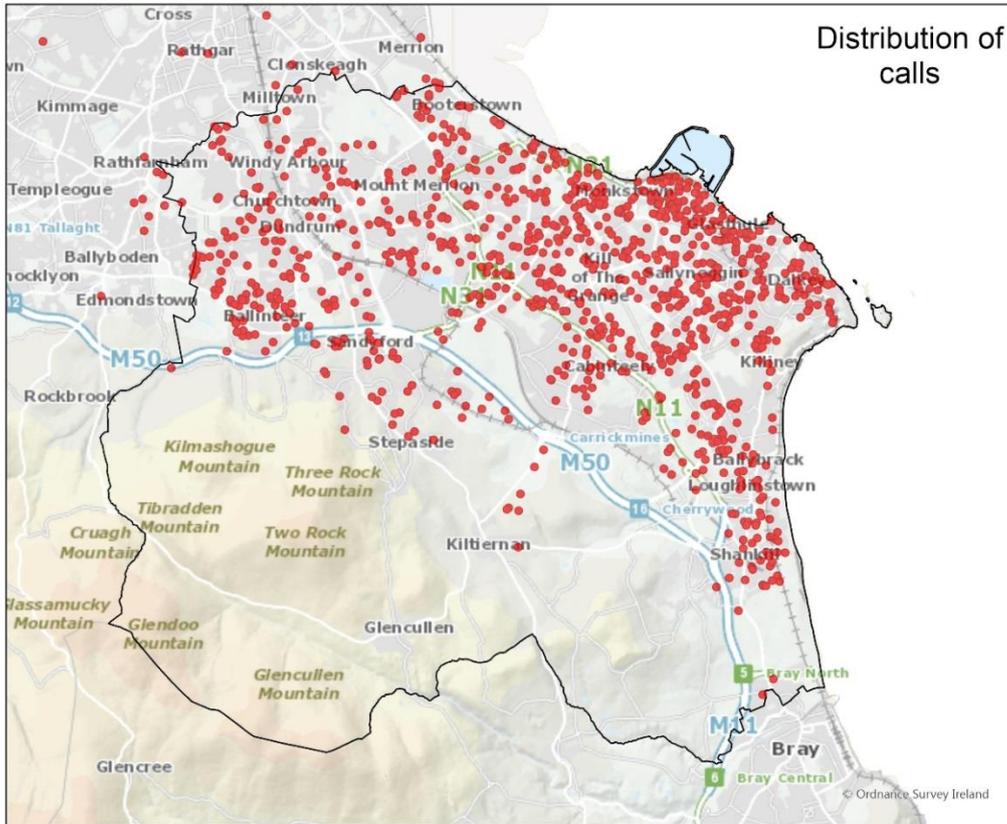
Type	Count	Percentage
Collection & delivery Service	944	42%
Social Isolation	493	22%
Meals Service	37	2%
Gardaí	23	1%
Other Medical/Health	79	4%
Other requests	678	30%
Total	2254	100%



Support Agency Contacted



Agency	Number	Percentage
GAA	779	39.34%
DLR Libraries	408	13.96%
DLR CoCo	148	7.47%
Volunteer Centre	132	6.62%
Scouts	80	2.91%
Garda	23	1.28%
Meals on Wheels	23	1.03%
HSE	17	1.03%
Order of Malta	9	0.43%
Alone	7	0.36%
Community Welfare Service	3	0.18%
Southside Partnership dlr	6	0.18%
GP	2	0.12%
Other	125	6.01%
Not Applicable	450	19.06%



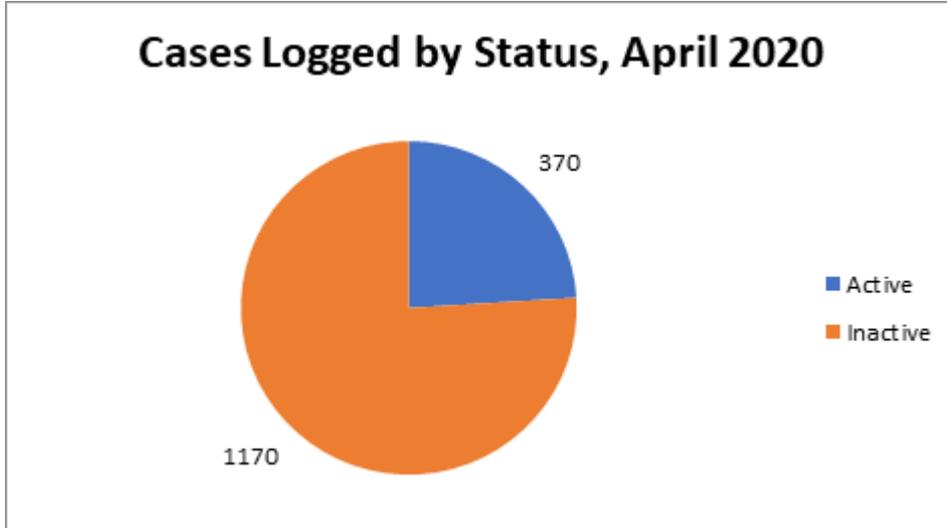
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DIRECTORATES

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Director: Mary T. Daly	
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Deputy Chief Executive and Director: Tom McHugh	
Finance and Economic Development	27
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Housing*	
Director: Catherine Keenan	
Planning	31
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Forward Planning Infrastructure*	
Director: Anne Devine	
Infrastructure and Climate Change	32
Director: Robert Burns	
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County Architect: Andree Dargan	
Community and Cultural Development	33
Director: Therese Langan	

*Included in Quarterly Management Report

Cases logged in April 2020



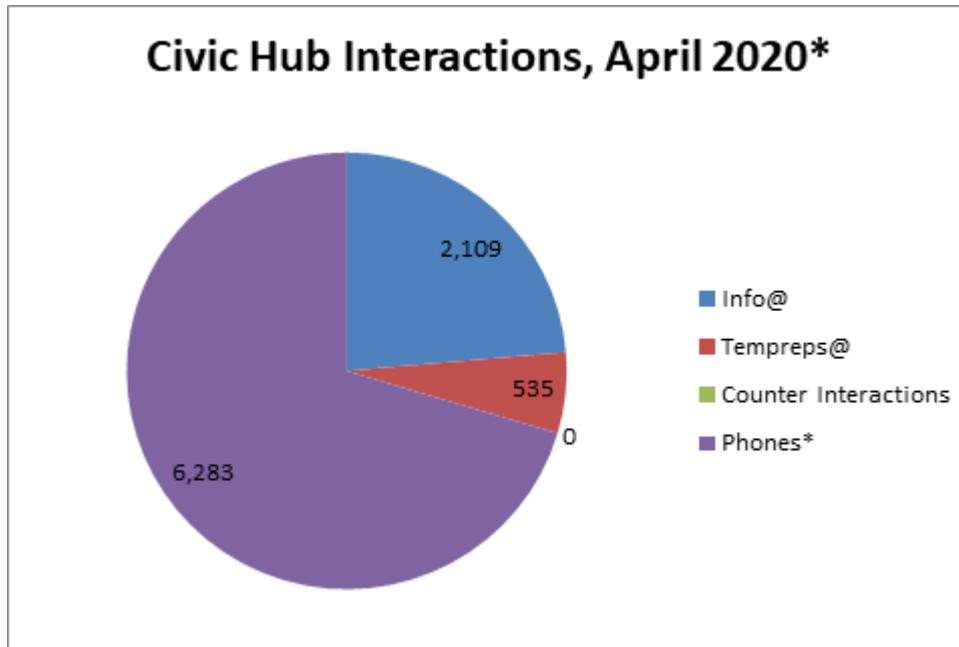
Open	370
Closed	1,170

Cases Logged in April 2020, by Section:

Section/Dept.	Open	Closed	Total
Architects		6	6
Ballyogan Depot	4		4
CoCo	3	2	5
Comms & Civic Hub	16	377	393
Community	3	1	4
Corporate Services	2	6	8
Enterprise	1		1
Environment	95	264	359
Finance	13	86	99
Housing	27	88	115
HR		8	8
Law	1		1
Libraries	2		2
Parks	85	160	245
Planning	5	12	17
Property	8	2	10
Transportation	91	82	173
Waste Enforcement	12	65	77
Water Services	2	11	13
Grand Total	370	1170	1540

Civic Hub Activities:

Cases logged in April 2020 * Pie chart excludes abandoned calls



Phone Statistics	Answered Directly	Transferred to overflow
	4,966	1,317

Emails received	Info@	Reps@	Total Emails
	2,109	535	2,644

Counter Interactions	Civic Hub	Appointments	Total
	0	0	0

Social Media and Website Activity – April 2020

Social Media

Twitter Accounts*	Tweets	Followers	Impressions
dlr corporate	230	14.5k	1.09M
dlr libraries	207	7,630	392k
dlr Sports Partnership	27	1,498	59.2k
dlr Tourism	55	2,797	30k
dlr events	5	5,387	8.5k
dlr LEO	19	5,355	28k
dlr Heritage Events	43	3,197	14.5k

*On average per month there are 300+ tweets across all dlr accounts (there has been significant increase of 50% on dlrc corporate and libraries accounts during covid 19 on the number of tweets each month)

Facebook Accounts*	Facebook Posts	Followers
dlr Corporate	140	10,823
dlr events	50	10,120
dlr libraries	200	6,019
dlr Tourism	15	4,890
dlr Heritage Events	43	3,452
dlr Sports Partnership**	49	2,418
dlr LEO	19	1,560

*On average per month there are 300+ posts across all dlr Facebook accounts (there has been significant increase of up to 50% during covid 19)

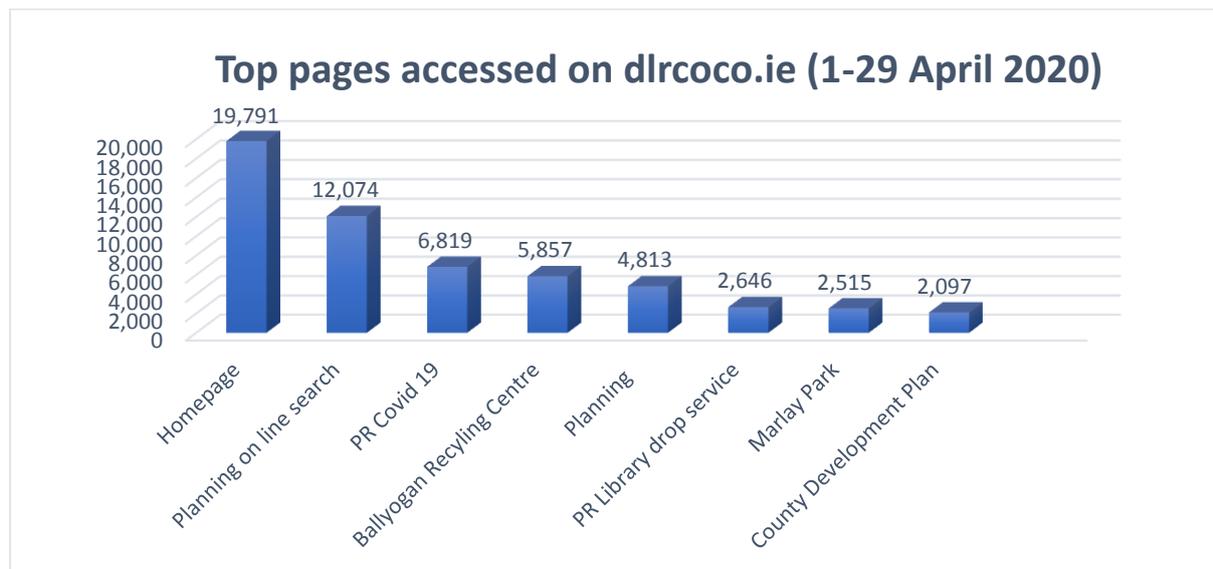
**dlr Sports Partnership also increased their followers by 357 this month

Website Activity – page views

dlrcoco.ie 150,224 (down by 40,000 views on previous month)

dlrevents.ie 1,998 (down by 11,000 views on previous month)

dlrlibraries.ie 40,708 (down by 30,000 on previous month)



Press Queries

17 Press queries in April

Freedom of Information

12 FOI requests were received in April

1. Road Maintenance Management Report

Road Maintenance Management Report - April 2020						
Ref.	Programme Type	STATUS				Comments
		Design Stage	Tendered	On site	Complete	
RRP Major	Road Resurfacing Programme - Major Works					
1	Nutgrove Avenue		✓			
2	Ballinteer Avenue		✓			
3	Kilmacud Road Lower			✓		Suspended – COVID-19 Restrictions
4	Green Route	✓				
5	Sydenham Road	✓				
12	Adelaide Road			✓		Suspended – COVID-19 Restrictions
13	Castle Park Road			✓		Suspended – COVID-19 Restrictions
14	Ballinclea Road	✓				
15	Corrig Road		✓			
16	Rathsallagh Estate	✓				
17	Ashlawn Estate	✓				
18	Rochestown Avenue	✓				
19	Saval Park Road		✓			
RRP Minor	Road Resurfacing Programme - Minor Works ('Patching')					
1	Broadford Road	✓				
2	Woodpark - The Drive		✓			
3	Stillorgan Road (old N11)	✓				
4	Upper Kilmacud Road	✓				
5	Ticknock Road Edges		✓			
6	Ballyedmonduff/Ballybetagh Road Edges		✓			
7	Heidelberg	✓				
8	Sandyford Village	✓				
22	Dalkey Avenue	✓				
23	Georges Place		✓			
24	Patricks Square	✓				
25	Casement Villas	✓				
26	Temple Crescent	✓				
27	Monkstown Farm	✓				

Road Maintenance Management Report - April 2020

Ref.	Programme Type	STATUS				Comments
		Design Stage	Tendered	On site	Complete	
28	Georges Street Lower	✓				
29	Grotto Avenue/Grotto Place		✓			
30	Barnaslingan Lane	✓				
31	Shanganagh Terrace	✓				
32	Dublin Road (from old Conn Ave north to Circe K)	✓				
FP	Footpath Upgrade Programme					
1	Pine Valley		✓			
2	Sandyford Business District		✓			
3	Kerrymount Ave	✓				
4	Westminster Road				✓	
5	Enniskerry Road	✓				
6	Cabinteely Close	✓				
7	Eden Park/Slieve Rua/Dale Road		✓			
8	The Park, Cabinteely		✓			
17	Dún Laoghaire Town		✓			
18	Blackrock Town		✓			
19	Dalkey Village		✓			
20	Glasthule Village	✓				
21	Ashlawn Park/Coolevin	✓				
22	Wynberg Park	✓				
23	Watsons Estate	✓				
24	Woodbrook Glen			✓		Suspended – COVID-19 Restrictions
25	Glenavon Park	✓				
26	Ballybride Road	✓				
27	Ballycorous Road	✓				
28	Patrician Villas		✓			
29	Eaton Brae	✓				
BSP	Bridges & Structures Programme					
1	Blue Light Wall Repair	✓				
2	Woodside Road Retaining Wall	✓				
3	Belfield Flyover	✓				
4	Glenalua Wall Repair	✓				
	Category 3 Bridges	✓				

Road Maintenance Management Report - April 2020

Ref.	Programme Type	STATUS				Comments
		Design Stage	Tendered	On site	Complete	
DGRP	Drainage / Gully Repair Programme					
1	Oakdown Road, Churchtown				✓	
2	De La Salle College, Churchtown				✓	
3	End of Old Bray Road, Cabinteely	✓				
4	Whitethorn Road, Clonskeagh	✓				
5	Woodside Road	✓				
6	Beech Lawn, Dundrum	✓				
7	Mine Hill Lane				✓	
8	Bridesglen Road				✓	
9	Rathmichael Road				✓	
10	Clonkeen Road (At South Park)	✓				
11	Woodbine Park	✓				
12	Seafield Road Killiney	✓				
13	Ruby Hall	✓				
NRP	National Roads Programme					
1	N31 Crofton Road	✓				
2	N11-N31, 3-Year Resurfacing Programme	✓				
AWP	Accessibility Works Programme					
1	Lynnwood to Ballinteer	✓				
2	Loreto Park	✓				
3	Mount Anville Road at Deerpark	✓				
4	Castlebyrne Park	✓				
5	Mt Albany Estate	✓				
6	Coolevin	✓				
7	Cloister Estate	✓				
8	O'Rourke Park				✓	
9	Laneway from Gleann na Smól to Stradbrook Road (part of)	✓				
CMP	Cycleway Maintenance Programme					
1	Brehonfield Road	✓				
2	Churchtown Road Upper	✓				
3	Kill Lane (sections from Foxrock to Deansgrange jnct)	✓				
4	Baker's Corner's junction	✓				

Road Maintenance Management Report - April 2020

Ref.	Programme Type	STATUS				Comments
		Design Stage	Tendered	On site	Complete	
EMP	Estate Management Programme					
1	Locations TBC	✓				
2	Locations TBC	✓				
TICP	Taking in Charge Programme*					
1	The Rise Mount Merrion	✓				
2	Redesdale estate - certain laneways	✓				
5	Foxrock Wood - Beech Park Laneway		✓			
<p><i>*Subject to investigation and clarification of ownership, assessment of works and costs needed to bring these roads/laneways up to taking in charge standard, and no commitment can be made at this stage as completing such works would be dependent on available funding and resources.</i></p>						
RCRP	Roads Control Reinstatement Programme					
1	Proby Square (South)	✓				
2	Marine Court and assoc. Laneways		✓			
3	Devitt Villas	✓				

2. Traffic & Road Safety

	Preliminary Design Stage	Public Consultation	Detailed Design Stage	Tendered	On site	Complete	Comment
NTA Schemes							
N11 Brewery Road Safety Improvement Scheme			✓				Awaiting to carry out site investigation
Sandyford Cycle Route (UCD accessibility on Clonskeagh Road)						✓	Works complete
Sandyford Cycle Route (Drummartin Link Road / Rotary)				✓			Site works commenced
Sandyford Cycle Route (UCD to Clonskeagh) Phase 3	✓						Consultant CSEA appointed to design the scheme
Stillorgan Road Cycle Route (UCD accessibility at Nova)				✓			Site works commenced
Brides Glen Greenway	✓						Consultancy tenders received
East Coast Trail (Merrion Gates to Seapoint)	✓						Environmental studies underway
Wyattville Road Cycle route - Stage 2	✓						Consultant Barry Transportation appointed to design the scheme

	Preliminary Design Stage	Public Consultation	Detailed Design Stage	Tendered	On site	Complete	Comment
Sandyford Business District walking and cycling improvements	✓						Consultant Barry Transportation appointed to design the scheme
Nutgrove Avenue Cycle Route				✓			Design prepared for cycle improvement from the Bottle Tower to the church as part of Road maintenance scheme
Monkstown Road Cycle Route					✓		Cycle track red surfacing tender awarded. Work to be done in May 2020
Dodder Greenway	✓						Work on the Design of preferred option is being progressed by DCC
Cycle Parking						✓	Location being identified for cycle stands
Non-NTA Cycle Schemes							
Cruagh Wood Greenway – Ballyogan Road to Cruagh Wood					✓		Construction progressed well, 95% of project complete
Carysfort Avenue Cycle Tracks	✓						Public consultation report prepared for Area Committee

Other schemes

Stillorgan Village Area Movement Framework Plan:

- Phase 2-Lower Kilmacud Road from 100m east of the junction with Upper Kilmacud Road to the Access Road into Kilmacud Crokes GAA Club. Contract signed and awaiting a start date.
- Phase 3 – Lower Kilmacud Road from Kilmacud Crokes to the N11. Tenders for a design consultant received on April 24th and assessment currently ongoing.

Foxrock Village Improvements

- Upgrade of footpaths on the corner of Brighton Road and Westminster Lawns. Construction tenders received and Richard Nolan Civil Engineering has been identified as the preferred contractor. Contract documentation being prepared.

TAG

There was no TAG meeting during April.

Deputations

There were no Deputations meetings during April.

Road Safety and Cycling

278 pupils trained in cycling skills by Cycle Safety school funded by Council during March and April 2020.

BusConnects Dublin Update

Delivery of the BusConnects Core Bus Corridor infrastructure projects:

Stage 2 of the Public Consultation for the Core Bus Corridors closed on 17th April. However, due to the disruption caused by Covid-19, the NTA has decided to have an additional stage of public consultation, probably in September. The Traffic Section made a submission on behalf of the Council which focussed on engineering details. It also asked for a workshop with the NTA to discuss broader planning and design issues.

3. Water & Drainage

Drainage and Flood Alleviation

Engineering and Environmental Consultants were appointed in Dec 2019 for Flood Risk Management works on the Deansgrange Stream. This is a 4 to 5 year project. Data gathering is currently underway. Activities for Q2 2020 include additional survey work, a constraints study, hydrological analysis and hydraulic modelling.

Tenders have been invited for Contractors to construct the new screen/flood storage structure in Kilbogget Park. The Tender period has been extended until May 27th due to COVID-19. An advance contract was tendered in February to control Invasive Species on the site of the proposed works. This advance contract is now complete.

Tenders have been received for Engineering and Environmental Consultants for Flood Risk Management Works on the Carrickmines/Shanganagh Rivers. These have been assessed and a consultant has been identified as being the most economically advantageous tenderer. An award letter will issue in early May subject to OPW approval.

Drainage Section is working closely with the OPW as they commence the update process of the published flood maps as required by the EU Floods Directive.

Hydraulic modelling of the Dundrum Slang Stream is complete. Draft flood maps have been prepared and are being reviewed.

Tender documents are completed for consultants to prepare detailed flood risk maps for the Monkstown environs streams. This project has been tendered and the tenders are currently being assessed.

Draft Flood Risk Management Plans (FRMPs)

The Flood Risk Management Plans were launched on 3rd May 2018 and these were adopted by the Council at the Council Meeting on the 10th September.

All three Flood Risk Management Plans (FRMPs) in the Dun Laoghaire Rathdown County Council area (Deansgrange/Loughlinstown/Shanganagh, Carysfort-Maretimo and Old Connaught Wilford) have been included in the Ten-Year €1 billion Programme of Investment in Flood Relief Measures with Deansgrange/Loughlinstown/Shanganagh included in the first tranche of €257 million in funding for 50 new flood relief schemes to proceed to detailed design.

The OPW have asked DLR to project manage the scheme and have agreed to fund the necessary in-house project management personnel.

4. Parks

Parks & Landscaping Service:

- Sorrento Park works -70% complete, currently suspended due to COVID-19
- Remedial Tree Works for East & West – essential works ongoing only
- Dogs off leash area almost complete in Kilbogget Park-drainage works outstanding.
- Grass maintenance - prioritising keeping residential open spaces and Parks cut and litter picked to enable residents to exercise and families play within 2km of their home

- Tree planting complete county wide
- West County Footpath Construction & Repair Projects tenders received & evaluated
- Loreto Park –Playground replacement: 80% complete, currently suspended due to COVID-19
- COVID-19 signage and ground stencils for social distancing implemented in all parks
- Watering of newly planted trees ongoing – essential work

Biodiversity

- Biodiversity Event for April was cancelled due to COVID-19
- Biodiversity webpage created for Biodiversity activities to do during isolation including learning tools such as a bird guide, bird Bingo, bird sounds and a video on How to Make a Mammal Tunnel.
- Biodiversity Information included for the Age Friendly Ezine
- Biodiversity webpages updated with a tour of DLR Biodiversity
- Biosphere Partners Meeting held via Zoom on April 23rd.
- Incorporation of staff workshops into draft DLR Invasive Species Action Plan completed. Draft will now go to DLR Section leads.
- Dalkey Island Visitor Management Plan draft review
- Biodiversity Officer gave online presentation - *DLR Wildlife Corridors, Green Infrastructure and Ecosystem Services* at the Online Conference for the Chartered Institute of Ecology and Environmental Management (CIEEM) on April 22nd.
- Dalkey Island Infographic developed with BWI and EU Tern Project on-going through remote working.
- Review of County Habitat Mapping and Ecosystems Services will continue until July. No fieldwork required.
- Review of County Hedgerow Mapping and Ecosystem Services will continue until July. No fieldwork required.

CoCo Markets

During the month of April, we received no applications. Also due to the COVID restrictions there were no markets during April

Sports Development

dlr Leisure:

- Videos posted online for children's activities which can be done from home on the dlr Sports Partnership You Tube channel.
- Exercise challenges put up on dlr Sports Development Instagram and Facebook pages

Leinster Rugby:

- Leinster Rugby Challenge meetings have taken place with all clubs in DLR via video conferencing to plan for 2020/21 season. During these video conferences 3 goals were created that each club will achieve with the support of Leinster Rugby.
- A set of challenges were sent to the DLR clubs for them to post videos online to help kids improve their skills but aimed at kids coaching other kids. One of the clubs who have taken up the challenge is DLSP FC and other clubs have posted some videos.
- Schools have started booking for next year's season; this will keep the relationship with Leinster Rugby strong.
- DLR community rugby has created a list of goals to help increase participation in DLRCC for 2020/21 season.

- Leinster Rugby community staff are creating & posting videos on the @LeinsterBranch twitter account. This is to support the players at home for mini & youth.

FAI:

- FAI Club Audit – an audit of football club’s Safeguarding and Garda Vetting structures. The audit has actions, reporting and deadline targets. Thirty-six clubs (youth and senior) have been contacted. Audit is ongoing until late May.
- Daily Teams meeting online with Team Leader
- Microsoft e-learning modules to complete by 30th April
- Video content for Sports Office and Local Sports Partnership
- Boots Chemists volunteering (deliveries)

Leinster Cricket:

- No report

Sports Partnership:

- All scheduled LSP programmes, events and workshops suspended from the 13th March due to **COVID-19** and the need to adhere to Social Distancing.
- Dormant Accounts Funding – submitted applications across 5 different streams totaling €160,000 through Sport Ireland (targeting disadvantaged populations).
- Roll out of **four Activity Challenges** to encourage all ages & abilities to exercise at home with their family units (over 40,000 reach through Facebook alone):
 - Grandparents 15 Minute Challenge
 - Move to the Rhythm Dance Challenge
 - Fighting Fit Challenge
 - Scrambled Leg Challenge
- New **Couch To 2K programme** established to support adults returning to exercise through a supported 4-week programme. 150 registrations in 2 days and second programme started to deal with demand.
- Development and launch of a **dedicated DLRSP You-Tube Channel** bringing together our online content and other appropriate content for all ages & abilities
- Design of a user-friendly **flyer on DLR Sports Partnership** and how we can help you to get/keep active, which are currently being included with deliveries through the Community Response Forum.
- Linking in with Sport Ireland and national restrictions around ensuring up-to-date requirements around Covid-19 and being active.
- Inputting to Active element of governments **In This Together Campaign**.
- Dealing with ongoing queries from the public, clubs and stakeholders.
- Managing our **social media presence** to provide positive information on keeping active including sporting quotes and highlighting positive club work.

5. Roads Control Unit April 2020

COVID-19 Restrictions and Essential Services

The Roads Control continues to grant and manage road opening licenses and permits for essential utility services, including electricity, water, gas and telecommunications as part of the Council’s essential services operations implemented as part of COVID-19 restrictions introduced on 28th March.

Reinstatement works

The reinstatement repair works on behalf of Irish Water are temporarily on hold until COVID-19 restrictions ease.

Restoration works

The planned restoration works on the following locations have been deferred due to COVID-19 Pandemic:

- Proby Square (North and South) part off, Blackrock
- Devitt Villas, Dun Laoghaire (in joint with the Utility Company GNI).
- Mariner's Court and nearby Laneways, Dun Laoghaire.

6. Cleansing Section Information & Statistics

Cleansing & Beaches Section Statistics: October 2019 – March 2020

Cleansing & Beaches Stats	October 2019	November 2019	December 2019	January 2020	February 2020	March 2020
Weight of Rubbish Collected from Streets/Beaches (tonnes)	366	365	347	349	194	223
Clean-Ups Assisted	56	45	28	50	42	44
Animal Removals from Public Spaces	60	22	19	29	21	16
Bathing Water Samples Taken	0	0	0	5	9	10
Gullies Cleaned	1284	1151	1051	1474	1277	368
Dumping Incidents Managed	71	64	81	76	63	1
Bathing Water Pollution Incidents Detected	0	0	0	0	0	0
Reported Overflows from Drainage Network to Bathing Water	13	44	8	7	35	1
Street Bin Collections	3500	3088	3927	3259	3141	3271

* Statistics available up to the end of March 2020.

Cleansing & Beaches Project Updates – April 2020

- Cleansing works on the N11 (*gully cleaning, road sweeping and weed control*) originally scheduled for March/April are currently delayed in line with the COVID-19 outbreak. Cleansing works on the Rock Road will be progressed after the N11 works.
- A review of Killiney Beach is being carried out to assist with identifying areas where current signage is inadequate and assess accessibility to the car park and at entrances to the beach. Initial minor works to improve beach accessibility have been identified but not yet progressed due to the COVID-19 outbreak.
- The further survey required for the proposed upgrade/restoration works at the Forty Foot swimming area was completed in April and DLR are awaiting the final report from consultants. Upon receipt, upgrade works proposals will be reviewed taking due consideration of the current COVID-19 outbreak.
- The bathing areas at Seapoint, Sandycove and Forty Foot have been closed to the public until further notice on public health grounds as a result of the COVID-19 outbreak and parking restrictions have been put in place at Sandycove, Killiney and Vico Road.
- The Smart Bin Review including a review to end February 2020 has been completed and a report issued to local councillors. This will form a headed item at the May Municipal Services Area Committee meetings.

- The 2020 Deep Clean Initiative consultations commenced in March with an Inception meeting held with the Tidy Towns Committee and local Business Association in Dun Laoghaire. In line with the COVID-19 outbreak, the initiative is now on hold and plans are yet to progress any further.

7. Relevant Statistics

The District Court is adjourned to a later date due to the current COVID-19 restrictions and consequently no convictions were secured in April 2020. Furthermore, there are no detailed parking statistics available for April 2020.

Public Lighting

Work continues on the replacement of the old lights with LED lighting which is more energy efficient, gives less maintenance and improved service. General maintenance including upgrading of brackets, columns and Networks is also on-going.

Public Lighting Maintenance

Number of repairs carried out in Apr 2020:	377
Percentage of lights out at the end of Apr 2020:	0.7%
Pole replacement carried out in Apr 2020:	8
Bracket replacements:	208
Tree trimming:	0
ESBN Connections/ Requests:	3
LED Upgrades	271

LED Upgrading Program

A list of these can be found on www.dlrcoco.ie

Planning and Building Control

Applications analysed	12
Inspections completed	2

Requests

Light requested by stakeholders (completed)

Additions:	4
Alterations:	3
Legal requests:	2

Road Opening Licences April 2020

Road Opening Licences received in 2020 via Maproad Roadworks Licensing MRL System up to 24th April 2020. There is 62% reduction in submitted opening licences compared to the same period the previous year.

No. Road Opening Licences ROs 2020	
Received	671
Processed	631
Withdrawn/Refused	35
Conditioning	23

Road Closures, Street Furniture, event signage and filming applications

In April there were:

2 applications for Road Closures

No applications for Street Furniture

1 application for Event Signage.

Film applications have been suspended due to the COVID-19 Pandemic

8. Dún Laoghaire Harbour

COVID-19 Measures

- Social Distancing reminders have been sprayed at the East and West Piers and the Marina Breakwater.
- VMS signs are installed at the entrance to East and West Piers
- Crowd density is being monitored by CCTV
- Food vendors and the East Pier Battery have been closed temporarily.
- Essential maintenance is being carried out, including disinfection of the Solar Bin handles, and handrails on critical steps on the East Pier.
- Solar bin handles and handrails generally are being regularly disinfected.
- New signage has been installed at the East Pier along with increased Harbour Police presence to assist with pedestrian safety.

West & East Pier works

Works are complete on the repairs to the end of the West Pier and the rock armour replacement on the East Pier. The contractors have demobilised from site.

Filming

With the COVID-19 crisis, all filming within the Harbour has ceased.

Real Estate Negotiations

- A Lease has been agreed for the 3rd Floor of Block 2 Harbour Square.
- A Lease has been agreed for the 4th Floor of Block 2 Harbour Square.
- A temporary licence has been agreed for the 5th Floor of Block 2 Harbour Square, pending agreement of a lease later in the year.
- The 1st Floor of Block 2, Harbour Square is vacant and advertised for lease with some interest and viewings.
- Negotiations have been postponed with DMYC and INSS on renewal of their respective leases due to the COVID-19 situation.
- Discussions have commenced with the HSE with a view to using the HSS vehicle compound as a Drive-in COVID-19 Test Centre.

Ferry Terminal

Planning Permission was granted for the ferry terminal project on the 7th February 2020. A planning appeal was lodged to An Bord Pleanála and is currently being determined. A business briefing on the ferry terminal proposal was delivered to the elected members by Hilary Haydon on the 25th February 2020. This matter will be brought to Council later in the year for disposal pursuant to Section 183 of the Local Government Act 2001.

Dun Laoghaire Harbour and Town Studies

Work has commenced on developing the Economic Plans for Dun Laoghaire Harbour and Dun Laoghaire Town. The Stakeholder Engagement Campaign underpins both plans that will generate new ideas for the sustainable regeneration of the Town and the Harbour. The intention is that this exercise is undertaken across four phases:-

- **Inform: Initial Workshop/Meeting and Exploratory Interviews with key stakeholders that will inform key stakeholders of the project objectives**
- **Invitation for submissions**
- **Consultation: Preparation of detailed surveys**
- **Structured interviews**

Arising from the restrictions introduced to stem the spread of Covid 19, the Council has been unable to progress this campaign. In agreement with the consultants, the project has been paused until the restrictions and protocols around social distancing have been lifted.

Social Media Platforms

Twitter – 4,332 followers

Facebook – 2,422 followers



Comhairle Contae County Council

**Finance and Economic Development
Local Enterprise Office (LEO)**

Financial assistance approved year to date for 2020

Period	No. of feasibility study approvals	No. of business priming approvals	No. of business expansion approvals	No. of Technical Assistance for Micro Exporters approvals	Total no. of applications approved	No. of Trading Online Vouchers approved	No. of client applications submitted to Microfinance Ireland
Jan-Apr 2020	8	4	7	9	28	37	5
Enterprise Ireland Target to April	5	5	3	6	19	16	6

Job creation as a result of direct financial assistance Year to Date 2020

Jan-Apr 2020	23.5
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Clients assisted in LEO activities Year to Date for 2020

Period	No. of applications for financial assistance	No. of clients attending networking events	No. of clients commencing training / attending workshops or seminars	No. of clients commencing mentoring assignments	No. of clients attending business advice clinics	Total no. of clients assisted
Jan-Apr 2020	66	357	921	57	128	1529

DLR Economic Development Supports	Vacant Commercial Premises Scheme	Shop Front Improvement Scheme	Business Promotion Grants
Jan-Apr 2020	1	2	2

Jan - April 2020	Business Continuity Voucher Applications	183
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Enterprise Promotion activities in April 2020

DLR Enterprise News	<p>LEO DLR Upcoming Events & COVID-19 Business Supports (sent 6th April). Open rate 35.7%. 1412 recipients.</p> <p>Entrepreneurship Speaker Webinar Series 8th-10th April (sent 8th April). Open rate 47.8%. 1417 recipients.</p> <p>LEO DLR Updated COVI-19 Business Support (sent 17th April). Open rate 33.3%. 1441 recipients.</p> <p>LEO DLR HR Information Resources (sent 21st April). Open rate 34.5%. 1450 recipients.</p> <p>Open rate Industry average 11%</p>
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One-to-One Business Advice Sessions	Remote Session throughout April
8 Week Online Marketing & Social Media Course	Started April 2nd
Cash Management in a Crisis during COVID-19	Started April 1st
Leading Your Small Business Through COVID-19	Started April 3rd
Enterprising Women Network Webinar	April 7 th
COVID-19 Financial and Leadership Webinar	April 7 th
Leading Your Business Through COVID-19 Virtual Coffee Break	April 7 th
Leading Your Small Business Through COVID-19	Stated April 7th
Stress is Contagious. So is Calm.	April 2nd & 6th
Cash Management in a Crisis during COVID-19	Started April 8th
Plan and Brief a New Website	April 9 th
Trading Online Voucher Information Seminar	April 6th

Tourism Development

- The Tourism Sector has been impacted very heavily by the Covid 19 Virus. All businesses are closed, and it is not expected that they will be permitted to trade for some time.
- The DLR Tourist Office was closed in March and will remain closed until further notice. Phone line and Email services are being covered.
- All dlr Tourism social media platforms are only promoting dlr Covid safety messages.
- A meeting of Dublin Bay Biosphere partners took place on April 23rd via Zoom.
- An amended DLRCC funding application was submitted to Failte Ireland for the Destination Towns Fund 2020. Confirmation is expected in early May.
- The DLR Tourism Ezine (April issue) was circulated to 600 subscribers. This issue featured the Tourism Industry supports available from Failte Ireland, DLR Local Enterprise Office and DLRCC.

**DLR CAPITAL ACCOUNT
INCOME & EXPENDITURE SUMMARY BY SERVICE DIVISION TO 31/03/2020**

SERVICE DIVISION	Balance at 01/01/2020 €	Expenditure YTD €	Income YTD €	Balance at 31/03/2020 €
A Total Housing & Building	-11,953,010	8,428,478	-5,879,914	-9,404,445
B Total Road Transport & Safety	-8,338,207	648,622	-271,287	-7,960,872
C Total Water Services	-3,216,800	71,087	-48,669	-3,194,382
D Total Development Management	-59,728,701	2,497,500	-4,807,508	-62,038,709
E Total Environmental Services	-9,476,074	0	-118,675	-9,594,749
F Total Recreation & Amenity	-14,010,552	2,126,141	-980,997	-12,865,408
G Total Agriculture, Education, Health&Safety	-3,828,245	0	0	-3,828,245
H Total Miscellaneous Services	-36,870,426	1,003,556	-1,697,556	-37,564,425
Grand Total	-147,422,015	14,775,384	-13,804,605	-146,451,236

SUMMARY OF RATES DEBTORS TO 31/03/2020

	Balance at 01/01/2020 €	Balance at 31/03/2020 €	Arrears from current year debit	Arrears >1 year
RATES	14,468,049	83,861,294	70,399,118	13,462,175

*Please note the Second Moiety is due in July 2020 in the sum of €44,681,435

DLR REVENUE ACCOUNT
INCOME & EXPENDITURE SUMMARY BY SERVICE DIVISION TO 31/03/2020

25.00%

SERVICE DIVISION		EXPENDITURE		
		Expenditure €	Adopted Full Year Budget €	Exp as % of Budget
A	Housing & Building	12,324,623	49,324,900	24.99%
B	Road Transport & Safety	7,673,187	30,748,700	24.95%
C	Water Services	3,012,099	12,388,600	24.31%
D	Development Management	5,840,415	21,872,800	26.70%
E	Environmental Services	7,403,590	30,671,800	24.14%
F	Recreation & Amenity	8,378,762	34,532,100	24.26%
G	Agriculture, Education, Health & Welfare	1,327,721	4,748,900	27.96%
H	Miscellaneous Services	1,992,251	8,207,900	24.27%
Total Expenditure		47,952,648	192,495,700	24.91%

SERVICE DIVISION		INCOME		
		Income €	Adopted Full year Budget €	Inc as % of Budget
A	Housing & Building	10,368,017	42,936,600	24.15%
B	Road Transport & Safety	3,025,145	13,492,400	22.42%
C	Water Services	2,186,602	8,557,300	25.55%
D	Development Management	1,732,586	5,360,400	32.32%
E	Environmental Services	1,375,619	5,627,200	24.45%
F	Recreation & Amenity	1,264,277	5,551,400	22.77%
G	Agriculture, Education, Health & Welfare	699,171	3,934,400	17.77%
H	Miscellaneous Services	1,660,382	6,617,300	25.09%
Sub Total		22,311,799	92,077,000	24.23%

LPT	Local Property Tax	2,717,376	10,869,500	25.00%
RA	Rates	22,340,718	89,549,200	24.95%
Total Income		47,369,893	192,495,700	24.61%

Deficit at 31/03/2020 €582,755

Planning Applications – monthly statistics

	Outline Permission	Permission	Total
New application Received*	0	71	71
Decision Deferred	0	0	0
Decision to Grant**	0	0	0
Decision to Refuse**	0	0	0
Issued within 2 months or 8 weeks	0	62	62
Invalid Applications	0	24	24

*Includes 9 Applications for Retention

**Split decisions; Grant Permission & Refuse Permission (inc. For Retention) are entered in as a decision under both "Decision to Grant" and "Decision to Refuse".

0 Split Decisions (to Grant and Refuse)

Strategic Housing Development (SHD) Applications:

Planning Applications received under section 4 of the P&D (Housing) & Residential Tenancies Act 2016

Case No	Applicant's Name & Brief Description of Development	Date Application Received	Last Day for Submissions / Observations	Application Website	Due to be decided by ABP
307043	116 no residential units (85 no houses, 31 no apartments, childcare facility and associated works, Suttons Field, Ballybetagh, Rd, Kiltarnan	9/4/20	24/6/20	www.suttonsfieldsshhd.ie	9/9/20

<http://www.pleanala.ie/shd/applications/index.htm>

Planning Counter Figures 1st April to 30th April

Customers Served	*0
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*Public Counter Closed due to Covid-19 restrictions

Building Control

Fire Safety Certs applications received	9
Fire Safety Certs applications Granted	29
Fire Safety Certs applications Refused	0
Disability Access Cert Applications Received	9
Disability Access Cert Applications Granted	19
Commencement Notices Validated	8
7 Day Notices received	0
Completion Certs Validated	8



Comhairle Contae County Council

Infrastructure and Climate Change

Environmental Enforcement

Litter Fines issued (Litter Pollution Act): 5
Presentation of Waste (Waste Bye-laws) fines: 0

Legal proceedings initiated: 0

Statutory notices issued by Environmental Enforcement:
LPA Warning notices: 3
Waste Warning notices: 0

Environmental Enforcement Section - Waste Enforcement, Air, Noise
Complaints received 71
Complaints closed 69

Litter

April 2020	Number	Comment
Litter Fines issued (Litter Pollution Act/Litter Bye-laws)	0	
Presentation of Waste (Waste Bye-laws) fines	1	Waste Bye-laws
Legal proceedings initiated	5	
Cases opened (Dumping/Litter)	152	Litter Section
Cases closed (Dumping/Litter)	149	Litter Section

Architects

Energy

DLR were awarded a grant of €7,500 from Sustainable Energy Authority of Ireland for a Feasibility Study and Project Energy Audit of County Hall, Harbour Square, Block 1, dlr LexIcon and Ballyogan Operations Centre. Following the Audit, Codema will carry out the Feasibility Study of a potential Energy Performance Contract for these Council owned buildings.

Dangerous Buildings: April 2020

Dangerous 0
Potentially Dangerous 2
Not Dangerous 1
Total 3

Community and Cultural Development

The Community Centres remain closed due to the Covid 19 restrictions.

Community Grants Round 2 2020

Round 2 of the 2020 Community Grants closing date has been extended to 19th May 2020.

Estate Management

Meetings with committees have moved to an online platform. This gives the committee members an opportunity to stay in contact and to continue discussions relating to future plans of work.

COVID-19 Community Call Helpline

The Community response to Covid-19 is being led and coordinated by **Dún Laoghaire-Rathdown County Council** in collaboration with a wide-range of stakeholders in the Community Response Forum, supported by a wide range of community and volunteer groups.

Community Response to Covid 19:

- Helpline and email address set up and promoted across all communication channels
- Operates 7 days a week from 8 am to 8 pm
- The Community Call Helpline has dealt with 2203 calls since it commenced on 30 March, at an average of 88 calls per day.
- Issues range from shopping, pension, medical, loneliness and isolation
- The Community Response Forum is meeting on a weekly basis at present to support in co-ordinating the provision of a multi-agency response to the individuals in the community that are negatively impacted arising from the measures implemented by the Government to stem the spread of Covid 19

Cultural Development

Arts

The Arts team continue to work as part of the team manning the community call helpline from the LexIcon and working remotely from their homes at all other times. Arts staff continue to assist our community with opportunities to be creative and access a great of number art experiences from home.

Artworks Home

Commissioned by dlr Arts Office, Artists from Dún Laoghaire-Rathdown have been busy creating and designing works which are being gifted to members of the local community who are cocooning or self-isolating. Paintings, drawings, photographs and limited-edition prints are being lovingly created by artists at home in order to make a treasured gift. These works are being delivered to the local community as part of the Community Call dlr libraries Book Drop.

Social Media

From the 12th March onwards, the Arts Office increased the amount of social media posts in order to stay connected to our community and audiences.

Dlr Youth Film at Home

DLR Arts Office, in consultation with local Youth Service Providers Crosscare, are currently devising online creative supports that young people can use to create short videos, video diaries and photo essays from home. In addition, short films, created by young people with the youth services will be showcased online as 'sofa cinema'. This programme is funded by the Department of Children and Youth Affairs.

Emerging Artist Grants

Funded by The Arts Council Emerging Artist Grants support individual emerging artists from Dún Laoghaire-Rathdown to develop and further their practice through the creation of new work at this vital stage in their career development.

The scheme launched on the 6th of March. The extended closing date is the 19th of May.

Creative Ireland Bursaries

dlr Creative Ireland Artist Professional Development and Mentorship Bursary

Funded by Creative Ireland, the objective of this bursary is to support further creative development among professional artists in Dún Laoghaire -Rathdown and to grow that capacity of the arts community by supporting professional development and mentorship

dlr Creative Ireland Innovation & Incubation Bursaries 2020

Funded by Creative Ireland these bursaries offer the opportunity for professional, Dún Laoghaire-Rathdown based not-for-profit cultural organisations and institutions to invest resources and time to develop innovative ways of working, engaging with their audiences or artists in new ways, test new ideas and practices or incubate a new project or strand to their work. **The scheme was launched on the 6th March and the extended closing date is the 19th of May**

Libraries

With all library buildings closed to the public at present, extensive online services continue to be provided as library staff work remotely from home. Library staff are also manning the Community Call helpline.

On Friday 17 April, under the banner of the existing Community Call, dlr Libraries launched a **Book Drop** service, where library items can now be delivered to those elderly and vulnerable members of our community who are currently cocooning. Using the existing dlr Community Call helpline/email, dlr staff take details from interested callers and a library staff member then handles the referral, contacts the individual and organises library material, up to a maximum of 6 items per person. These items are on a long loan. The selection of books, CDs or DVDS is then delivered to the recipient along with a care parcel, including locally-sourced soap, chocolate, some wildflower seeds and an art piece.

3D printers from dlr LexIcon are currently on loan to Surfbox and are being used to create face shields and other PPE for frontline healthcare staff.