

Dún Laoghaire -
Rathdown
County Council

Annual Report
2017



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Foreword 2017

Dún Laoghaire-Rathdown is a smart, open, accessible County with an enviable geographic location, providing the very best in public services, civic engagement and public realm projects.

It is steeped in culture and maritime heritage, combining breath-taking coastlines with attractive villages and towns, delivering memorable experiences for visitors and is an ecosystem providing opportunities for entrepreneurs, investors and businesses; using smart technologies to improve liveability, creating cross sector partnerships across agencies and enterprises to develop Dún Laoghaire as a key location for digital start-ups and scale-ups.

The County is an inclusive one, where diversity is celebrated and where a proactive social inclusion ethos is embedded in our decision and policy-making processes.

Our Annual Report outlines our achievements in delivering key public services during the past year. As well as our strong housing programme delivery, we have progressed key elements in our capital programme to encourage economic development and make the County a vibrant place in which to do business. We have simultaneously undertaken a series of public realm projects to enhance the citizen's experience and well-being. Additionally, the report describes our major focus on the on-going enhancement of our business and commercial infrastructure.

Highlights for the year include:

- Progressing delivery of our ambitious infrastructural development project in the Cherrywood Strategic Development Zone area.
- Exceeding our housing targets for the period 2015-2017 by 37% per cent, delivering a total of 933 homes, under the first phase of the Government's Housing Strategy.
- Bringing new life to the heritage village of Monkstown with a transformative public realm initiative.
- Celebrating the 40th birthday of the opening of Shanganagh Park House with Uachtarán na hÉireann, Michael D Higgins.
- Awarding Freedom of Entry to the County to the Irish Naval Service, accepted by the Captain and Crew of the LÉ Eithne, for their work in Operation Pontus.
- Hosting the prestigious Women's Rugby World Cup in August.
- Receiving national acclaim for Our Mountains to Sea dlr Book Festival, one of the foremost book festivals in the Country, led by dlr Libraries and dlr Arts Office;
- Remembering our maritime heritage in the bicentennial celebration at Dún Laoghaire Harbour with the Dún Laoghaire Harbour Company.
- Embarking on the delivery of our 21st century new Civic Hub, enhancing our interface with our customers, and optimising our communications channels for our citizens.

- Initiating A Tourism Destination for All: Creating an Accessible Tourism Destination where Dún Laoghaire-Rathdown County Council and tourism business providers will work together to increase access for all and tourist footfall in the town.
- Leading the cultural agenda in a record-breaking Culture Programme across the Library branch network; totalling 2,384 events in 2017 and attracting some 60,161 attendees, with 802 of those events and 38,782 attendees in dlr Lexicon's state of the art surroundings.

Awards:

- Awarded the Best Sustainable Building Project at the Irish Architecture Awards 2017 for Phase 2 of the Rochestown House housing development.
- Awarded Best Civil Engineering Project at the Council and Community Awards for the Leopardstown Roundabout Interchange, a major multi-mode transportation junction, adjacent to the commercially vital Sandyford Business District.
- Awarded a national Business 2 Arts award for supporting the IADT's National Film School project Young Women in Film and TV - a gender-parity initiative that seeks to address the issue of under-representation of women in key creative positions in the film and TV industry.
- Awarded philanthropic seed funding from Music Generation, to develop a 3-year music- education partnership programme for the County.

The engagement and spirit of co-operation between the Elected Members and the Council staff throughout the year has been a key driver in our successes in 2017.



Tom Murphy
Councillor Tom Murphy,
An Cathaoirleach



Philomena Poole
Philomena Poole,
Chief Executive

2017 at a glance

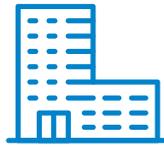


158
UNITS UNDER
CONSTRUCTION

189
HOUSEHOLDS EXITED
HOMELESSNESS

101
REFURBISHMENTS

38
UNITS COMPLETED



FOXROCK VILLAGE CARPARK
METALS, PHASE 2, DÚN LAOGHAIRE
MONKSTOWN VILLAGE PUBLIC REALM
BALLYBRACK PROJECT CENTRE



GREEN FLAGS AT PEOPLE'S PARK,
CABINTEELY, MARLAY & BLACKROCK PARKS
BLUE FLAG AT SEAPOINT BEACH



144
ADDITIONAL CYCLE
SPACES ALLOCATED



FINALIST FOR "ENERGY TEAM OF THE YEAR"
IN SEAI ENERGY AWARDS
WON RIAI SUSTAINABILITY AWARD
FOR ROCHESTOWN HOUSE
WON BEST CIVIL ENGINEERING PROJECT AWARD
FOR LEOPARDSTOWN LINK ROAD
& ROUNDABOUT CONFIGURATION PROJECT AT
COUNCIL AND COMMUNITY AWARDS



AWARDED
€40M
THROUGH LIHAF FOR 4 MAJOR
INFRASTRUCTURAL DEVELOPMENTS
IN THE COUNTY



69,729
REGISTERED LIBRARY MEMBERS

1M
VISITS TO LIBRARY BRANCHES

OVER **1.3M** ITEMS ISSUED



€600K
AWARDED FOR ESTABLISHMENT
OF MUSIC GENERATION DLR
WON NATIONAL BUSINESS2ARTS AWARD
AWARDED **28** GRANTS TO VALUE OF **€35K**



10,200
PARTICIPANTS IN SPORTS
PROGRAMMES AND EVENTS

LOCAL ENTERPRISE OFFICE:

NET GAIN OF **167** JOBS IN COUNTY
FINANCIAL ASSISTANCE OF ALMOST **€700K** AND DIRECT CREATION OF **65** JOBS
108 PARTICIPANTS IN BUSINESS MENTORING PROGRAMME
LEO DLR IRELAND'S BEST YOUNG ENTREPRENEUR WINNER



AWARDED FREEDOM OF ENTRY
TO IRISH NAVAL SERVICE FOR
HUMANITARIAN SERVICES

Names, Addresses, Party Affiliations & Telephone Numbers of Members of Dún Laoghaire-Rathdown County Council

BAILEY, John. (F.G)

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Councillors' Committee Membership Within Dún Laoghaire- Rathdown County Council

Councillor Name	Dún Laoghaire Area Committee	Dundrum Area Committee	Organisation, Procedure & Protocol Committee
Bailey, John (F.G.)	✓		✓
Baker, Marie (F.G)	✓		✓ resigned 15/09/17
Blain, Emma (F.G)		✓	
Brennan, Shay (F.F.)		✓	✓
Colgan, Anne (IND)	✓		
Cuffe, Jennifer (F.F.)	✓		
Curran, Chris (S.F.)		✓	
Daly, Kevin (IND)		✓	
Devlin, Cormac (F.F.)	✓		✓ Term Ended 19/06/ 17 Chair Jan – Jun
Dockery, Liam (F.F.)		✓	✓
Donnelly, Deirdre (IND)		✓	
Fayne, Mary (F.G.)	✓		✓
Feeney, Kate (F.F.)	✓		✓
Furlong, Karen (G.P)		✓	
Gildea, Jim (F.G)	✓ Chair Jan – Jun		✓
Halpin, Melisa (P.B.P.)	✓		✓
Hanafin, Mary (F.F.)	✓		
Hand, Pat (F.G.)		✓	✓
Kennedy, John (F.G.)		✓	
Kingston, Deirdre (LAB)	✓		
Lewis, Hugh (P.B.P.)	✓		
McCarthy, Lettie (LAB)		✓	
McGovern, Lynsey (F.G)		✓	
McKinney, Carron (LAB) resigned 26/05/17		✓ resigned 26/05/17	✓ resigned 26/05/17
Merrigan, Michael (IND)	✓		✓
Murphy, Brian (IND)		✓	✓
Murphy, Tom (F.F.)		✓ Chair Jan - June	✓ Appointed 19/06/17 Chair June - Dec
Nic Cormaic, Sorcha (S.F.)		✓	
O'Brien, Peter (LAB)		✓	✓
O'Brien, Shane (S.F.)	✓		✓
O'Callaghan, Denis (LAB)	✓		✓
O'Keeffe, Dave (PBP)	✓		✓

Councillor Name	Dún Laoghaire Area Committee	Dundrum Area Committee	Organisation, Procedure & Protocol Committee
O'Neill, Seamas (IND)		✓	✓
Saul, Barry (F.G.)		✓ Chair Sept - Dec	
Smith, Donal (F.F)		✓	
Smyth, Carrie (LAB)	✓		
Smyth, Ossian (G.P.)	✓ Chair Sept - Dec		✓
Stewart, Patricia (F.G.)	✓		
Tallon, Grace (LAB)		✓	✓
Ward, Barry (F.G.)	✓		✓
White, Alex		✓ Co-opted 12/06/17	✓ Co-opted 12/06/17

Councillor Membership of Other Bodies

Councillor Name	Association of Irish Local Government	Association of Irish Local Government – Standing Policy Council	Audit Committee	Dalkey Heritage Town Company	DLR Properties	Dún Laoghaire Drugs and Alcohol Task Force	Dublin and Dún Laoghaire Education and Training Board	Dún Laoghaire BID Company	Dún Laoghaire Community Enterprise Society	Dún Laoghaire-Rathdown County Sports Partnership	Dún Laoghaire-Rathdown Leisure Services	Dún Laoghaire-Rathdown Mill Theatre Company	Dún Laoghaire-Rathdown Theatre Company	Irish Public Bodies Mutual Insurances Ltd	Eastern & Regional Assembly
BAILEY John. (F.G)				✓											
BAKER Marie (F.G)											✓				
BLAIN Emma (F.G)	✓										✓				
BRENNAN, Shay (F.F)					✓							✓ appointed 8/05/17			
COLGAN Anne (IND)	✓	✓													
CUFFE Jennifer (F.F)					✓	✓ resigned 6/04/17									✓ resigned 6/04/17
CURRAN Chris (S.F)															
DALY Kevin (IND)			✓												
DEVLIN Cormac (F.F)	✓	✓		✓											
DOCKERY Liam (F.F)	✓		✓												
DONNELLY Deirdre (IND)															
FAYNE Mary (F.G)					✓						✓	✓			
FEENEY Kate (F.F)									✓						
FURLONG Karen (GP)							✓ resigned 23/02/17								
GILDEA Jim (FG)										✓		✓			
HALPIN Melisa (PBP)															
HANAFIN Mary (F.F)												✓			✓ appointed 8/05/17
HAND Pat (F.G) (PC)	✓	✓					✓								✓
KENNEDY John (F.G)															
KINGSTON Deirdre (LAB)															
LEWIS Hugh (PBP)															
McCARTHY Lettie (LAB)															✓
McGOVERN Lynsey (F.G)										✓					
McKINNEY Carron (LAB)															
MERRIGAN Michael (IND)															

Councillor Name	Association of Irish Local Government	Association of Irish Local Government – Standing Policy Council	Audit Committee	Dalkey Heritage Town Company	DLR Properties	Dún Laoghaire Drugs and Alcohol Task Force	Dublin and Dún Laoghaire Education and Training Board	Dún Laoghaire BID Company	Dún Laoghaire Community Enterprise Society	Dún Laoghaire-Rathdown County Sports Partnership	Dún Laoghaire-Rathdown Leisure Services	Dún Laoghaire-Rathdown Mill Theatre Company	Dún Laoghaire-Rathdown Theatre Company	Irish Public Bodies Mutual Insurances Ltd	Eastern & Regional Assembly
MURPHY Brian (IND)			✓												
MURPHY Tom (F.F) (PC)											✓				
NIC CORMAIC Sorcha (S.F)							✓								
O'BRIEN Peter (LAB) (PC)						✓									
O'BRIEN Shane (S.F)															
O'CALLAGHAN, Denis (LAB)	✓														
O'KEEFFE Dave (PBP)															
O'NEILL, Seamas (IND)															
SAUL Barry (F.G)					✓						✓	✓ appointed 8/05/17			
Smith, Donal (F.F)															
SMYTH Carrie (LAB)															
SMYTH Ossian (G.P)							✓ appointed 13/03/17								
STEWART Patricia (F.G)								✓							
TALLON Grace (LAB)						✓ appointed 8/05/17									
WARD Barry (F.G)														✓	
WHITE Alex (LAB) Co-opted 12/06/17															

Councillor Name	Joint Policing Committee	Local Authority Members Association	Local Community Development Committee	Local Policing Forum	Local Policing Forum for the Sandycroft/ Steapside Area	Local Policing Forum: R.A.P.I.D. Area of Loughlinstown & Shangnanagh/Rathallagh	Local Traveller Accommodation Consultative Committee est under the Housing (Traveller Accommodation) Act, 1998	Lord Edward Fitzgerald Memorial Fund	Memorials Committee	Mountown Community Facility	Public Art Steering Committee	Regional Health Forum	Sandycroft Business District Alliance	Sandycroft BID CLG	Southside Partnership DLR	Sutton – Sandycroft S2S
	BAILEY John. (F.G)									✓						
BAILEY Maria (F.G)																
BLAIN Emma (FG)													✓			
BRENNAN, Shay (F.F)	✓															
COLGAN Anne (IND)			✓ appointed 8/05/17													
CUFFE Jennifer (F.F)			✓ resigned 6/04/17									✓ resigned 6/04/17				
CURRAN Chris (S.F)	✓							✓								
DALY Kevin (IND)												✓ appointed 13/11/17				
DEVLIN Cormac (F.F)	✓								✓		✓				✓	
DOCKERY Liam (F.F)	✓							✓								
DONNELLY Deirdre (IND)	✓							✓								✓
FAYNE Mary (F.G)																
FEENEY Kate (F.F)			✓													✓
FURLONG Karen (GP)								✓								
GILDEA Jim (FG)																
HALPIN Melisa (PBP)									✓							✓
HANAFIN Mary (F.F)	✓							✓	✓		✓					
HAND Pat (F.G) (PC)		✓										✓				
Kennedy, John (F.G)	✓		✓													
KINGSTON Deirdre (LAB)	✓														✓	✓
LEWIS Hugh (PBP)						✓										
McCARTHY Lettie (LAB)											✓					
McGOVERN Lynsey (F.G)	✓															
McKINNEY Carron (LAB) resigned 26/05/17								✓ resigned 26/05/17				✓ resigned 26/05/17				
MERRIGAN Michael (IND)	✓															
MURPHY Brian (IND)																

Councillor Name	Joint Policing Committee	Local Authority Members Association	Local Community Development Committee	Local Policing Forum	Local Policing Forum for the Sandymount/Stepaside Area	Local Policing Forum: R.A.P.I.D. Area of Loughlinstown & Shangnanagh/Rathallagh	Local Traveller Accommodation Consultative Committee est under the Housing (Traveller Accommodation) Act, 1998	Lord Edward Fitzgerald Memorial Fund	Memorials Committee	Mounttown Community Facility	Public Art Steering Committee	Regional Health Forum	Sandyford Business District Alliance	Sandyford BID CLG	Southside Partnership DLR	Sutton – Sandymount S25
MURPHY Tom (F.F) (PC)				✓		✓					✓ appointed 8/05/17 resigned 23/10/17	✓				
NIC CORMAIC Sorcha (S.F)																
O'BRIEN Peter (LAB) (PC)	✓		✓					✓		✓						
O'BRIEN Shane (S.F)																
O'CALLAGHAN, Denis (LAB)																
O'KEEFE Dave (PBP)																
O'NEILL, Seamas (IND)																
SAUL Barry (F.G)	✓												✓			
Smith, Donal (F.F)																
SMYTH Carrie (LAB)						✓					✓					
SMYTH Ossian (G.P)	✓								✓		✓				✓	✓
STEWART Patricia (F.G)	✓			✓												
TALLON Grace (LAB)							✓									
WARD Barry (F.G)	✓							✓	✓							✓
WHITE Alex (LAB) co-opted 12/06/17												✓ appointed 12/06/17				

Strategic Policy Committee (SPC) Membership

Councillors *Table reflects SPC membership in 2017	Community Development Culture & Ageing SPC	Economic Development and Enterprise SPC	Environment, Climate Change And Energy SPC	Planning SPC	Social Housing SPC	Transportation and County Wide Movement SPC
Bailey, John F.					✓ (CHAIR)	✓
Baker, Marie			✓	✓		
Blain, Emma	✓	✓				
Brennan, Shay				✓		✓ (CHAIR)
Colgan, Anne				✓	✓	
Cuffe, Jennifer			✓	✓		
Curran, Chris		✓			✓	
Daly, Kevin		✓		✓		
Devlin, Cormac			✓		✓	
Dockery, Liam		✓				✓
Donnelly, Deirdre	✓					✓
Fayne, Mary	✓		✓			
Feeney, Kate		✓			✓	
Furlong Karen	✓			✓		
Gildea, Jim				✓	✓	
Halpin, Melisa		✓			✓	
Hanafin, Mary	✓	✓				
Hand, Pat			✓ (CHAIR - 11/12/17))		✓ (resigned - 11/12/17))	✓
Kennedy, John	✓	✓				
Kingston, Deirdre					✓	✓
Lewis, Hugh			✓			✓
McCarthy, Lettie		✓				✓
McGovern, Lynsey	✓		✓			
McKinney, Carron			✓ (resigned - 26/05/17))			
Merrigan, Michael				✓ (CHAIR)	✓	
Murphy, Brian				✓	✓	

Councillors

*Table reflects SPC membership in 2017

	Community Development & Ageing SPC	Economic Development and Enterprise SPC	Environment, Climate Change And Energy SPC	Planning SPC	Social Housing SPC	Transportation and County Wide Movement SPC
Murphy, Tom		✓		✓		
Nic Cormaic, Sorcha	✓		✓			
O'Brien, Peter	✓ (CHAIR)	✓				
O'Brien, Shane		✓				✓
O'Callaghan, Denis		✓			✓	
O'Keefe, Dave	✓			✓		
O'Neill, Seamas			✓			✓
Saul, Barry			✓			✓
Smith, Donal					✓	✓
Smyth, Carrie			✓		✓	
Smyth, Ossian			✓ (CHAIR - resigned 11/12/17)		✓ (appointed 11/12/17)	✓
Stewart, Patricia	✓			✓		
Tallon, Grace	✓			✓		
Ward, Barry		✓ (CHAIR)				✓
Ward, Barry			✓ (appointed June 2017)	✓ (appointed June 2017)		

Sectoral Representatives	Community Development Culture & Ageing SPC	Economic Development and Enterprise SPC	Environment, Climate Change And Energy SPC	Planning SPC	Social Housing SPC	Transportation and County Wide Movement SPC
Alken, Gregory						✓
Browne, Dr. Josephine		✓				
Byrne, Keith						✓
Callendar, Rosheen		✓				
Cannon, Ann	✓					
Clancy, Peter			✓			
Clooney, Elizabeth			✓			
Colgan, Jim						✓
Conlon, Tom	✓					
Corish, Terence					✓	
Dunne Geraldine					✓	
Eglington, Aileen		✓				
Ferris, Liz					✓	
Fitzgerald, Kevin				✓		
Gallagher, Matt				✓		
Goodbody Rob				✓		
Graydon, Geraldine	✓					
Harrington, Selma	✓ March 2017					
Hegarty, Marese			✓			
Hennessy, Miriam		✓ March 2017				
Heywood, Veronica				✓		
Jordan, Jimmy					✓	
Kenny, Catherine					✓	
Lalor, Goff				✓		
McAree, Diarmuid			✓			
Mulvey, Denis			✓			
Neill, Pat						✓
Nolan, John						✓
Nolan, Tom						✓ resigned (Sept 2017)
O'Callaghan, Paul				✓		
O'Donnell, Martin				✓		
O'Neill, Sean		✓				
O'Sullivan, Clare						✓
Relihan, Michele	✓					

Sectoral Representatives	Community Development Culture & Ageing SPC	Economic Development and Enterprise SPC	Environment, Climate Change And Energy SPC	Planning SPC	Social Housing SPC	Transportation and County Wide Movement SPC
Sultan, Fardus		✓				
Swanwick, Elizabeth			✓ June 2017			
Vacancies	✓				✓	✓
Walsh Ann Marie		✓				
Whelan, Susan					✓	

Strategic Policy Committee Reports

Community Development, Culture & Ageing Strategic Policy Committee 2017

4 meetings were held in 2017.

The following matters were considered.

- Customer Service Centre & Council Chamber plans
- Creative & Cultural Plan for dlr
- Cultural Programme including dlr Mountains to Sea Book Festival 2017
- Age Friendly Strategy implementation
- Music Generation
- Public Participation Network
- Social Inclusion/ Festival of Inclusion
- Arts Development Programme including Public Age & Grain Store
- URBACT

Economic Development & Enterprise Strategic Policy Committee

4 meetings were held in 2017

The following policy matters related to its remit were considered:

- Draft Tourism Strategy & Marketing Plan for Dún Laoghaire-Rathdown 2017 – 2022
- Local Economic & Community Plan - Annual Report Review
- Twinning Report and the establishment of a policy on Twinning/Friendship agreements
- Local Enterprise Office Development plan 2017 – 2020
- Fáilte Ireland Update
- Economic and community monitor
- Local Enterprise Office – update and 2018 initiatives

Environment, Climate Change and Energy Strategic Policy Committee

4 meetings were held in 2017.

The following is a summary of the issues discussed:

- Presentation from the Eastern Regional Waste Management Office
- Brown Bin / Food Waste Awareness Campaign
- Customer Engagement Centre and Council Chamber - Energy and Building Management
- Litter Plan
- Draft SPC 2017 work programme
- Presentation on Draft River Basin Management

- Waste Enforcement RMCEI Plan
- Designated Poster Areas
- Coastal Defence Strategy
- Invasive Species – Eco Advocacy
- Climate Change Adaptation and Mitigation Plans
- dlr Interim Sports Facilities Strategy
- “Packaging not currently recycled” issue on goods sold in the County area
- Bacterial build up in Big Belly bins
- Recycling – Big Belly bins and other waste
- Stop Food Waste
- Roadside Tree Canopy Project Update
- Bonfire Prevention Measures 2017

Planning Strategic Policy Committee

5 meetings were held in 2017.

The following is a summary of issues discussed:

- Village Design Statement
- Housing Agency’s Housing Supply and Demand Report
- Local Infrastructure Housing Activation Fund (LIHAF) sites
- Issue Paper on National Planning Framework 2017
- Living over the shop
- Site Visit to Honeypark and Mountwood
- Draft National Planning Framework
- Housing Taskforce returns
- Guidelines on Statutory Plans, Renewable Energy, Climate Change and Wind Energy Development

Social Housing Strategic Policy Committee

5 Meetings were held in 2017.

The following is a summary of presentations given and issues discussed:

- Rebuilding Ireland – 5 pillars
- End of 2016 review and future delivery
- Update of Choice Based Letting Pilot
- Presentation from A.O.N. (Apartment Owners Network)
- Vacant Home Plan
- Quarterly Reports

Transportation & County-Wide Movement Strategic Policy Committee

4 meetings were held in 2017

The following issues were considered:

- Criteria for the installation of single and double yellow lines in residential areas
- International Desktop Study & Proposals for a Village to Village Bike Share Scheme
- Standards for Cycle Parking and Associated Cycling Facilities for New Developments – Report further to Public Consultation
- Cycle Counter Statistics 2016 – Comparative Report
- The roll-out of the 30kph scheme and the installation of speed alert signs
- Presentation on “Enhancing Customer Service in Iarnród Éireann”
- Presentation by Transdev regarding the LUAS Cross City, future development of the LUAS network, anti-social behaviour and community involvement
- Phase 2 of the 30kph Speed Limit Rollout
- Draft Parking Control Bye-Laws 2017
- Station-less Bike Share
- Status of Portacabins in Dún Laoghaire Station
- Policy for “Yield Right of Way” Signage
- Draft Control of On-Street Car Club Bye-Laws, 2017
- Road Safety Plan Review 2015 – 2020 and Cycling Update
- Policy and Guidelines for the Implementation/Rescinding of Paid Parking Control Schemes

Councillors Meetings Attendance 1st January to 31st December 2017

Councillor Name	Total Number of Meetings	Number of Meetings Attended	Total % Rate of Attendance
Bailey, John (F.G)	47	43	91%
Baker, Marie (F.G)	45	42	93%
Blain, Emma (F.G)	46	35	76%
Brennan, Shay (F.F)	53	44	83%
Colgan, Anne (IND)	44	42	95%
Cuffe, Jennifer (F.F)	41	28	68%
Curran, Chris (S.F)	50	41	82%
Daly, Kevin (IND)	47	39	83%
Devlin, Cormac (F.F)	48	48	100%
Dockery, Liam (F.F)	48	38	79%
Donnelly, Deirdre (IND)	44	40	91%
Fayne, Mary (F.G)	46	41	89%
Feeney, Kate (F.F)	46	38	83%
Furlong, Karen (G.P)	43	30	70%
Gildea, Jim (F.G)	45	43	96%
Halpin, Melisa (PBP)	47	38	81%
Hanafin, Mary (F.F)	45	34	76%
Hand, Pat (F.G) (PC)	47	40	85%
Kennedy, John (F.G)	44	43	98%
Kingston, Deirdre (LAB)	46	32	70%
Lewis, Hugh (PBP)	40	36	90%
McCarthy, Lettie (LAB)	46	42	91%
McGovern, Lynsey (F.G)	49	25	51%
McKinney, Carron (LAB) resigned 26/05/17	18	12	67%
Merrigan, Michael (IND)	51	51	100%
Murphy, Brian (IND)	48	33	69%
Murphy, Tom (F.F) (PC)	50	45	90%
Nic Cormaic, Sorcha (S.F)	42	30	71%
O'Brien, Peter (LAB) (PC)	53	49	92%
O'Brien, Shane (S.F)	43	37	86%
O'Callaghan, Denis (LAB)	45	44	98%
O'Keeffe, Dave (PBP)	47	41	87%
O'Neill, Seamas (IND)	48	48	100%
Saul, Barry (F.G)	44	33	75%
Smith, Donal (F.F)	42	36	86%

Councillor Name	Total Number of Meetings	Number of Meetings Attended	Total % Rate of Attendance
Smyth, Carrie (LAB)	41	41	100%
Smyth, Ossian (G.P)	49	47	96%
Stewart, Patricia (F.G)	46	40	87%
Tallon, Grace (LAB)	47	32	68%
Ward, Barry (F.G)	49	39	80%
White, Alex (LAB) co-opted 12/06/17 to replace Cllr. Carron McKinney	26	22	85%

List of Conferences/Training attended during 2017

Date	List of Conferences/Training Attended During 2017	Conference or Training	Location	Number of Councillors
29th March	Priorities for the Housing Sector in Ireland	Conference	Co. Dublin	2
16th February	AILG In Service Training	Training	Co. Meath	2
10th June	AILG In Service Training	Training	Co. Louth	1
28-29th April	LAMA Spring Training Seminar	Training	Co. Meath	5
6-7th April	AILG Annual Spring Conference	Training	Co. Clare	9
5th July	Transport Ireland 2017, Gibson Hotel	Conference	Co. Dublin	1
13th May	AILG In Service Training	Training	Co. Mayo	3
5th September	National Tourism Conference	Conference	Co. Kerry	2
29-30th September	LAMA Autumn Training Seminar	Training	Co. Tipperary	5
12-13th October	AILG Autumn Seminar	Training	Co. Sligo	4
23rd September	AILG In Service Training	Training	Co. Cork	1
22nd November	Housing Conference	Training	Co. Dublin	2
19th October	AILG In Service Training	Training	Co. Offaly	2
21st October	AILG In Service Training	Training	Co Leitrim	1
26th October	AILG In Service Training	Training	Co. Kilkenny	1
17-18th November	Holyhead - Dún Laoghaire Link	Conference	Holyhead	2
18th November	AILG In Service Training	Training	Co. Meath	5

Lewis Hugh [Inc Broadband Allowance of €21.99 [Mar - Dec 2017]]	€1,708.65	€531.93	€1,176.71	€16,565.00	€0.00	€6,521.76
McCarthy Lettice	€479.64	€239.69	€239.65	€16,565.00	€0.00	€6,521.76
McGovern Lynsey	€982.74	€838.88	€143.87	€16,565.00	€0.00	€4,786.02
McKinney Carron	€171.65	€85.82	€85.82	€8,171.97	€0.00	€2,485.13
Merrigan Michael	€383.03	€191.53	€191.50	€16,565.00	€5,000.00	€5,060.64
Murphy Brian	€1,182.66	€386.14	€796.51	€16,565.00	€0.00	€4,732.87
Murphy Tom [Elected Cathaoirleach 19th June, 2017]	€292.18	€146.12	€146.09	€16,565.00	€0.00	€6,521.74
Nic Cormaic Sorcha	€346.89	€173.46	€173.44	€16,565.00	€0.00	€6,163.44
O'Brien Peter [Elected SPC Chair 10th October]	€1,440.63	€531.79	€912.75	€16,565.00	€5,000.00	€6,521.76
O'Brien Shane	€533.93	€267.48	€267.45	€16,565.00	€0.00	€6,521.76
O'Callaghan Denis	€285.33	€142.70	€142.65	€16,565.00	€0.00	€6,521.76
O'Keefe David [Co -Opted as Councillor 10th of October 2016 to replace Ex Cllr Karl Gill]	€291.34	€145.68	€145.64	€16,565.00	€0.00	€6,521.76
O'Leary Jim [Councillor 18th June 2004 to 11th May 2010]	€0.00	€0.00	€0.00	€0.00	€0.00	€0.00
O'Neill Seamas	€284.57	€142.33	€142.25	€16,565.00	€0.00	€5,060.64
Saul Barry	€284.33	€142.20	€142.15	€16,565.00	€0.00	€6,322.69
Smith Donal [Co - Opted 13th June 2016; Sen.C. Horkan] T & S for 2016/2017 Claimed in 2017	€287.22	€143.64	€206.87	€25,736.43	€0.00	€10,326.12
Smyth Carrie	€310.73	€155.39	€155.34	€16,565.00	€0.00	€6,521.76
Smyth Ossain	€423.94	€211.98	€211.97	€16,565.00	€4,731.18	€6,521.76
Stewart Patricia [Mobile from June - Dec 2016 Paid in 2017]	€862.92	€516.43	€516.42	€16,565.00	€0.00	€6,521.76
Tallon Grace	€1,197.76	€458.51	€739.27	€16,565.00	€0.00	€6,004.03
Ward Barry	€103.70	51.85	€51.85	€16,565.00	€5,000.00	€6,521.77
White Alex [Co -Opted 12th June 2017 to replace Cllr Carron McKinney]	€257.19	€128.60	€128.59	€9,234.88	€0.00	€3,804.36
Total	€23,073.85	€11,071.68	€9,299.90	€656,048.28	€30,000.00	€248,965.28

Mobile Bills 2017: As per Circular L05/2015 Dún Laoghaire Rathdown Co.Co. pays half of each of the Councillor's Mobile Phone up to a Maximum of €600.00 euros per annum. The Balance of the Bill is paid by the Councillor e.g. if the Councillor Total Bill is €1,500.00. The Council will pay €600.00 and the Balance of €900.00 will be paid by the Councillor in question. 40 Councillors availed mobiles provided by the Council; 33 have mobiles currently chosen by the Council. Half the mobile Bill is deducted from the Councillors Meeting payments. 4 Councillors who are currently with different providers submit their own bills and the Council will pay up to a max of €900.00. 5 Councillors did not claim Mobile or Broadband Expenses in [Q1 -> Q4] 40 Councillors avail of Split Billing.

Broadband 2017: The Councillors can avail of broadband allowance up to maximum of €30.49 per month to a chosen provider 7/47 Councillors have availed of this from [Q1 -> Q4]. The Councillors must submit their own bills & recoup half of their broadband bill up to the maximum.

Payments to Councillors in 2017

Councillor Name	Total Mobile	Mobile Paid by Council	Mobile Paid by Councillor	Salary	SPC Chairperson	Travel & Subsistence
Bailey John [SPC Chair]	€1,053.57	€507.91	€545.67	€16,565.00	€5,000.00	€6,521.76
Baker Marie	€740.86	€208.50	€532.35	€16,565.00	€0.00	€6,521.76
Blain Emma [Co-Opted 13th June 2016; Sen.N. Richmond]	€789.14	€394.56	€394.57	€16,565.00	€0.00	€6,441.86
Brennan Shay [Elected Leas - Cathaoirleach 13th June 2016 - 19th June 2017]	€333.65	€166.84	€166.81	€16,565.00	€5,000.00	€6,521.76
Colgan Anne [Co-Opted 13th June 2016; Sen.V.Boylan]	€286.51	€143.29	€143.22	€16,565.00	€0.00	€6,521.76
Cuffe Jennifer	€477.32	€238.68	€238.64	€16,565.00	€0.00	€6,043.98
Curran Chris	€1,016.10	€507.38	€508.82	€16,565.00	€0.00	€6,521.76
Daly Kevin	€803.50	€374.94	€428.55	€16,565.00	€0.00	€6,521.76
Devlin Cormac [Elected Cathaoirleach 13th June 2016 - 19th June 2017]	€1,006.62	€351.82	€654.81	€16,565.00	€0.00	€6,521.76
Dockery Liam	€309.31	€154.68	€154.65	€16,565.00	€0.00	€6,521.81
Donnelly Deirdre	€556.13	€261.55	€294.60	€16,565.00	€0.00	€6,521.76
Fayne Mary	€515.36	€251.65	€263.70	€16,565.00	€0.00	€6,521.81
Feeney Kate [Elected Leas Cathaoirleach 19th June, 2017]	€992.35	€843.66	€148.69	€16,565.00	€0.00	€6,521.76
Furlong Karen [Co-Opted As Councillor; 14th March 2016; to replace Deputy Catherine Martin]	€286.40	€143.33	€143.18	€16,565.00	€0.00	€6,083.82
Gildea Jim [Co-Opted As Councillor; 14th March 2016; to replace Deputy Maria Bailey]	€0.00	€0.00	€0.00	€16,565.00	€0.00	€6,521.76
Halpin Melissa	€417.17	€210.11	€210.06	€16,565.00	€0.00	€6,521.76
Hanafin Mary	€0.00	€0.00	€0.00	€0.00	€0.00	€0.00
Hand Pat	€1,094.83	€538.71	€556.10	€16,565.00	€268.82	€6,521.76
Humphreys Richard [12th June 2009 - 7th May 2015]	€0.00	€0.00	€0.00	€0.00	€0.00	€0.00
Kennedy John [Co-Opted As Councillor 14th March 2016 to replace Deputy Josepha Madigan]	€284.00	€142.02	€142.00	€16,565.00	€0.00	€6,521.76
Kingston Deirdre	€0.00	€0.00	€0.00	€16,565.00	€0.00	€6,083.88

Councillor Name	Broadband	Conferences/ Training/ Seminar	Estimated Amount payable to Councillors for Conferences/ Training/ Seminar	Cathaoirleach's Allowance/ Leas Cathaoirleach Allowance	Gratuity	Total Amount Paid to Councillors 2017
Bailey John [SPC Chair]	€0.00	€0.00	€0.00	€0.00	€0.00	€27,541.09
Baker Marie	€0.00	€0.00	€0.00	€0.00	€0.00	€22,554.41
Blain Emma [Co-Opted 13th June 2016; Sen.N. Richmond]	€365.45	€0.00	€0.00	€0.00	€0.00	€23,766.88
Brennan Shay [Elected Leas - Cathaoirleach 13th June 2016 - 19th June 2017]	€0.00	€0.00	€0.00	€2,798.97	€0.00	€30,718.92
Colgan Anne [Co-Opted 13th June 2016; Sen.V.Boyhan]	€506.14	€0.00	€458.69	€0.00	€0.00	€23,908.37
Cuffe Jennifer	€0.00	€0.00	€0.00	€0.00	€0.00	€22,370.34
Curran Chris	€0.00	€0.00	€0.00	€0.00	€0.00	€23,595.58
Daly Kevin	€59.70	€0.00	€3,139.55	€0.00	€0.00	€25,857.46
Devlin Cormac [Elected Cathaoirleach 13th June 2016 - 19th June 2017]	€0.00	€0.00	€428.74	€13,994.87	€0.00	€36,855.56
Dockery Liam	€0.00	€0.00	€0.00	€0.00	€0.00	€22,932.16
Donnelly Deirdre	€0.00	€0.00	€0.00	€0.00	€0.00	€22,792.16
Fayne Mary	€239.88	€983.93	€0.00	€0.00	€0.00	€24,046.87
Feeney Kate (Elected Leas Cathaoirleach 19th June, 2017)	€0.00	€0.00	€458.69	€3,229.98	€0.00	€26,626.74
Furlong Karen [Co-Opted As Councillor; 14th March 2016; to replace Deputy Catherine Martin]	€0.00	€0.00	€0.00	€0.00	€0.00	€22,505.64
Gildea Jim [Co-Opted As Councillor; 14th March 2016; to replace Deputy Maria Bailey]	€0.00	€0.00	€44.07	€0.00	€0.00	€23,130.83
Halpin Melisa	€0.00	€0.00	€0.00	€0.00	€0.00	€22,876.70
Hanafin Mary	€0.00	€0.00	€0.00	€0.00	€0.00	€0.00
Hand Pat	€548.82	€3,520.09	€44.07	€0.00	€0.00	€26,912.46
Humphreys Richard [12th June 2009 - 7th May 2015]	€0.00	€0.00	€0.00	€0.00	€19,734.32	€19,734.32
Kennedy John [Co-Opted As Councillor 14th March 2016 to replace Deputy Joseph Madigan]	€0.00	€245.82	€0.00	€0.00	€0.00	€23,190.58

Corporate, Communications, Governance & IT

Corporate, Communications, Governance and IT provides an effective and efficient support service to An Cathaoirleach, the Elected Members and senior management alongside communication and general services to the members of the public. It is responsible for the administration of all Council meetings, the compilation of the Register of Electors, preparation of the Council’s annual reports, Health and Safety, Data Protection and Freedom of Information, Corporate Procurement and Governance. All of the services are supported by Information Technology which ensures best practice and efficiencies in the delivery of services to the Councillors and the public. The Council continues to embrace the use of new technology to plan for the future and redefine through “smart” digital technologies how it continues to engage and collaborate with the public and across agencies and enterprises.

These services include:

- An Cathaoirleach’s Office
- Council Meetings
- Facilities Management
- Communications Office
- Higher Education Grants
- Freedom of Information
- Corporate Procurement
- Register of Electors
- Dundrum Office
- Audit Services
- Health and Safety
- Tourism & Twinning
- Information Technology



Civic Hub

County Meetings

The Council itself is made up of 40 County Councillors from the following Electoral Areas:

- Dundrum,
- Glencullen/Sandyford,
- Stillorgan,
- Blackrock,
- Dún Laoghaire
- Killiney/Shankill.

In 2017 the following County Council meetings were held:

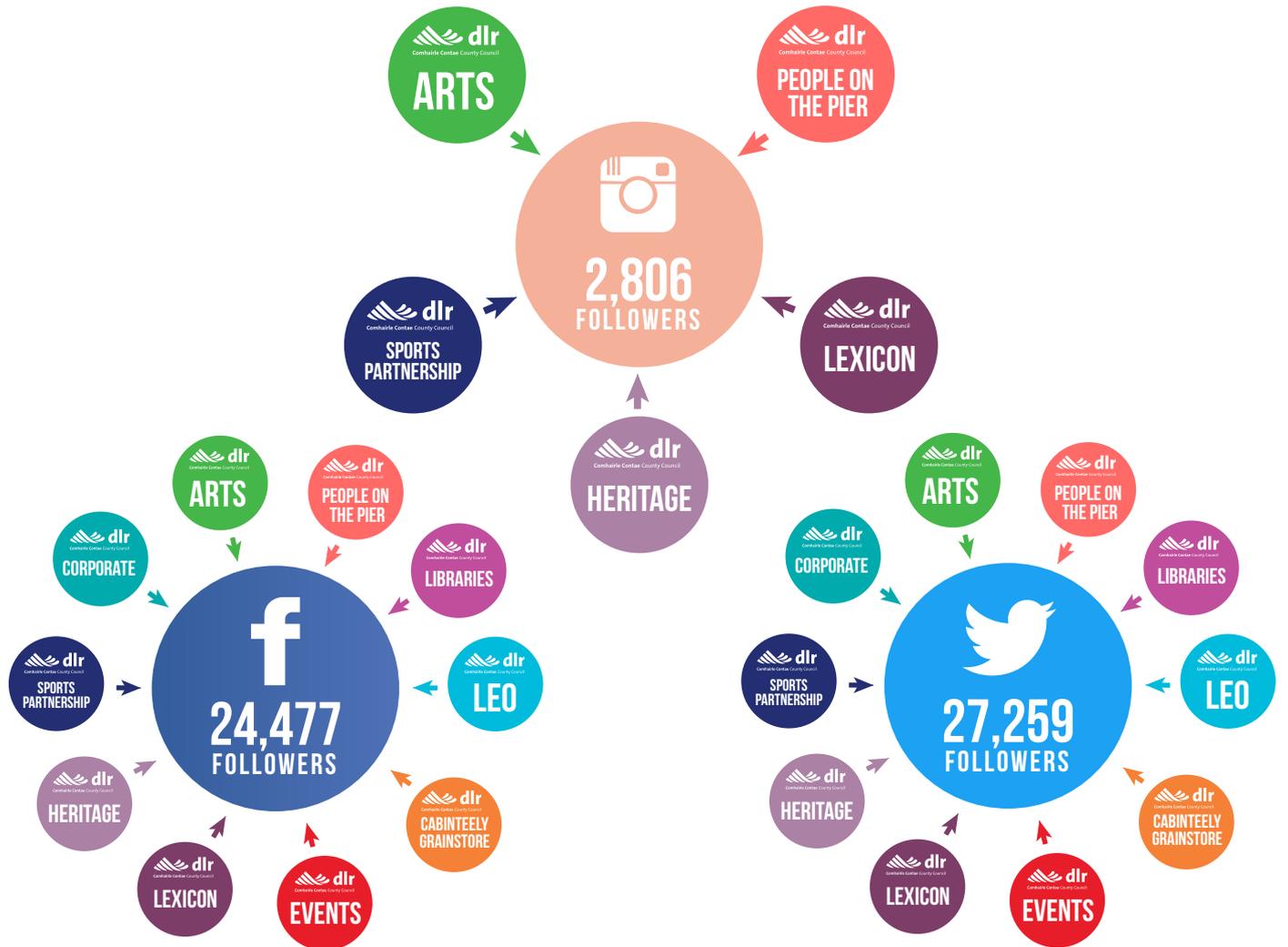
County Council meetings including the Annual Meeting and the Budget Meeting	14
Meetings of Dundrum Area Committee	18
Meetings of Dún Laoghaire Area Committee	18
Meetings of Strategic Policy Committees	26
Meetings of the Joint Policing Committee	3
Meetings of the Organisation, Procedure and Protocol Committee	4
Meetings of the Corporate Policy Group	6

Deputations

Deputation meetings provide a forum that is open to any association or body to meet with Council officials and Councillors to discuss issues relating to their particular areas.

- 13 Deputation meetings held in 2017

dlr Social Media Communications 2017



Facilities Management

The Facilities Management Section is responsible for the management of Corporate Buildings (County/Town Hall, Harbour Square, Dundrum Office and Library Road). Value for Money is a priority and savings have been identified in terms of Energy consumption.

Work by the Facilities Management Section includes Administration and Maintenance Services as follows:

- Purchasing / Procurement /Tender Process – Utilisation of the OGP contracts for Security, Advertising, Stationery, Electricity, Gas and the GNPB Frameworks, in conjunction with the Department of Finance, for Mobiles and Fixed Line Services has resulted in considerable savings for the Council. The continued use of a Low Value Purchase Card has also resulted in a reduction of administrative manpower hours.
- The Regional Procurement Group (of which this Council is a part) identifies collaborative tendering opportunities in the Dublin Region.
- Maintenance of Corporate Offices
- Use of Customer Relationship Management (CRM) in the management of contracts
- Information Desk / Porters Desk
- Management of Telephone System / Corporate Mobile Telephones.
- Switchboard Services –Automated system provides fast service delivery for customers by directing callers to main service departments
- Setting up for events in County Hall
- Hire of Halls/Exhibition Space
- Civil Weddings/Ceremonies

Communications Office

The Communications Office oversees corporate and internal communications for the Council. It is responsible for all

internal and external communications, public relations, crisis management and marketing on behalf of dlr extending across all Council services, activities and events provided and promoted for the benefit of citizens and business.

An Cathaoirleach's Office

Corporate, Communications and Governance provides full support to An Cathaoirleach and his office which includes:

- Advice on Protocol and Event Management
- Management of An Cathaoirleach's Diary and Appointments
- Issue and Management of Invitations
- Responds to Emails and Correspondence
- Prepares Speeches
- Issues Press Releases post Events

The Communications focus is on 3 overarching themes:-

- Creating an environment for economic growth.
- Driving quality of life for all.
- Transforming how we work.

Key achievements in 2017 included:

- Responding to all queries from local, national and international media - 257
- Issue of Press Releases - 111
- Promotion and management of Council activities and events
- Publication of 5 Editions of the dlr Times
- Publication of the Annual Report 2016 and Customer Service Action Plan 2017-2020
- Management of Council's Social Media Accounts. Followers on the corporate Facebook account increased significantly by almost 70% in 2017 to 6,831 and followers on the corporate Twitter account increased by almost 60% to 8,628. The use of Social Media provides the County Council with a highly responsive in-coming and out-going communications tool.



Cllr Cormac Devlin, (An Cathaoirleach June 2016 to June 2017) presented the Freedom of Entry to the County on the Irish Naval Service. The Award was accepted by the Captain of the LÉ Eithne, Commander Brian Fitzgerald.

- Co-ordination of Ombudsman requests - 14
- Implementation of the Council’s Irish Language Scheme under the Official Languages Act 2003.
- Management of the Council’s website. The number of website page views totaled 3,263,861 in 2017 and the number of visitors to council’s website totaled 810,264.
- Launch of dlrLink, an intranet site designed to improve internal communications in the Council.

Consultation Hub

In 2017, the public were invited to take part in a total of 35 consultations on the dlr Online Consultation Hub.

Tweet Day.

The Council took part in “Tweet Day” on 7 March 2017 which raised awareness of the services the Council provides in a light and informative way. Over 62 tweets were issued by, or on behalf of, the Council on the day and all tweets included the same hash tag - #ourcouncilday and created over 57,000 impressions.

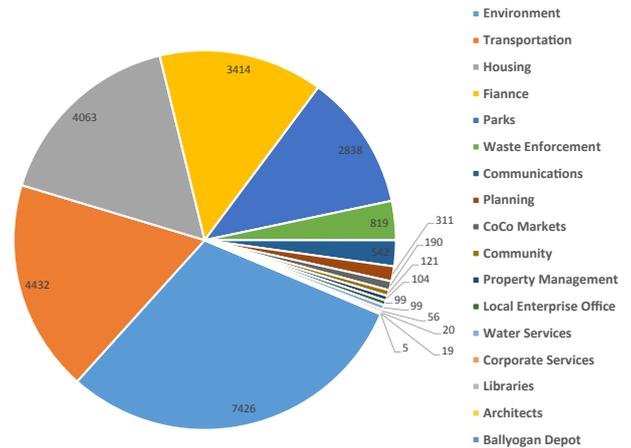
Customer Interactions in 2017

In 2017 customer interactions were logged on our dlr CRM system, which provided insights to the Council for understanding our customer service priorities.

A total of 24,558 interactions were logged in 2017 – an increase of over 10% on the previous year. 22,128 cases were resolved in 2017 – a closure rate of over 91%

Section	Total
Environment	7426
Transportation	4432
Housing	4063
Finance	3414
Parks	2838
Waste Enforcement	819
Communications	542
Planning	311
CoCo Markets	190
Community	121
Property Management	104
Local Enterprise Office	99
Water Services	99
Corporate Services	56
Libraries	20
Architects	19
Ballyogan Depot	5
Total Cases Logged - 2017	24558

Dynamics Cases Logged in 2017



Digital Initiatives

- Work on the Civic Hub commenced. This will provide a physical space facilitating the interface between all customers, optimising all channels of communication including telephone, email, letter, in person, digital and Councillor engagement.
- Upgrade of customer service software to Dynamics to support enhanced customers services commenced
- The new Intranet dlrLink was launched to strengthen internal communications
- Collaboration with Enterprise Ireland, through SBIR (Small Business Innovation Research) and other stakeholders to address the challenge of illegal dumping
- Advancing 2 projects through the SBIR vehicle in relation to quality bathing water and advancing the advantages of IOT
- Hosted 12 Smart Dublin Regional meetings
- Commenced work on the Council’s Digital Strategy
- Participated in advancing the National Broadband Plan
- Choice Based Letting portal – allows approved applicants to express their interest in available properties in their area
- On-Line Parking Permits Service – via Go Park It – allows residents to apply and pay for residential and visitor parking permits online
- On-line Planning searches – customers can use this service to make an enquiry regarding the current status of a planning application. Online access to lodged planning applications and their associated documents is also available.
- Dog Licences – both annual and lifetime licences – can be purchased from the Council’s website
- Reporting of a broken street light can be completed online - via the Dead Sure App - allowing you to select the specific lamp that is broken.

Freedom of Entry

In March 2017 the Council awarded Freedom of Entry to the Irish Naval Service, which was accepted by the Captain of the LÉ Eithne, Commander Brian Fitzgerald, and crew of the LÉ Eithne, which berthed in Dún Laoghaire Harbour especially for the occasion. The Award was presented to the Irish Naval Service in recognition of its humanitarian service to aid migrants in the Mediterranean as part of Operation Pontus.

Other

- Annual Progress Report on the Corporate Plan for 2016 was submitted to the members and can be viewed at [Insert Link](#).
- The Annual Services Delivery Plan 2017 was approved and can be viewed at http://www.dlrcoco.ie/sites/default/files/atoms/files/asdp_2017.pdf
- The Communications Action Plan was updated to further improve all communications channels, including extending the range and scope of social media channels;
- A number of informational videos on Council services and events were recorded and published on the Council's website and youtube channel.

Irish Language

- Sceim Gaeilge 2018-2021 (Irish Scheme 2018-2021) was submitted for approval to the Department of Culture, Heritage and the Gaeltacht in 2017.
- 6 no. representations were received from An Coimisinéir Teanga regarding road and traffic signage.
- The Council's website contains static content in Irish
- Provision was made for Irish news in each edition of the dlr Times.

Seachtain na Gaeilge Events 2017 included

- Two Irish language comic-making workshops (class visits) with Aidan Courtney of Coimici Gael were held in March, 2017 in dlr Lexlcon.
- Enjoying Irish with young children with Áine Ní Shúilleabháin (Bróga Nua) – held in March, 2017 in Blackrock Library, Dalkey Library, Dundrum Library, Shankill Library and dlr Lexlcon.
- A St. Patrick's Day craft workshop with artist Brigid O'Brien was held in March, 2017 in Stillorgan Library.

Also regular Irish language events:

- Weekly Irish language conversation sessions on Tuesday mornings in Brambles at dlr Lexlcon and Deansgrange Library.
- Monthly Irish language book club in Dalkey Library.

Freedom of Information

The Council received 172 Freedom of Information Requests, 6 requests for Access to Information on the Environment (AIE), and 8 Data Protection requests in 2017.

Procurement

The new Corporate Procurement Unit was established in September 2017. The Procurement Unit ensures that good practice in relation to public procurement is observed and that Council procedures are followed in relation to the purchasing of all goods and services.

Key achievements in 2017 included:-

- Developed Draft Corporate Procurement Plan 2018 - 2020
- Participated in Office of Government Procurement (OGP) National Frameworks
- Ongoing training and support as required in public procurement policy on individual tender processes and on contract management

Register of Electors

The final Register of Electors for 2017/2018 was published on 1 February 2017 and came into force on 15 February 2017. A draft Register of Electors for 2018/2019 was published on 1 November 2017. The total number on the Draft Register was 157,002. The total number of electors on the final Register was 157,451 and the breakdown of the Electoral Areas is as follows:



Members of Dún Laoghaire-Rathdown County Council - June 2017

Electoral Area	No. of Electors	Electoral Area	No. of Electors
Blackrock	23,427	Glencullen Sandyford	23,080
Dún Laoghaire	33,420	Killiney Shankill	26,895
Dundrum	28,683	Stillorgan	21,946

Dundrum Office

The following meetings were held in the Dundrum Office in 2017:

Dundrum Area Committee Meetings	16
SPC Meetings	1
Deputations	5
Other Departmental Meetings	31
Housing - Meetings/sign-ups/interviews/RAS	21
Exhibitions/ Public Displays	28
Public Information Meetings	1

School Meals Schemes

10 Primary Schools in the Dún Laoghaire-Rathdown area benefit from the scheme.

Internal Audit

The primary role of Internal Audit is to provide assurance to the Chief Executive, Senior Management and the Elected Council that the various risks facing the Council have been identified and appropriate internal controls are in place to manage those risks. Internal Audit also provides support to the Audit



An Cathaoirleach, Cllr Tom Murphy, hosted a special meeting between Dún Laoghaire-Rathdown County Council officials and Vice Governor of Sichuan Province in China Mr Xingping Yang and his delegation.

Committee in carrying out its duties. Internal Audit evaluates and reports on the Council’s internal control systems and makes recommendations for improvement where necessary. Internal Audit provides an independent review function to management, to assure that services are being provided in an efficient, effective and economic manner, conforming to legal requirements.

Key achievements in 2017 included:

- Examined twelve areas and presented their findings to Management and the Audit Committee.
- Updated internal audit charter
- Issued and reported on Audit Committee Member Self-Assessment Evaluation Questionnaire
- Attendance at two Local Government Internal Audit Network meetings
- Attendance at two Eastern and Midlands Region Local Authority Internal Audit Network meetings
- Introduced and trained staff on new audit and risk management software system

Audit Committee

During 2017 the Audit Committee continued to monitor the departmental risk management process.

A total of 6 meetings of the dlr Audit Committee were held in 2017..

Protected Disclosures Act 2014

No Protected Disclosures were made in 2017

Health and Safety

The Council continued to provide an internal review and advisory function through the Corporate Health and Safety Office to advise the Chief Executive, senior management and associated departments on the management of occupational safety and health in dlr.

In 2017, the Council work continued towards the attainment of an accredited “Safety Management System” utilising a cross functional team to agree central policies and procedures for use.

Tourism

The Council continued to support the County as a place to visit. The draft Dún Laoghaire Rathdown Tourism Strategy and Marketing Plan 2017 – 2022 was approved by the Economic Development & Enterprise Strategic Policy Committee and was considered by the Council in May 2017. The brand strategy for the Council was included in the plan, optimizing the Fáilte Ireland brand for Dublin “A Breath of Fresh Air” and showing this Council’s commitment to the development of tourism in the County. The brand focuses on 3 key areas:-

- Urban Splash
- Between the Lines
- Well Worth the Climb

Work commenced on the development of tourism brochures for Urban Splash and Well Worth the Climb.

An important component of tourism development in Dún Laoghaire-Rathdown is the management and operation of the dlr Tourism Office. Located at the entrance to County Hall, this information service handles up to 1,100 walk-in queries per month.

The continued management and updating of tourism content and information on the website has been increasingly



important in promoting tourism and events in the County. More information at www.dlrltourism.ie

In addition, the Council supported the promotion of a number of events and festivals throughout the County in 2017, including the Bloomsday Festival, Airfield Food Festival and Dalkey Book Festival.

Twinning

A Framework for International Relations and Twinning in dlr was recommended by the Economic Development and Enterprise Strategic Policy Committee and approved by the Council in 2017.

Information Technology Section

The role of the Information Technology Section is to

- drive and enable IT related innovation.
- provide for the efficient introduction of new IT services via projects.
- provide for the reliable delivery of existing IT services throughout the Council.
- engage with and support national IT projects and initiatives.

The IT section has adopted the ITIL framework to ensure best practice and efficiency in the delivery of existing services. Project management methodologies (PMM) are used to ensure that contracts are managed and projects are aligned with the Council's Corporate Plan and the Annual Service Delivery Plan and also to ensure that projects are delivered in a timely and cost effective manner.

Key Achievements in 2017:-

- A total of 1,988 calls were logged with the IT service desk in 2017, and a total of 1,957 calls were successfully resolved.
- A total of 24 projects were successfully delivered during the year, delivering new and enhanced services.
- Development and rollout of a new intranet, dlrLink as part of a joint project with the Communications Unit. dlrLink provides a platform on which further digital services can

be provided throughout 2018, improving communications and allowing for the implementation of more efficient work practices.

- The provision of a number of new digital services on the Council's website www.dlrcoco.ie
- The upgrading of key elements of the Council's core network infrastructure. This will increase the capacity of the Council's IT infrastructure, to meet current and future needs.
- The upgrading of the communications infrastructure between County Hall and a number of key remote sites such as libraries and depots. This allows for the provision of enhanced and more reliable IT services in these locations.
- The implementation of the first phase of the Office 365 rollout, providing all staff with an enhanced Email service. Phase 2 of this project will continue throughout 2018.
- The development and implementation of a new Electoral Register system, which allows for the compilation of the electoral register in a more accurate and efficient manner. This is part of a national project led by Dún Laoghaire-Rathdown County Council and Dublin City Council. A second phase of this project will be the provision of a public portal to allow electors to manage their own electoral register details.
- The implementation of a new backup solution which allows Council data to be backed up in a more reliable and efficient manner and which will allow for compliance with GDPR.

Architectural Service

Architectural Service provides a broad range of building related services in the following categories:

Housing

- Construction:

The Housing Programme, in conjunction with the Housing Department, continued in 2017. The programme of works included the completion of projects on site including 4 Traveller Accommodation Units at Glenamuck; 4 apartments called “The Mews” at Sallynoggin Park; 2 dwellings at the Harbour Master’s Cottage in Dún Laoghaire and 4 units at St. Michael’s Terrace.

Construction continued throughout 2017 on a significant number of schemes including Fitzgerald Park - 50 units; 10 Apartments called “The Brambles” in Glenageary; 44 dwellings at Rosemount Court, Dundrum; 21 dwellings at Broadford Rise, Ballinteer; 3 new dwellings at Temple Hill, Blackrock; 12 rapid delivery dwellings at George’s Place, Dún Laoghaire and Pottery Road which involves the demolition of one unit and its replacement with 4 apartments in a two storey building.

At Rochestown House, Sallynoggin the construction of Phase 3 with 14 units is also well advanced. When complete the complex will have undergone a significant transformation. This work has been undertaken in three phases and will provide high quality housing in a revitalised setting. Phase 2 won Best Sustainable Building in the Royal Institute of Ireland Architecture Awards 2017.

- Small Works/Extensions:

The Small Works Section completed 45 bathroom upgrades, installed 10 wheelchair accessible ramps and completed 17 miscellaneous projects (i.e. installation of grab rails, door widening projects etc.) at various locations throughout the County under the Disabled Persons Grant Scheme in 2017. One disabled persons extension was also completed.

Urban Design & Public Realm

The Architects’ Department continues to provide considerable urban design input and advice on issues pertaining to the public realm and planning across Council activities.

During 2017 the development of an Urban Framework plan for Cherrywood Town Centre was completed as well as detail designs for the Woodbrook-Shanganagh Local Area Plan and studies for the Council’s land at Shanganagh.

Additional works along Haigh Terrace in Dún Laoghaire were designed and it is expected that the project will commence on site in 2018. When complete it will further strengthen the links between the Town Centre and the Waterfront.

The Architects’ Department provided designs for new landscaping at Monkstown Village which were completed in December 2017 and have provided an enhanced and high quality public realm for the Village Centre.



An Cathaoirleach, Cllr. Tom Murphy, Cllr. Jim Gildea, Philomena Poole, Chief Executive, Sarah Clifford and Bob Hannan celebrate winning the Best Sustainable Project in the RIAI Awards 2017 for Rochestown House, Phase 2, Sallynoggin.



Rochestown House, Sallynoggin

Civic Buildings

Detailed designs for a new Crematorium and associated works at Shanganagh received Part 8 Planning approval.

Detail designs for the proposed works at Dún Laoghaire Baths were tendered. Work on site is expected to commence in 2018.

A new tourist information kiosk was designed and tendered and will commence on site in 2018.

The renovation of the Blackrock bandstand was also completed.

Part 8 approval was granted for Fernhill Park, Enniskerry including the coach house café, tower building and sports pavilion.

Tenders were sought and approved for Springhill Tennis Club; this job is expected to be on site in spring 2018.

The Civic Hub and new Council Chamber received Part 8 Planning approval in 2017. The project started on site in November 2017 and is due to be completed in June 2018.

Conservation of the Built Heritage

• Conservation Reports:

The Conservation Division implements Part IV (Architectural Heritage) of the Planning and Development Act, 2000 and offers advice to members of the public and their agents on all aspects of the Built Heritage.

• Conservation Grants:

The Architects' Department continues to administer the Department of Culture, Heritage & Gaeltacht Affairs Conservation Grants Scheme for protected structures on behalf of the County Council. In 2017 applications were assessed and funding to a total of €73,000 was allocated to 11 no. Projects under the Built Heritage Investment Scheme. A further 2 no. projects were allocated a total of €40,000 under the Structures at Risk Grant Scheme, also funded by the Department.

Dangerous Structures

The Architects' Department implements the Local Government (Sanitary Services) Act in relation to Dangerous Structures and Places. There were a total of 77 Dangerous Building cases in 2017.

Energy Management

The Council's Energy Management Team is led by the County Architect and the Report (See Appendix 1) outlines key actions carried out over the past year to improve energy efficiency in areas under Council responsibility. The dlr Energy Team was shortlisted as a finalist in the national SEAI Awards 2017 across all public and private sector organisations for the top category 'Energy Team of the Year'.

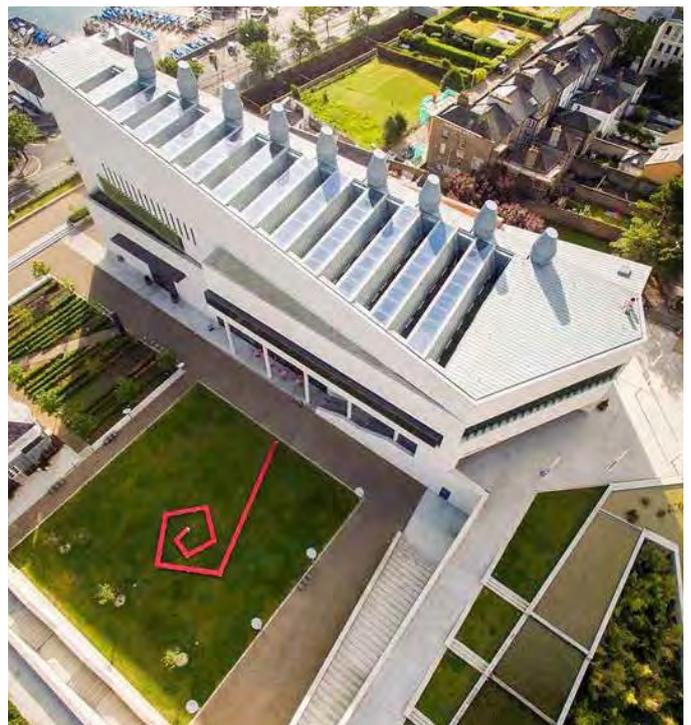
Miscellaneous

The Architects' Department continued in 2017 to provide an advisory service across a broad range of activities such as quantity surveying, procurement, technical advice, building management and building condition reports, along with advising on Arts-related activities.

The Department provided funding for Open House for Dún Laoghaire-Rathdown where members of the public were given the opportunity to visit architect-designed private residences, historic buildings and new landmarks for the Open House Weekend in October 2017.

Under the Architectural Programme for Creative Ireland 2017, dlr Architects' Department commissioned A2 Architects who collaborated with Alan Meredith Studio in designing the "Red Jetty Bench" - a temporary seat that offered a place for all ages to meet as well as rest. This project was supported by dlr Parks and partly grant aided by Creative Ireland. "The Red Jetty" was displayed in various locations throughout the County during the year and this will continue in 2018.

More details of the projects being progressed by the Architectural Services for Client Departments are described under their service headings.



Red jetty

Community and Cultural Development

The Department includes a range of key services including Arts; the Libraries Service; Community Development and Social Inclusion. These services are aimed at supporting community development and driving quality of life and wellbeing for all

Community Development

The Council's Community Development team provided a comprehensive range of supports and services to support community development and social inclusion as well as community engagement, participation, volunteerism and active citizenship in 2017.

A wide-ranging advisory service was provided to over six hundred community and voluntary groups and organisations, while the Team acts as a key point of contact for information and advice for local communities across the County.

A capacity building training programme for community groups was developed in late 2017 and will be rolled out in 2018.

Community Grants

274 grants were awarded to community and voluntary groups under the Community Grants Scheme, to a total value of more than €244,442. These grants enable groups to address local issues through a variety of projects, events and activities, including Summer Projects which provide supervised programmes of recreational and educational activities for young people during the summer period.

Twenty Public Information Meetings on grants were held in locations across the County in Spring and Autumn 2017, with Community Development staff available to provide guidance on the grants process.

The Town and Villages Renewal Scheme was also rolled out through administration of grant funding secured from the former Department of Arts, Heritage, Regional, Rural and Gaeltacht Affairs.

Community Employment

The Council continued to sponsor 3 Community Employment Schemes with 129 learners across the County. As well as providing much needed support to communities, these Schemes helped the participants gain valuable experience to support their personal and professional development and advancement



The President of Ireland, Michael D. Higgins, visited Shanganagh Park House Community Centre to celebrate its 40 years of use as a Community Centre.

to full time employment. The average progression into employment or education was a very impressive 65% in 2017.

Community Events

The dlr Celebration of Volunteerism was held on 7th December to acknowledge and applaud the selfless work done by volunteers across the County. 200 guests saw 25 individuals and 1 group receive presentations in recognition of their contributions to their local communities. The event also marked the 10th birthday of the

Volunteer Centre and the launch of the dlr Volunteer Corps, which was developed in partnership with the dlr Volunteer Centre.

The 40th birthday of Shanganagh Park House operating as a community facility was celebrated on 31st May with a visit from President Michael D Higgins. The visit was very well received by the local community and was a showcase for community cohesion and participation.

The team also supported a community event to mark 40th anniversary celebrations of Loughlinstown.

The annual dlr Community 5K took place on 7th October in Kilbogget Park, with over 1,200 participants of all ages and abilities taking part.

Community Facilities

Management Assistance Grants were awarded to community facilities to assist with operational and running costs incurred in 2017, thereby enabling the facilities to provide wide-ranging and valuable services and activities to local communities.

In addition, support and advice was provided to voluntary boards of management and committees who manage more than 30 of the Council's community facilities.

A Network of Community Facilities Programme was piloted on the West side of the County in 2017, with the aim of developing a peer support network and learning opportunities for the Management Committees while delivering an enhanced service for users and local communities.

Good progress was made on progressing facilities improvement plans in 2017:

- An extension to Ballybrack Project Centre was completed in 2017 which will deliver expanded services for young people.
- Design, consultant and development teams were appointed for the construction of an extension to Sallynoggin Youth and Community Facility, which will prioritise the needs of older people.
- The Part 8 public consultation process for an extension to Shanganagh Park House was completed and approved by Council in December 2017.

Estate Management

The Council, through the Estate Management programme, continued to work with and fund the County Forum and 12 local Estate Management Fora throughout the County. This partnership is vital in assisting each Forum with the continued enhancement of the local environment and estates in which they live, as well as building capacity at a local level through training, networking and on-going practical and financial support.

Both Sallynoggin and Hillview Estate Management Forums participated in the All-Ireland Pride of Place Awards in 2017. The winners were announced in December 2017 at a special gala event in Letterkenny in front of an audience of over 800 guests. While no awards were won on the night the competition did allow for national recognition of work undertaken by both groups and the Estate Management Programme as a whole.

A number of the Estate Management Fora were recognised at the 2017 Tidy Districts Awards with Kilcross Estate Management Forum and Ballyogan Estate Management Forum announced winners in their respective categories. Cois Cairn Estate Management Forum was awarded the most improved Estate Management Forum 2017 while Hillview Estate Management Forum received the Litter Wardens Award in recognition of their work.

Training was organised for the Estate Management County Fora in December 2017 with representatives of all 12 Estate Management Fora in attendance. The theme was team building which will help the volunteers to support each other while working together to improve their local communities.

Local Community Development Committee

The dlr Local Community Development Committee (LCDC) is a committee of the Dún Laoghaire-Rathdown County Council and its primary role is to develop, co-ordinate and implement an integrated approach to local and community development in the County.

The LCDC, held meetings on 15th February, 5th April, 17th May, 28th June, 19th July, 6th September and 8th November 2017.

A Sub-Group of the LCDC met on 12th October, 24th October and 8th November, 2017 to consider tenders received for the SICAP

2018 – 2022 contract. The process was completed and approved by the LCDC at its meeting on 8th November, 2017.

In addition, a Sub-Group of the LCDC met on 26th July and 30th August to consider applications for funding received under the Communities Facilities Scheme and the LCDC met 13th December to consider applications for the RAPID Programme Grants Scheme.

51 community groups/organisations received funding under these 2 schemes to a total value of €129,000.

Dún Laoghaire-Rathdown Local Economic and Community Plan (LECP)

Regular updates were provided to the LCDC regarding progress on the community and shared objectives of the Local Economic and Community Plan. This is a statutory six year strategic plan for Dún Laoghaire-Rathdown that aims to support local economic and community development and community well-being. In relation to the key objectives there were a number of achievements during 2017 which include, establishment of a new Children and Young Person's Committee with needs analysis work underway, development of a new Tourism Strategy for dlr and learning and participation exchanges around collaboration and community development with URBACT Change project and consultation held on health and well-being in dlr.

The 2017 Annual Report of the LCDC will be available at this link <http://www.dlrcoco.ie/en/community/social-development-inclusion/dlr-local-community-development-committee>

dlr Public Participation Network

The dlr Public Participation Network (PPN), with support from the Community Development, continued to develop as the main link through which the local authority connects with the community, voluntary and environmental sectors, without prejudice to other consultation processes. 400 groups/organisations were registered as members of the dlr PPN at the end of 2017, an increase of 43% from the previous year.

2 plenary meetings of members were held in April and October. PPN representatives sit on 6 SPC's as well as the Local Community Development Committee, Joint Policing Committee, Rural Taskforce, and the Smart Dublin Advisory Group. The PPN was also represented at 1 PPN Regional Meeting and 5 PPN Workers Network Meetings.

The PPN collaborated with Southside Partnership on a Community Development Course with the Dún Laoghaire Volunteer Centre on Garda vetting training. Other training offered by the PPN in 2017 included Understanding Local Government, Making the Most of Online – Digital Communications, Digital Communications for Beginners and Get Ready for General Data Protection Regulation. The PPN also publishes a regular Ezine, which can be subscribed to here: <http://dlrppn.ie/get-the-dlr-ppn-ezine/>

Rural Development Programme

There is one Dublin Rural LEADER programme which covers selected rural areas within the three Dublin local authority areas. The Dún Laoghaire-Rathdown areas included cover the Local Electoral Areas of Glencullen and Tibbradden. The Dublin Rural LEADER programme is led by Fingal Local Community

Development Committee and Fingal County Council as lead financial partner for the Local Action Group. The total funding allocation for the 2014 – 2020 Dublin LEADER programme is €6,370,438. The programme is managed by a Local Action Group (LAG) drawn from the Local Community Development Committees (LCDC's) of each of the three local authorities in Dublin with rural communities. Three representatives from dlr's LCDC sit on the LEADER Local Action Group (LAG) and four LAG meetings took place in 2017.

The LEADER funding programme provides for both time specific and rolling calls for applying for funding: Four targeted calls were made in 2017 which included;

- Community training, animation and capacity building to support vibrant towns in rural Dublin (€30,000)
- Support for small scale product development, interpretation and marketing of rural Dublin's unique heritage and cultural attractions (€210,000)
- Training animation and capacity building to strengthen tourism industry (€66,000)
- Develop and support Dublin Rural unique tourism experience through strategic planning/cluster and destination development and marketing (€40,000)
- Provision of enterprise training animation and capacity building support for underrepresented individuals and groups (€90,000)

Fingal LEADER Partnership received 67 Expressions of Interest in 2017. 17 contracts were issued and 25 projects were evaluated and recommended for approval in 2017.

Details of public animation events/ meetings across the Dublin Rural LEADER area are available: <http://dublinruralleader.ie> The LEADER Programme is a standing item on agenda for dlr LCDC meetings.

Dún Laoghaire-Rathdown Rural Taskforce

Dún Laoghaire-Rathdown Rural Taskforce was established as a sub group of the LCDC to facilitate integration of the Rural Development and SICAP programmes and as a communication

channel to the LEADER LAG. Meetings of the DLR Rural Task Force took place on 6th June and 18th October 2017 in Glencullen Community Centre, and included information updates on Dublin Rural LEADER.

At the meeting on 6th June 2017, a presentation was provided on the Town and Village Renewal Scheme 2017, and an information update on the dlr Tourism and Marketing Strategy. The first Chair of the dlr Rural Task Force was elected at meeting held on 6th June 2017.

Joint Policing Committee / Local Policing Forums

Support was provided for the Joint Policing Committee and 3 Local Policing Fora to ensure successful operation and implementation of the JPC six year work plan throughout 2017.

The Dún Laoghaire-Rathdown Joint Policing Committee held 3 committee meetings (March, June and November) and hosted a Public Meeting on 15th November 2017 which was very well attended. Work continued throughout 2017 on implementation of the dlr JPC six year work plan. There was also attendance and input to a workshop by the Policing Authority for JPC Chairperson's and Chief Executives representatives regarding policing priorities in July 2017.

The 2017 Annual Report of the JPC is available at the following link <http://www.dlrcoco.ie/en/community/social-development-inclusion/joint-policing-committee-local-policing-forums>

Comhairle na nÓg

Support continued to develop and grow dlr's Comhairle na nÓg. An AGM was held on 16th November with 90 young people in attendance, representing 23 schools and youth support programmes throughout the County. The theme for the 2017 AGM was Youth Mental Health. Following discussion, the young people selected Mental Health in Schools as the topic that the Comhairle will work on in 2018.



AGM of dlr Comhairle na nÓg in November 2017

Comhairle Members made presentations to the Council Meeting in May and to the PPN Plenary Meeting in October. dlr Comhairle was also represented on the steering committee for the organisation of and participated in Dáil na nÓg in December.

Social Development and Inclusion

The main focus continued on the promotion of a Social Inclusion ethos, with support and advice provided to reduce social exclusion and value cultural diversity. Support was provided to the Irish Traveller Movement with continuation of the Yellow Flag Programme, which is a progressive equality and diversity initiative for primary and secondary schools which promotes and supports an environment for interculturalism.

Support for the dlr Traveller Interagency Steering Committee continued in 2017 with meetings addressing issues such as 'Teenagers Remaining in Education', 'Employment Opportunities for Women' and 'Domestic Violence'. dlr hosted the STAG "Blast from the Past" Celebration of Traveller Culture as part of "Connecting Communities" exhibition.

dlr supported the dlr Ethnic Minority Integration Forum which is a migrant-led network of ethnic minority groups based in the County. Support was provided to host an 'Irish Citizenship Celebration' for dlr residents who had been recently granted Irish Citizenship.

The 2017 "Festival of Inclusion" worked to increase awareness and understanding of inclusion and diversity throughout Dún Laoghaire-Rathdown. The 2017 theme was "Connecting Communities", aimed at celebrating our rich cultural diversity through a range of activities and actions which help to break down barriers and build trust and collaboration. Over 40 events took place throughout the County, with the "Connecting



Launching of the Festival of Inclusion 2017

Communities Exhibition" highlighting the fantastic work of the various community groups within Dún Laoghaire-Rathdown, including the Street Feast and 21 Faces photographic exhibitions. A new initiative in 2017 was the UCD 4 All taster sessions held in the Samuel Beckett Civic Centre, showcasing lifelong learning opportunities available.

The Primary Schools' Drawing competition attracted a large number of entries which were on display throughout the week. Participants from each school were presented with their awards at a prize giving ceremony on 11th October in County Hall.

Age Friendly Programme

The Age Friendly Alliance, with support from the Community Development team, collaborated in 2017 to deliver a range of actions from the Age Friendly Strategy. A number of initiatives were delivered including launch of The Petal Project and the Directory of Activities and Services for older people in Dún



Celebrating the Launch of the Directory of Activities Services for older people were: An Cathaoirleach, Cllr Tom Murphy with the Chief Executive, Philomena Poole and Donal Marren, Chairman of dlr Age Friendly Alliance.

Laoghaire-Rathdown on 27th June. The Petal Project is a simple initiative designed to address a perceived inaccessibility to toilet facilities identified by older people as a barrier to going out and about in the County, while the Directory contains information on activities and services relevant to older people.

With support from dlr, the Older Person Support Co-ordination Service was provided across the County in 2017 with 293 older people helped to access services or support in 2017. In addition, dlr continued to support Befriending services for older members of the community through the Community Grants scheme, in order to alleviate loneliness and isolation “Making Connections” provided weekly visits to 84 older people in dlr in 2017, with 54 new volunteers recruited and trained. Support was also provided for a range of Age Friendly initiatives including the work of the Older Persons Network and the Garda Older Persons Association.

Further details will be available in the 2017 Annual Report of the Age Friendly Programme <http://www.dlrcoco.ie/en/community/social-development-inclusion/dlr-age-friendly-county>

Children and Young People’s Services Committees

A dlr Children and Young People’s Services Committees (CYPSC) was established with the inaugural meeting on 23rd August and a second meeting held 20th November 2017.

CYPSC’s are the key structure identified by the Government to plan and co-ordinate services for children and young people in every county in Ireland. Their overall purpose is to improve outcomes for children and young people through local and national interagency working.

Work on developing the CYPSC and undertaking a needs analysis for the County commended during 2017 including consultation with stakeholders. This will help to inform a 3 year plan for Children and Young People in Dún Laoghaire-Rathdown which is due to be finalised in 2018.

Arts

The Council’s arts service delivered an extensive programme of events, residencies, commissions and arts professional development supports in 2017 and made significant progress in the areas of local film and music development.

Municipal Gallery, dlr Lexicon

There were six exhibition programmes in the Municipal Gallery, dlr Lexicon. Fiona Hackett and Catherine Delaney were the first two exhibitions of the year. They were selected through the Open Call process. In March and April, ‘Song of the Sea: the Exhibition’ was shown; this was an interactive, multi-media exhibition and involved collaboration with the Butler Gallery Kilkenny, and Cartoon Saloon. SurprEYES! – Works from the Arts Council Collection was specially selected by Martin Drury to appeal to children, 6 local schools directly participated. In September and October a significant body of new work by Aileen Barry was exhibited as part an Arts Council funded visual art commission. The final exhibition of the year was ‘Arrival’, the biennial dlr Open Exhibition featuring the work of artists connected to Dún Laoghaire-Rathdown. It was selected by journalist and critic Gemma Tipton and featured 50 artworks, selected from over 300 submissions received.

Each exhibition featured a Learning Programme with talks, panel discussions, tours and workshops for all ages. 41,520 people visited the Gallery and 6,670 people directly participated in the Learning Programme.

Cultural Companions

The dlr/HSE Arts and Health Partnership actively engages with older people and those with disabilities within the community. This initiative supports dlr’s Age Friendly Strategy aims in relation



Cllr. Cormac Devlin (An Cathaoirleach June 2016 to June 2017) presents the Tidy Schools Competition Award to St. Laurence’s Boys National School, Kilmacud

to wellbeing, volunteering and social engagement for older people. In 2017 the dlr Cultural Companions pilot was initiated to create a local network of older people and volunteers interested in attending the Pavilion Theatre for arts and cultural events with like-minded people. It was delivered in partnership with the befriending scheme.

Early Years Children

In 2017 '1 AM BABA' was created and presented in the Dublin region. Specially created for babies and their caregivers, it toured the County and was supported locally by DLR 0-3s Parenting Support Initiative, Southside Partnership, Barnardos, Cottage Home Shanganagh, Mountown Early Years Service and Ballyogan Family Resource Centre.

Grainstore, dlr's Youth Arts Facility

There were 33,229 visitors to the Grainstore, dlr's youth arts facility in 2017. CANVAS, dlr's Youth Arts Committee successfully organised the battle of the bands competition, "Long Road to Longitude", supported by MCD, with the three winners: Nobody's Heroes, Govinda and Joanna Byford, taking the stage at the Longitude Festival in Marlay Park in July. The Grainstore and CANVAS successfully applied for an artist in youth work residency scheme and started work with film-maker John Conway in November 2017.

Mountains to Sea, dlr Book Festival

Mountains to Sea 2017 took place 22nd – 26th March 2017 with 69 events in venues throughout Dún Laoghaire and Dundrum. These included readings, workshops, panel discussions and award presentations and over 6,500 tickets were issued.

Highlights from the Primary Programme included Mohsin Hamid, Chris Cleave, Julian Clary, John Banville and Roy Hattersley as well as packed out political events about Brexit & the US election. The Poetry Programme included Michael Longley, Paula Meehan and Nick Laird. Highlights of the Family and Schools programme included Judith Kerr, Roddy Doyle and Ryan Tubridy.

Special International Women's Day events were held in advance of the main festival on 12th March. The events were The Virago Story, Harriet Harman and Caitlin Moran.

Audience Surveys indicated that 99% of visitors would come to the Festival again and 96% of people thought tickets were good or fair value.

The Festival, produced by the Council's Arts and Library Service, received encouraging levels of positive press including an appearance by Julian Clary on The Late Late Show, radio features including the Ryan Tubridy Show, Arena and the Sean O'Rourke Show. In addition there was lots of print coverage including the front cover of The Irish Times Magazine accompanied by a 4 page spread, articles in Cara, Hotpress, the Sunday Times and the Irish Independent.

Culture Night

Culture Night took place on Friday 22 September and dlr Lexlcon opened from 5-9pm. Events included Aileen Barry's exhibition

in the Municipal Gallery, a printmaking workshop in the Project Room, author Claire Messud reading in the Studio (as part of dlr Library Voices), several music performances, storyteller Niall de Burca; along with face painting, a stilt walker and a mime artist. Culture Night was very well attended with over 1,300 visitors throughout the evening. The Grainstore, dlr's Youth Arts Facility, also opened its doors for a successful Culture Night with dance and art workshops for all ages and a music gig provided by local young people.

Public Art

David Butler completed his literature commission centred in the Blackrock area. He was based in the area from October 2016 until May 2017 and spent a lot of time making connections with local people through Blackrock Library and students through Blackrock Institute of Further Education. The commission resulted in a sequence of eleven poems exploring the cultural, historic, ecological and geological richness of this stretch of coastline. David also collaborated with Dún Laoghaire based sound artist Anthony Kelly to make an in-situ recording of the poem-sequence. The illustrated poems are on display in Blackrock Library.

Arts Grants

The Council awarded 28 Arts Grants to the value of €35,000.00 in 2017. These grants encouraged and enabled the creation of new projects, events or educational opportunities such as exhibitions, performances and school workshops; all of which were showcased or celebrated in Dún Laoghaire-Rathdown. The grants also supported artists' career development. These include amongst others the annual exhibitions of the Watercolour Society of Ireland and the Dublin painting and Sketching Club, the Dún Laoghaire Organ Concerts, Creativity in the Classroom and Willfred Theatre Company.

10 Arts Access Grants to the value of €20,000 were awarded. These grants support areas of greatest need, where a gap has been identified in the provision of artistic expression within communities, e.g. local youth projects and active retirement groups. Arts Access Grants are supported by the Department of Children and Youth Affairs.

Emerging Artists' Bursaries

6 emerging artist bursaries of €1,500 each were awarded in 2017. They included awards to arts practitioners working in visual art, theatre, dance and music and support artists living and working in the County at an early stage in their career.

dlr First Frames

In 2017, a new short film funding initiative, dlr First Frames, was launched. The objective is to support emerging filmmakers looking to develop ambitious and creative short films based in the Dún Laoghaire-Rathdown area and to use the variety of locations available in the County as background and inspiration. Two short films were commissioned under the scheme which was funded by Dún Laoghaire-Rathdown County Council Arts and dlr LEO, and managed by Filmbase. The scheme linked with the National Film School, IADT, who provided support with access to equipment and facilities.



Writer in Residence

Following on from Sarah Webb, dlr Writer in Residence for 2017/18 is James Phelan. James Phelan is a professional screenwriter based in Blackrock. He won 2017 IFTA for Best Script Drama for *Wrecking The Rising*, a three part TV historical time-travel comedy drama which aired on TG4 to universal critical approval. He is also the creator of legal drama *Striking Out* for RTÉ which broadcast recently to critical acclaim. James' animation work includes *Oddbods*, the hit children's comedy TV series for One Animation/Boomerang TV, and also *Cuby Zoo*. During the residency James worked on a film script, developed a podcast and hosted public events.

Musicians in Residence

Two music residencies took place in 2017. The residencies were awarded to Nick Roth and Mongoose. Nick Roth is a saxophonist, composer, producer and educator. He is the artistic director of the Yurodny Ensemble, a founding member of the Water Project and a partner at Diatribe Records. Mongoose have been taking Ireland's alternative folk scene by storm. Their music is an amalgamation of styles, from pop and folk to jazz and traditional. All four members are songwriters, which allow for an ever-evolving soundscape. The residencies supported the development of new work and a number of public performances.

Exit 15

Exit 15, a partnership programme with Dún Laoghaire-Rathdown County Council and Voluntary Arts Ireland which works with people and organisations living, working and based in the

Ballyogan area, secured significant Arts Council funding in 2017. With engagement at its heart this project continues to emphasise how to design cultural programmes that are responsive to and involve input from local people from the very start. This programme will continue until the end of 2018.

Young Women in Film and Television

Dún Laoghaire-Rathdown County Council won a national Business 2 Arts award for its support of the National Film School at IADT's project *Young Women in Film & TV* - a gender-parity initiative that seeks to address the issue of under-representation of women in key creative positions in the film & TV industry.

Young Women in Film and TV was a 3-day masterclass for secondary school students who got to work with successful females in key creative positions in the film and TV industry. The participants enjoyed an inspiring, action-packed, hands-on three days, where they learned about screenwriting, directed and filmed with professional actors on a set in studio and immersed themselves in the technology of cameras, editing and sound.

Music Generation

In 2017, Dún Laoghaire-Rathdown County Council worked with local partner organizations to develop plans to progress our aims for performance music education opportunities throughout the County. To secure philanthropic seed funding from Music Generation, a 3-year programme of work was developed; and following a competitive bidding round, funding of €600,000 for the programme was announced in September 2017. With match funding support from the Council and other MEP members, this seed funding investment will help create a new Council led unit called Music Generation dlr.

Once established in 2018, Music Generation dlr will develop a range of affordable and accessible performance music programmes for children and young people in their local area. This will include the coordination of music tuition services within the County, working in partnership with schools, community music groups and tuition centres in the formation of choirs, ensembles, access programmes, composition and songwriting projects and more, across a range of musical genres and styles. The programme will also have a strong intergenerational learning strand which will encourage more community engagement with music.

The Library Service

Library Services

dlr Libraries had 69,729 registered members at the end of December 2017. Over one million people visited the branches during the year, with visits to the dlr LEXIcon reaching over half a million for the first time. dlr Library Service is in the top 5 nationally for visits per head of population (4.64 visits head of population in 2017).

2017 saw the third and final phase of the implementation of the national library management system. dlr Libraries also participated in the new national delivery system which was implemented by the LGMA in March.



Teddy Bears' Sleepover at Dalkey Library

Dún Laoghaire-Rathdown Library Service was in the top 3 nationally for issues; over 1.3 million items were issued throughout the library service and online, while the website was accessed 263,337 times.

Usage of social media grew considerably, with a 27% increase in Facebook followers and 16% increase on Twitter. In 2017 social media platforms were expanded to include Instagram. The fortnightly ebulletin had 2,800 subscribers by end of 2017.

The first video promo How have libraries changed? was produced by the libraries social media team and posted online. Update of dlr Libraries website in 2017 included the introduction of a teachers' area.

Partnerships

Partnerships and links with key organisations / institutions continued to grow, ensuring a diverse and stimulating public library service for all. Highlights included the Mind-reading

conference on Mental Health and the Written Word with University of Oxford and UCD, the HEAL Project with Health Librarians and the 4 Dublin authorities, numerous UCD collaborations and education courses including a new Breakout Research series in the autumn. International partnerships continued to be explored through exhibitions and events with the embassies of Georgia, the Czech Republic and Australia. A major highlight in our exhibition calendar was the Electric Generations exhibition curated by the ESB Archive and the University of Hertfordshire.

September 2017 saw the beginning of a new partnership with Grúpa Spraoi, promoting Irish language through a programme of monthly children's events in Irish.

Additional outreach partners were identified in 2017 as locations for book swaps e.g. CrossCare and NCBI. At Christmas, book sets were gifted to LauraLynn Children's Hospice and to other dlr Community and Leisure centres in the County. The Literacy Ambassadors in Schools initiative was also launched. The aim was to identify a teacher in each school in the County to champion the development of reading in our schools.

The Culture Programme

A vibrant and wide-ranging Culture Programme took place across the branch network with a total of 2,384 events, attracting some 60,161 attendees. (dlr Lexlcon had 802 events with 38,782 attendees in 2017.) The majority of events complemented national initiatives such as Creative Ireland, Healthy Ireland and the Right to Read campaign. Age-friendly events were programmed specifically during the Bealtaine Festival in May with an increased emphasis placed on intergenerational events including Transition Year students helping older people use their smartphones.

dlr Lexlcon held 3 Family Days in January, June and October – attracting over 8,000 people and the Summer Stars programme was launched in all branch libraries in June.

A total of 1,732 children signed up for the dlr Summer Stars Programme.



Creative Ireland Launch - Cllr. Cormac Devlin, (An Cathaoirleach June 2016 to June 2017) with Michael O'Reilly and Kevin Lonergan.



Georgian dancers at dlr Lexlcon 2017

The year saw a particular focus on health and well-being with a branch-wide series on Positive Parenting and a Health Awareness series in dlr Lexlcon in March, supplemented by Tai Chi and Yoga classes. Bloomsday was celebrated and Yeats' Women was performed to mark Yeats' birthday anniversary.

Audiences flocked to music events at the Lexlcon in 2017, especially the series with Tim Thurston, An Introduction to Jazz from Louis Armstrong to La La Land and his classical series From Darkness to Light in November. Other highlights were the jazz

evenings with the On/Off Quartet, as part of One City One Book series of events and Wilfredd Theatre for Songs and Melodies from 1920s-40s during the Harbour Bicentenary celebrations.

A competition for children to design their ideal library using Lego was a major success featuring well over 80 spectacular entries, igniting a renewed interest in all things Lego, including a new Lego club in 2018.

Libraries' Exhibition Programme

There was a vibrant exhibition programme throughout 2017 with 18 new exhibitions presented at dlr Lexlcon, several of them travelling to the branch libraries. Particular highlights included World of Colour: Beatrice Alemagna and Chris Haughton, Life and Language in Georgia, Bicentenary of Dún Laoghaire Harbour, Seapoint: Sea, Sky and Spires, Electric Generations and Images of Starlight.

The Silent Books exhibition of 100 wordless picture books was launched with Laureate na nÓg PJ Lynch and the programme was attended by over 700 people. Events included Nation Creation workshops (featured on RTÉ News2Day), author and illustrator workshops, a Silent Books Family Day and a flag hanging was displayed in dlr Lexlcon. A member of library staff curated the exhibition Remembered: A Bray Man in the Great War, based on personal research into his own family during this time.

dlr Library Voices and Literary events

The dlr Library Voices Series delivered a truly international programme in 2017 with Daniel Levitin, Mohsin Hamid and George Saunders, Julie Parsons, Ann Patchett and Tim Winton. The autumn series featured a stellar lineup with 3 eminent US writers – Nicole Krauss, Claire Messud and Jennifer Egan. Bernard McLaverty, Ruth Fitzmaurice and chefs Yotam Ottolenghi with Jane Goh completed the series.

At the end of May, Southside Travellers Action Group celebrated their Graphic Novel Project with author/illustrator Alan Nolan and artist Natascha Fischell with the launch of their book entitled Prince: the tail of Prince Charming

During Children's Book Festival in October, author/book events were held in all dlr libraries.



The Metals Exhibition

People on the Pier Project

To celebrate the bicentenary of Dún Laoghaire Harbour, dlr Lexicon commenced the People on the Pier Project to expand the Local Studies Collection of pier imagery. This was to supplement the major exhibition of Dún Laoghaire Harbour produced by dlr in association with Dún Laoghaire Borough Historical Society. On 6th December, images were projected onto the side of the Lexicon and the event was filmed. Funding from the Creative Ireland programme was used for this event.

Writer in Residence

The Writer in Residence for 2016/17 was Sarah Webb, an award-winning children's book champion and writer for both children and adults. Her focus for the residency was on children and young people and she provided monthly podcasts and a regular blog.

The Lexicon Lab Programme

Experimental learning programmes have continued to develop strongly for adults and children with sessions on coding, 3D printing, programming and electronics. dlr Libraries and DLR Leo collaborated on an Enterprise Bootcamp in STEM. A total of 25 Transition Year students from 8 secondary schools in the County participated in the programme. The success and value of the STEM camp was recognised when dlr Libraries were successful in securing funding from Science Foundation Ireland towards running the 2018 camp which will help develop this further.

A Global Designathon was held in November for the second year running with 32 Irish children linking in with 18 other cities worldwide, in particular Montreal which is partnered with the Lexicon. A total of 500 children took part and the theme this year was water. Children designed prototypes to help solve major problems they considered most critical to society.

During Science Week, hundreds of children from local schools took part in hugely successful and popular events including 'light learning' workshops and 'the science of bubbles'. Digital

literacy was a focus in 2017 with technological classes for adults, in partnership with Vodafone and Createschool. UCD's All Aboard 2017 Digital Project partnered to give a demonstration and talk on website sources for historical maps.



People on the Pier Project 2017

Finance and Economic Development

Finance:

The Finance Department is responsible for the short and long term financing of the Council's operations, both Revenue and Capital and for facilitating and managing the implementation of a risk management strategy and culture throughout the organisation.

Included among the wide range of services provided by the Department are:

- Financial Control, Cash Flow & Treasury Management
- Preparation of Draft Annual Budget and Annual Financial Statements
- Administration of the Agresso financial management system including general ledger, fixed assets, bank reconciliation and accounts payable & receivable modules.
- Payroll Administration
- Commercial Rates Billing & Collection
- Environmental Waste Charges Arrears Collection
- B.I.D. Levy Billing & Collection (on behalf of B.I.D. Companies)
- Payment of Suppliers
- Insurance and Claims Administration
- Payments Receipting



Students – Cormac Spain, Carl Cullen and Ross Byrne of ROC Protection win Enterprise Award at National Final

- Administration & Collection of the Non Principal Private Residence Charge Arrears
- Oversight of the continuing implementation of a risk management strategy/program and embedding of a risk management culture throughout the organisation.

The Department also ensures that statutory and financial accounting principles, which apply to all money, paid by, or to, the Council are complied with.

Council Budget

The Finance & Economic Development Department prepares the overall Draft Budget in consultation with each department of the Council. The Revenue Budget for the financial year ended 31 December 2017, as adopted by Council, was €171,664,500.

The cumulative balances on the Revenue Account for the 5 year period 2012-2016 were as follows:

Year	Revenue Account Balance
2016	€9,764,273 Cr
2015	€9,721,176 Cr
2014	€9,699,927 Cr
2013	€9,648,543 Cr
2012	€9,601,934 Cr

Rates

Rates are payable on commercial and industrial properties. Following consideration of the Budget each year, the elected Members determine the Annual Rate on Valuation (ARV) to be levied for the following year. The ARV (Annual Rate on Valuation) for 2017 was 0.1648, a 1.5% increase on the 2016 ARV which was necessary to enable the Council achieve a balanced budget. The effect of the increase was offset by the introduction in 2017 of a new business support grant scheme with 72% of Ratepayers eligible to avail of the scheme once they met the specified criteria. Ratepayers who qualified for the grant saw a real



Ciara Clancy of Beats Medical Irelands Best Young Entrepreneur 2017

reduction in their 2017 rates bill of 2.5% compared to 2016. In the seven year period 2010-2016 the Council reduced its ARV in four of those years while in the other three years the rate remained unaltered. The cumulative reduction in the ARV during that period was 8.5% while the increase in the Consumer Price Index was 6.3%.

Collection Statistics			
Year	Total Rates for Collection	Total Rates Collected	% Collected
2017	€89,645,877	€76,727,160	86%
2016	€86,774,992	€73,785,003	85%
2015	€91,085,291*	€77,695,710	85%
2014	€99,017,824	€76,771,437	78%
2013	€100,565,492	€78,121,345	78%

*From 2015 onwards the "Total Rates for Collection" figure comprises of the opening arrears plus the rates due for year less actual write offs and also adjusted for vacant property applications pending and accounts in liquidation/receivership/examinership where those accounting adjustments will be made in the following year.

Environmental Waste Charges

While the Council withdrew from the provision of a direct waste collection service from August 2010 it continues to pursue collection of outstanding arrears and in 2017 €103,000 was collected. As part of its debt collection processes the Council only issues certificates required by Solicitors in the property conveyancing process where all charges owing to the Council are fully discharged



Non-Principal Private Residence Charge (NPPR)

The Local Government (Charges) Act 2009 introduced a €200 charge for Non-Principal Private Residences. The charge was self-assessed and owners were required to register their property and pay the charge. The charge was abolished effective from the 1/1/2014 by virtue of Section 73 of the LG Reform Act 2014 & the provisions of the LG Reform Act 2014 (Commencement of Certain Provisions) Order 2014. Section 74 of the Act set 31st of August 2014 as the latest date for persons/bodies who may have a liability for the charge to contact their local authority to pay the charge or enter into an agreement for payment in order to minimise the effect of late payment fees. The amount collected in 2017 in respect of the charge, including late payment fees, was €0.92m.

Local Property Tax

The Local Property Tax (LPT) is an annual self-assessed tax charged on the market value of residential properties effective from 1st July 2013 and is administered by the Revenue Commissioners. A half-year payment was due in 2013, with a full-year payment due from 2014 onwards.

Under Section 20 of the Finance (Local Property Tax) Act 2012, as amended by Section 5 of the Finance (Local Property Tax) (Amendment) Act 2013, a Local Authority may, as a reserved function, decide to vary the basic rate of the Local Property Tax within its administrative area to a maximum of plus or minus 15% of the basic rate. At the meeting of the Dún Laoghaire-Rathdown County Council held on 11th September 2017 Members agreed to vary the basic rate of the local property tax within the County by minus 15%. As provided for in Article 8 of the Local Property Tax (Local Adjustment Factor) Regulations 2014 the varied rate of Local Property Tax applies for a period of one year from the next local property tax liability date i.e. from 1/11/2017 to 31/10/2018 after which time the rate of LPT reverts back to the initial (basic) rate as defined in the 2012 Act unless a further decision has been made by the Council, as a reserved function, in the following year to retain the variation or apply an alternative variation, which would then be effective from the next liability date i.e. from 1/11/2018 to 31/10/2019.

Compliance rates in respect of the Local Property Tax in this County are among the highest in the State.

Business Improvement District Schemes

The Council at its meeting held on the 10th March 2014 approved implementation of a Business Improvement District (BID) Scheme within the Dún Laoghaire Town Area which will operate for a period of five years from 1st April 2014.

At the meeting of the Council held on the 14th November 2016 Members approved implementation of a further B.I.D Scheme within the County which is for the Sandyford Business District Area and that scheme will operate for a five year period from the 1st January 2017.

Both schemes will be financed in the main from B.I.D contribution levies payable by businesses within the B.I.D Scheme areas.

In accordance with the provisions of the Local Government (Business Improvement Districts) Act 2006 the Council calculates and collects the B.I.D levy payable by businesses within the B.I.D Scheme areas and forwards the income to the B.I.D Companies in accordance with the provisions of the legislation as it constitutes B.I.D Company income.

Financial Management

Financial management reporting in the Council is robust and thorough. A rigorous system of monthly financial monitoring ensures that any significant budget variances are identified at an early stage and appropriate actions are taken to minimize any possible adverse financial impacts. These controls include regular financial reviews, monthly and quarterly financial reports which indicate financial performance measured against budgets on both expenditure and income and variance analysis evaluation.

Quarterly Financial Reports to Department of Housing, Planning & Local Government

Quarterly data is provided to the Department by all local authorities within 60 days of the quarter end. The reports required are:

Revenue Report which gives details of the revenue account expenditure and income for the year to each quarter end against the year's budget.

Capital Report which gives details of the capital account opening balances, expenditure and income and closing balances for the year to each quarter end.

Debtors Report which gives details of movements for each category of debtor for the year to each quarter end.

Loan Report which gives a detailed forecast of interest and principal repayments on all existing and approved borrowings.

Payroll/Superannuation Report which gives details of payroll and pension related payments for the specified period.

These reports were all submitted to the Department within the specified timeframes for the 4 quarters of 2017.

Payment of Accounts

Payment to suppliers is made subject to presentation of valid tax documentation. The majority of payments are made by Electronic Fund Transfer (EFT), through which payments are made directly into suppliers' bank accounts, with occasional cheque payments where EFT is not practicable. Staff and Councillors are also paid by EFT.

The Council's Treasurer is: Bank of Ireland, 101 Upper George's Street, Dún Laoghaire, Co. Dublin.

Risk Management

Risk Management is a planned and systematic approach to identifying, evaluating and responding to risks and providing assurances that those responses are effective. Effective risk management and internal control mechanisms are important to organisations achieving their desired business outcomes.

Risk Registers form an integral and essential part of an effective risk management system and provide a mechanism for establishing and maintaining a robust organisation wide approach to managing risks. The Council's Corporate Risk



dlr LEO celebrate NWED (National Women's Enterprise Day). Helena Cunningham, dlrc, Philomena Poole, Chief Executive, An Cathaoirleach, Councillor Tom Murphy, Rebeka Kahn, Kahn ArtWear and Minister of State, Ms. Mary Mitchell O' Connor T.D.

Register was reviewed and updated in 2017 along with the Council's departmental based risk registers. As risk registers are evolving documents they are constantly reviewed to ensure they continuously reflect the risks to which the Council is exposed. As part of the Council's strategy to ensure the adequacy, efficiency and effectiveness of its risk management processes the registers are submitted to the Council's Audit Committee for their consideration and view with risk management controls and systems within the organisation forming part of the consideration of the Committee at their meetings.

Insurances

The main areas of activity are Public Liability, Employers Liability, Fire (Housing Stock), Fire (General Properties) and Motor Insurance. Full cover is provided.

Annual Financial Statement

The Annual Financial Statement 2016, completed in 2017, was prepared on an accrual accounting basis and included a full Balance Sheet showing assets owned and liabilities owed by the Council and was completed within the statutory time period. The accounts are audited by the Local Government Auditor who reports to the Minister for Housing, Planning and Local Government.

Local Enterprise Office and Economic Development

The Local Enterprise Office Dún Laoghaire-Rathdown [LEO dlr] is the 'First Stop Shop' for people seeking advice, information

and support when starting or growing a business. The responsibilities of LEO Dún Laoghaire-Rathdown encompass enterprise and economic development in the County.

LEO dlr participated in a number of national initiatives including: Ireland's Best Young Entrepreneur Awards, LEO Innovation and Investment Fund, National Enterprise Awards, the Student Enterprise Awards, Showcase, the National Ploughing Championships and National Women's Enterprise Day. The Council also supported the actions of the Dublin Regional Enterprise Strategy 2016-2018, with all 4 Local Authorities working together to deliver a range of actions for Enterprise Delivery. LEO dlr is also actively involved in the delivery of the Action Plan for Jobs - Dublin Region.

LEO dlr clients excelled in their involvement in national competitions in 2017, with Roc Protection, a business run by students in Clonkeen College winning the overall National Student Enterprise Award, and Ciara Clancy of Beats Medical winning the national final of Ireland's Best Young Entrepreneur, in the Established Business category.

In 2017 LEO dlr also took part in a number of Dublin Regional Enterprise Initiatives including Dublin Food Chain, PLATO Dublin, Accelerate and Hi Start management development programmes and The Food Academy and Kick Start food programmes. As part of the LEO Business Supports in 2017, Business Advisory Clinics and One-to-One Mentoring Meetings continued to grow in popularity. LEO dlr also facilitated a number of monthly Business Networks, Business Information Briefings and Business Skills Training Programmes including 'Start Your Own Business' courses and 'Online Marketing and Social Media' courses. LEO dlr approved access to a number of financial supports to assist micro businesses in the County with a total of €696,121.50 approved in 2017.



Enterprise Week 2017 Lunch and Learn

LEO dlr Highlights in 2017

- Approved financial assistance (feasibility study grants, business priming and business expansion funding) to a total of €696,121.50 qualifying businesses with the direct creation of 65 new jobs. 2017 also saw a net gain of 167 jobs across the LEO client portfolio.
 - 11 client companies were transferred to Enterprise Ireland as part of the inter-agency Progression Pathway, with 35.5 jobs associated with this transfer
 - 78 Trading Online Vouchers were approved and a total of €137,530 paid out by way of Trading Online Vouchers claims.
 - Received 32 applications for the LEO Innovation Investment Fund and 5 out of the 7 shortlisted clients were awarded investment through this new initiative and €125,000 was approved in total.
 - Through LEO's protocol agreement with Microfinance Ireland, 11 applications were referred to Micro Finance Ireland for approval.
 - 108 people participated in the Business Mentoring programme, with a total of 256 Mentor visits
 - Delivered a total of 5 x 8-week evening Start Your Own Business courses to 69 participants and a total of 3 x Online Marketing & Social Media courses to 45 participants
 - Provided enterprise education supports to 25 local secondary schools, with 1447 students participating. Collaboration with IADT and UCD underlined the LEO dlr commitment at third level
 - Hosted a successful Enterprise Week 2017, during which over 20 events were held with attendance of 747, enabling LEO dlr to showcase supports and opportunities for starting and growing businesses throughout the County
 - Hosted a large regional event for National Women's Enterprise Day at Leopardstown Pavilion in September with over 200 attending.
 - 72 entries were received for the Ireland's Best Young Entrepreneur 2017 Competition, with client companies AKRock, Fillit, and Beats Medical chosen to represent the County at Regional level in the Best Idea, Start-up, and established categories respectively. Ciara Clancy of Beats Medical went on to win the National IBYE Competition in the best established business category.
 - Continued support for Digital Dún Laoghaire a collaborative effort led by Dún Laoghaire Business Improvement District [dlr BID] working with dlr LEO, IADT, DLR Chamber of Commerce and other local business interests, aimed at developing Dún Laoghaire as a key location for Digital Start-ups and Scale-ups
 - Provided a number of sectoral initiatives to assist retail businesses throughout the County in 2017. These included funding for storefront renovations as part of the Shop Front Improvement scheme; grant assistance against rates paid in qualifying premises under the Vacant Commercial Premises scheme.
 - Hosted 29 small craft businesses and exhibitions in the DLR pop-up shop in Upper George's Street in Dún Laoghaire.
 - 11 Business Associations throughout the County availed of Business Promotion grants totalling €110,000 (under the DLR Universal Grant Scheme) to increase business activity and footfall in their own individual locations.
- For the sixth year, LEO dlr collaborated with IADT in the delivery of a Springboard+ programme (as part of the Labour Market Activation Fund. LEO dlr provided the practical based learning element of the course: mentoring, networking and individual workshops.



Forward Planning Infrastructure

Forward Planning Infrastructure is a newly established Directorate with responsibility for progressing and overseeing the development of Cherrywood Strategic Development Zone (SDZ) and approved projects under the Local Infrastructure Housing Activation Fund (LIHAF). It also has responsibility for driving the Major Urban Housing Development Sites related to these project areas.

Cherrywood Strategic Development Zone (SDZ)

The work of the dedicated Cherrywood SDZ Development Agency Project Team (DAPT) continued throughout 2017, covering all disciplines of planning, roads, civil engineering and landscaping to progress the development of the Cherrywood Strategic Development Zone.

Major roads works continued throughout 2017 including the reconfiguration of the large roundabout on the Wyattville Link Road to a signalised junction, which opened to traffic late in 2017. Works continued on the green infrastructure provision in Tully Park, a distinctive flagship park, Ticknick Park, grass sport pitches and Beckett Park, a major local park. It is envisaged works in these area will be completed in early 2018.

The Town Centre Urban Form Development Framework (UFD) Plan came into effect as and from 20th September 2017 following consultation with the relevant landowners and in

accordance with Section 6.2 of the Cherrywood SDZ Planning Scheme, 2014 (as amended 2017). The preparation of the UFD is a prerequisite to the approval of any planning application for the Town Centre and any development permitted in the Town Centre shall be in accordance with this UFD.

The Amenity Open Space Guidance document was published in October 2017 and this document provides guidance for the design and management of quality communal open spaces within the Cherrywood SDZ area.

In January 2017, the DAPT submitted an application to An Bord Pleanála in respect of 5 amendments to the Planning Scheme to include for the application of the new Design Standards for New Apartments. <http://www.housing.gov.ie/sustainable-urban-housing-design-standards-new-apartments-guidelines-planning-authorities>.



Aerial View of Cherrywood SDZ – Sept. 2017

An Bord Pleanála issued their determination on 14th June 2017 approving the Amendments 1-4, which related directly to the apartment guidelines in terms of addressing/clarifying apartment development within the SDZ to ensure consistency with Government policy.

Work is underway by the Cherrywood DAPT in relation to a further Phasing Amendment, the objective of which is review the current Phasing and Sequencing as detailed in Chapter 7 of the Cherrywood Planning Scheme to accelerate housing development on the site.

The Cherrywood Planning Scheme Development Contribution Scheme 2017 – 2020 was adopted on 12th June 2017 and all decisions to grant planning permission relative to the Cherrywood SDZ area, made on or after 13th June 2017, will be subject to the Conditions of the Scheme.

The DAPT continues to work closely with all stakeholders, including landowners, statutory undertakers and agencies, elected members and Government Departments to progress the development of Cherrywood SDZ.

Local Infrastructure Housing Activation Fund (LIHAF)

The Local Infrastructure Housing Activation Fund (LIHAF) is a key element of Pillar 3 of Rebuilding Ireland: An Action Plan for Housing & Homelessness. <http://rebuildingireland.ie/lihaf/>. The objective of the fund is to provide public off-site infrastructure to relieve critical infrastructure blockages which have been identified as one of the main impediments to the development of key sites for housing, thus enabling the accelerated delivery of residential units on these sites in both Dublin and urban areas of high demand for housing. The initial call for proposals from local authorities was announced in August 2016 and dlr made submission in relation to 5 projects in October 2016.

The Department of Housing, Planning & Local Government (DHP&LG) announced on 28th March 2017 that dlr were successful in their LIHAF application in respect of 4 projects for which 75% grant funding would be provided with dlr matching the fund with 25% of its own funding. Grant Agreements in respect of the 3 following projects were submitted by dlr to the DHP&LG late 2017 for which approval in principle has been received.

- Cherrywood (road upgrades/bridge) - €15.19m
- Clay Farm (road) – €4.7m
- Woodbrook/Shanganagh (road/junction) €4.16m

The 4th project in respect of Kiltiernan/Glenamuck is likely to form part of a future LIHAF 2 application. dlr will continue to work with the Department and the Landowners in addressing infrastructure deficits required to open up land for development, particularly housing.

Major Urban Housing Delivery Sites (MUHDS)

Accelerating delivery of housing for the private, social and rented sectors is a key priority for the Government as part of Rebuilding Ireland. As part of this work, 23 no. key strategic national housing sites with the capacity to quickly deliver a significant scale of new homes, in conjunction with local authorities and other stakeholders were identified as Major Urban Housing Delivery Sites (MUHDS). It is intended that these sites will be opened up through LIHAF funds, alternative funding

and coordination mechanisms. <http://www.rebuildingireland.ie/RebuildingIreland-Pillar3PressRelease.pdf>

The 3 following sites in dlr were identified as MUHDS for large scale housing delivery:-

- Cherrywood
- Kiltiernan/Glenamuck
- Woodbrook / Shanganagh.

The Forward Planning Infrastructure Department will provide management and oversight to drive the implementation of these sites for dlr.

Housing

The Council continues to work towards the delivery of social housing as prescribed by National Policy. 2017 was a very positive year for the delivery of social housing with an additional 545 homes provided throughout the twelve-month period. This is an increase of 255 homes on the number provided in 2016 and represents a 500% increase on 2015 delivery. These homes were delivered under a wide range of mechanisms including, Construction, Part V acquisitions and leasing, Acquisitions, Long Term Leasing, Rental Accommodation Scheme (RAS), Housing Assistant Payment (HAP), Repair to Lease and Buy and Renew Schemes. The Council also worked in partnership with Approved Housing Bodies in the delivery and management of social housing.

The end of 2017 also saw this Council exceed its target for the period 2015-2017 by 37% per cent, delivering a total of 933 homes during this time having been set a target of 681 homes under the first phase of the Government's Housing Strategy.

The Housing Department is also responsible for the allocation, maintenance, refurbishment and sale of dwellings; the Traveller Accommodation Programme; rent assessment and collection; processing house purchase loans and adaptation grants and provision of housing support for homeless households.

Construction of Housing Schemes

A total of 38 units were completed in 2017

- 2 units at Assistant Harbour Master Cottages, Dún Laoghaire
- 4 units at St. Michael's Terrace, Dún Laoghaire
- 4 units at The Mews, Sallynoggin Park
- 28 units at Hazelbrook, Churchtown

Construction Schemes on Site

Works commenced on-site with a total of 158 units



Family Hub in Monkstown

- 14 units at Rochestown House (Phase 3), Sallynoggin, Co. Dublin
- 50 units at Fitzgerald Park, Dún Laoghaire, Co. Dublin
- 4 units at Pottery Road, Dún Laoghaire



An Cathaoirleach, Cllr. Tom Murphy, Councillors and Staff at the Opening of the Family Hub in Monkstown



JP Sisk, Catherine Keenan and Bob Hannan at contract signing for the Georges Place Housing Development in Dún Laoghaire, July 2017



St. Michael's Terrace, Dún Laoghaire

- 44 units at Rosemount Court, Dundrum
- 10 units at Park Close, Sallynoggin
- 3 units at Temple Road, Blackrock
- 12 units at George's Place, Dún Laoghaire
- 21 units at Broadford Rise, Ballinteer

Part 8 Approval

4 units at Park House, Dún Laoghaire received Part 8 Planning approval in 2017.

Refurbishment

45 bathroom alterations, 1 extension, 20 stair lifts, 10 ramps and 25 other minor alterations were completed to Council rented dwellings for tenants with a disability.

Housing Adaptation Grant Scheme (Private Home owners)

The Council approved a total of 167 grants for works to private dwellings during 2017 at a total cost of €1,134,580.

Maintenance of Local Authority Housing Stock

A total of 5,632 requests for maintenance were received in 2017. The condition of the Council's housing stock continues

to improve and a number of high quality new units have been added to the existing stock.

Homeless Services

The Dublin Region Homeless Executive (DRHE) works as a shared service on behalf of the four Dublin local authorities, with Dublin City Council as the lead authority.

An additional 29 emergency homeless placements were provided for families in 2017. The homeless circumstances of 189 households were alleviated through allocation of various forms of social housing support including HAP, Approved Housing Bodies and the Council's own housing stock.

The Council continued to work with the Rough Sleepers Intake Team operated by Focus Ireland and Peter McVerry Trust; with the Simon Community who operate the Support to Live Independently (SLI) Service, with HAIL visiting support service and the Tenancy Sustainment Service.

Anti-Social Behaviour in Council Estates

In 2017, there were 90 cases and investigations into anti-social behaviour in the Council's Housing stock. Legal action was taken where appropriate. One Possession Order and one Exclusion Order were obtained and 6 Tenancy warnings were issued.

Allocations and Transfer Lists

At 31 December 2017, 4,749 applicants were assessed as being in need of social housing support.

A total of 294 housing applicants were allocated dwellings in 2017. This included 192 allocations to dwellings owned by Approved Housing Bodies and 102 allocations to Council stock. During 2017, 80 tenants were allocated transfers and 25 RAS to RAS transfers were facilitated.

A Choice Based Letting Online System was launched in March 2017 and operated on a pilot basis throughout the remainder of 2017.

The Council's Housing Welfare team continued to offer support services to vulnerable tenants and social housing applicants.

Housing Re-lets

During 2017, the average time taken to re-let properties was 13 weeks which is extremely efficient in national terms as set out in National Oversight Audit Commission in its review of the



The Mews, Stillorgan

Management and Maintenance of Local Authority Housing.
(Report Number 12)

Housing Rent

At 31st December 2017 the Council had a total of 4,500 social housing stock with a rental income from these properties of €14.2 million.

House Purchase Loan Scheme

In 2017, 2 House Purchase loans were approved and 2 House Purchase Loans were approved to convert existing Shared Ownership Scheme loans to House Purchase Loans.

Incremental Tenant Purchase

During 2017, 4 sales were completed under the Incremental Tenant Purchase Scheme.

Housing and Disability Steering Group

Dún Laoghaire-Rathdown Housing and Disability Steering comprising multi-agency stakeholders met quarterly in 2017.

Traveller Accommodation

The construction of a new permanent 4 bay halting site at the Glenamuck Road was completed in 2017. The temporary site at Ballyogan was decommissioned and restored to its former use as a car park.

A total of 3 units were re-furbished and re-let during 2017, 1 at St. Louise's Park, 1 at Booterstown Park and 1 at Glendruid Court. A programme of minor planned maintenance works was carried out on Traveller specific housing.

The Local Traveller Accommodation Consultative Committee (LTACC) met on six occasions during 2017.

The following actions were taken in relation to fire safety in Traveller specific accommodation in 2017.

- Fire Safety Training organized by Dublin Fire Brigade on three occasions
- Fire extinguishers serviced and checked on two occasions
- Annual check of CO2 alarms and Smoke detectors
- Inspection, Testing, Maintenance, Repair and Certification of Fire Hydrants
- Annual check of electrical installations
- Tenants were contacted by letter to highlight fire safety issues

Enforcement of minimum standards in private rented housing

- 328 Dwellings were inspected in 2017
- 460 inspections were carried out in 2017 (1st, 2nd, 3rd Inspection)
- 26 dwellings were found to be compliant on 1st inspection
- 302 Informal Repairs Notices issued following first inspection
- 11 Improvement were served
- 3 Prohibition Notices were served

- 2 Legal Actions were taken

Vacant Homes

During 2017, the Council prepared a vacant homes plan working with data from the Geodirectory and www.vacanthomes.ie. Following a detailed examination including visual inspections possible vacant properties were narrowed down to 18 which are being followed up.

The Council obtained one property in 2017 under the Repair to Lease Scheme and has acquired a small housing estate (12 units) under the Buy and Renew Scheme.



Harbour Master

Infrastructure and Climate Change

The Directorate of Infrastructure and Climate Change incorporates a wide range of services for citizens and visitors which are designed to provide a high quality environment and a high quality public realm.

The core services are:

Environment

In 2015 the Council adopted its Litter Management Plan for the 3 year period 2015 – 2017. The plan outlines targets and objectives for tackling the problem of litter pollution and also sets out to achieve quantifiable improvements in the prevention of litter. The statutory process for drafting a new Litter Management Plan for the period 2018 – 2020 commenced in late 2017. During 2017 the Council's Litter Wardens continued to enforce the relevant legislation including the Litter Bye-Laws. 484 litter fines were issued during the year.

The Council's Dog Warden continued to enforce the Control of Dogs legislation during the year. A total of 110 dogs were taken in at the Council's dog pound in 2017.

An on-going programme of graffiti removal continued during 2017 with 5,942 m2 of graffiti removed during the year.

The Annual Tidy Districts competition had a total of 35 Residents Groups, Tidy Towns Committees and Estate Management Groups participating in 2017. The overall winner was Dalkey.

The Tidy Schools competition had 18 schools involved in 2017. The Environmental Awareness Officer also managed the Green Schools programme, with 100 schools having green flags.

69 Abandoned/Burnt Out cars were removed in 2017.

7 Horses were impounded during 2017.

Property Management

The Property Management Section manages Council owned lands and properties, and develops and administers the Property Interest Register and archive. The Section has responsibility for

ensuring the procedural integrity of the acquisition, disposal, compulsory purchase order, letter of consent and leasing processes. The Section enacts Council responsibilities under the Derelict Sites Act 1990 and provides official responses to internal and public land ownership queries.

The Section currently operates 32 temporary lettings/ commercial leases, from which the Council received €280,000 in income in 2017.

As part of the Council's responsibilities under the Derelict Sites Act 1990, the Council maintains a Derelict Sites Register, coordinates official site inspections, issues notices and levy charges against sites deemed to be derelict. In 2017 the Council received €27,000 in income from derelict sites levy charges. In 2017 there were 10 properties on the Derelict Sites Register, all of which were domestic properties.

Capital Projects Office

The following are the major Capital Projects/Schemes under design/construction or recently completed by the Council and funded by Development Levies/Grants:

Schemes under construction / completed:

- Foxrock Village Car Park (completed April 2017)
- Ballybrack Project Centre (completed December 2017)
- The Metals, Dún Laoghaire Phase 2
- Monkstown Village Traffic Improvement Scheme and Public Realm

Schemes at Detailed Design Stage:

- M50 Junction 14 Link Road
- Blackglen Road/Harold's Grange Road
- Dún Laoghaire Baths



An Cathaoirleach, Cllr. Tom Murphy, presented the Tidy Districts Awards to Dalkey Tidy Towns and was accepted by Bláithín O'Brien, Des Burke-Kennedy and Paddy Rigney

- Springhill Park Tennis Pavilion
- Corbawn Lane Coastal Protection
- Samuel Beckett Phase 2
- N11 – Druid’s Glen Road
- Bracken Road to Drummartin Link Road
- Enniskerry Road/Glenamuck Road Junction Upgrade (Golden Ball)
- Haigh Terrace Public Realm Improvements

Schemes at Design Stage:

- Cherrywood to Shankill Greenway
- Glenalbyn Pool
- Glenamuck District Roads

Transportation Planning Section

The Transportation Planning Section carried out the following work in 2017:

- Reported on 1,242 planning applications
- Approximately 350 pre-planning and compliance consultations were carried out with architects, engineers and planners in order to facilitate the progression of planning applications and development
- Reported on Strategic Housing Development pre-application consultations
- Reported on Part 8 applications
- Reported on An Bord Pleanála appeals
- Transportation input to Cherrywood SDZ Planning Development Management and Part 8 pre-applications
- Transportation support to Municipal Services sections for construction and post construction compliance related issues

Waste Management

Enforcement Unit

The Enforcement Unit monitors and enforces compliance with Regulations on (a) waste management (b) air pollution and (c) noise pollution.



Monkstown Village Traffic Improvement Scheme and Public Realm

Priority action areas for 2017 included:

- Investigation, assessment and close out of complaints logged on the Council’s CRM system
- Investigation and identification of remediation options for the former Bray Municipal Dump, located on the border between Dún Laoghaire-Rathdown County Council and Wicklow County Council
- National Environmental Priorities: Illegal Dumping (including C & D waste), Household Waste Management Compliance including the Brown Bin, Waste Tyres Producer Responsibility Initiative, Packaging Waste, Solid Fuel Regulations ‘Smokey Coal Enforcement’
- Dún Laoghaire-Rathdown achieved an “Above Target” rating for its Enforcement Performance Assessment

SCHEDULE 1 – 2017

Facilities Registered/Permits Issued	
Environmental Enforcement	495
Water	1
Inspections	
Environmental Enforcement	711
Litter	1942
Water Pollution	2685
Complaints Received	
Environmental Enforcement	631
Water Pollution	64
Litter	2195
Enforcement Actions	
Environmental Enforcement	70
Water	25
Litter	462

Civil Defence and Fire Service

The Civil Defence for Dún Laoghaire-Rathdown County Council is provided by Dublin City Council. Dún Laoghaire-Rathdown’s share of the cost in 2017 was €118,637. The Fire Service in Dún Laoghaire-Rathdown is also provided by Dublin City Council pursuant to an agreement under Section 59 of the Local Government Act 1955.

LAPN (Local Authority Prevention Network) Funded Project 2017

During July and November 2017 two free GO GREEN SAVE MONEY workshops were offered to SMEs in the County. Some 19 SMEs attended the half-day workshops, during which they learned about resource efficiency in practice through a series of presentations from Business in the Community Ireland, the Environmental Protection Agency, the Musgrave Group, SSE Airtricity and Dundrum Town Centre. The participants also developed Environmental Action Plans for their own organisations and were invited to avail of environmental mentoring to achieve €coMerit Certification. A Technical Report

and Case Study summarising the project will be developed in 2018 and made available to Local Authorities that want to assist SMEs in their area to be more resource efficient.

Dún Laoghaire-Rathdown Chamber County Business Awards 2017

Dún Laoghaire-Rathdown Chamber's inaugural County Business Awards were held in the Royal Marine Hotel in September 2017. dlr sponsored two of the eleven award categories - the Green Business Environment Award and the Best Start-Up Award. More information can be found at <http://www.dlrcoco.ie/en/news/general-news/dlr-chamber-county-business-awards-2017>

The €coMerit Programme

The €coMerit Programme was launched in 2008 and is designed to help businesses (predominantly SME's) to save on their energy, waste and water costs while becoming more environmentally sustainable in the process. It is delivered by a partnership of Local Authorities (including dlr County Council), the Eastern and Midlands Regional Waste Management Office, the Southern Regional Waste Management Office, €concertive and the Environmental Protection Agency. Participants achieve recognition for their environmental achievements through the award of an €coMerit certification which is reviewed annually to ensure continuous environmental improvement takes place.

To date, 153 companies have received support to become €coMerit certified. Certificate holders have achieved average annual savings in their energy, water and waste costs of €7,961 based only on their year 1 improvement. Thereafter €coMerit Certificate holders have posted average year on year reductions in carbon emissions of 9%. Since the launch of the SEAI "Better Energy Communities" grant scheme in 2012 the €coMerit Programme has made grant applications each year on behalf of Certificate holders. To date €coMerit companies have accessed €1,069,964 of SEAI grant funding for 54 different energy-saving projects."

Recycling Centres

Ballyogan Recycling Park

The tonnage of recyclable materials brought to Ballyogan Recycling Park in 2017 was 7,870 tonnes.



Leopardstown Link Road Opening April 2017

Eden Park Recycling Centre

512 tonnes of recyclable materials were brought to Eden Park Recycling Centre in 2017.

Shanganagh Recycling Centre

265 tonnes of recyclable materials were brought to Shanganagh Recycling Centre in 2017.

Bring Bank Centres

The Council provides 37 centres. A total of 2,632 tonnes of recyclables were brought to the centres during the year.

Climate Change

During 2017, the Dublin Local Authorities have been working with Codema, their energy and climate change adviser, to develop four climate change mitigation and adaptation plans - one for each Dublin Local Authority. The process and action areas are laid out in A Strategy Towards Climate Change Action Plans for the Dublin Local Authorities, which is available to download at the following link: http://www.codema.ie/images/uploads/docs/A_Strategy_Towards_Climate_Change_Action_Plans.pdf

Baseline data is being compiled and divided into those for mitigation purposes – greenhouse gas (GHG) emissions and those for adaptation – climate risk events. Actions for both mitigation and adaptation continue to be collected and developed by the Dublin authorities with a view to bringing an action plan to public consultation in 2018.

Dún Laoghaire Harbour Company

During 2017 the Transition Group, established to manage the process of the transfer of the governance of Dún Laoghaire Harbour, progressed its work. The due diligence report which was presented to Council in January 2017 raised a number of issues for further clarification. A risk and finance consultant was engaged to carry out a risk assessment report which will be presented to Council with a view to establishing the best option from the Council's perspective.



Foxrock Village Car Park

Legal Service

Throughout 2017 the Legal Services Department, as an in-house service, provided a quality and responsive legal service to the Council, all Council Departments and Council Affiliates. The Department has considerable expertise in all areas of Local Government Law, practice and administration.

The services provided cover such areas as:

- Code Enforcement and the Management of Litigation and issues arising
- Transactional and Conveyancing matters
- Legal advices to the Council and Management
- Judicial Review
- Corporate Governance and related issues
- Compulsory Purchase, Arbitrations and Negotiations
- Local Government Governance

During the year there continued to be a steady increase in the number of property associated transactions and property acquisitions pursuant to Part V Agreements. The Department has also been active in the successful prosecution for arrears of rents and repayments of loans, anti social cases, the enforcement of the provisions of the Planning Acts and an increasing number of code enforcement prosecutions under the Litter Pollution Act 1997.

Staff in the Department also engage on behalf of the client with Government Departments, the Courts Service, the Property Registration Authority and with numerous solicitors, barristers and other consultants.

The workload of the Department is managed in a manner similar to that of a private Solicitor's practice of comparable size by using the most up to date Case Management System.

Vocational, professional and personal development training is undertaken by staff by reference to the objectives of the Council's Corporate Plan and the Department's PMDS Team Plan.



Green Schools Picnic in the People's Park

Municipal Services

Water Services Section

Water Services Section is responsible for the management of the surface water network in the County. Surface water is collected and discharged to either adjacent rivers or the sea.

The section also monitors the risk of flooding in the County on a daily basis and activates the Co-ordination Group and Operations Teams several times each year, when weather alerts are issued by Met Éireann. A Severe Weather Assessment Team also formed in 2017, which monitors all weather events.

The following activities outline the progress made during 2017 by Water Services to meet its Corporate Goal of minimizing the occurrence of flooding.

Flood Risk Management

Water Services Section also advances Flood Alleviation Schemes in conjunction with the Office of Public Works (OPW), which is the body with the primary responsibility for fluvial flooding and the development of a planned programme of prioritised feasible works.

In 2017, the following Flood Risk Management Projects were completed:

- Old Dublin Road Culvert Upgrade

Feasibility Studies were completed in 2017 for the following projects:

- Sandyford Park Flood Storage Assessment
- Fernhill Park Flood Storage Assessment
- Cabinteely Park Flood Storage Assessment

Water Services is working closely with the OPW in the finalisation of the East Catchment Flood Risk Assessment and Management (ECFRAM) flood maps and plans and the public consultation stages.

The following Flood Risk Management Schemes will be progressed in 2018:

- Kilbogget Park Flood Storage – Part 8 Consultation
- Glenavon Park Flood Storage –Detailed Analysis
- Cabinteely Park Flood Storage - Design
- Fernhill Park Flood Storage - Design
- Screen Camera Installations – Old Dublin Road and Monkstown
- River Slang Integrated Catchment Study – Tendering and Consultation Appointment
- Ballinteer (In 13) Flood Storage Enhancement – Design and Tendering

Coastal Protection

The implementation of the Coastal Strategy Study is currently within the remit of Water Services. Works planned in 2017 include the continued installation of coastal monitoring stations at key areas along Shanganagh Cliffs.

Major coastal works are proposed to underpin and refurbish the Corbawn Lane access steps and protect immediately adjacent cliffs. These works are programmed to commence in 2018.

Water Pollution Control

The main function of the Water Pollution Control Section (WPCS) is to protect, maintain and improve the water quality in the water bodies in the County. The Water Framework Directive (WFD) requires all water bodies in Ireland to be at good ecological status by 2021.

In 2017, the WPCS engaged with the EPA in the production of a National Plan for the implementation of the second phase of the WFD and participated in national and regional working committees. They also took part in numerous public engagements publicising and receiving feedback on the next WFD Draft Management Plan.

The WPCS continued to engage in the following activities which are contributing towards the Corporate Goal of achieving the requirements of the WFD:

- Misconnection surveys
- Licensing of trade effluent discharges
- Investigation of water pollution events
- River water sampling of all the streams in the County
- Monitoring of construction activity to control water pollution
- Investigative assessments of the streams in the County
- Farm and domestic wastewater treatment system inspections

Water Services

Water Services Section manages and maintains the public water and foul drainage systems in the County under a Service Level Agreement with Irish Water and in accordance with an Annual Service Plan. The Service Level Agreement also includes for dlr Water Services staff to assist Irish Water in the planning of future infrastructure in the County, which is a necessary component in achieving the Corporate Goal of increasing the supply of housing and the expansion of employment opportunities in the County.



Construction Stage of Flood Alleviation at Deansgrange Stream

Transportation Services Section

The principal activities of the Traffic and Road Safety Section include:

- Design, construction and upgrading the Council's road network, improvement of junctions and traffic management
- Management of the traffic signals system (SCATS)
- The provision of Statutory Signing & Lining Programme
- The provision and upgrade of pedestrian and cycling facilities countywide and the improvement of facilities for mobility impaired and disabled road users
- Traffic input into both Local and National plans e.g. County Development Plan and Greater Dublin Area Transport Strategy and Local Area Plans
- The promotion of cycling and sustainable travel
- Road Safety and Accident Investigation Prevention (AIP) measures
- Road Safety Education & operation of the School Warden Service
- The provision of Bus Priority measures/Bus Stops/Real Time Passenger Information

These activities would not be possible without engagement with all of our Stakeholders, which include Public Representatives, An Garda Síochána, Dublin Bus, National Transport Authority, the Emergency Services, Businesses and Communities.

Under the National Transport Authority's (NTA) investment framework in the area of Sustainable Transport measures in the delivery of Cycling and Walking

The following schemes were advanced in 2017:

- N11 Johnstown Road Improvement Scheme - completed
- Countywide Cycle Parking - 144 cycle spaces provided
- Wyattville Road Improvement Scheme - under construction
- Sandyford Cycle Route (Clonskeagh to Sandyford) UCD Accessibility and Drummartin Link Road/Kilgobbin Road - Design stage
- Taney Road/Upper Churchtown Road junction improvements – Design stage
- Cruagh Wood to Ballyogan Road Greenway Link – Detailed design stage
- Brides Glen Cycle Route (Cherrywood to Loughlinstown Hospital) - Design stage.
- N11 Quality of Service Cycle Improvement Works (Stillorgan Road Cycle Route) – design stage.
- Dodder Greenway – Design options in conjunction with Dublin City Council
- N11 Corridor at Greenfield Road - proposed Bus Stop relocation from Mount Merrion Road - public consultation stage

Junction Upgrade Programme-

The following junctions were upgraded:

- Sandyford Road/Sandyford Village
- Wyattville Dual Carriageway/ Wyattville Close
- Wyattville Road/Tullyvale Road
- Carysfort Avenue – Convent Road, Blackrock
- Tivoli Road – Mulgrave Terrace, Dún Laoaghaire
- Barton Road East – Beaumont Avenue, Churchtown
- Ballinteer Road - Broadford Road, Ballinteer

Pedestrian crossings were also provided at the following locations:

- Barton Road East
- Monkstown Village
- Seapoint Avenue/Clifton Avenue

Variable Message Signage (VMS - electronic traffic sign often used on roadways to give travellers information about special events) was installed at 6 locations on the Stillorgan Road and Frascati Road.

Road Safety and Public Realm Schemes progressed include:

- Monkstown Village Road Safety Improvement Scheme – construction complete
- Killiney Road/Ballinclea Road AIP – construction complete
- Cross Avenue, Dún Laoghaire and Environs Traffic Improvement Scheme - construction complete
- St. Patrick's Park, Stepside Pedestrian Improvements - complete
- Carmanhall Road Pedestrian Improvement Works – complete
- Dom Marmion Car Park, Dundrum Town Centre – complete
- Bird Avenue Road Safety Improvements Scheme - complete
- School Safety Zone at Harold's School on Eden Road Lower-complete
- Commons Road Safety Scheme - complete
- Mount Anville Wood – improved sightlines and tactile paving has been completed.
- Stillorgan Village Movement Framework Plan - Design stage

Traffic Signals & Intelligent Transport Systems (ITS)

SCATS, the adaptive traffic control system currently controls 151 junctions countywide

- Continually monitor and adapt traffic signal junctions along routes to provide more efficient movement on the road network

- The ITS Section manage 62.5 kilometres of Fibre Optic Network
- Maintenance of 317 no. signalised traffic junctions & pedestrian crossings
- Monitor and manage 66 no. Traffic CCTV cameras
- 85% of all traffic signal junctions countywide are now on the SCATS system and automatically report faults to our Fault Management System.
- Manage VMS at Blackrock Bypass/Temple Hill
- The ITS section also maintains and manages the Advance School Warning Signs as well as the Speed Alert Signage countywide, totalling 138 in number.

Road Safety

DLR is committed to reducing the numbers of collisions and casualties on the County's roads by promoting safe walking, cycling and driving through education and road safety campaigns. Casualty reduction interventions may also involve road and traffic engineering and traffic offence enforcement. The following activities were carried out in 2017:

- Review of Year 2 of the Road Safety Plan 2015 to 2020
- Implementation of 30kph special speed limit in housing estates and local residential roads - poles and signage all installed
- 30kph Speed Alert Signage Pilot Scheme in Residential Estates. The scheme is now fully implemented. Speed alert signs have been installed in all of 7 chosen pilot locations and recording speed data on-going. List of pilot estates; Hainault Road, Avoca Avenue, Balally Estate, Marley Grange, Beech Park/Clonkeen Road; Ballyogan Avenue and Watson's Estate
- Set up Road Safety Working Together Group with representatives from An Garda Síochána, RSA and TII to provide a focus on road safety - held 3 meetings
- The provision of the School Warden Service - initiated extensive training programme
- Held the DLR/AXA Road safety show with 2,000 Transition Year Students attending on 2nd and 3rd October
- Held a number of Road Safety Awareness days in conjunction with An Garda Síochána and Dublin Fire Service
- Promoted Project EDWARD (European Day without a Road Death) on 21st September



Street Velodrome June 2017

- On site road safety talks and demonstrations in schools Countywide

Cycling and Sustainable travel

Initiatives in 2017 to promote cycling and sustainable travel included the following:

- Walking bus and travel plan guide emailed to all schools
- Worked with An Taisce to promote sustainable travel in schools
- Held a number of cycling events during Bike Week in June including an afternoon of family cycling activities in



Bleeperbike

Cabinteely Park, a Street Velodrome event, a Public Bike Clinic (Dún Laoghaire and Sandyford) and a Children's Art Competition.

- Held 4 Cycle Forum meetings
- Introduced a pilot Car Club in the County in conjunction with Gocar
- Introduced a pilot Station-less Bike Share Scheme in the County in conjunction with Bleeperbike
- Bicycle pump installed on Crofton Road outside County Hall

Cycle Training

Assisted the Department of Transport, Tourism and Sport with the delivery of 'Cycle Right' Training Standard to 1,234 pupils in schools in the County.

Pay & Display Parking Control Section

The Council operates a Pay & Display Parking Control Scheme on a number of public roads/car parks within its administrative area. The Scheme is operated under the Council's Parking Control Bye-Laws, 2007 to 2011.

Six new paid parking schemes were introduced in 2017 at the request of local communities and businesses at the following locations;

- Montpelier Place, Blackrock
- Montpelier Manor, Blackrock
- Grange Terrace, Deans Grange Road

- Foxrock Village Car Park, Foxrock
- Local Parking Area, Booterstown
- Cross Avenue & Northcote Place, Dún Laoghaire
- A County-wide Christmas parking promotion operated from mid November 2017 to early January 2018. This promotion was introduced to encourage local trade and business for the Christmas shopping period. Parking promotions were also operated in support of local annual events such as the Bloomsday celebrations in Glasthule, Dalkey Book Festival and the Dalkey Lobster Festival. A parking promotion was also provided in Monkstown in support of the Monkstown Crescent Traders during Village Renewal works in 2017.
- The on-line residents Parking Permit Application system, which was introduced in 2015 is operating successfully with over 60% of permit applications made online in 2017.
- There was increased usage of the Council's Cashless Parking Payment Service, Parking Tag, with 867,717 transactions recorded in 2017. This showed an increase of 178,950 transactions on the previous year.

31,472 fines were issued for parking and road traffic related offences in 2017.

855 convictions were secured through the District Court for the non-payment of parking fines during 2017.

Strategic Priorities:

Improvements provided during 2017 included:

The continued promotion and upgrade of the Council's online Residents Parking Permit facility and the Council's Cashless Parking payment service, Parking Tag.

Continued evaluation of services to drive cost savings and efficiencies and communicate more effectively with users.

Road Maintenance Service

Road Restoration Programme

A sum of €2,672,000 was provided for the Roads Programme by specific allocation from Local Property Tax funds.

A total of 11 roads were re-constructed and/or re-surfaced with these funds in 2017 as follows:-

- Cherrywood Estate
- Loughlinstown Drive
- Avoca Avenue
- Granitefield (Part of)
- Monaloe (Part of)
- Sycamore Road (Part of)
- Merville Avenue
- Seafield Road (Part of)
- Kilgobbin Road
- North Avenue (Part of)
- Nutgrove Way
- Barton Road



Go Car Launch - Sept 2017

Gully Repair Programme

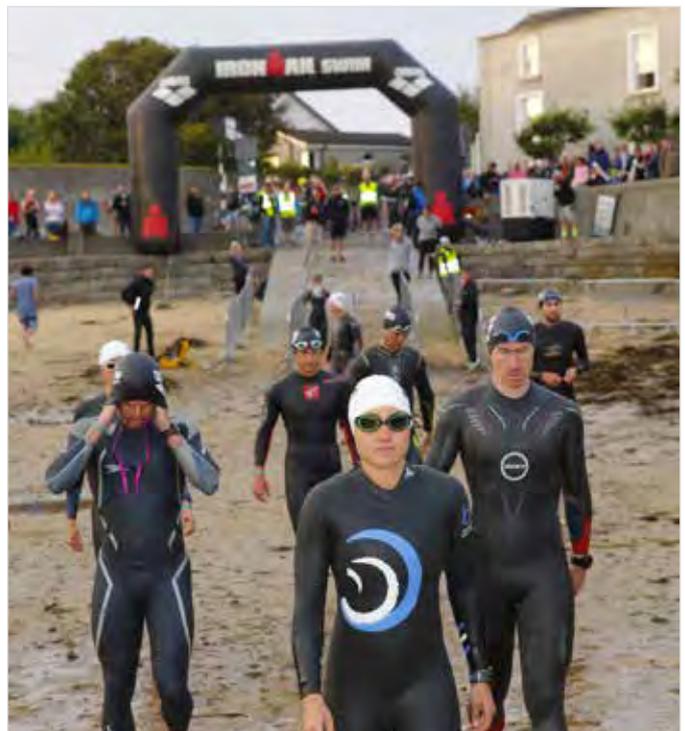
A Gully Repair Programme was commenced in 2016. This Programme was required to carry out repairs to road drainage systems where gully cleaning operations were not successful in alleviating flooding/ponding issues.

Gullies were repaired at:

- Foxcite Cottages
- Kellystown Lane

Patching Programme

This programme of work commenced in 2016. "Road Patching" is a process where a section, or sections of a road, are re-constructed and/or re-surfaced by Contractors where pot hole filling or temporary repairs are no longer considered to be viable.



Ironman Swim Aug 2017

The process is beneficial in maintaining roads in a safe condition pending the carrying out of a full re-surfacing job and extends the lifespan of the current road structure.

This work was completed at the following locations in 2017:-

- Convent Lane
- Coliemore Road
- Mutton Lane
- Brighton Avenue
- George's Avenue
- Frascati Park
- Wyckham Park Road
- Kill Lane
- Trimleston Ave/Rock Road
- Old Bray Road at Dunnes Stores Cornelscourt
- Old Bray Road at junction Cornelscourt Hill

Footpath Restoration Programme

Contract Works were carried out at 14 locations in 2017 with funding of €780,000.00 from the Council's own resources.

Locations of Footpaths renewed in 2017 are as follows:-

- Killiney Hill Road
- Avondale Crescent
- Saval Park Gardens
- Mapas Estate
- Barnhill
- Tivoli Terrace East
- Merville Avenue
- Marley Grange
- Ballinteer Estate
- Broadford Estate
- Ballaly Estate
- Grange Road (to Pine Valley)
- Tivoli Terrace South, Dún Laoghaire
- Wedgewood (accessibility works)

Direct Labour Workforce

In addition to the Contract works set out above, the Road Maintenance Direct Labour work force carried out a variety of important functions including the following:-

- Winter Maintenance Service
- Repairs to potholes in roads
- Footpath repairs
- Signage – erection of new signs and maintenance of existing signage
- Hedge cutting

- Carrying out works to address flooding/ponding on roads and footpaths
- Footpath Dishing

Retexturing of the N11, inbound lanes, was carried out in order to improve skid resistance.

Estate Management

With €60,000 financial contribution from the Community Development Department Roads Maintenance also completed some road resurfacing projects at Cois Cairn and Goatstown Close.

Laneway Taken in Charge

The laneway in Stillorgan Village from Woodlands Drive to Old Dublin Road, Stillorgan was formally taken in charge and works including resurfacing and drainage improvements and public lighting to the value of €134,000 were completed.

Road Control Section

Roads Control Unit started moving applicants for Road Opening Licenses to MapRoadLicensing (MRL) software. Improvements and assistance by the Roads Management Office allowed dlr to start the transition to MRL. This is to be progressed in 2018. A total of 1,134 Road Opening Licenses were processed in 2017.

Public Lighting Section

There are over 23,000 lights in the County maintained by dlr. The numbers continue to grow with the taking in charge of estates and roads. Alongside the day to day maintenance, there is an on-going upgrading programme of columns, brackets, networks and de-coupling of direct feed networks.

The Public Lighting Section, through its Energy Reduction Programme, is committed to environmentally friendly lighting. This programme is focused on the installation of energy efficient LED lanterns which use white light, electronic ballasts and dimming capabilities. The programme aims to meet the 33% public lighting energy reduction by the year 2020.

The Public Lighting Section is involved in the public lighting design of new schemes such as the Leopardstown Roundabout and the Sandyford Link Road. Also design support for projects such as Glenamuck Road, upgrading of N11 and projects throughout the County. The Section reviews public lighting planning applications for new estates, developments and roads.

A new web based fault reporting system was launched to allow members of the public to log faults against lights directly.

Investigation and review continues on the use of the public lighting infrastructure to facilitate implementation of SMART city systems.

A total number of 1,946 additional lanterns were replaced with high efficiency LED lanterns.

Parks & Landscape Services

Parks & Landscape Services incorporates a wide range of services for citizens and visitors which are designed to provide and maintain high quality amenities, maintain a good quality of public realm and facilitate a diversity of cultural activities.

The core services are:

Parks

The Parks Service is responsible for over 1,200 hectares of Parks and Open Spaces. There are 6 Flagship or Regional Parks which include Marlay, Cabinteely, Fernhill, Blackrock, Killiney Hill and the People's Park.

The on-going annual works of Parks and Landscape Services include:

- Tree Care Programme (approx. 45,000 street trees). This is managed via the Ezytree Online System which allows all trees to be mapped and will enable the move to a pro-active tree management system.
- Landscape Maintenance Programme (parks, open spaces, sports grounds, road side margins/verges, housing lands, senior citizens housing complexes, closed burial grounds, civic spaces etc.)
- Provision & maintenance of playgrounds (26 playgrounds),
- Provision of Spring, Summer and Winter Bedding Schemes
- Provision of over 200 civic decorations - hanging baskets and displays throughout the County
- Provision & maintenance of sports facilities
- Management & maintenance of the County's 90 pitches, including both grass and all weather pitches, at 36 locations throughout the County

- Management & maintenance of other sports facilities – tennis courts, cricket pitches, golf courses, Multi Use Games Areas (MUGAs) x 14 and 1 skatepark etc.
- Provision of the Parks Tea Rooms, operated by concessions, in Killiney Hill, People's Park, Marlay Park (Bolands Café and The Wicklow Way Café) and Cabinteely Park.
- Provision of Trim Trails & outdoor exercise equipment (x12) around the County, such as the facilities in Marlay Park, Shanganagh Park and Newtownsmith.
- High quality floral displays Countywide.

A wide variety of local landscape improvements were undertaken in open spaces throughout the County, including new seating, footpaths, tree/shrub/bulb and flower planting, vegetation clearance/tidy-up, re-instatement of grass areas, recreational facilities and street tree planting within housing estates.

The Parks Service continued to support and develop other attractions within our parks such as the CoCo Markets and other events.

Masterplan being progressed for:

- Marlay Park
- Shanganagh Park
- Fernhill Park & Gardens
- Blackrock Park



Tree Planting in Royal Terrace March 2017



Green Flag Awards July 2017 - Blackrock Park

New Developments included:

- Improvement works to Blackrock Park
- Extension of Hanging Basket Summer Display at various village locations in County
- Green Flag Awards maintained for Cabinteely and the People's Park. New Green Flags achieved for Marlay and Blackrock Parks
- Completed new carpark at Marlay Park, College Road.
- Initiation of Phase 3 of Marlay Craft Courtyard
- Commencement of improvement works to Sandycove Park at Otranto
- Completion of Pocket Park at Bracken Road, Sandyford



- Extensive herbaceous planting schemes at The Lexicon, Mount Anville, Sandyford, and Shankill.
- Contract awarded for new playground at Taney
- New pathways at Fernhill

The Parks Section also liaises with other Departments in assisting with professional advice on Capital Projects such as;

- Monkstown Village Improvement Scheme
- Pottery Road Improvement Scheme
- Frascati to Temple Hill Phase II Road Improvement Scheme
- Public Lighting Scheme in Rathsallagh Park
- Bird Avenue

Parks Section continued to work closely with local communities - attending meetings, sharing information, assisting and advising on estate improvements in Council estates.

Planting and landscape schemes (re-instatement of grass areas, tree/shrub planting, herbaceous bulbs, flowers).

Street Tree Planting of over 1,000 trees.

Cemeteries Service

583 interments were carried out in Deansgrange Cemetery and 541 in Shanganagh Cemetery.

27 graves were sold in Deansgrange Cemetery and 192 in Shanganagh Cemetery in 2017.

Automation of the cemetery records continued in 2017 and testing of the new Cemetery Management System also continued. It is anticipated that the roll out of these systems will commence in 2018.

dlr Events

dlr Events continued its programme of free events in 2017 with popular events like the Cabinteely Carnival, Movies in the Park and the very successful Samhain.

Marlay Park hosted the Longitude Festival over three days in July.

Sports Development in Dún Laoghaire-Rathdown

In 2017 the Sports Development Office continued to deliver and develop its County Wide Sports Development Programme, which incorporated the Sports Access Scheme and event grants.

OPEN EVENING
SHOWCASING
SPORTS & SOCIAL ACTIVITIES
FOR CHILDREN AND ADULTS
WITH A DISABILITY

DLR LEISURE LOUGHLINSTOWN
THURSDAY 23RD NOVEMBER
4:00PM - 7:00PM

- FAMILY FRIENDLY 'COME AND TRY' SESSIONS
- A VARIETY OF ACTIVITIES DEMONSTRATED
- OVER 20 INFORMATION STANDS AND CLUBS PROMOTING

REGISTER YOUR FREE PLACE
ON EVENTBRITE:
[HTTPS://TINYURL.COM/Y8XE1ADF](https://tinyurl.com/y8xe1adf)
OR CONTACT BRIAN O'DONNELL PH:012719506
EMAIL: BODONNELL@DLRCOCO.IE
OR MAURA BYRNE SJOG FAMILY FOCUS
EMAIL: MAURA.BYRNE@SJOG.IE

This also included specific provision for Access Programmes for Women in Sport, Youth at Risk & Older Adults. The Sports Development Office continued to grow its collaborative programme of work with the FAI, dlr Leisure Services, Leinster Rugby, UCD and Leinster Cricket. The Council owns and maintains a total of 90 grass pitches and 8 all-weather pitches throughout the County.

A sample of the success stories of 2017:

- Approximately 1,600 people took part in the Bay 10k Road Race.
- dlr Mini Movers Physical Literacy Programme locations around the County - approx. 4,500 participants.
- Coach education through partnerships: FAI – 250 coaches took part in Kick-start 1 & 2, 4 x 4 workshops, Strength & Conditioning. Leinster Rugby – 218 coaches took part in technical workshops & Mini Coaching courses.
- Through the Council's partnerships with the FAI, Leinster Rugby & Leinster Cricket Schools Programme, there are approx. 4,000 participants in primary schools and 2,500 in secondary schools throughout DLR.
- Dún Laoghaire-Rathdown after School Fun through Sports Programme (DRAFTS) with 12 schools catering for 161 participants in weekly activities from archery to sailing.
- The Community Sports Programme facilitated over 37 sports programmes for approx. 2,700 participants across the County. Some of the sports taking place included archery, volleyball, hockey, soccer, sailing, rugby and basketball.

Dún Laoghaire-Rathdown Sports Partnership

In 2017 the Sports Partnership organised and delivered a wide range of training courses, workshops and targeted physical activity programmes for all ages, levels of ability and sporting

types. In total nearly 12,000 people were engaged with through activity or training in 2017 and some highlights are listed below.

Participation Programmes & Events - 10,200 Participants

- dlr Community 5K – attracted 1,200 people of all ages and abilities
- The Daily Mile - 28+ Primary schools participated in 2017 (approx. 5,000 pupils). 700 kids from 9 schools took part in an event held as part of Active Schools Week
- Woodlands for Health – 12 week project targeting people with poor mental health using weekly guided walks to manage symptoms (15 participants)
- dlr Go For Life Blitz- 80 participants in dlr Loughlinstown. 3 teams went on to represent the County in the National Games in June
- Junior Parkrun - 2 new junior parkruns established in Deerpark (average of 50 children) & Marlay Park (average of 180 children)
- Active Dance – TY girls programme with a mix of dance & education. 250 girls from 6 schools in 2017. Included final dance events in UCD
- Operation Transformation – walk event in January with 280 participants
- Bike Week 2017 – includes Street Velodrome and Family Event in Cabinteely Park
- Walking Programmes – three 5-week walking programmes around dlr (Dún Laoghaire - 60) (Cabinteely Park - 35) (Marlay Park - 30)
- Buggy Brigade- weekly exercise sessions for new mums in dlr Leisure Ballyogan.
- Try Sailing – Organised Annalise Murphy to visit 5 local primary schools (over 1,000 pupils) to promote sailing. Followed up with Try Sailing Programme



Operation Transformation Walk in Cabinteely Park



dlr Bay 10k August 2017

- Be Active in Ballyogan- come and try it event with 8 different minority sports & activities on the day with 80 people taking part

Volunteer Training & Development - 1,204 volunteers

- Sports Forum – 2 meetings in 2017, focused on Youth Mental Health (67 attendees) and Value of Volunteers in Sport (38 attendees)
- Child Protection in Sport- 44 courses for 594 volunteers
- Disability Inclusion/Awareness Training – 6 courses catering for 115 participants
- Sports Leader – St. Tiernan’s & Ballinteer CS participated (100 students)
- Sports First Aid – 27 volunteers trained across 2 courses
- Physical Activity Leader Training (PAL’S) - Up skilled 14 members of the Active Retirement Groups to deliver physical activity sessions within their own groups

- UCD Seminar Series- Psychology & Nutrition (70 attendees), Coaching & Learning Cultures (45 attendees), Membership Retention (45 attendees)

Disability Sport – 416 Participants

- School Sports Hall Athletics – 3 Special Schools took part covering 45 children
- NRH Spinal Championships – partner on this National event in September
- Inclusive Gym – 6 week programme in Meadowbrook providing gym based activities for 13 children with physical disabilities
- Enjoy Tennis – expansion of this programme with 22 new participants in 2017
- Supporting On-going Programmes – Access Sailing, Multi Activity Groups, Powerchair Football, Special Needs Tag, Inclusive Hockey
- Awareness Raising & Support - working with leisure centres, clubs, teachers etc.
- Choices for Health – 2 x 12 week programmes targeting people with poor mental health using weekly activity and healthy eating to aid recovery (21 participants)
- Disability inclusion seminar - Information seminar for coaches with sports ability programs which 20 people attended
- Disability Sport Open Evening –28 inclusive clubs and activities showcasing good work in the County (160 people attended on the evening)
- Water Sports Inclusion Games – two days of inclusive water sports for people with a disability and disadvantage backgrounds
- Cycling Skills Training – 6 week cycling skills training with 36 participants



Operation Transformation Walk in Dún Laoghaire

- Vision Impaired Exercise Classes – 6 week inclusive studio based classes

Heritage Service

- Summer of Heritage programme attracted over 12,000 visitors
- Biodiversity Events attended by over 1,200 people
- Heritage Lecture Series held at Marlay House
- Grants to several community heritage projects
- Maintenance of the Council's heritage buildings
- On-going support of Friends of Joyce Tower and Bloomsday events

Cleansing Services

Cleaning of Roads and Streets

dlr Cleansing Section provides the following services: road, footpath, laneway and cycle track sweeping and litter-picking, provision of the street bin service, management of Eden Place and Shanganagh Recycling Centres, regular cleaning of 22,000 gullies to ensure effective road drainage, large-scale clean-ups after storm events, provision of a flood response service, management of illegal dumping, cleaning of bottle banks in public areas and the provision of assistance with community clean-ups.

There are over 50 staff in the section using a fleet of gully trucks, road sweepers, mini-sweepers, green machines and pick-up trucks to deliver the services.

A road sweeping schedule is in place, with the aim to sweep the town centres and villages daily and all other roads in the County once per month. This schedule is currently being reviewed to ensure roads that required traffic management are included in the schedule.

The Cleansing Section is responsible for the control of weeds on roads and footpaths Countywide. Pesticide application to control weed-growth usually takes place in the Spring and Summer months. This service is currently being examined in order to ensure compliance with the sustainable use of Pesticide Regulations, with a view to reducing the amount of pesticide being used to manage weed-growth and to increasing the use of more environmentally friendly products.

All community clean-ups are supported by the Cleansing Section who supply litter pickers, gloves and bags. Material collected by Community Groups are removed and disposed of by the Cleansing Section.

Beaches & Harbours

Seapoint Beach retained its Blue Flag status in 2017. The beaches and bathing areas throughout the County are maintained seven days a week.

Three beaches at Killiney, Sandycove and Seapoint are staffed by lifeguards 7 days a week during the bathing season from the beginning of June to mid-September.

Bathing Water Sampling at eight locations along the coast is carried out regularly throughout the year to test for water



Launch of Summer of Heritage 2017, An Cathaoirleach, Cllr. Tom Murphy with Jimmy O'Sullivan, dlr and Richard McCormick, National Maritime Museum of Ireland.

quality. The pollution incidents are managed by the Cleansing Section. Results of Bathing Water Sampling are published on the dlr website, the beaches.ie website and are displayed on the beaches noticeboards.

The Cleansing Section is also responsible for management of safety, public facilities, structural integrity and the provision of navigational aids at Colliemore Harbour, Bullock Harbour and at designated bathing areas.

In addition, the Cleansing Section manages the following Beach Permit Systems:

- Permit to use Jet-Skis
- Permit for Ice-Cream Vending
- Permits for Filming
- Mooring Permits at Colliemore Harbour

Projects commenced and completed in 2017 include:

- Accessible dlr Coast Project – Delivering upgrade works at Seapoint, Sandycove and Killiney Beaches to improve accessibility for wheelchair users, users with buggies and all beach users and the provision of a beach wheelchair hire service at each beach.
- Provision of a defibrillator at Sandycove Beach kindly donated by Sandycove Bathers Association.
- Branding of all street bins with the dlr logo.
- Improved Water Quality Information Sharing Platform.
- Cleansing Section Fleet Upgrade Project – Four new road sweepers are due for delivery in February 2018. The old fleet has been replaced with new vehicles which will deliver considerable fuel efficiencies.
- Colliemore Harbour Improvement Works.

- Training and Planning for an Oil Spill Event – Preparation of a management plan.
- Street Bin Review which includes improvements in relation to addressing issues with manual lifting.
- Delivery of an efficient clean-up service in response to Storm Ophelia.

Fleet

During 2017, the process of identifying the fleet requiring replacement was completed and the phased replacement programme commenced. During 2016/2017 there were 15 disposals. In 2017 15 vehicles were purchased, 2 Gully Suckers, 13 vans and it is planned in 2018 to begin introducing electric vehicles to replace existing petrol/diesel fleet.



New Electric Vehicles of Council's Fleet

Planning & Human Resources

Planning

Planning is responsible for implementing the provisions of the Planning & Development Act 2000 (as amended), the Planning & Development Regulations 2001 (as amended) and Building Control legislation.

This involves reviewing the existing County Development Plan and the making of a new Development Plan every six years, making and implementing Local Area Plans, consideration of applications for planning permission, the control of on-going development, active land management, the enforcement of planning legislation, and providing advice on planning related matters together with enforcement of the Building Control legislation.

Forward Planning

County Development Plan

The Development Plan consists of a written statement and a set of 14 maps. The written statement sets out the general policy of the Council for the development of the County. It includes detailed standards for the control of development and specific objectives for different areas.

The maps illustrate the land use zoning provisions of the Plan, the road programmes and other objectives such as the preservation of trees and structures of archaeological interest. The Plan seeks to provide for the future well-being of the residents of the County by facilitating the growth of employment by ensuring an adequate supply of zoned lands for anticipated needs, by protecting the quality of the environment and by ensuring the provision of necessary infrastructure.

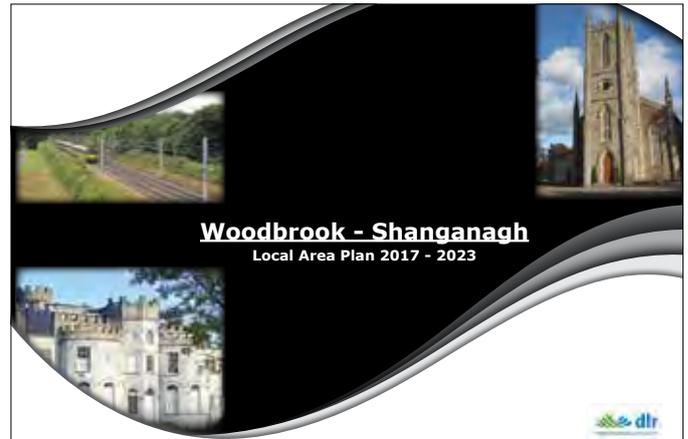
Largely on foot of continuing refinements and changes to European and National legislation and Directives, the 2016-2022 Development Plan contains 'new' material not previously included in earlier such Plans. A detailed Strategic Flood Risk Assessment for the entire County is now incorporated into the Plan. Other new or expanded material includes a comprehensive Green Infrastructure Strategy, Dún Laoghaire Urban Framework Plan, Climate Change Mitigation and Adaptation measures, Green Roofs Guidance and an increased focus on the Tourism and Recreation potential of Dún Laoghaire-Rathdown.

Local Area Plans [LAPs]

The County Development Plans 2016–2022 contains objectives to prepare a number of Local Area Plans/Strategic Development Zones.

The Woodbrook-Shanganagh Local Area Plan 2017–2023 was adopted by the Council at the July 2017 Council Meeting and came into effect on 1st August 2017.

Work commenced on the preparation of the Stillorgan Draft Local Area Plan 2018 – 2024. On 26th May 2017, the Council invited any interested parties or individuals to make suggestions in advance of the preparation of the Draft Local Area Plan for Stillorgan 2018 – 2024.



Woodbrook - Shanganagh Local Area Plan

Vacant Sites Register

The introduction of the Vacant Sites Register in 2017 brings a new focus on long-standing unused and 'dormant' sites in towns and villages across the County. The proposed fiscal penalties incorporated in the Vacant Sites legislation are intended to 'unlock' these vacant and dormant land parcels and bring them back into productive use.

In 2017 the Council sent 'Notification' letters to the purported owner(s) of a first tranche of sites, submissions received back from the owners were assessed and further notices were being prepared for issue.

Development Control

Development Control Service Indicators

1,744 planning applications were received in 2017 which represents an increase of 13% on the 2016 figure.

1,455 valid planning applications determined, an increase of 11.5% on the 2016 figure.

Out of a total of 182 decisions issued by An Bord Pleanála in 2017 in relation to appeals, 146 (80%) upheld/varied the decision of the Planning Authority, while 36 (20%) reversed the decision of the Planning Authority.

Under the Planning & Development (Housing) & Residential Tenancies Act 2016 a new process for assessing strategic housing developments was put in place; the Planning & Development (Strategic Housing Development) Regulations 2017 commenced on 3rd July 2017.

3 Strategic Housing Development applications, in the dlr area, were lodged with An Bord Pleanála in 2017:

- UCD – 512 student accommodation units
- Clay Farm – 927 residential units
- Blakes/Esmonde Motors - 179 student accommodation units & 103 residential units.



Aerial View of LAP

Section 5 of the Planning and Development Act 2000

142 applications for a Declaration under Section 5 of the Planning and Development Act 2000 (as amended), were received in 2017. 15 applications were referred to An Bord Pleanála for review.

Development Contribution Scheme (Section 48 of Planning and Development Act, 2000)

The Council, on 14th December 2015, adopted the Section 48 Development Contribution Scheme 2016 – 2020.

During 2017 a total of €19.97 million was collected in respect of Section 48 Development Contributions which represents a 41% increase on 2016 and €14.91 million was invoiced.

Supplementary Development Contribution Scheme (Section 49 of Planning and Development Act, 2000 - 2006)

The Council on 13 January 2003 adopted a Section 49 Supplementary Development Contribution Scheme. It requires the payment of a financial contribution towards the cost of the extension of Luas Line B from the Sandyford Depot to Cherrywood, namely Luas Line B1. During 2017 a total of €3.86 million was collected in respect of Supplementary Development Contributions and €3.77 million was invoiced.

The Council, on 10th November, 2008 adopted a Section 49 Supplementary Development Contribution Scheme for the purpose of financing the development of the Glenamuck District Distributor Road Scheme and the Surface Water Attenuation

Ponds Scheme. During 2017 a total of €1.33 million was collected in respect of Supplementary Development Contributions and €2.62 million was invoiced.

Enforcement

A total of 489 new files were opened during 2017 (330 in 2016) - 48% increase

437 Warning letters issued during 2017 (344 in 2016) – an increase of 31%

47 Enforcement Notices issued during 2017 (37 in 2016) – an increase of 27%

16 prosecutions were initiated during 2017 (8 in 2016) - an increase of 100%

Building Control

The Building Control Section is responsible for monitoring the Building Control Acts 1990 and 2007 and the Regulations made under the Acts.

The Building Control Section monitors 12% - 15% of all new building works commenced in the County annually for compliance with the Building Regulations, however, the primary responsibility for compliance rests with the owners and builders.

Taking in charge

The Building Control Section co-ordinates the statutory taking in charge process of roads in new developments. The process includes monitoring the completion of roads, services, public lighting and open spaces in new developments when the development works are in progress. On the completion of the development further inspections are carried out to ensure that site works comply with the Council's taking in charge standards set out in "Development Works Guidance Document".

One estate, Friarsland, was taken in charge in 2017; applications for taking in charge were received from another 6 developments which are currently being processed by Building Control.

Creating an environment for economic growth

- The output of the construction activity within the County is continuing to increase year on year with 1,388 new homes constructed in dlr in 2017 (based on ESB connection figures), which is an increase of 18% on the total output for 2016 (1,179 homes). On sites of 10 or more units, there has been a 117% increase in the number of homes within the planning system (including An Bord Pleanála) from 1,654 homes at the end of 2016 to 3,593 homes by the end of 2017. There are currently 6,608 homes with planning permission, excluding residential developments of 9 or less units. There are currently 37 active development sites within the County, with 1,430 homes under construction (on sites of 10+ units).
- The Section 48 Development Contribution Scheme 2016-2020 adopted in December 2015 aims to foster economic growth. There has been a significant increase in the collection of development contributions which goes to the funding of infrastructure. €19.9 million collected in 2017 up from €14.1 million collected in 2016 which represents a 41% increase. The Cherrywood Contribution Scheme was made in 2017 incorporating the Countywide Scheme to allow for increased infrastructural works in that district.

Driving Quality of life for all

Public participation was an intrinsic element of the Woodbrook-Shanganagh Local Area Plan 2017 – 2023 process. Work commenced on the preparation of the Stillorgan Draft Local Area Plan 2018 – 2024. On 26th May 2017, the Council invited any interested parties or individuals to make suggestions in advance of the preparation of the Draft Local Area Plan for Stillorgan 2018 – 2024.

Transforming how we work

As part of Risk Management, any risks have been assessed and steps have been identified to mitigate the risks.

Work is in progress to increase the range of documentation available online. The Council is engaging in preparatory work to enable us to provide an e-Planning service.

Continuous Evaluation and Improvements of Services.

Planning also continues to encourage increased public participation in our processes, particularly statutory processes, by the provision of widely published public information sessions and the use of the Council website to facilitate the making of online submissions.

Such measures, as well as improving communication with, and involvement by, the public enhances local democracy and involvement by the public in major decision making processes.

Human Resources

Human Resources is involved in the general administration of statutory employment provisions, the policies, procedures and schemes adopted by management. The Department also

has responsibility for staff training and development and for Accessibility and Workplace Partnership.

Recruitment and Staffing

The workforce of Dún Laoghaire-Rathdown County Council at the end of 2017 was 1,031 including clerical/administrative, professional, technical and depot-based staff comprising craft and general workers.

The Council's Workforce Plan was completed by the end of 2015 and the Department continued with its recruitment drive to meet the staffing requirements of the Council. As a result of resignations and retirements a total of 99 persons left the organisation. In the reporting year 40 competitions with a total of 2,284 applicants were concluded. A total of 1,033 interviews were conducted resulting in 154 new employees being recruited in 2017.

Administration & Industrial Relations

The Human Resources Department provides an advisory service to local management, ensuring equality and consistency throughout the organisation.

The Staff Support Counsellor identifies and responds to transitory crises or personal difficulties experienced by staff at work or at home and provides a confidential counselling, referral and information service.

Equality

Equality is a core value in the culture of the Council. This is reflected in the policies, practices and procedures when engaging with both citizens and each other. Diversity management is integrated into the customer care training programme which has supported the development of



Ciara Smullen, Head of Major Giving Representative, SightSavers and Ken Byrne dlrc HUG member

appropriate responses to a wide range of enquiries, concerns and requirements.

Accessibility

The 3% target for the employment of people with disabilities referred to in the Disability Act 2005 was exceeded again in 2017 (3.96%).

Staff Development and Training

In 2017, 84 training programmes were delivered to over 800 staff.

Training programmes included:

A specialist Induction programme for new employees, Probation Policy training for line managers, Procurement Training, Customer Care, Debt Management, Minute Taking, Managing Underperformance Training, IT Training, among numerous others.

A range of courses for skilled workers were also organised including, Chainsaw, Wood-chipper Training, Pesticide Training, Abrasive Wheels, Towing Training, Signing, Lighting and Guarding at Roadworks, Teleporter Training, CPC Driving Training, Forklift Training, Location of Underground Services, 180 Degree Excavator and Traffic Management Design.

23 staff members were approved under the Scheme of Assistance for courses of further education.

Workplace Partnership:

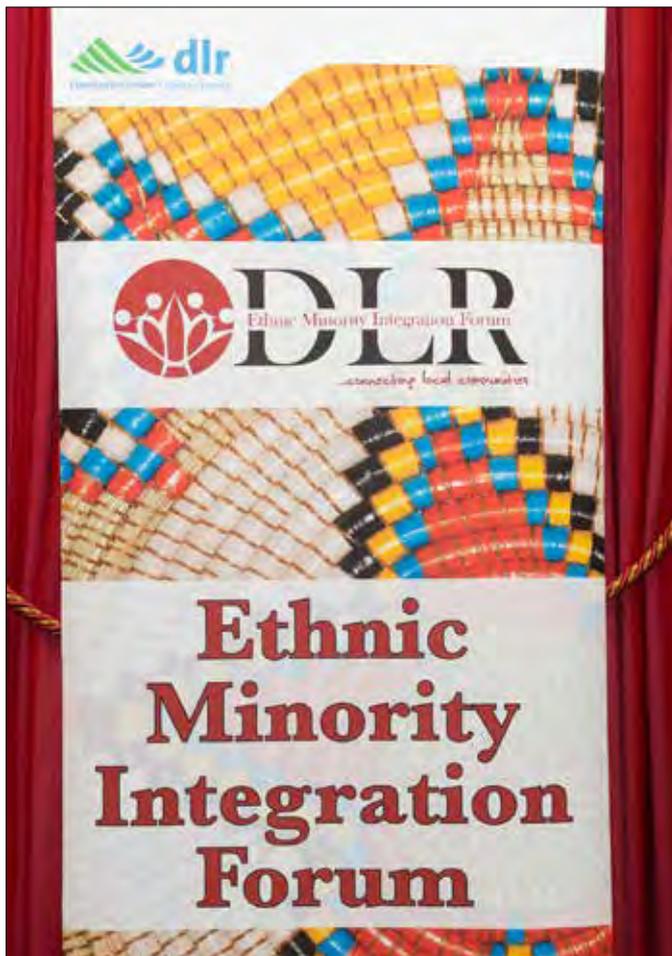
The Partnership Committee held a number of meetings during the year. Partnership Action groups continued to advance several objectives/activities. Among the projects completed and delivered in 2017 were: -

Staff Development included Interview Skills and Continuing Professional Development (CPD).

Events & schemes included:

- Annual Staff Commemoration
- Staff Mental Health Talks
- Staff Health Checks
- Flu Vaccination Promotion
- Establishment of New Retirees Network
- Computer Purchase Scheme
- Christmas Saving Scheme
- New Social Media training in partnership with the etb
- Long Service Recognition Events.

Publications: Dún Laoghaire-Rathdown County Council 2016 Calendar and Employee information leaflet, entitled 'Elements of Interest' covering areas such as training, development and entitlements were updated and produced



Ethnic Minority Integration Forum Oct 2017

STATEMENT OF FINANCIAL POSITION (BALANCE SHEET) AS AT 31ST DECEMBER 2017

	Notes	2017 €	2016 €
Fixed Assets	1		
Operational		1,372,381,836	1,349,640,286
Infrastructural		1,764,368,024	1,769,590,106
Community		58,161,422	57,537,345
Non-Operational		103,398,390	103,039,022
		3,298,309,671	3,279,806,758
Work-in-Progress and Preliminary Expenses	2	32,772,839	18,419,388
Long Term Debtors	3	84,835,815	86,792,673
Current Assets			
Stock	4	828,223	766,406
Trade Debtors & Prepayments	5	39,895,926	30,554,555
Bank Investments		180,198,124	151,109,881
Cash at Bank		-	296,018
Cash in Transit		620,861	455,120
		221,543,134	183,181,980
Current Liabilities			
Bank Overdraft		814,602	-
Creditors & Accruals	6	70,754,065	67,097,818
Finance Leases		-	-
		71,568,667	67,097,818
Net Current Assets / (Liabilities)		149,974,467	116,084,162
Creditors (Amounts greater than one year)			
Loans Payable	7	123,013,879	130,182,870
Finance Leases		-	-
Refundable Deposits	8	23,649,983	19,937,522
Other		10,152,149	9,049,290
		156,816,012	159,169,682
Net Assets / (Liabilities)		3,409,076,781	3,341,933,299
Represented By			
Capitalisation	9	3,298,309,671	3,279,806,758
Income WIP	2	25,889,257	11,388,216
Specific Revenue Reserve		-	-
General Revenue Reserve		9,771,902	9,764,273
Other Balances	10	75,105,951	40,974,051
Total Reserves		3,409,076,781	3,341,933,298

STATEMENT OF COMPREHENSIVE (INCOME & EXPENDITURE ACCOUNT STATEMENT) FOR YEAR ENDED 31ST DECEMBER 2017

The Income and Expenditure Account Statement brings together all the revenue related income and expenditure.

It shows the surplus/(deficit) for the year.

Note 16 allocates transfers by service division in the same format as Table A of the adopted Local Authority budget.

	Note	Gross Expenditure 2017 €	Income 2017 €	Net Expenditure 2017 €	Net Expenditure 2016 €
Expenditure By Division		€	€	€	€
Housing and Building		35,315,924	34,439,287	876,637	2,377,489
Roads, Transportation & Safety		29,472,535	12,749,973	16,722,562	15,033,093
Water Services		12,335,203	9,388,129	2,947,075	3,235,722
Development Management		15,173,266	4,732,388	10,440,878	8,795,179
Environmental Services		28,718,797	6,645,077	22,073,720	20,588,156
Recreation & Amenity		28,386,675	4,720,208	23,666,467	21,812,678
Agriculture, Education, Health & Welfare		400,389	156,782	243,606	327,216
Miscellaneous Services		7,480,405	6,460,795	1,019,610	2,413,853
Total Expenditure/Income	15	157,283,194	79,292,639		
Net Cost of Division to be funded from Rates and Local Property Tax				77,990,555	74,583,387
Rates				79,834,567	78,519,086
Local Property Tax				10,734,510	8,277,151
Pension Related Deduction				-	1,764,920
Surplus/(Deficit) for Year before Transfer				12,578,522	13,977,771
Transfers from/(to) Reserves	14			(12,570,893)	(13,934,674)
Overall Surplus/(Deficit) for Year	16			7,629	43,097
General Reserve at 1st January				9,764,273	9,721,176
General Reserve at 31st December				9,771,901	9,764,273

PERFORMANCE INDICATORS 2017

01/01/2017 - 31/12/2017 (Annual)

Dún Laoghaire-Rathdown County Council's Data as Submitted to the LGMA and Subject to Verification.

Topic	Indicator	Value
Housing: H1, H2 & H4	A. No. of dwellings in the ownership of the LA at 1/1/2017	4506
	B. No. of dwellings added to the LA owned stock during 2017 (whether constructed or acquired)	61
	C. No. of LA owned dwellings sold in 2017	4
	D. No. of LA owned dwellings demolished in 2017	3
	E. No. of dwellings in the ownership of the LA at 31/12/2017	4560
	F. No. of LA owned dwellings planned for demolition under a DHPLG approved scheme	16
	A. The percentage of the total number of LA owned dwellings that were vacant on 31/12/2017	0.97%
	The number of dwellings within their overall stock that were not tenanted on 31/12/2017	44
	A. Expenditure during 2017 on the repair and maintenance of housing bought or built by the LA compiled on a continuous basis from 1 January 2017 to 31 December 2017, divided by the no. of directly provided dwellings in the LA stock at 31/12/2017	€1135.88
	Expenditure on repair and maintenance of LA stock compiled on a continuous basis from 1 January 2017 to 31 December 2017, including planned maintenance expenditure but excluding expenditure under approved major refurbishment schemes	€5161452
Housing: H3 & H5	A. The Time taken from the date of vacation of a dwelling to the date in 2017 when a new tenancy had commenced in the dwelling, averaged across all dwellings re-let during 2017	0.13 wk
	B. The cost expended on getting the dwellings re-tenanted in 2017 ready for re-letting, averaged across all dwellings re-let in 2017	€15283.67
	The number of dwellings that were re-tenanted on any date in 2017 (but excluding all those that had been vacant due to an estate-wide refurbishment scheme)	121
	The number of weeks from when the previous tenant vacated the dwelling up to the date of the new tenant's first rent debit totalled for all dwellings re-tenanted in 2017	15.5 wk
	Total expenditure on repairs necessary to enable re-letting of the dwellings	€1849323.53
	A. Total number of registered tenancies in the LA area at end of June 2017	16207
	B. Number of rented dwellings inspected in 2017	328
	C. Percentage of inspected dwellings in 2017 that were found not to be compliant with the Standards Regulations	61.59%
	D. Number of non-compliant dwellings that became compliant during 2017	120
	The number of dwellings inspected in 2017 that were found not to be compliant with the Housing (Standards for Rented Houses) Regulations	202
Housing: H6	A. Number of adult individuals in emergency accommodation that are long-term homeless as a % of the total number of homeless adult individuals in emergency accommodation at the end of 2017	62.11%
	The number of adult individuals classified as homeless and in emergency accommodation on the night of 31 December 2017 as recorded on the PASS system	3489
	The number out of those individuals who, on 31/12/2017, had been in emergency accommodation for 6 months continuously, or for 6 months cumulatively within the previous 12 months	2167

Roads: R1 & R2	The % of Regional road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2017	33%
	The % of Local Primary road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2017	37%
	The % of Local Secondary road kilometres that received a PSCI rating in the 24 month period prior to 31/12/2017	40%
	The % of Local Tertiary road kilometres that received a PSCI rating in the 60 month period prior to 31/12/2017	82%
	The % of total Regional road kilometres with a PSCI rating of 1-4 at 31/12/2017	5%
	The % of total Regional road kilometres with a PSCI rating of 5-6 at 31/12/2017	25%
	The % of total Regional road kilometres with a PSCI rating of 7-8 at 31/12/2017	13%
	The % of total Regional road kilometres with a PSCI rating of 9-10 at 31/12/2017	51%
	The % of total Local Primary road kilometres with a PSCI rating of 1-4 at 31/12/2017	7%
	The % of total Local Primary road kilometres with a PSCI rating of 5-6 at 31/12/2017	32%
	The % of total Local Primary road kilometres with a PSCI rating of 7-8 at 31/12/2017	11%
	The % of total Local Primary road kilometres with a PSCI rating of 9-10 at 31/12/2017	48%
	The % of total Local Secondary road kilometres with a PSCI rating of 1-4 at 31/12/2017	10%
	The % of total Local Secondary road kilometres with a PSCI rating of 5-6 at 31/12/2017	33%
	The % of total Local Secondary road kilometres with a PSCI rating of 7-8 at 31/12/2017	9%
	The % of total Local Secondary road kilometres with a PSCI rating of 9-10 at 31/12/2017	44%
	The % of total Local Tertiary road kilometres with a PSCI rating of 1-4 at 31/12/2017	4%
	The % of total Local Tertiary road kilometres with a PSCI rating of 5-6 at 31/12/2017	27%
	The % of total Local Tertiary road kilometres with a PSCI rating of 7-8 at 31/12/2017	17%
	The % of total Local Tertiary road kilometres with a PSCI rating of 9-10 at 31/12/2017	34%
	A1. Kilometres of regional road strengthened during 2017	0.0 km
	A2. The amount expended on regional roads strengthening work during 2017	€5109.00
	B1. Kilometres of regional road resealed during 2017	0.0 km
	B2. The amount expended on regional road resealing work during 2017	€0.00
	C1. Kilometres of local road strengthened during 2017	2.7 km
	C2. The amount expended on local road strengthening work during 2017	€1235123.00
	D1. Kilometres of local road resealed during 2017	0.0 km
	D2. The amount expended on local road resealing work during 2017	€0.00
Motor Tax: R3	A. The percentage of motor tax transactions which were dealt with online (i.e. transaction is processed and the tax disc is issued) in 2017	n/a
Water: W1	% of Private Drinking Water Schemes in compliance with statutory requirements in respect of the monitoring of the quality of private drinking water supplies during 2017	1.00%
Waste: E1	A. The number of households, based on the 2016 Census, who are situated in an area covered by a licensed operator providing a 3 bin service at 31/12/2017	40651
	B. The % of households within the local authority (also as per the 2016 Census) that the number at A represents	51.74%
Environmental Pollution: E2	A1. Total number of pollution cases in respect of which a complaint was made during 2017	2854
	A2. Number of pollution cases closed from 1/1/2017 to 31/12/2017	2911
	A3. Total number of cases on hands at 31/12/2017	73
Litter Pollution: E3	A1. The % of the area within the LA that when surveyed in 2017 was unpolluted or litter free	1%
	A2. The % of the area within the LA that when surveyed in 2017 was slightly polluted	1%

	A3. The % of the area within the LA that when surveyed in 2017 was moderately polluted	1%
	A4. The % of the area within the LA that when surveyed in 2017 was significantly polluted	1%
	A5. The % of the area within the LA that when surveyed in 2017 was grossly polluted	1%

Planning: P1	A. Buildings inspected as a percentage of new buildings notified to the local authority	15.32%
	buildings where a valid Commencement Notice was served in the period 1/1/2017 to 31/12/2017 by a builder or developer on the local authority	509
	Number of new buildings notified to the local authority in 2017 that were the subject of at least one on-site inspection during 2017 undertaken by the local authority	78

Planning: P2 & P3	A. Number of LA planning decisions which were the subject of an appeal to An Bord Pleanála that were determined by the Board on any date in 2017	182
	B. % of the determinations at A which confirmed (either with or without variation) the decision made by the LA	78.57%
	Number of determinations confirming the LA's decision (either with or without variation)	143
	A. Total number of planning cases referred to or initiated by the local authority in the period 1/1/2017 to 31/12/2017 that were investigated	427
	B. Total number of investigated cases that were closed during 2017	435
	C. % of the cases at B that were dismissed as trivial, minor or without foundation or were closed because statute barred or an exempted development	22.53%
	D. % of cases at B that were resolved to the LA's satisfaction through negotiations	17.24%
	E. % Cases at B that were closed due to enforcement proceedings	60.23%
	F. Total number of planning cases being investigated as at 31/12/2017	271
	Number of cases at 'B' that were dismissed under section 152(2), Planning and Development Act 2000	98
	Number of cases at 'B' that were resolved to the LA's satisfaction through negotiations	75
	Number of cases at 'B' that were closed due to enforcement proceedings	262

Planning: P4 & P5	A. The 2017 Annual Financial Statement (AFS) Programme D data divided by the population of the LA area per the 2016 Census	€35.95
	AFS Programme D data consisting of Do1 - Forward Planning, Do2 - Development Management, Do3 - Enforcement (inclusive of the relevant Programme D proportion of the central management charge) for 2017	€7838494
	A. The percentage of applications for fire safety certificates received in 2017 that were decided (granted or refused) within two months of their receipt	25.49%
	B. The percentage of applications for fire safety certificates received in 2017 that were decided (granted or refused) within an extended period agreed with the applicant	53.92%
	The total number of applications for fire safety certificates received in 2017 that were not withdrawn by the applicant	102
	The number of applications for fire safety certificates received in 2017 that were decided (granted or refused) within two months of the date of receipt of the application	26
	The number of applications for fire safety certificates received in 2017 that were decided (granted or refused) within an agreed extended time period	55

Fire Service: F1	A. The Annual Financial Statement (AFS) Programme E expenditure data for 2017 divided by the population of the LA area per the 2016 Census figures for the population served by the fire authority as per the Risk Based Approach Phase One reports	N/A
	AFS Programme E expenditure data consisting of E11 - Operation of Fire Service and E12 - Fire Prevention for 2017	N/A

Fire Service: F2 & F3	A. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of fire	N/A
	B. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of fire	N/A
	C. Average time taken, in minutes, to mobilise fire brigades in Full-Time Stations in respect of all other (non-fire) emergency incidents	N/A
	D. Average time taken, in minutes, to mobilise fire brigades in Part-Time Stations (retained fire service) in respect of all other (non-fire) emergency incidents	N/A
	A. % of cases in respect of fire in which first attendance at scene is within 10 minutes	N/A
	B. % of cases in respect of fire in which first attendance at the scene is after 10 minutes but within 20 minutes	N/A
	C. % of cases in respect of fire in which first attendance at the scene is after 20 minutes	N/A
	D. % of cases in respect of all other emergency incidents in which first attendance at the scene is within 10 minutes	N/A
	E. % of cases in respect of all other emergency incidents in which first attendance at the scene is after 10 minutes but within 20 minutes	N/A
	F. % of cases in respect of all other emergency incidents in which first attendance at the scene is after 20 minutes	N/A
	Total number of call-outs in respect of fires from 1/1/2017 to 31/12/2017	N/A
	Number of these fire cases where first fire tender attendance at the scene is within 10 minutes	N/A
	Number of these fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes	N/A
	Number of these fire cases in which first fire tender attendance at the scene is after 20 minutes	N/A
	Total number of call-outs in respect of all other emergency incidents (i.e. not including fire) from 1/1/2017 to 31/12/2017	N/A
	Number of these non-fire cases in which first fire tender attendance at the scene is within 10 minutes	N/A
	Number of these non-fire cases in which first fire tender attendance at the scene is after 10 minutes but within 20 minutes	N/A
	Number of these non-fire cases in which first fire tender attendance at the scene is after 20 minutes	N/A
Library Service: L1	A. Number of visits to libraries per head of population for the LA area per the 2016 Census	4.88
	B. Number of items issued to borrowers in the year	846535
	Number of visits to its libraries from 1/1/2017 to 31/12/2017	1064036
Library Service: L2	A. The Annual Financial Statement (AFS) Programme F data for 2017 divided by the population of the LA area per the 2016 Census	€38.48
	AFS Programme F data consisting of Fo2 - Operation of Library and Archival Service (inclusive of the relevant proportion of the central management charge for Programme F) for 2017	€8390225
Youth and Community: Y1 & Y2	A. Percentage of local schools involved in the local Youth Council/Comhairle na nÓg scheme	63.64%
	Total number of second level schools in the LA area at 31/12/2017	33
	Number of second level schools in the LA area from which representatives attended the local Comhairle na nÓg AGM held in 2017	21
	A. Number of organisations included in the County Register and the proportion who opted to be part of the Social Inclusion College within the PPN	6.25
	Total number of organisations included in the County Register for the local authority area as at 31/12/2017	400
	Total number of those organisations that registered for the first time in 2017	120

	Number of organisations that opted to join the Social Inclusion Electoral College on whatever date they registered for the PPN	25
Corporate: C1 & C2 & C4	A. The wholetime equivalent staffing number as at 31 December 2017	941.20
	A. Percentage of paid working days lost to sickness absence through medically certified leave in 2017	3.76 %
	B. Percentage of paid working days lost to sickness absence through self-certified leave in 2017	0.50 %
	Total Number of working days lost to sickness absence through medically certified leave in 2017	9504 day
	Total Number of working days lost to sickness absence through self-certified leave in 2017	1122.5 day
	Number of unpaid working days lost to sickness absence included within the total of self-certified sick leave days in 2017	50.5 day
	Number of unpaid working days lost to sickness absence included within the total of medically certified sick leave days in 2017	1464.5 day
	If any staff are on long-term sick leave (i.e. a continuous period of more than 4 weeks), include a text note of the number of staff on long-term sick leave	73 staff on continuous sick leave (period of 4 weeks or more)
	A. All ICT expenditure in the period from 1/1/2017 to 31/12/2017, divided by the WTE no.	€4650.80
	Total revenue expenditure on Account Elements	€4377329.84
Corporate: C3	A. Total page views of the local authority's websites in 2017	3263861
	B. Total number of followers at end 2017 of the LA's social media accounts	54542
	The number of social media accounts operated by the local authority	24
Finance: M1 & M2	A. Cumulative balance at 31/12/2013 in the Revenue Account from the Income & Expenditure of the AFS	€9648543
	B. Cumulative balance at 31/12/2014 in the Revenue Account from the Income & Expenditure of the AFS	€9699927
	C. Cumulative balance at 31/12/2015 in the Revenue Account from the Income & Expenditure of the AFS	€9721176
	D. Cumulative balance at 31/12/2016 in the Revenue Account from the Income & Expenditure of the AFS	€9764273
	E. Cumulative balance at 31/12/2017 in the Revenue Account from the Income & Expenditure of the AFS	€9771901
	F. Cumulative surplus or deficit at 31/12/2017 as a percentage of Total Income from the AFS statement	5.75%
	G. Revenue Expenditure per capita in 2017	€721.42
	The 2017 Total Income figure from the Income and Expenditure Account Statement of the AFS	€169861716
	The 2017 Total Expenditure figure from the Income and Expenditure Account Statement of the AFS	€157283194
	Collection level of Rates from the Annual Financial Statement for 2013	78.0%
	Collection level of Rates from the Annual Financial Statement for 2014	78.0%
	Collection level of Rates from the Annual Financial Statement for 2015	85.0%
	Collection level of Rates from the Annual Financial Statement for 2016	85.0%
	Collection level of Rates from the Annual Financial Statement for 2017	86.0%
	Collection level of Rent & Annuities from the Annual Financial Statement for 2013	77.0%
	Collection level of Rent & Annuities from the Annual Financial Statement for 2014	80.0%
	Collection level of Rent & Annuities from the Annual Financial Statement for 2015	79.0%

	Collection level of Rent & Annuities from the Annual Financial Statement for 2016	77%
	Collection level of Rent & Annuities from the Annual Financial Statement for 2017	78%
	Collection level of Housing Loans from the Annual Financial Statement for 2013	64.0%
	Collection level of Housing Loans from the Annual Financial Statement for 2014	57.0%
	Collection level of Housing Loans from the Annual Financial Statement for 2015	62.0%
	Collection level of Housing Loans from the Annual Financial Statement for 2016	62.0%
	Collection level of Housing Loans from the Annual Financial Statement for 2017	57%

Economic Development: J1 to J4	A. The no. of jobs created with assistance from the Local Enterprise Office during the period 1/1/2017 to 31/12/2017	139.0
	A. The no. of trading online voucher applications approved by the Local Enterprise Office in 2017	78
	B. The no. of those trading online vouchers that were drawn down in 2017	44
	A. The no. of participants who received mentoring during the period 1/1/2017 to 31/12/2017	456
	A. Does the local authority have a current tourism strategy?	Yes
	B. Does the local authority have a designated Tourism Officer?	Yes

APPENDIX 1

ENERGY MANAGEMENT / AWARENESS – ACTIONS UNDERTAKEN IN 2017 AND ACTIONS PLANNED FOR 2018



Eco Merit Award

Overview of Energy Usage

Dún Laoghaire-Rathdown County Council's main energy users are Public Lighting, dlr Fleet, Traffic Lights, dlr Corporate Buildings (including County Hall, Harbour Square, Ballyogan Operations Centre, Libraries, Community Buildings, etc.) and dlr Leisure Services.

Actions Undertaken in 2017:

In 2017 Dún Laoghaire-Rathdown undertook or participated in a range of initiatives to improve our energy performance, including:

General:

- dlr was a Finalist for the top category 'Energy Team of the Year' in the 2017 SEAI Energy Awards.
- dlr won the Royal Institute of the Architects of Ireland, RIAI, Sustainability Award for the energy refurbishment to EnerPHit Standards of Rochestown House – a Social Housing scheme for the Elderly.
- Maintained dlr Energy Management System in compliance with ISO50001.
- Identified Significant Energy Users (SEUs) and produced a List of Opportunities for energy remedial works. From that produced an Action Plan for each of the SEUs for energy savings projects in 2017, all were subject to budget approval by owner department.
- dlr applied to the SEAI for energy efficiency grants under the 2017 Better Energy Communities (BEC) but was unsuccessful.
- On-going energy audits of Council buildings.

- Broadened dlr Energy Bills Platform to accommodate all SEU buildings and those with a Display Energy Certificate to allow for further assessment of energy consumption.
- Promoted staff awareness programme.
- Developed and facilitated an innovative Energy Loan Partnership between Staff Black Raven Credit Union, the SEAI and SSE Airtricity.
- Continued to update list of Corporate Buildings. Tied to on-going Display Energy Certificate (DEC) coordination and procurement. Reviewed energy consumption of buildings.
- Developed an energy efficiency programme for public engagement in liaison with dlr Libraries and Codema to be launched in 2018.
- Renewed DEC's where appropriate.
- Continued Initiatives:
 - Green Schools Programme
 - Inclusion of energy efficiency in pre-tenancy programme
 - Continue Sustainable Travel initiatives
 - Review of Fleet

Corporate Buildings:

- County Hall was identified as a Significant Energy User as defined under ISO50001 Energy Management System (EMS) and provided with an action plan for carrying out energy efficiencies. – detailed approach in Commenced SEAI EXEED energy grant application (ongoing). Stage 1 completed and successful promotion to Stage 2. Stage 2 application completed and submitted for review to SEAI, awaiting response in 2018.
- County Hall formed part of BEC2017 application (unsuccessful).



ISO Certification

- Display Energy Certificates were completed for County Hall, Harbour Square & Dundrum Offices.

Community Buildings:

- Display Energy Certificates were completed for Stonebridge Resource Centre, Mounttown Community Centre and Lambscross Community Centre.

Libraries:

- Lexlcon identified as a Significant Energy User as defined under ISO50001 and provided with action plan for carrying out energy efficiencies.
- Display Energy Certificates renewed for the Lexlcon, Deansgrange Library, Dalkey Library and Stillorgan Library.

Housing:

- Housing Department continued a programme of upgrading houses to achieve improved BERs and higher energy standards resulting in annual energy savings.
- Pilot project was carried out using a Family Home within the Social Housing stock to combine renewables Photovoltaics (solar light transformed into electricity) with Battery Storage to seek to minimise dependence on fossil fuels and minimise energy costs and by default to help mitigate against fuel poverty. Post occupancy analysis to be carried out by partner Solo Energy.
- Review of completed projects from an energy perspective.
- New build included Phase 3 Rochestown House to nZEB and Passive House Standard, Sallynoggin Mews to BER A1 and nZEB standard etc.
- Applied to SEAI for Deep Retrofit Pilot scheme for refurbishment of 3 void and 3 tenanted units at Ballyogan Avenue.

IT:

- The Council will continue to purchase energy star compliance equipment when replacing older equipment.



dlr's Energy Team

Parks:

- Display Energy Certificate procured for Marlay House and Cabinteely House to enable further assessment of energy consumption. While both buildings were noted as Protected Structures and therefore exempt from DEC's they represent energy consumption for the Council and it was agreed to procure a DEC for both buildings and monitor the energy usage adding them to dlr's Energy Bills Platform.
- Piloted infrared heat panels within Marlay House within a trial space replacing larger space heaters.

Public Lighting:

- Public Lighting continued to improve the street lighting in Dún Laoghaire-Rathdown using a planned upgrading programme installing the most energy efficient lighting available to replace older, more inefficient and ineffective lighting. Public Lighting identified as a Significant Energy User as defined under ISO50001, provided an action plan for carrying out energy efficiencies.

Mechanical / Water:

- Reviewed Ballyogan Operations Centre identified as a Significant Energy User as defined under ISO50001 and



Churchtown Pilot Smart City Mesh

provided action plan for carrying out energy efficiencies.

- Display Energy Certificate renewed for Ballyogan Operations Centre.

Fleet:

- A review of dlr Fleet was undertaken with an approach to eliminate redundant vehicles, procuring all new vehicles using Energy Efficiency as a criteria and trial electrical vehicles where appropriate.

dlr Leisure Services:

The dlr Leisure Services Company has reported the following:

- Renewal of Display Energy Certificate (DEC) in all three Leisure Centres.
- Under ISO50001 EMS and as defined under SEAI Measuring and Reporting guideline, the three Leisure Centres are defined as SEUs. Action plans for carrying out energy efficiencies considered.

ENERGY MANAGEMENT/AWARENESS - ACTIONS PLANNED FOR 2018:

In 2018, Dún Laoghaire-Rathdown County Council intends to further improve our energy performance by undertaking the following initiatives:

General:

- Maintain dlr Energy Management System in compliance with ISO50001.
- Review Significant Energy Users (SEUs) and produce a List of Opportunities for energy remedial works. From that produce an Action Plan for each of the SEUs for planned energy savings projects for 2018.
- On-going energy audits of Council buildings.
- Broaden dlr Energy Bills Platform to accommodate all SEU buildings and those with a Display Energy Certificate to allow for further assessment of energy consumption.
- Promote staff awareness programme.
- Continue to update list of Corporate Buildings. Tie to on-going Display Energy Certificate (DEC) coordination and procurement. Review of energy consumption of buildings.
- Develop energy efficiency programme for public engagement.
- Renew DEC's where appropriate.
- Continued Initiatives:
 - Green Schools Programme
 - Inclusion of energy efficiency in pre-tenancy programme
 - Continue Sustainable Travel initiatives

Corporate Buildings:

- County Hall identified as a Significant Energy User as defined under ISO50001 - provide action plan for carrying out energy efficiencies.
- Subject to SEAI approval of stage 2 of SEAI EXEED Energy Grant dlr intends to approach a phased energy upgrade of County Hall.
- Display Energy Certificates renew for County Hall, Harbour Square and Dundrum Offices.

Community Buildings:

- Renew Display Energy Certificates for Stonebridge Resource Centre, Mounttown Community Centre and Lambscross Community Centre.

Libraries:

- Lexlcon identified as a Significant Energy User as defined under ISO50001 - provide action plan for carrying out energy efficiencies.
- Launch public and staff energy awareness programme of Domestic Energy Savings Kits in conjunction with dlr Libraries and Codema.
- Display Energy Certificates to be renewed for the Lexlcon, Deansgrange Library, Dalkey Library and Stillorgan Library.

Housing:

- Housing Department will continue a programme of upgrading houses to achieve improved BERs and higher energy standards resulting in annual energy savings.
- Review of completed projects from an energy perspective.
- New builds to Passive House and nZEB standard.
- Apply to SEAI for and if successful carry out Deep Retrofit Pilot projects to show how to upgrade existing housing to nZEB standard.

IT:

- The Council will continue to purchase energy star compliance equipment when replacing older equipment.

Parks:

- Display Energy Certificate to be renewed for Marlay House and Cabinteely House.

Public Lighting:

- Public Lighting will continue to improve the street lighting in Dún Laoghaire-Rathdown using a planned upgrading programme installing the most energy efficient lighting available to replace older, more inefficient and ineffective lighting. Public Lighting identified as a Significant Energy User as defined under ISO50001, provide action plan for carrying out energy efficiencies.

Mechanical/Water:

- Review Ballyogan Operations Centre identified as a Significant Energy User as defined under ISO50001 - provide action plan for carrying out energy efficiencies.
- Display Energy Certificate to be renewed for Ballyogan Operations Centre.

Fleet:

- dlr Fleet review. Remove redundant vehicles. Where upgrades needed use Energy Efficiencies as a criteria for procurement and use electrical vehicles where appropriate. Commence rollout of electric vehicles.

dlr Leisure Services:

The dlr Leisure Services Company has reported the following:

- Renewal of Display Energy Certificate (DEC) in all three Leisure Centres.
- Under ISO50001 EMS and as defined under SEAI Measuring and Reporting guideline, the three Leisure Centres are defined as SEUs. Action plans for carrying out energy efficiencies to be completed.
- Consider Energy Performance Contract for upgrade of Energy Efficiencies projects with the Leisure Centres including the Combined Heat and Power (CHP) element in the Leisure Centres.



