

## **ANNUAL PROGRESS REPORT ON THE CORPORATE PLAN 2018**

Section 134 (11) of the Local Government Reform Act 2014 requires the preparation of an annual progress report in respect of the Council's Corporate Plan, and for such report to be submitted to the elected Council.

The Corporate Plan was adopted by the Council at its meeting held on 13<sup>th</sup> April 2015. The draft 2019 Annual Service Delivery Plan, which will include the 2019 objectives and priorities for each of the Council's services, implementing the corporate goals and objectives, is currently being prepared. Set out below is the 2018 progress report on the Corporate Goals included in the Plan.

### **Theme 1 - Creating an Environment for Economic Growth**

**Corporate Plan Goal 1:** *To leverage the Council's enhanced role in economic development and enterprise to promote the economic growth of the County*

#### Progress:

The statutory 'Two-year Progress Report' on the County Development Plan was presented at the May 2018 County Council meeting.

The development contribution schemes fund objectives contained in the County Development Plan

- The Section 48 Development Contribution Scheme 2016-2020 adopted in December 2015 aims to foster economic growth. €18.75 million was collected in 2018.
- The Cherrywood Section 48 Contribution Scheme was made in 2017 incorporating the Countywide Scheme to allow for increased infrastructural works in that district which commenced in 2018. A further €1,084,100 was collected under this scheme which included €368,600 applying specifically to infrastructure in Cherrywood.
- The Section 49 Supplementary Development Contribution Scheme for Glenamuck District Distributor Road Scheme and Surface Water Attenuation Ponds Scheme was adopted on 10th November 2008. At the December 2018 meeting, the Scheme was amended thereby reducing contributions from €45,620 to €24,950 per residential unit.

The commercial rate was reduced from €210 per m<sup>2</sup> to €125 per m<sup>2</sup> which reflects the reduction estimated in capital costs of the scheme from €143m to €69m. In accordance with the policies and development management objectives outlined in the County Development Plan applications for development are assessed in 2018.

In accordance with the County Development Plans, LAPs were prepared for the following areas:

- The Stillorgan Local Area Plan 2018-2024 was formally adopted by the Council at its September 2018 meeting.
- The 'lifespan' of the Kiltiernan/Glenamuck LAP was extended for a further five years - to 2023 - by the Council at its June 2018 meeting.
- Preparation of the non-statutory Bulloch and Sandycove Harbours Masterplan commenced towards the end of 2018.
- The introduction of the Vacant Sites Register in Q1 2017 will bring a new focus on

long-standing unused and 'dormant' sites in towns and villages across the County. The proposed fiscal penalties incorporated in the Vacant Sites legislation are intended to - At 31<sup>st</sup> December 2018, 30 sites stood entered on the Vacant Site Register.

- The Council were successful in their bid to secure funding from the URDF for both the Dún Laoghaire Spatial and Economic Action Plan and the Dundrum Cultural and Civic Action Plan
- DLR made a submission to the Draft Regional Spatial and Economic Strategy (RSES) in 2018.
- The Cherrywood Planning Scheme Development Contribution Scheme 2017 - 2020 was made in 2017 to support the delivery of the infrastructure for the Cherrywood Strategic Development Zone (SDZ);

Update on the Implementation of the economic objectives of the Local Economic and Community plan 2016-2021.

- Delivered and reported on an economic plan for the County through the Local Economic and Community Plan (LECP) process
- Invested directly in the SME community with grants, training and networking and a direct creation of over 50 jobs
- Worked with many groups to support collaborative initiatives that can improve economic development and opportunities in the County, including Southside Partnership, Dun Laoghaire BID and Sandyford BID
- Engage with IADT frequently on New Frontiers and supporting the business students/ graduation ceremonies
- Exploring possibilities for collaboration with organisations including third level institutions that would support the creative and knowledge economies and upskilling within the County
- Work regularly with Dublin Heads of Enterprise to deliver best practice and pool resources

**Corporate Plan Goal 2:** *To increase the supply of housing in the County and facilitate the expansion of employment opportunities by the removal of any infrastructure deficits*

Progress:

- 1,815 planning applications were received in 2018 which represents an increase of 4% on the 2017 figure.
- 1,406 valid planning applications were determined during the year, an increase of 1% on the 2017 figure, this should be read in conjunction with the paragraphs below which outline the scale of these applications.
- In 2018, 124,320 m<sup>2</sup> of commercial floor space was permitted compared to 14,822 m<sup>2</sup> in 2017 - an increase of over 700% on 2017. The 2018 figure was boosted by the Cherrywood Town Centre permission comprising of 74,345 m<sup>2</sup> of floor space.
- The number of residential units permitted also increased from 1153 units in 2017 to 4461 units (including Strategic Housing Developments) in 2018 representing a 386% increase year on year.

9 Strategic Housing Development applications, in the dlr area, were lodged with An Bord Pleanála in 2018 compared to 3 in 2017:

- Brennanstown Road/Wood - 136 residential units
- Chesterfield, Blackrock - 221 houses
- Clay Farm, Ballyogan - 927 residential units

- Former Doyle's Nurseries, Brennanstown Road – 115 residential units
  - Glenamuck Road/Enniskerry Road – 181 residential units
  - Glencairn House, Leopardstown – 341 units
  - Golf Lane, Glenamuck – 250 residential units
  - Kylemore, Killiney- 102 residential units
  - Tivway, Former Aldi Site, Sandyford – 459 apartments
  - Permission granted by DLR for Cherrywood Town Centre application within Cherrywood SDZ, which includes 1,269 apartment units.
- A further 240 units were permitted at the Domville site with the SDZ lands.
  - DLR was successful in obtaining funding approval of €24.05M under the Government's Local Infrastructure Housing Activation Fund (LIHAF) for 3 infrastructure project areas in March 2018 which will provide infrastructure to release lands for housing development. These areas include Cherrywood, Clay Farm and Woodbrook Shanganagh.
  - 3 key strategic sites to include Cherrywood, Kiltiernan Glenamuck and Woodbrook Shanganagh have been identified by Government under *Rebuilding Ireland* as designated Major Urban Housing Delivery Sites (MUHDS) with a capacity to deliver a significant scale of new homes.
  - Funding from the Urban Regeneration and Development Fund (URDF) in line with the objectives of the National Planning Framework and National Development was approved for Cherrywood Parks, Greenways and Attenuation in region of €870,000 for 2019 with commitment to further funding in subsequent years.
  - The Cherrywood Development Agency Project Team (DAPT) continues to work closely with the DHPLG and the landowners and external agencies in addressing infrastructure deficits required to open up land for development, particularly housing.
  - Grants of planning have been secured by developers for approximately 1,986 residential units, within the Cherrywood SDZ with construction commenced on the Town Centre development which includes 1,269 apartments. In addition, approximately 75,000sqm of non-residential and office development has been granted along with the first primary school.
  - Approval was received from An Bord Pleanála in December 2018 in respect of the Amendment to the Planning Scheme (lodged in July 2018) related to the Sequencing and Phasing of development (Chapter 7), the purpose of which is to accelerate the delivery of housing, acknowledging the large scale of infrastructure of roads and public parks to date in opening up lands for development.
  - The Cherrywood DAPT intend to prepare further amendments to the Planning Scheme in response to recently published Ministerial Guidelines on new apartments and building heights.

#### LIHAF and NTA funding for infrastructure:

The Department of Housing, Planning & Local Government (DHP&LG) announced on 28th March 2017 that DLR were successful in their LIHAF application in respect of 4 projects, for which final approval for 3 of these projects was received in March 2018.

An overview of these projects is as follows; -

Cherrywood – Total approved €15.19M (75% - €11.39M from DHP&LG)

- Druid's Glen Road (road only);
- Druid's Glen bridge (short bridge crossing Carrickmines stream);
- New N11 junction 'Q' at Druid Glen Road;
- Druid's Glen Road (140m bridge traversing a valley)

Clay Farm– Total approved €4.7M (75%- €3.5M from DHP&LG)

- Construction of 600m of Loop distributor Road

Woodbrook Shanganagh – Total approved €4.16M (75% - €3.12M from DHP&LG)

- Revision of the Woodbrook roundabout on the old N11;
- Road improvements to support housing development;
- Access to the future DART station.

DLR will continue to work with the Department and the Landowners in addressing infrastructure deficits required to open up land for development, particularly housing.

DLR was successful in one of its five Cherrywood SDZ bids for the Urban Regeneration and Development Fund (URDF) within the Category A 'ready to go' in 2019. A first round of funding for Cherrywood Parks, Greenways and Attenuation in the order of c €870,000 for 2019 was approved in principle. This project included support from the NTA, who are funding the design development of the Linear Park. The fund will also realise the development of the surface water attenuation ponds and completion of Tully Park within the Cherrywood SDZ.

**Corporate Plan Goal 3:** *To support the development of strong transport links in the County*

#### Progress:

- The County Development Plan supports and facilitates transport links throughout the County through the provisions of Section 2.2: Sustainable Travel and Transportation and through the planning process.
- The Council together with the National Transport Authority, Transport Infrastructure Ireland and the Department of Transport, Tourism and Sport, continues to implement the sustainable travel and transportation objectives.
- DLR submission to the Bus Connects Plan: Following publication of the proposed alterations to Dublin Bus routes under the Bus Connects plan, the Traffic and Road Safety Section made a submission on behalf of the Council. This submission outlined the Council's concerns regarding the Bus Connects proposals with reference to bus routes operating within the County.
- A number of pedestrian and cycle infrastructure schemes were progressed or completed in 2018 (in accordance with the National Cycle Design Manual and the Design Manual for Urban Road and Streets) including the following:
  - Monkstown Village Road Safety Improvement Scheme – Completed
  - Monkstown Cycle Route - Completed
  - Wyattville Road Cycle Improvement Scheme - Completed
  - Tullyvale Junction upgrade – Completed
  - Greenfield Road Bus stop upgrade – Completed
  - Stillorgan Village Improvement scheme - Phase 1 commenced.
  - Wyattville Road Bus stop upgrade – Tender stage
  - Sandyford Cycle route (Clonskeagh to Sandyford)
    - Clonskeagh Road (UCD accessibility) – Detailed Design stage
    - Drummartin Link Road/Kilgobbin Road – Detailed Design stage
  - Stillorgan Road Cycle route
    - N11 – Brewery Road safety scheme – Detailed Design stage
    - Fosters Avenue to Footbridge at UCD Nova – Detailed Design stage
  - Taney Road Churchtown Road junction improvements - Design options

- Brides Glen Cycle route (Cherrywood to Loughlinstown Hospital) – Design stage
- Blackglen Road Improvement Works – CPO Stage
- Glenamuck District Roads Scheme – Detailed Design stage
- Enniskerry Road/Glenamuck Road junction upgrade – Preliminary Design stage
- Shanganagh Road Interim Works – Phase 1 completed
- Cherrywood – N11 Junction and Druid’s Glen Road – Tender stage
- Dodder Greenway – Design options in conjunction with DCC
- East Coast Trail Booterstown to Dún Laoghaire - Preliminary Design Stage
- Countywide Cycle Parking – Over 133 cycle stands installed
- Bus Stop Infrastructure installed for NTA on new route 175 (operates to City West –UCD-City West)
- Construction works are near completion for a considerable portion of the Cherrywood SDZ internal road network. The Development Agency Project Team (DAPT), in consultation with other stakeholders such as the NTA and TII, will continue to engage with landowners and developers to progress the provision of the remaining Cherrywood Road Network.
- Approval through the URDF for Cherrywood Parks, Greenways and Attenuation project will see the development of the sustainable Greenway routes within Cherrywood SDZ

**Corporate Plan Goal 4:** *To support local business and communities by delivering facilities to better meet parking needs*

Progress:

- A County-wide Christmas parking promotion operated from mid November 2018 to early January 2019. This promotion was introduced to encourage local trade and business for the Christmas shopping period.
- In May 2018, the Paid Parking Section in partnership with the DLR Disability and Consultation Group (DCG) introduced a pilot “Report Misuse in Disabled Bays” Scheme in Dún Laoghaire for 6 months. This scheme was a success and it is intended to continue it and roll it out to other locations in 2019.
- There was an increased usage of the Council’s Cashless Parking Payment Service, Parking Tag with 1,215,033 transactions recorded in 2018. This shows an increase of 347,316 transactions on the previous year.

**Corporate Plan Goal 5:** *To improve the vitality of towns and villages in the County*

Progress:

- URDF funding was secured to progress studies for the Dún Laoghaire Spatial and Economic Action Plan and the Dundrum Cultural and Civic Action Plan.
- The Dún Laoghaire-Rathdown Joint Policing Committee held 3 committee meetings (March, June and November) and hosted an Open Public meeting in Stillorgan on 20th November 2018 which was very well attended. Work continued throughout 2018 on implementation of the dlr JPC six-year work plan, including commencement of a review of the LPF; support was provided for the three Local Policing Forums

established in the County. These forums are chaired by an Inspector of An Garda Síochána and meet on average five times per year;

- Co-ordination of entries in the 2018 All-Ireland Pride of Place competition. The County Fora were runners up in the Housing Estate Category
- The Council supported Tidy Districts Competition and continued to promote engagement through the Estate Management Programme; Glathule Buildings Estate Management Forum and Shanganagh / Rathsallagh / Clifton Estate Management Forum, were winners in their respective categories. Kilcross Estate Management were awarded a runner up prize. Meadowlands / Fitzgerald Park received joint winners in the Best Biodiversity Initiative
- Supported the skip collection programme in Estate Management areas, prior to Halloween
- The Council supported the development and regeneration of the towns and villages throughout the County in 2018 by working closely with community groups, volunteers and individuals. Financial assistance towards community events and facilities was provided through the dlr Universal Grants Scheme;
- The Council organised the Tidy Districts Competition and continued to promote engagement through the Estate Management Programme;
- Glathule Estate Management Forum and Shanganagh Estate Management Forum were winners in their respective categories
- Continue to support local business associations
- The introduction of the Vacant Sites Register in Q1 2017 will bring a new focus on long-standing unused and 'dormant' sites in towns and villages across the County. The proposed fiscal penalties incorporated in the Vacant Sites legislation are intended to 'unlock' these vacant and dormant land parcels and bring them back into productive use. At 31st December 2018, 30 sites stood entered on the Vacant Site Register

**Corporate Plan Goal 6:** *To promote and develop tourism within the County as part of the wider region*

Progress:

- Dún Laoghaire-Rathdown County council worked with Fáilte Ireland on the roll out of the new Dublin "Surprising by Nature" brand and promotional campaigns during 2018.
- During 2018 the Council developed its visitor information service through the provision of a new Tourist Information Kiosk at "The Metals". This service is much more visible and accessible for visitors.
- Establishment of a DLR Tourism Providers Network which aims to support communication between local tourism providers. This network met twice in 2018.
- Creation of new promotional products including 3 new Maps and 3 new Videos, which promote the counties three strategic proposals.  
"Urban Splash" promoting the Coastal activities and towns and villages  
"Well Worth the Climb" promoting the counties uplands and viewing points  
"Between the Lines" promoting the counties cultural heritage.
- Implementation of a number of Tourism Footfall initiatives in 2019 including the Airfield Food Festival, Dun Laoghaire Vinyl Festival, Leinster Centenary events.
- In collaboration with Fáilte Ireland administer a new funding mechanism for Regional Festivals and Events that optimise the number of tourist visitors to the county in 2019.
- In April 2018 DLRCC hosted a regional conference on the topic of Accessible Tourism.
- Support the development of the Joyce Tower Museum as a tourism attraction.

## Theme 2 – Driving quality of life for all

**Corporate Plan Goal 7:** *To provide and manage social housing accommodation including Traveller Specific accommodation*

### Progress:

- In 2018, the Rebuilding Ireland delivery target for Dún Laoghaire-Rathdown County Council was set at 1,563 homes for the period 2018-2021. The provision of suitable, good accommodation and housing support for people in need of housing continued to be a priority for the Council with 674 new homes delivered during 2018. This is a 23% increase on the number of homes delivered in 2017. At the end of 2018, a further 38 homes were under construction and a scheme of 12 homes were under major refurbishment for delivery in 2019. Initial designs for four proposed schemes in the County were progressed during the year with the potential to deliver an estimated 763 new homes. With the private construction sector expanding, the delivery of homes under Part V continued with 42 new homes delivered in 2018. Part V compliance terms were agreed in relation to 10 obligated developments which will deliver 32 new homes and negotiations also progressed on a further 19 developments which will potentially deliver 198 new homes.
- The Council continues to provide a comprehensive range of on-site services to Travellers. During 2018, 7 units were refurbished and re-let, 4 at St. Louise's Park, 1 at Booterstown Park, 1 at Glendruid Court and 1 at Aughmore Lane. A programme of minor planned maintenance works was carried out on Traveller specific housing including the upgrade of the central heating systems in Ballyogan Grove and Nutgrove Crescent. Disability alterations were carried out with the installation of two-level access bathrooms and 4 hand rails.
- Under Part V of the Planning and Development Act, 3 new 4 bed Traveller specific Homes were provided in Clonskeagh.
- The Local Traveller Accommodation Consultative Committee (LTACC) met on six occasions during 2018. The areas of discussion included consultation and progress on the new five-year Traveller Accommodation Programme 2019 – 2024.
- This Council continues to work in partnership with the Department of Housing, Planning and Local Government, the Housing Agency and Approved Housing Bodies (AHBs) on the delivery and management of social housing, availing of all opportunities to provide homes for families in need. During 2018, the Council entered into agreements with three AHBs to construct 208 new homes at sites at Enniskerry Road (155), Abbeyview (11) and Loughlinstown (42).
- In accordance with the Council's Allocations Scheme, 305 properties were allocated by the Council during 2018. Of these properties, 186 were allocated to households on the Social Housing Support List and 119 were allocated to households on one of the Council's Transfer Lists. This included 53 allocations of properties owned by Approved Housing Bodies and 252 allocations of properties owned by the Council.
- In August 2018, the full implementation of the Council's online Choice Based Letting (CBL) took place. The system was then further expanded to facilitate the allocation of properties to households on the Council's Transfer Lists. The allocation of properties through the CBL system has contributed to a reduction in the rate of refusal of offers of accommodation from 23% in 2017 to 17.5 % in 2018.
- The Council actively promotes 'Downsizing' for existing Council tenants who find that their current accommodation is too big for their needs. The 'Downsizing' process enables the Council to make better use of our housing stock by reallocating the larger properties to families who require them. In 2018, opportunities to downsize were provided through new builds in developments such as Rochestown

House and the refurbishment of existing properties throughout the County. A total of 21 tenants downsized to smaller properties during the year.

- There were 313 properties on the RAS scheme as of 31st December 2018.
- In 2018, the Council facilitated the creation of 251 Mainstream HAP tenancies and 145 Homeless HAP tenancies.
- A total of 1,541 private rental inspections were carried out during 2018.
- In 2018 44 units were leased through CALF/Long-term Leasing, bringing the total on leased properties to 366 as of 31<sup>st</sup> December 2018.
- The Council continued its policy of dealing comprehensively with instances of anti-social behaviour in its estates during 2018.
- During the year a total of 74 cases of anti-social behaviour were investigated and completed. This is a decrease of 17.8% in anti-social behaviour cases in comparison to 2017.
- In 2018 the Council obtained 1 Excluding Order and 1 Possession Order which lead to an eviction and 1 Possession procedure was adjourned and is still pending.
- The Council issued 11 Statutory Warnings in 2018
- Public participation was invited in the preparation of the Stillorgan Local Area Plan 2017 – 2023 process and the Plan was adopted in 2018. Work commenced on the preparation of the Ballyogan and Environs Draft Local Area Plan 2018 – 2024. In November 2018 the Council invited any interested parties or individuals to make suggestions in advance of the preparation of the Dundrum Draft Local Area Plan 2019 -2025.

**Corporate Plan Goal 8:**

*To work towards the goal of achieving an end to long term homelessness and the need to sleep rough in Dublin by 2016*

Progress:

- During 2018, the Council continued to work in partnership with the DRHE to address the difficulties faced by households experiencing homelessness.
- A total of 71 permanent allocations were made to homeless households in 2018. This accounted for 23% of the total properties allocated during the year.
- In August 2018, the Council appointed a dedicated 'Place Finder' to assist households experiencing homelessness or at risk of homelessness to secure private rented tenancies through the Homeless HAP Scheme. Throughout the year, 145 of these households were supported by the Council in securing a Homeless HAP Tenancy.
- All possible options are explored to provide additional emergency accommodation in Dún Laoghaire-Rathdown and in 2018 an additional 14 bed spaces for single persons experiencing homelessness (10 in Dunedin, Monkstown, and 4 in Bentley Villas, Dún Laoghaire) were provided.
- The 'Housing First National Implementation Plan 2018-2021' was published in the latter half of 2018 which set a target of 33 Housing First Tenancies for this Council for the years covered by this plan. In creating 11 Housing First tenancies in 2018 the Council is well on its way to meeting its target.

**Corporate Plan Goal 9:**

*To minimise the occurrence of flooding throughout the County and to work to achieve the requirements of the Water Framework Directive including bathing water quality*

Progress:

- In May 2018 the Minister of State with special responsibility for the Office of Public Works and Flood Relief, Kevin 'Boxer' Moran T.D published 29 Flood Risk Management Plans for the entire country. This was a significant milestone in the implementation of Government policy on Flood Risk Management and it meets Ireland's obligations under the 2007 EU 'Floods' Directive. €257m was allocated towards 50 new flood relief schemes, and the Loughlinstown scheme in Dun Laoghaire-Rathdown is part of the initial 50 schemes. The OPW have asked DLR to project manage the Loughlinstown scheme which includes both the Deansgrange Stream and the Carrickmines/Shanganagh Rivers. Work has begun on this project with consultant procurement underway.
- A programme of installing cameras that can remotely monitor critical culvert screens (and monitor river levels) is being implemented with screen cameras now in-situ at ten locations.
- Water Services Section is working closely with the OPW in advancing online flood storage/attenuation ponds at various locations including Kilbogget Park, Glenavon Park, Cabinteely Park, Sandyford Park, Fernhill Park and Ardglass.
- An Integrated Catchment Model has been commissioned in 2018 for the Dundrum Slang Stream. When complete, later this year, the models will greatly assist with determining the flood risk/impact of developments in the stream catchment areas.
- Water Services Section is working with Transport Infrastructure Ireland (TII) to advance a floodwater storage area adjacent to the roundabout at Junction 13 on the M50. Site survey work and ground investigation was completed in 2018 and preliminary design work is underway.
- The River Dodder has been identified as a priority river to achieve good ecological status in the National Plan for the second phase of the Water Framework Directive. DLR has two tributaries to the River Dodder, namely the Slang and the Little Dargle. The Water Pollution Control Section has carried out a catchment assessment for the Slang River. This involved walking the river, carrying out a desktop study of the drainage system and potential pollution sources, and the creation of a strategy to minimise urban pollution in the catchment from domestic dwellings. A misconnection survey on foot of this study began in the final quarter of the year. It is a goal for the Slang catchment to change its ecological status from moderate to good. A similar approach will be taken for the Little Dargle River.
- Engagement with the elected representatives and the public on the National Plan for the implementation of the Water Framework Directive Phase 2.
- Participation in the Dublin Urban Rivers Life Project in partnership with South Dublin County Council. The goal of this part European funded project is to achieve good ecological status in the Shanganagh catchment.
- River sampling, misconnection surveys, septic tank, construction site and farm inspections have all continued. DLR is also a participating member of the East Coast Pollution Working Group on oil pollution and hazardous and noxious substances at sea, hosted by the Dublin Fire Brigade.
- Investigation of water pollution events in the rivers and also coastal areas of the county. In particular, investigation of a number of oil pollution incidents.
- The development of ArcGIS to store pollution activity and information in the county and also for use as a planning tool for pollution prevention work.
- The continuation of licensing trade effluent discharges under Sections 4 and 16 of the Water Pollution Acts 1977 (as amended 1990).
- Cherrywood SDZ - Surface Water Attenuation Strategy - technical workshops are on-going with both landowner technical representatives and DLR Water Services to

agree a collaborative approach on various aspects of the requirements of the Cherrywood Planning Scheme.

- In terms of coastal protection, major coastal works commenced in late 2018 to underpin and refurbish the Corbawn Lane beach access structure and to protect the immediately adjacent cliffs. The Part 8 planning process commenced in late 2018 in relation to coastal protection measures at the Old Bray Landfill at Woodbrook and this project will progress to detailed design and tender in 2019.
- The Council continues to monitor coastal erosion at coastal monitoring stations installed at key locations along the coast, centred on Shanganagh Cliffs, south of Killiney.
- The actions on coastal protection are part of the implementation of the DLR Coastal Defence Strategy Study, which was carried out in 2010.
- Bathing water quality management, as well as the management of the communication of pollution incidents for the protection of public health, continued to be carried out in 2018.
- Seapoint beach/bathing area retained its Blue Flag status in 2018.
- Three new bathing areas were formally identified under the Bathing Water Regulations in 2018: Sandycove Beach, the Forty Foot Bathing Area and White Rock Beach.
- Cherrywood SDZ - Surface Water Attenuation Strategy – technical workshops are on-going with both landowner technical representatives and dlr Water Services to agree a collaborative approach on various aspects of the requirements of the Cherrywood Planning Scheme.
- URDF first round funding was approved for Cherrywood Parks, Greenways and Attenuation in region of €870K which will enable DLR to develop 3 surface water attenuation ponds, 2 of which have received their grants of planning.

**Corporate Plan Goal 10:** *To improve the road network (including pedestrian and cycle networks) in the County for the safe and efficient movement of all road users in a sustainable manner.*

Progress:

The following Transportation projects as identified in the Council's Capital Programme were delivered in 2018:

NTA Schemes:

- Wyattville Road Cycle Improvement Scheme – Completed
- Monkstown Road Cycle Route – Completed as part of road maintenance scheme
- Bus stop upgrade/relocation at Greenfield Road, Mount Merrion - Completed
- Sandycove Cycle Route (Clonskeagh to Sandycove):  
Clonskeagh Road (UCD accessibility) – Detailed Design stage and  
Drummartin Link Road/Kilgobbin Road – Detailed Design stage
- Stillorgan Road Cycle Route:  
N11 – Brewery Road safety scheme – Detailed Design stage and  
Fosters Avenue to Footbridge at UCD Nova – Detailed Design stage
- Taney Road/Churchtown Road Upper/Dundrum Road junction improvements -  
Design options
- Brides Glen Cycle Route (Cherrywood to Loughlinstown Hospital) – Design options  
stage
- Dodder Greenway – Design options in conjunction with Dublin City Council.
- East Coast Trail Booterstown to Dún Laoghaire - Design options stage
- Countywide Cycle Parking – Over 133 cycle stands installed

- Bus Stop Infrastructure installed for NTA on new route 175 (operates to City West –UCD-City West)

#### Public Realm Schemes:

- Stillorgan Village Area Movement Framework Plan Phase One: Construction stage and Phase Two - Design Stage (Public Consultation stage in March 2019)
- Monkstown Road Traffic Improvement Scheme - completed
- Grosvenor Terrace, Monkstown - one-way traffic scheme
- Landscape Road, Churchtown - Traffic and Road Safety Scheme completed
- Charlemont Avenue, Dún Laoghaire - one-way traffic scheme
- Rosemount Estate, Dundrum - completed junction and footpath upgrade

#### Other Capital schemes:

Traffic and Road Safety provided expert advice on the following Capital Schemes:

- Dodder Greenway – Design Options in conjunction with DCC
- Cherrywood Junction upgrades – (conversion of a roundabout to a fully signalised junction catering for all road users) – completed
- Cherrywood LIHAF for the following road infrastructure.
  - Druid's Glen Road (road only – Phase 1 – Tender Stage Druid's Glen bridge (short bridge crossing Carrickmines stream) – Planning Stage
  - New N11 junction 'Q' at Druid Glen Road; Tender stage
  - Druid's Glen Road (140m bridge traversing a valley) – Design stage
- Blackglen Road Improvement Works – CPO Stage

The Council's Traffic & Road Safety Section continues to implement the Road Safety Plan 2015 – 2020 under the headings Education, Engineering and Enforcement. The following lists some activities carried out under each heading in 2018

#### Education:

- The provision of the School Warden Service with 72 full time wardens and 13 reserve wardens in place during 2018. In addition, 81 school wardens were trained during the course of the year and 3 wardens gave talks in pre-school/Montessori schools.
- Held the DLR/AXA Road safety show with 2,095 Transition Year Students attending from 28 schools/colleges on 8<sup>th</sup> and 9<sup>th</sup> October 2018
- Promoted Project EDWARD (European Day without a Road Death) on 21st September 2018
- Worked closely with UCD to develop a sustainable travel culture in UCD as part of the Commuting Steering group including the development of a Campus Travel Plan.
- "Walking Bus and Travel Plan Guide" emailed to all schools
- Held 4 Cycle Forum meetings
- Introduced a pilot car sharing "Car Club" in the County in conjunction with GoCar and progressed draft bye-laws for the regulation of a scheme
- Introduced a pilot Station-less Bike Share Scheme in the County in conjunction with BleeperBike and progressed draft bye-laws for the regulation of a scheme
- Assisted the Department of Transport, Tourism and Sport with the delivery of 'Cycle Right' Training programme for 1,397 pupils from the County's primary schools

#### Engineering:

- A 30km/h Speed limit has been introduced on 742 roads in housing estates and residential areas in line with the mandatory 'Guidelines for Setting and Managing Speed Limits in Ireland' issued by the Department of Transport, Tourism and Sport (March 2015).
- Variable Message Signage (VMS - electronic traffic sign often used on roadways to give motorists information about special events) was installed on the Rock Road, Blackrock at Temple Hill

- Set up Road Safety Working Together Group with representatives from An Garda Síochána, RSA and TII to provide a focus on road safety - held 2 meetings in 2018
- 30kph Speed Alert Signage Pilot Scheme in Residential Estates. The scheme is now fully completed with a view to going to Phase 2 of the project. Speed alert signs have been installed in all 7 of the chosen pilot locations. List of pilot estates:
  - Hainault Road, Foxrock
  - Avoca Avenue, Blackrock
  - Balally Estate, Dundrum
  - Marley Grange, Rathfarnham
  - Beech Park/Clonkeen Road, Deansgrange
  - Ballyogan Avenue, Carrickmines
  - Watson's Estate, Killiney

A number of junctions were completed or started construction in 2018:

- Sallynoggin Road/Pearse Street/O'Rourke Park junction
- Upper Churchtown Road / Sweetmount Avenue – Left turn filter
- Kilmacud Road Lower and Upper/South Avenue - new layout
- Frankfort Park/Dundrum Road- Junction upgrade

Pedestrian crossings completed or started construction in 2018

- Enniskerry Road at the entrance to Fernhill Demesne, Stepside
- Brehon Field Road at Grangefield/Grange Hall, Ballinteer
- Barton Road East at Nutgrove Way, Rathfarnham
- Clifton Avenue/Seapoint Avenue, Monkstown

#### Enforcement:

- Held a number of road safety education campaigns in conjunction with An Garda Síochána
- Worked closely with An Garda Síochána on day to day road safety and traffic issues and major traffic management works around the County.
- Worked closely with schools dealing with parking issues, safety issues and school warden issues.

#### Road Maintenance:

- A total of 10 roads were re-constructed and/or re-surfaced during 2018, including: Monkstown Road, Cornelscourt Hill (part of), Newtownpark Avenue, Ballybetagh Road (Johnny Fox's to Amberley), Ballinclea Road (part of), Furze Road (part of) Highridge Green, Mather Road North, Slate Cabin Lane (part of), Rathsallagh Estate (part of).
- Patching works were also completed at: Killiney Road (at Smoothing Iron), Ramps at Trimleston Avenue and Ardmore Park, Dalkey Town, Stradbroke Road Roundabout, Roundabout at Dalkey Avenue/Saval Park Road, Junction York Road/Tivoli Road, Deansgrange/Clonkeen Road, Clonard Estate, Woodbrook Glen, Woodpark Estate, Ballinteer, Sandyford Village, Musgrove Avenue, Old Connaught Avenue (at Old Conna Wood Estate) and Brighton Vale Road.

The patching process is beneficial in maintaining roads in a safe condition pending the carrying out of a full re-surfacing job, and extends the lifespan of the current road structure

Footpath renewals have been completed at:

- Dún Laoghaire Town, St Lawrence's Estate, Corke Abbey, Sandyford Business District (Carmanhall Road, Baymoss Road, Arkel Road) Meadow Park Avenue (part of), Woodpark Estate, Ballinteer (part of), Pine Valley (part of)

Roads Maintenance continues to collaborate with the Community Development Section to support the estate management projects including Rathsallagh, Shanganagh Cliffs and Kilcross.

### Roads Control

The Roads Control Section commenced processing of Road Opening Licences (ROLs) via the new National roadworks licensing system called 'Maproad Roadworks Licensing' or MRL for all Utility companies, as well as commercial and private developments, on the 16<sup>th</sup> April 2018. A total of 2,447 ROLs were processed in 2018.

This new system helps to ensure that there is a more consistent local implementation of a national system and helps to manage and preserve the integrity of the County's road infrastructure.

### Public Lighting

- There are over 23,500 lights in the county maintained by Council. The numbers continue to grow with the taking in charge of estates and roads.
- The Public Lighting Section, through its Energy Reduction Programme, is committed to environmentally friendly lighting. This programme is focused on the installation of energy efficient LED lanterns which use white light, electronic ballasts and dimming capabilities. The programme aims to meet the 33% public lighting energy reduction by the year 2020.
- In 2018, a total number of 2,561 additional lanterns were replaced with high efficiency LED lanterns. 32% of the Council's stock of public lights is now upgraded to LED with an energy saving of over 20% to date.
- The Public Lighting Section installed its first Electric Vehicle Charging point on Crofton Road, Dún Laoghaire and there are plans to install additional Electric Vehicle Charging points in various locations around the County in 2019.
- Investigation of the use of the public lighting infrastructure carried out to facilitate implementation of SMART city systems.

**Corporate Plan Goal 11:** *To continue to provide high quality open space and recreation facilities*

### Progress:

- East County and West County Special Works Programme ongoing
- Ezy Tree Surveys commenced
- Manage and supervise the Landscape Maintenance Contracts
- Continued to implement the Parks Path Improvement Programme
- Continue to renew our play equipment and safety surfacing in existing playgrounds as required
- Continued to control invasive species in parks, open spaces and ponds/lakes
- Continued to significantly reduce our pesticide use
- Continue to liaise with Building Control in relation to Taking in Charge of developments
- Expanded on bulb planting schemes
- Continued to assist other department in executing cross departmental projects
- Manage and supervise contract for civic and hanging basket summer displays
- Continued the process of securing tenants for Marlay Craft Courtyard
- Extensive work programme for the maintenance of grass pitches countywide.
- Replacement of goalposts and goalmouths at various locations throughout the County
- Phase 3 of the Marlay Courtyard Project was completed and resulted in the installation of modern public toilets, exhibition space, and further craft units.
- Netting to facilitate playing pitches at Stonebridge Road Park Shankill were installed in 2018.

- Works are nearing completion on three Public Parks in Cherrywood in accordance with the Planning Scheme adopted in 2014. They are Tully Park (12.9ha), Beckett Park (5.1 ha) and Ticknick Park (19.1 ha).
- URDF first round funding was approved for Cherrywood Parks, Greenways and Attenuation in region of €870K which will see the development of the Linear Park and completion of Tully Park.

#### Otranto Seaside Gardens:

Extensive hard and soft landscaping works were undertaken in Otranto Seaside Gardens, Sandycove to create a public park that is comfortable, safe, accessible and enjoyable. The old complex path system has been removed and replaced with a more simplistic and functional path system. A central elevated paved area with extensive seating allows visitors to enjoy the views over Dublin Bay. Access to the seafront and the old red brick building has been greatly improved through a series of accessible steps and ramps.

#### Taney Playground:

A new playground has been constructed in Taney to serve residents in the locality.

#### McCabe's Villas Playground:

A small playground was installed in McCabe's Villas, Blackrock.

#### Springhill Tennis Pavilion:

Works on the new tennis pavilion at Springhill, Blackrock commenced in 2018. Works are well underway and are scheduled for completion by Spring 2019. The connection to the courts through the use of appropriate glazing and a viewing terrace is important to the function of the building. The new pavilion will provide for toilets, changing rooms, external store, coach's room, games/committee room, kitchenette, club room. The works will also include the construction of new paths and ramps which will lead to greater access around the park for the general public.

#### Fernhill Park & Gardens:

Extensive works took place in Fernhill in 2018 including restoration of the Broadwalk and other elements of the ornamental gardens, fencing around the front meadow to allow them to be grazed by a rare breed of Droimean cattle over winter, fencing around the ornamental gardens, completion of the new pedestrian entrance at the Belarmine Roundabout, undergrounding of ESB lines in the rear fields in preparation for Phase 2.

The new pedestrian entrance at the Belarmine Roundabout has created a strong presence for the park along the Enniskerry Road. It has also provided a convenient pedestrian connection with the local residential areas and the village of Stepside. The detail of the entrance is a celebration of all the craftsmanship and materials evident in the estate and local area. This entrance will be open for pedestrians 7 days a week in Spring 2019.

Detail design for phase 2 is complete with works to commence in mid-2019 – subject to funding approval. These works include a new entrance and signalised junction at Rosemont School, a shared surface avenue, car parking, playing pitch and running path/track, sports pavilion with public toilets and paths. Other works to be undertaken in 2019 include major restoration works to the Right of Way, works to the community gardens buildings, paths and the development of natural play space.

A Sustainable Development Strategy has been developed with a focus on community participation, water minimisation, water conservation, energy efficiency and renewable energy supply, natural play, ecology and biodiversity, flood attenuation, use of the natural resources and the general 'light touch' approach to the development of the site.

#### Hudson Road Park:

Works to create a new park for Glasthule commenced in 2018. This green space was used by local schools as playing fields and was enclosed behind a large impermeable concrete wall. The proposed development consists of a sports pavilion, pitches, paths, seating, boules, play and outdoor exercise equipment, sensory garden, landscaping and boundary treatment.

Phase 1 works are nearing completion consisting of the re-grading of the grass area to create high quality playing fields, perimeter paths and a new boundary plinth and railing along Hudson Road. These works are due for completion in Spring 2019 and the park will then be open to the public.

#### Deansgrange Columbarium Walls:

The detail design and tender for the first phase of columbarium walls for Deansgrange Cemetery was undertaken in 2018. Works are due to commence in Spring 2019 for completion within 6 weeks of commencement.

#### All Weather Pitch at Colaiste Eoin/Iosagain:

The Council in partnership with Coláiste Eoin & Íosagáin are developing an all-weather pitch in the schools' lands, Stillorgan Road, Booterstown, Blackrock, Co. Dublin as part of Space to Play – the dlr Sports Facilities Strategy 2017-2022. The pitch will be 125m x 70m and is due to be certified for GAA, soccer and rugby training. The detail design and tender was undertaken in 2018 and works were due to commence in early 2019.

#### Marlay Park Masterplan:

The Marlay Park Masterplan was completed in 2018 and went through a non-statutory public consultation process and was approved at the December 2018 Council Meeting. The first of the works is due to commence in Spring 2019 which includes extensive works to an existing GAA pitch.

#### Shanganagh Park Masterplan:

Significant stakeholder consultation has taken place in parallel with the development of the Masterplan for Shanganagh Park. The Masterplan and site analysis is due for completion in Spring 2019 and will then go through a process of public consultation.

#### Shanganagh Castle Sports Facilities:

Survey work and initial sketch design for the renovation of an existing building in Shanganagh Castle lands was undertaken in 2018. This building will be a much-needed addition to the sporting facilities offered in Shanganagh Park. This proposal is due to be progressed in 2019 and to then go through a process of consultation with the various stakeholders.

#### Meadowvale Tennis Courts:

Detail design for the restoration of the tennis courts at Meadowvale took place in 2018. Works are due to commence in Spring 2019 for completion within 6 weeks.

#### Kilbogget Park Sports Pavilion:

Following extensive consultation between and with the clubs, the outline design for a new multi sports shared facility in Kilbogget Park was undertaken in 2018. This proposal is due to be developed further in 2019. Grant funding for the project will also be sought in 2019 through the Large Scale Sport Infrastructure Fund.

#### Running Track & Associated Facilities – St. Thomas's:

A feasibility study for the development of the site at St. Thomas's Estate was undertaken in 2018. The Masterplan is to be developed in early 2019 with a view to proceeding to Part 8 in Spring 2019. Grant funding for the project will also be sought through the Large Scale Sport Infrastructure Fund.

**Corporate Plan Goal 12:** *To continue to provide and support a County-wide range of events and sporting activities catering to many different interests and abilities*

Progress:

- Detailed design progressed on Phase 2 of the Samuel Beckett Civic Campus for the provision of a swimming pool and sports hall.
- Working with a range of partner agencies, in 2018 the Sports Partnership organised and delivered a wide range of training courses, workshops and targeted physical activity programmes for all ages & abilities.
- A new 5-year County Sports Participation Strategy 2018-2022 was completed and launched with Goals/Objectives already being actioned.
- A report on participation rates in sport of those over the age of 16 years in DLR was developed in partnership with Sport Ireland.
- Targeted Participation Programmes & Events for 7,100 Participants – including dlr Community 5K, Woodlands For Health, Older Adult activities, Operation Transformation, Bike Week, Parkrun etc.
- Disability Sports Inclusion – organising and developing initiatives for 420 children and adults including an Autism Outdoor Adventure Camp, Information Event for Parents, Dementia Friendly walks, Multi-Sports Club.
- Volunteer Training & Development courses for 1,010 volunteers – including Child Safeguarding in Sport, First Aid, Governance, Disability Inclusion, Coaching Children and GDPR.
- Sports Forum – co-ordination of this networking & information group for local clubs.
- Supporting Primary Schools – The Daily Mile, Athletics For Primary Schools event, working with local schools in their application for an Active School Flag.
- Ballyogan Sports & Physical Activity Hub – development of the new Hub in Ballyogan with activities & projects for 400 children in partnership with a number of local partner agencies.
- The Council continued to work with external stakeholders to attract a range of events to DLR throughout the year i.e. Ironman, Bay 10k, ATP Tennis, and we will continue to work with our external stakeholders to attract further sports events in 2019;
- The Sports Development programme facilitated over 30 sports programmes for community groups & schools for approx. 12,000 participants across the County. Some of the sports taking place included Archery, Cricket Volleyball, Soccer, Sailing, Rugby, Basketball and more. In 2018 we continued to work in partnership with DLR Leisure, FAI, Leinster Rugby, Leinster Cricket, Leinster Tennis and Sailing Ireland
- Through on-going partnerships with National Governing Bodies of Sport over 600 coaches took part in Coach Education programmes.
- Grant funding totalling €45,040 was provided to 29 organisations for sports activities and events within the County in 2018. Grant funding was also provided to 38 organisations for cultural events within the County in 2018.
- 2018 DLR Events programme consisted of 10 family friendly events run in 7 of the County's Parks from April to October 2018 and the Dun Laoghaire Christmas Festival. All of events for the DLR Events Programme are accessible to all.
- CoCo Markets held a summer of music with 22 performers and 7 family friendly events in the CoCo Markets in 2018.
- The Traffic Section held a number of cycling events during National Bike Week in June 2018 including "BikeFest" in Cabinteely Park, a Street Velodrome event for schools in Dundrum Town Centre, a Public Bike Maintenance Clinic (Dún Laoghaire and Sandyford) and an Art Competition for school children (funding provided by the DTTAS)
- The Beaches Section introduced a beach wheelchair hire facility at Killiney Beach in summer 2018.
- The Traffic Section held a number of events during National Bike Week in June 2018

- Cabinteely Park 'Bike Fest' - About 3,000 adults and children attended an afternoon of cycling activities in Cabinteely Park that included a treasure trail on four routes to the park, bike tune -ups, 'Bling UR Bike' decorations, cycling information, and Smoothies made by a pedal powered Smoothie maker.
- Street Velodrome event – 119 people took part on this unique fun cycle event on a pop-up velodrome with elevated banked corners including special needs cyclists. The event was held in Dundrum Town Centre with most participants coming from nearby schools.
- Free Public Bike clinics held in Dún Laoghaire and Sandyford
- School Bike Week Art Competition with a theme Cycling and Safety

**Corporate Plan Goal 13:** *To continue to manage the Council's Heritage remit and support the County's wider heritage*

Progress:

- 2018 saw the ninth year of the Council's ten-week Summer of Heritage Programme, the introduction of a Spring Into Heritage Programme and a UNESCO Biosphere tour. Combined these attracted over 26,000 visitors.
- The Council's Heritage Maintenance staff continued to maintain and manage the Council's heritage properties including Cabinteely House, Marlay House, Seapoint Martello Tower and the Oratory.
- The Dalkey Island Conservation Plan continued through the implementation of a Rabbit and Rat control programme to boost the Island's biodiversity and protect the nesting Terns.

**Corporate Plan Goal 14:** *To develop and deliver a library, arts and cultural service which meets the information, learning and cultural needs of the community*

Progress:

*CG 14.1 Implementation of the aspirations of the Public Library National Strategy 2013-2017 'Opportunities for All' with the following notable achievements during 2018:*

- 1,041,363 people visited dlr Libraries during 2018, well above the national average with 4.8 visits to libraries. Dlr Libraries features in top 3 nationally for issues with almost 1.4 million items issued in 2018.
- Launch of Creative and Culture 5-Year Plans for Dún Laoghaire-Rathdown.
- Grant funding secured from Creative Ireland and Science Foundation Ireland to support implementation of objectives
- Under the umbrella of Creative Ireland programming, a range of events coordinated by dlr Libraries took place. Cruinniú na nÓg (a day of creativity for children) was celebrated nationally in June. As part of the Decade of Centenaries events, the sinking of the RMS Leinster centenary was commemorated as a State occasion with a programme of events, talks and exhibitions that attracted 3,200 on 10 October 2018.
- New Libraries Ireland Strategy 'Our Public Libraries 2022' launched in dlr LexIcon in June.

- dlr LexIcon listed as 5th most popular free visitor destination nationally in Fáilte Ireland's rankings.
- Participated in Right to Read National Literacy Programme and secured grant aid from the DCRD. Awarded an LGMA Right to Read Champion Award for; Spring into Storytime, Summer Stars and Children's Book Festival.
- Over 2,500 children signed up for Summer Reading Stars 2018, an increase of 47% on 2017. They read 24,000 books over the 3-month period.
- Supported Healthy Ireland and Work Matters initiatives and secured grant aid for library stock, equipment and events.
- Partnered with Arts Office on rollout of Music Generation programme in dlr Libraries.
- Partnered with other Dublin authorities on Library PR campaign.
- Partnered with other Council departments on dlr LexIcon campus e.g. Ironman, Dog's Day Out, Vintage Christmas Festival

*CG 14.2 To prepare and implement a Library Development Plan 2015-2019.*

- Mid-cycle review of Library Development Plan undertaken with good progress achieved.
- In November 2018 dlr Library Service introduced a pilot 'My Open Library' service in Deansgrange Library; the only Dublin Local Authority to do so. This additional service offers extended opening hours, from 8.00am to 10.00pm, seven days a week, 365 days a year. This supports in meeting the needs of the local community. dlr Libraries now provides 382 hours per week access to branch libraries.
- Stillorgan Library Stage 1 approval in principal from Department of Rural and Community Development for €1.5m towards the cost of a new Library and designs are being progressed.
- Libraries worked with LEO DLR to deliver a successful 8-week STEM project; 16 schools in DLR participated with 60 students. A Hackathon was also held with 15 students on a theme of Assisted Living.
- Secured increased grant aid from Science Foundation Ireland Discover Programme for STEM 2019
- Local Studies continued to build and deliver a strong exhibition programme including several exhibitions on the theme of the centenary of the RMS Leinster and of end of WWI i.e. Des Branigan, St John Ambulance, Charles Stanley Cuthbert.
- Delivered the 10th annual Mountains to Sea DLR Book Festival for 2018 with 56 events and audience of 5,300. Celebrated 10 years of the dlr Library Voices series in 2018 with a celebratory brochure.
- A vibrant and wide-ranging culture programme took place across the branch network with a total of 2,500 events, attracting almost 64,200 attendees.
- Graphic novel Prince, a project with Traveller girls from STAG was shortlisted for a Chambers Ireland Excellence in Local Government Award.
- People on the Pier publication launched by dlr Libraries and was shortlisted for Best Irish Published Book category in An Post Irish Book Awards.

*CG 14.3 To deliver a Cultural Strategy for the LexIcon.*

- A draft Vision Statement was prepared for the LexIcon prior to submission to SPC in 2018.

*GG.14.4 Prepare and implement an Arts Development Policy 2016-2020*

- A significant programme of events, residencies, commissions was delivered in 2018 in support of implementing the Arts Development Policy with significant progress in the areas of music development and community arts engaging.

- Significant progress was made during 2018 with the roll out of dlr's Music Generation Programme. Music Generation DLR is a new music education service for children and young people ages 0 to 18 in Dún Laoghaire-Rathdown. It is part of Music Generation – Ireland's National Music Education Programme, initiated by Music Network, co-funded by U2, The Ireland Funds, the Department of Education and Skills and Local Music Education Partnerships and supported by DLR County Council. In this first year alone 4564 children and young people were enabled to access high quality subsidised vocal and or instrumental tuition with a programme in many schools, libraries and childcare settings across dlr as well as the Youth arts Facility and other venues.
- Three Workplace Choirs were developed and supported as well as three music residencies in dlr LexIcon and the creation of an intergenerational orchestra.
- Exit 15, a partnership programme with people based in the Ballyogan area developed a cultural programme involving input from local people from the very start. Several projects were launched in 2018 for example "A Bird in the House, God Bless her" a video collection featuring material from our local travelling community, stories which have been resigned to past memory and the texts of many folklore collectors.
- Mens Sheds: In 2018 the dlr/HSE Arts and Health Partnership funded 2 programmes in Fine Woodworking for local Men's Sheds groups.
- The Council approved a new Public Art Policy 2018 -2025 in September. This policy will guide the management and commissioning of Public Art in the County.
- Three new Public Art commissions were undertaken in 2018 - Life Memos involved a group of 20 older people from the general Dundrum area who worked with theatre, Dinnseanchas by Sean Nós singer and composer Lorcán Mac Mathúna involved extensive collaboration with Cumman na bPíobairí Uilleann CCÉ and 78 Revolutions by composer Niall Vallely used archival audio as well as live musicians and electronics to create an amalgamation of ancient and modern sounds.
- Grainstore: Over 30,000 children and young people visited dlr's youth arts facility in 2081 to participate in courses, classes and projects in dance, visual art, animation, film and music. CANVAS, dlr's Youth Arts Committee successfully organised the battle of the bands competition, "Long Road to Longitude", supported by MCD, with the winners taking to the stage at the Longitude Festival in Marlay Park in July.

CG 14.5 Ensure our initiatives and activities promote multiculturalism and the use of the Irish language

- Published Irish language version of Carmel Uí Cheallaigh's Tragóid atá Ligthe I nDearmad / RMS Leinster The Forgotten Tragedy, illustrated by Jimmy Burns. English language version was NALA approved.
- Irish language events held for Seachtain na Gaeilge in all branch libraries, Grúpa Spraoi hold monthly events in dlr LexIcon as part of Family Days also with numerous bilingual events.
- Céilí Mór held in Marlay Park for Bliain na Gaeilge in September and Imram na nÓg held October.
- Upgrade of Irish version of Libraries website progressed.
- Continued partnerships with UCD, IADT and FE Colleges. New partnerships in 2018 included PRISM dlr, Confucian Institute in UCD, the China Ireland Media Association, Dublin City University, Peata Reading Programme, Dublin Fleadh, and Coiscéim.
- New Cúirt agus Cultúir events and outreach in partnership with Arts Office.
- Second annual Roger Casement Summer School in partnership with Roger Casement Society.
- Mountains to Sea dlr Book Festival hosted authors and poets from Ireland, the UK and the US with African-American political activist Dr Angela Davis a festival highlight. Irish language event for schools.
- 23 exhibitions hosted in dlr LexIcon alone including partnerships with a number of embassies, and other library authorities.

## **Corporate Plan Goal 15:** *To promote a clean and healthy environment`*

### Progress:

The Litter Management Plan 2018 - 2020 was adopted in 2018. The plan outlines targets and objectives for tackling the problem of litter pollution and also sets out to achieve quantifiable improvements in the prevention of litter, with the following objectives:

- To prevent and control litter pollution in the Dún Laoghaire-Rathdown County Council area;
  - To eliminate litter black-spots;
  - To develop education & awareness programmes in association with schools/colleges/ communities;
  - To ensure rigorous enforcement mechanisms of the Litter Pollution Acts and Bye-Laws are effective.
- Environmental Awareness campaigns and School Programmes were run throughout 2018 including; Green Schools Programme, Tidy Schools competition, Christmas Decoration competition, Re-usable Cup campaign for staff, Stop Food Waste workshops, Master Composter course, Re-use Month, Halloween Awareness campaign, Gum Litter campaign and Green Dog Walker campaign.
  - Grants allocated to community groups and residents associations under the Local Agenda 21 Environment Partnership Fund grant scheme.
  - The Council organised the Tidy Districts Competition in 2018.
  - The Council continued to support local community groups, Tidy Towns groups, residents' associations and schools in 2018,
  - The Council continued to provide recycling services at its centres at Eden Park Recycling Centre, Shanganagh Recycling Centre, Ballyogan Recycling Park, and bring centres are provided throughout the county;
  - The Council supported Dun Laoghaire Rathdown Chamber to host its County Business Awards and continued to build on the legacy of the Environcom Awards by sponsoring the Green Business category;
  - During 2018, the Dublin Local Authorities have been working with Codema, their energy and climate change adviser, to develop four climate change mitigation and adaptation plans - one for each Dublin Local Authority. The Plan will set out key targets and actions. The actions will be organised under the following acting actions reflecting the Councils remit: Energy and Buildings, Transport, Flood Resilience, Nature based solutions and Resource Management. The Plan is out on public consultation in February/March 2019.

### Cleansing & Beaches:

DLR Cleansing & Beaches Section provides, amongst other things, services related to the cleaning of roads, streets and gullies. The section also manages the County's beaches, harbours (other than Dún Laoghaire Harbour) and bathing areas, provides lifeguards at beaches during the summer and manages bathing water quality. Actions in 2018 completed that supported this corporate goal included:

- A road sweeping schedule has been put in place, with the aim being to sweep the town centres and villages daily, and all other roads in the county once per month. This schedule is under review, in order to ensure that roads for which traffic management is required are included in the schedule.
- Community clean-ups were supported by the Cleansing Section supplying litter pickers, gloves and bags. Material collected by Community Groups was removed and disposed of by the Cleansing Section.
- Completion of significant repair works at beaches in a timely manner following Storm Emma, including rebuilding of the sea wall at Seapoint/Salthill, repair of the bathing platform at the Forty Foot, repair of the steps at Sandycove, and replacement of the

- washed-up navigational buoy at Killiney.
- The use of pesticide for weed control on roads and footpaths was discontinued and the development of an integrated weed control program was commenced.
- The use of bleach for algae removal at bathing areas was discontinued and a safer, more environmentally friendly product is now in use. An improved schedule for algae removal at bathing areas is under development.
- The opening times of public conveniences, near beaches and bathing areas, were extended to 7 days per week during all seasons.
- Four new road sweeper trucks were acquired through DLR's Fleet Management Section, allowing for improved service delivery and reduced fuel consumption.
- Oil Spill Management Training was completed.
- A new Cycle Lane Sweeping Schedule was introduced.
- A Street Bin Review was carried out, allowing for improved efficiency in service delivery.

**Corporate Plan Goal 16:** *To support community engagement and participation including volunteerism and active citizenship*

Progress:

- Improvement works for Community Facilities delivered include detailed design progressed on Phase 2 of the Samuel Beckett Civic Campus for the provision of a swimming pool and sports hall
- Supported the continued development of the Local Community Development Committee and in relation to oversight of the implementation of the community actions in LECP, the Social Inclusion and Community Activation Programme in the County; Healthy Dun Laoghaire Programme and Community Enhancement Programme grants scheme. The dlr LCDC held six meetings and a number of sub-group meetings in 2018. It also held two workshops to support and progress dlr's community actions in the Local Economic and Community Plan.
- Continued to work to eliminate social exclusion and disadvantage through community support work including the successful Festival of Inclusion held in October 2018 (which included over 70 events), support for the Traveller Interagency Steering Group and the Garda Diversity Group; new initiatives in 2018 included an Autism Awareness Talk by Adam Harris (AsIAM), Men's Shed's Open Days, Active Exercise Taster Sessions (dlr Leisure) and an Intercultural Tea Party (dlr Ethnic Minority Integration Forum / dlr Network for Older People)
- The dlr Public Participation Network (PPN), with support from the dlr Community & Cultural Development Department, continued to develop as the main link through which the local authority connects with community, voluntary and environment sectors. 494 groups were registered with the PPN by end of 2018, an increase of 23.5% on 2017
- The Age Friendly Alliance, with support from the Community Development team, supported the delivery of a range of actions from the dlr 2016-20 Age Friendly Strategy. Initiatives delivered included the installation of two Tovertafels in the dlr LexIcon and Deansgrange libraries. These are designed to help those at a later stage of their dementia journey to be more active and to create moments of happiness. With support from dlr, the Older Person Support Co-ordination Service was provided across the County with 416 older people helped to access services or support to date. Continued support was provided to befriending services for older members of the community through the Community Grants scheme, in order to alleviate loneliness and isolation. "Making Connections" provided weekly visits to 61 older people in dlr in 2018, with 60 befriending volunteers provided with training, individual support The Council continued to promote engagement through the Estate

Management Programme; Glasthule Buildings Estate Management Forum and Shanganagh / Rathsallagh / Clifton Estate Management Forum, were winners in their respective categories. Kilcross Estate Management were awarded a runner up prize. Meadowlands / Fitzgerald Park received joint winners in the Best Biodiversity Initiative. Supported the skip collection programme in Estate Management areas, prior to Halloween.

- supervision, and 10 additional dlr based volunteer roles including back office, community outreach and campaign committee roles. Support was also provided for the work of the dlr Network for Older People and the Garda Older Persons Association.
- The Dún Laoghaire-Rathdown Joint Policing Committee held 3 committee meetings (March, June and November) and hosted an Open Public meeting in Stillorgan on 20th November 2018 which was very well attended. Work continued throughout 2018 on implementation of the dlr JPC six-year work plan, including commencement of a review of the LPF; support was provided for the three Local Policing Forums established in the County. These forums are chaired by an Inspector of An Garda Síochána and meet on average five times per year;
- The dlr Comhairle na nÓg represents 21 secondary schools throughout the County. Comhairle Members made presentations to the LCDC in February and the Council Meeting in May, participated in a CYPSC youth consultation facilitated by and held in Crosscare Youth Services and participated in a consultation with Children and Young people to inform the draft dlr County Council Children and Young Persons Plan. The AGM was held on 15th November with 97 young people in attendance, the theme for which was "Starting the Conversation".
- Supported community engagement, participation, volunteerism and active citizenship through a range of initiatives and supports during 2018 included supporting the Dún Laoghaire-Rathdown Volunteer Centre, which provides services and supports to volunteers and organisations seeking volunteers, and the development of the dlr Volunteer Corp in partnership with the dlr Volunteer Centre. The dlr Community & Volunteer Awards were held in November 2018 and acknowledged the positive work of community groups and volunteers in their communities across Dún Laoghaire-Rathdown, with 51 Community Groups and 25 Volunteers formally recognised. 293 grants were awarded to community and voluntary groups under the Community Grants Scheme.
- Support and advice was provided to voluntary boards of management and committees who manage more than 30 of the Council's community facilities. Management Assistance Grants were awarded to community facilities to assist with operational and running costs incurred in 2018. An extension linked to the existing Sallynoggin Youth and Community Centre was completed. This provides a senior citizens facility as well as being available for other community activities.
- A Network of Community Facilities Programme was developed county wide in 2018. The Network seeks to develop peer support and learning opportunities for the Management Committees of community facilities while delivering an enhanced service for users and local communities.
- The provision of Management Assistance Grants enabled the facilities to provide wide-ranging and valuable services and activities to local communities.

## Theme 3 – Transforming how we work

**Corporate Plan Goal 17:** *To achieve international best practice in Corporate Governance, Risk Management, financial management and audit systems*

### Progress:

- Continued reduction in Rates arrears - arrears reduced by €1.3m. To €14.9m. 88% collected up 2% on 2017. Ongoing management of the collection of arrears for the Non-Principal Private Residence Charge (NPPR) and Waste Charges.
- All statutory financial obligations were adhered to in the required timeframes and Finance continue to review budgetary processes to ensure that robust systems and controls are in place to safeguard the Council's assets
- Throughout 2018, benchmarking and review of governance, risk and audit continued in order to ensure continuous improvements and achievement of best practice.
- Management maintained the support provided to the Audit Committee, who continued to provide independent oversight of the Governance, Internal Control, Audit and Financial Reporting areas. The Audit Committee met on 6 occasions in 2018.
- The Audit Committee also continued to monitor implementation of the Council's risk management policy throughout the organisation and received presentations on the updated Departmental risk registers.
- Management continued to support Internal Audit, who strive continually to improve the effectiveness of internal controls, risk management and governance processes throughout the organisation. This provides Management with assurance in relation to the existence, adequacy and effectiveness of the control arrangements in place.
- Management continued to provide support to the Audit Committee, who have an independent role in the provision of assurance to the Council, and to the Local Government Auditor. The Audit Committee meet on 6 occasions.
- Management continue to support internal Audit, who strives to improve the effectiveness of internal controls, risk management and governance processes within the organisation. This support provides Management with assurance in relation to the existence, adequacy and effectiveness of such arrangements.
- The Cherrywood Steering Group, comprising Directors of Services in key service Departments, is well established to provide Corporate oversight and guidance on key strategic issues of the Cherrywood SDZ.
- Annual Service Delivery Plan produced on an annual basis
- Quarterly and monthly management reports were delivered to Council during 2018.
- A Progress Report on implementation of the goals and objectives in the Corporate Plan is presented to the Council annually.
- A Dlr Procurement and Compliance Unit has central oversight of all procurement within Dlr. The dlr Corporate Procurement Plan was published in November 2018. The plan sets out the strategic aims and objectives for improved procurement outcomes and identify and implement the appropriate measures to achieve these aims over the lifetime of the plan
- The Audit Committee reviewed the revised Corporate Risk Register at their meeting held in February 2018, following the addition of three new risks in 2017. As with the previous register the individual risks are listed under the 3 overarching corporate themes; Creating an Environment for Economic Growth, Driving Quality of life for all and Transforming how we work.
- A total of 13 Data Access Requests requests were received in 2018
- 197 Freedom of Information requests were received in 2018

**Corporate Plan Goal 18:** *To enhance local democracy by providing support to Councillors in their policy making and representational role*

Progress:

The Council provided support to An Cathaoirleach office and the Elected Members which included the following.

Cathaoirleach:

- Advice on Protocol and Event Management
- Management of An Cathaoirleach's Diary and Appointments
- Issue and Management of Invitation Lists
- Responds to Emails and Correspondence
- Preparation of Cathaoirleach speeches

Elected Members

- The new Council Chamber was completed in 2018, with the first Council Meeting being held there in June. The new Chamber has a distinct digital offering including video-walls, webcasting, electronic voting, speaker timing and queuing etc.
- Provision of a quality service is continuously reviewed for all meetings of the Council. During 2018 a total of 80 Council and committee meetings took place
- Continued support provided to the CPG and to the Chairs of the SPCs. A total of 5 CPG and 24 SPC meetings were held in 2018
- A Training Programme which was agreed by the Organisation, Procedure and Protocol Committee in December 2014 is in place. 4 OP&P meetings were held in 2018
- Support was provided to the 2 Area Committees with a total of 36 meetings held.
- Councillor Customer Service Relationship Management system is currently being reviewed and updated.
- All Councillors are set up on eCouncillor. Extra training will continue to be provided.
- A dedicated email address for representations was created, allowing a single point of contact for Councillors to submit their representations. Each representation received is logged by the Civic Hub and tracked until a response is issued.

**Corporate Plan Goal 19:** *To ensure the Council has a motivated and high performing staff with the skills and flexibility which enables them to deliver our corporate goals and objectives*

Progress:

- Continued review and updating of Policies and procedures during 2018 including Probationary Period of Employment Policy, Induction Programme and Dignity & Respect at Work Policy.
- Local Authority People Strategy launched in Q4 2018. Preparation commenced on DLRCC People Strategy Actions for 2019.
- Continued progression and scheduling for the filling of vacancies as provided for in the Workforce Plan in conjunction with budgetary provisions.
- Completed returns processed and Training Needs sections passed to Training Section for action.
- Training Plan implemented in 2018 and preparation of the 2019 Plan underway.

- 'Promote positive Employee Relations & Engagement' objective selected for action under LA People Strategy. Engagement with 'Great Place to Work' provider in relation to undertaking this process in 2019. Collaborative engagement with Unions ongoing.
- 'Develop a health & wellness framework that incorporates staff welfare, proactive health awareness campaigns and resilience programmes' objective selected for action under LA People Strategy.

**Corporate Plan Goal 20:** *To have a customer centric approach to the delivery of excellent services and supports*

Progress:

- The dlr Civic Hub opened in June 2018. In its first 6 months over 85,000 customer interactions were recorded – over 80 customers every hour. All methods of communication are steered through the Civic Hub – phone, email, in person, web and post – and logged on our CRM System
- The drafting of a Customer Service toolkit for our customers, our staff and our customer service agents started in late 2018 and is due to be completed by May 2019
- There was 5 editions of the dlr Times published. It was also distributed by way of e-zine
- 29 consultations took place via the Consultation Hub.

**Corporate Plan Goal 21:** *To drive the 'digital first' agenda*

Progress:

- Continue to promote [www.dlrcoco.ie](http://www.dlrcoco.ie) as the main communications mechanism with citizens and business
- Development of plans on providing digital first customer service leveraged by the Civic Hub and the ongoing development of our CRM system, Microsoft Dynamics
- Development of the Online Grants Management System continued, this manages the Council's Grants Scheme with the vast majority (96+%) of applications now received digitally.
- Collaboration with Enterprise Ireland on two SBIR projects (Small Business Innovation Research) on bathing water quality and leveraging IOT (Internet of Things) advanced to Phase 2.
- The Council's Digital Strategy was published internally.
- Initial engagement with Elected Members took place to gather requirements for the development of a CRM Councillor Portal – this will allow Councillors to report and manage their own CRM cases directly.
- Development work has commenced on the 'Monthly Management Report' to create a 'Digital Dashboard' to facilitate 'data-driven decision making'
- Work on the 'Service Catalogue' continued which forms the basis of the development of Dynamics CRM
- Advancement of the WiFi4EU Initiative.
- Dog Licences can be purchased on-line through An Post website
- Implementation of the web-based Maproad Licensing which is a national system for the management of road opening licences
- Work is in progress to increase the range of documentation available online. The Council is working towards being in a position to implement the national ePlanning service when it is available. This will include improvements in the functionality of

existing services e.g. on-line applications. A corporate GIS working group was put in place in 2018. The initial focus has been on identifying core business critical spatial data set and putting in place the technology to enable the effective exploitation of this valuable resource. New web-based applications have been introduced which enable more effective creation, visualisation and analysis of spatial data without the need for specialised GIS training. A new cloud-based GIS system is being integrated with APAS which will improve data capture times and enhance the decision-making process.

*CG 21.5 To develop the virtual Library to enhance members' accessibility to materials and services.*

- Almost 1.4 million items were issued throughout the library service in 2018, including 200,000 online issues of e-resources.
- dlr Libraries has continued to grow its online offer, and now provides a music streaming service in 2018 via 'Freegal'.
- dlr Libraries collaborated with Cisco to host IT courses available freely to the public via the dlr Libraries website
- A dlr Library App was developed in 2018 which allows access to online resources and the collections with ease from library members own devices
- Grant support from the Department of Rural and Community Development has supported the development of dlr branch libraries as digital learning and innovation centres, providing users with access to the latest technologies.
- Self-service remote and on-site printing, photocopying and scanning for the public was made available in collaboration with Surfbox
- In 2018, LexIcon Lab experimental learning programme continued to go from strength to strength
- dlr Libraries launched 'Tovertafels' (Magic Tables), for the LexIcon and Deansgrange Libraries, for people with special needs, and an 'edutainment' table with educational games for children was purchased for the Lab.

*CG 21.6 To digitise the Council's archives.*

- Continued to explore opportunities for co-operation with UCD, the Local Government Archivists and Records Managers (LGARM), the Federation of Local History Societies and the Irish Architectural Archive on archival and digitisation projects.
- Archivist in Residence appointed 2018 has prepared an inventory, programmed a day Seminar, curated exhibitions and is working on a digitization project to extend the reach of the Local Studies collection

**Corporate Plan Goal 22:** *To use all channels of communications to ensure effective and transparent communication and feedback with stakeholders*

- Training provided to staff to upload info on website and dlr Link. Expansion of social media profile and access to same.
- Development of a communications plan including communication protocols
- Adopting of the Citizen Space platform, and promoting the use of 'Citizen Space' as a means of communication with our communities
- Using and expanding Social Media to communicate timely information and messages on Council activities, events and news
- New website and new Intranet delivered

- Sceim Gaeilge 2018 - 2021 adopted, as part of the Council's Irish Language Scheme
- Most channels of communication from our customers are driven through the dlr Civic Hub – in person, by telephone, email, letter, self-service and Councillor representations. Almost 85,000 customer interactions were recorded in the Civic Hubs first 6 months
- Public participation was invited in the preparation of the Stillorgan Local Area Plan 2017 – 2023 process and the Plan was adopted in 2018. Work commenced on the preparation of the Ballyogan and Environs Draft Local Area Plan 2018 – 2024. In November 2018 the Council invited any interested parties or individuals to make suggestions in advance of the preparation of the Dundrum Draft Local Area Plan 2019 -2025.

**Corporate Plan Goal 23:** *To have an Occupational Health and Safety Management System accredited to OHAS 18001:2007 Standard*

Progress:

- OHSAS 18001 has now been revised to ISO 45001 as a global standard. The Office of Government Procurement has established a consultant's framework and in 2019 DLR will engage a consultant from this framework to scope an implementation plan for the adoption of the new standard.
- The new standard will also require a renewed commitment from the Cross functional team to implement the updated OHS policies & procedures associated with DLR Safety Management System.
- Monthly Health & Safety reports are prepared for review by the DLR Management Team.
- The Pegasus Legal Register has been obtained by Corporate Safety to track legislative changes.
- The OHS module of Core 19 has been released in Q1 2019 to DLR and implementation of the system will begin in 2019.
- Occupational Health and Safety Targets are included within PMDS Team Plans and individual Personal Development Plans. These plans & attainment of targets are subject to periodic review in line with PMDS systems.
- Increased levels of OHS inspections are being undertaken across all services to evaluate & promote compliance with associated standards and are reported to the Management Team.